

Asher Sng (LKKAUTO)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Thursday, 3 May 2018 3:46 PM
To: Asher Sng (LKKAUTO); Admin A; Vic (LKKAUTO)
Cc: Jowyn Tay; Alfred Toh; Hsiao Tong (LKKAUTO); Chee So Chow; KKLau; Olivia Lau (LKKAUTO)
Subject: RE: [MANDATE REQUEST] RE: Direct Settlement - Accident Involving YP8333G (OI: SNM18D01378C02/3) AND SJM542R (TP : LKK REF - CC6/CTI18004983/Aea3) on 13.03.2018

Follow Up Flag: Follow up
Flag Status: Flagged

LKK REF - CC6/CTI18004983/Aea3
CTI REF - SNM18D01378C02/3 (YP8333G)

Dear Asher/Vic

We refer to your email pertaining to the above matter.

Please proceed to resolve the property damage claim at \$14,977.00.

We await your payment advice to enable Jowyn to act accordingly.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: +65 6389 6183
FAX: +65 6224 7478/6224 7175
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com
www.sg.cntaiping.com



Disclaimer :

This message is confidential; its contents do not constitute a commitment by China Taiping Insurance (Singapore) Pte. Ltd. except where provided for in a written agreement between you and China Taiping Insurance (Singapore) Pte. Ltd. Any unauthorized disclosure,

use or dissemination, either in whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

From: Asher Sng (LKKAuto) [mailto:AsherSng@lkkauto.com]
Sent: Thursday, May 03, 2018 12:30 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Jowyn Tay <jowyn.tay@sg.cntaiping.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>
Subject: [MANDATE REQUEST] RE: Direct Settlement - Accident Involving YP8333G (OI: SNM18D01378C02/2) AND SJM542R (TP : LKK REF - CC6/CTI18004983/Aea3) on 13.03.2018

Your ref : SNM18D01378/C02/2
Our ref : CC6/CTI18004983/Aea3s2

Dear Sirs,

We refer to the above matter.

The said chain collision involved 3 vehicles whereby our insured was the last vehicle.

In accordance to the MCF guideline for chain collision, we have to settle the front vehicle's claim at 100%.

We did clarify with insured the nature of the accident.

We seek your approval to offer repairer " **MODERN AUTOMOTIVE PTE LTD**" at **\$14,977.00 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (with GST)	\$ 28,412.18	\$ 13,375.00
2. Loss of Use (20days x \$120)	\$ 2,400.00	\$ 1,600.00 (20days x \$80)
3. LTA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 30,814.18	\$ 14,977.00

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Asher Sng (LKKAuto)
Sent: Wednesday, 11 April 2018 12:10 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; claimsdept@sg.cntaiping.com

Cc: Jowyn Tay <jowyn.tay@sg.cntaiping.com>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving YP8333G (OI : CAI - TBA) AND SJM542R (TP : LKK REF - CC6/CTI18004983/Aea3) on 13.03.2018

Dear Sir / Madam,

We refer to the above matter.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAUTO)

Sent: Friday, 16 March 2018 3:53 PM

To: claimsdept@sg.cntaiping.com

Cc: Jowyn Tay <jowyn.tay@sg.cntaiping.com>; Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving YP8333G (OI : CAI - TBA) AND SJM542R (TP : LKK REF - CC6/CTI18004983/Aea3) on 13.03.2018

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

This is a TP direct settlement case.

We had inspected TP vehicle SJM 542Rat M/s Modern Automotive Pte Ltd.

Enclosed for your perusal is:

- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

This email has been scanned by the Symantec Email Security.cloud service.
For more information please visit <http://www.symanteccloud.com>

Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Thursday, 3 May 2018 12:30 PM
To: 'claimsdept@sg.cntaiping.com'
Cc: 'Jowyn Tay'; Vic (LKKAUTO); Admin A; 'Alfred Toh'; Chee So Chow
Subject: [MANDATE REQUEST] RE: Direct Settlement - Accident Involving YP8333G (OI : CAI - TBA) AND SJM542R (TP : LKK REF - CC6/CTI18004983/Aea3) on 13.03.2018
Attachments: LKK Resurvey Photo.pdf; LKK Survey Photo.pdf; LKK Adjustment.pdf; LKK Inspection.pdf; LOD.pdf

Your ref : SNM18D01378/C02/2
Our ref : CC6/CTI18004983/Aea3s2

Dear Sirs,

We refer to the above matter.

The said chain collision involved 3 vehicles whereby our insured was the last vehicle.

In accordance to the MCF guideline for chain collision, we have to settle the front vehicle's claim at 100%.

We did clarify with insured the nature of the accident.

We seek your approval to offer repairer " **MODERN AUTOMOTIVE PTE LTD**" at **\$14,977.00 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (with GST)	\$ 28,412.18	\$ 13,375.00
2. Loss of Use (20days x \$120)	\$ 2,400.00	\$ 1,600.00 (20days x \$80)
3. LTA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 30,814.18	\$ 14,977.00

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

MODERN AUTOMOTIVE PTE LTD

BLK 3023A UBI ROAD 1 # 01 - 61

SINGAPORE 408717

GST REG. NO : 200501102H

TEL : 6748 4422 / 6745 4422 FAX : 6747 6720

Email: chin@modernautomotive.com.sg

YOUR REF : YP8333G

OUR REF : SJM542R

Date : 05.04.2018

The Claims Manager

China Taiping Insurance Co (s) Pte Ltd

3 Anson Road #16-00

Spring Leaf Tower

Singapore 079909

Tel : 6222 2366

Fax : 6222 1033

**RE : ACCIDENT INVOLVING SJM542R & YP8333G ON 13.03.2018
ALONG BKE TWDS WOODLANDS BEFORE MANDAI EXIT**

We refer to the above matter.

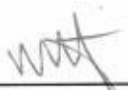
We have been authorized by our client Mr Shabudin Bin Ahmad to make claim against your insured vehicle No. YP8333G in respect of the above accident for the following :

Repair Cost	\$	13,375.00 (Incl GST)
Loss of use (20 days x \$120)	\$	2,400.00
Search fee	\$	2.00

Total : \$ 15,777.00

Enclosed herewith a copy each of the supporting documents for your perusal.
Kindly process the above and remit the payment to us asap.

Yours faithfully



Modern Automotive Pte Ltd

LETTER OF AUTHORIZATION

Date: 14/3/18

TO WHOM IT MAY CONCERN

Dear Sir,

RE: ACCIDENT INVOLVING VEHICLE

SJM542R / YP8333G / SHF7E

ON 13/3/18 ALONG BKE twds Woodlands
before Mandai Exit

This letter is to authorize **MODERN AUTOMOTIVE PTE LTD** at Block 3023A, Ubi Road 1, #01-61, Singapore 408717 to resolve the above matter.

In respect of this authorization, **MODERN AUTOMOTIVE PTE LTD** has my/our authority to decide on my/our behalf whether to accept any offer of settlement from the third party insurers. I/we also agreed that all payments include Loss of Use to make in favour of **MODERN AUTOMOTIVE PTE LTD**.

MODERN AUTOMOTIVE PTE LTD is also authorized to sign all the required documents include Discharge Voucher from the third party insurers on my/our behalf.

Yours Faithfully


Signature of Owner

Shabudin Bin Ahmad
Name / NRIC S1598688/C

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSN1759451700

Claim No : SNM18D01378/C02/2

Claimant : SHABUDIN BIN AHMAD

Amount : S\$14,977.00
DOLLARS FOURTEEN THOUSAND NINE HUNDRED AND SEVENTY SEVEN ONLY.

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SJM 542R

Insured Vehicle No. : YP 8333G

Date of Loss : 13/03/2018

Place of Accident : BKE TWDS WOODLANDS BEFORE MANDAI EXIT

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : LEO ONG CONSTRUCTION PTE LTD

Driver Name : GOVINDHARSU KANNAN

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ Excess	S\$	13,375.00
(3) Loss of Use/ Rental/Earning	S\$	1,600.00
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	2.00
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/Towing Fee/Disbursement	S\$	
(7) Cost including Disbursement	S\$	
TOTAL		S\$ 14,977.00

Claimant Name : SHABUDIN BIN AHMAD

NRIC No : S1598688C

Signature :



Date :

9/5/2018

MODERN AUTOMOTIVE PTE LTD

BLK 3023A UBI ROAD 1 # 01-58 / 61 SINGAPORE 408717
TEL : 67474422, 67454422 FAX : 67476720
GST REG. NO : 200501102H

CHINA TAIPING INSURANCE CO (S) PTE LTD
3 ANSON ROAD #16-00
SPRING LEAF TOWER SINGAPORE 079909

Attention : Motor Claim Department

Contact : 62222366/63896111 Fax No. : 62221033

Tax Invoice : TP001169

Date : 05/04/2018
Vehicle Num. : SJM 542R
Make/Model : HONDA STREAM-2008
Chassis/Eng# :
Accident Date : 13/03/2018
Claim No. :
Reference : CC6/CTI18004983/Aea3
Policy No. : 5095968189

S/N	Quantity	Particular	Unit Price	Amount S\$
		LABOUR :		
		ACCIDENT REPAIR (LUMPSUM)		12,500.00
		Labour Total S\$:		12,500.00

Total S\$:	12,500.00
GST @ 7% S\$:	875.00
Amount Due S\$:	13,375.00
	=====


MODERN AUTOMOTIVE PTE LTD

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-18-039039
Date of Request: 14/03/2018

Your Ref No: Online Purchase

Modern Automotive Pte Ltd
Blk 3023A Ubi Road 1
#01-61 & #01-58
Singapore 408717

Dear Sir/Madam,

Enquiry Date 14/03/2018
Enquiry By Chin Soi Shong
TP Vehicle No. YP8333G
Accident Date 13/03/2018

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
YP8333G	China Taiping Insurance (Singapore) Pte. Ltd.	03/10/2017-02/10/2018	6389 6111

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-18-039039

Date of Request: 14/03/2018

Your Ref No: Online Purchase

Modern Automotive Pte Ltd
Blk 3023A Ubi Road 1
#01-61 & #01-58
Singapore 408717

Dear Sir/Madam,

Enquiry Date 14/03/2018
Enquiry By Chin Soi Shong
TP Vehicle No. YP8333G
Accident Date 13/03/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque