

22/03/2013

ASS. REC. BY:

REF:

CS/CTU8004960/RIVBS<sup>4</sup>

Special Instruction:

Surveyor:

Rasul

ASSIGNMENT (Office)

From (Person):

Chong Boon Sen

of

CTL

Date/Time:

15/3/2018 1:08pm

Estimated Cost:

Bill to:

OD/TP/WS/TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SGW 2338J

Insured:

SLJ 2604A

at Workshop m/s

Cycle &amp; Carriage

Tel:

9186 5200

of

209 Pandan Garden

Policy No:

DMPCSN 3095851700

Claim No:

SNM18D01379C02

Sum Insured:

Excess:

Make of Veh:

D.O.A. 14/3/2018

(Client's Record)

CA / REV / REP. / REV 24 HRS 'wp'

17-04-2018 @ after 11am - 4:30pm

H.O.D. Endorsement:

Date/Time:

16/3/2018 3:40pm

Person Contacted:

COCO

Vehicle IN/OUT

Date/Time

Action/Instruction (✓) Estimate

SGW 2338J - X

SLJ 2604A - X

14/6/18

Final fig \$1920 confirmed by email (Ref 2684, 586)

Surveyor: P. Rone

REF:

16004

## ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_

Estimated Cost: \_\_\_\_\_

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: SGW 2338Jat Workshop m/s C8Lof 209, Panama GardenInsured: CTI/np

Policy No. \_\_\_\_\_

Claims No. \_\_\_\_\_

Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_

(Client's Record)

Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its  
repair at the time of inspection.

Bal. or Market Value: \_\_\_\_\_

IDAC Accident Rpt: \_\_\_\_\_ Consistent? : Yes or No

GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No

Est. Repairs: \_\_\_\_\_ days Res.: Yes or No

Lum Sum: \_\_\_\_\_ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_

Vehicle: IN / OUT

Veh No: SGW 2338J Yr Regn: 2017 / JanType: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: KIA SORENTO 2-2CA c.c. 2199Colour: GREY A/C: Insured / Std / NI / NASp. Reading: 25438 T/Radio: Insured / Std / NI / NA

Eng/No: \_\_\_\_\_

C/No: KNAPH81BMH5299801Gen. Cond: Good / Fair / Poor / BurntSteering: Inorder / Jammed / Leaked / Burnt orBrake: Inorder / Jammed / Leaked / Burnt orModi: Nil / S/Rim / STD A/Rim orTyre Size: F: 235/55R19

R: \_\_\_\_\_

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or HANKOOK

Front \_\_\_\_\_ Rear \_\_\_\_\_

R/Bal. 6 mm R/Bal. 6 mmL/Bal. 6 mm L/Bal. 6 mmD.O.A. 14/07/18 D.O.I. 12/08/18Survey held at CRC CPADes. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

RECEIVED 18 JUN 2018

Date/Time, File Pass to?

☐ : Preli. Report

1)

☐ : Final Report

Date/Time, File Return to?

2) 14/6 - typistReport Format: meimenLump Sum / I.B.I: (\$) 1920/2Days Of Repair: 3Resurvey No. of Trip: 1Add Fee: ☐ : Site Insp (\$)☐ : Interview (\$)☐ : Tech. Invs (\$)☐ : Weekend (\$)Survey Fee: 220

Transportation:

S + RS, SI

Photos

Others

TOTAL

## ...CLAIM SUBFOLDER...(New Assignment)

## CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	15 Mar 2018		15 Mar 2018 13:08 Assign				<b>New Assignment</b> Cancel Case

Main

Reference

Claim Details

Documents

Show All

## CLAIM SUBFOLDER DETAILS

[Created by insurer]

Insured:	TAY KENG LEONG KELVIN, ID: S8117344C		
Main Claimant:	NGOI LAY SEE, ID: S1561600H		
Vehicle Reg. No.:	SGW2338J	Date of Loss:	14/03/2018 11:00 - :59
Claim Type:	TP / SNM18D01379C02	Policy/Cover Note No.:	DMPCSN3095851700 (Comprehensive)
Vehicle Reg. No. (Insured):	SLJ2604A	Policy No. (Claimant):	2100497451
		Excess:	\$50.00
Repairer:	Cycle & Carriage Automotive Pte Ltd (Pandan Gardens) 209 Pandan Gardens, 609339 West Coast - Tel: 65684501/65684518		
Handling Insurer:	China Taiping Insurance (Singapore) Pte. Ltd. (HQ) - Tel: 6389 6111 ... [Handled by Chong Boon Sen]		
Claimant's Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Final Rpt due 26/03/2018]		
Driver/Custodian (Insured):	TAY KENG LEONG KELVIN (36 / Male), NRIC: S8117344C		
Adj Asg. Remarks:	EST - \$4926.28 , CASE WITH SJE.		

## ASSOCIATED MAIL RECEIVED

View All

Compose Case Mail

There are no mail for this case.

## ALL ASSOCIATED TASKS

View All

Search Tasks

Create New Task

Complete

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	14/03/2018 16:25
Date Of Accident	14/03/2018 11:55
Exact Location Of Accident	TAGORE DRIVE
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SGW2338J
<b>Insured/Policyholder</b>	
Name Of Registered Owner	NGOI LAY SEE
NRIC No	S1561600H
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-96692338
Alternative Phone No	OTHERS-96692338

### Vehicle Particulars

Manufacturer	KIA
Model	SORENTO-2.2 D CRDI (A)
Exact Purpose for which vehicle was being used at time of accident	DRIVING TO CAR WASH & LUNCH
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR

### Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	2100497451
Cover Note Number	

### Driver

Name of Driver	NG JUN CHIAT, JACK
NRIC No	S8815209C
Date Of Birth	06/05/1988
Occupation	OUTDOOR
Date Of Driving Pass	22/03/2007
Driving Experience	10 YEARS AND 11 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-96692338
Fax Number	
Contact Number	
Email Address	JACK_NG88@HOTMAIL.COM

Address	36 CHISELHURST GROVE
Postcode	558619
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	CHILDREN
Vehicle Registration Number of Driver's Own Vehicle	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

#### General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

#### Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

#### Details of Police Action

Was the accident reported to the police?	YES
If Yes, Please state which Police Station	
Police Station Name	BISHAN NEIGHBOURHOOD POLICE CENTRE
Police Station Address	ROAD: 20 BISHAN STREET 23 , POSTCODE: 579757 , COUNTRY: SINGAPORE
Police Station Contact	TEL NO: 1800-5529999 - FAX NO: 65561905
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

#### Circumstances of Accident

REFER TO ATTACHMENT

#### Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Was there any audio recorded?	NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SLJ2604A
Vehicle Make/Model/Colour	HONDA AIRWAVE/SILVER
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	TAY KENG LEONG KELVIN
NRIC/Passport Number	S8117344C
Contact Number	98586898
Address	
Postcode	
Insurance Company Name	CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.
Nature Of Damage	

## SKETCH PLAN

### IMPORTANT NOTICE

1. Please report **correctly** the details of the accident to speed up the claims process.
2. This Form must be **completed by the Policyholder and/or the Authorised Driver**.
3. Information provided must be as **truthful and accurate as possible**. Any wilful misrepresentation or withholding of material facts may allow insurance companies to **repudiate policy liability**.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims. (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

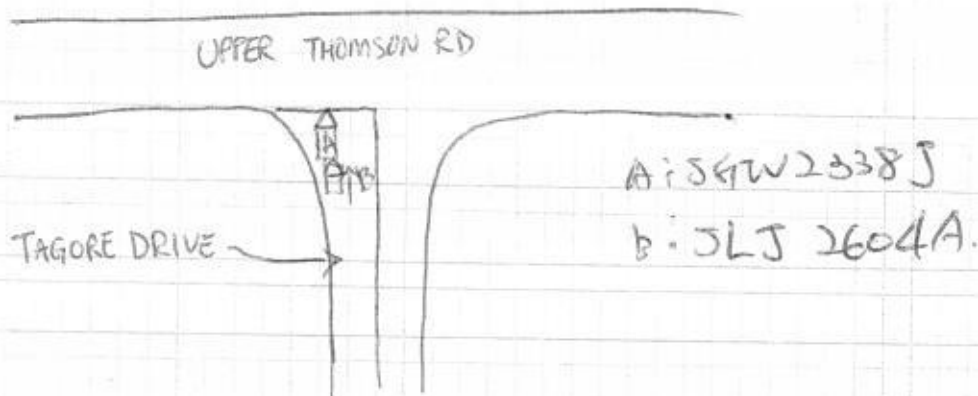
Policyholder's Signature  
Date & Time:

Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:

1404 H  
14032018

# SKETCH PLAN



## DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Driving to the main road of Upper Thomson Road from Tagore Drive. Approaching the STOP sign, I came to a complete stop and felt a jerk on my car after around 8 seconds. That is when I realised that the approaching car from behind have collided with my car.

## DECLARATION

I/We declare the foregoing particulars are true in every respect.


Policyholder's Signature  
Date & Time:

Driver's Signature  
(If driver is not the policyholder)  
Date & Time: 1404 H  
14032018

Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:



## NOTICE OF REPORTING

  
This is to confirm that Ng Jun Chiat, Jack NRIC/FIN: S8815209C (Tel: 96692338) has reported to the Police a non-injury traffic accident which occurred at Tagore Drive (T-Junction turning left to Upper Thomson Road) on 14/03/2018 at 1156 hrs involving the following vehicles:

On the above stated date and time, I was travelling along Tagore Drive at the T-Junction making a left turn towards Upper Thomson Road. I was approaching a stop line so I slowed down to a stop to let the vehicles from the main road to pass. Subsequently I felt an impact coming from the rear of my vehicle. I alighted and noted that my vehicle (SGW2338J) had collided with a vehicle bearing SLJ2604A.

No one was injured at that point of time. My vehicle was slightly damaged at the rear portion. No government property damaged, and no pedestrians involved. There is an in-built camera installed in my vehicle and managed to capture that said incident.

Defendant details –  
SLJ2604A

Tay Keng Leong Kelvin, S8117344C

2. If this accident was reported to the Police within 24 hours of its occurrence, then he/she has complied with Sec 84(2) of the Road Traffic Act, Cap 276.

Rank/Name of Issuing Officer: SGT T140018 Liyana  
Date: 14/03/2018  
Time: 1233hrs  
S/D Ref: eSD23 on 14/3/2018  
Police Post/Unit: Bishan NPC



Original - to be issued to informant  
Duplicate - to be submitted to Traffic Police

BISHAN NPC  
20 BISHAN STREET 23  
SINGAPORE 579757  
TEL: 1800-5529999





# CERTIFICATE OF INSURANCE

## KIA AUTO PROTECTOR PRIVATE VEHICLE

**Name of Policyholder** : Ngoi Lay See  
**Period of Insurance** : 20 Jan 2018 To 19 Jan 2019  
**Engine No.** : D4HBGH302276  
**Chassis No.** : KNAPH81BMH5299801

**Vehicle No.** : SGW2338J  
**Policy No.** : 2100497451-01  
**Endorsement No.** :  
**Issued Date** : 08 Dec 2017

### ABOUT THE COVER

**Make/Model** : KIA SORENTO 2.2 A DIESEL  
**Engine Capacity/Tonnage** : 2,199.00 CC  
**Driver Restriction** : NA  
**Sum Insured** : Market Value  
**Off Peak Car** : No  
**First Year of Registration** : 2017  
**Insuring with COE/PAFF** : Yes

#### Person or Classes of Persons Entitled to Drive\*

a) The Policyholder

b) Any other person who is driving on the Policyholder's order or with his/her permission.

This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDR") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

**Age Condition** : All Age Condition

#### Limitation as to use\*

Use only for social, domestic and pleasure purposes and for the Policyholder's business. This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

**Loss of Use** : 1500cc - 1600cc

\* Limitations rendered inoperative by Section 3 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 85 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

### EXCESS

#### Section 1

Fire - \$0 Own Damage - \$500 Theft - \$0 Flood Cover - \$0

#### Section 2

Property Damage - \$0

**Windscreen** : \$100

#### Named Driver and Excess (where applicable)

Ngoi Lay See - \$500 (Own Damage)

### APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1.Cycle & Carriage Body & Paint Centre Add: 209 Pandan Gardens Singapore 699339 69684501

2.Cycle & Carriage Customer Service Centre (For Windscreen claim only) Add: 241 Alexandra Road Singapore 159931 64278800

3.Cycle & Carriage Customer Service Centre (For windscreen claim only) Add: 330 Ubi Rd 3 Singapore 408650 67451000

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website [www.aig.com.sg](http://www.aig.com.sg) or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

### IMPORTANT NOTES

**Hire Purchase Company/Employer's Loan**: HL Bank

I/We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1950 (Malaysia).

0500709922

CYCLE & CARRIAGE - ALVIN

239 ALEXANDRA ROAD

SINGAPORE 159930

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

*Manile*

**AIG Asia Pacific Insurance Pte. Ltd.**  
 AUTHORISED REPRESENTATIVE

SSP022

REPUBLIC OF SINGAPORE DRIVING LICENCE

Licence Number: **S8815209C**

Name: **NG JUN CHIAT, JACK**  
(HUANG JUNJIE)

Birth Date: **06 May 1988**

Issue Date: **22 Mar 2007**

001487823H

FOR C&C USE ONLY

SINGAPORE ARMED FORCES  
IDENTITY CARD

Name: **NG JUN CHIAT, JACK**

NRIC No: **S8815209C**

This card is the property of the Singapore Armed Forces. Any person finding this card is requested to forward it without delay to Central Manpower Base or any Police Station.

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(S)

Class	Description	Valid Until
Class 2B	Motorcycles <= 200 CC	29 Mar 2012
Class 2A	Motorcycles between 201 CC and 400 CC	16 Jul 2013
Class 2	Motorcycles > 400 CC	23 Sep 2014
Class 3	Motor cars <= 3000 kg with <= 7 passengers, exclusive of the driver, and motor tractors/vehicles <= 2500 kg	22 Mar 2007

S8815209C

NP 426A

Licence No: S8815209C

FOR C&C USE ONLY

GPALTC9GPV100274001203

00000050389208

NRIC No/Colour: **S8815209C/ PINK**

Race: **CHINESE**

Blood Group: **O (+)**

Sex: **M**

Date Of Birth: **06/05/1988**

Country Of Birth: **SINGAPORE**

Service Status: **REGULAR**

Military Rank Status: **OFFICER**

Address: **36 CHISELHURST GROVE**  
**SINGAPORE 558619**

DATE: **15.08.2012**

S8815209C

FOR C&C USE ONLY

## ESTIMATE

Co Reg No : 199405410K

GST Reg No : MR-8500111-X

Invoice Name & Address	Owner Name & Vehicle Info
MS NGOI LAY SEE	Cust No/Name /MS NGOI LAY SEE
36 CHISELHURST GROVE	Reg No/Reg Date SGW2338J / 20/01/201
SERANGOON GARDEN ESTATE	Date In/Mileage / 0
SINGAPORE 558619	Chassis No KNAPH81BMH5299801
Contact No Mobile: 96692338 JACK	Engine No D4HBGH302276
	Make/Model KIA/SORENTO UM 2.2 A DIESEL 2WD ABV
	Colour/Trim ABT PLATINUM GRAPHI/ WK SATURN BLACK

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No
CSM00081	Cash	14/03/2018/ 15:28	TLC	442 / CocoLu	24920

Description of Goods / Services	Qty	Unit Price	Disc%	Amount
E PNT88000 TO RENEW REAR BUMPER GARNISH, REPAIR REAR BUMPER, REAR BUMPER LOWER COVER				✓ 550 <del>1100.00</del>
E PNT98000 TO SPRAY PAINT FOR REAR BUMPER, REAR BUMPER LOWER COVER				✓ 420 <del>840.00</del>
E PNT88000 TO REMOVE & INSTALL PARKING SENSOR				✓ 60 <del>100.00</del>
A 90000001 TO CHECK WIRING & ELECTRICAL SYSTEM				✓ 20.00
A 90000001 TO CONDUCT DIAGNOSTIC CHECK FOR THE CAR SYSTEM				✓ 200.00
M SUNDRY Sundry				✓ 20.00
P COVER-RR BUMPER,UPR	1.00	696.00	00.00	R 696.00
P COVER-RR BUMPER LWR	1.00	650.00	00.00	DE 650.00
M RAIL ASSY-REAR BUMPER	1.00	392.00	00.00	? 392.00
M SKID PLATE-RR BUMPER	1.00	103.00	00.00	NH ? 103.00
M ANTENNA ASSY-SMARTKEY	1.00	53.00	00.00	? 53.00
M ULTRASONIC SENSOR-S.P.A.S	1.00	215.00	00.00	? 215.00
M ULTRASONIC SENSOR-S.P.A.S	1.00	215.00	00.00	? 215.00

Estimate

Rasul  
Hp 90010068

3 days

17/04/18 @ 1700

Resurvey after repair

*[Signature]*  
24/5/18

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Confirm & accepted by  
Signature:  
Date:

Nett 4,604.00  
 7% GST on 4604.00 322.28  
**Total Payable 4,926.28**

Authorized signatory and company stamp

Validity of this estimate is 14 days from date of quote. This is a computer generated document, no signature is required. Estimated costs quoted are excluding GST. We would mention that the above estimate is based on our initial inspection and does not include any additional parts or labour which may be required after repair work has commenced. Occasionally worn or damaged parts are discovered after work has started and needed for repairs or replacement. However, should this occur, we would advise you. Please be informed that a deposit of 50% of the above estimate is payable before commencement of the work. Payment for this may be made in cash, credit card or cheque. You must also agree to pay full amount for renewal of the windscreen in the event of inadvertent breakage in the course of renewing the rubber seal or other repair requiring the removal of the windscreen.

## Veron Chen (LKKAuto)

---

**From:** Veron Chen (LKKAuto)  
**Sent:** Thursday, 14 June 2018 4:12 PM  
**To:** 'Cheng Jo Jo'  
**Cc:** SUR; 'Lauro Araos Songcuan Jr'; Andre Chow En De; 'Yusof Bin Hashim'; 'Loi Ai Ting'  
**Subject:** RE: FINALISE - SGW2338J (KIA) - China Taiping

Dear Jo Jo,

WITHOUT PREJUDICE

Confirmed finalize amount \$1920 before GST @ 3 working days.

**Final invoice and all supporting documents sent over to CHINA TAIPING.**

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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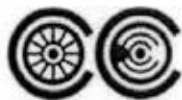
**From:** Cheng Jo Jo [mailto:jojo.cheng@cyclecarriage.com.sg]  
**Sent:** Thursday, 14 June 2018 1:29 PM  
**To:** Veron Chen (LKKAuto) <veronchen@lkkauto.com>  
**Subject:** FW: FINALISE - SGW2338J (KIA) - China Taiping

Hi Veron,

Forget to keep you in the loop.

Best Regards,

JoJo Cheng  
Customer Service



**CYCLE & CARRIAGE**

Exceptional Journeys

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T: +65 6568 4554 • F: +65 6565 1240 • [www.cyclecarriage.com.sg](http://www.cyclecarriage.com.sg)



A member of the Jardine Cycle & Carriage Group

---

**From:** Cheng Jo Jo  
**Sent:** Thursday, 14 June, 2018 1:27 PM  
**To:** 'Raşul (LKKAuto)'; 'Mei Kwan (LKKAuto)'; 'admin-d@lkkauto.com'; 'Admin A'

Cc: Loi Ai Ting; Lauro Araos Songcuan Jr; Andre Chow En De; Yusof Bin Hashim

Subject: FINALISE - SGW2338J (KIA) - China Taiping

Hi Rasul,

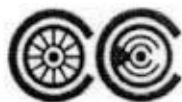
Attached here with the file and photo for your kind perusal.

Kindly confirm finalised amount at \$ 2,054.40 after GST.

Best Regards,

**JoJo Cheng**

Customer Service



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Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339  
T: +65 6568 4554 • F: +65 6565 1240 • [www.cyclecarriage.com.sg](http://www.cyclecarriage.com.sg)

 A member of the Jardine Cycle & Carriage Group

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VEHICLE NO : SGW2338J

MODEL : KIA/SORENTO UM 2.2 A DIESEL 2WD ABV

WIP : 24920

Material	:	\$	650.00
Labour	:	\$	1,270.00
Sub-Total	:	\$	1,920.00
	:		
Less Excess	:	\$	-
Total	:	\$	1,920.00
GST 7%	:	\$	134.40
Grand Total	:	\$	2,054.40
Finalise By/Date	:	JoJo dtd 14/06/2018	

Email :

☒ REVERT BACK WITHIN 7 DAYS,  
OTHERWISE WILL PROCEED WITH INVOICING

☐ SURVEYOR'S REPORT REQUIRED

REPAIR TOOK 3 WORKING DAYS +        Days (        ) Weekends  
+        Days (        ) Public Holiday  
TOTAL DAYS REPAIR TOOK = 3

☒ TP Claim China Taiping -

☒ Claim GIA / LTA fee \$ 2.00

☒ Claim Loss ☐ Use ☒ Rental

☐ Claim Medical Fee / Others                     

☐ Third Party Report



CYCLE &amp; CARRIAGE

**CYCLE & CARRIAGE KIA PTE LTD**  
**PANDAN GARDENS CUSTOMER SERVICE CENTRE**

209 Pandan Gardens Singapore 609339 Tel: 65684567 Fax: 65651240

**PRO-FORMA INVOICE**

Co Reg No : 199405410K

**THIS IS NOT AN OFFICIAL TAX INVOICE**

GST Reg No : MR-8500111-X

Invoice Name & Address	Owner Name & Vehicle Info	
MS NGOI LAY SEE	Cust No/Name	/MS NGOI LAY SEE
36 CHISELHURST GROVE	Reg No/Reg Date	SGW2338J / 20/01/2017
SERANGOON GARDEN ESTATE	Date In/Mileage	17/04/2018/ 21990
SINGAPORE 558619	Chassis/Package	KNAPH81BMH5299801 /KC17
Contact No Mobile: 96692338 JACK	Engine No	D4HBGH302276
17/04/	Make/Model	KIA/SORENTO UM 2.2 A DIESEL 2WD ABV SR
	Colour/Trim	ABT PLATINUM GRAPHI/ WK SATURN BLACK

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No			
CSM00081	Cash	14/06/2018/ 11:57	TLC	881 / Jojo Cheng	24920			
Description of Goods / Services					Qty	Unit Price	Disc%	Amount
E PNT88000								✓550.00
TO RENEW REAR BUMPER GARNISH, REPAIR REAR BUMPER,								
E PNT98000								✓420.00
TO RESPRAY REAR BUMPER, REAR BUMPER LOWER COVER								
E PNT88000								✓60.00
TO REMOVE & INSTALL PARKING SENSOR								
A 90000001								✓20.00
TO CHECK WIRING & CHASSIS ELECTRICAL SYSTEM								
A 90000001								✓200.00
TO CONDUCT DIAGNOSTIC CHECK FOR THE CAR SYSTEM								
M SUNDRY								✓20.00
SUNDRY								
X COVER-RR BUMPER LWR					1.00	650.00	00.00	✓650.00
Z TEXT								
TP CHINA TP								
DOA 14/03/2018								
SURVEY RASUL								

This is not an official tax invoice.  
This is a computer generated document, no signature is required.



## ...CLAIM SUBFOLDER...(Pending for Survey Report)

### CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	15 Mar 2018		15 Mar 2018 13:08 <a href="#">Edit Adj Rpt</a>	<b>S\$1,920.00</b> <a href="#">Edit Estimates</a>	<b>S\$1,920.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by insurer]</span>									
Insured:	<b>TAY KENG LEONG KELVIN</b> , ID: S8117344C								
Main Claimant:	<b>NGOI LAY SEE</b> , ID: S1561600H								
Vehicle Reg. No.:	<b>SGW2338J</b>	Date of Loss:	14/03/2018 11:00 - :59 [13 Months and 22 Days From LTA Reg Date (Man Yr)]						
Claim Type:	<b>TP / SNM18D01379C02</b>	Policy/Cover Note No.:	DMPCSN3095851700 (Comprehensive)						
Vehicle Reg. No. (Insured):	<b>SLJ2604A</b>	Policy No. (Claimant):	2100497451						
		Excess:	S\$0.00						
Repairer:	<b>Cycle &amp; Carriage Automotive Pte Ltd (Pandan Gardens)</b> 209 Pandan Gardens, 609339 West Coast - Tel: 65684501/65684518								
Handling Insurer:	<b>China Taiping Insurance (Singapore) Pte. Ltd. (HQ)</b> - Tel: 6389 6111 ... [Handled by <b>Chong Boon Sen</b> ]								
Claimant's Insurer:	<b>AIG Asia Pacific Insurance Pte. Ltd. (SG)</b> - Tel: 65-6419-3000								
Adjuster:	<b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>MOHD RASUL</b> ] ... [Final Rpt due 26/03/2018]								
Driver/Custodian (Insured):	TAY KENG LEONG KELVIN (36 / Male), NRIC: S8117344C								
Adj Asg. Remarks:	EST - \$4926.28 , CASE WITH SJE.								
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
There are no mail for this case.									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									



## Claim Documents

**\*SGW2338J (SNM18D01379C02)**  
**[SLJ2604A]**  
**TP**  
**NGOI LAY SEE**  
**Mar 14 2018 11:00AM**  
**[TAY KENG LEONG KELVIN]**  
**Cycle & Carriage Automotive Pte Ltd**

<a href="#">Upload Documents</a> <a href="#">Upload Photos</a> <a href="#">Compose New Letter</a>			<b>View</b> <a href="#">View in Browser</a>	
<b>Video</b>			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Cycle & Carriage Automotive Pte Ltd (Pandan Gardens)	Thumbnail	Print
1	14/03/18 16:41	<b>Video - Accident</b> [Linked Accident Report Documents]	Load MP4	
<b>Assessment Reports</b>			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Cycle & Carriage Automotive Pte Ltd (Pandan Gardens)	Thumbnail	Print
1	14/03/18 16:44	<b>Accident Statement</b>	Load HTM	
<b>Photos/Images</b>			3 per page	<input checked="" type="checkbox"/>
No	Finalized On	Cycle & Carriage Automotive Pte Ltd (Pandan Gardens)	Thumbnail	Print
1	14/03/18 16:43	<b>Accident Photo</b> [Linked Accident Report Documents]	Load JPG	<input checked="" type="checkbox"/>
2	14/03/18 16:43	<b>Accident Photo</b> [Linked Accident Report Documents]	Load JPG	<input checked="" type="checkbox"/>
3	14/03/18 16:43	<b>Accident Photo</b> [Linked Accident Report Documents]	Load JPG	<input checked="" type="checkbox"/>
4	14/03/18 16:43	<b>Accident Photo</b> [Linked Accident Report Documents]	Load JPG	<input checked="" type="checkbox"/>
5	14/03/18 16:43	<b>Accident Photo</b> [Linked Accident Report Documents]	Load JPG	<input checked="" type="checkbox"/>
6	14/03/18 16:43	<b>Accident Photo</b> [Linked Accident Report Documents]	Load JPG	<input checked="" type="checkbox"/>
7	14/03/18 16:43	<b>Accident Photo</b> [Linked Accident Report Documents]	Load JPG	<input checked="" type="checkbox"/>
8	14/03/18 16:43	<b>Police Report</b> [Linked Accident Report Documents]	Load JPG	<input checked="" type="checkbox"/>
9	14/03/18 16:43	<b>Identification Card</b> [Linked Accident Report Documents]	Load JPG	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	14/06/18 15:58	<b>General View</b>	Load PDF	
<b>Documentation</b>			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	China Taiping Insurance (Singapore) Pte. Ltd. (HQ)	Thumbnail	Print
1	15/03/18 13:04	<b>REPAIR EST</b>	Load JPG	<input checked="" type="checkbox"/>
2	15/03/18 13:04	<b>OI GIA REPORT</b>	Load PDF	
No	Finalized On	Cycle & Carriage Automotive Pte Ltd (Pandan Gardens)	Thumbnail	Print
1	14/03/18 16:43	<b>Sketch Plan</b> [Linked Accident Report Documents]	Load JPG	<input checked="" type="checkbox"/>
2	14/03/18 16:43	<b>Sketch Plan #2</b> [Linked Accident Report Documents]	Load JPG	<input checked="" type="checkbox"/>

## Linked Accident Report Documents

			<b>View</b> <a href="#">View in Browser</a>	
<b>Video</b>			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Cycle & Carriage Automotive Pte Ltd (Pandan Gardens)	Thumbnail	Print
1	14/03/18 16:41	<b>Video - Accident</b>	Load MP4	

Video					<input checked="" type="checkbox"/>
No	Finalized On	Cycle & Carriage Automotive Pte Ltd (Pandan Gardens)		Thumbnail	Print
Assessment Reports				1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Cycle & Carriage Automotive Pte Ltd (Pandan Gardens)		Thumbnail	Print
1	14/03/18 16:44	Accident Statement	1	Load HTM	
Photos/Images				3 per page	<input checked="" type="checkbox"/>
No	Finalized On	Cycle & Carriage Automotive Pte Ltd (Pandan Gardens)		Thumbnail	Print
1	14/03/18 16:43	Accident Photo	1	Load JPG	<input checked="" type="checkbox"/>
2	14/03/18 16:43	Accident Photo	1	Load JPG	<input checked="" type="checkbox"/>
3	14/03/18 16:43	Accident Photo	1	Load JPG	<input checked="" type="checkbox"/>
4	14/03/18 16:43	Accident Photo	1	Load JPG	<input checked="" type="checkbox"/>
5	14/03/18 16:43	Accident Photo	1	Load JPG	<input checked="" type="checkbox"/>
6	14/03/18 16:43	Accident Photo	1	Load JPG	<input checked="" type="checkbox"/>
7	14/03/18 16:43	Accident Photo	1	Load JPG	<input checked="" type="checkbox"/>
8	14/03/18 16:43	Police Report	1	Load JPG	<input checked="" type="checkbox"/>
9	14/03/18 16:43	Identification Card	1	Load JPG	<input checked="" type="checkbox"/>
Documentation				1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Cycle & Carriage Automotive Pte Ltd (Pandan Gardens)		Thumbnail	Print
1	14/03/18 16:43	Sketch Plan	1	Load JPG	<input checked="" type="checkbox"/>
2	14/03/18 16:43	Sketch Plan #2	1	Load JPG	<input checked="" type="checkbox"/>

## Documents Checklist

### DOCUMENTS CHECKLIST

Reset

Save

Print

There are no document checklists configured.

### Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/CT18004960/R1VBS2

Date: 25/06/2018

## REFERENCE

Handling Insurer: China Taiping Insurance (Singapore) Pte. Ltd. Policy No: DMPCSN3095851700

Claimant Vehicle No: SGW2338J Insured Vehicle No: SLJ2604A

Date of Loss: 14/03/2018 Nature of Claim: TP Claim No: SNM18D01379C02

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

Reg No: **SGW2338J**

Make & Model: KIA SORENTO, 2.2 D CRDi (A) Engine No: D4HBGH302276

Reg. Date: 20/01/2017 (Man. Year: 2016) Chassis No: KNAPH81BMH5299801

Colour: Grey Odometer: 25438 km

Engine Capacity: 2199 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): **Market Value/New Car Price**

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Fair Steering (Serviceable): Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

## CONDITION OF TYRES

Front Tyre Size: 235/55R19 Rear Tyre Size: 235/55R19

Front Left Side: Hankook 6 mm Rear Left Side: Hankook 6 mm

Front Right Side: Hankook 6 mm Rear Right Side: Hankook 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	2,344.00	670.00	1,674.00	71.42
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,260.00	1,250.00	1,010.00	44.69
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Gross Total (S\$)</b>	<b>4,604.00</b>	<b>1,920.00</b>	<b>2,684.00</b>	<b>58.30</b>
<b>+ GST 7.00/7.00% (S\$)</b>	<b>322.28</b>	<b>134.40</b>	<b>187.88</b>	<b>58.30</b>
<b>Nett Amount (S\$)</b>	<b>4,926.28</b>	<b>2,054.40</b>	<b>2,871.88</b>	<b>58.30</b>

## INSPECTION

Date of Assignment: 15/03/2018

Date Inspected: 17/04/2018 Inspected At: Cycle & Carriage Automotive Pte Ltd (Pandan Gardens)  
209 Pandan Gardens  
Singapore 609339

Estimated Period of Repair: 3.0 days

Adjuster: MOHD RASUL

Manager: VERON CHEN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but

[https://singapore.merimen.com/claims/index.cfm?fusebox=MTRadjuster&fuseaction=gen\\_print&caseid=692002&extid=267165&CFID=36088377&C...](https://singapore.merimen.com/claims/index.cfm?fusebox=MTRadjuster&fuseaction=gen_print&caseid=692002&extid=267165&CFID=36088377&C...) 1/4

*any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

### Reference

**Part Source:** MRM-SG      Version: 1.0 (Last Synchronised: 25 Jun 2018)

**Parts:** M1-SUV      KIA SORENTO 2.2 D CRDi (A) (Catalogue:Merimen Singapore 1.0)

**Labour:** Repairer's      (Price-denominated Standard List)

**Print Code:** (Unsubmitted, no print-code for SGW2338J)

**Validity:** These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page

**Further Info:** Items/values not in reference catalogue are prefixed with an asterisk \*.

### Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*COVER-RR BUMPER,UPR	Repair	696.00 FS	*- FS
2	1		*COVER-RR BUMPER LWR	Deformed	650.00 FS	*650.00 FS
3	1		*RAIL ASSY-REAR BUMPER	Not Necessary	392.00 FS	*- FS
4	1		*SKID PLATE-RR BUMPER	Not Necessary	103.00 FS	*- FS
5	1		*ANTENNA ASSY-SMARTKEY	Not Necessary	53.00 FS	*- FS
6	1		*ULTRASONIC SENSOR-S.P.A.S	Not Necessary	215.00 FS	*- FS
7	1		*ULTRASONIC SENSOR-S.P.A.S	Not Necessary	215.00 FS	*- FS
8	1		*SUNDRY	Necessary	20.00 FS	*20.00 FS

F=Franchise part. S=SpcNett.

**Total Parts (\$\$)**      **2,344.00**      **670.00**

Report was unsubmitted during this print-out.



## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	TO RENEW REAR BUMPER GARNISH, REPAIR REAR BUMPER, REAR BUMPER LOWER COVER.	New	1,100.00	550.00
2	TO SPRAY PAINT FOR REAR BUMPER, REAR BUMPER LOWER COVER.	New	840.00	420.00
3	TO REMOVE & INSTALL PARKING SENSOR.	New	100.00	60.00
4	TO CHECK WIRING & ELECTRICAL SYSTEM.	New	20.00	20.00
5	TO CONDUCT DIAGNOSTIC CHECK FOR THE CAR SYSTEM.	New	200.00	200.00
<b>Gross Labour Cost (S\$)</b>			<b>2,260.00</b>	<b>1,250.00</b>

Report was unsubmitted during this print-out.

< END OF ESTIMATES >