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If NO. Driver ?	Name / Agz : TONG FOO!	k KHOW		NO TP GIA RE		
Driver 7	lel No. :	(VACTES / NO)	Insured Liability:	% Final ?	Yes / No	
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16/4/18 -	File your to s	shule of due	Majeri Care	iyment Breakdown Form:		
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Payer 2: (Strike if N.A.)	SS		n 1 5 100	9010		
Payee 3: (Strike if N.A.)	SS	Name 3 RECEIVE	D 1 7 APR	5010		

Sirvense	REF: Ref.	18004963/MIPS3
	<u>At</u>	SIGNMENT
Frank	Date	Ven No. SOLUZEOZ VEREGE DEC DE
Estimated Cost	Code:	Type A.Car/ M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
OD / TP / WS / TP RES / OD	DESTEVATINUTMV	Truck / Trailer or
		Make: TRYOTH WARK X as 249
To inspect Vehicle No	must Gus	Colour P White A/C Insured / Std / NI /
	(HUM (MG.).	Sp.Reading 273008 T/Radio: Insured / Std / NI /
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(Client's Record)		Brake: Norder / Jammed / Leaked / Burnt or
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Lum Sum: 20	% 3 Val.: Yes or No	Survey held at
CA / REV / REP. /	24 HRS Vehicle: IN / C	Des. of Damages : Frt / Rear / O/S / N/S / U/C / Rooftop or
Date: Pers	son Contacted	The U/C / Chassis frame / Body Structure affected due to coll
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来發(明记)障哆有限公司

LAI HUAT (MENG KEE) MOTOR PTE LTD

Sector A, Block 21, Sin Ming Industrial Estate #01-56/58/60 Singapore 575679, Tel: 6453 8110 Fax: 6459 6267 RCB No: 199407592C

ESTIMATE

EST No EST0018770

Tan Keng Hoon

Page Your ref. 1 of 2 TP-SHC 8314G India

Job No 69315 Our ref

18.03.21

Payment ..

14/3/2018

Vehicle No.

Vehicle Model Toyota Mark X

Accident on ... 12/3/2018

Quantity Unit	Description		Unit price	Disc pct.	Amount
	Supply of Parts			^	
1.00 Pc 1.00 Pc 6.00 Pcs 1.00 Pc	Front fender RH Front fender inner shield RH Front fender inner shield dlips RH Side skirt RH	45	781 45 315 76 3 00 351 89	10 00 10 00 10 00 10 00	585.31 284.18 16.20 766.70
	Special nett item			28	6-
1,00 Pc	Front sport rim RH	ens	20000	Sov	600.00
	Labour & Misc				
1.00	To check wheel alignment (computerised)		80.00		80.00
1.00	Tuff coat		40,00		0 700
1.00	To knock dents on front door RH + door pillar RH and renew of parts		500.00		500.00

本公司拥有最先进的 CAROLINER MARK IV 机械。可提供给多种数式的车身及给于快速与准确的避量方式和大铁修理。 除外,还有先进的 SAICO Deluxe 喷橡供炉。

"Our services include the latest and reliable CAROLINER MARK IV repair bench, draw-aligner and the support dolly system to provide accurate re-alignment and speedy repairs. We also provide the new and advanced SAICO Deluxe oven heater for re-spraying all motor vehicles."

Hsiao Tong (LKKAuto)

From:

Natalie Lee <natalie@iii.com.sg>

Sent:

Friday, 23 March 2018 2:39 PM

To:

Hsiao Tong (LKKAuto)

Subject:

India Ref: MCT18030364/01/NL -- Acc Invl SHC8314G & SDL4360Z on 12.3.2018

Attachments:

Media1.mp4

Dear Hsiao Tong,

We refer to the above matter.

Attached is insured video footage.

Best Regards,
Natalie Lee
India International Insurance Pte Ltd
64 Cecil Street #05-01
IOB Building, Singapore 049711
S&P 'A-' (stable) rated Company

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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Registration No. 198703792-K

Claim Audit

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1	15 Mar 2018	Clm Veh Model Changed	(200918) TOYOTA MARK X 2.5 (A).	May
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120	15 Mar 2018	PAG PER 08/05	Reg No: 5DL4360Z. Acct Date: 2018/03/12, Claim Type: TP. Insurer: India Internat	Hiew
2	17:13	Cim Created	ional Insurance Pte Ltd (HQ). TP Insurer: Tokio Marine Insurance Singapore Ltd (H	May
	******		Q). Workshop: Lai Huat (Meng Kee) Motor Pte Ltd (Sin Ming)	Fung
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7	15 Mar 2018	Adj Adjuster Assigned	[None] -> KENNETH KONG	Hiew
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	16 Mar 2018		Chimania Nama - COMPOST TRANSPORTATION STEATS Community TO - 100	[A]
8	16 Mar 2018 11:29	Clm Dtl Modified	Claimant's Name: -> COMFORT TRANSPORTATION PTE LTD. Claimaint's ID: -> 199 303821R.	Hiew
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	17 Mar 2018	Adl Mandate Berner	Cur.Reg:0.00:PODS Liability: TBA. Remarks: We would like to request a copy of ins	CHEW
9	15:06	Adj Mandate Request	ured 's car video footage for our further action.	HSIAO
				TONG
	23 Mar 2018		Next Rpt:Final Rpt.Due Date:2018/03/26, Mandate Remarks: Video footage sent to	[1]
0	14:38	Adj Next Rpt Changed	your email.	NATALI
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	23 Mar 2018	****	A A SANTA PARA MATERIA MATERIA PARA PARA PARA PARA PARA PARA PARA P	[1]
1	14:38	Adj Mandate Set	Maintained: Video footage sent to your email.	NATALI
				LEE
	24 Mar 2015		Cur.Req:0.00:PODS Liability: 0% Remark: Third party came out from parking lot an	[A]
2	24 Mar 2018 07:49	Adj Mandate Request	d collided onto our taxi who was driving straight on the main driveway. Our insured	HSIAO
	MERTE		driver has the right of way. We seek approval to reject third party claim.	TONG

ACTIVITY

No record

Merimen Billir	ng for this case -	Transaction	History				
				Climate 1			
1756522	23/03/2018 14:34	Motor	India International Insurance Pte Ltd (HO)	India International Insurance Pte Ltd (HO)	SDL4360Z	NATALIE LEE	жжж

Claim Audit

3	26 Mar 2018 11:15	Label Removed		(30651): Ven	cie Not In.				Hiles
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	15 Mar 2018 17:13	Clm Veh Model	Changed	(200918) TO	YOTA MAR	K X 2,5 (A).			Hie Ma Fun

Hsiao Tong (LKKAuto)

From:

Hsiao Tong (LKKAuto)

Sent:

Monday, 9 April 2018 4:14 PM

To:

'Jenny Lim'

Subject:

<REJECTION> Your ref: SDL 4360Z *Our Ref: CC4/III18004963/M1pb3 [ACCIDENT

INVOLVING SHC 8314G(III) & SDL 4360Z ON 12/03/2018]

Attachments:

SDL 4360Z vs SHC 8314G - OI VIDEO MP4

Your ref: SDL 4360Z

WITHOUT PREJUDICE

Our Ref: CC4/III18004963/M1pb3

Dear Sir/Madam,

ACCIDENT INVOLVING SHC 8314G(III) & SDL 4360Z ON 12/03/2018

We refer to the above matter.

Our insured driver has reiterated that the accident was caused due to the entire negligence of your client who came out from parking lot without observing the traffic flow along main road and resulted the accident. Attached here with a copy of our insured accident video footage for your easy reference.

In view of this, we regret to inform your that we have our principal instruction to deny liability and unable to look into your client claim.

Thank you.

Note: This video footage is solely for investigation and shall not be reproduced. You undertake to preserve its confidentiality and will not disclose, provide or make available the video footage in whole or in part, to any third party.

Best Regards.

Hsiao Tong, Chew | Case Handler LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Catherine Chong (LKK Auto)

From:

Motor Claim - III < motorclaim@iii.com.sg>

Sent:

Thursday, 15 March, 2018 8:46 AM

To:

Jenny Lim; 'sur@lkkauto.com'; Catherine Chong (LKK Auto)

Cc:

Natalie Lee

Subject:

RE: Request for Survey - Your Ref: SHC 8314G / Our Ref: SDL 4360Z (Date of

Accident: 12.03.2018)

Attachments:

SDL 4360Z.PDF

Dear Sir / Mdm,

Please conduct a survey on TP vehicle SDL4360Z and let us have your report urgently.

This claim will be handled by Ms Natalie.

*Kindly upload this survey request email to merimen.

Thank You.

Jenny New Lutin

Best Regards,

Gabriel Wee

Motor Claims Dept.

India International Insurance Pte Ltd

64 Cecil Street | #05 IOB Building | Singapore 049711

Tel: 6347 6100, Ext - 248

From: Jenny Lim [mailto:jenny.lim@laihuat.com.sg]

Sent: 14 March, 2018 5:19 PM

To: Motor Claim - III < motorclaim@iii.com.sg>

Subject: RE: Request for Survey - Your Ref: SHC 8314G / Our Ref: SDL 4360Z (Date of Accident: 12.03.2018)

Dear Gabriel

Please arrange LKK Auto Consultant to survey.

Thank you.

Kind regards.

Jenny Lim for LAI HUAT (MENG KEE) MOTOR PTE LTD 160 Sin Ming Drive

#04-01, #04-02 & #07-03

Sin Ming Autocity Singapore 575722

Tel: 64538110 Fax: 64596267

From: Motor Claim - III [mailto:motorclaim@iii.com.sg]

Sent: Wednesday, 14 March, 2018 5:07 PM

To: Jenny Lim

Subject: RE: Request for Survey - Your Ref: SHC 8314G / Our Ref: SDL 4360Z (Date of Accident: 12.03.2018)

Dear Sir / Mdm,

· We acknowledge receipt of your email.

We proprose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Best Regards, Gabriel Wee

Motor Claims Dept.

India International Insurance Pte Ltd

64 Cecil Street | #05 IOB Building | Singapore 049711

Tel: 6347 6100, Ext - 248

From: Jenny Lim [mailto:jenny.lim@laihuat.com.sg]

Sent: 14 March, 2018 12:47 PM

To: Motor Claim - III < motorclaim@iii.com.sg>

Subject: Request for Survey - Your Ref: SHC 8314G / Our Ref: SDL 4360Z (Date of Accident: 12.03.2018)

Dear Sir

We refer to the above matter.

Please can you arrange for survey of our client's vehicle no. SDL 4360Z on tomorrow (15.03.2018)?

Supporting documents are enclose for your reference.

Thank you.

Kind regards.

Jenny Lim for LAI HUAT (MENG KEE) MOTOR PTE LTD 160 Sin Ming Drive #04-01, #04-02 & #07-03 Sin Ming Autocity Singapore 575722 Tel: 64538110

Fax: 64596267

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Registration No. 198703792-K

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India International Insurance Pte Ltd.

Registration No. 198703792-K

Merimen e-Claims

\dots CLAIM SUBFOLDER...(Pending for Survey Report)

LAIM SUB	FOLDER TRA	CKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	A	d) Submitted	Ins Auth'ed	Status	
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	Main	1	eference	Clai	m Detail	•)	Docume	nts	Show All
CLAIM SU	BFOLDER DE	TAILS				[Created I	by adjuster]		
Insured:	COMFORT	TRANSPORTAT	ION PTE LTD, Co.	Reg. No.: 19	9303821R				
Main Claimant:	TAN KENG	HOON, ID: S	1211296C						
Vehicle Reg No.:	SDL436	oz		b	ate of Los		16:00 - :59 is and 19 Days	From LTA Reg Da	te (Man Yr)
Claim Type	TP / MCT	18030364			olicy/Cove				
Vehicle Reg No. (Insured):	SHC83140	3		Po	olicy No. Jaimant):	17-MY0083	77-R04		
Repairer:	I mi Mount (Mana Kash Ma			ccess:				
Handling Insurer:			or Pte Ltd (Sin Min ance Pte Ltd (HQ)						d: 6453811
Claimant's Insurer:			ingapore Ltd (HQ)			Amin's Experience An		M100/02H102 (51)	
Adjuster:	LKK Auto	Consultants Pte	Ltd (HQ) - Tel: 625	56-3561 [H	andled by	MA CHIN FOO	K) [Final	Rpt due 26/03	/2018]
ASSOCIAT	ED MAIL REG	EIVED						View All Compo	se Case Mail
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ALL ASSO	CIATED TASE	cs⊟				View All Se	earch Tasks	Create New Task	Complete
Due Date	Priority	Type Task	Group Subject	Handler	Assig		Completed Or		

Claim Documents

*SDL4360Z (MCT18030364)

[SHC8314G]

TP

TAN KENG HOON

Mar 12 2018 4:00PM

[COMFORT TRANSPORTATION PTE LTD]

Lai Huat (Meng Kee) Motor Pte Ltd

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-	23/03/10 14:34	Video - Accident		Load MP4	-
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2	09/04/1B 16:29	Odometer Reading	0	Load JPG	V
3	09/04/18 16:29	General View	0	Load JPG	V
4	09/04/18 16:29	Chassis Number	0	Load JPG	V
5	09/04/18 16:29	General View	0	Load JPG	V
6	09/04/18 15:29	General View	0	Load JPG	V
7	09/04/18 16:30	General View	0	Load JPG	V
В	09/04/18 16:30	General View	0	Load JPG	V
9	09/04/18 16:30	General View	0	Load JPG	2
10	09/04/18 16:30	General View	0	Load JPG	V
11	09/04/18 16:30	General View	0	Load JPG	V
12	09/04/18 16:30	General View	0	Load JPG	V
13	09/04/18 16:30	General View	0	Load JPG	12
14	09/04/18 16:30	General View	0	Load JPG	V
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No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	
1	15/03/18 17:14	ACKNOWLEDGEMENT EMAIL TO III DD 15.03.2018	0	Load PDF	
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3	26/03/18 11:53	TP ESTIMATE- MARKED	0	Load PDF	
4	09/04/18 16:29	Email to TP_REJECT dd 090418	0	Load PDF	
Vo	Finalized On	India International Insurance Pte Ltd (HQ)		Thumbnail	Print
	16/03/18 08:40	Singapore Accident Statement	0	Load PDF	-

Documents Checklist

DOCUMENTS CHECKLIST	Reset Save	Print
There are no document checklists configured.		
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)		
		1
		4
Show Remarks To: Handling Insurer Note: Remarks are private unless you show it to other parties.		

Merimen e-Claims Page 2 of 2

LKK Auto Consultants Pte Ltd (Co.Reg.No.199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No:

CC4/III18004963/M1PB3Q2

Date:

18/04/2018

REFERENCE

Handling Insurer: India International Insurance Pte Ltd

Claimant Vehicle No:

SDL4360Z

Policy No:

Insured Vehicle No: SHC8314G

Date of Loss:

12/03/2018

Nature of Claim:

Claim No: MCT18030364

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:

SDL4360Z

Make & Model:

TOYOTA MARK X, 2.5 (A) 21/12/2007 (Man. Year: 2007) Engine No:

4GR0369748

Reg. Date: Colour:

Pearl White

Chassis No: Odometer:

GRX1203042307 293008 km

Engine Capacity:

2499 cc

Market Value/New Car Price: N/A

Sum Insured (S\$):

Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:

Steering (Serviceable):

Yes Footbrake (Serviceable):

Yes

Handbrake (Serviceable):

Yes Engine Modification:

Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:

225/40 R18

Rear Tyre Size:

225/40 R18

Front Left Side:

Michelin 7 mm

Rear Left Side:

Michelin 7 mm

Front Right Side:

Michelin 7 mm

Rear Right Side:

Michelin 7 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	2,352.39	1,760.32	592.07	25.17
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,420.00	1,300.00	120.00	8.45
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	3,772.39	3,060.32	712.07	18.88
Approved Total (Overridden) (S\$)		2,450.00		
(S\$)	3,772.39	2,450.00	1,322.39	35.05
+ GST 7.00/7.00% (S\$)	264,07	171.50	92.57	35.06
Nett Amount (S\$)	4,036.46	2,621.50	1,414.96	35.05
Global Sum S	ettlement (S\$)	0.00		

INSPECTION

Date of Assignment:

15/03/2018

Date Inspected:

22/03/2018 Inspected At:

Lai Huat (Meng Kee) Motor Pte Ltd (Sin

160 Sin Ming Drive #04-01, Sin Ming

AutoCity

Singapore 575722

Estimated Period of Repair:

5.0 days

https://singapore.merimen.com/claims/index.cfm?fusebox=MTRadjuster&fuseaction=gen ... 18/4/2018

Adjuster Report Page 2 of 4

Adjuster: MA CHIN FOOK Manager: CHEW HSIAO TONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

Adjuster Report Page 3 of 4

REPAIR DETAILS

Reference

Part Source: MRM-SG Version: 1.0 (Last Synchronised: 17 Apr 2018)

Parts: 143 TOYOTA MARK X 2.5 (A) (Catalogue:Merimen Singapore 1.0)

Labour: Repairer's (Price-denominated Standard List)

Print Code: (Unsubmitted, no print-code for SDL4360Z)

Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page

numbers with the END OF ESTIMATES marker on the last estimate page

Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT FENDER RH	Dented	761.45 FL	*761.45FL
2	1		*FRONT FENDER INNER SHIELD RH	Distorted	315.76 FL	*315.76FL
3	6		*FRONT FENDER INNER SHIELD CLIPS RH	Necessary	18.00 FL	*18.00 FL
4	1		*SIDE SKIRT RH	Deformed	851.89 FL	*851.89 FL
5	1		*FRONT SPORT RIM RH	Cut	600.00FS	*300.00 FS
F=Fra	inchise	part. S=SpcN	lett. L=ListItemDisc.	20 110-2110-21-02-0	V2-2-2-16	
				Sub Total (S\$)	2,547.10	2,247.10
			- List Item Discount on L Items	s 10.00/25.00% (S\$)	194.71	486.78
				Total Parts (S\$)	2,352.39	1,760.32
			Report was unsubmitted during	this print-out.		

Adjuster Report Page 4 of 4

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Lab	our Items			
1	TO CHECK WHEEL ALIGNMENT (COMPUTERISED)	New	80.00	80.00
2	TUFF COAT	New	40.00	20.00
3	TO KNOCK DENTS ON FRONT DOOR RH+DOOR PILLAR RH AND RENEW OF PARTS	New	500.00	500.00
4	TO SPRAY PAINT (PEARL WHITE)	New	800.00	700.00
	Gross Labou	r Cost (S\$)	1,420.00	1,300.00
	Report was unsubmitted during	this print-out.		

< END OF ESTIMATES >