

INS. CASE OWNER:

Juye Kw.

cc 3, QBE1800 5029, Klp3 n2

LKK:

IDAC:

Surveyor:

Kalm

DOI:

ASSIGNMENT

13/3/18

Date / Time:

18/3/18

Registered in Merimen:

16/3/18

Pre-assign / CCU / FTE



Insured Vehicle No.:

GBC 265M

Name of Insured:

Amos Industries Pte

Insured Tel No.:

HP:

Claim No.:

V0011278

Policy No.:

8-V0003740-MVA-ROO4

Make / Model:

7. DYNA

Place of Accident:

LTE

Excess Sec II :SS

D.O.A: 13/3/18

Is driver the owner?

( YES / NO )

Nature of Accident:

If NO, Driver Name / Age:

Wong Xian Zhi, Andrew

Driver Tel No.:

98799673 (V/L: YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

SHA 9233K



INSRS:

WSP: CONG WONG

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

20h  
CH1.

SHA 9233K - X; GBC 265M - X

RECEIVED 24 MAY 2018

29/3/18  
3/4/183veh cc. OIO 2nd.  
Sent letter to OI

16/4/18

File pass to type mandate

RECEIVED 18 APR 2018

21/5/18

DV sent

23/5/18

File pass to Net Insurance to close

STAGE	DATE / PIC
Non-Reporting ltr (1st):	
Non-Reporting ltr (2nd):	
Non-Reporting ltr (Final):	
Notification ltr (if non-pickup):	
Call OI:	29/3/18
After call ltr to OI:	03.04.2018
Documentation Check List:	Handler Typist
Notification ltr (if non-pickup)	<input checked="" type="checkbox"/>
After call ltr to OI:	<input checked="" type="checkbox"/>
Authorisation To Act:	<input checked="" type="checkbox"/>
Release Voucher:	<input checked="" type="checkbox"/>
Final Repair Bill:	<input checked="" type="checkbox"/>
Car Rental Invoice:	<input checked="" type="checkbox"/>
Towing Invoice:	<input checked="" type="checkbox"/>
LTA / GIA:	<input checked="" type="checkbox"/>
Medical Bill:	<input checked="" type="checkbox"/>
PIR:	<input checked="" type="checkbox"/>
Mandate/Reject Instruction:	<input checked="" type="checkbox"/>
LOD:	<input checked="" type="checkbox"/>
Payment Breakdown Form:	<input checked="" type="checkbox"/>
Post-Repair Photos:	<input checked="" type="checkbox"/>
Others:	<input checked="" type="checkbox"/>

PRELIMINARY ADVICE		Date/Time:	Sent By:	
FINALIZATION		Date/Time:	Confirm with:	
Repair Cost:	SS	( ) days	Reduction:	%
FINAL SETTLEMENT		Date/Time:	Confirm with:	
Final Liability:	%	(W) (Agreed / Assessed)	BOLA S/N No.	28 (2cc. OIO 2nd)
Repair Cost:	SS	321.00	If NO or B 28, Ass. Lia: 0%.	
Loss of Rental (LOR):	SS	172.50	(1.5 days)	X \$115.00
Loss of Use (LOU):	SS	-	( ) x ( ) days	
Loss of Income (LOI):	SS	75.00	( \$ 50 x 1.5 days)	
LOR only <input type="checkbox"/>	LOU only <input type="checkbox"/>	LOR + LOU <input type="checkbox"/>	LOR + LOI <input type="checkbox"/>	[Tick only one]
GIA/LTA Search	SS	7.49		
Medical:	SS	-		
Disbursement:	SS	-	(e.g. Tow/ Independent)	
Legal Cost	SS	-		
Total:	SS	575.99	Global Sum SS:	570.00
FINAL PAYMENT		Date/Time:	Confirm with:	
Payee 1:	SS	570.00	Name 1:	Comptelgro Engineering Pte Ltd
Payee 2: (Strike if N.A.)	SS	-	Name 2:	
Payee 3: (Strike if N.A.)	SS	-	Name 3:	

(08/11/2015)

Name: Kalvin

REF:

## ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_

Estimate Cost: \_\_\_\_\_

OD / TP / RS / TP RES / OD RES / EVA / INV / MV

To Insp Vehicle No: \_\_\_\_\_

at Workshop m/s \_\_\_\_\_

of \_\_\_\_\_

Insured: \_\_\_\_\_

Policy No \_\_\_\_\_

Claims No \_\_\_\_\_

Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_

(Client's Record)

Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value: \_\_\_\_\_

IDAC Accident Rpt: \_\_\_\_\_ Consistent? : Yes or No

GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No

Est. Repairs: 2 days Res.: Yes or No

Lum Sum: % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_

Veh No: SHA 9233K

Yr Regn: 17 Sep 2015

Type: M. Car / M. Cycle / Bus / Van / Lorry / T. / Prime Mover /

Truck / Trailer or

Make: Hyundai 240

C.C. 1685

Colour: Yellow

A/C: Insured / Std / NI / NA

Sp. Reading: 245824

T/Radio: Insured / Std / NI / NA

Eng/No: \_\_\_\_\_

C/No: 1CMHLB414M64077379

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD / Rim or

Tyre Size: F: 205/60R16

R: \_\_\_\_\_

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal. 7 mm

R/Bal. 7 mm

L/Bal. 7 mm

L/Bal. 7 mm

D.O.A. 13/3/8

D.O.I. 15/3/8

Survey held at

CDGE (Loyang)

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Rear

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

PIP # 3w Creel # 2031.58 / 8791.

QBE  
etc

Date/Time, File Pass to?

1)

Date/Time, File Return to?

2)

☐ : Prel. Report☐ : Final Report

Days Of Repair: \_\_\_\_\_

Resurvey No. of Trip: \_\_\_\_\_

Add Fee: ☐ : Site Insp (\$)☐ : Interview (\$)☐ : Tech. Insp (\$)

Survey Fee: \_\_\_\_\_

Transportation: \_\_\_\_\_

S + RS, SI

Photos

Others

## Mei Kwan (LKKAuto)

---

**From:** Joyce Foo <joyce.foo@qbe.com>  
**Sent:** Monday, 19 March, 2018 10:44 AM  
**To:** Mei Kwan (LKKAuto)  
**Cc:** Zaini (LKK Auto); Hsiao Tong (LKKAuto); Admin A  
**Subject:** RE: Direct Settlement - Accident Involving GBC265M (OI : QBE - TBA) AND SHA9233K (TP : LKK REF - CC3/QBE18005029/K1pa3) on 13.03.2018

**Attachments:** GBC265M.pdf

**Follow Up Flag:** Follow up  
**Flag Status:** Completed

**Categories:** HMK

Our Ref. VC011278

Dear Mei Kwan

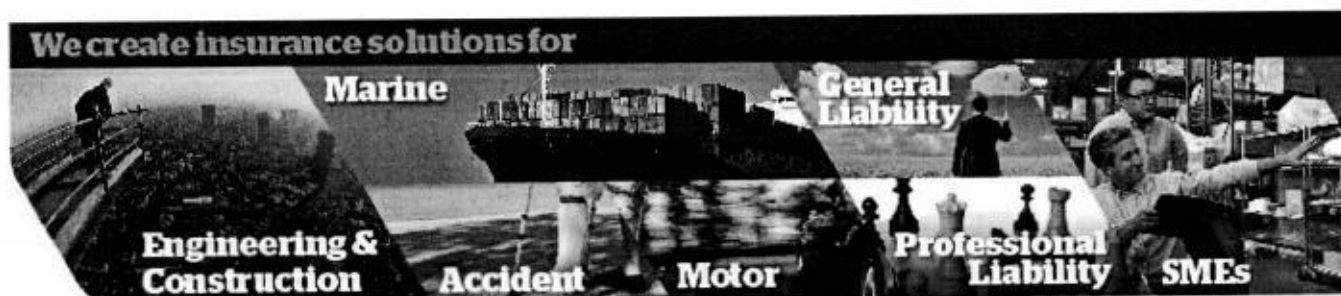
Attached OI Insured's report for your retention.

Thank You & Best Regards

---

Joyce Foo  
Senior Assistant - Claims  
QBE Asia Pacific - Singapore

QBE Insurance (Singapore) Pte Ltd  
Phone: +65 6477 1184  
Email: joyce.foo@qbe.com  
Visit us on the web at [www.qbe.com.sg](http://www.qbe.com.sg)



---

**From:** Mei Kwan (LKKAuto) [mailto:Meikwan@lkkauto.com]  
**Sent:** Friday, 16 March, 2018 5:54 PM  
**To:** Joyce Foo <joyce.foo@qbe.com>  
**Cc:** Zaini (LKK Auto) <Zaini@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>  
**Subject:** Direct Settlement - Accident Involving GBC265M (OI : QBE - TBA) AND SHA9233K (TP : LKK REF - CC3/QBE18005029/K1pa3) on 13.03.2018

**WITHOUT PREJUDICE**

Dear Joyce,

Team: ARC Repair TP(CFSO)1

JOB CARD Sales Order: JC NO: 305125361

CUSTOMER  
CITYCAB PTE LTD  
VMS 7010070  
CUSTOMER NO 383 SIN MING DRIVE  
ADDRESS Singapore SINGAPORE 575717  
65551188

L (R) (O)  
(P)

SCOUNT CARD NO.

Chiang

ORR

REGN NO	SHA9233K	MILEAGE
MAKE	HYUNDAI	FUEL
MODEL	I-40	E.....1/2.....F
YR OF MANU	17.09.2015	DATE/TIME IN 15.03.2018 12:15
CHASSIS CODE	KMHLB41UMGU077379	TARGET DATE
		COMPLETION DATE/TIME:

Accident Date: 13.03.2018  
NATURE: 3P 13.03.2018

JOB DESCRIPTION

S/NO                      LABOR CODE                      DESCRIPTION

CHECKED & PASSED OUT BY:

SERVICE ADVISOR

CUSTOMER'S SIGNATURE

Acknowledgement Slip

Exit Pass

Vehicle No.: SHA9233K  
CHIANG @

Vehicle No.: SHA9233K

Name of Service Advisor                      Signature/Date

Name of Service Advisor                      Date

to be returned to Service Reception upon collection

To be kept by Security Guard

## REPAIR ESTIMATE\*

DATE 15/3/2018 16:15

MAKE :

MODEL : HYUNDAI i40

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Rear Bumper X repair			\$ 603.60
	Rear Bumper Reinforcement ?			\$ 504.35
	Rear Bumper Reinforcement Bracket (LH/RH) ?		\$ 180.00	\$ 360.00
	Rear Bumper Side Bracket ?			\$ 49.00
	Rear Bumper Clips X			\$ 22.00
	Rear Bumper Sponge ?			\$ 143.40
	Rear Bumper Under Cover X			\$ 225.00
	SUB TOTAL			\$ 1,907.35
	LESS 20% 256			\$ 381.47
	DISCOUNTED TOTAL			\$ 1,525.88
	Rear Bumper Reverse Sensor X			\$ 135.70
				\$ 135.70
	Labour Charge			100
	Panel Beating			\$ 250.00
	Spray Painting Charge			\$ 250.00
	Wiring Charge			\$ 50.00
	R/Refix Reverse Sensor			\$ 120.00
	TOTAL LABOUR			\$ 670.00
	ESTIMATE TOTAL			\$ 2,331.58
	Kaluh 16/1/14 N 15/3/18 1500hrs. 2 Drs. P/P After Repair photo			
	LKK Auto Consultants hence notify the Repairs at the following:			
	• To resurvey before/after spray painting			
	• To resurvey damaged parts during resurvey			
	• Prices are subject to confirmation			
	• A third party survey is on a "Without Prejudice" basis			
	• No illegal modifications allowed			
	• Supplementary items must be resurveyed and is subject to final approval from Insurance Company			
	Acknowledged by Repairer			
	Signature:			
	This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.			

0. c

DATE 15/3/2018

PIP  
#30

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Rear Bumper X repair			\$ 603.60
	Rear Bumper Reinforcement Xsu			\$ 504.35
	Rear Bumper Reinforcement Bracket (LH/RH) Xsu		\$ 180.00	\$ 360.00
	Rear Bumper Side Bracket Xsu			\$ 49.00
	Rear Bumper Clips X 11			\$ 22.00
	Rear Bumper Sponge Xsu			\$ 143.40
	Rear Bumper Under Cover Xsu			\$ 225.00
	SUB TOTAL			\$ 1,907.35
	LESS 20% 286			\$ 381.47
	DISCOUNTED TOTAL			\$ 1,525.88
	Rear Bumper Reverse Sensor Xsu			\$ 135.70
				\$ 135.70
	Labour Charge			
	Panel Beating			\$ 250.00
	Spray Painting Charge			\$ 250.00
	Wiring Charge			\$ 50.00
	R/Refix Reverse Sensor			\$ 120.00
	TOTAL LABOUR			\$ 670.00
	ESTIMATE TOTAL			\$ 2,331.58
	Kaluh 11/11/14 A 15/3/14 1500hrs. 2 Days P/P After Repair photo			
	LKK Auto Consultants hence notify the Repairee the following: • To resurvey (storewater spray painting) • To replace damaged part(s) during resurvey • Prices are subject to confirmation • Third party survey is on a "Without Prejudice" basis • No direct modification(s) is allowed • Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company			
	Acknowledged by Reparer Signature:			

This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.

COMPANY : THIRD PARTY'S CLAIMS (CAS)  
CUSTOMER: 7010070  
ADDRESS : CITYCAB PTE LTD  
383 SIN MING DRIVE  
SINGAPORE SINGAPORE 575717  
65551188

JOB NO : 305125361  
REGN NO : SHA9233K  
MILEAGE : 0000000000  
MAKE : HYUNDAI  
MODEL : I-40  
DATE OF REGN : 17.09.2015  
DATE/TIME IN : 15.03.2018 12:15  
ACCIDENT DATE : 13.03.2018

## JOB / PARTS DESCRIPTION

QTY IND UNIT-PRICE DISC% AMOUNT

## PART REQUISITION

SUB-TOTAL : 0.00

## JOB NATURE

0000 L PANEL BEATING 100.00

0001 23-502 SPRAYPAINT ON AFFECTED AREA 200.00

SUB-TOTAL : 300.00

TOTAL : 300.00

MVA NAME & SIGNATURE  
DATE :

AUTHORISED : YES / NO  
SURVEYOR NAME & SIGNATURE  
DATE :



Our Job Ref No : 305125361  
Date : 15/03/18

## COMFORTDELGRO ENGINEERING

ComfortDelGro Engineering Pte Ltd  
59 Loyang Drive, Singapore 508969  
Fax: 6546 8156

### FINALIZATION FORM

To : LKK  
Attn : KALVIN  
Vehicle Reg No. : SHA9233K


Fax :


13/03/2018

The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-

1. The repair job shall bill to: QBE GBC265M
2. The finalized amount shall be:
  - (a) Spare Parts after List discount
  - (b) Labour Charges \$300.00
  - Total for Part-By-Part Repair Cost** \$300.00
  - (c) Lumpsum Repair (if applicable)  
Total for Lumpsum repair cost after Less: \_\_\_\_\_  
**Final Lumpsum Repair cost** \_\_\_\_\_
3. Estimated normal period for repairs: 2 working days.
4. **We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days**
5. Thank you for your assistance.

We confirm the estimates and  
finalized amount

Signature :   
Name : CHIANG  
Tel : 62148314  
Fax : 65468156

Signature :   
Name : KALVIN  
Date : 27/3/18

### For Official Use Only

Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1. Rental Rate P/Day		YES		
2. Loss of Income Paid		N		
3. Survey Fees				
4. LTA Search Fee	7.49			
5. Medical Fees (on behalf of driver, if applicable)				
6. Overrun				

Remarks:



## Hsiao Tong (LKKAUTO)

**From:** Hsiao Tong (LKKAUTO)  
**Sent:** Saturday, 12 May 2018 8:14 AM  
**To:** 'Joyce Foo'  
**Cc:** Admin A; Poh Kin (LKKAUTO)  
**Subject:** <Seek Mandate> Direct Settlement - Accident Involving GBC265M (OI : QBE - TBA) AND SHA9233K (TP : LKK REF - CC3/QBE18005029/K1pa3) on 13.03.2018  
**Attachments:** LKKInspection.pdf; LKKAdjustment1.pdf; LKK Survey Photos.pdf; LKK Resurvey Photos.pdf; TP LOD\_SHA 9233K.pdf

Your ref : **VC010768**  
Our ref : CC3/QBE17009867/K1pa3q2

Dear Sirs/Madam,

### ACCIDENT INVOLVING YN 2583B(OI) & SHD 8523P(TP) ON 18/05/2017

We refer to the above matter.

The said chain collision involved 3 vehicles whereby our insured was the 2<sup>nd</sup> vehicle.  
In accordance to the MCF guideline for chain collision, we have to settle the front vehicle's claim at 100%.  
We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer Third Party repairer "**ComfortDelgro Engineering Pte Ltd**" at **\$575.99(all-in)**.

The summary is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 2,494.79	\$ 321.00
2. Loss of Rental (2days x \$115.00)	\$ 230.00	\$ 172.50 (1.5days x \$115.00)
3. Loss of Income (2days x \$80.00)	\$ 160.00	\$ 75.00 (1.5days x \$50.00)
4. LTA/GIA search fee	\$ 7.49	\$ 7.49
Total	\$ 2,892.28	<b>\$ 575.99</b>

02days recommendation for repair.

Enclosed here with all the relevant documents for your perusal.

**For your approval please.**

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## Hsiao Tong (LKKAUTO)

---

**From:** Poh Kin (LKKAUTO)  
**Sent:** Monday, 14 May 2018 3:39 PM  
**To:** Hsiao Tong (LKKAUTO)  
**Subject:** FW: <Seek Mandate> Direct Settlement - Accident Involving GBC265M (OI : QBE - TBA) AND SHA9233K (TP : LKK REF - CC3/QBE18005029/K1pa3) on 13.03.2018 [VC011278]  
**Attachments:** LKKInspection.pdf; LKKAdjustment1.pdf; LKK Survey Photos.pdf; LKK Resurvey Photos.pdf; TP LOD\_SHA 9233K.pdf

**From:** Joyce Foo [mailto:joyce.foo@qbe.com]  
**Sent:** Monday, 14 May 2018 8:57 AM  
**To:** Admin A <admin-a@lkkauto.com>; Poh Kin (LKKAUTO) <pohkin@lkkauto.com>  
**Cc:** claims-singapore@qbe.com  
**Subject:** FW: <Seek Mandate> Direct Settlement - Accident Involving GBC265M (OI : QBE - TBA) AND SHA9233K (TP : LKK REF - CC3/QBE18005029/K1pa3) on 13.03.2018 [VC011278]

Our Ref. VC011278

Hi

We refer to the above.

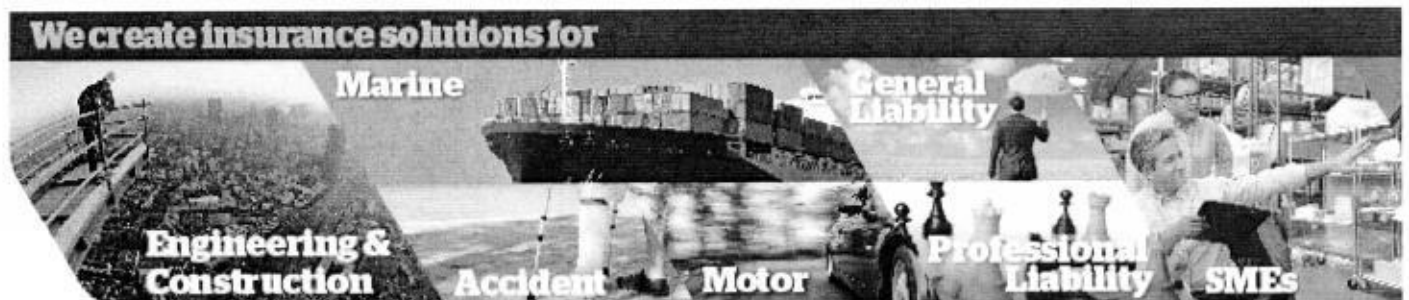
Please proceed to settle as advised.

Thank You & Best Regards

---

Joyce Foo  
Senior Assistant - Claims  
QBE Asia Pacific – Singapore

QBE Insurance (Singapore) Pte Ltd  
Phone: +65 6477 1184  
Email: [joyce.foo@qbe.com](mailto:joyce.foo@qbe.com)  
Visit us on the web at [www.qbe.com.sg](http://www.qbe.com.sg)



**From:** Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]  
**Sent:** Saturday, 12 May, 2018 8:14 AM  
**To:** Joyce Foo <joyce.foo@qbe.com>  
**Cc:** Admin A <admin-a@lkkauto.com>; Poh Kin (LKKAUTO) <pohkin@lkkauto.com>  
**Subject:** <Seek Mandate> Direct Settlement - Accident Involving GBC265M (OI : QBE - TBA) AND SHA9233K (TP : LKK REF - CC3/QBE18005029/K1pa3) on 13.03.2018

Your ref : **VC010768**

Our ref : CC3/QBE17009867/K1pa3q2

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Total	\$ 2,892.28	<b>\$ 575.99</b>

\*\*02days recommendation for repair.

Enclosed here with all the relevant documents for your perusal.

**For your approval please.**

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Joyce Foo [<mailto:joyce.foo@qbe.com>]

**Sent:** Monday, 19 March 2018 10:44 AM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Cc:** Zaini (LKK Auto) <[Zaini@lkkauto.com](mailto:Zaini@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Direct Settlement - Accident Involving GBC265M (OI : QBE - TBA) AND SHA9233K (TP : LKK REF - CC3/QBE18005029/K1pa3) on 13.03.2018

Our Ref. VC011278

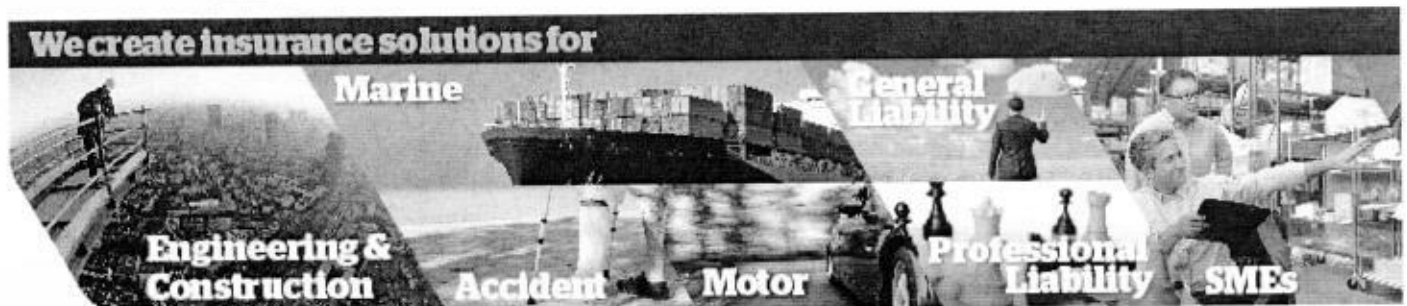
Dear Mei Kwan

Attached OI Insured's report for your retention.

Thank You & Best Regards

Joyce Foo  
Senior Assistant - Claims  
QBE Asia Pacific - Singapore

QBE Insurance (Singapore) Pte Ltd  
Phone: +65 6477 1184  
Email: [joyce.foo@qbe.com](mailto:joyce.foo@qbe.com)  
Visit us on the web at [www.qbe.com.sg](http://www.qbe.com.sg)



**From:** Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

**Sent:** Friday, 16 March, 2018 5:54 PM

**To:** Joyce Foo <[joyce.foo@qbe.com](mailto:joyce.foo@qbe.com)>

**Cc:** Zaini (LKK Auto) <[Zaini@lkkauto.com](mailto:Zaini@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Direct Settlement - Accident Involving GBC265M (OI : QBE - TBA) AND SHA9233K (TP : LKK REF - CC3/QBE18005029/K1pa3) on 13.03.2018

## **WITHOUT PREJUDICE**

Dear Joyce,

We refer to the above matter.

This is a TP direct settlement case.

We had inspected TP vehicle SHA 9233K at M/s ComfortDelGro Engineering Pte Ltd (Loyang).

Enclosed for your perusal is:

- TP's GIA report
- Estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

*To check availability of the case handler, you may contact the undersigned.*

Thank you.  
Best Regards,

Mei Kwan | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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## Hsiao Tong (LKKAUTO)

---

**From:** Hsiao Tong (LKKAUTO)  
**Sent:** Friday, 18 May 2018 12:12 PM  
**To:** 'williamtan@cdge.com.sg'; 'catherinekoh@cdge.com.sg'  
**Subject:** Your Ref: CC18030431/ SHA9233K/ WT(st) \*Our Ref: CC3/QBE18005029/K1pa3n2  
[ACCIDENT INVOLVING GBC 265M(QBE) & SHA 9233K ON 13/03/2018]

Your Ref: **CC18030431/ SHA9233K/ WT(st)**  
Our Ref: CC3/QBE18005029/K1pa3n2

Without Prejudice

Dear Sirs/Mdm,

### **ACCIDENT INVOLVING GBC 265M(QBE) & SHA 9233K ON 13/03/2018**

We refer to the above matter.

For an amicable settlement, we are prepared to offer at a global sum of **\$570.00(all-in)**.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## Hsiao Tong (LKKAuto)

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**From:** William Tan Thoo Seng <williamtan@cdge.com.sg>  
**Sent:** Friday, 18 May 2018 12:28 PM  
**To:** Hsiao Tong (LKKAuto)  
**Subject:** Re: Your Ref: CC18030431/ SHA9233K/ WT(st) \*Our Ref: CC3/QBE18005029/K1pa3n2 [ACCIDENT INVOLVING GBC 265M(QBE) & SHA 9233 K ON 13/03/2018] QBE

Without Prejudice.

Dear Hsiao Tong

We are glad to accept your offer at \$570.00.

Kindly forward your DV and payment to CDGE.

Thank you.

Best Regards  
William Tan  
Claims Department | ComfortDelGro Engineering Pte Ltd  
Off : 62148737 | Fax : 62141843

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This message and any attachments may contain confidential, privileged or proprietary information. If you are not the intended recipient, kindly notify us and delete this message and its attachments immediately, and please be advised that using, copying, distributing or disclosing any contents therein is not allowed. Statements pertaining to any matter outside our business are not to be taken as endorsed by ComfortDelGro Corporation Limited or its related companies. The comments/proposals provided are for discussion purposes only and are subject to approvals. Nothing herein shall constitute a binding agreement between the parties. Neither party shall be bound in any way to any term or condition except as agreed in a written agreement signed by the duly authorised representatives of both parties.

ComfortDelGro - a Green Office certified by the Singapore Environment Council - is committed to preserving the environment. We encourage you to print this only if necessary.

ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]






# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
QBE INSURANCE (SINGAPORE) PTE LTD		Ref : CC3/QBE18005029/K1pa3n2		
1 RAFFLES QUAY #29-10 SOUTH TOWERSINGAPORE 048583		Date : 28-05-2018		
		Code : QBE		
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>				
Insured Veh.	GBC 265M	Veh. Inspected	SHA 9233K	
Policy No.	8-V0007740-MVA-R004	Coverage (\$)	0.00	
Claim No.	VC011278	Excess (\$)	0.00	
Assign From		Assign Date	15/03/2018	
<b>2. Vehicle Particulars &amp; Condition</b>				
Make & Model	HYUNDAI I40	c.c	1685	
Engine No.	HIDDEN	Year of Reg.	2015	
Chassis No.	KMHLB41UMGU077379	Colour	YELLOW	
Odometer	245824	Steering	IN ORDER	
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM	
General	FAIR			
<b>3. Conditions of Tyres</b>				
	Size	Make	Balance	
R/H Front Tyre	205/60 R16	WEST LAKE	7 mm	
L/H Front Tyre	205/60 R16	WEST LAKE	7 mm	
R/H Rear Tyre	205/60 R16	WEST LAKE	7 mm	
L/H Rear Tyre	205/60 R16	WEST LAKE	7 mm	
<b>4. Description of Damages</b>				
THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION.				
DAMAGES SEE DETAILS.				
<b>5. General Information</b>				
Accident Date	13/03/2018	Inspection Date	15/03/2018	
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969			
<b>5a. Remarks</b>				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
<b>5b. Estimate Days of Repair</b>				
ESTIMATED NORMAL PERIOD FOR REPAIR:		<b>2 Working Days</b>		



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

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## ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHA 9233K

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<b>REPLACEMENT OF PARTS</b>			
1	REAR BUMPER	TO REPAIR SEE LABOUR	603.60	-
1	REAR BUMPER REINFORCEMENT	SERVICEABLE	504.35	-
2	REAR BUMPER REINFORCEMENT BRACKET (LH/RH) @\$180.00	SERVICEABLE	360.00	-
1	REAR BUMPER SIDE BRACKET	SERVICEABLE	49.00	-
10	REAR BUMPER CLIP	NOT NECESSARY	22.00	-
1	REAR BUMPER SPONGE	SERVICEABLE	143.40	-
1	REAR BUMPER UNDER COVER	SERVICEABLE	225.00	-
	LESS 20% DISCOUNT		-381.47	-
	LESS 25% DISCOUNT		-	-
			1,525.88	-
	<b>SPECIAL NETT ITEMS</b>			
1	REAR BUMPER REVERSE SENSOR (SN)	SERVICEABLE	135.70	-
			135.70	-
	<b>LABOUR</b>			
	PANEL BEATING.INCLUSIVE OF THE REPAIR OF REAR BUMPER.		250.00	100.00
	SPRAY PAINTING CHARGE.		250.00	200.00
	WIRING CHARGE.	NOT NECESSARY	50.00	-
	R/REFIX REVERSE SENSOR.	NOT NECESSARY	120.00	-
			670.00	300.00
	<b>GRAND TOTAL</b>		<b>2,331.58</b>	<b>300.00</b>
	<b>RECOMMENDED COST OF REPAIRS</b>			<b>300.00</b>

Report Ref No. CC3/QBE18005029/K1pa3n2

KALVIN ANG WEI KUN

Automotive Assessor / Investigator

HO LEONG CHUAN

Automotive Assessor

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