

Hsiao Tong (LKKAuto)

From: Poh Kin (LKKAuto)
Sent: Monday, 14 May 2018 3:39 PM
To: Hsiao Tong (LKKAuto)
Subject: FW: <Seek Mandate> Direct Settlement - Accident Involving GBC265M (OI : QBE - TBA) AND SHA9233K (TP : LKK REF - CC3/QBE18005029/K1pa3) on 13.03.2018 [VC011278]
Attachments: LKKInspection.pdf; LKKAdjustment1.pdf; LKK Survey Photos.pdf; LKK Resurvey Photos.pdf; TP LOD_SHA 9233K.pdf

From: Joyce Foo [mailto:joyce.foo@qbe.com]
Sent: Monday, 14 May 2018 8:57 AM
To: Admin A <admin-a@lkkauto.com>; Poh Kin (LKKAuto) <pohkin@lkkauto.com>
Cc: claims-singapore@qbe.com
Subject: FW: <Seek Mandate> Direct Settlement - Accident Involving GBC265M (OI : QBE - TBA) AND SHA9233K (TP : LKK REF - CC3/QBE18005029/K1pa3) on 13.03.2018 [VC011278]

Our Ref. VC011278

Hi

We refer to the above.

Please proceed to settle as advised.

Thank You & Best Regards

Joyce Foo
Senior Assistant - Claims
QBE Asia Pacific – Singapore

QBE Insurance (Singapore) Pte Ltd
Phone: +65 6477 1184
Email: joyce.foo@qbe.com
Visit us on the web at www.qbe.com.sg



From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]
Sent: Saturday, 12 May, 2018 8:14 AM
To: Joyce Foo <joyce.foo@qbe.com>
Cc: Admin A <admin-a@lkkauto.com>; Poh Kin (LKKAuto) <pohkin@lkkauto.com>
Subject: <Seek Mandate> Direct Settlement - Accident Involving GBC265M (OI : QBE - TBA) AND SHA9233K (TP : LKK REF - CC3/QBE18005029/K1pa3) on 13.03.2018

Your ref : **VC010768**

Our ref : CC3/QBE17009867/K1pa3q2

Dear Sirs/Madam,

ACCIDENT INVOLVING YN 2583B(OI) & SHD 8523P(TP) ON 18/05/2017

We refer to the above matter.

The said chain collision involved 3 vehicles whereby our insured was the 2nd vehicle.

In accordance to the MCF guideline for chain collision, we have to settle the front vehicle's claim at 100%. We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer Third Party repairer "**ComfortDelgro Engineering Pte Ltd**" at **\$575.99(all-in).**

The summary is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 2,494.79	\$ 321.00
2. Loss of Rental (2days x \$115.00)	\$ 230.00	\$ 172.50 (1.5days x \$115.00)
3. Loss of Income (2days x \$80.00)	\$ 160.00	\$ 75.00 (1.5days x \$50.00)
4. LTA/GIA search fee	\$ 7.49	\$ 7.49
Total	\$ 2,892.28	<u>\$ 575.99</u>

**02days recommendation for repair.

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joyce Foo [<mailto:joyce.foo@qbe.com>]

Sent: Monday, 19 March 2018 10:44 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Zaini (LKK Auto) <Zaini@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving GBC265M (OI : QBE - TBA) AND SHA9233K (TP : LKK REF - CC3/QBE18005029/K1pa3) on 13.03.2018

Our Ref. VC011278

Dear Mei Kwan

Attached OI Insured's report for your retention.

Thank You & Best Regards

Joyce Foo
Senior Assistant - Claims
QBE Asia Pacific – Singapore

QBE Insurance (Singapore) Pte Ltd
Phone: +65 6477 1184
Email: joyce.foo@qbe.com
Visit us on the web at www.qbe.com.sg



From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

Sent: Friday, 16 March, 2018 5:54 PM

To: Joyce Foo <joyce.foo@qbe.com>

Cc: Zaini (LKK Auto) <Zaini@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving GBC265M (OI : QBE - TBA) AND SHA9233K (TP : LKK REF - CC3/QBE18005029/K1pa3) on 13.03.2018

WITHOUT PREJUDICE

Dear Joyce,

We refer to the above matter.

This is a TP direct settlement case.

We had inspected TP vehicle SHA 9233K at M/s ComfortDelGro Engineering Pte Ltd (Loyang).

Enclosed for your perusal is:

- TP's GIA report
- Estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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