

INS. CASE OWNER

Copy to 9

CC 4 / AXA1800 5032, Amb3

LKK:
IDAC:

Surveyor: Adnan

DOI: ASSIGNMENT
16/3/18

Date / Time: 16/3/18

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No. : SJR 73385
Name of Insured : UM THIAM JOO
Insured Tel No. : _____ HP: 92385198
Excess Sec II :SS _____ D.O.A : 10/3/18
Is driver the owner? (YES / NO) _____ Nature of Accident _____

Claim No. : SEM00KVD / 35184
Policy No. : UAM1025/1
Make / Model : HYUNDAI
Place of Accident : DEYLANH LOR 1

If NO. Driver Name / Age : _____
Driver Tel No. : _____ (V/L: YES / NO)

OI GIA REPORT: YES / NO : _____ TP GIA REPORT: YES / NO _____
Insured Liability : % _____ Final ? Yes / No _____

SEB 2548H



INSRS: _____
WSP: Hua meng
Tel: _____
Liability: _____
RMKS: _____



INSRS: _____
WSP: _____
Tel: _____
Liability: _____
RMKS: _____



INSRS: _____
WSP: _____
Tel: _____
Liability: _____
RMKS: _____



INSRS: _____
WSP: _____
Tel: _____
Liability: _____
RMKS: _____

Date/Time	STAGE	DATE / PIC
<u>19/3/18</u>	Non-Reporting ltr (1st): Non-Reporting ltr (2nd): Non-Reporting ltr (Final): Notification ltr (if non-pickup): Call OI:	
<u>20/3/18</u>	After call ltr to OI: Documentation Check List: Handler Typist Notification ltr (if non-pickup) After call ltr to OI: Authorisation To Act: Release Voucher: Final Repair Bill: Car Rental Invoice: Towing Invoice LTA / GIA : Medical Bill: PIR: Mandate/Reject Instruction: LOD Payment Breakdown Form: Post-Repair Photos: Others:	<u>BEVAN</u>
	RECEIVED 13 JUN 2018	

PRELIMINARY ADVICE	Date/Time:	Sent By:	Confirm with:	Confirm by:
FINALIZATION	Date/Time:	Confirm with:	Confirm by:	Email <input type="checkbox"/> Call <input type="checkbox"/>
FINAL SETTLEMENT	Date/Time:	Confirm with:	Confirm by:	Email <input type="checkbox"/> Call <input type="checkbox"/>
Final Liability:	% <u>50</u>	(Agreed / Assessed)	BOLA S/N No. : <u>N/A</u>	If NO or B 28, Ass. Lia : <u>CONFIRMING VOUCHER</u>
Repair Cost:	SS			
Loss of Rental (LOR):	SS	(days)		
Loss of Use (LOU):	SS	(S x days)		
Loss of Income (LOI):	SS	(S x days)		
LOR only <input type="checkbox"/> LOU only <input type="checkbox"/> LOR + LOU <input type="checkbox"/> LOR + LOI <input type="checkbox"/>	[Tick only one]			
GIA/LTA Search	SS			
Medical:	SS			
Disbursement:	SS	(e.g. Tow/Independent)		1) Claim status: Normal/Reject/Private Settle
Legal Cost	SS			2) Report Format: <u>350 W/P</u>
Total:	SS	Global Sum SS:		3) Survey fee: <u>350</u>
FINAL PAYMENT	Date/Time:	Confirm with:	Confirm by:	Email <input type="checkbox"/> Call <input type="checkbox"/>
Payee 1:	SS	Name 1:		
Payee 2: (Strike if N.A.)	SS	Name 2:		
Payee 3: (Strike if N.A.)	SS	Name 3:		

COPY SENT

Handwritten signature



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/ASM18005032/Amb3

8 SHENTON WAY #24-01
AXA TOWERSINGAPORE 068811

Date : 16-03-2018



Code : ASM

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SJR 7338S	Veh. Inspected	SKB 2548H
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	16/03/2018

2. Vehicle Particulars & Condition

Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

--

5. General Information

Accident Date	10/03/2018	Inspection Date	16/03/2018
Survey held at	HUA MENG SPRAY PAINTING WKSP 1 KAKI BUKIT AVE 6 #01-61 AUTOBAY SINGAPORE 417883		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
--

HUA MENG SPRAY PAINTING WORKSHOP

1, Kaki Bukit Avenue 6, Blk C #01-61 / 01-34, Singapore 417883

Autobay @ Kaki Bukit

Tel: 6747 8064, 6746 5519 / 9666 9680 Fax: 6743 4896

ESTIMATE

MOHAMAD NOR BIN MOHAMAD
BLK 33 BALAM ROAD
#20-07
S 370033

TPAXA
BEKUN.
PL1BT3SWR9B0SS356

Date :17.04.2018
Vehicle no :SKB 2548 H
Make/Model :PROTON SAGA
Accident date :10.03.2018

No	Description	Qty	Amount (\$\$)
List Items			
1	Front bumper <i>DL</i>	1	\$ 850 486.
2	Front bumper side holder @ \$20.00 <i>LH m</i>	2	\$ 40 ²⁰
3	Front bumper clips (1set) <i>m</i>	1	\$ 40 ³⁰
4	Front LH head lamp <i>not new</i>	1	\$ 396 X
5	Front LH fender <i>Repair</i>	1	\$ 423.3 X
6	Front LH fender inner shield <i>536</i>	1	\$ 90 +
7	Front LH fender signal lamp <i>use m 482.40</i>	1	\$ 55 +
8	Front LH knuckle arm	1	\$ 295 +
9	Front LH knuckle arm bearing	1	\$ 210 +
			\$ 2399.3
		Less 10% Disc	\$ 239.93
		Total	\$ 2159.37
Special Nett Items			
1	Front LH sport rim <i>lit 350</i>	1	\$ 850 350
2	Front LH tyre <i>not m</i>	1	\$ 280 X.
		Total	\$ 1130
Labour Cost			
1	Remove & reinstall LH suspension		\$ 150 X
2	Remove ,replace & repair consistent to the accident	<i>600</i>	\$ 1000 200
3	Respray painting		\$ 1000 400
4	Tuff kote		\$ 100 X
5	To check wheel alignment		\$ 100 X
		Total	\$ 2350
		Grand Total	\$ 5639.37

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

total: 1432.4
L/S: 1.1K ✓
03 days.

Bevan Lim (LKK Auto)

From: Bevan Lim (LKK Auto)
Sent: Tuesday, 20 March 2018 5:07 PM
To: 'Hua Meng'
Cc: Vic (LKKAuto)
Subject: Your Ref: SKB 2548H, Our Ref: CC4/ASM18005032/Amb3 ACCIDENT INVOLVING SJR 7338S AND SKB 2548H ON 10.03.2018
Attachments: SJR 7338S.pdf

WITHOUT PREJUDICE

Your Ref: SKB 2548H
Our Ref: CC4/ASM18005032/Amb3

Dear Sir/Madam,

ACCIDENT INVOLVING SJR 7338S AND SKB 2548H ON 10.03.2018

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both party, the liability is unclear / our Insured is disputing for the above mentioned case. Our insured also filing Third Party claim against your client's insurer. Enclosed herewith is a copy of our insured's accident report for your perusal.

We are in a course of investigating into the circumstances of the accident. After verifying further with our OI we will revert with our opinion on the cause of the accident. Kindly do not refer to any party for legal assistance until you heard further from us.

Meanwhile, we would like to request the CCTV footage / accident scene photos / evidence in order to seek further instruction from our principal.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Bevan Lim | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: BevanLim@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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Pte Ltd

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51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

22 MARCH 2018

LIM THIAM JOO
206 TAMPINES ST 21
#06-1439
SINGAPORE 520206

Dear Sir/Madam,

OUR REF : CC4/ASM18005032/Amb3
YOUR REF : SJR 7338S
ACCIDENT INVOLVING SJR 7338S AND SKB 2548H ALONG GEYLANG LOR 1 ON
10.03.2017

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from M/s HUA MENG SPRAY PAINTING WORKSHOP, acting on behalf of the owner of SJR 7338S against your motor insurance policy.

Based on the accident report and accident scenario and pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant. Unless proven otherwise.

You are aware that your No-Claim Discount (NCD – if applicable) will be withheld for the time being pending for final allocation of liability in settlement by our principal.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter.

Your full co-operation in the handling of the claim is required and kindly submit the following to bevanlim@lkkauto.com within 7 days from the date of this letter **if not provided at AXA's reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (if any)



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51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6256 3561 or email us at bevanlim@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely,

Bevan Lim
Case Handler
DID: 6749 4274
FAX: 6741 4108
Email: bevanlim@lkkauto.com

c.c. AXA Insurance Pte Ltd (AXA)
(Motor Claims Dept)

Bevan Lim (LKK Auto)

From: David Ang <hupmotor@gmail.com>
Sent: Friday, 20 April 2018 4:19 PM
To: Bevan Lim (LKK Auto)
Subject: Re: RE : YOUR REF : CC4/ASM18005032/Amb3
Attachments: SJR 7338 S (LOD).pdf; SJR 7338 S (DV).pdf

Dear Bevan,

We attach our Letter of demand, final bill, discharge voucher & necessary documents for your reference & attention, As client's third party claims had successful from your insured (SKB 2548 H) insurer (NTUC) Please acknowledge receipt,

On 3 April 2018 at 13:54, David Ang <hupmotor@gmail.com> wrote:

Dear Bevan,

Attach for your reverence, your insured insurer (NTUC) had offer us for direct settlement, we had phone record for your insured & us the composition for evidence,

Best Regards

David Ang

Tel : 6784 0039, Fax : 6784 0076
HP : 9815 4655

Hup Motor Trading & Service
Blk 9004 Tampines St 93
#01-120
Singapore 528838



Virus-free. www.avg.com

--

Best Regards

David Ang

Tel : 6784 0039, Fax : 6784 0076
HP : 9815 4655

Hup Motor Trading & Service
Blk 9004 Tampines St 93
#01-120
Singapore 528838

Bevan Lim (LKK Auto)

From: Bevan Lim (LKK Auto)
Sent: Monday, 30 April 2018 11:39 AM
To: Hua Meng
Cc: Vic (LKKAuto); Admin A
Subject: RE: Your Ref: SKB 2548H,Our Ref: CC4/ASM18005032/Amb3 ACCIDENT INVOLVING SJR 7338S AND SKB 2548H ON 10.03.2018
Attachments: SJR 7338 S (DV).pdf

Without Prejudice

Dear June,

We further to our email below.

We have received the document from our insured workshop that they have claim against your client at 100%. Attached document for your reference.

We regret to inform that we have our principal instruction to reject your client claim.

Therefore we will proceed to close file on our end.

Thank you.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Bevan Lim | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: BevanLim@lkkauto.com | fax: 6741-4108

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From: Bevan Lim (LKK Auto)
Sent: Tuesday, 3 April 2018 3:12 PM
To: Hua Meng <huameng@live.com.sg>
Cc: Vic (LKKAuto) <vicalpeh@lkkauto.com>
Subject: RE: Your Ref: SKB 2548H,Our Ref: CC4/ASM18005032/Amb3 ACCIDENT INVOLVING SJR 7338S AND SKB 2548H ON 10.03.2018

Without Prejudice

Dear June,

We refer to your email below.

We are pending for our insured to provide us with the document and tele-conversation recording from his workshop.

We will update you if there is any response soonest.

Thank you.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Bevan Lim | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: BevanLim@lkkauto.com | fax: 6741-4108

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Pte Ltd

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From: Hua Meng [<mailto:huameng@live.com.sg>]

Sent: Tuesday, 3 April 2018 12:58 PM

To: Bevan Lim (LKK Auto) <bevanlim@lkkauto.com>

Subject: Re: Your Ref: SKB 2548H, Our Ref: CC4/ASM18005032/Amb3 ACCIDENT INVOLVING SJR 7338S AND SKB 2548H ON 10.03.2018

Hi Bevan

As spoken to you this morning , kindly let us have the record of the conversation urgently.

Thanks & Regards

June

From: Hua Meng <huameng@live.com.sg>

Sent: Wednesday, March 21, 2018 11:52:43 AM

To: Bevan Lim (LKK Auto)

Subject: Re: Your Ref: SKB 2548H, Our Ref: CC4/ASM18005032/Amb3 ACCIDENT INVOLVING SJR 7338S AND SKB 2548H ON 10.03.2018

Dear Bevan

We do not have scene photos.

Please revert us liability soonest.

Thanks & Regards

June

From: Bevan Lim (LKK Auto) <bevanlim@lkkauto.com>

Sent: Tuesday, March 20, 2018 5:06:59 PM

To: Hua Meng

Cc: Vic (LKKAuto)

Subject: Your Ref: SKB 2548H, Our Ref: CC4/ASM18005032/Amb3 ACCIDENT INVOLVING SJR 7338S AND SKB 2548H ON 10.03.2018

WITHOUT PREJUDICE

Your Ref: SKB 2548H

Our Ref: CC4/ASM18005032/Amb3

Dear Sir/Madam,

ACCIDENT INVOLVING SJR 7338S AND SKB 2548H ON 10.03.2018

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both party, the **liability is unclear / our Insured is disputing** for the above mentioned case. Our insured also filing Third Party claim against your client's insurer. Enclosed herewith is a copy of our insured's accident report for your perusal.

We are in a course of investigating into the circumstances of the accident. After verifying further with our OI we will revert with our opinion on the cause of the accident. Kindly do not refer to any party for legal assistance until you heard further from us.

Meanwhile, we would like to request the CCTV footage / accident scene photos / evidence in order to seek further instruction from our principal.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Bevan Lim | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: BevanLim@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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Pte Ltd

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Bevan Lim (LKK Auto)

From: LOH Cynthia <cynthia.loh@axa.com.sg>
Sent: Monday, 30 April 2018 11:11 AM
To: Bevan Lim (LKK Auto)
Cc: Vic (LKKAuto); Admin A
Subject: RE: Your Ref: S8M00AVD Our Ref: CC4/ASM18005032/Amb3 ACCIDENT INVOLVING SJR 7338S AND SKB 2548H ON 10.03.2018
Attachments: Re: RE : YOUR REF : CC4/ASM18005032/Amb3

Dear Bevan,

In view that OI had fully recovered his losses from the insurer of TP.

Please proceed to reject TP as proposed.

Thanks & Regards,

Cynthia Loh | Specialist, Motor Claims Department
AXA Insurance Pte Ltd | 8 Shenton Way, #24-01 AXA Tower, Singapore 068811 | www.axa.com.sg
Email: cynthia.loh@axa.com.sg
Customer Care No. 1800 8804741



redefining / insurance

Please consider the environment before printing this message

This message is confidential. Any unauthorized disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

From: Bevan Lim (LKK Auto) [mailto:bevanlim@lkkauto.com]
Sent: Monday, April 23, 2018 4:43 PM
To: LOH Cynthia <cynthia.loh@axa.com.sg>
Cc: Vic (LKKAuto) <vicalpeh@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: Your Ref: S8M00AVD Our Ref: CC4/ASM18005032/Amb3 ACCIDENT INVOLVING SJR 7338S AND SKB 2548H ON 10.03.2018

Your Ref: S8M00AVD
Our Ref: CC4/ASM18005032/Amb3

Dear Cynthia,

ACCIDENT INVOLVING SJR 7338S AND SKB 2548H ON 10.03.2018

We refer to the above matter.

OI reported that he was on his lane when he was hit by TP vehicle on his right and caused his vehicle to sway side way.

TP reported that she decided to switch lane on her left. As she slowly filter into lane 4 OI vehicle suddenly drove to lane 4 and grazed to her vehicle.

We received OI's claims against TP was successfully. Attached Email for your reference.

In view of the above, we would like to reject TP claim.

Kindly let us have your approval/instruction if any.

Thank you.

Best Regards,

Bevan Lim | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: BevanLim@lkkauto.com | fax: 6741-4108

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哈 汽 車 貿 易 服 務

HUP MOTOR TRADING & SERVICE

Email : hupmotor@gmail.com

Blk 9004 Tampines Street 93 #01-120 Singapore 528838 Tel: 6784 0039 Fax: 6784 0076 WEB SITE: http://hupmotor.com.sg Reg. No. 378091/00W

Our Ref: TF 2894/03/18

Your Ref: MT/0985532-002

Date: 5th April 2018

Mr Eric Tang
Motor Claims Dept.
NTWC INCOME INSURANCE CO-OPERATIVE LTD
1, Maritime Square, #10-01
Harbourfront Centre,
Singapore 099253

Dear Sirs,

RE : ACCIDENT ON 10/03/18 ALONG GEYLANG LORONG 1,
INVOLVING : SJR 7338 S & YOUR INSURED : SKB 2548 M

We act for Mr Lim Thiam Joo., NRIC No : S1754883B
Who is the registered owner of Veh. No : SJR 7338 S Which was involved
in the above accident with Veh. No : SKB 2548 M Which we understand
is insured with you.

Your appointed surveyor had surveyed our client's damaged vehicle and
we had repaired the vehicle.

The accident was clearly caused by your insured's negligence, I am,
therefore, seeking compensation from you for my financial losses as
itemised below : -

Cost of repair	\$ 2,400.00
Loss of use for 4 days (1 day X \$ 60.00)	240.00
LTA Search fee & GIA-RMC Search Fee	2.00
Survey Fee	0.00

\$ 2,642.00
=====

We have enclosed copies of relevant documents to support my client's
claim, There was no receipt enclosed, as my client's did not pay us
any single amount.

Your prompt settlement of our claim would be much appreciated.

Yours faithfully,

HUP MOTOR TRADING & SERVICE

.....
Mr David Ang B. Y.

Encl : Final Bill, Car Rental Bill, LTA Search Fee, Owner Authorisation
Letter, ~~GIA Report, Survey Report & Ins. Cert.~~

Remark : Kindly acknowledge receipt.

哈 汽 車 貿 易 服 務

HUP MOTOR TRADING & SERVICE

Blk 9004 Tampines Street 93 #01-120 Singapore 528838 Tel: 6784 0039 Fax: 6784 0076 Email: hupmotor@gmail.com Reg. No. 378091/00W

Our Ref: TP 2894/03/18

Your Ref: _____

Date: 4th April 2018

MR LIM THIAM JOO
BLK 206, #06-1439
TAMPINES STREET 21
SINGAPORE 520206

Cost of repair to HYUNDAI AVANTE 1.6 (A) Saloon - SJR 7338 S

To supply front & rear o/s door protector, moulding, trim board clips, o/s rocker panel sideskirt, seal, clips, sealant, sport rim & necessary parts.

To remove & refix front & rear o/s door inner trim board cover, glass, regulator, motor, weatherstrip & necessary parts, to enable repair front & rear o/s door, including wheel alignment & balancing,

Labour charge to remove & cut out damaged parts, to jack, straighten & knocking out front o/s door, rear o/s door, o/s rocker panel & necessary parts, to weld, renew & align above parts.

To putty & respray painting on all affected accident parts, including respray Tuff-Kote on all affected accident parts.

Lump Sum Repair : \$ 2,400.00

Dollars : Two Thousand And Four Hundred Only.

HUP MOTOR TRADING & SERVICE

.....




GENERAL INSURANCE ASSOCIATION OF SINGAPORE

RECORDS MANAGEMENT CENTRE

6 Raffles Quay #18-00, Singapore 048580

Phone: +65 6224 0010 Fax: +65 6224 0030

Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

RECORDS MANAGEMENT CENTRE

Third Party Insurer Enquiry

Our Ref No: GR-18-039085

Date of Request: 14/03/2018

Your Ref No:

Online Purchase

Hup Motor Trading & Service
Blk 9004 Tampines Street 93
#01-120
Singapore 528838

Dear Sir/Madam,

Enquiry Date 14/03/2018
Enquiry By David Ang Beng Yeow
TP Vehicle No. SKB2548H
Accident Date 10/03/2018

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SKB2548H	NTUC Income Insurance Co-operative Ltd	16/07/2017-10/05/2018	

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

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**GENERAL INSURANCE ASSOCIATION OF
SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

RECORDS MANAGEMENT CENTRE

TAX INVOICE

Our Ref No: GR-18-039085
Date of Request: 14/03/2018

Your Ref No: Online Purchase

Hup Motor Trading & Service
Blk 9004 Tampines Street 93
#01-120
Singapore 528838

Dear Sir/Madam,

Enquiry Date 14/03/2018
Enquiry By David Ang Beng Yeow
TP Vehicle No. SKB2548H
Accident Date 10/03/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

GIRO Cash Cheque



TO : NTUC INCOME INSURANCE CO-OPERATIVE LTD (REF : MT/0985532-002)

AUTHORIZATION TO ACT

I, Mr Lim Thiam Joo (S1754883/B) ("the third party claimant")

of Blk 206 #06-1439 Tampines Street 21, S 520206 (address),

owner of SJR 7338 S (vehicle no.) hereby authorize

Hup Motor Trading & Service,

("The workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my Vehicle No. SJR 7338 S that was damaged pursuant to the accident which occurred on 10/03/2018 (date) along Geylang Lor 1. (location)

involving Vehicle No/s SKB 2548 H

("The accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 26th day of March (month) 20 18 (year)

Signed by "the third party claimant"

Lim Thiam Joo (Owner Of SJR7338S)

HUP MOTOR TRADING & SERVICE

Signed by "the workshop"

哈 汽 車 貿 易 服 務

HUP MOTOR TRADING & SERVICE

Email : hupmotor@gmail.com

Bik 9004 Tampines Street 93 #01-120 Singapore 528838 Tel: 6784 0039 Fax: 6784 0076 WEB SITE: http://hupmotor.com.sg Reg. No. 378091/00W

Our Ref: TP 2894/03/18

Your Ref: MT/0985532-002

Date: 20th April 2018



Mr Eric Tang
Motor Claims Dept.
NTUC INCOME INSURANCE CO-OPERATIVE LTD
1, Maritime Square, #10-01,
Harbourfront Centre,
Singapore 099253

Dear Sirs,

RE: ACCIDENT ON 10/03/2018 ALONG GEYLANG LORONG 1
INVOLVING : SJR 7338 S & YOUR INSURED : SKB 2548 H

We act for Mr Lim Thiam Joo., NRIC No : S1754883/B
Who is the registered owner of motor vehicle No : SJR 7338 S

We refer to your letter dated on 12/04/18

We accept your offer of \$ 2,642.00 being for full and final settlement.

As requested, My Client's (owner of SJR 7338 S) had signed the enclosed discharge voucher and return to you.

Please kindly forward the full settlement of the claims to M/S Hup Motor Trading & Service as my client's did not pay us any single amount.

Please let us have your cheque soonest.

Thank you.

Yours faithfully,

HUP MOTOR TRADING & SERVICE

Mr David Ang B. Y.

Encl : Discharge Voucher

Your Ref: TP 2894/03/18

Our Ref: MT/CA/TP/019/0985532-002/ET/CK

12 Apr 2018

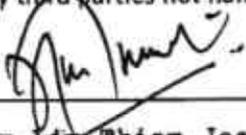
DISCHARGE VOUCHER

I/We, LIM THIAM JOO

hereby acknowledge and agree that payment by NTUC Income Insurance Co-operative Limited of the sum of S\$2,642.00 to HUP MOTOR TRADING & SERVICE shall be full satisfaction liquidation and discharge of all claims whatsoever competent upon MOHAMAD NOR BIN MOHAMAD &/OR AUTHORISED DRIVER in respect of all loss injury or damage whether now or hereafter to become manifest arising directly or indirectly from the above-captioned accident.

I/We acknowledge that this payment is made without any admission of liability on part of NTUC Income Insurance Co-operative Limited.

I/We understand and agree that the entitlement to receive the payment is non-transferrable and/or non-assignable to any third parties not named in this agreement.

Signature :  _____

Name : Mr Lim Thiam Joo

(Include company stamp if applicable)

NRIC/UEN : S1754883/B

Date : 20/04/2018

Witness

Signature :  _____

Name : David Ang Beng Yeow

NRIC No : S1547254/B

Address : Blk 241, #08-1096, Yishun

Ring Rd, S (760241)

NB: COR\$2400 LOU\$240 LTA search fee\$2 Total \$2642

Your Ref : MT/0985521-002

Tang Chee Kok <eric.tang@income.com.sg>
To: David Ang <hupmotor@gmail.com>

23 March 2018 at 08:28

WITHOUT PREJUDICE

Dear David Ang,

Liab ok for direct settlement, on condition vehicle to be survey and finalized with our surveyor.

Please note that LOU is strictly to our surveyor's recommendation on the duration of repairs, Saturdays included.

When the repair/claim is complete, kindly forward all your invoice, bill and receipt to mtcl@income.com.sg, quoting our reference number.

We will follow up with a letter of offer upon receipt of your final repair bill and other supporting documents on the quantum.

Regards

TO REJECT T/P CLAIM
SINCE NTUC MORE OR
LESS ADMITTING LIABILITY
WAS NOT IN THEIR FAVOR.

03-04-18

Eric Tang

Claims Investigator, Motor Insurance

T+65 6430 7896

www.income.com.sg



From: David Ang [mailto:hupmotor@gmail.com]

Sent: Thursday, March 15, 2018 12:43 PM

To: Tang Chee Kok <eric.tang@income.com.sg>

Subject: Your Ref : MT/0985521-002

[Quoted text hidden]

Disclaimer

This e-mail contains privileged or confidential information which is intended only for the use of the recipient(s) named above. If you have received this message in error, please notify the sender immediately and delete all copies of it. Thank you.

Your Ref: TP 2894/03/18

Our Ref: MT/CA/TP/003/0985532-002/ET/VU

15 Mar 2018

HUP MOTOR TRADING & SERVICE
BLK 9004 #01-120
TAMPINES STREET 93
SINGAPORE 528838

Dear Sir/Madam

CLAIM NUMBER: MT/0985532-002

ACCIDENT INVOLVING SKB2548H / SJR7338S on 10 Mar 2018

We have received your claim against our policyholder.

- If you or your client is claiming for property damage, please contact our office at 6430 7900 to arrange for an appointment to survey the damage to your property before any repairs are carried out.
- If you or your client is submitting a claim for bodily injuries, we need you or your client to be examined by our medical experts.

We would respond to you on all other claims in due course.

If you have any queries, please contact our Customer Service Officers at 6788 6616 or email us at motor@income.com.sg.

Yours sincerely



Goh Peng Hong
Manager
Motor Insurance