

Vivian Lau (LKKAUTO)

From: Vivian Lau (LKKAUTO)
Sent: Monday, 8 April, 2019 11:33 AM
To: 'Eric Lee Ming Hui'
Cc: Admin A
Subject: RE: Accident involving motor vehicle nos. SLB92G & YP6009G along Woodlands Road, Accident date: 13/03/2018 *** LKK REF: CC4/ASM18004976/wa3

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Your Ref: SLB 92G
Our Ref: CC4/ASM18004976/wa3

Dear Sir/Madam,

Accident Involving Vehicle SLB 92G AND YP 6009G ON 31/03/2018

We refer to the above matter

Kindly check and advise if your client is still interested to pursue with his third-party claim against our principal M/s AXA Insurance Pte Ltd.

Please respond and let us know within 10 days from the date of this e-mail. Otherwise, we shall have no other option but to submit our report to our principal for closure.

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Eric Lee Ming Hui [mailto:eric.lee@cyclecarriage.com.sg]

Sent: Friday, 31 August, 2018 11:46 AM

To: Vivian Lau (LKKAUTO) <vivianlau@lkkauto.com>

Cc: Thin Thin (LKKAUTO) <thinthin@lkkauto.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: RE: Accident involving motor vehicle nos. SLB92G & YP6009G along Woodlands Road, Accident date: 13/03/2018 *** LKK REF: CC4/ASM18004976/wa3

Dear Vivian,

Any update?

Thank you.

Your Sincerely,

Eric Lee Ming Hui
Service Advisor - Body Care & Repair
Mercedes-Benz Body Care & Repair Center
Cycle & Carriage Industries Pte Ltd
188 Pandan Loop Service Center
Mobile: 9181 7717 | DID: 6771 4336 | Fax: 6872 1272
Website: www.mercedes-benz.com.sg

From: Vivian Lau (LKKAUTO) [<mailto:vivianlau@lkkauto.com>]

Sent: Friday, 3 August, 2018 10:05 AM

To: Eric Lee Ming Hui

Cc: Thin Thin (LKKAUTO); Admin A; assignments

Subject: RE: Accident involving motor vehicle nos. SLB92G & YP6009G along Woodlands Road, Accident date: 13/03/2018 *** LKK REF: CC4/ASM18004976/wa3

WITHOUT PREJUDICE

Dear Eric,

Thank you for the email.

Please be informed that we are pending instruction from our principal

We will get back to you for an update/offer in due course.

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

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Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Eric Lee Ming Hui [<mailto:eric.lee@cyclecarriage.com.sg>]

Sent: Friday, 3 August, 2018 9:40 AM

To: Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>

Cc: Thin Thin (LKKAuto) <thinthin@lkkauto.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: RE: Accident involving motor vehicle nos. SLB92G & YP6009G along Woodlands Road, Accident date: 13/03/2018 *** LKK REF: CC4/ASM18004976/wa3

Dear All,

Any update on this case liability?

Thank you.

Your Sincerely,

Eric Lee Ming Hui

Service Advisor - Body Care & Repair

Mercedes-Benz Body Care & Repair Center

Cycle & Carriage Industries Pte Ltd

188 Pandan Loop Service Center

Mobile: 9181 7717 | DID: 6771 4336 | Fax: 6872 1272

Website: www.mercedes-benz.com.sg

From: Eric Lee Ming Hui

Sent: Thursday, 31 May, 2018 9:11 AM

To: 'Vivian Lau (LKKAuto)'

Cc: Thin Thin (LKKAuto); Admin A; assignments

Subject: RE: Accident involving motor vehicle nos. SLB92G & YP6009G along Woodlands Road, Accident date: 13/03/2018 *** LKK REF: CC4/ASM18004976/wa3

Dear all,

Any update on the liability status?

Thank you.

Your Sincerely,

Eric Lee Ming Hui

Service Advisor - Body Care & Repair
Mercedes-Benz Body Care & Repair Center
Cycle & Carriage Industries Pte Ltd
188 Pandan Loop Service Center
Mobile: 9181 7717 | DID: 6771 4336 | Fax: 6872 1272
Website: www.mercedes-benz.com.sg

From: Vivian Lau (LKKAUTO) [<mailto:vivianlau@lkkauto.com>]
Sent: Tuesday, 22 May, 2018 11:54 AM
To: Eric Lee Ming Hui
Cc: Thin Thin (LKKAUTO); Admin A; assignments
Subject: RE: Accident involving motor vehicle nos. SLB92G & YP6009G along Woodlands Road, Accident date: 13/03/2018 *** LKK REF: CC4/ASM18004976/wa3

WITHOUT PREJUDICE

Dear Eric,

Thank you for the email.

Please be informed that we are pending instruction from our principal

We will get back to you for an update/offer in due course.

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In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Eric Lee Ming Hui [<mailto:eric.lee@cyclecarriage.com.sg>]
Sent: Tuesday, 22 May, 2018 11:40 AM
To: Vivian Lau (LKKAUTO) <vivianlau@lkkauto.com>
Cc: Thin Thin (LKKAUTO) <thinthin@lkkauto.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: RE: Accident involving motor vehicle nos. SLB92G & YP6009G along Woodlands Road, Accident date: 13/03/2018 *** LKK REF: CC4/ASM18004976/wa3

Dear Vivian,

Please assist confirm direct settlement.

Thank you.

Your Sincerely,

Eric Lee Ming Hui
Service Advisor - Body Care & Repair
Mercedes-Benz Body Care & Repair Center
Cycle & Carriage Industries Pte Ltd
188 Pandan Loop Service Center
Mobile: 9181 7717 | DID: 6771 4336 | Fax: 6872 1272
Website: www.mercedes-benz.com.sg

From: Eric Lee Ming Hui
Sent: Monday, 30 April, 2018 12:58 PM
To: 'Vivian Lau (LKKAUTO)'
Cc: Thin Thin (LKKAUTO); Admin A; assignments
Subject: RE: Accident involving motor vehicle nos. SLB92G & YP6009G along Woodlands Road, Accident date: 13/03/2018 *** LKK REF: CC4/ASM18004976/wa3

Dear Vivian,

Could you assist to confirm direct settlement with AXA?

Thank you.

Your Sincerely,

Eric Lee Ming Hui
Service Advisor - Body Care & Repair
Mercedes-Benz Body Care & Repair Center
Cycle & Carriage Industries Pte Ltd
188 Pandan Loop Service Center
Mobile: 9181 7717 | DID: 6771 4336 | Fax: 6872 1272
Website: www.mercedes-benz.com.sg

From: Vivian Lau (LKKAUTO) [<mailto:vivianlau@lkkauto.com>]
Sent: Monday, 30 April, 2018 12:52 PM
To: Eric Lee Ming Hui
Cc: Thin Thin (LKKAUTO); Admin A; assignments
Subject: RE: Accident involving motor vehicle nos. SLB92G & YP6009G along Woodlands Road, Accident date: 13/03/2018 *** LKK REF: CC4/ASM18004976/wa3

WITHOUT PREJUDICE

Dear Eric,

We refer to the above matter.

Fyi, OI has reported. Please refer to the below OI's sketch plan and statement.

Currently still pending verification for direct settlement.

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Eric Lee Ming Hui [<mailto:eric.lee@cyclecarriage.com.sg>]

Sent: Monday, 30 April, 2018 11:33 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>; Thin Thin (LKKAuto) <thinthin@lkkauto.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: RE: Accident involving motor vehicle nos. SLB92G & YP6009G along Woodlands Road, Accident date: 13/03/2018 *** LKK REF: CC4/ASM18004976/wa3

Dear Officer,

Any update on liability status?

Thank you.

Your Sincerely,

Eric Lee Ming Hui

Service Advisor - Body Care & Repair

Mercedes-Benz Body Care & Repair Center

Cycle & Carriage Industries Pte Ltd

188 Pandan Loop Service Center

Mobile: 9181 7717 | DID: 6771 4336 | Fax: 6872 1272

Website: www.mercedes-benz.com.sg

From: Eric Lee Ming Hui

Sent: Tuesday, 17 April, 2018 1:37 PM

To: 'Mei Kwan (LKKAuto)'

Cc: Vivian Lau (LKKAuto); Thin Thin (LKKAuto); Admin A; assignments

Subject: RE: Accident involving motor vehicle nos. SLB92G & YP6009G along Woodlands Road, Accident date: 13/03/2018 *** LKK REF: CC4/ASM18004976/wa3

Dear Mei Kwan,

From your insured statement, liability should be quite clear for direct settlement.

Please inform me once you have the confirmation for direct settlement.

Thank you for reverting.

Your Sincerely,

Eric Lee Ming Hui
Service Advisor - Body Care & Repair
Mercedes-Benz Body Care & Repair Center
Cycle & Carriage Industries Pte Ltd
188 Pandan Loop Service Center
Mobile: 9181 7717 | DID: 6771 4336 | Fax: 6872 1272
Website: www.mercedes-benz.com.sg

From: Mei Kwan (LKKAUTO) [<mailto:Meikwan@lkkauto.com>]

Sent: Tuesday, 17 April, 2018 1:34 PM

To: Eric Lee Ming Hui

Cc: Vivian Lau (LKKAUTO); Thin Thin (LKKAUTO); Admin A; assignments

Subject: RE: Accident involving motor vehicle nos. SLB92G & YP6009G along Woodlands Road, Accident date: 13/03/2018 *** LKK REF: CC4/ASM18004976/wa3

Dear Eric,

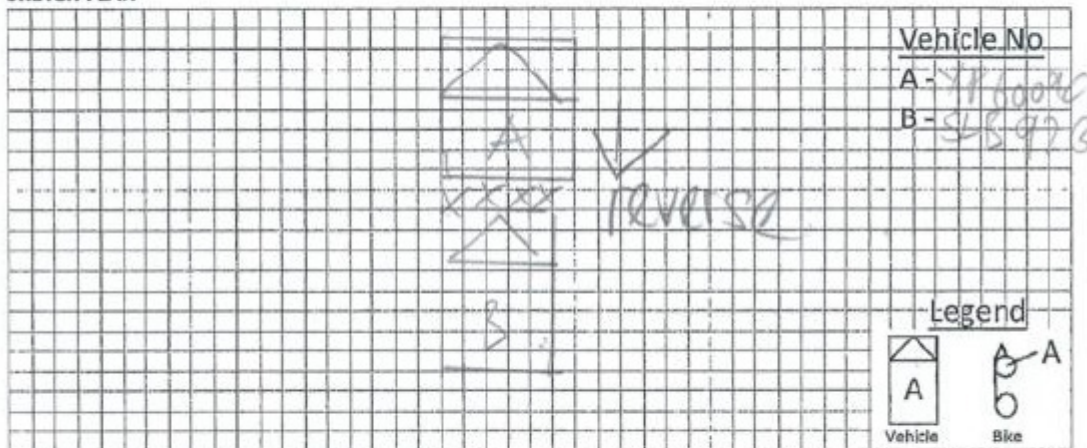
We refer to the above matter.

Fyi, OI has reported. Please refer to the below OI's sketch plan and statement.

Currently still pending verification for direct settlement.

Sketch Plan #2

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

To Avoid a heavy vehicle turning into the heavy Vehicle carpark
Our lorry reverse and touch on the car plate of car no SLB92G.

Please note that for liability, claim negotiation and settlement, please contact Vivian at 6841 8625.

Our respective case handler will look into the matter and revert to you in due course.

Meanwhile, please arrange appointment for survey.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Eric Lee Ming Hui [<mailto:eric.lee@cyclecarriage.com.sg>]

Sent: Monday, 16 April, 2018 11:38 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>; Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: RE: Accident involving motor vehicle nos. SLB92G & YP6009G along Woodlands Road, Accident date: 13/03/2018 *** LKK REF: CC4/ASM18004976/wa3

Dear Officers,

Has your insured reported the accident?

Thank you.

Your Sincerely,

Eric Lee Ming Hui
Service Advisor - Body Care & Repair
Mercedes-Benz Body Care & Repair Center
Cycle & Carriage Industries Pte Ltd
188 Pandan Loop Service Center
Mobile: 9181 7717 | DID: 6771 4336 | Fax: 6872 1272
Website: www.mercedes-benz.com.sg

From: Mei Kwan (LKKAUTO) [<mailto:Meikwan@lkkauto.com>]
Sent: Thursday, 15 March, 2018 5:37 PM
To: Eric Lee Ming Hui
Cc: Vivian Lau (LKKAUTO); Joy Irene (LKKAUTO); Admin A; assignments
Subject: RE: Accident involving motor vehicle nos. SLB92G & YP6009G along Woodlands Road, Accident date: 13/03/2018 *** LKK REF: CC4/ASM18004976/wa3

Dear Sir / Madam,

We refer to the above matter.

Please be informed that our insured has yet to report the accident.

Kindly provide us : -

- **evidence to support your claim if any.**

Please note that for liability, claim negotiation and settlement, please contact Vivian at 6841 8625.

Our respective case handler will look into the matter and revert to you in due course.

Meanwhile, please arrange appointment for survey.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Eric Lee Ming Hui [<mailto:eric.lee@cyclecarriage.com.sg>]
Sent: Wednesday, 14 March, 2018 9:48 AM
To: SG AXA Insurance SM AXA SGP - Motor Survey <motor.survey@axa.com.sg>
Subject: Accident involving motor vehicle nos. SLB92G & YP6009G along Woodlands Road, Accident date: 13/03/2018

Dear Officer In-Charge,

This email is with regards to the above accident which has been reported by our customer. We have been instructed by him/her (motor vehicle number SLB92G), to submit a claim on his/her behalf as we are the authorised repair workshop for his/her car.

We note that you are the insurer (3rd party) of the (motor vehicle number YP6009G) involved. As such we are proposing for a Direct Settlement with regards to the repair costs and other consequential losses.

We appreciate your assistance in this matter and look forward to your agreement on this direct settlement.

I can be reached at Eric.Lee@cyclecarriage.com.sg

Thank You.

Your Sincerely,

Eric Lee Ming Hui
Service Advisor - Body Care & Repair
Mercedes-Benz Body Care & Repair Center
Cycle & Carriage Industries Pte Ltd
188 Pandan Loop Service Center
Mobile: 9181 7717 | DID: 6771 4336 | Fax: 6872 1272
Website: www.mercedes-benz.com.sg

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