



Surveyor RASUL

REF:

83804

# ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_

Estimated Cost: \_\_\_\_\_

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: SJX 8533G

at Workshop m/s PRIME AUTO

of 6, Berni PL

Insured: AXA/MP

Policy No. \_\_\_\_\_

Claims No. \_\_\_\_\_

Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_

(Client's Record)

Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value: 40K

IDAC Accident Rpt: \_\_\_\_\_ Consistent? : Yes or No

GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No

Est. Repairs: 9 days Res.: Yes or No

Lum Sum: 20 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_

Vehicle: IN / OUT

Date / Time Action / Instruction

45: 8.450 (REQ: 5.891.63) 417 Exdure (CHECK 1701 3219)

Veh No: SJX 8533G Yr Regn: 2009 / FEB

Type: M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: TOYOTA ALPHARD 2.4 A c.c. 2362

Colour: BLACK A/C: Insured / Std / NI / NA

Sp. Reading: 279110 T/Radio: Insured / Std / NI / NA

Eng/No: \_\_\_\_\_

C/No: ANR 208021947

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 215/65R16

R: \_\_\_\_\_

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or GOODRIDE

Front

Rear

R/Bal. 6 mm R/Bal. 6 mm

L/Bal. 6 mm L/Bal. 6 mm

D.O.A. 13/03/18 D.O.I. 15/03/18

Survey held at: PRIME AUTO

Des. of Damages: Frt / Rear / O/S / N/S / UIC / Rooftop or

O/S FR

The UIC / Chassis frame / Body Structure affected due to collision.

Date/Time, File Pass to?

☐ : Preli. Report

1)

☐ : Final Report

Date/Time, File Return to?

2)

Days Of Repair:

Resurvey No. of Trip: \_\_\_\_\_

Survey Fee:

Transportation:

Add Fee: ☐ : Site Insp (\$

☐ : Interview (\$

☐ : Tech. Invs (\$

☐ : Weekend (\$

) \$ + RS \$

) Photos

) Others

Report Format :

Lump Sum / I.B.I: (\$

TOTAL



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AXA INSURANCE PTE LTD			Ref : CC4/ASM18004940/R1ea3	
8 SHENTON WAY #24-01 AXA TOWERSINGAPORE 068811			Date : 15-03-2018	
			Code : ASM	
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>				
Insured Veh.	ST 303X	Veh. Inspected	SJX 8533G	
Policy No.		Coverage (\$)	0.00	
Claim No.	S8M00AQO	Excess (\$)	0.00	
Assign From		Assign Date	15/03/2018	
<b>2. Vehicle Particulars &amp; Condition</b>				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
<b>3. Conditions of Tyres</b>				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
<b>4. Description of Damages</b>				
<b>5. General Information</b>				
Accident Date	13/03/2018	Inspection Date	15/03/2018	
Survey held at	PRIME AUTO CLAIMS SERVICE PTE LTD 6 BENOI PLACE SINGAPORE 629927			
<b>5a. Remarks</b>				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				



Auto  
Consultants  
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: S8M00AQO  
Our ref: CC4/ASM18004940/R1ea3

Date: 16.03.2018

The Motor Claims Department  
M/s AXA INSURANCE PTE LTD

Dear Sir/Madam,

**PRELIMINARY ADVICE OF VEHICLE NO.**

**SJX 8533G**

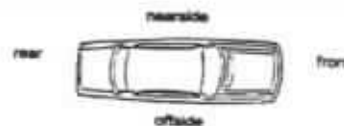
We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 15.03.2018 at the premises of M/s Prime Auto Claims Service Pte Ltd and have the following to report:-

Workshop Estimate Amount	: S\$	14,341.62
Revised Estimate Amount	: S\$	10,565.43
"Check" Items Amount	: S\$	219.00
Total (Including Check Items)	: S\$	10,784.43
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

Description of Damage:

The vehicle sustained damages at the  
O/S Front portion



Comments/Present Status:

Damages Consistent

Estimated normal period for repairs: 9.0 days

Yours faithfully,

MOHD. RASUL  
Licensed Appraiser



## Prime Auto Claims Service Pte Ltd

GST Reg. No : 201606560M

5 Benoi Place Singapore 629926

Tel: 6861 0908 Fax: 6515 2948

Date: 14.03.2018

AXA Insurance Singapore Pte Ltd

8 Shenton Way #27-01/02

AXA Tower

Singapore 068811

Attn: Motor Claim Dept

### ESTIMATE COST OF REPAIR TO VEHICLE SJX8533C TOYOTA ALPHARD 2009

#### To Supply

1 )	1pc	right front fender	\$	987.96	PRC ✓
2 )	1pc	right front fender cowl	\$	249.30	DE ✓
3 )	1set	right front fender cowl clip	\$	15.00	PRC ✓
4 )	1pc	right front wheel house panel	\$	780.42	R ✓
5 )	1pc	right sport rim	\$	1,564.10	SC ✓
6 )	1pc	left head lamp assy	\$	1,926.60	PRC X M ✓
7 )	1pc	right head lamp assy	\$	1,926.60	PRC ✓
8 )	1pc	front radiator grille assy	\$	737.37	CL ✓
9 )	1pc	right front radiator grille chrome moulding	\$	292.00	?
10 )	1set	support panel	\$	1,212.91	BT ✓
11 )	1pc	front bonnet	\$	607.24	BT ✓
12 )	1pc	front bonnet chrome	\$	292.00	CA ✓
13 )	1pc	front bonnet right hinge	\$	72.10	BT ✓
14 )	1pc	front bonnet left hinge	\$	72.10	BT ✓
15 )	1pc	front radiator grille assy	\$	737.37	X repeated ✓
16 )	1pc	front bumper	\$	1,700.84	DE ✓
17 )	1pc	front bumper reinforcement	\$	374.14	BT ✓
18 )	1pc	front bumper sponge	\$	69.20	X M ✓
19 )	1set	front bumper clip	\$	20.00	PRC ✓
20 )	1pc	front bumper right fog lamp assy	\$	327.40	PRC ✓
21 )	1pc	front bumper tow hook cover	\$	54.20	M ✓
22 )	1pc	front bumper lower grille	\$	190.38	DE ✓

- 23 ) 1pc front bumper right retainer  
 24 ) 1pc front bumper left retainer  
 25 ) 1pc front bumper lower cover  
 26 ) 1pc wiper washer tank assy  
 27 ) 1pc wiper washer tank motor  
 28 ) 1pc wiper washer tank tube  
 29 ) 1pc wiper washer tank cover

\$ 72.10 <sup>CR</sup>  
 \$ 72.10 <sup>CR</sup>  
 \$ 117.93 <sup>DE</sup>  
 \$ 241.70 <sup>DE</sup>  
 \$ 192.40 <sup>AN</sup>  
 \$ 100.70 <sup>DE</sup>  
 \$ 52.10 <sup>X AN</sup>

Sub total parts \$ 15,058.26  
 Less: 25% discount \$ (3,764.64)  
 \$ 11,293.62

S. Nett Parts

- 1 ) 1pc front no plate with casing

\$ ~~48.00~~ 35 <sup>CR</sup>

L/charges

- 1 ) Towing charges (use king trolley)  
 2 ) To remove front right tyre, tyre sport rim, replace sport rim & balance tyre  
 3 ) To focus right & left head lamp  
 4 ) To remove front bumper, right front fender, support panel, front bonnet, front grille. Knock / welding left front wheel house panel, replace the above parts, align front bonnet, fender & bumper  
 5 ) To putty & respray painting front bumper, right front fender, front bonnet, left wheel house & support panel. To polish

\$ ~~80.00~~ 60  
 \$ ~~60.00~~ 40  
 \$ ~~60.00~~ 30  
 \$ 1,300.00 900  
 \$ 1,500.00 ~~1000~~ 1100

Sub L/charges \$ 3,000.00  
 Estimated Grand Total \$ 14,341.62

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Rasul  
 Hp 90010068

9 days

48

15/03/18 P1020

Resurvey after repair

## « Mandate approval to reject TP claim

Type

🔗 Question

Message

Hi Cynthia, We refer to the above matter. TP reported that he make a left turn into the of the right most lane, OI collided into his front portion of his vehicle. OI reported that was traveling straight on the right most lane, TP turn out from minor road and collided into his vehicle. We are of the opinion that liability is not in third party's favour as BOLA 13a shall be applied. In view of the above, we are intending to reject TP claim. For your approval/ comments/ instruction. Thank You. Best Regards, Asher Sng

Reply

**<< Re:RE: Mandate approval to reject TP claim**

Type

🔗 Question

Message

Please proceed to reject TP

[Reply](#)



## Asher Sng (LKKAUTO)

**From:** Asher Sng (LKKAUTO)  
**Sent:** Thursday, 22 March 2018 5:03 PM  
**To:** Alice Leong; 'Chrissy'  
**Cc:** peiyee@primeautoclaims.com; Vic (LKKAUTO); Admin A  
**Subject:** RE: PRI REQUEST TO ACCIDENT ON 13.03.2018 INVOLVING SJX8533G & ST303X \*\*\*  
LKK REF: CC4/ASM18004940/R1ea3  
**Attachments:** OI SKETCH PLAN.pdf

Without Prejudice

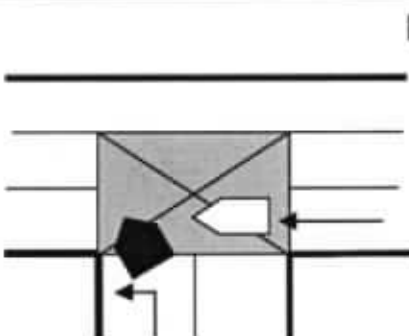
Hi Alice,

We refer to the above matter.

We attached here with a copy of our insured's accident statement for your easy reference.

Our principal has reiterated that the accident was caused due to the entire negligence of your client make a left turn into the main road and collided with our insured vehicle.

We are of the opinion that liability is not in your client's favor as BOLA 31a shall be applied.

	<b>YELLOW BOX at any junction – Entering (Controlled / Uncontrolled)</b>			
31.	(a)  <b>New</b>	Vehicle X – Turning left Vehicle Y – Moving Straight  <b>Reason: Any vehicle entering another road should exercise greater caution</b>	100%	0%

Under such a circumstances, we regret to inform you that we have our principal instruction to deny liability and unable to look into your client's claim.

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Alice Leong [mailto:[aliceleong@primeautoclaims.com](mailto:aliceleong@primeautoclaims.com)]  
**Sent:** Friday, 16 March 2018 5:35 PM  
**To:** Mei Kwan (LKKAUTO) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; 'Chrissy' <[chrissy@primeautoclaims.com](mailto:chrissy@primeautoclaims.com)>  
**Cc:** peiyee@primeautoclaims.com; Asher Sng (LKKAUTO) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; Vic (LKKAUTO) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: PRI REQUEST TO ACCIDENT ON 13.03.2018 INVOLVING SJX8533G & ST303X \*\*\* LKK REF: CC4/ASM18004940/R1ea3  
**Importance:** High

Hi Mei Kwan,

See enclosed our accident scene photos for your perusal.

Thank you.

*Ms. Alice Leong*  
Prime Auto Claims Service Pte Ltd  
Office: No. 5 Benoi Place Singapore 629926  
Workshop: No.6 Benoi Place Singapore 629927  
Tel: 6861 0908 Fax: 6515 2948  
HP: 8781 9005

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**From:** Mei Kwan (LKKAUTO) [mailto:[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)]  
**Sent:** 15 March, 2018 3:46 PM  
**To:** Chrissy <[chrissy@primeautoclaims.com](mailto:chrissy@primeautoclaims.com)>  
**Cc:** [aliceleong@primeautoclaims.com](mailto:aliceleong@primeautoclaims.com); [peiyee@primeautoclaims.com](mailto:peiyee@primeautoclaims.com); Asher Sng (LKKAUTO) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; Vic (LKKAUTO) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: PRI REQUEST TO ACCIDENT ON 13.03.2018 INVOLVING SJX8533G & ST303X \*\*\* LKK REF: CC4/ASM18004940/R1ea3

Dear Sir / Madam,

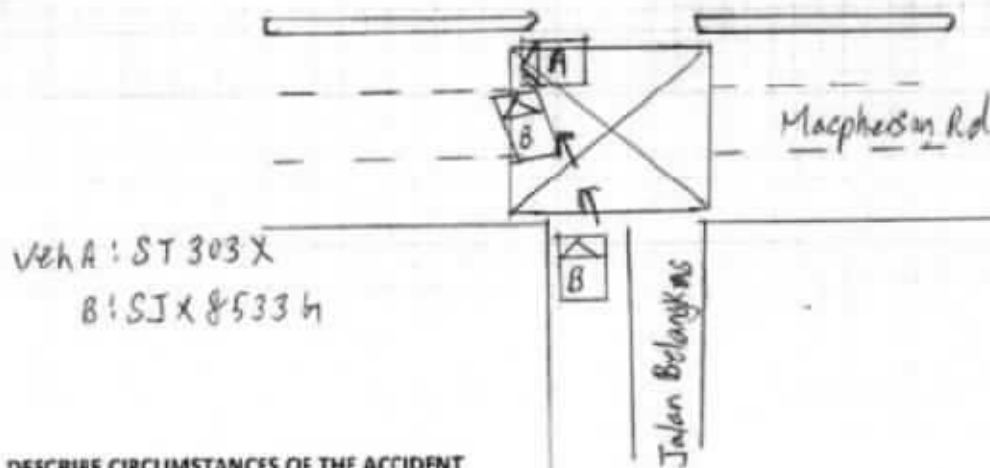
We refer to the above matter.

Please be informed that we are currently **pending verification for direct settlement.**

Fyi, OI has reported. Please refer to the below OI's sketch plan and statement.

### Accident Sketch Plan

#### SKETCH PLAN



#### DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

VEH A (ST303X) WAS TRAVELLING ALONG MACPHERSON RD ON THE FIRST LANE, WITH NO TRAFFIC IN FRONT IN THE SAME LANE. VEH B (SJX8533G) TURNED OUT OF JALAN BELANGKAS AND COLLIDED WITH VEH A AT LANE 1.

Kindly provide us :-

- evidence to support your claim if any.

Please note that for liability, claim negotiation and settlement, please contact Asher at 6841 6051.

Our respective case handler will look into the matter and revert to you in due course.

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Chrissy [<mailto:chrissy@primeautoclaims.com>]

**Sent:** Wednesday, 14 March, 2018 2:59 PM

**To:** SG AXA Insurance SM Claims Service Team <[cst@axa.com.sg](mailto:cst@axa.com.sg)>; SG AXA Insurance SM AXA SGP - Motor Survey <[motor.survey@axa.com.sg](mailto:motor.survey@axa.com.sg)>

**Cc:** [aliceleong@primeautoclaims.com](mailto:aliceleong@primeautoclaims.com); [peiye@primeautoclaims.com](mailto:peiye@primeautoclaims.com)

**Subject:** PRI REQUEST TO ACCIDENT ON 13.03.2018 INVOLVING SJX8533G & ST303X

**Importance:** High

Hi

The above referred.

Our client's GIA report enclosed for your retention. Please arrange PRI on urgent basis.

**\*\*Please inform surveyor to avoid 11.45 am – 12.45 pm lunch hour.**

**\*\*We select: LKK Auto Consultants Pte. Ltd.**

Thank you.

*Important Note: Our workshop is now located at No. 6 Benoi Place, Singapore 629927*

HAVE A  
NICE DAY



Best regards,

*Chrissy*

Prime Auto Claims Service Pte. Ltd.

5 Benoi Place

Singapore 629926

Tel: 6861 0908

Fax: 6515 2948

Email: [chrissy@primeautoclaims.com](mailto:chrissy@primeautoclaims.com)

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