

## Mei Kwan (LKKAuto)

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**From:** ONG LI LI <llong@lonpac.com>  
**Sent:** Tuesday, 10 April, 2018 5:26 PM  
**To:** Mei Kwan (LKKAuto); Thin Thin (LKKAuto)  
**Cc:** MT\_Claim\_SG; Admin A; CS A Team  
**Subject:** RE: ACCIDENT INVOLVING VEHICLE NO.: SLB3415P & SDS82R ON 28/02/2018 ALONG BUKIT TIMAH ROAD (TURN LEFT TO FARRER ROAD) Our ref: 18/18/18/VP05/020438  
**Attachments:** SDS82R 280218.PDF  
**Categories:** AGNES

Hi Mei Kwan

Please see attached for our Insured's GIA report.

Regards,  
Ong Li Li  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road #17-04/07 The Concourse Singapore 199555  
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

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**From:** Mei Kwan (LKKAuto) [mailto:Meikwan@lkkauto.com]  
**Sent:** Tuesday, 10 April, 2018 5:22 PM  
**To:** ONG LI LI; Thin Thin (LKKAuto)  
**Cc:** MT\_Claim\_SG; Admin A; CS A Team  
**Subject:** RE: ACCIDENT INVOLVING VEHICLE NO.: SLB3415P & SDS82R ON 28/02/2018 ALONG BUKIT TIMAH ROAD (TURN LEFT TO FARRER ROAD) Our ref: 18/18/18/VP05/020438

Dear Li Li,

We refer to the below email and the contents were duly noted.

**Kindly let us have a copy of insured's accident report for our necessary action.**

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** ONG LI LI [mailto:llong@lonpac.com]  
**Sent:** Tuesday, 10 April, 2018 4:59 PM  
**To:** Shirley Hiew (LKK Auto) <[ShirleyHiew@lkkauto.com](mailto:ShirleyHiew@lkkauto.com)>; Thin Thin (LKKAuto) <[thinthin@lkkauto.com](mailto:thinthin@lkkauto.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>  
**Subject:** RE: ACCIDENT INVOLVING VEHICLE NO.: SLB3415P & SDS82R ON 28/02/2018 ALONG BUKIT TIMAH ROAD (TURN LEFT TO FARRER ROAD) Our ref: 18/18/18/VP05/020438

Hi Thin Thin

Please refer to the attached TP LOD and supporting documents and handle.

Again, please remind workshop to send them to your office directly for future cases.

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

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**From:** Shirley Hiew (LKK Auto) [<mailto:ShirleyHiew@lkkauto.com>]

**Sent:** Wednesday, 21 March, 2018 10:12 AM

**To:** ONG LI LI; Thin Thin (LKKAuto)

**Cc:** MT\_Claim\_SG; GERALD POH WEE BIN; ERIC WOO JUN KIAT; Admin A; CS A Team

**Subject:** RE: ACCIDENT INVOLVING VEHICLE NO.: SLB3415P & SDS82R ON 28/02/2018 ALONG BUKIT TIMAH ROAD (TURN LEFT TO FARRER ROAD) Our ref: 18/18/18/VP05/020438

**Your ref: 18/18/18/VP05/020438**

**LKK ref : CC4/LPC18005068/Kus3**

### **WITHOUT PREJUDICE**

Dear Sir / Madam,

We refer to the above matter.

This is a third party direct settlement case.

Enclosed revert of vehicle: SLB 3415P

Date of survey: 19/03/2018

Enclosed for your perusal is:

- TP's GIA report
- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Meanwhile, Kindly assist to verify validity of our insured's policy, and let us have a copy of insured's accident report for our necessary action.

Kindly take note that the case handler in-charge is Thin Thin and she can be contacted at DID: 6841 2360.

***To check availability of the case handler , you may contact the undersigned.***

Thank you.

Best Regards,

Shirley Hiew | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366-0055 | email: [ShirleyHiew@lkkauto.com](mailto:ShirleyHiew@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAuto)

**Sent:** Friday, 16 March 2018 3:42 PM

**To:** 'ONG LI LI' <[long@lonpac.com](mailto:long@lonpac.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: ACCIDENT INVOLVING VEHICLE NO.: SLB3415P & SDS82R ON 28/02/2018 ALONG BUKIT TIMAH ROAD (TURN LEFT TO FARRER ROAD) Our ref: 18/18/18/VP05/020438

Dear Sir/Mdm,

Thank you for the assignment.

BEST REGARDS,

**G.Nivitha** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** ONG LI LI [<mailto:llong@lonpac.com>]

**Sent:** Friday, 16 March 2018 3:09 PM

**To:** Operation / Candy Ong <[operation@tlauto.com.sg](mailto:operation@tlauto.com.sg)>; [assignments@lkkauto.com](mailto:assignments@lkkauto.com); 'SUR' ([sur@lkkauto.com](mailto:sur@lkkauto.com)) <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Cc:** [tlauto@singnet.com.sg](mailto:tlauto@singnet.com.sg)

**Subject:** RE: ACCIDENT INVOLVING VEHICLE NO.: SLB3415P & SDS82R ON 28/02/2018 ALONG BUKIT TIMAH ROAD (TURN LEFT TO FARRER ROAD) Our ref: 18/18/18/VP05/020438

Without Prejudice

Dear Candy

Thank you for your confirmation.

Dear Catherine (LKK)

Please arrange Kenneth Kong to attend to the TP survey.

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

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**From:** Operation / Candy Ong [<mailto:operation@tlauto.com.sg>]

**Sent:** Friday, 16 March, 2018 3:03 PM

**To:** ONG LI LI

**Cc:** [tlauto@singnet.com.sg](mailto:tlauto@singnet.com.sg)

**Subject:** RE: ACCIDENT INVOLVING VEHICLE NO.: SLB3415P & SDS82R ON 28/02/2018 ALONG BUKIT TIMAH ROAD (TURN LEFT TO FARRER ROAD) Our ref: 18/18/18/VP05/020438

Dear Li Li,

We hereby confirm and agreed to nominate Kenneth Kong to conduct the pre-repair survey of the damages to our client's vehicle

Best Regards,

Candy Ong

Tong Luck Auto Pte Ltd

**From:** ONG LI LI [<mailto:llong@lonpac.com>]

**Sent:** Friday, March 16, 2018 2:39 PM

**To:** Operation / Candy Ong <[operation@tlauto.com.sg](mailto:operation@tlauto.com.sg)>; MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; [assignments@lkkauto.com](mailto:assignments@lkkauto.com); 'SUR' ([sur@lkkauto.com](mailto:sur@lkkauto.com)) <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Cc:** [tlauto@singnet.com.sg](mailto:tlauto@singnet.com.sg)

**Subject:** RE: ACCIDENT INVOLVING VEHICLE NO.: SLB3415P & SDS82R ON 28/02/2018 ALONG BUKIT TIMAH ROAD (TURN LEFT TO FARRER ROAD) Our ref: 18/18/18/VP05/020438

Without Prejudice  
Save as to Costs

Dear Candy

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the following list to conduct the joint pre-repair survey as a single joint expert.

No	Name of Surveyor	<input type="checkbox"/> Please tick ✓
1	Wilson Teo	
2	Xing Guo Qiang	
3	Mohamad Taufikh	
4	Kalvin Ang	
5	Sebastian Yeang	
6	Adrian Ling	
7	Mohammed Rasul	
8	Marcus Chua	
9	Kenneth Kong	
10	Ma Chin Fook	

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert.

Regards,  
Ong Li Li  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road #17-04/07 The Concourse Singapore 199555  
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

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**From:** Operation / Candy Ong [<mailto:operation@tlauto.com.sg>]

**Sent:** Friday, 16 March, 2018 2:33 PM

**To:** MT\_Claim\_SG

**Cc:** [tlauto@singnet.com.sg](mailto:tlauto@singnet.com.sg)

**Subject:** ACCIDENT INVOLVING VEHICLE NO.: SLB3415P & SDS82R ON 28/02/2018 ALONG BUKIT TIMAH ROAD (TURN LEFT TO FARRER ROAD)

Dear All,

We have our client's instruction to notify you the above accident.

Please find attached documents for your information and necessary action

The vehicle is now garage at our workshop.

Kindly let us have your surveyor list and arrange for the vehicle to be inspect at an earlier date

Best Regards,

Candy Ong

Tong Luck Auto Pte Ltd