## **Veron Chen (LKKAuto)**

From: Chong Boon Sen <booksen.chong@sg.cntaiping.com>

Sent: Thursday, 12 April 2018 4:48 PM

To: Coco Lu Ting

Cc: Andre Chow En De; Don Bong Kiong Hua; Edwin Abcede Caina; Tay Jian Ye; Claims

Dept of CTI; 'sur@lkkauto.com'

Subject: RE: our veh SGW2338J, your veh SLJ2604A on 14/03/2018 / OUR REF:

SNM18D01379C02

#### **Dear Coco**

We refer to the above matter.

Liability is in favor of your client and we agree to go for Direct Settlement, subject to consistency of damages, based on our appointed surveyor's findings, with supporting documents. Pls submit your LOD for processing.

Aside to M/s LKK, please upload your report and bill for services rendered in Merimen at your earliest convenience

Thank you.

Regards,

#### **Chong Boon Sen**

Claims Executive

Claims

### China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower

Singapore 079909

Co. Reg. No. 200208384E

DID: 63896171 Fax: 62247175

Email: boonsen.chong@sg.cntaiping.com

Website: www.sg.cntaiping.com

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From: Coco Lu Ting [mailto:coco.lu@cyclecarriage.com.sg]

Sent: Saturday, 7 April, 2018 3:29 PM

To: Chong Boon Sen <booksen.chong@sg.cntaiping.com>

**Cc:** Lucas Lee <lucas.lee@sg.cntaiping.com>; Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Don Bong Kiong Hua <kionghua.bong@cyclecarriage.com.sg>; Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>; Tay

Jian Ye <jianye.tay@cyclecarriage.com.sg>

Subject: RE: our veh SGW2338J, your veh SLJ2604A on 14/03/2018

Importance: High

Dear Boon Sen,

Please confirm liability for this case, appreciate for your help, customer is chasing us.

Best regards

Coco L u

From: Coco Lu Ting

Sent: Wednesday, 21 March, 2018 2:48 PM

**To:** Chong Boon Sen **Cc:** 'Lucas Lee'

**Subject:** RE: our veh SGW2338J, your veh SLJ2604A on 14/03/2018

Dear Boon Sen,

Please advise us the liability for this case, thank you

Best regards

Coco Lu

From: Lucas Lee [mailto:lucas.lee@sg.cntaiping.com]

**Sent:** Thursday, 15 March, 2018 1:13 PM

**To:** Coco Lu Ting **Cc:** Chong Boon Sen

Subject: RE: our veh SGW2338J, your veh SLJ2604A on 14/03/2018

Dear Sirs,

Kindly refer to the above attachment.

Case Handler: Chong Boon Sen

Regards,

#### **Lucas Lee**

Claims Department (Motor)

China Taiping Insurance (Singapore) Pte. Ltd.

3, Anson Road, #16-00 Springleaf Tower, Singapore 079909 Co. Reg. No. 200208384E

DID: 6389 6181 Fax: 6224 7175

Email: <a href="mailto:claimsdept@sg.cntaiping.com">claimsdept@sg.cntaiping.com</a>
Email: <a href="mailto:lucas.lee@sg.cntaiping.com">lucas.lee@sg.cntaiping.com</a>
Website: <a href="mailto:www.sg.cntaiping.com">www.sg.cntaiping.com</a>

From: Coco Lu Ting [mailto:coco.lu@cyclecarriage.com.sg]

Sent: Wednesday, 14 March, 2018 7:40 PM

To: Claims Dept of CTI

Cc: Andre Chow En De; Don Bong Kiong Hua; Edwin Abcede Caina; Tay Jian Ye

Subject: our veh SGW2338J, your veh SLJ2604A on 14/03/2018

Importance: High

Dear officer in charge,

Please advise us the liability for this case, we attached the related documents for your reference.

Please arrange survey for our customer car.

# Coco Lu

209 Pandan Gardens Singapore 609339 DID: 65 6568 4501 / 9186 5200

Fax: 65 6565 1240

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