

Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Wednesday, 21 March 2018 3:13 PM
To: Mei Kwan (LKKAUTO); Bodyshop
Cc: Wong Guo Xiang; Mohamed Shabir Abdul Hamid; Natarajan Kavidha Rajan; Vic (LKKAUTO); Admin A
Subject: RE: VANTAGE// REQ FOR DIRECT SETTLEMENT- SLT7523P AND XE2133B ON 10/03/2018- TP AXA *** LKK REF: CC4/ASM18004964/ea3
Attachments: OI SKETCH PLAN.pdf

Without Prejudice

Dear Sirs,

We refer to the above matter.

Please be informed that liability is unclear for this matter. Our insured driver reported **NO ACCIDENT /NO COLLISION**. Enclosed herewith in this email is a copy of our insured's accident report for your perusal.

We are in a course of investigating into the circumstances of the accident. After verifying further with our OI we will revert with our opinion on the cause of the accident. Kindly do not refer to any party for legal assistance until you heard further from us.

Meanwhile, we would like to request a copy of **video footage/witness statement/scene photos** (if any) in order for us to look into the matter.

We shall revert upon hearing from you.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAUTO)
Sent: Thursday, 15 March 2018 5:19 PM
To: Bodyshop <bodyshop@simeдарby.com.sg>
Cc: Wong Guo Xiang <wong.guo.xiang@simeдарby.com.sg>; Mohamed Shabir Abdul Hamid <shabir.abdul.hamid@simeдарby.com.sg>; Natarajan Kavidha Rajan <natarajan.k.rajan@simeдарby.com.sg>; Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: VANTAGE// REQ FOR DIRECT SETTLEMENT- SLT7523P AND XE2133B ON 10/03/2018- TP AXA *** LKK REF: CC4/ASM18004964/ea3

Dear Sir / Madam,

We refer to the above matter.

Please be informed that our insured has yet to report the accident.

Kindly provide us : -

- evidence to support your claim if any.

Please note that for liability, claim negotiation and settlement, please contact Asher at 6841 6051.

Our respective case handler will look into the matter and revert to you in due course.

Meanwhile, please arrange appointment for survey.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Bodyshop [<mailto:bodyshop@simedarby.com.sg>]

Sent: Wednesday, 14 March, 2018 9:58 AM

To: SG AXA Insurance SM AXA SGP - Motor Survey <motor.survey@axa.com.sg>

Cc: Wong Guo Xiang <wong.guo.xiang@simedarby.com.sg>; Mohamed Shabir Abdul Hamid <shabir.abdul.hamid@simedarby.com.sg>; Natarajan Kavidha Rajan <natarajan.k.rajan@simedarby.com.sg>

Subject: VANTAGE// REQ FOR DIRECT SETTLEMENT- SLT7523P AND XE2133B ON 10/03/2018- TP AXA

Dear Sirs,

We refer to the above matter.

We have instructions from our client to seek repair cost and loss of use/car rental from you through Direct Settlement.

Attached is the estimates and supporting documents for your consideration.

Please let us have your confirmation that you agree that liability is clear and we may proceed with Direct Settlement.

If Direct Settlement is approved, kindly let us have your offer for LOU/rental.

Warmest Regards,

Kavidha Rajan (Kavi)

Assistant Executive for Accident & Insurance Claims

Tel : +65 64777364

Fax : +65 64777398

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