

INSURANCE

INS. CASE OWNER:

Aidra

CC4/1111800 4938, TI p039

LKK: IDAC:

Surveyor:

Taufik

DOI:

ASSIGNMENT

20/3/18

Date / Time:

14/2/18

Registered in Merimen:

14/2/18

Pre-assign / CCU / FTE



Insured Vehicle No. : SHD 30515

Name of Insured : TPL

Insured Tel No. : HP:

Excess Sec II :SS D.O.A : 22/1/18

Is driver the owner? ( YES / NO ) Nature of Accident :

If NO. Driver Name / Age : Cim Hany

Driver Tel No. : (V/L: YES NO)

Claim No. : MCT 18000154

Policy No. : M0000115

Make / Model : H4000M

Place of Accident : LEMANG UPEEN LINDO UP OFF JIN MEBUM

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability : % Final ? Yes / No

SDD LAD



INSRS: WSP: M000 WSP: Tel: Liability: RMKS:



INSRS: WSP: Tel: Liability: RMKS:



INSRS: WSP: Tel: Liability: RMKS:



INSRS: WSP: Tel: Liability: RMKS:

Date/Time

16/7/14

SDR1000 - Y

SHD 30515 - Y

STAGE

DATE / PIC

Non-Reporting Itr (1st):  
Non-Reporting Itr (2nd):  
Non-Reporting Itr (Final):  
Notification Itr (if non-pickup):  
Call OI:  
After call Itr to OI:

Documentation Check List: Handler Typist

Notification Itr (if non-pickup)		
After call Itr to OI:		
Authorisation To Act:		
Release Voucher:		
Final Repair Bill:		
Car Rental Invoice:		
Towing Invoice		
LTA / GIA :		
Medical Bill:		
PDR:		
Mandate/Reject Instruction:		
LOD		
Payment Breakdown Form:		
Post-Repair Photos:		
Others:		

17/3/18

Seek 100% liability.

17/3/18

II ✓ 100%.

24/7/18

Final TP. DS

25/4/18

File pass to Taufik to finalise

19/9/18

File pass to type maklale

26/2/19

Drugs

RECEIVED 19 SEP 2018

1/9/19

File -> Shura

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost: SS ( days) Reduction: % Email Call

FINAL SETTLEMENT

Date/Time:

Confirm with Suam

Email Call

Final Liability: % (Agreed / Assessed) BOLA S/N No. : 416

If NO or B 28, Ass. Lia :

Repair Cost: MGS 7399.29

Loss of Rental (LOR) 438.00 ( 4 days) x 110

Loss of Use (LOU): SS - ( 5 x days)

Loss of Income (LOI): SS - ( 5 x days)

LOR only LOR + LOU LOR + LOI (Tick only one)

GIA/LTA Search SS 7.49

Medical: SS -

1) Claim status: Normal/Reject/Private Settle

Disbursement: SS - (e.g. Tow/Independent)

2) Report Format:

Legal Cost SS -

3) Survey fee: \$ 350.00

Total: SS 7839.78 Global Sum SS: 7400.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email Call

Payee 1: SS 7400.00 Name 1: MWA Automotive Pte Ltd

Payee 2: (Strike if N.A.) SS Name 2:

Payee 3: (Strike if N.A.) SS Name 3:





# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
INDIA INTERNATIONAL INSURANCE PL		Ref : CC4/III18004938/pb3	
64 CECIL STREET #05-02 IOB BUILDING SINGAPORE 049711		Date : 15-03-2018	
		Code : III2	
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	SHD 3051S	Veh. Inspected	SDD 19D
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	15/03/2018
2. Vehicle Particulars & Condition			
Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm
4. Description of Damages			
5. General Information			
Accident Date	23/02/2018	Inspection Date	
Survey held at	MOVA AUTOMOTIVE PTE LTD BLK 1008 BUKIT MERAH LANE 3 #01-04/06/08 SINGAPORE 159722		
5a. Remarks			
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			



**Main Office :** No. 22, Jalan Kilang, Singapore 159419  
Tel: 6476 3333 Fax: 6271 5891

**Service Centre :** Block 100B, Bukit Merah Lane 3,  
#01-04/05/08/115, Singapore 159722  
Tel: (65) 6476 3333 (8 Lines) Fax: (65) 6270 8314  
www.mova.com.sg  
GST Reg. No: M2-008864-2

**Mova Spray Centre**  
2K Oven Spray Painting System

**Power-M Automotive Pte Ltd**  
Specialise in Car Air-con Services,  
Car Audio & Hi-Fi System.

**Hilton Car Rental Centre**  
**Hilton Auto Trading**

Dealing in New/Used Cars, Hire Purchase & Insurance



**TP INSURER:** India International Insurance Pte Ltd (HQ)  
**UNKNOWN**

Singapore

**Claimant Insurer:** ERGO Insurance Pte. Ltd.

#### PARTICULARS OF CLAIM

Claim Type:	THIRD PARTY	Ref. No:	
Policy No:		Date of Loss:	23/02/2018
Vehicle Reg. No.:	SDD19D	Driveable?	
Party At Fault:	UNKNOWN		
Driver (TP):	CHUA JIA CHUN		
Make/Model:	MERCEDES-BENZ E250, 2.0 SEDAN (A)	Vehicle Reg. Date:	24/02/2014
Vehicle Colour:	WHITE	Chassis No:	WDD2120362A895423
Engine No:	27492030109387		
Odometer:	0 KM		
Paint Type:			
List Item Discount:	10.00 %		
Total Loss?	<b>NO</b>		
Est. Duration of Repair (day)	4		
Description of Accident/Loss	REFER TO SKETCH PLAN		
Present Location:	MOVA AUTOMOTIVE PTE LTD (BUKIT MERAH)		

*Tanpak 97495241  
'up'  
resurvey before paint  
sure! klaim.com  
20/3/18 @ 1520.  
4 3 days.*

#### COST OF CLAIMS

	Amount
Parts	2,595.96
Miscellaneous Items	10.00
Labour	920.00
Paintwork Labour	0.00
Towing	0.00
<b>Gross Total (S\$)</b>	<b>3,525.96</b>
<b>+ GST 7.00% (S\$)</b>	<b>246.82</b>
<b>Nett Amount (S\$)</b>	<b>3,772.78</b>

This claim is handled by: JIAYU

Generated using Merimen e-Claims Internet Estimation & Adjusting System

**LKK Auto Consultants** hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer  
Signature:  
Date:

**REPAIR DETAILS**

Reference

**Part Source:** MRM-SG      Version: 1.0 (Last Synchronised: 26 Feb 2018)  
**Parts:** 143      MERCEDES-BENZ E250 2.0 SEDAN (A) (Catalogue Merimen Singapore 1.0)  
**Labour:** Repairer's      (Price-denominated Standard List)  
**Print Code:** (Unsubmitted, no print-code for SDD19D)  
**Validity:** These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page  
**Further Info:** Items/values not in reference catalogue are prefixed with an asterisk \*.

Estimates on Parts

No.	Qty	Part No.	Particulars	%Disc	%Depr	Amount
1	1		*FRONT BUMPER	10.00	0.00	1,680.00 FL ✓
2	2		*FRONT OUTER SENSOR RH	10.00	0.00	*510.00 FL ✓
3	2		*FRONT SENSOR O-RING	10.00	0.00	*25.00 FL ✓
4	1		*FRONT BUMPER FOGLAMP COVER RH	10.00	0.00	*78.00 FL ✓
5	1		*FRONT FOGLAMP COVER CHROME RH	10.00	0.00	*138.00 FL ✓
6	1		*FRONT FOGLAMP COVER BRACKET RH	10.00	0.00	*48.00 FL ✓
7	1		*FRONT BUMPER SPONGE	10.00	0.00	*195.00 FL ✓
8	1		*FRONT BUMPER BRACKET RH	10.00	0.00	*87.60 FL ✓
9	1		*FRONT BUMPER RETAINER RH	10.00	0.00	*32.00 FL ✓
10	16		*FRONT BUMPER RIVET	10.00	0.00	*92.80 FL ✓
11	1		*FRONT HEADLAMP RH -TBA	10.00	0.00	-
12	1		*FRONT BUMPER REINFORCEMENT - CHECK	10.00	0.00	-
13	1		*FRONT HEADLAMP PANEL RH - REPAIR	10.00	0.00	-
Sub Total (S\$)						2,884.40
- List Item Discount on L Items (S\$)						288.44
Total Parts (S\$)						2,595.96

F=Franchise part, L=ListitemDisc

Report was unsubmitted during this print-out.  
 Generated using Merimen e-Claims IEAS

7334.40  
 6600.06

### Estimates on Miscellaneous Items

No	Qty	Particulars	Amount
<b>Miscellaneous Items</b>			
1	1	OD/TP Case (Insurer)	10.00
<b>Sub Total (\$\$)</b>			<b>10.00</b>

### Estimates on Labour

No	Particulars	Lab.Type	Amount
<b>Labour Items</b>			
1	TO REPAIR FRONT HEADLAMP PANEL RH. TO REMOVE & REPLACE ALL ACCIDENT DAMAGED PARTS & REALIGN ALL AFFECTED AREAS	New	300. 450.00
2	TO SPRAY PAINT ON ACCIDENT AFFECTED AREAS	New	250. 350.00
3	TO REMOVE & REFIX REVERSE SENSOR & CHECK WIRING	New	30 80.00
4	TO INSPECT FRONT LIGHTING & WATER LEAKAGE TEST	New	20 40.00
<b>Gross Labour Cost (\$\$)</b>			<b>920.00</b>

Report was unsubmitted during this print-out.  
 Generated using **Merimen e-Claims IEAS**

< END OF ESTIMATES >

7530-96



Main Office : No. 22, Jalan Kilang, Singapore 159419  
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GST Reg. No: M2-0088854-2

Mova Spray Centre  
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Specialise in Car Air-con Services,  
Car Audio & Hi-Fi System.

Hilton Car Rental Centre  
Hilton Auto Trading  
Dealing in New/Used Cars, Hire Purchase & Insurance.



TP INSURER: India International Insurance Pte Ltd (HQ)  
UNKNOWN

Singapore

Claimant Insurer: ERGO Insurance Pte. Ltd.

ck130870.

#### PARTICULARS OF CLAIM

Claim Type:	THIRD PARTY	Ref. No:	
Policy No:		Date of Loss:	23/02/2018
Vehicle Reg. No.:	SDD19D	Driveable?	
Party At Fault:	UNKNOWN		
Driver (TP):	CHUA JIA CHUN		
Make/Model:	MERCEDES-BENZ E250, 2.0 SEDAN (A)	Vehicle Reg. Date:	24/02/2014
Vehicle Colour:	WHITE	Chassis No:	WDD2120362A895423
Engine No:	27492030109367		
Odometer:	0 KM		
Paint Type:			
List Item Discount:	10.00 %		
Total Loss?	NO		
Est. Duration of Repair (day)	4		
Description of Accident/Loss	REFER TO SKETCH PLAN		
Present Location:	MOVA AUTOMOTIVE PTE LTD (BUKIT MERAH)		

Tanpak 9749541  
insp  
Resurvey before paint  
sure @ Merimen.com  
20/3/18 @ 1520.  
3 days.

COST OF CLAIMS	Amount
Parts	2,595.96
Miscellaneous Items	10.00
Labour	920.00
Paintwork Labour	0.00
Towing	0.00
<b>Gross Total (\$)</b>	<b>3,525.96</b>
<b>+ GST 7.00% (\$)</b>	<b>246.82</b>
<b>Nett Amount (\$)</b>	<b>3,772.78</b>

This claim is handled by: JIAYU

Generated using Merimen e-Claims Internet Estimation & Adjusting System

**REPAIR DETAILS**

**Reference**

Part Source: MRM-SG      Version: 1.0 (Last Synchronised: 26 Feb 2018)  
 Parts: 143      MERCEDES-BENZ E250 2.0 SEDAN (A) (Catalogue:Merimen Singapore 1.0)  
 Labour: Repairer's      (Price-denominated Standard List)  
 Print Code: (Unsubmitted, no print-code for SDD19D)  
 Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page  
 Further Info: Items/values not in reference catalogue are prefixed with an asterisk \*.

**Estimates on Parts**

No.	Qty	Part No.	Particulars	%Disc	%Depr	Amount
1	1		*FRONT BUMPER	10.00	0.00	am ✓ 1,680.00 FL
2	2		*FRONT OUTER SENSOR RH	10.00	0.00	? *510.00 FL am ✓
3	2		*FRONT SENSOR O-RING	10.00	0.00	a *25.00 FL x am ✓
4	1		*FRONT BUMPER FOGLAMP COVER RH	10.00	0.00	? *78.00 FL de ✓
5	1		*FRONT FOGLAMP COVER CHROME RH	10.00	0.00	? *138.00 FL x am ✓
6	1		*FRONT FOGLAMP COVER BRACKET RH	10.00	0.00	? *40.00 FL x am ✓
7	1		*FRONT BUMPER SPONGE	10.00	0.00	? *195.00 FL de ✓
8	1		*FRONT BUMPER BRACKET RH	10.00	0.00	? *87.00 FL x am ✓
9	1		*FRONT BUMPER RETAINER RH	10.00	0.00	? *82.00 FL x am ✓
10	16		*FRONT BUMPER RIVET	10.00	0.00	am ✓ *92.80 FL
11	1		*FRONT HEADLAMP RH - TBA	10.00	0.00	\$4700.00 am ✓
12	1		*FRONT BUMPER REINFORCEMENT - CHECK	10.00	0.00	
13	1		*FRONT HEADLAMP PANEL RH - REPAIR	10.00	0.00	

F=Franchise part, L=List Item Disc.

Sub Total (\$\$)	2,884.40
- List Item Discount on L Items (\$\$)	288.44
<b>Total Parts (\$\$)</b>	<b>2,595.96</b>

Report was unsubmitted during this print-out.  
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## Estimates on Miscellaneous Items

No	Qty	Particulars	Amount
<u>Miscellaneous Items</u>			
1	1	OD/TP Case (insurer)	10.00
Sub Total (\$\$)			10.00

## Estimates on Labour

No	Particulars	Lab.Type	Amount
<u>Labour Items</u>			
1	TO REPAIR FRONT HEADLAMP PANEL RH. TO REMOVE & REPLACE ALL ACCIDENT DAMAGED PARTS & REALIGN ALL AFFECTED AREAS	New	300. 450.00
2	TO SPRAY PAINT ON ACCIDENT AFFECTED AREAS	New	250. 350.00
3	TO REMOVE & REFIX REVERSE SENSOR & CHECK WIRING	New	30. 60.00
4	TO INSPECT FRONT LIGHTING & WATER LEAKAGE TEST	New	20. 40.00
Gross Labour Cost (\$\$)			920.00

Report was unsubmitted during this print-out.  
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< END OF ESTIMATES >

PARTS : \$ 7255.80 - 10%  
= \$6550.22

MISCELLANEOUS : \$10.00

LABOUR : \$600.00

Total: \$7160.22 # 4 days.

## Hsiao Tong (LKKAuto)

---

**From:** Shu Pei (LKKAuto)  
**Sent:** Monday, 9 April 2018 8:57 AM  
**To:** jiaju@mova.com.sg; Taufikh (LKKAuto)  
**Cc:** SUR; CS A Team; Admin A  
**Subject:** RE: SDD19D FINALISE  
**Attachments:** IMG\_0981.JPG; IMG\_0982.JPG; IMG\_0984.JPG; IMG\_0985.JPG; IMG\_0987.JPG; IMG\_0989.JPG; IMG\_0990.JPG; IMG\_0991.JPG; IMG\_0992.JPG; IMG\_0993.JPG; IMG\_0994.JPG; IMG\_0995.JPG; IMG\_1003.JPG; IMG\_1004.JPG; IMG\_1005.JPG; IMG\_1006.JPG; IMG\_1008.JPG; IMG\_1068.JPG; IMG\_1069.JPG; IMG\_1070.JPG; IMG\_1071.JPG; IMG\_1072.JPG; IMG\_1073.JPG; SAM\_8554.JPG; SAM\_8555.JPG; SAM\_8563.JPG; SDD19D FINALISE.pdf

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

Please note that: -

LKK ref	Officer in charge
CC4/III18004938/T1pb3	Taufikh / Hsiao Tong

*To check availability of the case handler, you may contact the undersigned.*

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Jia Yu [mailto:[jiaju@mova.com.sg](mailto:jiaju@mova.com.sg)]

**Sent:** Saturday, 7 April 2018 2:14 PM

**To:** Taufikh (LKKAuto) <[Taufikh@lkkauto.com](mailto:Taufikh@lkkauto.com)>

**Cc:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** SDD19D FINALISE

Hi Taufikh,

Above attached with before paint and check item photos for SDD19D.

Would like to request for 4 repair days as headlamp was replaced.

Please advice whether we can finalise the cost of repair at 7160.22 with 4 repair days ?

Thank You.

Best Regards,

Jia Yu

MOVA Automotive Pte Ltd

## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	26 Feb 2018 18:42	<b>Cim Veh Model Changed</b>	{203384} MERCEDES-BENZ E250 2.0 SEDAN (A).	[R] Monitha Gunasekaran
2	26 Feb 2018 18:42	<b>Cim Created</b>	Reg No: SDD19D, Acct Date: 2018/02/23, Claim Type: TP, Insurer: India International Insurance Pte Ltd (HQ), TP Insurer: ERGO Insurance Pte. Ltd, (HQ), Workshop: Mova Automotive Pte Ltd (Bukit Merah), Created from SAS:MMOV18026541-01	[R] Monitha Gunasekaran
3	26 Feb 2018 18:56	<b>Cim Submitted</b>	3525.96.	[R] Monitha Gunasekaran
4	14 Mar 2018 09:22	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):: RR Region: III- Auto Assignment TO MCO M. Suggested Adj. : VICOM Ltd.	[I] Gabriel Wee
5	14 Mar 2018 09:22	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2018/03/23	[I] Gabriel Wee
6	14 Mar 2018 09:22	<b>Adj Mandate Set</b>	Approved:0.00.Reinsp:Adj decides.	[I] Gabriel Wee
7	14 Mar 2018 13:41	<b>Assignment 1st Accessed</b>		[A] CATHERINE CHONG KAI LING
8	14 Mar 2018 13:44	<b>Label Added</b>	{30651}:Vehicle Not In.	[A] CATHERINE CHONG KAI LING
9	15 Mar 2018 15:31	<b>Label Added</b>	{30653}:Direct Settlement.	[A] Lau Shu Pei
10	15 Mar 2018 15:31	<b>Adj Adjuster Assigned</b>	[None] -> MOHD TAUFIKH BIN HAMID	[A] Lau Shu Pei
11	17 Mar 2018 15:09	<b>Adj Mandate Request</b>	Cur.Reg:0.00:PODS Liability: 100% Remarks: Insured driver collided onto third party parked vehicle.	[A] CHEW HSIAO TONG

### ACTIVITY

[14/03/2018 13:44] CATHERINE CHONG KAI LING:

Please be informed that vehicle currently not in the workshop, repairer will arrange.

### Merimen Billing for this case - Transaction History

Bill No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
1732446	26/02/2018 18:42	Motor	Mova Automotive Pte Ltd (HQ)	Mova Automotive Pte Ltd (Bukit Merah)	SDD19D		xx.xx

## Claim Audit

AUDIT TRAIL				
No	On	Action	Remarks	By
1	26 Feb 2018 18:42	<b>Cim Veh Model Changed</b>	(203384) MERCEDES-BENZ E250 2.0 SEDAN (A), Reg No: SDD19D. Acct Date: 2018/02/23. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). TP Insurer: ERGO Insurance Pte. Ltd. (HQ). Workshop: Mova Automotive Pte Ltd (Bukit Merah). Created from SAS:MMOV18026 541-01	[R] Monitha Gunasekaran
2	26 Feb 2018 18:42	<b>Cim Created</b>		[R] Monitha Gunasekaran
3	26 Feb 2018 18:56	<b>Cim Submitted</b>	3525.96.	[R] Monitha Gunasekaran
4	14 Mar 2018 09:22	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):: RR Region: III- Auto Assignment TO MC0 M. Suggested Adj. : VICOM Ltd.	[I] Gabriel Wee
5	14 Mar 2018 09:22	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2018/03/23	[I] Gabriel Wee
6	14 Mar 2018 09:22	<b>Adj Mandate Set</b>	Approved:0.00.Reinsp:Adj decides.	[I] Gabriel Wee
7	14 Mar 2018 13:41	<b>Assignment 1st Accessed</b>		[A] CATHERINE CHONG KAI LING
8	14 Mar 2018 13:44	<b>Label Added</b>	(30651):Vehicle Not In.	[A] CATHERINE CHONG KAI LING
9	15 Mar 2018 15:31	<b>Label Added</b>	(30653):Direct Settlement.	[A] Lau Shu Pei
10	15 Mar 2018 15:31	<b>Adj Adjuster Assigned</b>	[None] -> MOHD TAUFIKH BIN HAMID	[A] Lau Shu Pei
11	17 Mar 2018 15:09	<b>Adj Mandate Request</b>	Cur.Req:0.00;PODS Liability: 100% Remarks: Insured driver collided onto third party parked vehicle.	[A] CHEW HSIAO TONG
12	20 Mar 2018 09:14	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2018/03/23	[I] Zuhaidah Bte Samsun
13	20 Mar 2018 09:14	<b>Adj Mandate Set</b>	Approved:0.00.	[I] Zuhaidah Bte Samsun
14	21 Mar 2018 14:19	<b>Label Removed</b>	(30651):Vehicle Not In.	[A] Lau Shu Pei
15	21 Mar 2018 14:21	<b>Adj Rpt Initiated</b>		[A] Lau Shu Pei

### ACTIVITY

[14/03/2018 13:44] CATHERINE CHONG KAI LING:  
Please be informed that vehicle currently not in the workshop, repairer will arrange.

### Merimen Billing for this case - Transaction History

Invoice No	Invoice Date	Invoice Type	From Name	To Name (Invoicee)	Sub J	Sub P	Amount
1732446	26/02/2018 18:42	Motor	Mova Automotive Pte Ltd (HQ)	Mova Automotive Pte Ltd (Bukit Merah)	SDD19D		xx.xx
1754246	21/03/2018 14:21	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SDD19D		10.70

## Hsiao Tong (LKKAuto)

---

**From:** Hsiao Tong (LKKAuto)  
**Sent:** Saturday, 24 March 2018 9:20 AM  
**To:** 'nitha'  
**Cc:** Admin A; Zaini (LKK Auto)  
**Subject:** ACCIDENT INVOLVING SHD 3051S(III) & SDD 19D ON 23/02/2018 \*Our Ref: CC4/III18004938/T1pb3

Your Ref: **SDD 19D**  
Our Ref: CC4/III18004938/T1pb3

*Without Prejudice*

Dear Sirs,

### **ACCIDENT INVOLVING SHD 3051S(III) & SDD 19D ON 23/02/2018**

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident.

And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	26 Feb 2018 18:42	<b>Cim Veh Model Changed</b>	(203384) MERCEDES-BENZ E250 2.0 SEDAN (A).	[R] Monitha Gunasekaran
2	26 Feb 2018 18:42	<b>Cim Created</b>	Reg No: SDD19D. Acct Date: 2018/02/23. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). TP Insurer: ERGO Insurance Pte. Ltd. (HQ). Workshop: Mova Automotive Pte Ltd (Bukit Merah). Created from SAS:MMOV18026541-01	[R] Monitha Gunasekaran
3	26 Feb 2018 18:56	<b>Cim Submitted</b>	3525.96.	[R] Monitha Gunasekaran
4	14 Mar 2018 09:22	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):: RR Region: III- Auto Assignment TO MCOM. Suggested Adj. : VICOM Ltd.	[I] Gabriel Wee
5	14 Mar 2018 09:22	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2018/03/23	[I] Gabriel Wee
6	14 Mar 2018 09:22	<b>Adj Mandate Set</b>	Approved:0.00.Reinsp:Adj decides.	[I] Gabriel Wee
7	14 Mar 2018 13:41	<b>Assignment 1st Accessed</b>		[A] CATHERINE CHONG KAI LING
8	14 Mar 2018 13:44	<b>Label Added</b>	(30651):Vehicle Not In.	[A] CATHERINE CHONG KAI LING
9	15 Mar 2018 15:31	<b>Label Added</b>	(30653):Direct Settlement.	[A] Lau Shu Pei
10	15 Mar 2018 15:31	<b>Adj Adjuster Assigned</b>	[None] -> MOHD TAUFIKH BIN HAMID	[A] Lau Shu Pei
11	17 Mar 2018 15:09	<b>Adj Mandate Request</b>	Cur.Req:0.00:PODS Liability: 100% Remarks: Insured driver collided onto third party parked vehicle.	[A] CHEW HSIAO TONG
12	20 Mar 2018 09:14	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2018/03/23	[I] Zuhaidah Bte Samsuri
13	20 Mar 2018 09:14	<b>Adj Mandate Set</b>	Approved:0.00.	[I] Zuhaidah Bte Samsuri
14	21 Mar 2018 14:19	<b>Label Removed</b>	(30651):Vehicle Not In.	[A] Lau Shu Pei
15	21 Mar 2018 14:21	<b>Adj Rpt Initiated</b>		[A] Lau Shu Pei
16	01 Oct 2018 08:11	<b>Adj Mandate Request</b>	Cur.Req:7920.38:PODS Liability: 100% Quantum: (a)CORw/GST: \$7,399.29 + (b)LORw/GST(4days x \$120.00): \$513.60 + (c)LTA/GIA search fee: \$7.49 = Total: \$7,920.38 Vehicle Model: Mercedes Benz E250 (1991cc). For your approval please.	[A] CHEW HSIAO TONG

Date From



Date To



Audit Type None



Go

### ACTIVITY

[14/03/2018 13:44] CATHERINE CHONG KAI LING:

Please be informed that vehicle currently not in the workshop, repairer will arrange.

### Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
1732446	26/02/2018 18:42	Motor	Mova Automotive Pte Ltd (HQ)	Mova Automotive Pte Ltd (Bukit Merah)	SDD19D		xx.xx
1754246	21/03/2018 14:21	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SDD19D		10.70

## Hsiao Tong (LKKAuto)

---

**From:** Suann <suann@mova.com.sg>  
**Sent:** Thursday, 20 September 2018 5:05 PM  
**To:** Hsiao Tong (LKKAuto); Admin A  
**Subject:** SDD19D & SHD3051S on 23/2/18  
**Attachments:** 20092018164039.pdf

Dear sir / mdm

Attached is our letter of demand.  
Please look into it & let us have your offer.

Thank you

Best Regards  
**Suanne Chiu**  
Claims Asst. Manager  
**MOVA Automotive Pte Ltd**  
Tel: +65 6272 3892  
Fax: +65 6270 8314



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## Print Received Message

This mail is associated with :

**SDD19D (MCT18020954)**  
**[SHD3051S]**  
TP  
CHUA TECK CHIN  
Feb 23 2018 1:00PM  
[COMFORT TRANSPORTATION PTE LTD]  
Mova Automotive Pte Ltd

**From** India International Insurance Pte Ltd (HQ) (III\_SG), sent on 01/10/2018 09:34 AM.  
**To** LKK\_HQ  
**Subject** Alert - Adj Mandate Maintained - SDD19D - Claim Handler: Zuhaidah Bte Samsuri

Maintained: Why is the COR part by parts instead of Lump sum?

## Print Received Message

This mail is associated with :

**SDD19D (MCT18020954)**  
**[SHD3051S]**  
TP  
CHUA TECK CHIN  
Feb 23 2018 1:00PM  
[COMFORT TRANSPORTATION PTE LTD]  
Mova Automotive Pte Ltd

**From** India International Insurance Pte Ltd (HQ) (III\_SG), sent on 15/10/2018 16:40 PM.  
**To** LKK\_HQ  
**Subject** Alert - Adj Mandate Approved (S\$0.00) - SDD19D - Claim Handler: Zuhaidah Bte Samsuri

Approved:0.00:OID just called me stating that the black colour markings on TP veh was an old damage. Please look into it.

8/49  
9/49  
14/49  
4/49

## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	26 Feb 2018 18:42	<b>Clim Veh Model Changed</b>	(203384) MERCEDES-BENZ E250 2.0 SEDAN (A).	[R] Monitha Gunasekaran
2	26 Feb 2018 18:42	<b>Clim Created</b>	Reg No: SDD19D, Acct Date: 2018/02/23, Claim Type: TP, Insurer: India International Insurance Pte Ltd (HQ), TP Insurer: ERGO Insurance Pte. Ltd. (HQ), Workshop: Mova Automotive Pte Ltd (Bukit Merah), Created from SAS:MMOV18026541-01	[R] Monitha Gunasekaran
3	26 Feb 2018 18:56	<b>Clim Submitted</b>	3525.96.	[R] Monitha Gunasekaran
4	14 Mar 2018 09:22	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ); RR Region: III- Auto Assignment TO MCOM, Suggested Adj. : VICOM Ltd.	[I] Gabriel Wee
5	14 Mar 2018 09:22	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2018/03/23	[I] Gabriel Wee
6	14 Mar 2018 09:22	<b>Adj Mandate Set</b>	Approved:0.00,Reinsp:Adj decides.	[I] Gabriel Wee
7	14 Mar 2018 13:41	<b>Assignment 1st Accessed</b>		[A] CATHERINE CHONG KAI LING
8	14 Mar 2018 13:44	<b>Label Added</b>	(30651):Vehicle Not In.	[A] CATHERINE CHONG KAI LING
9	15 Mar 2018 15:31	<b>Label Added</b>	(30653):Direct Settlement.	[A] Lau Shu Pei
10	15 Mar 2018 15:31	<b>Adj Adjuster Assigned</b>	[None] -> MOHD TAUFIKH BIN HAMID	[A] Lau Shu Pei
11	17 Mar 2018 15:09	<b>Adj Mandate Request</b>	Cur.Req:0.00:PODS Liability: 100% Remarks: Insured driver collided onto third party parked vehicle.	[A] CHEW HSIAO TONG
12	20 Mar 2018 09:14	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2018/03/23	[I] Zuhaidah Bte Samsuri
13	20 Mar 2018 09:14	<b>Adj Mandate Set</b>	Approved:0.00.	[I] Zuhaidah Bte Samsuri
14	21 Mar 2018 14:19	<b>Label Removed</b>	(30651):Vehicle Not In.	[A] Lau Shu Pei
15	21 Mar 2018 14:21	<b>Adj Rpt Initiated</b>		[A] Lau Shu Pei
16	01 Oct 2018 08:11	<b>Adj Mandate Request</b>	Cur.Req:7920.38:PODS Liability: 100% Quantum: (a)CORw/GST: \$7,399.29 + (b)LORw/GST(4days x \$120.00): \$513.60 + (c)LTA/GIA search fee: \$7.49 = Total: \$7,920.38 Vehicle Model: Mercedes Benz E250 (1991cc). For your approval please.	[A] CHEW HSIAO TONG
17	01 Oct 2018 09:34	<b>Adj Next Rpt Changed</b>	Cur Rpt:Final Rpt. Cur Due Date:2018/03/23, Mandate Remarks: Why is the COR part by parts instead of Lump sum?	[I] Zuhaidah Bte Samsuri
18	01 Oct 2018 09:34	<b>Adj Mandate Set</b>	Maintained:Why is the COR part by parts instead of Lump sum?	[I] Zuhaidah Bte Samsuri
19	15 Oct 2018 16:40	<b>Adj Next Rpt Changed</b>	Cur Rpt:Final Rpt. Cur Due Date:2018/03/23, Mandate Remarks: OID just called me stating that the black colour markings on TP veh was an old damage. Please look into it.	[I] Zuhaidah Bte Samsuri
20	15 Oct 2018 16:40	<b>Adj Mandate Set</b>	Approved:0.00:OID just called me stating that the black colour markings on TP veh was an old damage. Please look into it.	[I] Zuhaidah Bte Samsuri
21	04 Jul 2019 11:21	<b>Clim Supp Created</b> (S:840719)		[R] Monitha Gunasekaran
22	04 Jul 2019 11:21	<b>Clim Submitted</b> (S:840719)	4005.00.	[R] Monitha Gunasekaran
23	04 Jul 2019 11:21	<b>Adj Co Assigned</b> (S:840719)	LKK Auto Consultants Pte Ltd (HQ):	[I] Merimen Administrator
24	11 Jul 2019 15:17	<b>Supp Combined</b> (S:840719)		[A] CHEW HSIAO TONG
25	11 Jul 2019 15:25	<b>Adj Mandate Request</b>	Cur.Req:7920.38:PODS Liability: 100% Quantum: (a)CORw/GST: \$7,399.29 + (b)LORw/GST(4days x \$120.00): \$513.60 + (c)LTA/GIA search fee: \$7.49 = Total: \$7,920.38 Part by Part basis as there is no second hand parts. Kindly refer to the photos 8-11 in M	[A] CHEW HSIAO TONG

Date From



Date To



Audit Type

None

Go

### ACTIVITY

[14/03/2018 13:44] CATHERINE CHONG KAI LING:

Please be informed that vehicle currently not in the workshop, repairer will arrange.

### Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name	Ref 1	Ref 2	Amount
-------------	-----------	----------	----------	---------	-------	-------	--------

				(Branch)		
1732446	26/02/2018 18:42	Motor	Mova Automotive Pte Ltd (HQ)	Mova Automotive Pte Ltd (Bukit Merah)	SDD19D	xx.xx
1754246	21/03/2018 14:21	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SDD19D	10.70

# Print Received Message

This mail is associated with :

**SDD19D (MCT18020954)**  
**[SHD3051S]**  
 TP  
 CHUA TECK CHIN  
 Feb 23 2018 1:00PM  
 [COMFORT TRANSPORTATION PTE LTD]  
 Mova Automotive Pte Ltd

**From** India International Insurance Pte Ltd (HQ) (III\_SG), sent on 11/07/2019 16:25 PM.  
**To** LKK\_HQ  
**Subject** Alert - Adj Mandate Approved (S\$7920.38) - SDD19D - Claim Handler: Zuhaidah Bte Samsuri

Approved:7920.38:OID just called me stating that the black colour markings on TP veh was an old damage. Please look into it.

*6915-22 uss 10%*  
*US 6200 + 7%*  
~~*comp 6634*~~  
~~*428*~~  
~~*729*~~  


---

*769.44*  
 =

## Hsiao Tong (LKKAuto)

---

**From:** Suann <suann@moval.com.sg>  
**Sent:** Monday, 22 July 2019 10:07 AM  
**To:** Hsiao Tong (LKKAuto)  
**Cc:** Admin A  
**Subject:** RE: SDD19D & SHD3051S on 23/2/18 - MCT18020954 //LKK REF: CC4/III18004938/T1pb3

Dear Hsiao Tong

Please compromise global sum \$7400/- to close this matter.

Thank you

Best Regards  
**Suanne Chiu**  
Claims Asst. Manager  
**MOVA Automotive Pte Ltd**  
Tel: +65 6272 3892  
Fax: +65 6270 8314



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---

**From:** Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]  
**Sent:** Monday, 22 July 2019 9:03  
**To:** Suann  
**Cc:** Admin A  
**Subject:** RE: SDD19D & SHD3051S on 23/2/18 - MCT18020954 //LKK REF: CC4/III18004938/T1pb3

Without Prejudice

Dear Sirs/Mdm,

Thank you for your patience.

We propose settlement at a global sum of \$7,000.00(all-in).

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Suann <[suann@mova.com.sg](mailto:suann@mova.com.sg)>

**Sent:** Thursday, 27 June 2019 10:30 AM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** FW: SDD19D & SHD3051S on 23/2/18 - MCT18020954

Dear Hsiao Tong

Please check outcome.

Thank you

Best Regards

**Suanne Chiu**

Claims Asst. Manager

**MOVA Automotive Pte Ltd**

Tel: +65 6272 3892

Fax: +65 6270 8314



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---

**From:** Suann [<mailto:suann@mova.com.sg>]

**Sent:** Saturday, 15 June 2019 14:52

**To:** 'Hsiao Tong (LKKAuto)'; 'Admin A'

**Subject:** FW: SDD19D & SHD3051S on 23/2/18 - MCT18020954

Dear Hsiao Tong

Please check outcome.

Thank you

Best Regards

**Suanne Chiu**

Claims Asst. Manager

**MOVA Automotive Pte Ltd**

Tel: +65 6272 3892

Fax: +65 6270 8314

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---

**From:** Zuhaidah Samsuri [mailto:[aida@iii.com.sg](mailto:aida@iii.com.sg)]  
**Sent:** Wednesday, 29 May 2019 11:30  
**To:** Suann  
**Cc:** 'Admin A'; 'Hsiao Tong (LKKAuto)'  
**Subject:** RE: SDD19D & SHD3051S on 23/2/18 - MCT18020954

Hi Suann,

This matter is handled by LKK under D/S.

By copy to Hsiao Tong,

Please follow-up.

Thanks.

Best Regards  
**Aida Samsuri**  
Motor Claims Dept  
India International Insurance Pte Ltd  
64 Cecil Street #04/#05 IOB Building  
Singapore 049711  
Tel: 6347 6100 Ext 257 Fax: 6224 4174  
Email: [aida@iii.com.sg](mailto:aida@iii.com.sg)  
Co. Reg Number: 198703792K

---

**From:** Suann [mailto:[suann@moval.com.sg](mailto:suann@moval.com.sg)]  
**Sent:** Wednesday, 29 May, 2019 11:08 AM  
**To:** Zuhaidah Samsuri <[aida@iii.com.sg](mailto:aida@iii.com.sg)>  
**Cc:** 'Hsiao Tong (LKKAuto)' <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; 'Admin A' <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** FW: SDD19D & SHD3051S on 23/2/18

Dear Aida

Our letter of demand have been submitted since Sep 2018.  
Please look into it & let us have your offer.

Thank you

Best Regards  
**Suane Chiu**  
Claims Asst. Manager  
**MOVA Automotive Pte Ltd**  
Tel: +65 6272 3892  
Fax: +65 6270 8314



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---

**From:** Suann [<mailto:suann@mova.com.sg>]  
**Sent:** Tuesday, 28 May 2019 16:46  
**To:** 'Hsiao Tong (LKKAuto)'; 'Admin A'  
**Subject:** FW: SDD19D & SHD3051S on 23/2/18

Dear Hsiao Tong

Please let us have your reply.

Thank you

Best Regards  
**Suanne Chiu**  
Claims Asst. Manager  
**MOVA Automotive Pte Ltd**  
Tel: +65 6272 3892  
Fax: +65 6270 8314



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---

**From:** Suann [<mailto:suann@mova.com.sg>]  
**Sent:** Wednesday, 22 May 2019 17:37  
**To:** 'Hsiao Tong (LKKAuto)'; 'Admin A'  
**Cc:** 'Jia Le (LKK Auto)'  
**Subject:** RE: SDD19D & SHD3051S on 23/2/18  
**Importance:** High

Dear Hsiao Tong

Please check outcome.

Best Regards  
**Suanne Chiu**  
Claims Asst. Manager  
**MOVA Automotive Pte Ltd**  
Tel: +65 6272 3892  
Fax: +65 6270 8314



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---

**From:** Suann [<mailto:suann@moval.com.sg>]  
**Sent:** Thursday, 25 April 2019 14:33  
**To:** 'Hsiao Tong (LKKAuto)'; 'Admin A'  
**Subject:** FW: SDD19D & SHD3051S on 23/2/18  
**Importance:** High

Dear Hsiao Tong

Gentle reminder.

Best Regards  
**Suane Chiu**  
Claims Asst. Manager  
**MOVA Automotive Pte Ltd**  
Tel: +65 6272 3892  
Fax: +65 6270 8314



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---

**From:** Suann [<mailto:suann@moval.com.sg>]  
**Sent:** Thursday, 4 April 2019 17:47  
**To:** 'Hsiao Tong (LKKAuto)'; 'Admin A'  
**Subject:** FW: SDD19D & SHD3051S on 23/2/18  
**Importance:** High

Dear Hsiao Tong

LOD has submitted since Sep 18, please look into it & let us have your offer.

Thank you

Best Regards  
**Suane Chiu**  
Claims Asst. Manager  
**MOVA Automotive Pte Ltd**  
Tel: +65 6272 3892  
Fax: +65 6270 8314



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---

**From:** Suann [<mailto:suann@moval.com.sg>]  
**Sent:** Friday, 1 March 2019 12:04

**To:** 'Hsiao Tong (LKKAuto)'; 'Admin A'  
**Subject:** FW: SDD19D & SHD3051S on 23/2/18

Dear Hsiao Tong

Please check outcome.

Thank you

Best Regards  
**Suanne Chiu**  
Claims Asst. Manager  
**MOVA Automotive Pte Ltd**  
Tel: +65 6272 3892  
Fax: +65 6270 8314



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---

**From:** Suann [<mailto:suann@moval.com.sg>]  
**Sent:** Friday, 15 February 2019 12:01  
**To:** 'Hsiao Tong (LKKAuto)'; 'Admin A'  
**Subject:** FW: SDD19D & SHD3051S on 23/2/18

Dear Hsiao Tong

Please check outcome

Best Regards  
**Suanne Chiu**  
Claims Asst. Manager  
**MOVA Automotive Pte Ltd**  
Tel: +65 6272 3892  
Fax: +65 6270 8314



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**From:** Suann [<mailto:suann@moval.com.sg>]  
**Sent:** Thursday, 10 January 2019 10:41  
**To:** 'Hsiao Tong (LKKAuto)'; 'Admin A'  
**Subject:** SDD19D & SHD3051S on 23/2/18

Dear Hsiao Tong

Attached is our letter of demand.  
Please look into it & let us have your offer.

Thank you

Best Regards

**Suanne Chiu**

Claims Asst. Manager

**MOVA Automotive Pte Ltd**

Tel: +65 6272 3892

Fax: +65 6270 8314



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Automotive Pte Ltd

**Main Office:**

Mova Building  
No. 22, Jalan Kilang,  
Singapore 159419  
Tel: **(65) 6476 3333**  
Fax: (65) 6271 5881  
www.mova.com.sg

**Workshop Dept:**

Block 1005,  
Bukit Merah Lane 3,  
#01-04/05/06/04  
Singapore 159722

**VIA EMAIL**  
**WITHOUT PREJUDICE**

Tel: **(65) 6272 3892**  
Fax: (65) 6270 8314

Co. Reg. 188904030G  
GST Reg. M2-0088864-2

Our Ref : SDD19D / T600318  
Your Ref : TO BE ADVISED

Date : 20 September 2018

**INDIA INT'L INSURANCE PTE LTD**  
64 Cecil Street  
#05-06 IOB Building  
Singapore 049711.

Attn: Motor Claims Department

Dear Sir/Mdm

**ACCIDENT INVOLVING: SDD19D & SHD3051S**

**DATE OF ACCIDENT: 23 FEBRUARY 2018**

**ALONG : 9 JALAN MENBINA**

We refer to the above mentioned accident. We are claiming as per below:

Cost of Repairs	\$ 7,399.29
Loss of Use (\$ __x __days)	\$
Loss of Rental (\$ <u>120.00</u> x <u>04</u> days) + 7% GST	\$ 513.60
Surveyor Fees	\$
Taxi Fees / E-License / Others	\$
LTA /GIA SEARCH	\$ 7.49
Medical Fees	\$
Towing Fees	\$
<b>Grand Total</b>	<b>\$ 7,920.38</b>

Car date in: 20/03/2018 Car date out: 24/03/2018

Authorized Repair Days: 03 (TP/OD/WS/Recovery of Incidental Costs)

Please pay the amount of **S\$ 7,920.38** in favor of **MOVA AUTOMOTIVE PTE LTD**

If you have any enquiries, please call Ms Suann @ 62723892 or email [suann@mova.com.sg](mailto:suann@mova.com.sg)

Yours faithfully,

**MOVA AUTOMOTIVE PTE LTD**  
For Claims Manager

**NOTE:** # Please note that the Loss of Use will be paid based on negotiation and on the NIMA Protocol (Court Guideline).

- This is a computer generated letter and does not need a signature.

Main Office: Mova Building, No. 22 Jalan Kilang, Singapore 159419. Tel : (65) 6476 3333 Fax : (65) 8271 5891 Website: www.mova.com.sg  
 Workshop: Block 1006, Bukit Merah Lane 3, #01-04/06/08/94, Singapore 159722 Tel : (65) 6272 3892 Fax : (65) 6270 8314

**POWER OF ATTORNEY**

ACCIDENT INVOLVING (Owner's Vehicle No.) 500 19 D and (Third Party's Vehicle No.) 23/12/18 on 23/12/18 along 9 Jalan Merah, Bukit Merah

BY THIS POWER OF ATTORNEY, \*I/We, Chia Teck Chin \*NRIC/Passport No. 50180457 (Address)\* 9 Jalan Merah, Bukit Merah

a company incorporate in Singapore and having its registered office at (Address)\* 9 Jalan Merah, Bukit Merah owner of Vehicle Registered No.

hereby irrevocably appoint MOVA AUTOMOTIVE PTE LTD, (MOVA) a company incorporated in Singapore and having its registered office at

its agents or any person authorized by MOVA to be \*my/our Attorney and in \*my/our name(s) and on \*my/our behalf to do all or any of the following :

1. To submit, resolve and make any claim(s) (including the commencement of legal proceedings) which \*I/we may have against the other \*party/parties to the Accident and under the insurance \*policy/policies taken up by such \*party/parties or alternatively under Insurance Policy No. amplic 1502267 taken up by \*me/us (subject to approval by my Insurance Company) in respect of the cost of repairs, loss of use/rental and all other costs and expenses, etc suffered by \*me/us arising from the Accident (loss and damage).
2. For the purpose of such claim(s) as aforesaid, to appoint solicitors on \*my/our behalf as \*my/our Attorney shall in MOVA absolute **discretion, deem fit.**
3. To collect payment(s) due in respect of any such claim(s) for the loss and damage, such paymnt to be made by way of cheque in favor of **MOVA AUTOMOTIVE PTE LTD** and to give a valid receipt and discharge thereof.
4. For any of the purposes aforesaid, **to execute, sign, seal and deliver all documents whatsoever in relation thereto.**
5. Generally **do all such acts as it shall deem necessary for the purpose of settling such claim(s) and**
6. **To agree to any settlement at the absolute discretion of MOVA.**

\*I/We hereby declare that all acts, instruments and documents done by virtue of this Power of Attorney on \*my/our behalf by the Attorney, its agents or any person authorized by MOVA in its behalf shall be as good valid and effectual to all intents and purposes whatsoever as it the same had been done or executed by \* me/us in \*my/our own proper person(s) and \*I/we hereby ratify and confirm, all acts, instruments and documents done or executed by virtue of the authority and powers hereby conferred.

\*I/We hereby further declare that **the powers and authority hereby conferred shall remain irrevocable.**

\*I/We further confirm that the acceptance by MOVA of the settlement amount in respect of such constitute the full discharge of my/our claim(s) in respect of such loss and damage.

**\*IN WITNESS WHEREOF.** \*I/We have hereunto to set \*my/our hand and seal this day 20 of the month of Mar, Year Two Thousand - 20 (20).

Signed, Sealed & Delivered By

Chia Teck Chin

Customer's Name: Chia Teck Chin  
 NRIC No: 50180457  
 Co's Rubber Stamp, where applicable.

\*delete as appropriate.

The acceptance of this offer is without prejudice to any personal injury claim/insure's claim/expenses

## EXPRESS SETTLEMENT

### DISCHARGE VOUCHER III-Direct Settlement (PODS)

India Ref: MCT18020954  
Claimant Ref: SDD19D

We/I, Mova Automotive Pte Ltd ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK Auto Consultants Pte Ltd (name of Surveyor) with respect to the amount claimed for S\$ 7,400.00 (Global Sum) ~~(7,400.00)~~, vehicle no. SDD 19D that was damaged pursuant to the accident which occurred on 23/02/2018 (date) at 9 Jalan Membina Central Green Condo (location) involving vehicle no. SHD 3051S (insured vehicle). This is pursuant to the inspection conducted on 20/03/2018 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner CHUA TECK CHIN ("the third party claimant") of vehicle no. SDD 19D to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SDD 19D (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 7,400.00 to Mova Automotive Pte Ltd

Dated this 21 day of July 2019

CLAIMANT:

Signature:

  
Signed by "the workshop" (with chop)

Name:

NRIC:

Address:

Nationality:

Occupation:

MOVA AUTOMOTIVE PTE LTD  
 Blk 100, JERAMBA LANE 3  
 #01-04 (S) 159722  
 Tel: 62720002 Fax: 62700000  
 GST Reg No: M2-006886+

WITNESS:

Signature:

Name:

NRIC:

Address:

Nationality:

Occupation:



  
Signed by appointed Surveyor

LKK Auto Consultants Pte Ltd

199607198R

51 Ubi Avenue 1

#01-25 Paya Ubi Ind. Park S(408933)

# Tax Invoice

26/07/2019

INDIA INT'L INSURANCE PTE LTD  
64 CECIL STREET #04-06  
IOB BUILDING  
SINGAPORE 049711

Attention :- XA027

Page # :- 1  
Veh # :- SDD19D  
Veh Model :- MERC  
Tax # :- CK630852  
Claim # :- T600318  
ACC. Date :- 23/02/18  
Terms :- C.O.D Days  
Remarks :- MERIMEN SYSTEM

**Main Office:**  
Mova Building  
No. 22, Jalan Kilang,  
Singapore 150419  
Tel : (65) 6476 3333  
Fax : (65) 6271 5891  
www.mova.com.sg

**Workshop Dept:**  
Block 1008,  
Bukit Merah Lane 3,  
#01-04/06/08/04  
Singapore 150722  
Tel : (65) 6272 3892  
Fax : (65) 6270 8314  
Co. Reg. 108904033G  
GST Reg. M2-0088864-2

No.	Description	Qty	U.Price	Amounts S\$
<b>SPECIAL NET ITEMS :</b>				
	COST OF REPAIR			6,915.22
	FINAL SETTLEEMNT (OLD DAMAGED -5%)			-345.77
	<b>SPECIAL NET TOTAL S\$</b>			<b>6,569.45</b>

E. & O.E



NON-TAX AMOUNT S	
AMOUNT S\$	6,569.45
GST @ 7 %	459.86
<b>AMOUNT DUE S\$</b>	<b>7,029.31</b>

Customer's Signature/Co. Stamp **MOVA AUTOMOTIVE PTE LTD**



AUTOMOTIVE PTE LTD

Website: www.mova.com.sg  
Co. Reg. No.: 198904033G

# Automotive Pte Ltd

Main Office: No. 22 Jalan Kilang, Singapore 159419  
Bukit Merah Branch:  
Blk 122 Bukit Merah Lane 1 #01-50, Singapore 150122  
Fan Yoong Branch: No. 15 Fan Yoong Road, Singapore 629792  
Tel: (65) 6476 3333 Fax: (65) 6270 8314  
24 Hours Breakdown Service: (65) 9799 8888  
Bedok Branch: 219 Bedok Central #01-138, Singapore 460219  
Tel: (65) 6604 7877

# RENTAL AGREEMENT

RA NO.: I 11685  
21/3/18

RENTAL DETAILS		INSURANCE EXCESS AMOUNT		
Vehicle Make/Model: <i>VW JETTA</i>	Vehicle No: <i>SLL4520D</i>	Singapore	Malaysia	Signature
Date/Time Out: <i>24/3/18 14:00</i>		S\$ <i>3500</i>	S\$ <i>4500</i>	<i>[Signature]</i>
Petrol Level Out: <i>E 1/8 1/4 3/8 1/2 5/8 3/4 7/8 F</i>		Per Accident	Per Accident	
Date/Time In: <i>24/3/18 @ 14:20 hrs</i>		Charges		
Petrol Level In: <i>E 1/8 1/4 3/8 1/2 5/8 3/4 7/8 F</i>		Months @\$	Per Month	
Change Over 1: Date: Initial:		Weeks @\$	Per Week	
Change Over 2: Date: Initial:		<i>4 Days @\$ 120.00</i>	Per Day	<i>480.00</i>
KM Out: <i>9125</i>	KM In: <i>9433</i>	Hours @\$	Per Hour	
HIRER DETAILS		Sub-Total		<i>480.00</i>
Named Hirer		Less Discount	%	
Name: <i>CHUA JIN CHUN</i>		Rental Charges		
Address: <i>9 JALAN MERIDIAN #02-06 S 168432</i>		CDW @\$	per day / week / month	
		PAI @\$	per day / week / month	
		Petrol Top-Up		
		Misc Charges		
Identity Card No: <i>S 91175691</i>		GST <i>7%</i>		<i>33.60</i>
Date of Birth: <i>31-05-1981</i>		Total		<i>513.60</i>
Driving License: <i>S 91175691</i>		VISA / MASTER CARD / AMEX	CASH / COMPANY BILLING / OTHERS	
Country of Issue:		Pre-payment		
Tel: (HP) <i>965 78711</i> (O)		Downpayment and Deposit		
Nationality: <i>Singapore</i>		Amount Refunded/ Due		
Effective Date: <i>11-11-18 - 2018</i>		Signature of Refund		
Additional Hirer		Remarks:		
Name:		<i>SDDAD / Summe / claim</i>		
Address:		Invoice No:	Ref. No:	
		Checked Out By:	Checked In By:	Checked By:
Identity Card No:		<i>[Signature]</i>	<i>[Signature]</i>	
Date of Birth:		Sales-In Charge:		
Driving License:		Past 3 years accidents YES <input type="checkbox"/> NO <input type="checkbox"/>		
Country of Issue:				
Tel: (HP) (O)				
Nationality:				
Effective Date:				

I fully understand and agreed to the terms and condition appended on both sides of this Vehicle Rental Agreement. I also agreed that if there is any outstanding amount payable after the conclusion of my rental not restricted to parking or traffic infringements during my period of hire, I will agreed that these outstanding payment be billed to my charge/ credit card voucher given above. All above information given by me are true in connection to this agreement.

Hirer's Signatory / Company Stamp (if corporate hirer)

Authorised Manager Signature

Date & Time

### IMPORTANT

- Only authorized drivers with valid driving license of minimum 2 years may drive the rental vehicle.
- All rental vehicles are strictly for Singapore use only, and may not be driven outside Singapore without prior approval of MOVA Automobile.
- In any accident, the Hirer must report to MOVA Automobile immediately. The Hirer shall endeavor to assist in all manners possible.
- The Hirer shall be liable for all excess charges (if any) for late return at the hourly rate shown, inclusive of CDW and PAI. Late return of more than 4 hours will be considered as a day rental.
- All traffic infringements and summons (if any) are the responsibility of the Hirer.

# Thank you



Chiu Nyet Fah has successfully logged out.

Your last login date and time was 26 Feb 2018, 10:49:35.

To return to ONE.MOTORING, please click [here](#)

For security reasons, please **CLEAR YOUR CACHE** after each session.

## Session Transaction History

<u>S/No.Asset</u> <u>Type</u>	<u>Asset ID</u>	<u>Asset</u> <u>Owner ID</u>	<u>Transaction Type</u>	<u>Transaction</u> <u>Amount</u> <u>(S\$)</u>	<u>Log</u> <u>Date/Time</u>
1 Vehicle	SHD30515-		18.32 Insurance Enquiry (GIRO Payment)	7.49	26 Feb 2018 / 10:51:18

**Enquire Vehicle Insurer**

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
SHD30515	23 Feb 2018 / 13:30:20	Successful	I05	INDIA INT'L INS PTE LTD

[Previous](#)[OK](#)

### ...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement

#### CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	26 Feb 2018 <a href="#">Sendback Est</a>	26 Feb 2018 18:56 <b>S\$3,525.96</b>	14 Mar 2018 09:22 <a href="#">Edit Adj Rpt</a>	<b>S\$6,915.22</b> <a href="#">Edit Estimates</a>	<b>S\$6,915.22</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>
Supp #1	04 Jul 2019 11:21	04 Jul 2019 11:21 <b>S\$4,005.00</b>	04 Jul 2019 11:21			(Combined)	<b>Combined with Main</b> <a href="#">Uncombine Suppl.</a>

Main	Reference	Claim Details	Documents	<a href="#">Show All</a>					
<b>CLAIM SUBFOLDER DETAILS</b>									
Insured:	<b>COMFORT TRANSPORTATION PTE LTD</b> , ID: 199303821R								
Main Claimant:	<b>CHUA TECK CHIN</b> , ID: S0136408A								
Vehicle Reg. No.:	<b>SDD19D</b>	Date of Loss:	23/02/2018 13:00 - :59 [47 Months and 30 Days From LTA Reg Date (Man Yr)]						
Claim Type:	<b>TP / MCT18020954</b>		Policy/Cover Note No.:	MCOM0015					
Vehicle Reg. No. (Insured):	<b>SHD3051S</b>	Policy No. (Claimant):	DMPC17S022637						
	Excess:								
Repairer:	<b>Mova Automotive Pte Ltd (Bukit Merah)</b> Blk 1008, #01-04/06/08/94, Bukit Merah Lane 3, 159722 Bukit Merah - Tel: 62723892/64763333								
Handling Insurer:	<b>India International Insurance Pte Ltd (HQ)</b> - Tel: 63476100 ... [Handled by <b>Zuhaidah Bte Samsuri</b> - 6347 6070]								
Claimant's Insurer:	<b>ERGO Insurance Pte. Ltd. (HQ)</b> - Tel: 6829 9199								
Adjuster:	<b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>MOHD TAUFIKH BIN HAMID</b> ] ... [Final Rpt due 23/03/2018]								
<b>ASSOCIATED MAIL RECEIVED</b>				<a href="#">View All</a>   <a href="#">Compose Case Mail</a>					
<ul style="list-style-type: none"> <li>• III_SG (11/07/2019): Alert - Adj Mandate Approved (S\$7920.38) - SDD19D - Claim Handler: Zuhaidah Bte ...</li> <li>• III_SG (15/10/2018): Alert - Adj Mandate Approved (S\$0.00) - SDD19D - Claim Handler: Zuhaidah Bte Sam...</li> <li>• III_SG (01/10/2018): Alert - Adj Mandate Maintained - SDD19D - Claim Handler: Zuhaidah Bte Samsuri</li> <li>• III_SG (20/03/2018): Alert - Adj Mandate Approved (S\$0.00) - SDD19D - Claim Handler: Zuhaidah Bte Sam...</li> </ul>									
<b>ALL ASSOCIATED TASKS</b>				<a href="#">View All</a>   <a href="#">Search Tasks</a>   <a href="#">Create New Task</a>   <a href="#">Complete</a>					
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

**SDD19D (MCT18020954)**  
**[SHD3051S]**  
**TP**  
**CHUA TECK CHIN**  
**Feb 23 2018 1:00PM**  
**[COMFORT TRANSPORTATION PTE LTD]**  
**Mova Automotive Pte Ltd**

Upload Documents		Upload Photos		Compose New Letter		View <input type="button" value="View in Browser"/>		
<b>Assessment Reports</b>							1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Mova Automotive Pte Ltd (Bukit Merah)			Thumbnail	Print		
1	26/02/18 18:56	<b>Repairer Estimates</b>		1	Load HTM			
2	04/07/19 11:21	<b>Repairer Estimates Suppl. #1</b>		1	Load HTM			
<b>Photos/Images</b>							3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)			Thumbnail	Print		
1	01/10/18 08:08	<b>Odometer Reading</b>		1	Load JPG	<input checked="" type="checkbox"/>		
2	01/10/18 08:08	<b>Chassis Number</b>		1	Load JPG	<input checked="" type="checkbox"/>		
3	01/10/18 08:08	<b>General View</b>		1	Load JPG	<input checked="" type="checkbox"/>		
4	01/10/18 08:08	<b>General View</b>		1	Load JPG	<input checked="" type="checkbox"/>		
5	01/10/18 08:08	<b>General View</b>		1	Load JPG	<input checked="" type="checkbox"/>		
6	01/10/18 08:08	<b>General View</b>		1	Load JPG	<input checked="" type="checkbox"/>		
7	01/10/18 08:08	<b>General View</b>		1	Load JPG	<input checked="" type="checkbox"/>		
8	01/10/18 08:08	<b>General View</b>		1	Load JPG	<input checked="" type="checkbox"/>		
9	01/10/18 08:08	<b>General View</b>		1	Load JPG	<input checked="" type="checkbox"/>		
10	01/10/18 08:08	<b>General View</b>		1	Load JPG	<input checked="" type="checkbox"/>		
11	01/10/18 08:09	<b>General View</b>		1	Load JPG	<input checked="" type="checkbox"/>		
12	01/10/18 08:09	<b>General View</b>		1	Load JPG	<input checked="" type="checkbox"/>		
13	01/10/18 08:09	<b>General View</b>		1	Load JPG	<input checked="" type="checkbox"/>		
14	01/10/18 08:09	<b>General View</b>		1	Load JPG	<input checked="" type="checkbox"/>		
15	01/10/18 08:09	<b>General View</b>		1	Load JPG	<input checked="" type="checkbox"/>		
16	01/10/18 08:09	<b>General View</b>		1	Load JPG	<input checked="" type="checkbox"/>		
17	01/10/18 08:09	<b>General View</b>		1	Load JPG	<input checked="" type="checkbox"/>		
18	01/10/18 08:09	<b>General View</b>		1	Load JPG	<input checked="" type="checkbox"/>		
19	01/10/18 08:09	<b>General View</b>		1	Load JPG	<input checked="" type="checkbox"/>		
20	01/10/18 08:09	<b>General View</b>		1	Load JPG	<input checked="" type="checkbox"/>		
21	01/10/18 08:09	<b>General View</b>		1	Load JPG	<input checked="" type="checkbox"/>		
22	01/10/18 08:09	<b>General View</b>		1	Load JPG	<input checked="" type="checkbox"/>		
23	01/10/18 08:09	<b>General View</b>		1	Load JPG	<input checked="" type="checkbox"/>		
24	01/10/18 08:09	<b>Reinspection Photo</b>		1	Load JPG	<input checked="" type="checkbox"/>		
25	01/10/18 08:09	<b>Reinspection Photo</b>		1	Load JPG	<input checked="" type="checkbox"/>		
26	01/10/18 08:09	<b>Reinspection Photo</b>		1	Load JPG	<input checked="" type="checkbox"/>		
27	01/10/18 08:09	<b>Reinspection Photo</b>		1	Load JPG	<input checked="" type="checkbox"/>		
28	01/10/18 08:09	<b>Reinspection Photo</b>		1	Load JPG	<input checked="" type="checkbox"/>		
29	01/10/18 08:09	<b>Reinspection Photo</b>		1	Load JPG	<input checked="" type="checkbox"/>		
30	01/10/18 08:09	<b>Reinspection Photo</b>		1	Load JPG	<input checked="" type="checkbox"/>		
31	01/10/18 08:09	<b>Reinspection Photo</b>		1	Load JPG	<input checked="" type="checkbox"/>		
32	01/10/18 08:09	<b>Reinspection Photo</b>		1	Load JPG	<input checked="" type="checkbox"/>		
33	01/10/18 08:09	<b>Reinspection Photo</b>		1	Load JPG	<input checked="" type="checkbox"/>		

Assessment Reports				1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Mova Automotive Pte Ltd (Bukit Merah)		Thumbnail	Print
34	01/10/18 08:09	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
35	01/10/18 08:09	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
36	01/10/18 08:09	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
37	01/10/18 08:09	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
38	01/10/18 08:09	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
39	01/10/18 08:09	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
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45	01/10/18 08:09	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
46	01/10/18 08:09	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
47	01/10/18 08:09	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
48	01/10/18 08:09	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
49	01/10/18 08:09	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
Documentation				1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Mova Automotive Pte Ltd (Bukit Merah)		Thumbnail	Print
1	26/02/18 18:55	Certificate of Insurance		Load PDF	
2	26/02/18 18:55	Driver's Driving License		Load PDF	
3	26/02/18 18:55	E-filed GIA report		Load PDF	
No	Finalized On	India International Insurance Pte Ltd (HQ)		Thumbnail	Print
1	14/03/18 09:20	Singapore Accident Statement - OI		Load PDF	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	21/03/18 17:47	TP ESTIMATE- MARKED		Load PDF	
2	01/10/18 08:08	LOD		Load PDF	
3	01/10/18 08:08	RENTAL		Load PDF	
4	01/10/18 08:08	LTA SEARCH FEE		Load PDF	
5	14/08/19 09:04	WORKSHOP INVOICE		Load PDF	
6	14/08/19 09:04	AUTHORISATION TO ACT FORM		Load PDF	
7	14/08/19 09:04	DISCHARGE VOUCHER		Load PDF	

### Linked Accident Report Documents

Assessment Reports				1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Mova Automotive Pte Ltd (Bukit Merah)		Thumbnail	Print
1	24/02/18 15:51	Accident Statement		Load HTM	
2	26/02/18 11:54	Addendum Sheet		Load TIF	
3	26/02/18 11:55	Accident Statement Addm. #1		Load HTM	
Photos/Images				3 per page	<input checked="" type="checkbox"/>
No	Finalized On	Mova Automotive Pte Ltd (Bukit Merah)		Thumbnail	Print
1	26/02/18 11:53	Accident Photo		Load JPG	<input checked="" type="checkbox"/>
2	26/02/18 11:53	Accident Photo		Load JPG	<input checked="" type="checkbox"/>
3	26/02/18 11:53	Accident Photo		Load JPG	<input checked="" type="checkbox"/>
4	26/02/18 11:53	Accident Photo		Load JPG	<input checked="" type="checkbox"/>
5	26/02/18 11:53	Accident Photo		Load JPG	<input checked="" type="checkbox"/>
Documentation				1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Mova Automotive Pte Ltd (Bukit Merah)		Thumbnail	Print
1	24/02/18 10:38	Sketch Plan		Load TIF	

## Documents Checklist

**DOCUMENTS CHECKLIST**

Reset

Save

Print

There are no document checklists configured.

**Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)****Show Remarks To:**  Repairer  Handling InsurerNote: Remarks are private unless you show it to other parties.

## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607196R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park  
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

### VEHICLE DAMAGE INSPECTION REPORT

**Our File No:** CC4/III18004938/T1PB3Q2  
**Date:** 14/08/2019

#### REFERENCE

Handling Insurer: India International Insurance Pte Ltd	Policy No: MCOM0015
<b>Claimant Vehicle No :</b> SDD19D	<b>Insured Vehicle No :</b> SHD3051S
Date of Loss: 23/02/2018	Nature of Claim: TP <span style="float: right;">Claim No: MCT18020954</span>

#### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: <b>SDD19D</b>	Engine No: 27492030109367
Make & Model: MERCEDES-BENZ E250, 2.0 SEDAN (A)	Chassis No: WDD2120362A895423
Reg. Date: 24/02/2014 (Man. Year: 2013)	Odometer: 42194 km
Colour: Silver	
Engine Capacity: 1991 cc	
Market Value/New Car Price: N/A	
Sum Insured (S\$): <b>Market Value/New Car Price</b>	

#### CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

#### CONDITION OF TYRES

Front Tyre Size: 245/40 R18	Rear Tyre Size: 245/40 R18
Front Left Side: Goodyear 6 mm	Rear Left Side: Goodyear 6 mm
Front Right Side: Goodyear 6 mm	Rear Right Side: Goodyear 6 mm

*The above values represent the remaining tyre treads depth*

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	6,600.96	6,305.22	295.74	4.48
Miscellaneous Items	10.00	10.00	0.00	0.00
Labour	920.00	600.00	320.00	34.78
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Gross Total (S\$)</b>	<b>7,530.96</b>	<b>6,915.22</b>	<b>615.74</b>	<b>8.18</b>
<b>+ GST 7.00/7.00% (S\$)</b>	<b>527.17</b>	<b>484.07</b>	<b>43.10</b>	<b>8.18</b>
<b>Nett Amount (S\$)</b>	<b>8,058.13</b>	<b>7,399.29</b>	<b>658.84</b>	<b>8.18</b>
<b>+ Car Rental (4.0 x S\$100.00/day + 7.00% GST) (S\$)</b>		428.00		
<b>+ Doc/Search Fee (S\$)</b>		7.49		
<b>Nett Liability (S\$)</b>		<b>7,834.78</b>		
<b>Global Sum Settlement (S\$)</b>		<b>7,400.00</b>		

#### INSPECTION

Date of Assignment:	14/03/2018 Present Location:	Mova Automotive Pte Ltd (Bukit Merah)
Date Inspected:	20/03/2018 Inspected At:	BLK 1008 BUKIT MERAH LANE 3 #01-04/06/08 SINGAPORE 159722

Repairer: Mova Automotive Pte Ltd (Bukit Merah)

Estimated Period of Repair: 4.0 days

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**Adjuster:** MOHD TAUFIKH BIN HAMID

**Manager:** CHEW HSIAO TONG

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

Reference	
<b>Part Source:</b> MRM-SG	Version: 1.0 (Last Synchronised: 11 Jul 2019)
<b>Parts:</b> 143	MERCEDES-BENZ E250 2.0 SEDAN (A) (Catalogue:Merimen Singapore 1.0)
<b>Labour:</b> Repairer's	(Price-denominated Standard List)
<b>Print Code:</b> (Unsubmitted, no print-code for SDD19D)	
<b>Validity:</b> These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
<b>Further Info:</b> Items/values not in reference catalogue are prefixed with an asterisk *	

## Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER	Cracked	1,680.00 FL	*1,680.00 FL
2	2		*FRONT OUTER SENSOR RH	Not Working	510.00 FL	*510.00 FL
3	2		*FRONT SENSOR O-RING	Not Necessary	25.00 FL	*- FL
4	1		*FRONT BUMPER FOGLAMP COVER RH	Deformed	78.00 FL	*78.00 FL
5	1		*FRONT FOGLAMP COVER CHROME RH	Not Necessary	138.00 FL	*- FL
6	1		*FRONT FOGLAMP COVER BRACKET RH	Not Necessary	46.00 FL	*- FL
7	1		*FRONT BUMPER SPONGE	Deformed	195.00 FL	*195.00 FL
8	1		*FRONT BUMPER BRACKET RH	Not Necessary	87.60 FL	*- FL
9	1		*FRONT BUMPER RETAINER RH	Not Necessary	32.00 FL	*- FL
10	16		*FRONT BUMPER RIVET	Necessary	92.80 FL	*92.80 FL
11	1		*FRONT HEADLAMP RH -TBA	Cracked	-	*- FL
12	1		*FRONT BUMPER REINFORCEMENT - CHECK (NPA)	Not Necessary	-	*- FL
13	1		*FRONT HEADLAMP PANEL RH - REPAIR (NPA)	Repair	-	*- FL
<b>Supplementary #1</b>						
14	1		*FRONT HEADLAMP RH (PART WITHOUT PRICE DURING ESTIMATE)		4,450.00 FL	*4,450.00 FL

F=Franchise part. L=ListItemDisc.

<b>Sub Total (S\$)</b>	<b>7,334.40</b>	<b>7,005.80</b>
<b>- List Item Discount on L Items 10.00/10.00% (S\$)</b>	<b>733.44</b>	<b>700.58</b>
<b>Total Parts (S\$)</b>	<b>6,600.96</b>	<b>6,305.22</b>

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

No	Qty	Particulars	Repairer's	Amount
<u>Miscellaneous Items</u>				
1	1	OD/TP Case (Insurer)	10.00	10.00
<b>Sub Total (S\$)</b>			<b>10.00</b>	<b>10.00</b>

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO REPAIR FRONT HEADLAMP PANEL RH. TO REMOVE & REPLACE ALL ACCIDENT DAMAGED PARTS & REALIGN ALL AFFECTED AREAS	New	450.00	300.00
2	TO SPRAY PAINT ON ACCIDENT AFFECTED AREAS	New	350.00	250.00
3	TO REMOVE & REFIX REVERSE SENSOR & CHECK WIRING	New	80.00	30.00
4	TO INSPECT FRONT LIGHTING & WATER LEAKAGE TEST	New	40.00	20.00
<b>Gross Labour Cost (S\$)</b>			<b>920.00</b>	<b>600.00</b>

Report was unsubmitted during this print-out.
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&lt; END OF ESTIMATES &gt;