MNA118036381 / National Assessment Centre Services - Ubi ENTRY DATE & TIME: 17/03/2018 09:16 SUBMITTED BY: Liew Shan Hui

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

EMail Address

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as <u>truthful and accurate</u> as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to repudiate policy ability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
- 6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
- 7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

aforesaid.	
	ACCIDENT STATEMENT
Date Of Report	17/03/2018 09:16
Date Of Accident	07/03/2018 18:45
Exact Location Of Accident	JLN EUNOS EXIT TOWARDS PIE(CHANGI)
Country/State of Loss	SINGAPORE
	DETAILS OF OWN VEHICLE
Vehicle Registration Number	GX6533E
Insured/Policyholder	
Name Of Registered Owner	CCESS
Co Reg No	53292706X
Email Address	NOEMAIL
Mobile Phone No	
Alternative Phone No	OFFICE-68055211
Vehicle Particulars	
Manufacturer	SUZUKI
Model	CARRY 1.3
Exact Purpose for which vehicle was being used at time of accident	PERSONAL USE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	REPORTING ONLY
Vehicle Category	COMMERCIAL VEHICLE
Insurance Company	
Name of Insurance Company	NTUC INCOME INSURANCE CO-OPERATIVE LTD
Type Of Coverage	THIRD PARTY FIRE AND/OR THEFT
Fleet Policy	NO
Policy Number	5084646985-01
Cover Note Number	-
Driver	
Name of Driver	TOH TIAO LI
NRIC No	S9241728Z
Date Of Birth	05/11/1992
Occupation	INDOOR
Date Of Driving Pass	01/01/2016
Driving Experience	2 YEARS AND 2 MONTHS
Gender	FEMALE
Mobile Number	(LOCAL) +65-96660090
Fax Number	
Contact Number	

NOEMAIL

Address BLK 87 CIRCUIT RD #06-987

Postcode 370087

Was driver an employee of the Insured's Company NO

If No, Relationship of the Driver with the Insured OTHER - HUSBAND COMPANY

Vehicle Registration Number of Driver's Own

Vehicle

-

Insurance Company of Driver's Own Vehicle

-

General Information of the Accident

Type Of Accident COLLIDED INTO BICYCLIST

Weather Conditions CLEAR
Road Surface DRY

Other Information

Was any foreign vehicle involved in this accident? NO

Number of vehicles involved in the accident

Was any body injured in the Accident? YES

Was any injured conveyed to hospital by

ambulance?

Was any other material or property damaged? YES

I have been approached by unknown person(s) soliciting/offering accident claims assistance.

Number of Passengers (Including Driver)

Details of Police Action

Was the accident reported to the police?

If Yes, Please state which Police Station

Police Station Name MACPHERSON NEIGHBOURHOOD POLICE POST

NO

NO

NO

NO

1

YES

Police Station Address ROAD: BLK 54 PIPIT ROAD #01-82/84, POSTCODE: 370054, COUNTRY:

SINGAPORE

Police Station Contact **TEL NO**: 1800-7449999 - **FAX NO**: 65476366

Was notice of intended Prosecution given?

If Yes, against whom?

Circumstances of Accident

PLEASE REFER TO POLICE REPORT.

Attachment(s)

Are accident photos available for attachment? YES Was there any video captured by Car Camera? NO

Was there any audio recorded?

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number CYCLIST

Vehicle Make/Model/Colour

Details Of Properties

Vehicle Category MOBILE EQUIPMENT

Name of Driver CATHERINE

NRIC/Passport Number

Contact Number 85461727

Address Postcode

Insurance Company Name

Nature Of Damage

Page 2 of 29

DETAILS OF INJURED PERSON 1

Name CATHERINE

Approximate Age

Injuries Sustain LEFT KNEE CAP AREA

Injured person in which vehicle? CYCLIST

Were seat belts worn?

Was this injured conveyed to hospital by

ambulance?

NO

Address Postcode

SKETCH PLAN

IMPORTANT NOTICE

- Please report <u>correctly</u> the details of the accident to speed up the claims process.
- This Form must be completed by the Policyholder and/or the Authorised Driver.
- Information provided must be as <u>truthful and accurate as possible</u>. Any wilful misrepresentation or withholding of material facts may allow insurance companies to <u>repudiate policy liability</u>.
- The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- Any false reporting may be referred to the Police for investigation.
- The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance
 Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by
 interested parties.
- By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
- 8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of the purpose(s).
 - processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims. (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or

(iii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature Date & Time:

Driver's Signature (If driver is not the policyholder)

Date & Time:

NRIC/FIN No.:

Name:

Reporting Centre Personnel's Signature

Accident Sketch Plan

(Chang.)		
11		A= Gx 6533E
600		B = Cyclist.
181		
	Jie Eunes	
RIBE CIRCUMSTANCES OF THE A	CCIDENT	
		IA.
Please Refer	to Police	Report
CLARATION e declare the foregoing particulars ar	e true in every respect.	





1 of 4

Report No. T/20180307/2186

Police Station Of Origin: MacPherson NPP 54 Pipit Road #01-82/84 SINGAPORE 370054

Tel No: 1800-7449999

Date/Time Report Made: 07/03/2018 21:15			Vide Report No.: Station Diary N 34				
Informan	t's Particu	ulars					
Name of Informant: TOH TIAO LI ID Type / ID No.: NRIC NO / S9241728Z			Address: APT BLK 87 CIRCUIT ROAD #06-987 SINGAPORE 370087				
			Contact No.: Home/Office: Mobile: 96660090				
Nationality: SINGAPORE CITIZEN Sex: Age: Date of Birth: Female 25 05/11/1992 Race: Chinese		EN	Email:				
		Date of Birth:	Type of Informant: Driver				
			Language:	Institution / School Name:			
Occupation: PERSONAL ASSITANT			Driving Licence Information: Class: 3	Date of Expiry:			

Type of Accident:	Injury Pedestrian / Cyclist	Drink Drive: No	Date/Time of Accident: 07/03/2018 18:45	Type of Location Slip Road	
Location: Along Road 1 JALAN EUNC Jin Eunos exi		, .			
Weather: Clear		Road Surface: Dry		Road Speed Limit:	
Clear		Traffic Control:		Traffic Volume: Moderate	
Traffic Flow: One Way		Not Controlled		Moderate	

Details of Vehicle Involved						
Vehicle No.	Туре	Make	Model	Color	Condition	No of Passenger
GX6533E	Van				No Damage	1

Details of Person Involved	
Any Pedestrian Involved: No	
No. of Pedestrians Injured: NIL	Use of Pedestrian Crossing: NA



T/20180307/2186

2 of 4

Report No. T/20180307/2186

Police Station Of Origin: MacPherson NPP 54 Pipit Road #01-82/84 SINGAPORE

CONTINUATION OF REPORT Tel No: 1800-7449999

Driver		10000		UD No		S9241728Z
Name	TOH TIAO LI			ID No.		592417202
Related Vehicle	GX6533E (Van)			Contac	t No.	96660090
Hospital/Clinic	NIL			Class of Driving Licence & Expiry Date		Class: 3 Date of Expiry: NIL
Date Treatment	NIL D			ischarge	NIL	
No. of Days gran	ted Medical Leave	NIL	Degree	of Injury	NIL	
STATE OF THE STATE		No. of the		ID No.		NIL
Name	Catherine			ID NO.		1412
Related Vehicle	NIL			Contact No.		85461727
	ACCESS MEDICAL BEDOK SOUTH			Class		Class: NIL
Hospital/Clinic		BEDOK		Drivin Licent Expir		
to contain and		BEDONS	Date D	Licen	& ec	-

Brief Details.

On the 07/03/2018 at around 1845hrs I was driving my husband's company van bearing plate number GX6533E along Jln Euros heading towards Bedok. The traffic at that point of time was not heavy and it was not raining.

As I was driving along Jln Eunos I then entered into the slip road leading into PIE(Changi) at that point of time I did not see any cyclist in front of me or to my left and right side of the van as such I then continued on. As I was nearing the zebra crossing at the slip road I was then started to slow down my van before the zebra crossing. As I approached the zebra crossing there was no cyclist seen at the front, left and right side of my van as such I then carried on driving at slow speed.

Suddenly I spotted something appeared out of the left side of my view as such I immediately sounded my horn and applied my brakes and brought my van to a stop. After stopping the van, I then got out of the van to make a check and discovered a female cyclist sitting at the side of my van. The bicycle was observed to not be damaged and the cyclist was seen to have suffered slight injuries to the left knee cap area. I then asked the cyclist if she needed ambulance and also offered to bring her to the nearest clinic which she agreed. As such the cyclist then got on to my van and placed her bicycle on my van and I drove her to Access Medical Clinic located along B/18 Bedok South Road.

After I had arrived at Bedok South, I went with the cyclist to the clinic to see a doctor, half way through the waiting period to see the doctor I told the cyclist that I needed to attend to some matters which she acknowledge. I then exchanged contact number with the cyclist and left the clinic.

At around 1940hrs as I was proceeding back to the clinic I received a call from the cyclist who informed



T20180307/2186

Police Station Of Origin: MacPherson NPP 54 Pipit Road #01-82/84 SINGAPORE 370054 3 of 4 Report No. T/20180307/2186

Tel No: 1800-7449999

CONTINUATION OF REPORT

me that the doctor had advised to Changi General Hospital as such she told will be going to Changi General Hospital and asked me to proceed back to the clinic which I acknowledge. A few minutes later I received a call from the Traffic Police and was informed by the officer that the traffic police investigator would be proceeding to the clinic and for me to also proceed back to the clinic which I acknowledge.

At around 2005hrs I then arrived at the clinic however I could not find the cyclist and was informed by the clinic staff that the female cyclist left., I then asked if the Traffic police investigator was around and was told by the clinic staff that the investigator had also left. However I decided to wait around the clinic and few moments later I spotted a traffic police officer and went over to him and informed him that I was supposed to meet with the traffic police with regards to the incident. The traffic police officer then interviewed me and took a look at my van, my van did not sustain any damaged to it. I was also informed by the traffic police officer to lodge a traffic accident report at the nearest police station.

This is the first time that this had happened to me, there is no camera installed in the van.

The name and contact number of the cyclist is namely Catherine(HP: 85461727)

That is all.





T/20180307/2186

4 of 4 Report No. T/20180307/2186

Police Station Of Origin: MacPherson NPP 54 Pipit Road #01-82/84 SINGAPORE 370054 Tel No: 1800-7449999

CONTINUATION OF REPORT

Sketch Plan

Informant is not able to provide sketch plan

IMPORTANT: Please attach a copy of your vehicle's Insurance Certificate to this report. If you don't have the certificate with you now, please fax a copy to 65474885 stating the report number as reference.

Signature Of Officer Recording The Report: G / Sgt 2 JOSHUA EMMANUEL SHO YI ZHE	Signature Of Informant:
Signature Of Interpreter: Not applicable	Date/Time: 07/03/2018 21:15
Officer In Charge Of Case: TP / AEIT / Staff Sgt WONG SIEU LUI CHARGE FORCE Outhortiseter Stems	Classification Of Case:
Authentication Stamp	























Wed, 7 Mar, 9:32 PM

Should I call back in a while?

Hi Catherine sorry I'm driving, Is it possible to text me?

Can can.

I'm ok generally. Took some X rays and waiting now to see the doctor for the last time.

I was told to go to the police station to complete the report. Would you be able to go there with me later? I don't intend to press any charges on you. But will need the report for insurance purpose - trying to see if can claim from them.

Yup. The traffic police also asked me to go to the police station to make a report and I went to do it already. I'm afraid I couldn't because no one look after my son for me.:(





















Other Singtel 4G 9:17 AM

@ 96% **---**







Yup. The traffic police also asked me to go to the police station to make a report and I went to do it already. I'm afraid I couldn't because no one look after my son for me.:(

So sorry

But I want to check with you if we private settle this without claiming insurance is it possible?

I see i see. I will find my way to the police station later then.

Im okay without going through the insurance for today's.

The only thing im worry about are the potential future side effects which the doctor told me just now.

If those mount to a big sum i will prefer getting the insurance to pay the bills but not from you. But for that to happen i will need a report at the moment.























I see i see. I will find my way to the police station later then.

Im okay without going through the insurance for today's.

The only thing im worry about are the potential future side effects which the doctor told me just now.

If those mount to a big sum i will prefer getting the insurance to pay the bills but not from you. But for that to happen i will need a report at the moment.

I think i will just do the police report today and not claiming from the insurance this time.

Will that be okay for you?

Are you ok? Sorry because my Son got no one to look after at night.

Sure thank you so much 🙏

























Noted noted. Let me know la.

I'm a medical engineer. During weekends i sometime teach scuba diving, hence the out to the sea thing.

Oh no wonder.

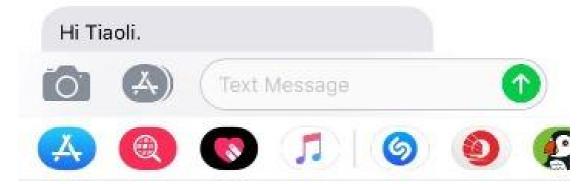
I thought could have brought you home earlier to rest. Never thought it would be in the hospital that kind and cause such a delay for you. :(

Lol. Thanks for the thought.

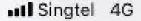
Let's see if we can meet tmr.

Otherwise, have a good rest ah. Im really okay.

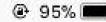
Thu, 8 Mar, 8:31 PM



Other













Hi Tiaoli.

I'm thinking if we can meet tomorrow during the day or Monday in the evening to settle the medical bill (\$120, can show you the bill) and the bicycle. We can meet elsewhere if Siglap is far for you.

I will be away starting tmr evening and will return on Sunday evening.

Will probably need your help to find a replacement for the bicycle as the lower bracket and wheel seemed damaged from the quick view yesterday.

Will these work for you?

Hi Christine. Tomorrow till next Friday I wouldn't be free as I'm busy with an exhibition.

Could you provide me with your bank account so I could TT the funds over to you. You could just email me the receipt or snap shot.























Can, i will write here my bank acount details. What's your email address?
Or do you use Whatsapp?

I will go and check the condition of the bicycle tmr. It's still at Bedok. Maybe first i will push it to a nearby bike shop to see if it's fixable. If it's, can i send you this bill too?

I'm feeling better. Lol the doc gave me lots of painkillers.

Catherine Chia















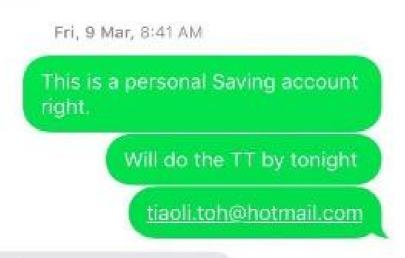








Catherine Chia OCBC 552 731358 001



Thanks. Yup it's a personal saving account.

Will send you the snapshot of the bill, and update you on the bike repair/replacement cost.

Fri, 9 Mar, 10:41 AM

I pushed the bike to the nearest bikeshop at blk 25 bedok.

The uncle checked and said the

















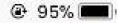




Other

Singtel 4G

9:21 AM









The uncle checked and said the wheels and cables are damaged. Gears and lower bracket can still be salvaged. The total repair cost is estimated to be \$124. Is this okay for you? Alternatively i can look around for a replacement bike. Original cost of this bike was \$250.

If it's an okay from you now then i will ask the uncle to proceed with the repair. It will take several days before it's done. Will ask him for a receipt as well.

Is this okay for you?

Ok let me know.

Ok. Will proceed with the repair and send you the receipt once done.

Fri, 9 Mar, 11:53 AM

Sorry it was a mistake and just realized it before i left the shop after











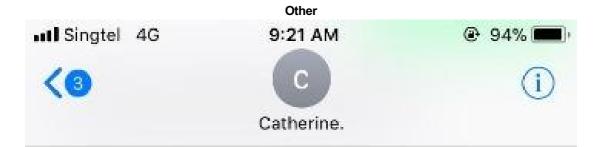












Fri, 9 Mar, 11:53 AM

Sorry it was a mistake and just realized it before i left the shop after paying the deposit. It's 164 total not \$124. Will send you the deposit receipt i've just got.

Fri, 9 Mar, 4:35 PM

Hi Tiaoli. I have just sent you copies of the 2 bills.

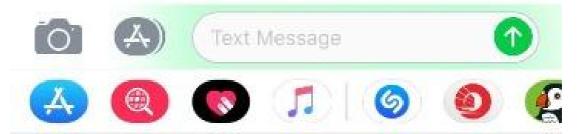
Also i have just updated my bank account details. Please ignore the previous one and use the following:

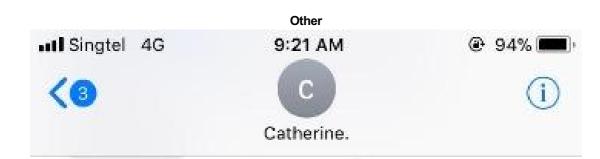
Catherine Chia 6233 4949 5001 OCBC

Thanks ah.

*the bills copies to your email address

Fri, 9 Mar, 6:36 PM





*the bills copies to your email address

Fri, 9 Mar, 6:36 PM

Ok sorry Catherine. Tomorrow I will transfer you the \$120. I forgotten to bring my Ocbc card out

Not a problem. I will wait for the amount tmr.

For the bicycle perhaps I can get the payment from you after I collect the bike and make the remaining payment.

Sunday 1:18 PM

Hi Catherine the fund have been TT over please check

Monday 8:30 AM

Thanks Tiaoli. I saw the \$120.

