

INS. CASE OWNER:

Stacy

CC 4 / AXA 1800 5030, Smb39

LXX IDAC

ASSIGNMENT

Surveyor:

Sebastian

DOI:

16/3/18

Date / Time:

16/3/18

Registered in Merimen:

Pre-assign / CCU / FTE:



Insured Vehicle No.:

SKW 9477Y

Claim No.:

SEM 00AND / 30149

Name of Insured:

DANDEVILIK P/L

Policy No.:

P1826754

Insured Tel No.:

HP:

Make / Model:

TOYOTA

Excess Sec II :SS

D.O.A.:

14/3/18

Place of Accident:

OUTSIDE MBS HOTEL TOWER 1

Is driver the owner?

(YES) (NO)

Nature of Accident:

If NO, Driver Name / Age:

SIEW TUMBI LHWB

OI GIA REPORT (YES / NO) : TP GIA REPORT (YES / NO)

Driver Tel No.:

(V/L) (YES / NO)

Insured Liability: %

Final? Yes / No

SKC 46700



INSRS:
WSP:
Tel:
Liability:
RMKS:

SMBT.



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/Time	STAGE	DATE / PIC
16/3/18	Non-Reporting Itr (1st):	
	Non-Reporting Itr (2nd):	
	Non-Reporting Itr (Final):	
	Notification Itr (if non-pickup):	
	Call OI:	
	After call Itr to OI:	3/11/18/18
	Documentation Check List:	Handler Typist
	Notification Itr (if non-pickup)	<input type="checkbox"/>
	After call Itr to OI:	<input checked="" type="checkbox"/>
	Authorisation To Act:	<input checked="" type="checkbox"/>
	Release Voucher:	<input checked="" type="checkbox"/>
	Final Repair Bill:	<input checked="" type="checkbox"/>
	Car Rental Invoice:	<input checked="" type="checkbox"/>
	Towing Invoice:	<input type="checkbox"/>
	LTA / GIA:	<input checked="" type="checkbox"/>
	Medical Bill:	<input type="checkbox"/>
	PIR:	<input type="checkbox"/>
	Mandate/Reject Instruction:	<input checked="" type="checkbox"/>
	LOD:	<input checked="" type="checkbox"/>
	Payment Breakdown Form:	<input type="checkbox"/>
	Post-Repair Photos:	<input type="checkbox"/>
	Others:	<input type="checkbox"/>
PRELIMINARY ADVICE	Date/Time: 14/3/2018	Sent By: LSP
FINALIZATION	Date/Time:	Confirm with:
Repair Cost:	SS 3,250.00 (5 days) Reduction: 42 %	Confirm by:
FINAL SETTLEMENT	Date/Time: 19/11/2018	Confirm with: Lee GeK
Final Liability:	% 100 (Agreed / Assessed) BOLA S/N No.: 9	Email <input checked="" type="checkbox"/> Call <input type="checkbox"/>
Repair Cost:	SS 3,250.00	If NO or B 28, Ass. Lia:
Loss of Rental (LOR):	SS 938.95 (6.5 days) = \$144.45	0.00
Loss of Use (LOU):	SS - (5 x days)	
Loss of Income (LOI):	SS - (5 x days)	
LOR only <input checked="" type="checkbox"/> LOU only <input type="checkbox"/>	LOR + LOU <input type="checkbox"/> LOR + LOI <input type="checkbox"/> [Tick only one]	
GRAVTA Search:	SS 7.00	
Medical:	SS -	1) Claim status: Normal/Reject/Private Sett'l
Disbursement:	SS - (e.g. Tow/Independent)	2) Report Format: T1
Legal Cost:	SS -	3) Survey fee: \$350.00
Total:	SS 4,195.93	Global Sum SS: 4,200.00
FINAL PAYMENT	Date/Time:	Confirm with:
Payee 1:	SS 4,200.00	Name 1: SMBT TAXIS PTE LTD
Payee 2: (Strike if N.A.)	SS	Name 2:
Payee 3: (Strike if N.A.)	SS	Name 3:

RECEIVED 23 OCT 2018

COPY SENT 11/10/18

REF:

M

Signature

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

DD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: _____

at Workshop m/s _____

of _____

Insured: _____

Policy No. _____

Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

Veh No: SAC 4670D Yr Regn: 4/3/15

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or _____

Make: Toyota Prime cc 1798

Colour Maroon A/C: Insured / Std / NI / NA

Sp. Reading 274357 T/Radio: Insured / Std / NI / NU

Eng/No: _____

C/No: JTDKN36U60F7065

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In Order / Jammed / Leaked / Burnt or

Brake: In Order / Jammed / Leaked / Burnt or

Mod: NI / S/Rim / STD A/Rim or

Tyre Size: F: 195/65R15

R: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value: _____

IDAC: Accident Report: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 5 days Res.: Yes or No

Lump Sum: 20 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____ Vehicle: IN / OUT

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or Falken

<u>Front</u>		<u>Rear</u>
R/Bal. <u>6</u> mm		R/Bal. <u>6</u> mm
L/Bal. <u>6</u> mm		L/Bal. <u>6</u> mm
D.O.A. <u>16/3/15</u>		D.O.I. <u>16/3/15</u>

Survey held at SHRT

Des. of Damages: Frnt / Rear / O/S / N/S / UIC / Rooftop or

Front N/S

The UIC / Chassis frame / Body Structure affected due to collision

Date / Time	Action / Instruction
	TRX / 03 / 13 / 2015
	LFR
	AXA
	SKW 94774
	U/S. 43,350.00 (Pcd) 47,350 / (47%)

Date/Time, File Pass to? : Prel. Report

: Final Report

Date/Time, File Return to?

Report Format :

Lump Sum / I.B.I: (\$ _____)

Days Of Repair: _____

Resurvey No. of Trip: _____

Survey Fee: _____

Transportation: _____

Add Fee: : Site Insp (\$ _____)

: Interview (\$ _____)

: Techn. Insp (\$ _____)

: Weekend (\$ _____)

TOTAL _____



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
AXA INSURANCE PTE LTD		Ref : CC4/ASM18005030/mb3	
8 SHENTON WAY #24-01 AXA TOWERSINGAPORE 068811		Date : 16-03-2018	
		Code : ASM	
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	SKW 9477Y	Veh. Inspected	SHC 4670D
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	16/03/2018
2. Vehicle Particulars & Condition			
Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm
4. Description of Damages			
5. General Information			
Accident Date	14/03/2018	Inspection Date	
Survey held at	SMRT AUTOMOTIVE SERVICES PTE LTD 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705		
5a. Remarks			
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			



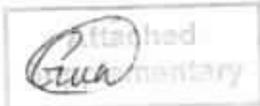
SMRT Automotive Service Pte Ltd

60 Woodlands Industrial Park E4, Singapore 757705

FAX Number : 63685592

Estimator Telephone Number : 68662623

Accident Reporting Number : 68662672



M
+1 Day 20-3-18 15:30
ADV 21-3-18 / 10:30
21-3-18 / 14:30

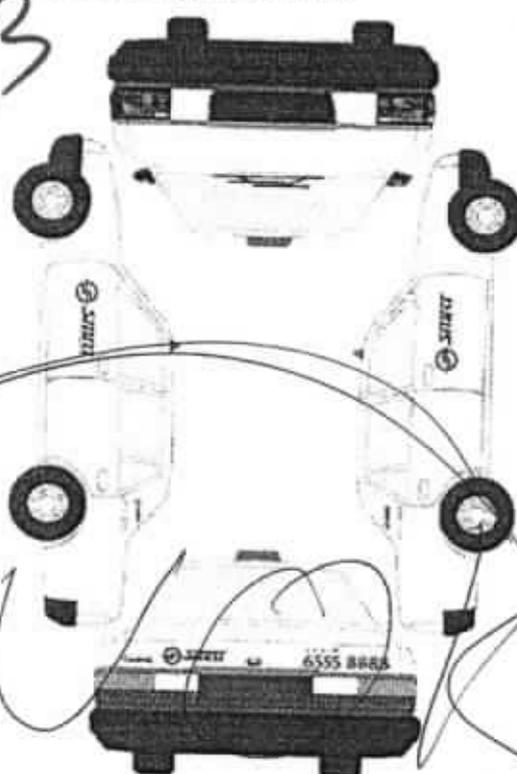
SMRT Accident Vehicle Repair Estimates

16-3-18 / 14:30

Section A - To be completed by claims Advisor/Duty officer at Accident Reporting Centre

Reg. No : SHC4670D
 Ref. No : TAX/03/18/2069
 Reg. Date : 04/03/2015
 Vehicle Type : TAXI
 Make : TOYOTA PRIUS
 Model : PRIUS
 Name of Driver : NG SIM HOCK
 Type of Accident : HEAD TO SIDE
 Date / Time of Accident : 14/03/2018 03:07:00 PM
 Accident Reported Date / Time : 14/03/2018 12:00:00 AM
 Surveyor is Required? : Yes
 Survey by : Sebastian
 Vehicle is Towed Back? : No
 Towed Back Date/Time :
 Replacement Vehicle issued? : No
 Accident Repair Job Card No : 000024095050
 Special Instruction to ARC, if any :

2/13



SKW9477Y - AXA LS

BEFORE PAINT PHOTO AND AFTER PAINT PHOTO, FOR CHECK ITEM AND REPLACE ITEM PLEASE CALL SURVEYOR SEBASTIAN (LKK) & Email : sebastianyeang@lkkauto.com HP:90036121

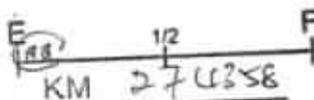
Prepared Date : 14/03/2018 04:32:04 PM

Recording Camera

Radio Antenna

1st witness M Date 16-3-18

2nd witness _____ Date _____



Vehicle to Wega Date In: 17/3 Towing: _____
 Time In: 1140 Driver: HUE
 Wega Job No: 03/0125
 Vehicle sent to SMRT Date In: 21/3/18 Towing: _____
 Time In: 1350 Driver: N
 Received by (SMRT): _____

@ 21/3 / 18 14:41 PAS

- Section B - To be Completed by Service Advisor, Accident Repair Centre

Chassis No : JTDKN36U605759065 Mileage : 0

Work Shop : Repair Completed Date / Time :

Summary of Repair Estimates

	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Charges :	1,014.00	600.00
Total Spray Painting Charges :	1,116.00	500.00
Total Material Charges :	2,990.74	1,963.37
Other Charges :	488.44	208.44
TOTAL :	5,609.18	3,271.81
Lum Sum Total :	5,600.00	3,250.00
No. of Repair Days :	6.00	5.00
Prepared / Adjusted By :		SEBASTIAN (LKK)
Arc / Surveyor Sing Off Date :	15/03/2018 10:12:45 AM	16/03/2018 02:30:19 PM

S

LKK

Prepared / Adjusted Date :

Remarks :

Prepared Date : 15/03/2018 10:11:42 AM

Section C - To be Completed by Admin Assistant, Accident Repair Centre, Upon Completion of Repair

Quotation No : QN-1803-0556 Invoice No :
Quotation Date : 23/3 Invoice Date :
Invoice Amount : Prepared Date :

Section D - Details of Repair Estimates**Part 1 - Labour Works**

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPAIR LH FRONT PORTION	1,014.00	600.00 /
Total Labour	1,014.00	600.00

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPSRAY FRONT BUMPER	378.00	200.00 /
TO RESPRAY FRONT BUMPER LOWER GRILLE	180.00	0.00
TO RESPRAY FRONT SUPPORT PANEL	180.00	100.00 /
TO RESPRAY FRONT FENDER LH	378.00	200.00 /
Total Spray Painting & Panel Beating	1,116.00	500.00

Part 3 - Other Costs - Accident and Accident Repair Related Expenses

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO CHECK WIRING AND SYSTEM FUNCTION	80.00	30.00 /
TO APPLY RUST-PROOFING ON AFFECTED AREA	100.00	30.00 /
TO PROVIDE LABOUR & MATERIAL FOR ADVERTISEMENT STICKER(NET) <i>Net</i>	148.44	148.44 /
TO REPLACE SUNDRY PARTS	100.00	0.00
TO WASH AND VACUUM	60.00	0.00
Total Other Costs	488.44	208.44

Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock No	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Recommendation	Surveyor Approved	Photos Attached
52119-47930		6505517	BUMPER FRT	1	482.00	25.00	361.50	Replace	Replace	No ✓
52161-16010			BUMPER CLIPS	10	1.61	25.00	12.07	Replace	Replace	No ✓
52611-47080		6505518	BUMPER ENERGY ABSORBER FRT	1	78.80	25.00	59.10	Replace	Replace S	No ✓
52021-47023		6505539	BUMPER REINFORCEMENT FRT	1	498.40	25.00	373.80	Replace	Check	No X
57014-47030			ARM SUB-ASSY, FR BUMPER LH	1	250.40	25.00	187.80	Replace	Check	No X
52116-47040		6505516	BUMPER SUPPORT F/LH	1	76.40	25.00	57.30	Replace	Check	No X
81529-47060			BRACKET, FR TURN CENTER LH	1	58.20	25.00	43.65	Replace	Check	No X
81529-47050			BRACKET, FR TURN LOWER LH	1	26.00	25.00	19.50	Replace	Check	No X
81529-47040			BRACKET, FR TURN UPPER LH	1	24.40	25.00	18.30	Replace	Check	No X
81521-47050			LENS & BODY, FR TURN LH	1	511.80	10.00	460.62	Replace	Replace	No ✓
53102-47020		6505541	BUMPER GRILLE SUB-ASSY, LOWER	1	311.10	25.00	233.33	Replace	Check	No X
52618-47050		6505540	BUMPER FRT ABSORBER LOWER	1	127.70	25.00	95.78	Replace	Check	No X
82113-47180			WIRE, ENGINE ROOM, NO.3	1	242.00	10.00	217.80	Replace	Check	No X
53201-47902			SUPPORT SUB-ASSY	1	1,460.40	100.00	0.00	Replace	Repair	No R
81170-47500		6505436	HEAD LAMP LH	1	945.20	10.00	850.68	Replace	Replace S	No ✓
53802-47050		6505558	FENDER FRT/LH	1	723.40	25.00	542.55	Replace	Replace S	No ✓
75374-47051			NAME PLATE (HYBRID)	1	51.90	25.00	38.92	Replace	Replace	No ✓
53876-47030		6505554	FENDER LINER FRT/LH	1	171.70	25.00	128.77	Replace	Replace	No ✓
53852-47020			FENDER LINER PAD, FR WHEEL LH	1	49.30	25.00	36.98	Replace	Check	No X
TOTAL MATERIALS							3,738.45	2,454.21		
TOTAL MATERIALS(Discounted)							2,990.74	1,963.37		

Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check	LT Check
TOTAL SUPPLEMENTARY MATERIALS									

2454.21 /
 - 20%
 1963.37 /
 + 600.00 /
 + 708.44 /

 3271.81 /
 US \$ 3250 / - /
 Sebastian
 27/3/18

SMRT Accident Vehicle Repair Estimates

AXA

6117

Section A - To be completed by claims Advisor/Duty officer at Accident Reporting Centre

Reg. No : SHC4670D
 Ref. No : TAX/03/18/2069
 Reg. Date : 04/03/2015
 Vehicle Type : TAXI
 Make : TOYOTA PRIUS
 Model : PRIUS
 Name of Driver : NG SIM HOCK
 Type of Accident : HEAD TO SIDE
 Date / Time of Accident : 14/03/2018 03:07:00 PM
 Accident Reported Date / Time : 14/03/2018 12:00:00 AM
 Surveyor is Required? : Yes
 Survey by :
 Vehicle is Towed Back? : No
 Towed Back Date/Time :
 Replacement Vehicle issued? : No
 Accident Repair Job Card No : 000024095050
 Special Instruction to ARC,if any :
 SKW9477Y - AXA
 Prepared Date : 14/03/2018 04:32:04 PM



*Submission
 16/3/18
 - Lump Sum Repair
 - Question Mark Item
 Photo
 - Photo After Paint*

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
 Signature:
 Date:

Section B - To be Completed by Service Advisor, Accident Repair Centre

Chassis No : JTDKN36U605759065

Mileage : 0

Work Shop :

Repair Completed Date / Time :

Summary of Repair Estimates

	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Charges	: 1,014.00	0.00
Total Spray Painting Charges	: 1,116.00	0.00
Total Material Charges	: 3,866.98	3,866.98
Other Charges	: 488.44	0.00
TOTAL	: 6,485.42	0.00
Lum Sum Total	: 6,500.00	0.00
No. of Repair Days	: 6.00	0.00
Prepared / Adjusted By	:	<i>4 days</i>
Arc / Surveyor Sign Off Date	: 15/03/2018 10:12:45 AM	01/01/1900 12:00:00 AM

S

Prepared / Adjusted Date :

Remarks :

Prepared Date : 15/03/2018 10:11:42 AM

Section C - To be Completed by Admin Assistant, Accident Repair Centre, Upon Completion of Repair

Quotation No :

Invoice No :

Quotation Date :

Invoice Date :

Invoice Amount :

Prepared Date :

Part 1 - Labour Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
REPAIR LH FRONT PORTION	1,014.00	0.00 600
Total Labour	1,014.00	0.00

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
REPSRAY FRONT BUMPER	378.00	0.00 200
RESPRAY FRONT BUMPER LOWER GRILLE	180.00	0.00 ?
RESPRAY FRONT SUPPORT PANEL	180.00	0.00 100
RESPRAY FRONT FENDER LH	378.00	0.00 200
Total Spray Painting & Panel Beating	1,116.00	0.00

Part 3 - Other Costs - Accident and Accident Repair Related Expenses

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
CHECK WIRING AND SYSTEM FUNCTION	80.00	0.00 30
APPLY RUST-PROOFING ON AFFECTED AREA	100.00	0.00 30
PROVIDE LABOUR & MATERIAL FOR ADVERTISEMENT STICKER(NET)	148.44	0.00 ✓
REPLACE SUNDRY PARTS	100.00	0.00 ✗
WASH AND VACUUM	60.00	0.00 ✗
Total Other Costs	488.44	0.00

Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock No	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Recommendation	Surveyor Approved	Photos Attached
2119-7930		6505517	BUMPER FRT	1	482.00	25.00	361.50	Replace	Replace	No <i>✓ Defan</i>
2161-6010			BUMPER CLIPS	10	1.61	25.00	12.07	Replace	Replace	No <i>✓ Nic</i>
2611-7080		6505518	BUMPER ENERGY ABSORBER FRT	1	78.80	25.00	59.10	Replace	Replace	No
2021-7023		6505539	BUMPER REINFORCEMENT FRT	1	498.40	25.00	373.80	Replace	Replace	No
7014-7030			ARM SUB-ASSY, FR BUMPER LH	1	250.40	25.00	187.80	Replace	Replace	No
2116-7040		6505516	BUMPER SUPPORT F/LH	1	76.40	25.00	57.30	Replace	Replace	No
1529-7060			BRACKET, FR TURN CENTER LH	1	58.20	25.00	43.65	Replace	Replace	No
1529-7050			BRACKET, FR TURN LOWER LH	1	26.00	25.00	19.50	Replace	Replace	No
1529-7040			BRACKET, FR TURN UPPER LH	1	24.40	25.00	18.30	Replace	Replace	No
1521-7050			LENS & BODY, FR TURN LH	1	511.80	10.00	460.62	Replace	Replace	No <i>✓ Cab</i>
3102-7020		6505541	BUMPER GRILLE SUB-ASSY, LOWER	1	311.10	25.00	233.32	Replace	Replace	No
2618-7050		6505540	BUMPER FRT ABSORBER LOWER	1	127.70	25.00	95.77	Replace	Replace	No
2113-7180			WIRE, ENGINE ROOM, NO.3	1	242.00	10.00	217.80	Replace	Replace	No
3201-7902			SUPPORT SUB-ASSY	1	1,460.40	25.00	1,095.30	Replace	Replace	No <i>R 11</i>
1170-7500		6505436	HEAD LAMP LH	1	945.20	10.00	850.68	Replace	Replace	No
3802-7050		6505558	FENDER FRT/LH	1	723.40	25.00	542.55	Replace	Replace	No <i>R</i>
5374-7051			NAME PLATE (HYBRID)	1	51.90	25.00	38.92	Replace	Replace	No <i>✓ Nic</i>
3876-7030		6505554	FENDER LINER FRT/LH	1	171.70	25.00	128.77	Replace	Replace	No <i>✓ TW</i>
3852-7020			FENDER LINER PAD, FR WHEEL, LH	1	49.30	25.00	36.97	Replace	Replace	No
TOTAL MATERIALS								4,833.75	4,833.72	
TOTAL MATERIALS(Discounted)							3,866.98	3,866.98		

Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check	LT Check
TOTAL SUPPLEMENTARY MATERIALS									

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Company
Owner ID:	5369K
Vehicle Details	
Vehicle No.:	SHC4670D
Vehicle to be Exported:	No
Intended De-registration Date:	19 Mar 2018
Vehicle Make:	TOYOTA
Vehicle Model:	PRIUS TAXI (SMRT)
Primary Colour:	Maroon
Manufacturing Year:	2015
Engine No.:	2ZR6318382
Chassis No.:	JTDKN36U605759065
Maximum Power Output:	100.0 kW (134 bhp)
Open Market Value:	\$32,920.00
Original Registration Date:	04 Mar 2015
First Registration Date:	04 Mar 2015
Transfer Count:	0
Actual ARF Paid:	\$8,088.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	03 Mar 2023
PARF Rebate Amount:	\$6,066.00
Intended COE Rebate Details	
COE Expiry Date:	03 Mar 2023
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	B
PQP Paid:	\$51,092.00
COE Rebate Amount:	\$31,622.00
Total Rebate Amount:	\$37,688.00
Message	
Please note that the 8-year COE for this vehicle cannot be further renewed. The vehicle must be de-registered upon COE expiry or when the vehicle reaches its statutory lifespan (if applicable), whichever is earlier.	

The information contained herein is correct as at 19 Mar 2018

OK

Poh Kin (LKKAuto)

From: Poh Kin (LKKAuto)
Sent: Friday, 19 October 2018 2:51 PM
To: 'Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)'
Subject: RE: [AXA]: URGENT / 2ND REMINDER Re: Accident on 14/3/2018 involving SHC 4670D & SKW 9477Y (AXA insured) Our Ref: TAX/03/18/2069/lg
Attachments: ATA SHC 4670D.pdf; DV SHC 4670D.pdf
Importance: High

WITHOUT PREJUDICE

Our Ref: CC4/ASMI18005030/Sfb3
Your Ref: TAX/03/18/2069/lg

Dear Lee Gek,

We refer to the above matter.

Thank you for your acceptance.

Please duly sign the DV and ATA attached and return for payment processing.

Your prompt reply will be very much appreciated.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Poh Kin, Chong (Mr) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

 Auto Consultants Pte Ltd *Save the Earth. Print only when necessary.*

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

From: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims) [mailto:LeeGek@smrt.com.sg]
Sent: Friday, 19 October 2018 2:18 PM
To: Poh Kin (LKKAuto) <pohkin@lkkauto.com>

Poh Kin (LKKAuto)

From: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)
<LeeGek@smrt.com.sg>
Sent: Friday, 19 October 2018 2:18 PM
To: Poh Kin (LKKAuto)
Subject: RE: [AXA]: URGENT / 2ND REMINDER Re: Accident on 14/3/2018 involving SHC 4670D & SKW 9477Y (AXA insured) Our Ref: TAX/03/18/2069/lg

Dear Poh Kin,

We accept your global offer of \$4,200.00 for our own losses. Please let us have your DV. Thanks.

Regards
Tan Lee Gek (DID: 6866 2647)
Claims Department
SMRT Automotive Services Pte Ltd



From: Poh Kin (LKKAuto) [mailto:pohkin@lkkauto.com]
Sent: 12/10/2018 14:43
To: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)
Subject: RE: [AXA]: URGENT / 2ND REMINDER Re: Accident on 14/3/2018 involving SHC 4670D & SKW 9477Y (AXA insured) Our Ref: TAX/03/18/2069/lg
Importance: High

WITHOUT PREJUDICE

Our Ref: CC4/ASMI18005030/Sfb3
Your Ref: TAX/03/18/2069/lg

Dear Lee Gek,

ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. SKW 9477Y AND SHC 4670D ALONG SHEARES LINK ON 14/03/2018

We refer to the above matter.

Please be informed that we just received the mandate approval from our principal.

Purely towards an amicable settlement and without admission of liability to our Insured's part, we have instruction from our principal to offer settlement at global sum of **\$4,200.00(all in)**:

Kindly confirm acceptance.

Your prompt reply will be very much appreciated.

Poh Kin (LKKAuto)

From: Poh Kin (LKKAuto)
Sent: Friday, 12 October 2018 2:43 PM
To: 'Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)'
Subject: RE: [AXA]: URGENT / 2ND REMINDER Re: Accident on 14/3/2018 involving SHC 4670D & SKW 9477Y (AXA insured) Our Ref: TAX/03/18/2069/lg

Importance: High

WITHOUT PREJUDICE

Our Ref: CC4/ASMI18005030/Sfb3

Your Ref: TAX/03/18/2069/lg

Dear Lee Gek,

ROAD TARRIFIC ACCIDENT INVOLVING VEHICLE NOS. SKW 9477Y AND SHC 4670D ALONG SHEARES LINK ON 14/03/2018

We refer to the above matter.

Please be informed that we just received the mandate approval from our principal.

Purely towards an amicable settlement and without admission of liability to our Insured's part, we have instruction from our principal to offer settlement at global sum of **\$4,200.00(all in)**:

Kindly confirm acceptance.

Your prompt reply will be very much appreciated.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Poh Kin, Chong (Mr) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

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◀ Re:< S8M00AU0 > IA with mandate uploaded

Type

🔗 Question

Message

pls proceed

Reply

 < S8M00AU0 > IA with mandate uploaded

Type

 Question

Message

Liability: Insured driver collided into the third party vehicle while exiting from MBS Exit. Liability is down against our insured. We did clarify with insured the nature of the accident and agreed to settle and aware NCD (if any) is affected. Immediate Advice (with mandate) have been uploaded in SMART CLAIM, Propose settlement amount is around \$4,307.49. All the relevant documents had been uploaded in SMART CLAIM. For your kind attention and instruction. Thank you- Pohkin 11/09/2018

[Reply](#)



Immediate Advice

To : AXA Insurance Pte Ltd

Date: 11/9/2018

Survey Details:

Date of loss	14-Mar-18
Date of appointment	16-Mar-18
Date of survey	16-Mar-18
Location of survey	SMRT AUTOMOTIVE SERVICE PTE LTD

Vehicle Details:

Claim Type:	THIRD PARTY CLAIM
Vehicle number	SHC 4670R
Make and Model	TOYOTA PRIUS TAXI -1798cc
Date of registration	4-Mar-15
Excess	
Market Value	\$ -
Part Rebate	\$ -
Nett Loss	\$ -

Repair details:

Initial Estimate	\$ 6,500.00
------------------	-------------

Proposed/Revised repair cost:

Parts	\$ 1,963.38
Check items (estimate)	\$ -
Labour	\$ 1,308.44
Total	\$ 3,271.82
Lump Sum(if applicable)	\$ 3,250.00

Number of days for repair	5 days
---------------------------	---------------



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408903 TEL : (065) 62563561 FAX : (065) 62564315

Remarks:

--

Mandate:

Liability(TP)	100%	
Proposed repair cost	\$	3,250.00
Loss of use	\$	-
Loss of rental (estimate)	\$	1,050.00 (\$150.00 x 7 days)
Loss of income	\$	-
LTA search fees	\$	7.49
Others	\$	-
Proposed Total	\$	4,307.49

Shanti B Thaiyal Nayagi (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)

From: Shanti B Thaiyal Nayagi (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)
Sent: 15/03/2018 11:34
To: 'motor.survey@axa.com.sg'; 'cst@axa.com.sg'
Cc: Yeo Poh Suan (Auto Svcs/Ext Biz Svcs/AR & SC/ARC); Kok Tuck Foo (Auto Svcs/Ext Biz Svcs/AR & SC/ARC); Koo Yew Chung (Auto Svcs/Ext Biz Svcs/AR & SC); Phua Zhi Yang (Auto Svcs/Ext Biz Svcs/AR & SC/ARC/AR); Grace Ng Siu Ching (Auto Svcs/Ext Biz Svcs/AR & SC/ARC/AR); Lim Wei Siong (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims); Chin Kim Ming (Auto Svcs/Ext Biz Svcs/AR & SC/ARC/AR); Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)
Subject: RE: SHC4670D - Survey (AXA)
Attachments: 2069 - 4670.pdf; SHC4670D.pdf

Dear Sir /Mdm

Kindly arrange to survey the vehicle **SHC4670D** within 48 hours according to GIA guide line, involving your insured **SKW9477Y**

Vehicle In Woodlands SMRT Depot

Regards
Shanti
SMRT Automotive Services PTE LTD
Accident Reporting Center (Claims Dept)
6866 2671/2 | bthaiyaln@smrt.com.sg



Shanti B Thaiyal Nayagi (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)

From: No Reply <no.reply@axa.com.sg>
Sent: 15/03/2018 11:35
To: Shanti B Thaiyal Nayagi (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)
Subject: RE: SHC4670D - Survey (AXA) - CAS201803152581807

Thank you for your email.

We will look into your enquiry and get back to you within 3-5 working days. We seek your understanding and patience should we take slightly longer to respond because of unusually high email volume.

Our operating hours are between 9.00am to 5.30pm Mondays-Fridays, excluding Public Holidays.

Some points to note:

- 1. Enquiries on Health policies, please contact our colleagues at customer.care.health@axa.com.sg
- 2. To report a motor accident, please do so at any of our AXA Premium Workshops within 24 hours from the time of accident. You may refer to this link for our list of Premium Workshops.
- 3. To all workshops/ third party lawyers, please email your survey request with supporting documents to motor.survey@axa.com.sg for direct assistance.

Best Regards,
Claims Service Team
AXA Insurance Pte Ltd

ref:_00Db0Ky1f_5006F1UwN9e:ref

This message is confidential; its contents do not constitute a commitment by AXA except where provided for in a written agreement between you and AXA. Any unauthorized disclosure, use or dissemination, either whole or partial is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

From: Shu Pei (LKKAuto) [mailto:shupeil@lkkauto.com]

Sent: 16/04/2018 19:12

To: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)

Cc: Admin A; CS A Team

Subject: FW: Accident on 14/3/2018 involving SHC 4670D & SKW 9477Y (AXA insured) Our Ref: TAX/03/18/2069/lg

Dear Lee Gek,

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

Please note that: -

LKK ref	Officer in charge
CC4/ASM18005030/Smb3	Bevan

To check availability of the case handler, you may contact the undersigned.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims) [mailto: LeeGek@smrt.com.sg]

Sent: Monday, 16 April 2018 3:00 PM

To: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Re: Accident on 14/3/2018 involving SHC 4670D & SKW 9477Y (AXA insured) Our Ref: TAX/03/18/2069/lg

Dear All,

We quantify our own losses as follows:-

Cost of Repair	\$3,250.00
Loss of Rental	\$1,011.15 (7 days x \$144.45)
LTA Search Fee	\$7.00
Total	\$4,268.15

We enclose the following documents:

- 1) Repair invoice
- 2) Proof of rental rate
- 3) GIA report
- 4) Letter of Authorisation
- 5) Accident vehicle laid-up report
- 6) LTA search

We have notified AXA of PRS on 15/3/2018 at 11.34am and our taxi was surveyed on 16/3/2018 at 2.30pm. We attach the emails for your perusal.



11 SEPTEMBER 2018

DANDELION ED PTE LTD
1 BROOKE ROAD
KATONG PLAZA #02-02
SINGAPORE 439879

Dear Sir/Madam,

OUR REF : CC/ASM18005030/SmbJ
YOUR REF : SKW 9477Y
ACCIDENT INVOLVING SKW 9477Y AND SHC 4670D ALONG SHEARES LINK
(OUTSIDE MBS HOTEL EXIT) ON 14 MARCH 2018

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from Ms SMRT AUTOMOTIVE SERVICES PTE LTD, acting on behalf of the owner of SHC 4670D against your motor insurance policy with AXA.

Based on the accident reports and accident scenario, liability is not in our favour.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and expense, please reply to us within 7 days from the date of this letter.

Your full co-operation in the handling of the claim is required and kindly submit the following, if any to claimaxa@linkauto.com within 7 days from the date of this letter **if not provided at AXA's reporting centre**. The list below is not all inclusive and further document may be required.

- Police report, Police investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (if any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)



- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should not be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6256 3551 or email us at claimaxa@linkauto.com

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely,

Olivia
Case Handler
DID: 6742 8817
Email: olivia@linkauto.com

c.c. AXA Insurance Pte Ltd (AXA)
(Motor Claims Dept)



Date: 14/3/2018

Our Ref. No.:

Letter of Authorisation

I, Ng Sim Hoek (NRIC No.: S7035138-B) the registered hirer / relief driver / contract hirer of SMRT taxi registration number S7035138-B hereby authorise **SMRT Automotive Services Pte Ltd ("AutoSvs")** to deal with all matters arising out of the accident between my taxi and SKW 9477Y happened on 150714 along Sheaves Link toward ECP (the "Accident") on my behalf, including but not limited to instituting and any claims or proceedings against such party or parties (as AutoSvs deems fit in its absolute discretion) in respect of any claim, demand, loss, cost, expense, liability, damages or action made against us or incurred or suffered by us.

Without prejudice to the foregoing, I further authorise AutoSvs to negotiate, resolve and settle any proceeding or claim arising out of the accidents, including but not limited to doing any act or executing any document or signing the Discharge Voucher on my behalf as may be required.

Name : Ng Sim Hoek Signature: 
 NRIC No. : S7035138-B
 Tel No. : 97474499
 Address : B/156 Pasir Ris St 71 #15-148
P(510756)

AUTHORISATION TO ACT

I/We, **SMRT TAXIS PTE LTD** ("the third party claimant") of **BLK 60 WOODLANDS INDUSTRIAL PARK E4 (S) 757705** (address), owner of **SHC 4670D** (vehicle no.) hereby authorize **SMRT AUTOMOTIVE SERVICES PTE LTD** ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no. **SHC 4670D** that was damaged pursuant to the accident which occurred on **14/03/2018** (date) along **Sheares Link** (location) involving vehicle no/s **SKW 9477Y** ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of SMRT TAXIS PTE LTD.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 19 (day) of 11 (month) 2018 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)



redefining / insurance



CLAIM REF : S8M00AU0
INSURED : DANDELION PTE LTD

DISCHARGE VOUCHER

We, **SMRT Automotive Services Pte Ltd** confirm that by letter of authorisation dated 14/03/2018, we are authorised to and do hereby give this discharge for ourselves and on behalf of SMRT Taxis Pte Ltd and the Hirer, Ng Sim Hock of vehicle no. SHC 4670D.

Now we **SMRT Automotive Services Pte Ltd** for ourselves and the said Hirer and the driver jointly and severally:-

- a) agree to accept the sum of Singapore Dollars **Four Thousand Two Hundred** only (**S\$4,200.00**) in the aggregate in full and final settlement of all claims of whatever kind including damages for personal injuries and/or damage to property that all and any of us may have against **AXA INSURANCE PTE LTD** and/or their Insured and/or the driver of vehicle no (**SKW 9477Y**) arising out of an accident with (**SHC 4670D**) on 14.03.2018.
- b) declare that **AXA INSURANCE PTE LTD** and/or their Insured and/or the driver of the Insured vehicle shall not be liable for any further claim(s) whatsoever or howsoever present or future that any of us may have against **AXA INSURANCE PTE LTD** and/or their Insured and/or the driver of vehicle no. **SKW 9477Y** arising directly/indirectly as a consequence of the accident and hereby give our full and final discharge.
- c) We hereby declare that I/we am/are the person(s) entitled to receive the above settlement and hereby undertake to indemnify **AXA INSURANCE PTE LTD** against any claim made or to be made in respect of this settlement.

It is understood and agreed that payment herein is made in favour of **SMRT Taxis Pte Ltd** is made without any admission of liability whatsoever on the part of **AXA INSURANCE PTE LTD** and/or their Insured and/or the driver of vehicle no. **SKW 9477Y**.

Dated this 19 day of Oct 2018

Signed by [Signature]
(AUTHORISED SIGNATORY)

Company Stamp [Circular Stamp: SMRT AUTOMOTIVE SERVICES PTE LTD]

Witness : [Signature]
Name : Tan Lee Gek
I/C No : S14207061F
Address : 50 Woodlands Industrial Park E4
Singapore 757705
Tel: 65 6482 5888 Fax: 65 6368 7421
www.smr.com.sg

AXA Insurance Pte Ltd (Company Reg. No. 199903512M)
8 Shenton Way, #24-01 AXA Tower, Singapore 068811
Customer Centre #B1-01
Tel: +65 6880 4888 Fax: +65 6338 2522 Website: www.axa.com.sg

Our acceptance of your offer of settlement would not negate or prejudice our driver's right of recovery for his/her losses.



SMRT Automotive Services Pte Ltd
251 North Bridge Road Singapore 179102
Tel: 65 63311000 Fax: 65 63340247

Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705



Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 1990042802
Invoice No. : IV180300711
Date : 27.03.2018
Vehicle No. : SHC4670D
Your Ref No. : TAX/03/18/2069
Our Ref No. : 24095050
Terms : 30 Days

Description	Qty	Unit Cost	Add / (Discount) %	Amount
LUMP SUM AMOUNT FOR REPAIR AS PER SURVEYOR'S RECOMMENDATION	1.00			\$ 3,250.00
GRAND TOTAL				\$ 3,250.00

Remark :

Make/Model : TOYOTA PRIUS
Accident Date : 14.03.2018

N.B. Payment by cheque should be crossed and made payable to 'SMRT Automotive Services Pte Ltd'.
No receipt will be issued unless requested.

Authorized Signature
for SMRT Automotive Services Pte Ltd



Our Ref : TAX/03/18/2069/LG

Date : 26/03/2018

To : Claims Department

From : SMRT Taxis Pte Ltd

ACCIDENT INVOLVING SHC4670D & SKW9477Y ON 14/03/2018 ALONG SHEARES LINK

CONFIRMATION OF TAXI RENTAL

This is to confirm the daily taxi rental rate for taxi registration no. SHC4670D is \$144.45/day.

Kindly proceed to recover any rental loss from the third party as a result of this accident.

Thank you.



For Manager
SMRT Taxis Pte Ltd



Accident Vehicle Laid-Up Report

Registration No. : SHC4670D Accident Case No. : TAX/03/18/2069
Make / Model : TOYOTA PRIUS Ref. No. : 24095050

Date and Time Vehicle off-road for Accident Repair : 14.03.2018 16:11:00
Date and Time Repair Completed : 21.03.2018 14:45:55

Remarks :

Generated by : POHSUAN
Printed on : 22.03.2018

Enquire Transaction History**Transaction History Details**

Log Date/Time:	15 Mar 2018 / 06:25:09	Transaction Amount:	\$7.49
Asset Type:	Vehicle		
Asset ID:	SKW9477Y		
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)	Channel:	External Agency
User ID:	ESASBAHO - BALQISH BINTE ABDUL HALIL	Business Transaction Reference No.:	20180315082509373539
Search Date / Time:	14 Mar 2018 15:07:00		
Insurance Company:	AXA INSURANCE PTE LTD		

Information displayed is correct as at the log date and time.

Enquire Related Logs **OK**

**THIRD PARTY EXPRESS SETTLEMENT
(PAYMENT BREAKDOWN)**

Vehicle No:	SKW 9477Y (Insd veh)	Model:	TOYOTA PRIUS
	SHC 4670D (TP veh)		
Date of Accident:	14/03/2018		

Global Sum Settlement	:	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
Repair Estimate	:	\$	8,723.64
Final Repair Cost	:	\$	3,250.00
Loss of Token Sum	:	\$	days at \$0.00 per day
Rental (if any)	:	\$	938.93 6.5 days
LTA / GIA Search Fee	:	\$	7.00

Others:	:	\$	0.00
---------	---	----	------

	:	\$	
Final Settlement Sum (Global Sum)	:	\$	4,200.00

Is Third Party Workshop GIA Registered?	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO	(Kindly indicate below)
A) For Non GIA Registered Workshop:	Agreed Liability _____ 100 _____ (%)		
B) For GIA Registered Workshop:	BOLA Applicable: Yes/ No BOLA Scenario No: _____		
	BOLA Liability: _____ (%) Assessed Liability (*): _____ (%)		
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.			
Remarks _____			

Payment Instruction: Payee's Breakdown			
1)	SMRT TAXIS PTE LTD	:	\$ 4,200.00

JOANNE LEE KHANG MIN
LKK Auto Consultants Pte Ltd

04/12/2018
Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
AXA INSURANCE PTE LTD		Ref : CC4/ASM18005030/Sfb3q2	
8 SHENTON WAY #24-01 AXA TOWERSINGAPORE 068811 ATTN:STACEY NG		Date : 04-12-2018	
		Code : ASM	
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	SKW 9477Y	Veh. Inspected	SHC 4670D
Policy No.	P1885754	Coverage (\$)	0.00
Claim No.	S8M00AU0	Excess (\$)	0.00
Assign From		Assign Date	16/03/2018
2. Vehicle Particulars & Condition			
Make & Model	TOYOTA PRIUS	c.c	1798
Engine No.	HIDDEN	Year of Reg.	2015
Chassis No.	JTDKN38U605759085	Colour	MAROON
Odometer	274359	Steering	IN ORDER
Brakes	IN ORDER	Modification	NIL
General	FAIR		
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre	195/65 R15	FALKEN	6 mm
L/H Front Tyre	195/65 R15	FALKEN	6 mm
R/H Rear Tyre	195/65 R15	FALKEN	6 mm
L/H Rear Tyre	195/65 R15	FALKEN	6 mm
4. Description of Damages			
THE VEHICLE SUSTAINED DAMAGES AT THE FRONT N/S PORTION. DAMAGES SEE DETAILS.			
5. General Information			
Accident Date	14/03/2018	Inspection Date	16/03/2018
Survey held at	SMRT AUTOMOTIVE SERVICES PTE LTD 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705		
5a. Remarks			
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			
5b. Estimate Days of Repair			
ESTIMATED NORMAL PERIOD FOR REPAIR:		5 Working Days	



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHC 4670D

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	BUMPER FRT (DISC 25%) (CONSISTENT)	DEFORMED	482.00	361.50
10	BUMPER CLIPS @\$1.61 (DISC 25%) (CONSISTENT)	NECESSARY	16.10	12.07
1	BUMPER ENERGY ABSORBER FRT (DISC 25%) (CONSISTENT)	CRACKED	78.80	59.10
1	FENDER FRT/LH (DISC 25%) (CONSISTENT)	DENTED	723.40	542.55
1	NAME PLATE (HYBRID) (DISC 25%) (CONSISTENT)	NECESSARY	51.90	38.92
1	FENDER LINER FRT/LH(DISC 25%) (CONSISTENT)	TORN	171.70	128.77
1	LENS & BODY ,FR TURN LH (DISC 10%) (CONSISTENT)	CRACKED	511.80	460.62
1	HEAD LAMP LH (DISC 10%) (CONSISTENT)	DEFORMED	945.20	850.68
1	ADVERTISEMENT STICKER (SN)(CONSISTENT)	NECESSARY	148.44	148.44
1	BUMPER REINFORCEMENT FRT (CONSISTENT)	NOT NECESSARY	498.40	-
1	ARM SUB-ASSY ,FR BUMPER LH (CONSISTENT)	NOT NECESSARY	250.40	-
1	BUMPER SUPPORT F/LH (CONSISTENT)	NOT NECESSARY	76.40	-
1	BRACKET ,FR TURN CENTER LH (CONSISTENT)	NOT NECESSARY	58.20	-
1	BRACKET ,FR TURN LOWER LH (CONSISTENT)	NOT NECESSARY	26.00	-
1	BRACKET ,FR TURN UPPER LH (CONSISTENT)	NOT NECESSARY	24.40	-
1	BUMPER GRILLE SUB-ASSY ,LOWER (CONSISTENT)	NOT NECESSARY	311.10	-
1	BUMPER FRT ABSORBER LOWER (CONSISTENT)	NOT NECESSARY	127.70	-
1	WIRE ,ENGINE ROOM,NO.3 (CONSISTENT)	NOT NECESSARY	242.00	-
1	FENDER LINER PAD,FR WHEEL ,LH (CONSISTENT)	NOT NECESSARY	49.30	-
1	SUPPORT SUB-ASSY (CONSISTENT)	TO REPAIR SEE LABOUR	1,460.40	-
			6,253.64	2,602.65
LABOUR				
PANEL BEATING & BODY WORK.INCLUSIVE OF THE REPAIR OF SUPPORT SUB-ASSY .			1,014.00	600.00
SPRAY PAINT.			1,116.00	500.00
TO CHECK WIRING AND SYSTEM FUNCTION.			80.00	30.00
TO APPLY RUST-PROOFING ON AFFECTED AREA.			100.00	30.00
TO REPLACE SUNDRY PARTS.			100.00	-



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

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Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	TO WASH AND VACUUM.	NOT NECESSARY	60.00	-
			2,470.00	1,160.00
	GRAND TOTAL		8,723.64	3,762.65
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)				3,250.00

Report Ref No. CC4/ASM18005030/Sfb3q2

YEANG WAI KEEN

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

Service Request Details

Claim	SJM009AJUO
Reference	CCA/ASM18005030/SB262
Loss Date	14 March 2018
Request Date	15 March 2018
Due Date	
Vendor Name	LKX AUTO CONSULTANTS PTE LTD (TP)
Type of Loss	Third Party Vehicle Damage
Services	Pending verification - Direct Settlement

Actions

Next Step: Wait for Approve Invoice

[Add Invoice](#)

Vehicle Information	
Incident Vehicle Registration #	SHC4670D
Make	TPMD TOYOTA
Model	PRIUS TAXI 1.8 (A)
Service Address	

Primary Contact/Insured	
DANIELION ED PTE LTD	
1 BROOKE ROAD, #02-02 KATONG PLAZA, 429979, Singapore	
93828888 regis@ed@yahoo.com	

Claim Handler	
NG Stacey	
6568804351 stacey.ng@axa.com.sg	

Additional Instructions

Messages Invoices History Documents Assessment Metrics Notes

Document Type

[Upload Documents](#)

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
LKXInvoice1.pdf	Invoice	Survivor/ Assessor expense	LKX AUTO CONSULTANTS PTE LTD (TP)	11 December 2018

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 RENTAL RECEIPT.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	11 December 2018
 RENTAL MILEAGE.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	11 December 2018
 payment breakdown.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	11 December 2018
 LTA SEARCH.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	11 December 2018
 LOD.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	11 December 2018
 LKK Inspection (2).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	11 December 2018
 LKKAdjustment1a (1).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	11 December 2018
 DISCHARGE VOUCHER.pdf	Forms / Claim Documents	Satisfaction / Discharge Voucher	LKK AUTO CONSULTANTS PTE LTD (TP)	11 December 2018
 AUTHORISATION TO ACT FORM.pdf	Forms / Claim Documents	POA / Authority Letter	LKK AUTO CONSULTANTS PTE LTD (TP)	11 December 2018
 WORKSHOP INVOICE.pdf	Invoice	Repairer	LKK AUTO CONSULTANTS PTE LTD (TP)	11 December 2018
 LKK SURVEY PHOTO.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	11 September 2018
 LKK RESURVEY PHOTO.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	11 September 2018
 PRAF and COE relate form.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	11 September 2018
 LKK RESURVEY PHOTO - AFTER REPAIR.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	11 September 2018

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
■ Immediate Advice (with mandating dated 11.09.pdf)	Reports & Statement	Estimate / Quotation	LAK AUTO CONSULTANTS PTE LTD (TP)	11 September 2018
■ Letter to OI.pdf	Letters and Correspondence	Policy Holders / Insured	LAK AUTO CONSULTANTS PTE LTD (TP)	11 September 2018
■ TP ESTIMATE- MARKED.pdf	Reports & Statement	Estimate / Quotation	LAK AUTO CONSULTANTS PTE LTD (TP)	19 March 2018
■ Preliminary Advice.pdf	Reports & Statement	Estimate / Quotation	LAK AUTO CONSULTANTS PTE LTD (TP)	19 March 2018
■ GIA REPORT OF SHC4670D (TP).pdf	Reports & Statement	GIA Report	KADRI Mateen	15 March 2018
■ GIA REPORT OF SKW9477V (INED).PDF	Reports & Statement	GIA Report	KADRI Mateen	15 March 2018
■ EMAIL.mng	Letters and Correspondence	Workshop	KADRI Mateen	15 March 2018