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Name of Insured	TAN BI	EE UM LEUUA	Policy No.		11 15 mb -06	000
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Excess Sec II :SS		D.O.A: 14 718	Place of Accide	חור אור	AWAR BURIT	
Is driver the owne	YES /NO	Nature of Accident :				
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Payee 2: (Strike if N.A.)	SS	Name 2:	, ,	/		
Payee J. (Strike if N.A.)	SS	Name 3:				

increases)			
Birne & Kalvin	REF:		
3	ASS	SIGNMENT	
H-10III	Positi	Veh No: SH 66	78 M YI REGILL 12 Nov 2015
From Estimat elfost	Date	Type: M.Car / M.Cycle / Bus / V	
enomers.	PRINTERS (INC.)	Truck / Traffer or	0
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GIA / PR Seen:	Consistent? : Yes or No	L/BnL + mm	L/Bal. } nm
Est Repaire >	days Res.: Yes or No	D.O.A. 14/3/1	D.D.I. 15/3/-8
Lumsum 2-Bn		Survey held at	(DGE (Loyang)
CA / REV / REP. / 24		8	I O/S I N/S I U/C I Rooftop or
	Vehicle: IN / OL		N/s Front.
	Contacted:	The U/C / Chassis frame	/ Body Structure affected due to collision.
Date / Time   Action / Ins	truction	// .	AZA
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	10 (0.00/2011)	Interview (\$	Photos:
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# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No. 199607198R GST Reg. No. 19-9607198-R

Insured Veh. SKS 7887G Policy No. Claim No.	Date: 15-03-2018  Code: AIG  y Particulars: THIRD PARTY CLAIM  Veh. Inspected SH 6678M  Coverage (\$) 0.00  Excess (\$) 0.00
Insured Veh. SKS 7887G Policy No. Claim No.	Veh. Inspected SH 6678M  Coverage (\$) 0.00
Insured Veh. SKS 7887G Policy No. Claim No.	Veh. Inspected SH 6678M  Coverage (\$) 0.00
Claim No.	Jordan Jordan
	Execus (\$) 0.00
Acelon Cenn	Excess (\$)
Assign From	Assign Date 15/03/2018
L.	Vehicle Particulars & Condition
Make & Model	c.c 0
Engine No. HIDDEN	Year of Reg.
Chassis No.	Colour
Odometer -	Steering
Brakes	Modification
General	
B <sub>a</sub> .	Conditions of Tyres
Size	Make Balance
R/H Front Tyre	mm
L/H Front Tyre	mm
R/H Rear Tyre	mm
L/H Rear Tyre	mm
	Description of Damages
5.	General Information
Accident Date 14/03/2018	Inspection Date 15/03/2018
Survey held at COMFORTDELC	GRO ENGINEERING PTE LTD
59 LOYANG DRI SINGAPORE 508	
5a,	Remarks

REPAIR ESTIMATE\* VEHICLE NO: SH 6678M

MAKE

MODEL

: HYUNDAI i40

DATE 14/3/2018 15:21
Like AlG

Qty	Parts Description/ Labour	Type	Unit Price	1	Amount	
	Front Wheel Rim (LH) × 544			S	297.10	1
	Front Wheel Hub Cap( LH)			S	150.70	
	Front Wheel Bearing			S	258.50	
	Front Shock Absorber (Assy) (LH)			S	342.20	Ĺ
	Front Shock Absorber Mounting (LH)			S	75.10	
	Front Drive Shaft (LH)			S	1,069.55	l
	Rack & Pinion Assy			S	2,184.00	
	STG Tie End X			S	69.50	ı
	Stabilizer Bar			S	222.50	ı
	Stabilizer Bar Bush (LH)			5	13.50	1
	Stabilizer Bar Link			S	81.70	١
	Stabilizer Bracket			S	24.00	1
	Front Suspension Lower Arm (LH)			\$	715.10	1
	Frod Brage sick Breeket (U) - ca SUB TOTAL	124.60		\$	582.95	
	From Brye side preent ( SUB TOTAL			S	5,956.85	1
	LESS 20%			S	1,191.37	
	DISCOUNTED TOTAL			S	4,765.48	-
	DIGGGENTED TOTAL				11/00/10	1
	Front Tyre (LH) X Su			s s	100.00 216.00	- 1
				\$	316.00	1
	Labour Charge Panel Beating- Repair Bumper Spray Painting Charge- Bumper/Fender		i.e.	s	2=0.00 50 <del>0.0</del> 0	1
	Tuff Kote LKK Auto	tensimon's	rance notify	S	50.00	+
	Remove/Refix Undercarriage (FRT) the Reput	Ĥ.		S	400.00	1
	FRT Wheel Alignment	20	3,549	S	120.00	1
	TOTAL LABOUR	inc.	The second secon	s	1,320.00	
	Kel-21 (KK)	tesi	a segue on Company	S	6,401.48	
	This is an initial estimate based on a visual inspection of the	Part	- old			

be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.

OMFORT

COMFORT

Date/Time: 14.03.2018 16:18 Page : 1

REGNING 6678M

MAKE HYUNDAI

YR OF 12.11.2015

CHASSIS CODE 41UMGU080439

MODELI-40

E 1/2 F

COMPLETION DATE/TIME:

sam: ARC Repair TP(CLSO)1

JOB CARD Sales Order:

JC NO305125049

14.03.2018 11:35

TARGET DATE

MILEAGE

FIJEL.

TOMER:

COMFORT TRANSPORTATION PTE LTD

7010045

TOMERNSB3 SIN MING DRIVE

Singapore SINGAPORE 575717

65508755

OUNT CARD NO

JOB DESCRIPTION

ccident Date: 14.03.2018

ATURE: 3P 14.03.2018

eturned to Service Reception upon collection

/NO

LABOR CODE

DESCRIPTION

CKED & PASSED OUT BY:		_			
SERVICE AD	VISOR			CUSTOMER'S SIGNATURE	
vledgement Slip		Exit Pass			
SH 6678M	LKE/KALVIN	Vehicle No.:	SH 6678M		
of Service Advisor	Signature/Date	Name of Service A	kdylsor	Date	

To be kept by Security Guard

COMFORTDELGRO ENGINEERING

Our J			6/03/18		Comfor	DelGro Engineering Pte Li
Date			6/03/18			ing Drive Singapore 5089 46 8156
INA	LIZAT	ION FORM				
0	_				Fax:	
Attn	M	r K	ALVIN ANG			
/ehic	le Reg	No. : SH6678	M CTPL		_	14.03.18
he s	urvey	and estimates of the	repairs of the above-mer	ntioned vehicle :	are as follows:-	
ş	The	repair job shall bill to:		AIG		SKS7887G
E	Thef	inalized amount shall	be:			
	(a)	Spare Parts after Li	st discount			\$414.00
	(b)	Labour Charges				\$810.00
	9.79.	Total for Part-By-	Part Repair Cost			\$1,224.00
	(c.)	Lumpsum Repair (il Total for Lumpsum	f applicable) repair cost after Less:	20%		
		Final Lumpsum R		207		
9	We s	rking days	amount as Correct ar	nd Confirmed i		
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# ENGINEERING

TYPE OF CLAIM: TC-5KS7887G SURVEY BY: LER Kalvini DATE: 15/3/18

MODEL 305/25040 JOB NO

SUPPLEMENTARY OF PARTS AND LABOUR COSTS

S/No	DESCRIPTION	QTY	ESTIMATE	REMARKS
1	For Bumper Side Bracket Lh	1	其24.60	/ cm
				1
			7	
		TOTAL:	\$0.00	

Date: 16.03.2018 Time: 18:57:45

Page: 1

REPAIR ESTIMATE

COMPANY: THIRD PARTY'S CLAIMS (CAS)

CUSTOMER: 7010045

ADDRESS: COMFORT TRANSPORTATION PTE LTD

383 SIN MING DRIVE

SINGAPORE SINGAPORE 575717

65508755

JOB NO REGN NO MILEAGE MAKE

305125049 : SH 6678M : 0000000000 : HYUNDAI

MODEL

1-40

DATE OF REGN DATE/TIME IN

: 12.11.2015 : 14.03.2018 11:35

ACCIDENT DATE : 14.03.2018

JOB / PARTS DESCRIPTION

OTY IND UNIT-PRICE DISC% AMOUNT

### PART REQUISITION

0002 04-01-0103-0639-G 140VC BRACKET-FR BUMPER S 1 L 24.60 20.00 19.68

0003 03-01-0103-0099-G 140V2 SHOCK ABSORBER ASSY 1 L 342.20 20.00 273.76

SUB-TOTAL: 414.00

#### JOB NATURE

0000 20-05 RENEW ADVERTISMENT STICKER-100.00

0001 L PANEL BEATING 200,00

0002 23-502 SPRAYPAINT ON AFFECTED AREA 400.00

0003 20-12 REMOVE/REFIX FRT SUSPENSION ASST REPA 50.00

0004 20-08 ADJUST FRONT WHEEL ALIGNMENT 60.00

SUB-TOTAL: 810.00

Date: 16.03.2018 Time: 18:57:45

Page: 2

REPAIR ESTIMATE

COMPANY: THIRD PARTY'S CLAIMS (CAS)

CUSTOMER: 7010045

ADDRESS: COMFORT TRANSPORTATION PTE LTD

383 SIN MING DRIVE

SINGAPORE SINGAPORE 575717

65508755

JOB NO REGN NO MILEAGE : 305125049 : SH 6678M : 0000000000

MAKE

: HYUNDAI

MODEL

: 1-40

DATE OF REGN DATE/TIME IN

: 12.11.2015 : 14.03.2018 11:35

ACCIDENT DATE : 14.03.2018

JOB / PARTS DESCRIPTION

OTY IND UNIT-PRICE DISC% AMOUNT

TOTAL : 1,224.00

MVA NAME & SIGNATURE

DATE:

AUTHORISED: YES / NO

SURVEYOR NAME & SIGNATURE

DATE:

REPAIR ESTIMATE\*

VEHICLE NO: SH 6678M

MAKE

MODEL

: HYUNDAI i40

)ty	Parts Description/ Labour	Type	Unit Price	$\rightarrow$	Amount
	Front Wheel Rim (LH) ×			S	297.10
	Front Wheel Hub Cap( LH)			S	150.70
	Front Wheel Bearing			\$	258.50
	Front Shock Absorber (Assy) (LH)			S	212.65
	Front Shock Absorber Mounting (LH)			S	75.10
	Front Drive Shaft (LH) ?			\$	1,069.55
	Rack & Pinion Assy 7			S	2,184.00
	STG Tie End 2			S	69.50
	Stabilizer Bar 2			S	222.50
	Stabilizer Bar Bush (LH) ?			S	13.50
	Stabilizer Bar Link ?			S	81.70
	Stabilizer Bracket -			S	24.00
	Front Suspension Lower Arm (LH)?			S	715.10
	Knuckle Arm (LH)			S	582.95
	SUB TOTAL			s	5,956.85
	LESS 20%			S	1,191.37
	DISCOUNTED TOTAL			5	4,765.48
					137.024.10
	Front				
	Bear Fender Advertisement Logo (LH)			S	100.00
	Front Tyre (LH) ×			S	216.00
				\$	316.00
	Labour Charge				200
	Panel Beating- Repair Bumper			S	280.00
	Spray Painting Charge- Bumper/Fender			\$	500:00
	Tuff Kote			5	50,00
	Remove/Refix Undercarriage (FRT)	HOUSE WINDOW	12 × 116 ×	s	400.00
	FRT Wheel Alignment LKK Auto Constitute Repairer of the Repair	Hants hence he tollowing	noting	S	120.00
	TOTAL LABOUR	d part in 1970.	resurvey ration	s	1,320.00
	ESTIMATE TOTAL	CONTRACTOR	mudice" basis	\$	6,401.48
	Kehrille sugar	ger tall	sui. Company		
	15/3/1 signa.				
	ESTIMATE TOTAL  Supplementary is subject to the  15/3/1 Acknowledge La.  2 Pie Affe	Poper	phh		
	7187	e above ve		$\perp$	



# COMFORTDELGRO

Our F		T 0318 / SH 667	BM /CL(st)					Eng	INEERINC
Your Date	Rei:	3-Apr-18			CDGE Town CI	ime Dani			Engineering Pte Lite
AIC	ASTA DA	CIFIC INSURANC	E PTE LTD		59 Loyang Driv				ad Singapore 579701
	RTIS Bu		EFIELID		Singapore 508				mline +65 6383 6280 ilmilie +65 6280 9753
	nenton W				:>388 <b>₩</b> ₩₩#######	5,7-7:			www.cdge.com.ag
#07-1		ay						Company	Appropriate her throughout
		120							Workshops
	: Motor	Claims Departme	nt WITHOU	UT PRI	EJUDICE				Braddell Road 205 Braddell Road Singapore 579701
Dear	Sir	10.7							Loyang
		OLVING OUR TAXI	SU CCTOM	VOLIE	RINSURED	CV C70	976		59 Loyang Drivi Singapore 508961
	OTHER	OLVING OUR TAXI	SH 0070W		14.03.18	30370	<u> </u>		Sin Ming 383 Sin Ming Drive Singapore 575717
The v	vehicle ow esenting th	SH 6678M which wanter and the taxi driver eir claims against the the vehicle.	r concerned hav	ve requ	ested and a	uthorized	us to	assist the	20 Ubi Road 3 Singapore 408649 Senoke
		was caused by the n							24 Senoko Loor Singapore 758156
		ng these claim for you	ur consideration	on be	half of the cl	aimants.			Sungei Kadu
		'S CLAIM							7 Sungel Kadut War Singapore 72879
1	Cost of F	A CONTRACTOR OF THE PARTY OF TH	@ £ 110.20	nor do			309.68 357.84		Yishur
3		days Loss of Rental Report Fees (Survey			У	\$	307.04	501 YI	Singapore 76873
4		A Search Fees	ed by ima Liti	v		\$	7.49		
5		lice Report Fees				\$	4		
6	Towing /	Medical / Transporat	ion			\$	-		
					Sub Total :	\$ 1,6	375.01		
	R'S CLAI				503	12 2			
7	3	days Loss of Income	@ \$ 80.00		ys stal Claims :		915.01		
Wee	nclosed h	erewith the following	documents to s						
a)		repair bill and photoco					1	pcs.	
b)	-	rch slip/s of :	SKS788						
c)		lice report/s of :	SH 667	8M					
d)		authority from owner	/ hirer / operato	or					
8		otograph/s of Accident S			rtificate of Ins	urance			
		ess statement/s	(x) Downtin	.45550665					
	y look into	the matter and let us	hear from you	on the	settlement o	f the said	d claim	s as	
		at it is a condition of a injury claim (if any) o			that it shall i	e withou	ut preju	dice	

Yours faithfully Cecilia Lee Executive

CDGE Claims Department

Tel: 6214 8354 Fax: 6214 1843 Email: cecilialee@sparkcarcare.com

This is a computer generated letter. No signature is required.









## Hsiao Tong (LKKAuto)

From:

Loh, Chee-Heng < Chee-Heng.Loh@aig.com>

Sent:

Wednesday, 31 October 2018 1:47 PM

To:

Vivian Lau (LKKAuto) Thin Thin (LKKAuto)

Subject:

RE: Your Ref: 1514934412SG,Our Ref: CC3/AIG18004948/K1wb3,ACCIDENT

INVOLVING SKS 7887G (Insured) & SH 6678M (Third Party) ON 14/03/2018 ALONG

JLN AWAK BUKIT

Dear Vivian,

We will arbitrate the case to GIA if TP repairer insist to do so. We are of the view that the accident fit scenario BOLA 18, reasons as below:

- TPV being the rear vehicle should fall back and not overtook OIV in the merging lanes.
- 2) The point of impact is inside the merging lanes, before the road split into a 2 lanes road.
- 3) Though insured vehicle seemed to drift to the right inside the merging lanes, it is still a merging lanes accident. Thus, highlighting the reason in point 1 that TPV should not overtake OIV in the merging lanes, and this accident could be prevented.

Kindly keep us updated on progress of the case.

Thank you.

Best regards, Loh Chee Heng AIG Complex Claims Examiner Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore(079120) Tel +(65) 6419 1881 | Fax +(65) 6835 7416 Chee-Heng.Loh@aig.com | www.aig.com.sg

#### Follow us:





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From: Vivian Lau (LKKAuto) [mailto:vivianlau@lkkauto.com]

Sent: Friday, September 28, 2018 10:47 AM

To: Loh, Chee-Heng Cc: Thin Thin (LKKAuto)

Subject: RE: Your Ref: 1514934412SG,Our Ref: CC3/AIG18004948/K1wb3,ACCIDENT INVOLVING SKS 7887G

(Insured) & SH 6678M (Third Party) ON 14/03/2018 ALONG JLN AWAK BUKIT

Dear Chee Heng,

We refer to the email below.

AS per instruction we offer TP 50%, TP rejected our offer as below.

Your 50% offer is ungrounded. The collision happened at the single lane while your insured squeezed through from left that caused the accident.

If TP there is no full settlement TP will escalate the matter to GIA DRM for resolution.

Kindly advice on your view/opinion/instruction for this claim

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: <u>Vivianlau@lkkauto.com</u>| fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Loh, Chee-Heng [mailto:Chee-Heng.Loh@aig.com]

Sent: Wednesday, 23 May, 2018 7:26 PM

To: Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>
Cc: Thin Thin (LKKAuto) <thinthin@lkkauto.com>

Subject: RE: Your Ref: 1514934412SG,Our Ref: CC3/AIG18004948/K1wb3,ACCIDENT INVOLVING SKS 7887G

(Insured) & SH 6678M (Third Party) ON 14/03/2018 ALONG JLN AWAK BUKIT

Dear Vivian,

Ivy has informed OI that will offer 50% for BI claim.

You may proceed to offer 50% per BOLA 18, merging lanes.

Thank you.

Best regards, Loh Chee Heng AIG Complex Claims Examiner Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore(079120) Tel +(65) 6419 1881 | Fax +(65) 6835 7416 Chee-Heng Loh@aig.com | www.aig.com.sg

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computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by AIG for any loss or damage arising in any way from its use.

From: Vivian Lau (LKKAuto) [mailto:vivianlau@lkkauto.com]

Sent: Thursday, May 17, 2018 2:05 PM

To: Loh, Chee-Heng

Cc: Thin Thin (LKKAuto); Yong, Ivy-AV

Subject: RE: Your Ref: 1514934412SG,Our Ref: CC3/AIG18004948/K1wb3,ACCIDENT INVOLVING SKS 7887G

(Insured) & SH 6678M (Third Party) ON 14/03/2018 ALONG JLN AWAK BUKIT

Dear Chee Heng,

We refer to the email below.

Please be informed that we do not have OI's email address.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: <u>Vivianlau@lkkauto.com</u> fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Loh, Chee-Heng [mailto:Chee-Heng.Loh@aig.com]

Sent: Wednesday, 16 May, 2018 11:23 AM

To: Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>

Cc: Thin Thin (LKKAuto) < <a href="mailto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:thinto:th

Subject: RE: Your Ref: 1514934412SG,Our Ref: CC3/AIG18004948/K1wb3,ACCIDENT INVOLVING SKS 7887G

(Insured) & SH 6678M (Third Party) ON 14/03/2018 ALONG JLN AWAK BUKIT

Dear Vivian,

lvy is handling the third party BI claim.

Do you have OI's email address? We would like to email TP's video footage for OI's viewing.

Thank you.

Best regards, Loh Chee Heng AIG Complex Claims Examiner Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore(079120) Tel +(65) 6419 1881 | Fax +(65) 6835 7416 Chee-Heng.Loh@aig.com | www.aig.com.sq

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From: Vivian Lau (LKKAuto) [mailto:vivianlau@lkkauto.com]

Sent: Monday, April 30, 2018 5:46 PM

To: Loh, Chee-Heng Cc: Thin Thin (LKKAuto)

Subject: RE: Your Ref: 1514934412SG,Our Ref: CC3/AIG18004948/K1wb3,ACCIDENT INVOLVING SKS 7887G

(Insured) & SH 6678M (Third Party) ON 14/03/2018 ALONG JLN AWAK BUKIT

Dear Chee Heng,

We refer to the email below.

We had spoken to OI, she is not willing to settle at 50/50. Oi mention that OI vehicle was in front of TP, is TP squeezed through and caused the accident. OI also received lawyer letter for BI. She strongly dispute on the BI.

Kindly advice on your view/opinion/instruction for this claim

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: <u>Vivianlau@lkkauto.com</u>] fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Loh, Chee-Heng [mailto:Chee-Heng.Loh@aig.com]

Sent: Monday, 23 April, 2018 3:18 PM

To: Vivian Lau (LKKAuto) < vivianlau@lkkauto.com > Cc: Thin Thin (LKKAuto) < thinthin@lkkauto.com >

Subject: RE: Your Ref: 1514934412SG,Our Ref: CC3/AIG18004948/K1wb3,ACCIDENT INVOLVING SKS 7887G

(Insured) & SH 6678M (Third Party) ON 14/03/2018 ALONG JLN AWAK BUKIT

Dear Vivian,

Since TP video showed OIV cut into TP's path while overtaking, OI is unable to be fully exonerated from liability. You may proceed to offer 50/50 after clearing OI on the circumstances of the accident. To highlight to TP repairer on the below points.

- TPV overtook OIV first whereby TPV should fall back behind OIV at the beginning of he merging lane.
- Subsequently, OIV overtook TPV and side swipe with TPV, just before the merging lane becomes a 2 lanes road. Thus, BOLA 18 apply.

Thank you.

Best regards,
Loh Chee Heng
AIG
Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore(079120) Tel +(65) 6419 1881 | Fax +(65) 6835 7416 Chee-Heng Loh@aig.com | www.aig.com.sq

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From: Vivian Lau (LKKAuto) [mailto:vivianlau@lkkauto.com]

Sent: Monday, April 23, 2018 3:01 PM

To: Loh, Chee-Heng Cc: Thin Thin (LKKAuto)

Subject: RE: Your Ref: 1514934412SG,Our Ref: CC3/AIG18004948/K1wb3,ACCIDENT INVOLVING SKS 7887G

(Insured) & SH 6678M (Third Party) ON 14/03/2018 ALONG JLN AWAK BUKIT

Dear Chee Heng,

We refer to the email below.

Enclosed is TP video.

TP mention that our insured driver was the one who squeezed pass the taxi that caused the accident.

Kindly advice on your view/opinion/instruction for this claim.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: <u>Vivianlau@lkkauto.com</u> fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Loh, Chee-Heng [mailto:Chee-Heng.Loh@aig.com]

Sent: Monday, 23 April, 2018 2:56 PM

To: Vivian Lau (LKKAuto) < vivianlau@lkkauto.com > Cc: Thin Thin (LKKAuto) < thinthin@lkkauto.com > Subject: RE: Your Ref: 1514934412SG,Our Ref: CC3/AIG18004948/K1wb3,ACCIDENT INVOLVING SKS 7887G (Insured) & SH 6678M (Third Party) ON 14/03/2018 ALONG JLN AWAK BUKIT

Dear Vivian,

You may proceed to reject claim as suggested at this juncture. Let's see if TP disputes and submit their video or not.

Thank you.

Best regards, Loh Chee Heng AIG Complex Claims Examiner Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore(079120) Tel +(65) 6419 1881 | Fax +(65) 6835 7416 Chee-Heng.Loh@aig.com | www.aig.com.sg

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From: Vivian Lau (LKKAuto) [mailto:vivianlau@lkkauto.com]

Sent: Tuesday, April 17, 2018 5:03 PM

To: Loh, Chee-Heng Cc: Thin Thin (LKKAuto)

Subject: Your Ref: 1514934412SG,Our Ref: CC3/AIG18004948/K1wb3,ACCIDENT INVOLVING SKS 7887G

(Insured) & SH 6678M (Third Party) ON 14/03/2018 ALONG JLN AWAK BUKIT

Your Ref: 1514934412SG

Our Ref: CC3/AIG18004948/K1wb3

Dear Chee Heng,

# ACCIDENT INVOLVING SKS 7887G (Insured) & SH 6678M (Third Party) ON 14/03/2018 ALONG JLN AWAK BUKIT

We refer to the above matter

The third party reported that he was driving straight, suddenly OI make a sudden change lane on TP's left and hit onto TP.

Insured reported that he was driving straight when traffic light turn green, merging lane TP attempting to squeeze passed OI's vehicle.

During our tele-conversation with Insured Ms Cecilia Tan, she strongly dispute the claim, she mention that TP squeeze passed her vehicle.

Based on the circumstances of both parties and available information in hand. We are in the opinion that based on Ol's video, even is merging lane but OI all the while is in front of TP.

As such, we intend to reject the claim.

Kindly advice on your view/opinion/instruction for this claim.

Thank you Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: <u>Vivianlau@lkkauto.com</u>| fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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## Hsiao Tong (LKKAuto)

From:

Aileen Tan Lee Noi <aileentan@cdge.com.sg>

Sent:

Tuesday, 2 April 2019 2:09 PM

To:

Hsiao Tong (LKKAuto)

Subject:

[Accept Offer] AIG/LKK Ref: CC3/AIG18004948/K1wb3 CDGE Ref:

T0318/SH6678M/AT >> Acc on 14.03.2018 invlg SH6678M & SKS7887G [AIG]

#### WITHOUT PREJUDICE

Ms Chew Hsiao Tong M/s LKK Auto Consultants Pte Ltd

We refer to subject matter resting with your email dated 21 February 2019.

Strictly without admission of liability and solely to resolve the case amicably at this stage, we accept your global offer of <a href="mailto:s\$900.00">S\$900.00</a>.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim, if any of the taxi driver.

Kindly arrange to let us have discharge voucher for early execution. Thank you.

Best Regards Aileen Tan

Claims Department | ComfortDelGro Engineering Pte Ltd

Off: 6214 8735 | Fax: 6214 1843

From: Cecilia Lee Peng Geok

Sent: Friday, 22 February 2019 08:05

To: Aileen Tan Lee Noi

Subject: Fw: Your Ref: T0318/ SH 6678M/CL(st), Our Ref: CC3/AlG18004948/K1wb3, Accident involving Vehicle SH

6678M & SKS 7887G ON 14/03/2018

Hi Aileen

fyna

Thank you.

Best Regards Cecilia Lee

Claims Department | ComfortDelGro Engineering Pte Ltd

Off: 6214 8354 | Fax: 6214 1843

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Thursday, 21 February 2019 5:23 PM

To: Cecilia Lee Peng Geok

Subject: RE: Your Ref: T0318/ SH 6678M/CL(st),Our Ref: CC3/AIG18004948/K1wb3,Accident involving Vehicle SH 6678M & SKS 7887G ON 14/03/2018

#### Without Prejudice

Dear Sirs/Mdm.

We refer to your below email.

We have reviewed the matter and we are of the view that the accident fit scenario BOLA 18. Our reasons as below: -

- Your vehicle being the rear vehicle should fall back and not overtook our insured vehicle in the merging lanes.
- The point of impact is inside the merging lanes, before the road split into a 2 lanes road.
- 3) Though insured vehicle seemed to drift to the right inside the merging lanes, it is still a merging lanes accident. Thus, highlighting the reason in point 1 that your client should not overtake our vehicle in the merging lanes, and this accident could be prevented.

Attached is a copy of our insured video for your easy reference.

Kindly re-consider our offer.

Best Regards,

Hsiao Tong, Chew | Case Handler LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cecilia Lee Peng Geok <cecilialee@sparkcarcare.com>

Sent: Friday, 25 January 2019 4:04 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Fw: Your Ref: T0318/ SH 6678M/CL(st), Our Ref: CC3/AIG18004948/K1wb3, Accident involving

Vehicle SH 6678M & SKS 7887G ON 14/03/2018

Without Prejudice

Dear Hsiao Tong

Please review and revert.

Thank you.

Best Regards

Cecilia Lee

Claims Department | ComfortDelGro Engineering Pte Ltd

Off: 6214 8354 | Fax: 6214 1843

From: Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>

Sent: Thursday, 13 September 2018 5:43 PM

To: Cecilia Lee Peng Geok

Subject: RE: Your Ref: T0318/ SH 6678M/CL(st), Our Ref: CC3/AIG18004948/K1wb3, Accident involving

Vehicle SH 6678M & SKS 7887G ON 14/03/2018

Your Ref: T0318/ SH 6678M/CL(st)
Our Ref: CC3/AIG18004948/K1wb3

Dear Sir/Madam,

## Accident involving Vehicle SH 6678M & SKS 7887G ON 14/03/2018

We refer to the above matter

Strictly without admission of liability whatever, but with a view towards a resolutions of your client's claim in the above matter without resort to litigation and not jeopardizing our insured claim against the liable party, we are prepared to offer 50% to your client's claim.

For a quick and amicable settlement, our principal maintain offer to settle global sum at \$\sum\_{\text{s}}\$ 900.00

Kindly confirm acceptance.

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: <u>Vivianlau@lkkauto.com</u>] fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cecilia Lee Peng Geok [mailto:cecilialee@sparkcarcare.com]

Sent: Thursday, 2 August, 2018 9:19 AM

To: Vivian Lau (LKKAuto) < vivianlau@lkkauto.com >

Subject: Re: Your Ref: T0318/ SH 6678M/CL(st), Our Ref: CC3/AIG18004948/K1wb3, Accident involving

Vehicle SH 6678M & SKS 7887G ON 14/03/2018

Without Prejudice

Dear Vivian

Your 50% offer is rejected. Accident happened at the single lane, before it splits into two lanes. Video footage clearly shows that taxi was travelling ahead and it was your insured who squeezed through the

lane that caused the accident. We attached herewith the longer VC. Please note that the video footage is solely for investigation and shall not be reproduced. You undertake to preserve its confidentiality and will not disclose, provide or make available the video footage in whole or in part, to any third party.



We are prepared to wrap up the matter at global sum of \$1740. Please confirm settlement or revert with your principal's consent to escalate the matter to GIA DRM for resolution.

Please revert by 10/08/2018.

Thank you.

Best Regards Cecilia Lee

Claims Department | ComfortDelGro Engineering Pte Ltd

Off: 6214 8354 | Fax: 6214 1843

From: Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>

Sent: Wednesday, 1 August 2018 5:40 PM

To: Cecilia Lee Peng Geok Cc: Thin Thin (LKKAuto)

Subject: RE: Your Ref: T0318/ SH 6678M/CL(st), Our Ref: CC3/AIG18004948/K1wb3, Accident involving

Vehicle SH 6678M & SKS 7887G ON 14/03/2018

#### WTHOUT PREJUDICE

Your Ref: T0318/ SH 6678M/CL(st)
Our Ref: CC3/AIG18004948/K1wb3

Dear Sir/Madam,

## Accident involving Vehicle SH 6678M & SKS 7887G ON 14/03/2018

We refer to the above matter

Strictly without admission of liability whatever, but with a view towards a resolutions of your client's claim in the above matter without resort to litigation and not jeopardizing our insured claim against the liable party, we are prepared to offer 50% to your client's claim.

For a quick and amicable settlement, our principal offer to settle global sum at \$\sum\_{\text{s}} \sum\_{\text{900.00}}

Kindly confirm acceptance.

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Thank you Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: <u>Vivianlau@lkkauto.com|</u> fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cecilia Lee Peng Geok [mailto:cecilialee@sparkcarcare.com]

Sent: Wednesday, 18 April, 2018 12:09 PM

To: Vivian Lau (LKKAuto) < vivianlau@lkkauto.com > Cc: Thin Thin (LKKAuto) < thinthin@lkkauto.com >

Subject: Re: Your Ref: T0318/ SH 6678M/CL(st), Our Ref: CC3/AIG18004948/K1wb3, Accident involving

Vehicle SH 6678M & SKS 7887G ON 14/03/2018

Without Prejudice

Dear Sir/Madam

Attached video shows your insured driver was the one who squeezed pass the taxi that caused the accident. Please note that the video footage is solely for investigation and shall not be reproduced. You undertake to preserve its confidentiality and will not disclose, provide or make available the video footage in whole or in part, to any third party.

Thank you.

Best Regards Cecilia Lee

Claims Department | ComfortDelGro Engineering Pte Ltd

Off: 6214 8354 | Fax:6214 1843

From: "Vivian Lau (LKKAuto)" <<u>vivianlau@lkkauto.com</u>>
To: Cecilia Lee Peng Geok <<u>cecilialee@sparkcarcare.com</u>>
Cc: "Thin Thin (LKKAuto)" <<u>thinthin@lkkauto.com</u>>

Date: 16/04/2018 03:36 PM

Subject: Your Ref: T0318/ SH 6678M/CL(st), Our Ref: CC3/AIG18004948/K1wb3, Accident involving Vehicle SH 6678M & SKS 7887G ON 14/03/2018

#### WTHOUT PREJUDICE

Your Ref: T0318/ SH 6678M/CL(st)
Our Ref: CC3/AIG18004948/K1wb3

Dear Sir/Madam,

#### Accident involving Vehicle SH 6678M & SKS 7887G ON 14/03/2018

We refer to the above matter

We are of the opinion that this is a case of conflicting versions. There is no conclusive evidence to substantiate either's parties version. Enclosed herewith a copy of our insured's accident report for your perusal.

Meanwhile, we would like to request the CCTV footage as stated in your client's accident report in order to seek further instruction from our principal.

Kindly take note that the case handler in-charge is Vivian and she can be contacted at her DID 6841 8625.

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Thank you
Best Regards,
Vivian Lau | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6841-8625 | email: <u>Vivianlau@lkkauto.com|</u> fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | \$(408933)

[attachment "Sketch Plan .pdf" deleted by Cecilia Lee Peng Geok/sparkcarcare/cdge/delgronotes]

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ComfortDelGro - a Green Office certified by the Singapore Environment Council - is committed to preserving the environment. We encourage you to print this only if necessary.

ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]



\$1 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/AIG18004948/K1wb3

03 April 2018

Tan Bee Ling Cecilia 5 Jalan Tumpu Singapore 678418

Dear Sir/Madam.

#### ACCIDENT INVOLVING SKS 7887G & SH 6678M ON 14/03/2018

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Kindly note that we have reviewed this matter and would like to advise that you and/or your authorized driver may not be absolved from blame for this accident.

If you have evidence/information to proof that we should not settle the third party claim, kindly let us have them in writing within the next 10 days i.e. by 13/04/2018, after we shall proceed with negotiation with Third Party claimant on the without prejudice basis and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

ours faithfully.

Vivian Lau Case Handler DID: 6841 8625

FAX: 6741 4108

EMAIL: Vivianlau@lkkauto.com

AIG Asia Pacific Insurance Pte Ltd C.C.

(Motor Claims Dept)

LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING

i 40 SH6678M , SKS7887G

ON 14-Mar-18 08:15

ALONG

JALAN ANAK BUKIT SLIP RD TOWARD UPP BUKIT TIMAH

I / We

LEE TIANLENG(LI TIAN... (Hirer) NRIC No.: S7621868D

and/or

(Relief) NRIC No.:

Taxi Number

SH6678M

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

- 1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
- 2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
- 3. To sign Discharge Voucher on my/our behalf.
- 4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of "ComfortDelGro Engineering Pte Ltd".

Date

14-Mar-2018

Name of Hirer

LEE TIANLENG(LI TIANLONG)

Hirer NRIC

S7621868D

Signature :



Address

289 BISHAN STREET 24 #12-23

570289

Contact No.

90125447

# RELEASE VOUCHER (AIG Asia Pacific - Express Third Party Claim)

"We/l, <u>COMFORTDELGRO ENGINEERING PTE LTD</u> ("the workshop") hereby confirm that we/l have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd <u>LKK AUTO CONSULTANTS PTE LTD</u> (name of surveyor) with respect to the amount claimed for <u>SS900.00</u> (Global Sum) for vehicle no. <u>SH 6678M</u> that was damaged pursuant to the accident which occurred on <u>14/03/2018</u> (date) along <u>JALAN ANAK BUKIT SLIP RD TOWARDS UPP BUKIT TIMAH</u> (location) involving vehicle no/s SKS 7887G.

This is pursuant to the inspection conducted on 15/03/2018 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner <u>COMFORT TRANSPORTATION</u>

<u>PTE LTD</u> ("the third party claimant") of vehicle no. <u>SH 6678M</u> make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SH 6678M** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this \_\_\_\_\_ (day) of \_\_\_\_\_ (month) 20\_19 (year)

Aux

Signed by appointed surveyor

AILEEN TAN Manager, Claims

Signed by "the workshop" (with chop)
CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
S9 LOYANG DRIVE

SINGAPORE 588969

"The contents of this document apply to vehicle damages only.

All personal injuries and damages arising therefrom are excluded from the ambit and application of this document"

Please forward your cheque made payable to: COMFORTDELGRO ENGINEERING PTE LTD

# COMFORIDELGRO ENGINEERING

A member of COMFORDELCRO

GST REG. NO. M2-8921817-3

TAX INVOICE

ComfortDelGro Engineering Pte Ltd

205 Breddell Road Bropapore 579791 Maretine - 65 6383 6380 Februaries - 63 6380 9755

Westkahners

59 Lipping Drive Singapore 8088ER 385 Sin Merg Drive Singapore 575717 45 Pareton Poset Singapore 803056 300 Uhi Road 3 Sanores 34 Seroko Lisop Birgapore 758156 7 Sungo Kadul Way Singapore 728791 501 Watun Industrial Plan A Singapore 728730

COMPANY REG. NO.: 199506048W

Page: 1

AIG ASIA PACIFIC INSURANCE PTE LTD

#08-16 78 SHENTON WAY.CHARTIS BUILD SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

Description: 3P 14.03.2018

VEHCLE NO SH 6678M

INV. NO/DATE 91364989 29.03.2018

MAKE HYUNDAI

MODEL I - 40

ODOMRTER READING

DATE OF REG

DATE/TIME IN 14.03.2018 11:35

CHASSIS CODE

KMHLB41UMGU080439

S/No Part No.

Oty Unit Price &Disc Net

PART RECUISITION

03-01-0103-0099 140V2 SHOCK ABSORBER ASSY 342,20 273.76 1 04-01-0103-0658 140VC CAP ASSY-WHEEL HUB 150.70

0003 04-01-0103-0639 I40VC BRACKET-FR BUMPER S

24.60 19.58

SUB-TOTAL

414.DO

JOB NATURE

0001 20 - 05RENEW ADVERTISMENT STICKER-100.00 0002 PANEL BEATING 200.00 0003 23 - 502SPRAYPAINT ON AFFECTED AREA 400.00 400.00 0004 20 - 12REMOVE/REFIX FRT SUSPENSION ASST REPA 50.00

0005 ADJUST FRONT WHEEL ALIGNMENT

ComfortDelGro Engineering Pte Ltd A member of COMFORDELCHO

Head Office: 205 Braddell Road Singapore 579701

/CHQ No.	BANK/	AMOUNT	INVOICE No.	ACCOUNT No.
		1,309.68	91364989	8010004

Kindly note that no receipt shall be issued unless requested.

# CUMIFORJDELGRO ENGINEERING

A member of COMFORDELGRO

GST REG. NO. M2-8921817-3

TAX INVOICE

ComfortDelGro Engineering Pte Ltd

200 Braddell Road Singapore 570701 Marriag + 65 6360 6360 Facarrais + 65 6360 6755

COMPANY REG. NO.: 19950604 Page:

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

#08-16 78 SHENTON WAY CHARTIS BUILD SINGAPORE SG 079120

CONTACT NO: 54193000

3225094

VEHCLE NO SH 6678M

INV. NO/DATE 91364989 29.03.20.

HYUNDAI

MODEL I-40

ODOMETER READING

DATE OF REG 12.11.2015

DATE/TIME IN 14.03.2018 11:35

CHASSIS CODE KMHLB41UMGU080439

S/No Part No.

Oty Unit Price Disc

Net

SUB-TOTAL

810.00

Items total

Add GST 8

7.000 %

1,224.00 85.68

Invoice amount

1,309.68

CHEWBEELENG 29.03.2018 11:44:50

Issued by CHEWBERLENG 29.0 Repair type CLSO/57/57 Payment Type/Term: /Credit 30 days

mfortDelGro Engineering Pte Ltd ember of COMPORIDIZARD

d Office: Braddell Road apore 579701

ACCOUNT No. INVOICE No. **AMOUNT** BANK/CHQ No. 2010004 91364989 1,309.88

y note that no receipt shall be issued unless requested.

TOMER'S COPY

Our Ref: CT18030422

Date: 29 March 2018



#### TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON

14/03/2018 @ 08:15 hrs

ALONG

JALAN ANAK BUKIT SLIP RD TOWARD UPP BUKIT

TIMAH

INVOLVING

SKS7887G

We refer to the above-mentioned accident and wish to inform that Comfort Transportation Pte Ltd is the registered owner of the taxi bearing vehicle registration number SH6678M (the "Taxi"). The Taxi was hired to LEE TIANLENG(LI TIANLONG) IC NO S7621868D a registered hirer-operator of Comfort Transportation Pte Ltd at the time of occurrence of the aforementioned accident at a rental rate \$119.28 per day (inclusive of GST).

Please be advised that the Taxi was insured with MS First Capital Insurance Ltd on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay Assistant Manager, Fleet Safety

This is a computer generated letter. No signature is required.

	SH 66 78M		MILEAGE	HOURS OPE	HOURS OPERATED (TIME	DATE	NAME OF DRIVER
DATE	NAME OF DRIVER	MILEAGE READING	(KM)	FROM	10	No.	
13/01/16		0 1 8 5 8 5	1+0	0000 1400	1400		
13/03/18	ALMH	386012	201	1810 0130	C130		
14/3/18	Accident ?	8	Loyang 1135	135			
16/3/18	16/3/18 Repair ]	LIBE THANLISH C,		1	1605		
			0				

Enquire Vehicle Insurer

Vehicle No. Incident Date/Time Search Status Insurance Company Code Insurance Company Name

SKS7887G 14 Mar 2018 / 08:15:00 Successful A04 AIG ASIA PACIFIC INSURANCE PTE. LTD.

Previous C

546678m

Merimen e-Claims

# ...CLAIM SUBFOLDER...(Pending for Survey Report) Express

Case /	Votified	Est Submitted	Adj Assigned	Adj Rpt		Adj Submitted	Ins Auth'ed	Status		
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м	tain	∏ R	eference		Claim Deta	ails )	Documents	$\neg$	Show All	
CLAIM SUB	FOLDER D	ETAILS				[Created	by adjuster]			
Insured:	Tan Bee	Ling Cecilia, ID:	S7044578F							
Main Claimant:	COMFORT	TRANSPORTAT	ION PTE LTD, Co	Reg. No.	19930382	21R				
Vehicle Reg. No.:	SH6678	м			Date of L		8 00:00 - :59 is and 2 Days From	LTA Reg Date	(Man Yr)]	
Claim Type:	TP / 151	14934412SG			Policy/Co Note No.		36 (Comprehensive)	}		
Vehicle Reg. No. (Insured):		SKS7887G				D-180889	D-18088936MFSH			
120000000000000000000000000000000000000					Excess:					
Repairer:	ComfortD	elGro Engineeri	ng Pte Ltd (Loyan	<ol> <li>59 Loya</li> </ol>	ng Drive, 5	08969 Loyang -	Tel: 6214 8300			
Handling Insurer:	AIG Asia	Pacific Insuranc	e Pte. Ltd. (Expre	ss) - Teli (	55-6419-30	000 [Handled I	by Loh, Chee-Heng	Chee-Heng	Loh@aig.co	
Claimant's Insurer:	MS First	Capital Insuranc	e Ltd (HQ) - Tel: 6	2222311						
Adjuster:	26/03/2		Ltd (HQ) - Tel: 62	56-3561	. [Handled	by KALVIN AN	G WEI KUN ] [F	inal Rpt de	je	
ASSOCIATI	ED MAIL RE	CEIVED					View	All Comp	ose Case Ma	
<ul> <li>AIG_SG (</li> </ul>	16/03/2018)	Request To Up	load TP GIA Repor	t						
ALL ASSOC	CIATED TAS	sks=				View All	Search Tasks   Cre	ate New Task	Comple	
Due Date	Priority	Type Task	Group Subject	t Hand	iler A	ssigned By	Completed On	Created	On Don	

### Claim Documents

\*SH6678M (1514934412SG)

[SKS7887G]

TP

COMFORT TRANSPORTATION PTE LTD

Mar 14 2018 12:00AM

[Tan Bee Ling Cecilia]

ComfortDelGro Engineering Pte Ltd

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1.	23/04/18 15:09	TP video -SH6678M	0	Load AVI	
2	21/02/19 16:45	OI video - front From:SC - Reg. No: SK57887G, Claimant: TAN BEE LING CECILIA	0	Load MP4	
3	21/02/19 16:45	OI video - rear From:SC - Reg. No: SKS7887G, Claimant: TAN BEE LING CECTUA	0	Load MP4	
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1	16/03/18 11:39	Accident Statement From:SC - Reg. No: SKS7867G, Claimant: TAN BEE LING CECILIA	0	Load HTM	
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7	15/03/18 17:04	General View	0	Load JPG	V
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Page 2 of 2 Merimen e-Claims

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1	16/03/18 17:41	TP ESTIMATE- MARKED	0	Load PDF	
2	16/03/18 17:41	TP GIA REPORT	0	Load PDF	
3	17/04/18 17:05	Email to AIG to seek advise SH 6678M	0	Load PDF	
4	11/04/19 08:42	WORKSHOP INVOICE	0	Load PDF	
5	11/04/19 08:42	AUTHORISATION TO ACT FORM	0	Load PDF	
6	11/04/19 08:42	Release Voucher	0	Load PDF	
7	11/04/19 08:42	RENTAL RECEIPT	0	Load PDF	
8	11/04/19 08:42	RENTAL MILEAGE	0	Load PDF	
9	11/04/19 08:42	LTA SEARCH	0	Load PDF	
10	11/04/19 08:42	LETTER TO OI	0	Load PDF	
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1	16/03/18 16:47	OI GIA addendum 1	0	Load PDF	
2	16/03/18 15:47	TP GIA	0	Load PDF	

# **Documents Checklist**

DOCUMENTS CHECKLIST	Reset Save Print
There are no document checklists configured.	
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)	
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Show Remarks To: Handling Insurer Note: Remarks are private unless you show it to other parties.	

NOTE:	TO	BE	COMPL	ETED	RY	SURVEY	OR

TEAM		
I C.PAIVI		

## THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

	SKS7887G (Insd veh)		1410	Model:		HYUNDAI 140 1.7 D (A)		
	SH6678M (TP veh)							
Date of Accident:	14/03/2018					$\perp$		
01110 0 0								
Global Sum Settlen	ient :	[X] Y	es		No			
Repair Estimate			: \$		6,981.54			
Final Repair Cost			: \$		900.00			
Loss of Use			: \$					s at \$50.00 per day
Rental (if any)			:\$			2.50	day	/\$
LTA / GIA Search F	ee		: \$					
Others:			: \$					
	Length Michigan		: \$		THE RESIDENCE			
Final Settlement Su	m (Globa	al Sum)	: \$		900.00			
	kshop G	IA Registe	red?	[ X ]	YES	1	NO	(Kindly indicate
Is Third Party Wor								
Is Third Party Wor below) A) For Non GIA R	egistere	d Worksho	op:		reed Liability			(%)
A) For Non GIA R  B) For GIA Regis  BOLA Liability:	tered Wo	orkshop: )(%)	10 200	BO ! Ass	LA Applicabl NIL sessed Liabil	e: <del>Yes</del> / l	No B	OLA Scenario No:(%)
A) For Non GIA R  B) For GIA Regis  BOLA Liability:	tered Wo	orkshop: )(%)	10 200	BO ! Ass	LA Applicabl NIL sessed Liabil	e: <del>Yes</del> / l	No B	OLA Scenario No:
B) For GIA Regis BOLA Liability: *Assessed Lia	50 billity to b	orkshop: )(%) e filled only	for chain	BO ! Ass	LA Applicabl NIL sessed Liabil	e: <del>Yes</del> / l	No B	OLA Scenario No:(%)
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Please attach all the supporting documents to the form. (Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (If any)

## LKK Auto Consultants Pte Ltd (Co.Reg. No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG18004948/K1PB3Q2

Date: 11/04/2019

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd.

Policy No:

2100255236

Claimant Vehicle SH6678M No:

Insured Vehicle No:

SKS7887G

Date of Loss:

14/03/2018

Nature of Claim:

TP

Claim No: 1514934412SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:

SH6678M

Make & Model:

HYUNDAI 140, 1.7 D (A)

Engine No:

D4FDFU561968

Reg. Date:

12/11/2015 (Man. Year: 2015)

Chassis No: Odometer:

KMHLB41UMGU080439 386273 km

Colour: Engine Capacity:

1685 cc

Market Value/New Car Price: N/A

Sum Insured (S\$):

Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:

Steering (Serviceable):

Yes Footbrake (Serviceable):

Yes

Handbrake (Serviceable):

Yes Engine Modification:

No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:

205/60 R16

Rear Tyre Size:

205/60 R16

Front Left Side: Front Right Side: West Lake 7 mm West Lake 7 mm Rear Left Side: Rear Right Side:

West Lake 7 mm West Lake 7 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS		Repairer's	Adjuster's	Difference	Diff %
Parts		5,204.80	514.00	4,690.80	90.12
Miscellaneous Items		0.00	0.00	0.00	
Labour		1,320.00	710.00	610.00	46.21
Paintwork Labour		0.00	0.00	0.00	
Towing		0.00	0.00	0.00	
	Gross Total (S\$)	6,524.80	1,224.00	5,300.80	81.24
	+ GST 7.00/7.00% (S\$)	456.74	85.68	371.06	81.24
	Nett Amount (S\$)	6,981.54	1,309.68	5,671.86	81.24
	+ Loss of Use (2.5 x S	\$50.00/day) (S\$)	125.00		
	+ Car Rental (2.5 x S\$	119.28/day) (S\$)	298.20		
		(S\$)	1,732.88		
	Liable Amou	int (50.00%) (S\$)	866.44		
	+ Doc	Search Fee (S\$)	7.49		
	N	ett Liability (S\$)	873.93		
	Global Sum	Settlement (S\$)	900.00		

INSPECTION

Date of Assignment: 15/03/2018 Adjuster Report

Page 2 of 4

Date Inspected:

15/03/2018 Inspected At:

ComfortDelGro Engineering Pte Ltd

(Loyang) 59 Loyang Drive Singapore 508969

Estimated Period of Repair:

2.0 days

Adjuster: KALVIN ANG WEI KUN Manager: CHEW HSIAO TONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

Adjuster Report Page 3 of 4

# REPAIR DETAILS

# Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT WHEEL RIM (LH)	Serviceable	297.10 FL	*-FL
2	1		*FRONT WHEEL HUB CAP (LH)	Grazed	150.70 FL	*150.70 FL
3	1		*FRONT WHEEL BEARING	Serviceable	258.50 FL	*-FL
4	1		*FRONT SHOCK ABSORBER (ASSY) (LH)	Bent	342.20 FL	*342.20 FL
5	1		*FRONT SHOCK ABSORBER MOUNTING (LH)	Serviceable	75.10 FL	*-FL
6	1		*FRONT DRIVE SHAFT (LH)	Serviceable	1,069.55 FL	*- FL
7	1		*RACK & PINION ASSY	Serviceable	2,184.00 FL	*-FL
8	1		*STG TIE END	Serviceable	69.50 FL	*-FL
9	1		*STABILIZER BAR	Serviceable	222.50 FL	*- FL
10	1		*STABILIZER BAR BUSH (LH)	Serviceable	13.50 FL	*-FL
11	1		*STABILIZER BAR LINK	Serviceable	81.70 FL	*-FL
12	1		*STABILIZER BRACKET	Serviceable	24.00 FL	*-FL
13	1		*FRONT SUSPENSION LOWER ARM (LH)	Serviceable	715.10FL	*+FL
14	1		*KNUCKLE ARM (LH)	Serviceable	582.95 FL	*-FL
15	1		*FRONT BUMPER SIDE BRACKET (LH)	Cracked	24.60 FL	*24.60 FL
16	1		*FRONT FENDER ADVERTISEMENT LOGO (LH)	Necessary	100.00 FS	*100.00 FS
17	1		*FRONT TYRE (LH)	Serviceable	216.00FS	*-F\$
F=F0	inchise	part. S=Spct	Nett. L=ListtemDisc.	Sub Total (S\$)	6,427.00	617.50
			- List Item Discount on L Items		1,222.20	103.50
				Total Parts (S\$)	5,204.80	514.00

# Recommended Miscellaneous Items

There are no new miscellaneous items selected.

# Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Lab	our Items			
1	PANEL BEATING-REPAIR BUMPER	New	250.00	200.00
2	SPRAY PAINTING CHARGE-BUMPER/FENDER	New	500.00	400.00
3	TUFF KOTE	New	50.00	0.00
4	REMOVE/REFIX UNDERCARRIAGE (FRT)	New	400.00	50.00
5	FRT WHEEL ALIGNMENT	New	120.00	60.00
		Gross Labour Cost (S\$)	1,320.00	710.00
	Report was unsu	bmitted during this print-out.		

< END OF ESTIMATES >