

INSURANCE

INS. CASE OWNER

CC 4/FWD1800

4942, S e637

LKK

IDAC

Surveyor:

YMK

DOI:

ASSIGNMENT

14/1/18

Date / Time:

14/1/18

Registered in Meritmen:

15/2/18

Pre-assign / CCU / FTE



Insured Vehicle No.:

SKD 8381X

Name of Insured:

WM WAW LBN

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A.:

A/2/18

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

TOD MINN HAO

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

201800003128

Policy No.:

PNPV2017-000027201

Make / Model:

VOLKSWAGEN

Place of Accident:

PIE TMS LHMSTI BY

Eunos

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability:

%

Final? Yes / No

SLH 64099



INSRS:

WSP:

Tel:

Liability:

RMKS:

world auto



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

14/1/18
pshw

14/1/18

Email via LIABILITY CLEAR.

21/03/18

SEE PPS6 TO TYP67 TO REPAIR DEFECT.

STAGE

DATE / PIC

Non-Reporting Itr (1st):

Non-Reporting Itr (2nd):

Non-Reporting Itr (Final):

Notification Itr (if non-pickup):

Call OE:

After call Itr to OE:

Documentation Check List: Handler Typist

Notification Itr (if non-pickup)

After call Itr to OE:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / CIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time: 08-03-18

Confirm with: SPINEL.

Confirm by: YMK

Repair Cost:

PP SS 15,385.96

(15 days)

Reduction:

30 %

Email

Call

FINAL SETTLEMENT

Date/Time: 25-06-18

Confirm with: SPINEL

Email

Call

Final Liability:

100%

(Agreed / Assessed) BOLA S/N No.:

28

If NO or B 28, Ass. Lia: 100%

Repair Cost:

W/L

SS 10,616.98

3 VEN CC DID IPST

Loss of Rental (LOR):

SS -

(days)

Loss of Use (LOU):

SS 1,028.40

(\$ 60 x 15 days)

Loss of Income (LOI):

SS -

(\$ x days)

LOR only ☐ LOU only ☒LOR + LOU ☐LOR + LOI ☐

(Tick only one)

GLA/LTA Search:

SS 2.00

Medical:

SS -

Disbursement:

SS -

(e.g. Tow/Independent)

Legal Cost:

SS -

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

TP

3) Survey fee:

500

Total:

SS 17,698.98

Global Sum SS:

FINAL PAYMENT

Date/Time: 25-06-18

Confirm with: SPINEL

Email

Call

Payee 1:

SS 11,498.98

Name 1:

WORLD AUTO PTE LTD

Payee 2: (Strike if N.A.):

SS

Name 2:

Payee 3: (Strike if N.A.):

SS

Name 3:

REF:

Surrender

ASSIGNMENT

From:

Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

at Workshop m/s

of

Insured:

Policy No:

Claims No:

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value:

IDAC Accident Report:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

15 days

Res.: Yes or No

Lum Sum:

%

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Vehicle: IN / OUT

Date / Time | Action / Instruction

PP: +15.585.96 (RED) + 6.779.60 30/5

INV: +62.800

LTH: +44.451

NAT: +17.543

Date/Time, File Pass to?

☐ : Prel. Report☐ : Final Report

1) Date/Time, File Return to?

2)

Report Format :

Lump Sum / I.B.I. (\$)

Days Of Repair:

Resurvey No. of Trip:

Add Fee:

☐ : Site Insp (\$)☐ : Interview (\$)☐ : Tech. Insp (\$)☐ : Weekend (\$)

Survey Fee:

Transportation

\$ + RS \$

Plains

Others

TOTAL

Veh No:

SL464099

Yr Regn:

14/11/16

Type: M/Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Honda SL-416

c.c 1496

Colour

Red

A/C: Insured / Std / Nil / NA

Sp. Reading

143732

T/Radio: Insured / Std / Nil / NI

Eng/No:

C/No:

9P71095787

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modl: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

155/60R14

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal.

6

mm

R/Bal.

6

mm

L/Bal.

6

mm

L/Bal.

6

mm

D.O.A.

9/3/18

D.O.A.

15/1/18

Survey held at

World Auto

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No. 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
FWD SINGAPORE PTE LTD			Ref : CC4/FWD18004942/Seb3	
6 TEMASEK BOULEVARD #18-01 SUNTEC TOWER 4 SINGAPORE 038986			Date : 15-03-2018	
			Code : FWD	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SKD 8381X	Veh. Inspected	SLH 6409G	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	15/03/2018	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	09/03/2018	Inspection Date	15/03/2018	
Survey held at	WORLD AUTO PTE LTD 47 JALAN PEMIMPIN #01-02/03 HALCYON 2 BLDG SINGAPORE 577200			
5a. Remarks				
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

WORLD AUTO PTE LTD

47 Jalin Pemimpin #01-02/03

Halcyon 2, S'pore 577200

Tel No. : 6451 3933 Fax No. : 6455 7576

E-Mail : worldaut@singnet.com.sg

Website : www.worldauto.com.sg

Tax Reg. No. : 200006765-H Buss. Reg. No. : 200006765H

FWD Car Insurance

Estimate : ES005793

Date : 12/03/2018

Vehicle Num. : SLH 6409G (LCR)

Make/Model : HONDA SHUTTLE HYBRID

Chassis/Eng# :

Accident Date : 09/03/2018

Claim No. :

Reference :

Policy No. :

Attention : Motor Claim Department

S/N	Quantity	Particular	Unit Price	Amount S\$
LIST ITEMS :				
1.	1	BONNET		1,080.00 ✓
2.	2	BONNET HINGE (LH & RH) ✓ B1	98.50	197.00 ✓
3.	1	BONNET LOCK ✓ B1		158.00 ✓
4.	1	R/F FENDER		489.90
5.	2	HEADLAMP ASSY RH/LH ✓ CRK	780.00	1,560.00 ✓
6.	2	HEADLAMP BRACKET ✓ CRK	64.00	128.00 ✓
7.	1	FRT BUMPER		1,100.00 ✓
8.	1	FRT BUMPER RETAINER L/H ✓ NH		78.00
9.	1	FRT BUMPER RETAINER R/H ✓ NH		78.00
10.	1	FRT BUMPER REINFORCEMENT ✓ B1		485.80 ✓
11.	1	FRT BUMPER LOWER GRILLE ✓ NH		122.00
12.	1	FRT GRILLE ✓ CRK		248.00 ✓
13.	1	FRT GRILLE CHROME MOULDING ✓ CRK		228.00 ✓
14.	1	FRT GRILLE LOWER CHROME MOULDING ✓ CRK		198.00 ✓
15.	1	FRONT SUPPORT PANEL		790.00
16.	1	TAILGATE ✓ CRK		1,850.00 ✓ 1,150
17.	1	REAR NUMBER PLATE LAMP MOULDING ✓ CRK		455.80 ✓
18.	1	REAR TAIL LAMP - LH ✓ CRK		850.00 ✓ 690.50
19.	1	TAILGATE LAMP L/H ✓ NH		720.00
20.	1	TAILGATE LAMP R/H ✓ NH		720.00
21.	1	TAILGATE LOCK ASSY ✓ B1		550.00 ✓ 300
22.	1	REAR BUMPER ✓ CRK		1,350.00 ✓ 1,100
23.	1	REAR BUMPER REFLECTOR GANISH ✓ B1		128.00 ✓
24.	1	REAR END PANEL ✓ B1		950.00 ✓ 858.80
25.	1	REAR BUMPER REFLECTOR FORM L/S ✓ CRK		69.30 ✓
26.	1	REAR TOOL FORM BOX ✓ NH		118.00
27.	1	REAR END PANEL GARNISH ✓ CRK		486.70 ✓ 360
28.	1	REAR FLOOR BOX ✓ CRK		220.00 ✓
29.	1	REAR FLOOR BOX COVER ✓ CRK		220.00 ✓

rear bumper for lower
rear floor box

done ✓ before ✓
done ✓ before ✓

CONTINUE / ...

WORLD AUTO PTE LTD

47 Jalan Pemimpin #01-02/03

Halcyon 2, S'pore 577200

Tel No. : 6451 3933 Fax No. : 6455 7576

E-Mail : worldaut@singnet.com.sg

Website : www.worldauto.com.sg

Tax Reg. No. : 200006765-H Buss. Reg. No. : 200006765H

FWD Car Insurance

Estimate : ES005793

Date : 12/03/2018

Vehicle Num. : SLH 6409G (LCR)

Make/Model : HONDA SHUTTLE HYBRID

Chassis/Eng# :

Accident Date : 09/03/2018

Claim No. :

Reference :

Policy No. :

Attention : Motor Claim Department

S/N	Quantity	Particular	Unit Price	Amount S\$
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30.	1	REAR END SIDE COVER L/H		384.60
31.	1	REAR END SIDE COVER R/H		384.60
32.	1	TAILGATE INNER HANDGRIP COVER		85.00
33.	2	REAR TAILLAMP PANEL	330.00	660.00
34.	2	REAR BUMPER RETAINER	128.00	256.00
35.	1	REAR FLOOR PANEL		1,180.00
36.	2	REAR SIDE FRAME STIFFENER L & R	238.00	476.00
37.	2	REAR FRAME B L & R	198.00	396.00

List Total S\$:

19,450.70

20.00% Discount S\$:

3,890.14

15,560.56

1.	1 SET	SPECIAL NETT ITEMS :		
2.	1 SET	BONNET CLIPS		40.00
3.	1 SET	REVERSE SENSOR		280.00
4.	1 SET	REAR WINDSCREEN GLASS MOULDING		195.00
5.	1 SET	REAR WINDSCREEN SEALANT		80.00
		REAR BUMPER CLIP		40.00

Special Nett Total S\$:

635.00

LABOUR :

LABOUR TO RENEW BONNET, FRT BUMPER, FENDER, FRT GRILLE
FRT SUPPORT PANEL, KNOCK, CUT WELD SUPPORT PANEL,
BOTH FRT FENDER INNER PANEL, HEADLAMP PANELS ETC,

850.00

SPRAY PAINT TO FRONT ACCIDENT AFFECTED AREAS

1,200.00

TO REMOVE AND FIX BACK FRT WIRING, FOCUS HEADLAMP AND

80.00

CONTINUE / ...

WORLD AUTO PTE LTD

47 Jalan Pemimpin #01-02/03
 Halcyon 2, S'pore 577200
 Tel No. : 6451 3933 Fax No. : 6455 7576
 E-Mail : worldaut@singnet.com.sg
 Website : www.worldauto.com.sg
 Tax Reg. No. : 200006765-H Buss. Reg. No. : 200006765H

FWD Car Insurance

Estimate : ES005793

Attention : Motor Claim Department

Date : 12/03/2018
 Vehicle Num. : SLH 6409G (LCR)
 Make/Model : HONDA SHUTTLE HYBRID
 Chassis/Eng# :
 Accident Date : 09/03/2018
 Claim No. :
 Reference :
 Policy No. :

S/N	Quantity	Particular	Unit Price	Amount S\$
		CHECK FRT LIGHTING SYSTEM. TRANSFER TAILGATE MECHANISM (SHUTTLE)		160.00
		LABOUR TO KNOCK,CUT,PULL,WELD R/R FENDER,REAR CHASSIS FRAME,REAR FLOOR BOARD,END PANEL AND REPLACE TAILGATE TAILLAMP ETC.		2,200.00
		SPRAY PAINT TO ABOVE REAR ACCIDENT AFFECTED AREAS		1,200.00
		REMOVE & INSTALL REAR WIRING TO FACILIATE REPAIR		120.00
		REMOVE & INSTALL HYBRID BATTERY TO FACILIATE REAR FLOOR BOARD AND R/R FENDER REPAIR		280.00
		REMOVE & INSTALL REAR EXHAUST SILENCE TO FACILIATE REPAIR		80.00
		Labour Total S\$:		6,170.00

E. & O.E.

Total S\$: 22,365.56

for WORLD AUTO PTE LTD

Subsidiary
20/3/2018
Repair by post repair
- Please before repair
70036121
Schroeder & Co. Ltd.

15 days

LIOS Auto Consultants hence notify
 the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
 Signature: _____
 Date: _____

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	15 Mar 2018 15:49	Clim Veh Model Changed	(202021) ADIVA AD200A 200cc (M).	[A] Lau Shu Pei
2	15 Mar 2018 15:49	Clim Created	Reg No: SLH6409G. Acct Date: 2018/03/09. Claim Type: TP. Insurer: FWD Singapore Pt e. Ltd. (HQ). Workshop: World Auto Pte Ltd (HQ)	[A] Lau Shu Pei
3	15 Mar 2018 15:49	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ); RR Region: FWD - Ext Auto Adj Assignment. Suggested Adj. : VICOM Ltd.	[A] Lau Shu Pei
4	15 Mar 2018 15:49	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/03/26	[A] Lau Shu Pei
5	15 Mar 2018 15:49	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Lau Shu Pei
6	15 Mar 2018 15:49	Adj Adjuster Assigned	[None] -> MOHD TAUFIKH BIN HAMID	[A] Lau Shu Pei
7	15 Mar 2018 16:40	Clim Registration Modified	Pol No:->PNPV2017-00000297-01.	[I] Clara Li Zi Rong
8	15 Mar 2018 16:41	Clim Registration Modified	Excess: -> 500.00.	[I] Clara Li Zi Rong
9	16 Mar 2018 14:49	Adj Adjuster Assigned	MOHD TAUFIKH BIN HAMID -> Sebastian Yeang Wai Keen	[A] Lau Shu Pei
10	16 Mar 2018 14:49	Clim Veh Model Changed	(202021) -> (205259) HONDA SHUTTLE HYBRID 1.5 (A).	[A] Lau Shu Pei
11	08 Mar 2019 12:38	Label Added	(20005):Direct Settlement .	[A] Asher Sng Rong Yi
12	14 Jun 2019 10:23	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
13	14 Jun 2019 10:23	Clim Dtl Modified	JPJ Reg. Date: -> 2016/11/14.	[A] JOANNE LEE KHANG MIN
14	14 Jun 2019 10:23	Clim Details Notified		[A] JOANNE LEE KHANG MIN
15	15 Jun 2019 14:58	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2018/03/26	[A] Asher Sng Rong Yi
16	15 Jun 2019 14:59	Adj Mandate Request	Cur.Req:17698.98:LIABILITY: 100% B:28 3VEH CC OID LAST QUANTUM: (a) COR w/GS T : \$16,676.98 + (b) LOU : \$1,020.00 (17days x \$60) + (c) LTA :\$2.00 Total: a+b+c = \$17,698.98 PLEASE REVERT WITH YOUR APPROVAL / MANDATE / INSTRUCTIONS, IF A NY.	[A] Asher Sng Rong Yi

Date From Date To Audit Type

ACTIVITY

[19/03/2018 17:07] Asher Sng Rong Yi:
FILE REVIEW: 100% B:28 3VEH CC OID LAST

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2177575	14/06/2019 10:23	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SLH6409G	SKD8381X	11.77

Print Received Message

This mail is associated with :

***SLH6409G (1201800003138)**
[SKD8381X]

TP

LCRF PTE LTD
Mar 9 2018 3:00PM
[Loh Wan Leen]
World Auto Pte Ltd

From FWD Singapore Pte. Ltd. (HQ) (FWD_SG), sent on 17/06/2019 10:04 AM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$17698.98) - SLH6409G - Claim Handler: Clara Li Zi Rong

Approved:17698.98.



WORLD AUTO PTE LTD

47 JALAN PEMIMPIN #01-02/03

HALCYON 2

SINGAPORE 577200

Tel: 64513933 Fax: 64557576

Date: 21 May 2019

Your ref: SKD 8381X

Our ref: TP/1880/18 (SLH 6409G)

FWD INSURANCE SINGAPORE

BY EMAIL

6 Temasek Boulevard

#18-01 Suntec Tower 4

Singapore 038986

Dear Sirs

ACCIDENT INVOLVING SLH 6409G & SKD 8381X ON 9.3.18 ALONG PIE

Reference is made to the aforesaid matter (on behalf of our clients M/S LCRF PTE LTD)

Enclosed herewith are the following documents for your attention:-

- A. Final Repair Bill
- B. Search fee;
- C. Letter of Authorisation

We are claiming the following:-

1. Final bill (FINALISED)	:	\$15,585.96
2. Gst 7%	:	\$ 1,091.02
3. Search	:	\$ 2.00
4. LOU (2 days @ \$60 – PRI)	:	\$ 120.00
5. LOU (15 days @ \$60)	:	\$ 900.00
		<u>\$17,698.98</u>

Kindly revert with your clients' offer soon.

Yours faithfully,

World Auto Pte Ltd

Encls:

LETTER OF AUTHORISATION

In the matter of the following accident:-

DATE OF ACCIDENT : 09/03/2018

CLIENT'S VEHICLE NO : SLH6409G

PLACE OF ACCIDENT : PIE AFTER PAYAR LEBAR FLYOVER

THIRD PARTY VEHICLE NO : SKD8381X

I/We, LCRF PTE LTD

ADDRESS: 29 PAYA LEBAR ROAD, PAYA LEBAR OFFICE CENTRE

UEN/NRIC/FIN NO : 201624597K

Tel. (O) _____ (H) _____ (MOBILE) _____

I/We hereby authorize and appoint World Auto Pte Ltd to act for me/us in respect of the above matter up to the final conclusion of the said matter.

I/We hereby authorize and appoint World Auto Pte Ltd to act for me/us for the purpose of negotiating and enter into settlement with the tortfeasor, their insurers or solicitors appointed by the tortfeasor/insurers without the need to commence action.

I/We hereby authorize World Auto Pte Ltd to receive on my/our behalf all settlement sums and disbursements including loss of use/rental to pay to yourselves all costs you may at any time receive in connection with the above mention matter.

DATED THIS 10TH OF MARCH YEAR 2018



A handwritten signature in black ink, consisting of a stylized 'K' or similar character.

Name: LCRF PTE LTD
UEN No: 201624597K

RELEASE

Claim Reference:	1201800003138
Surveyor's Reference:	CC4/FWD18004942/Seb3
TP Reference:	TP/1880/18 (SLH 6409G)

We, **WORLD AUTO PTE LTD** ("Workshop") hereby agree and confirm that we are authorized by the owner ("Claimant") of motor vehicle **SLH 6409G** ("Vehicle") to accept the sum of **\$17,698.98**, being the amount claimed for **\$16,676.98** (repair costs), **\$1,020.00** (loss of ~~rental~~ use), **\$ -** (loss of income), **\$2.00** (disbursement) as compensation for the loss of or damage to the Vehicle, as a result of an accident ("Accident") which occurred on **09/03/2018** (date of accident) at / along **PIE AFTER PAYA LEBAR FLYOVER** (location) involving vehicle no/s. **SLH 6409G** and **SKD 8381X**.

This is pursuant to the inspection conducted on **15/03/2018** (date) at the Workshop.

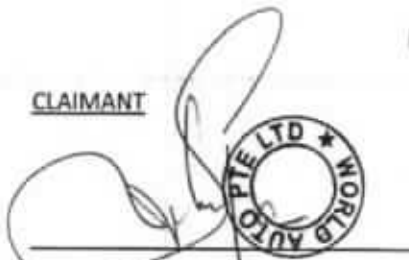
We confirm that this acceptance is in full and final settlement of all claims arising from the damage to the Vehicle (whether now or hereafter to become manifest), to the intent that FWD Singapore Pte. Ltd. and all other persons, in particular the driver of **SKD 8381X** be absolutely and finally exonerated and discharged from all claims of every nature and kind whatsoever which have been made or which may be made in respect of this Accident.

We also declare that we are authorized by the Claimant to receive the above compensation and we have full authority to make the claim as set out above and to settle the matter on behalf of the Claimant in any manner we deem fit.

This settlement is reached on a without prejudice and without admission of liability basis. As such, this Release is not to be construed as an admission of liability on the part of FWD Singapore Pte Ltd, their policyholder and / or authorised driver and shall not be used as evidence in any claims and / or action which may be lodged by any of them.

Dated this 26 day of June 2019

CLAIMANT



[Signed by the "Workshop" with Co. Stamp]

For and on behalf of the "Claimant"



YWK

[FWD's appointed surveyor with Co. Stamp]

For and on behalf of FWD Singapore Pte. Ltd.

WORLD AUTO PTE LTD
 47 JALAN PEMIMPIN #01-02/03 HALCYON 2 BLDG
 S'PORE 577200
 Tel No. : 64513933 Fax No. : 64557576
 E-Mail : worldaut@singnet.com.sg
 Website : www.worldauto.com.sg
 Tax Reg. No. : 200006765H Buss. Reg. No. : 200006765H

Page 1 / 2

FWD INSURANCE-SINGAPORE
 6 TEMASEK BOULEVARD #18-01 SUNTEC TOWER 4
 S(038986)

Attention : Motor Claim Department

Contact : 68208888

Tax Invoice : F189349

Date : 21/05/2019
 Vehicle Num. : SLH 64090
 Make/Model : HONDA SHUTTLE HYBRID
 Chassis/Eng# :
 Accident Date : 09/03/2018
 Claim No. : TP/1880/2018
 Reference :
 Policy No. :

S/N	Quantity	Particular	Unit Price	Amount S\$
LIST ITEMS :				
1.	1	BONNET		1,080.00
2.	2	BONNET HINGES	98.50	197.00
3.	1	BONNET LOCK		158.00
4.	2	HEADLAMP ASSY LH/RH	780.00	1,560.00
5.	2	HEADLAMP BRACKETS	64.00	128.00
6.	1	FRONT BUMPER		1,100.00
7.	1	FRONT BUMPER REINFORCEMENT		485.80
8.	1	FRONT GRILLE		248.00
9.	1	FRONT GRILLE CHROME MOULDING		228.00
10.	1	FRONT GRILLE LOWER CHROME MOULDING		198.00
11.	1	TAILGATE		1,150.00
12.	1	REAR NUMBER PLATE LAMP MOULDING		455.80
13.	1	TAILLAMP LH		690.60
14.	1	TAILGATE LOCK		200.00
15.	1	REAR BUMPER		1,100.00
16.	1	REAR BUMPER REFLECTOR GARNISH		128.00
17.	1	REAR END PANEL		658.80
18.	1	REAR BUMPER REFLECTOR FORM LH		69.30
19.	1	REAR END PANEL GARNISH		260.00
20.	1	REAR FLOOR BOARD		220.00
21.	1	REAR FLOOR BOARD COVER		220.00
22.	2	REAR END SIDE COVERS	384.60	769.20
23.	1	TAILGATE INNER HANDGRIP COVER		85.00
24.	2	TAILLAMP PANEL	194.60	389.20
25.	2	REAR BUMPER RETAINER	128.00	256.00
26.	1	REAR FLOOR PANEL		745.00
27.	1	REAR SIDE FRAME STIFFENER RH		238.00
28.	1	REAR FRAME B RH		198.00
29.	1	REAR BUMPER TOW COVER		68.00
30.	1	REAR BOOT WEATHERSTRIP		380.00
List Total S\$:				13,663.70
20.00% Discount S\$:				2,732.74
				10,930.96
SPECIAL NETT ITEMS :				
1.	1SET	BONNET CLIPS		50.00

CONTINUE / ...

WORLD AUTO PTE LTD
 47 JALAN PEMIMPIN #01-02/03 HALCYON 2 BLDG
 S'PORE 577200
 Tel No. : 64513933 Fax No. : 64557576
 E-Mail : worldaut@singnet.com.sg
 Website : www.worldauto.com.sg
 Tax Reg. No. : 200006765H Buss. Reg. No. : 200006765H

FWD INSURANCE-SINGAPORE
 6 TEMASEK BOULEVARD #18-01 SUNTEC TOWER 4
 S(038986)

Attention : Motor Claim Department
 Contact : 68208888

Tax Invoice : F189349

Date : 21/05/2019
 Vehicle Num. : SLH 6409C
 Make/Model : HONDA SHUTTLE HYBRID
 Chassis/Eng# :
 Accident Date : 09/03/2018
 Claim No. : TP/1880/2018
 Reference :
 Policy No. :

S/N	Quantity	Particular	Unit Price	Amount S\$
2.	1	REVERSE SENSOR		200.00
3.	1	REAR WINDSCREEN GLASS MOULDING		195.00
4.	1	REAR WINDSCREEN SEALANT		60.00
5.	1SET	REAR BUMPER CLIPS		30.00
Special Nett Total S\$:				535.00
LABOUR :				
RENEW BONNET, FRONT BUMPER, FENDER, FRONT GRILLE, FRONT SUPPORT PANEL, KNOCK, CUT/WELD SUPPORT PANEL, BOTH FRONT FENDER INNER PANEL, HEADLAMP PANELS ETC				500.00
SPRAY PAINT ON FRONT AFFECTED AREAS				700.00
REMOVE & REFIT FRONT WIRING, FOCUS HEADLAMP & CHECK FRONT LIGHTING SYSTEM				30.00
TRANSFER TAILGATE MECHANISM				60.00
KNOCK, CUT/WELD, STRAIGHTEN REAR FENDER, REAR CHASSIS FRAME, REAR FLOOR BOARD, REAR END PANEL & REPLACE TAILLAMP				1,500.00
SPRAY PAINT ON REAR AFFECTED AREAS				1,000.00
REMOVE & INSTALL REAR WIRING				30.00
REMOVE & REFIT HYBRID BATTERY TO FACILITATE REAR FLOOR BOARD & REAR FENDER REPAIRS				240.00
REMOVE & REFIT REAR EXHAUST SILENCER TO FACILITATE REPAIRS				60.00
Labour Total S\$:				4,120.00

Total S\$: 15,585.96
 GST 7% S\$: 1,091.02
 Amount Due S\$: 16,676.98



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-18-038270

Date of Request: 13/03/2018

Your Ref No:

Online Purchase

World Auto Pte Ltd
47 Jln Pemimpin
#01-02/03 Halcyon 2
Singapore 577200

Dear Sir/Madam,

Enquiry Date 13/03/2018
Enquiry By Nghiem Thu Tra
TP Vehicle No. SKD8381X
Accident Date 09/03/2018

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SKD8381X	FWD Singapore Pte. Ltd.	12/01/2018-11/01/2019	6727 5700

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

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RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735**TAX INVOICE**

Our Ref No: GR-18-038270

Date of Request: 13/03/2018

Your Ref No:

Online Purchase

World Auto Pte Ltd
47 Jln Pemimpin
#01-02/03 Halcyon 2
Singapore 577200

Dear Sir/Madam,

Enquiry Date 13/03/2018
Enquiry By Nghiem Thu Tra
TP Vehicle No. SKD8381X
Accident Date 09/03/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	15 Mar 2018 Edit Reg		14 Mar 2018 00:00 Edit Adj Rpt	\$515,585.96 Edit Estimates	\$515,585.96 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	Loh Wan Leen, ID: S1403555								
Main Claimant:	LCRF PTE LTD, Co. Reg. No.: 201604597K								
Vehicle Reg. No.:	SLH6409G	Date of Loss:	09/03/2018 15:00 - :59 [15 Months and 23 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 1201800003138	Policy/Cover Note No.:	PNPV2017-00000297-01 (Comprehensive)						
Vehicle Reg. No. (Insured):	SKD8381X	Policy No. (Claimant):	999995174						
		Excess:	S\$500.00						
Repairer:	World Auto Pte Ltd (HQ) 47 Jln Pemimpin, #01-02/03 Halcyon 2, 577200 Bishan - Tel: 6451 3933								
Handling Insurer:	FWD Singapore Pte. Ltd. (HQ) - Tel: 6727 5700 ... [Handled by Clara Li Zi Rong]								
Claimant's Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by Sebastian Yeang Wai Keen] ... [Final Rpt due 26/03/2018]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
• FWD_SG (17/06/2019): Alert - Adj Mandate Approved (S\$17698.98) - SLH6409G - Claim Handler: Clara Li Z...									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SLH6409G (1201800003138)
[SKD8381X]
TP
LCRF PTE LTD
Mar 9 2018 3:00PM
[Loh Wan Leen]
World Auto Pte Ltd

[Upload Documents](#)
[Upload Photos](#)
[Compose New Letter](#)

View View in Browser

Letters/Correspondences

1 per page v
☒

No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	(Draft)	Third Party Express Settlement – Payment Breakdown	Edit	

Assessment Reports

1 per page v
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No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	15/06/19 14:58	Adjuster Immediate Advice	Load HTM	

Photos/Images

3 per page v
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No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
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Letters/Correspondences			1 per page	☒
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2	16/03/18 17:33	TP GIA REPORT		
3	14/06/19 10:39	WORKSHOP INVOICE		
4	14/06/19 10:39	GIA SEARCH		
5	14/06/19 10:39	LOD		
6	11/07/19 09:01	Release Voucher		
7	11/07/19 09:01	AUTHORISATION TO ACT FORM		
No	Finalized On	FWD Singapore Pte. Ltd. (HQ)	Thumbnail	Print
1	15/03/18 16:40	OI GIA Report		

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)**Show Remarks To:** ☐ Handling InsurerNote: Remarks are private unless you show it to other parties.

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

**THIRD PARTY EXPRESS SETTLEMENT
(PAYMENT BREAKDOWN)**

Vehicle No:	SKD8381X (Insd veh)	Model:	HONDA SHUTTLE HYBRID
	SLH6409G (TP veh)		1.5 (A)
Date of Accident:	09/03/2018		

Global Sum Settlement	:	☐ Yes	☒ No
Repair Estimate	: \$	24,325.34	
Final Repair Cost	: \$	16,676.98	
Loss of Use	: \$	1,020.00	17.00 days at \$60.00 per day
Rental (if any)	: \$	0.00	days
LTA / GIA Search Fee	: \$	2.00	
Others:	: \$	0.00	
	: \$		
Final Settlement Sum	: \$	17,698.98	

Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability ____ 100 ____ (%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: ____

BOLA Liability: ____ (%) Assessed Liability (*): ____ 100 ____ (%)

* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	World Auto Pte Ltd	: \$	17,698.98
2)		: \$	
3)		: \$	

JOANNE LEE KHANG MIN

11 Jul
2019

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.

(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co.Reg.No:199807198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

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VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/FWD18004942/SEB3Q2
Date: 11/07/2019

REFERENCE

Handling Insurer: FWD Singapore Pte. Ltd. Policy No: PNPV2017-00000297-01
 Claimant Vehicle No: SLH6409G Insured Vehicle No: SKD8381X
 Date of Loss: 09/03/2018 Nature of Claim: TP Claim No: 1201800003138

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SLH6409G
 Make & Model: HONDA SHUTTLE HYBRID, 1.5 (A) Engine No: LEB4263706
 Reg. Date: 14/11/2016 (Man. Year: 2016) Chassis No: GP71043787
 Colour: Red Odometer: 143732 km
 Engine Capacity: 1496 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 185/60 R15 Rear Tyre Size: 185/60 R15
 Front Left Side: Pirelli 6 mm Rear Left Side: Pirelli 6 mm
 Front Right Side: Pirelli 6 mm Rear Right Side: Pirelli 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	16,563.96	11,465.96	5,098.00	30.78
Miscellaneous Items	0.00	0.00	0.00	
Labour	6,170.00	4,120.00	2,050.00	33.23
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	22,733.96	15,585.96	7,148.00	31.44
+ GST 7.00/7.00% (S\$)	1,591.38	1,091.02	500.36	31.44
Nett Amount (S\$)	24,325.34	16,676.98	7,648.36	31.44
+ Loss of Use (17.0 x S\$60.00/day) (S\$)		1,020.00		
+ Doc/Search Fee (S\$)		2.00		
Nett Liability (S\$)		17,698.98		

INSPECTION

Date of Assignment: 14/03/2018
 Date Inspected: 15/03/2018 Inspected At: World Auto Pte Ltd (HQ)
 47 Jln Pemimpin, #01-02/03 Halcyon 2
 Singapore 577200
 Estimated Period of Repair: 15.0 days

Adjuster: Sebastian Yeang Wai Keen**Manager:** Asher Sng Rong Yi

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference		
Part Source:	(Last Synchronised: 14 Jun 2019)	
Parts:	N/A	HONDA SHUTTLE HYBRID 1.5 (A) (Model not available in database)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SLH6409G)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*BONNET	Bent	1,080.00 FL	*1,080.00 FL
2	2		*BONNET HINGE (LH&RH)	Bent	197.00 FL	*197.00 FL
3	1		*BONNET LOCK	Jammed	158.00 FL	*158.00 FL
4	1		*R/F FENDER	Repair	489.90 FL	*- FL
5	2		*HEADLAMP ASSY RH/LH	Cracked	1,560.00 FL	*1,560.00 FL
6	2		*HEADLAMP BRACKET	Cracked	128.00 FL	*128.00 FL
7	1		*FRT BUMPER	Cut	1,100.00 FL	*1,100.00 FL
8	1		*FRT BUMPER RETAINER L/H	Not Necessary	78.00 FL	*- FL
9	1		*FRT BUMPER RETAINER R/H	Not Necessary	78.00 FL	*- FL
10	1		*FRT BUMPER REINFORCEMENT	Dented	485.80 FL	*485.80 FL
11	1		*FRT BUMPER LOWER GRILLE	Not Necessary	122.00 FL	*- FL
12	1		*FRT GRILLE	Cracked	248.00 FL	*248.00 FL
13	1		*FRT GRILLE CHROME MOULDING	Cracked	228.00 FL	*228.00 FL
14	1		*FRT GRILLE LOWER CHROME MOULDING	Scratched	198.00 FL	*198.00 FL
15	1		*FRONT SUPPORT PANEL	Repair	790.00 FL	*- FL
16	1		*TAILGATE	Dented	1,850.00 FL	*1,150.00 FL
17	1		*REAR NUMBER PLATE LAMP CHROME MOULDING	Cracked	455.80 FL	*455.80 FL
18	1		*REAR TAIL LAMP -LH	Cracked	850.00 FL	*690.60 FL
19	1		*TAILGATE LAMP L/H	Not Necessary	720.00 FL	*- FL
20	1		*TAILGATE LAMP R/H	Not Necessary	720.00 FL	*- FL
21	1		*TAILGATE LOCK ASSY	Jammed	550.00 FL	*200.00 FL
22	1		*REAR BUMPER	Deformed	1,350.00 FL	*1,100.00 FL
23	1		*REAR BUMPER REFLECTOR GARNISH	Bent	128.00 FL	*128.00 FL
24	1		*REAR END PANEL	Dented	950.00 FL	*658.80 FL
25	1		*REAR BUMPER REFLECTOR FORM L/S	Cracked	69.30 FL	*69.30 FL
26	1		*REAR TOOL FORM BOX	Not Necessary	118.00 FL	*- FL
27	1		*REAR END PANEL GARNISH	Cracked	486.70 FL	*260.00 FL
28	1		*REAR FLOOR BOX	Cracked	220.00 FL	*220.00 FL
29	1		*REAR FLOOR BOX COVER	Punctured	220.00 FL	*220.00 FL
30	1		*REAR BUMPER TOW COVER	Deformed	68.00 FL	*68.00 FL
31	1		*REAR WEATHERSTRIP	Deformed	380.00 FL	*380.00 FL
32	1		*REAR END SIDE COVER L/H	Deformed	384.60 FL	*384.60 FL
33	1		*REAR END SIDE COVER RH	Deformed	384.60 FL	*384.60 FL
34	1		*TAILGATE INNER HANGRIIP COVER	Dented	85.00 FL	*85.00 FL
35	2		*REAR TAILLAMP PANEL	Dented	660.00 FL	*389.20 FL
36	2		*REAR BUMPER RETAINER	Necessary	256.00 FL	*256.00 FL
37	1		*REAR FLOOR PANEL	Deformed	1,180.00 FL	*745.00 FL
38	1		*REAR SIDE FRAME STIFFENER L&R		476.00 FL	*238.00 FL

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No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
				O/S Deformed /N/S Repair		
39	1		*REAR FRAME B L&R	O/S Deformed /N/S Repair	396.00 FL	*198.00 FL
40	1		*SET BONNET CLIPS	Necessary	50.00 FS	*50.00 FS
41	1		*SET REVERSE SENSOR	Damaged	280.00 FS	*200.00 FS
42	1		*SET REAR WINDSCREEN GLASS MOULDING	Necessary	195.00 FS	*195.00 FS
43	1		*REAR WINDSCREEN SEALANT	Necessary	80.00 FS	*60.00 FS
44	1		*SET REAR BUMPER CLIP	Necessary	40.00 FS	*30.00 FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

	Sub Total (S\$)	20,543.70	14,198.70
- List Item Discount on L Items 20.00/20.00% (S\$)	3,979.74	2,732.74	
Total Parts (S\$)	16,563.96	11,465.96	

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Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	LABOUR TO RENEW BONNET ,FRT BUMPER ,FENDER ,FRT GRILLE FRT SUPPORT PANEL,KNOCK ,CUT WELD SUPPORT PANEL ,BOHT FRT FENDER INNER PANEL ,HEADLAMP PANELS ETC	New	850.00	500.00
2	SPRAY PAINT TO FRONT ACCIDENT AFFECTED AREAS	New	1,200.00	700.00
3	TO REMOVE AND FIX BACK FRT WIRING ,FOCUS HEADLAMP AND CHECK FRT LIGHTING SYSTEM	New	80.00	30.00
4	TRANSFER TAILGATE MECHANISM (SHUTTLE)	New	160.00	60.00
5	LABOUR TO KNOCK ,CUT ,PULL ,WELD R/R FENDER ,REAR CHASSIS FRAME ,REAR FLOOR BOARD ,END PANEL AND REPLACE TAILGATE TAILLAMP ETC	New	2,200.00	1,500.00
6	SPRAY PAINT TO ABOVE REAR ACCIDENT AFFECTED AREAS	New	1,200.00	1,000.00
7	REMOVE & INSTALL REAR WIRING TO FACILITATE REPAIR	New	120.00	30.00
8	REMOVE & INSTALL HYBRID BATTERY TO FACILITATE REAR FLOOR BOARD AND R/R FENDER REPAIR	New	280.00	240.00
9	REMOVE & INSTALL REAR EXHAUST SILENCE TO FACILITATE REPAIR	New	80.00	60.00
Gross Labour Cost (\$\$)			6,170.00	4,120.00

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< END OF ESTIMATES >