

INS. CASE OWNER:

CC 4, A161800 S010

Uwa3

LKK:

IDAC:

Surveyor:

Mawcus

DOI:

ASSIGNMENT

19/3/18

Date / Time:

15/3/18

Registered in Merimen:

16/3/18

Pre-assign / CCU / FTE



Insured Vehicle No.:

SLN 3699Z

Name of Insured:

KUAN QIAN YUN

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A.:

15/3/18

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Dr. YOUNG XIN YI
9064050

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

536190960356

Policy No.:

2100507464

Make / Model:

Audi A4

Place of Accident:

TAN LUNOS

C60 9381L



INSRS:

WSP:

Tel:

Liability:

RMKS:

Zoom Autoworks



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time:

23/3/18

SLN 3699Z, A161800 S010, 15/3/18
SLN 3699Z, A161800 S010, 15/3/18
- NATI 18054946 184 15/3/18

STAGE DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

FIR:

Mandate/Reject Instruction:

LOD:

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS

(days)

Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

100

(Agreed / Assessed) BOLA S/N No.:

28

Repair Cost:

SS

2600.00

Loss of Rental (LOR):

SS

600.00

(6 days)

x 100

Loss of Use (LOU):

SS

(\$

x

days)

Loss of Income (LOI):

SS

(\$

x

days)

LOR only

LOU only

LOR + LOU

LOR + LOI

[Tick only one]

GIA/LTA Search

SS

Medical:

SS

Disbursement:

SS

(e.g. Tow/Independent)

Legal Cost:

SS

Total:

SS

3200.00

Global Sum SS:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

SS

3200.00

Name 1:

Zoom Autoworks Pte Ltd

Payee 2: (Strike if N/A)

SS

Name 2:

Payee 3: (Strike if N/A)

SS

Name 3:

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

23/3/18

**ZOOM AUTOWERKS PTE LTD**

832 Sims Avenue, Eunosville

#12-884 Singapore 400832

email: zoomautowerks@gmail.com | Contact: 9450 7920

Co. Reg No.: 201725603G

INVOICE

To: **AIG Asia Pacific Insurance Pte. Ltd.**
78 Shenton Way
#07-16
Singapore 079120

Invoice No. : Z 10000023
Date : 17/4/2018
VRN : SGD 9381 L
Make & Model : Toyota Vios
DOA : 15/3/2018
Terms : COD

S/N.	Description	Qty	U/P	Amt
1	Repair & Respray Accident Affected Portions			2,600.00
2	Loss of Rental (SGD\$100.00 x 6Days)			600.00

TOTAL :	\$3,200.00
----------------	-------------------

I agree to the price as listed above and confirm that
goods are received in good condition.



(Customer's Signature)

(by Zoom Autowerks Pte Ltd)

Zoom Car Leasing

Zoom Car Leasing
Registration No.: 5339410M
e-mail : zoomcarleasing@gmail.com

Zoom Autowerks Pte Ltd
Tel: 9450 7920

RENTAL INVOICE

Invoice No. : INV0000180
Date : 25/3/2018
Ref : SJ0 7208 H
Your Ref : SGD 9381 L
Terms : 30Days

#	Rental Period	Rate	Quantity	Amount
1.	Rental Charges for SJ0 7208 H (15/03/2018 to 21/03/2018)	\$120.00	6 Days	\$720.00

C/O Said Mohamed Bin Maideen
771 Pasir Ris Street 71
#04-354 Singapore 510771
Contact: 8368 0771

Total : \$720.00

Zoom Car
Leasing

(Customer's Signature/Stamp)

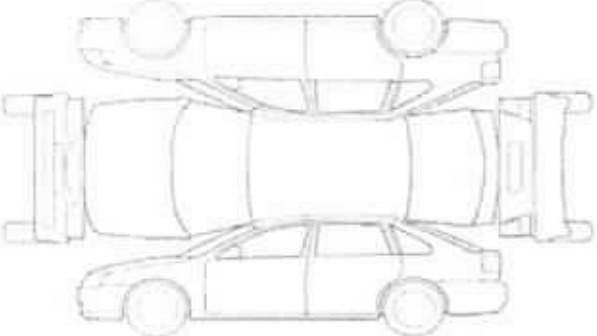
(For Zoom Car Leasing)

ZOOM CAR LEASING

Zoom Car Leasing
Registration No.: 53349410M
E-mail: zoomcarleasing@gmail.com

RENTAL AGREEMENT

SGD9381L

HIRER'S PARTICULAR		VEHICLE DETAIL																					
Name: Said Mohamed Bin Maideen		Vehicle No.: SJD 7208H																					
NRIC/Passport No.: S1198589J		Vehicle Make/Model: Mazda 3																					
Address: 771 Pasir Ris St 71 #04-354 (510771)		Date/Time Out: 15/03/2018 11:30am																					
Tel: 8368 0771		Date/Time In: 21/03/2018																					
Driving License No./Exp.:		<table border="1"> <tr> <td>E</td><td>%</td><td>(%)</td><td>%</td><td>F</td> <td>E</td><td>%</td><td>%</td><td>%</td><td>F</td> </tr> <tr> <td colspan="5">OUT</td> <td colspan="5">IN</td> </tr> </table>		E	%	(%)	%	F	E	%	%	%	F	OUT					IN				
E	%	(%)	%	F	E	%	%	%	F														
OUT					IN																		
ADDITIONAL DRIVER'S PARTICULAR		Mileage: 241925 Mileage:																					
Name:		RENTAL CHARGES																					
NRIC/Passport No.:		<table border="1"> <tr> <td>Hours @</td> <td>per hour</td> <td rowspan="4">720</td> </tr> <tr> <td>6 Days @ \$120</td> <td>per day</td> </tr> <tr> <td>Weeks @</td> <td>per week</td> </tr> <tr> <td>Months @</td> <td>per month</td> </tr> </table>		Hours @	per hour	720	6 Days @ \$120	per day	Weeks @	per week	Months @	per month											
Hours @	per hour	720																					
6 Days @ \$120	per day																						
Weeks @	per week																						
Months @	per month																						
Address:		Other Charges																					
Tel:		Petrol Top-Up																					
Driving License No./Exp.:		Sub-total																					
(A) - Accident (D) - Dent (S) - Scratch		TOTAL CHARGES 720																					
		PRE-PAYMENT																					
		Downpayment and Deposit																					
		Amount Refunded Due																					
I/We agreed to the terms and conditions above, overleaf and that all information given are true & correct in all respect. My/Our driving license(s) is/are current and not disqualified from driving.		Hirer's Signature / Date Owner's Signature / Date																					
PHYSICAL DAMAGE EXCESS		ACKNOWLEDGEMENT																					
Singapore - Own Damage	\$52,000.00																						
Singapore - 3rd Party	\$52,000.00																						
Malaysia*	\$58,000.00																						
For Drivers aged < 27 or > 65 and/or less than 2 years driving experience regardless of age	\$53,000.00 (Additional)																						
IMPORT NOTE:																							
1. ONLY PERSONS ABOVE 22 YEARS OF AGE, HOLDING A VALID SINGAPORE LICENSE FOR MORE THAN 2 YEARS, AUTHORIZED, LICENSED AND SIGNING THIS AGREEMENT MAY DRIVE THE VEHICLE																							
2. Vehicle is strictly for use in Singapore only and may not be driven out of Singapore without the prior written consent of Zoom Car Leasing																							
3. Use of vehicle for illegal purposes (e.g. in connection with theft, drug peddling or trafficking, smuggling) is strictly prohibited																							
4. In case of accident, the hirer shall report to Zoom Car Leasing immediately																							

...CLAIM SUBFOLDER...(Pending for Survey Report)

Fastlane

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	16 Mar 2018 Edit Reg		15 Mar 2018 00:00 Edit Adj Rpt	S\$2,600.00 Edit Estimates	S\$2,600.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	KWAN QIAN YUN , ID: 50068790A								
Main Claimant:	MUHAMMAD SALIM BIN SAID MOHAMED , ID: S8723834B								
Vehicle Reg. No.:	SGD9381L	Date of Loss:	15/03/2018 09:00 - :59 [144 Months and 9 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 5561909603SG	Policy/Cover Note No.:	2100507464						
Vehicle Reg. No. (Insured):	SLN3699Z	Policy No. (Claimant):	AVPPSB0550161700						
		Excess:							
Repairer:	Zoom Autowerks Pte Ltd - Sims Avenue (HQ) 832 SIMS AVENUE #12-884 EUNOSVILLE, 400832 Eunos - Tel:								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Lee, Ming-Yao] MingYao.Lee@aig.com								
Claimant's Insurer:	Allied World Assurance Company, Ltd (HQ) - Tel: 62201188								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MARCUS CHUA] ... [Final Rpt due 27/03/2018]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
There are no mail for this case.									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SGD9381L (5561909603SG)

[SLN3699Z]

TP

MUHAMMAD SALIM BIN SAID MOHAMED

Mar 15 2018 9:00AM

[KWAN QIAN YUN]

Zoom Autowerks Pte Ltd - Sims Avenue

Upload Documents		Upload Photos		Compose New Letter		Upload Video		Upload Audio		View View in Browser	
Letters/Correspondences										1 per page	☒
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail	Print		
1	[Draft]	Third Party Express Settlement - Payment Breakdown							Edit		
Assessment Reports										1 per page	☒
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)						Thumbnail	Print		
1	19/03/18 14:28	Accident Statement From: SC - Reg. No: SLN3699Z, Claimant: KWAN QIAN YUN							Load HTM		
Photos/Images										3 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail	Print		
1	19/03/18 16:28	General View							Load JPG		
2	19/03/18 16:28	General View							Load JPG		
3	19/03/18 16:28	General View							Load JPG		
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29	19/03/18 16:28	General View							Load JPG		
30	19/03/18 16:28	General View							Load JPG		

Letters/Correspondences			1 per page	☒
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
31	19/03/18 16:28	General View	 Load JPG	☒
32	19/03/18 16:28	General View	 Load JPG	☒
33	19/03/18 16:28	General View	 Load JPG	☒
34	19/03/18 16:28	General View	 Load JPG	☒
35	19/03/18 16:28	General View	 Load JPG	☒
36	19/03/18 16:28	General View	 Load JPG	☒
37	19/03/18 16:28	General View	 Load JPG	☒
38	19/03/18 16:28	General View	 Load JPG	☒
39	19/03/18 16:28	General View	 Load JPG	☒
40	19/03/18 16:28	General View	 Load JPG	☒
41	19/03/18 16:28	General View	 Load JPG	☒
42	19/03/18 16:28	General View	 Load JPG	☒
43	19/03/18 16:28	General View	 Load JPG	☒
44	19/03/18 16:28	Odometer Reading	 Load JPG	☒
45	19/03/18 16:28	General View	 Load JPG	☒
46	19/03/18 16:28	Chassis Number	 Load JPG	☒
47	19/03/18 16:28	General View	 Load JPG	☒
48	19/03/18 16:28	General View	 Load JPG	☒
49	28/03/18 20:52	Reinspection Photo	 Load JPG	☒
50	28/03/18 20:52	Reinspection Photo	 Load JPG	☒
51	28/03/18 20:52	Reinspection Photo	 Load JPG	☒
52	28/03/18 20:52	Reinspection Photo	 Load JPG	☒
Documentation			1 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	16/03/18 13:41	ACKNOWLEDGEMENT EMAIL TO AIG DD 15.03.2018	 Load PDF	
2	16/03/18 13:41	EMAIL PRS	 Load PDF	
3	16/03/18 13:41	NOTIFICATION FROM WORKSHOP	 Load TIF	
4	16/03/18 13:41	TP GIA REPORT	 Load PDF	
5	21/03/18 12:11	TP ESTIMATE - MARKED	 Load PDF	
6	20/04/18 10:01	WORKSHOP INVOICE	 Load PDF	
7	20/04/18 10:01	AUTHORISATION TO ACT FORM	 Load PDF	
8	20/04/18 10:01	Release Voucher	 Load PDF	
9	20/04/18 10:01	RENTAL RECEIPT	 Load PDF	
10	20/04/18 10:01	LETTER TO OI	 Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
Show Remarks To: ☐ Handling Insurer Note: Remarks are private unless you show it to other parties.			

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SLN3699Z (Insd veh)	Model:	TOYOTA VIOS 1.5 E (A)
	SGD9381L (TP veh)		
Date of Accident:	15/03/2018		

Global Sum Settlement	: ☐ Yes	: ☒ No		
Repair Estimate	: \$	11,446.82		
Final Repair Cost	: \$	2,600.00		
Loss of Use	: \$			days at \$0.00 per day
Rental (if any)	: \$	600.00	6	days
LTA / GIA Search Fee	: \$	0.00		
Others:	: \$	0.00		
	: \$			
Final Settlement Sum	: \$	3,200.00		
Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)				
A) For <u>Non GIA Registered Workshop</u> :		Agreed Liability ____ 100 ____ (%)		
B) For <u>GIA Registered Workshop</u> :		BOLA Applicable: Yes/ No BOLA Scenario No: _____		
BOLA Liability: ____ (%)		Assessed Liability (*): ____ 0 ____ (%)		
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.				
Remarks _____				

Payment Instruction: Payee's Breakdown			
1)	Zoom Autowerks Pte Ltd	: \$	3,200.00
2)		: \$	

JOANNE LEE KHANG MIN

20 Apr
2018

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co. Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/AIG18005010/UWA3Q2

Date: 20/04/2018

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 2100507464
 Claimant Vehicle No: SGD9381L Insured Vehicle No: SLN3699Z
 Date of Loss: 15/03/2018 Nature of Claim: TP Claim No: 5561909603SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SGD9381L
 Make & Model: TOYOTA VIOS, 1.5 E (A) Engine No: 1NZX379945
 Reg. Date: 06/03/2006 (Man. Year: 2006) Chassis No: MR053HY4204175461
 Colour: Blue Odometer: 170051 km
 Engine Capacity: 1497 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition: Yes

CONDITION OF TYRES

Front Tyre Size: 175/65 R14 Rear Tyre Size: 175/65 R14
 Front Left Side: Yokohama 6 mm Rear Left Side: Yokohama 6 mm
 Front Right Side: Yokohama 6 mm Rear Right Side: Yokohama 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	6,616.82	1,625.67	4,991.15	75.43
Miscellaneous Items	0.00	0.00	0.00	
Labour	4,830.00	1,640.00	3,190.00	66.05
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	11,446.82	3,265.67	8,181.15	71.47
Approved Total (Overridden) (S\$)		2,600.00		
Nett Amount (S\$)	11,446.82	2,600.00	8,846.82	77.29
+ Car Rental (6.0 x S\$100.00/day) (S\$)		600.00		
Nett Liability (S\$)		3,200.00		

INSPECTION

Date of Assignment: 15/03/2018
 Date Inspected: 19/03/2018 Inspected At: BLK 15, KAKI BKT RD 4#01-53
 Repairer: Zoom Autowerks Pte Ltd - Sims Avenue (HQ)
 Estimated Period of Repair: 4.0 days

Adjuster: MARCUS CHUA

Manager: VIVIAN LAU PEI FENG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR WINDSCREEN MOULDING	Not Necessary	68.90 FL	*- FL
2	1		*REAR BOOT LID	Dented / Buckled	596.50 FL	*596.50 FL
3	2		*REAR BOOT HINGES	Not Necessary	139.20 FL	*- FL
4	1		*REAR BOOT INNER TRIM	No such part	52.00 FL	*- FL
5	1		*REAR BOOT LOCK	Twisted	49.50 FL	*49.50 FL
6	1		*REAR BOOT LOCK CATCH	Not Necessary	38.30 FL	*- FL
7	1		*REAR BOOT LOGO	Necessary	32.50 FL	*32.50 FL
8	1		*REAR BOOT RUBBER	Twisted	181.20 FL	*181.20 FL
9	1		*REAR BOOT VIOS EMBLEM	Necessary	30.90 FL	*30.90 FL
10	1		*REAR BOOT 1.5 EMBLEM	Necessary	31.20 FL	*31.20 FL
11	1		*REAR BOOT E EMBLEM	Necessary	36.30 FL	*36.30 FL
12	1		*REAR BOOT VVTI EMBLEM	Necessary	36.50 FL	*36.50 FL
13	1		*REAR BOOT NUMBER PLATE GARNISH	Not Necessary	98.30 FL	*- FL
14	1		*SET REAR NUMBER PLATE LAMP	Not Necessary	84.40 FL	*- FL
15	1		*REAR TAILLAMPS	N/S Cracked	641.00 FL	*320.50 FL
16	2		*REAR TAILLAMP PANELS	Repair	316.40 FL	*- FL
17	1		*REAR END PANEL	Repair	758.50 FL	*- FL
18	1		*REAR END PANEL INNER GARNISH	Twisted	89.50 FL	*89.50 FL
19	1		*REAR BUMPER	Dented / Deformed	485.60 FL	*329.10 FL
20	2		*REAR BUMPER BRACKETS	Bent	50.00 FL	*50.00 FL
21	2		*REAR BUMPER SIDE RETAINERS	Bent	57.20 FL	*57.20 FL
22	1		*REAR FLOOR PANEL	Not Necessary	793.30 FL	*- FL
23	1		*REAR FLOOR BOARD	Not Necessary	123.80 FL	*- FL
24	2		*REAR FLOOR SIDE BOARDS	Not Necessary	247.60 FL	*- FL
25	1		*REAR EXHAUST SILENCER	Not Necessary	754.20 FL	*- FL
26	2		*REAR EXHAUST MOUNTINGS	Not Necessary	65.00 FL	*- FL
27	2		*REAR FENDERS	Not Necessary	1,764.40 FL	*- FL
28	2		*REAR FENDER AIR GATES	Not Necessary	85.00 FL	*- FL
29	2		*REAR FENDER INNER TRIMS	Not Necessary	301.90 FL	*- FL
30	1		*REAR WINDSCREEN SEALANT	Not Necessary	80.00 FS	*- FS
31	1		*SET REAR BOOT INNER TRIM CLIP	Not Necessary	35.00 FS	*- FS
32	1		*REAR END PANEL SEALANT	Not Necessary	50.00 FS	*- FS
33	1		*SET REAR BUMPER CLIP	Necessary	45.00 FS	*45.00 FS
34	1		*REAR NUMBER PLATE	Not Necessary	50.00 FS	*- FS
35	1		*SET REAR REVERSE SENSOR	Shorted	350.00 FS	*200.00 FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (\$\$)	8,619.10	2,085.90
- List Item Discount on L Items 25.00/25.00% (\$\$)	2,002.28	460.23
Total Parts (\$\$)	6,616.82	1,625.67

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REMOVE,REPLACED DAMAGED LAMPS AND CHECK UP REAR WIRING	New	80.00	20.00
2	TO REMOVE AND REFIT INNER GARNISHES	New	150.00	60.00
3	TO REMOVE AND REFIT REAR REVERSE SENSOR	New	150.00	50.00
4	TO TRANSFER REAR BOOT LID MECHANISM AND WIRING ASSEMBLY	New	120.00	60.00
5	TO REMOVE AND REFIT REAR WINDSCREEN GLASS	New	180.00	0.00
6	TO REMOVE,REFIT AND REPLACE EXHAUST SILENCER AND MOUNTINGS	New	150.00	0.00
7	TO APPLY UNDERCOATING	New	200.00	50.00
8	PANEL BEATING	New	2,000.00	600.00
9	TO RE-SPRAY PAINTING ON THE AFFECTED AREAS	New	1,800.00	800.00
Gross Labour Cost (S\$)			4,830.00	1,640.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >