# **Asher Sng (LKKAuto)**

From: Asher Sng (LKKAuto)

Sent: Wednesday, 21 March 2018 2:09 PM

To: Shirley Hiew (LKK Auto); claims@autoinsure.com.sg

Cc: Vic (LKKAuto); Admin A

**Subject:** RE: PRS SLM1174P \*\*\* LKK REF - CC4/III18005015/es3

#### WTHOUT PREJUDICE

Hi Sir/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

In order to expedite the claim process, please forward all relevant documents for us **(LKK)** to proceed on negotiate settlement.

Thank You.

Best Regards,

Asher Sng | Case Handler LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: <u>ashersng@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | \$(408933)

From: Shirley Hiew (LKK Auto)

Sent: Friday, 16 March 2018 3:03 PM

**To:** claims@autoinsure.com.sg; Asher Sng (LKKAuto) <AsherSng@lkkauto.com> **Cc:** Vic (LKKAuto) <vicalpeh@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: FW: PRS SLM1174P \*\*\* LKK REF - CC4/III18005015/es3

Dear Serene,

We refer to the above matter.

Please be informed that we are currently pending for our insured's GIA report.

Kindly note that for liability, claim negotiation and settlement, please contact Asher at 6841 6051.

Our respective case handler will look into the matter and revert to you in due course.

## To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Shirley Hiew | Admin

#### **LKK Auto Consultants Pte Ltd**

Phone: 6366-0055 | email: <u>ShirleyHiew@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: <a href="mailto:claims01@web-dezigners.com">claims01@web-dezigners.com</a>] On Behalf Of AutoInsure (Claims)

Sent: 15 March, 2018 3:46 PM

To: Motor Claim - III < motorclaim@iii.com.sg>

Subject: Re: PRS SLM1174P

## WITHOUT PREJUDICE

Hi,

We choose

• LKK Auto Consultants Pte Ltd

Thanks.

\*Kindly note that w.e.f 21st Mar 2017, we are relocated to:

6 Marsiling Lane \$739145 tel: (65) 3157 2626

Please mail all future correspondence to stated address.\*

Regards

Serene Lim

did: (65) 3157 2624 / 3157 2628

mobile: (65) 88332626 e: claims01@autoinsure.com.sg

Auto Insure Pte. Ltd. 201437380M 6 Marsiling Lane S739145

t: (65) 3157 2626 f: (65) 6368 0081

w: www.autoinsure.com.sg g.e: claims@autoinsure.com.sg -- Note: The information contained in this email is intended only for the use of the individual or entity named above and may contain information that is privileged, confidential and exempt from disclosure under applicable law. If the reader of this message is not the intended recipient, you are hereby notified that any dissemination, distribution or copying of this communication is strictly prohibited. If you have received this message in error, please immediately notify the sender and delete the mail.--

On Thu, Mar 15, 2018 at 3:38 PM, Motor Claim - III <motorclaim@iii.com.sg> wrote:

Dear Sir / Mdm,

We acknowledge receipt of your email.

We proprose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Best Regards,

### **Gabriel Wee**

Motor Claims Dept.

India International Insurance Pte Ltd

64 Cecil Street | #05 IOB Building | Singapore 049711

Tel: 6347 6100, Ext - 248

From: <a href="mailto:claims01@web-dezigners.com">claims01@web-dezigners.com</a>] On Behalf Of AutoInsure (Claims)

Sent: 15 March, 2018 2:51 PM

To: Motor Claim - III < motorclaim@iii.com.sg>

Subject: PRS SLM1174P

# **WITHOUT PREJUDICE**

Hi,

Attached for your attention.

\*\*As we are doing direct settlement with your company, please give us a list of SJE (single joint expert) to choose from.

Thanks.

\*Kindly note that w.e.f 21st Mar 2017, we are relocated to:

6 Marsiling Lane S739145

tel: (65) 3157 2626

Please mail all future correspondence to stated address.\*

Regards

Serene Lim

did: (65) 3157 2624 / 3157 2628

mobile: (65) 88332626

e: claims01@autoinsure.com.sq

Auto Insure Pte. Ltd. 201437380M 6 Marsiling Lane S739145

t: (65) 3157 2626 f: (65) 6368 0081 w: www.autoinsure.com.sq

g.e: claims@autoinsure.com.sq

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