

ASS. REC. BY:

REF CS3/MSG17023810/MTH-1

1 HOUR  
Special InstructionSurveyor  
Meimen

MA

ASSIGNMENT (Office)

From (Person)

Monica Chung

of

MSIG

Date/Time

15/3/2018

Estimated Cost:

Bill to

OD / HD / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SGA 890J

Insured:

GBA 5698A

at Workshop no/s

Guan Auto Services

Tel:

9388 4210

of 31k 7 Sin Ming Rd Est. Sect. C # 01-82

Policy No:

29006385MKC

Claim No:

540745

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A.

11/12/2017

CA / REV / REP. / REV 24 HRS

(wp)

H.O.D. Endorsement

Date/Time:

9.19am 01/5/2017

Person Contacted:

jaeky

Vehicle ☒ IN ☐ OUT

Date/Time

Action/Instruction (X) Estimate

Do Not Tintate

SGA 890J - CC3 / C7116022246 / Uua3n2

D.O.A : 21/11/2016

GBA 5698A - X

lump sum \$1750, 4days cred: 1650 (48%)

10/2/18 1237pm Email to Monica Chung thru Meimen.

RECEIVED 19 APR 2018





# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

MSIG INSURANCE (SINGAPORE) PTE LTD

Ref : CS3/MSG17023810/M1tb-1

16 RAFFLES QUAY  
#24-01 HONG LEONG BLDG SINGAPORE 048581

Date : 15-03-2018



Code : MSG

## 1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	GBA 5698A	Veh. Inspected	SGA 890J
Policy No.	29006385MKC	Coverage (\$)	0.00
Claim No.	540745	Excess (\$)	0.00
Assign From	MERIMEN (MONICA CHUNG)	Assign Date	15/03/2018

## 2. Vehicle Particulars & Condition

Make & Model	c.c	0
Engine No.	HIDDEN	Year of Reg.
Chassis No.		Colour
Odometer	-	Steering
Brakes		Modification
General		

## 3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

## 4. Description of Damages

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## 5. General Information

Accident Date	11/12/2017	Inspection Date	15/03/2018
Survey held at	GUAN AUTO SERVICE BLK12 #01-59 SIN MING INDUSTRIAL ESTATE SECTOR B SINGAPORE 575656		

## 5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
--

## Catherine Chong (LKK Auto)

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**From:** Monica Chung <Monica\_Chung@sg.msig-asia.com>  
**Sent:** Thursday, 15 March, 2018 11:36 AM  
**To:** Catherine Chong (LKK Auto)  
**Cc:** assignments@lkkauto.com  
**Subject:** RE: TP SGA890J DOA-11/12/17 Our Ref: 540745

Dear Catherine,

We have sent back case for paper adjustment report.

Regards,

**Monica Chung**  
Assistant Executive, Claims Services (Motor)  
Direct line +65 6594 2552 | Direct fax +65 6225 7402 | [monica\\_chung@sg.msig-asia.com](mailto:monica_chung@sg.msig-asia.com)



MSIG Insurance (Singapore) Pte. Ltd. 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | Tel +65 6220 9644 | Fax +65 6225 6371 | Co. Reg. No. 200412212G | <http://www.msig.com.sg/> | Follow us on



A member of **MS&AD** INSURANCE GROUP

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**From:** Monica Chung  
**Sent:** Friday, February 09, 2018 10:29 AM  
**To:** 'Catherine Chong (LKK Auto)' <admin-d@lkkauto.com>  
**Cc:** assignments@lkkauto.com  
**Subject:** RE: TP SGA890J DOA-11/12/17 Our Ref: 540745

Reminder

---

**From:** Catherine Chong (LKK Auto) [<mailto:admin-d@lkkauto.com>]  
**Sent:** Wednesday, January 31, 2018 10:47 AM  
**To:** Monica Chung <Monica\_Chung@sg.msig-asia.com>  
**Cc:** [assignments@lkkauto.com](mailto:assignments@lkkauto.com)  
**Subject:** RE: TP SGA890J DOA-11/12/17 Our Ref: 540745

Dear Monica,

Thank you for your email.

We will submit report to you shortly.

Best Regards,

**Catherine Chong** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Monica Chung [mailto:Monica\_Chung@sg.msig-asia.com]

**Sent:** Wednesday, 31 January, 2018 10:35 AM

**To:** [assignments@lkkauto.com](mailto:assignments@lkkauto.com)

**Subject:** TP SGA890J DOA-11/12/17 Our Ref: 540745

Dear Catherine,

Please submit survey report and bill. Thanks.

Regards,

**Monica Chung**

Assistant Executive, Claims Services (Motor)

Direct line +65 6594 2552 | Direct fax +65 6225 7402 | [monica\\_chung@sg.msig-asia.com](mailto:monica_chung@sg.msig-asia.com)



**MSIG**



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## ...CLAIM SUBFOLDER...(Pending for Payment)

Paper Survey

## CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	13 Dec 2017		14 Dec 2017 16:48		13 Feb 2018 11:43 <b>S\$0.00</b> (S\$192.60)		<b>Pending for Payment</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by insurer]</span>									
<b>Insured:</b> SPEARS PTE LTD, Co. Reg. No.: NA									
<b>Main Claimant:</b> FREDERICK CHIA YONG HWA, ID: S7736691A									
<b>Vehicle Reg. No.:</b> SGA890J		<b>Date of Loss:</b> 11/12/2017 00:00 - :59							
<b>Claim Type:</b> TP / 540745		<b>Policy/Cover Note No.:</b> 29006385MKC (Comprehensive) Coverage: 16/08/2017 - 15/08/2018							
<b>Vehicle Reg. No. (Insured):</b> GBA5698A		<b>Policy No. (Claimant):</b>							
<b>Excess:</b>									
<b>Repairer:</b> Guan Auto Service (Sin Ming) Block 7 Sin Ming Industrial Estate Sector C, #01-80/ # 01-82, 575642 Sin Ming - Tel: 93884210									
<b>Handling Insurer:</b> MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Monica Chung Pei Zhen - 6594 2552]									
<b>Adjuster:</b> LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MA CHIN FOOK] ... [Imm.Advice due 15/12/2017]									
<b>Driver/Custodian (Insured):</b> ONG ENG HUN (), NRIC: S1686050F, Tel: +6583224364									
<b>Adj Asg. Remarks:</b> Third Party Pre-Repair Survey[									
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;">View All Compose Case Mail</span>									
There are no mail for this case.									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;">View All Search Tasks Create New Task Complete</span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

# GUAN AUTO SERVICE

Blk 7 Sin Ming Industrial Estate Sector C, #01-82 Singapore 575642

Frederick Chia Yong Hwa  
Blk 35 Marsiling Drive #17-401  
Singapore 730035

Date : 30 December 2017

Tax Invoice : SGA890J/TP1779d

Vehicle No : SGA 890 J  
Make/Model : Toyota Camry 2.0

S/N	Quantity	Material /Parts	Amount S\$
		Front Left Side Portion damaged Parts replacement, Repair, Alignment, Check, etc. Labour And spraypainting.	
		Lump sum repair cost as per surveyor report recommendation -----	\$3,400.00

Singapore Dollars : Three Thousand Four Hundred Only

Total \$ \$3,400.00 Nett



*Yong*

GUAN AUTO SERVICE



# KTO Automobile Assessors

Reg. No: 52941122M

470 Segar Road #09-232 Singapore 670470 Tel: 98505311 Fax: 63107269

\*\*\*\*\*  
\*\*\*INVOICE\*\*\*  
\*\*\*\*\*

M/S: Frederick Chia Yong Hwa  
C/O Guan Auto Service.  
Blk 7 Sin Ming Industrial Estate Sector C,  
#01-82 Singapore 575642.

Invoice No : 17-07794

Invoice Ref : TP/GAS/SGA890J/7794

Date : 30 December 2017

DESCRIPTION	AMOUNT
For Services Rendered Inspection Report Fees Inclusive Of : Transportation And Photographs Twenty (20) Copies Vehicle No : SGA 890 J Make/Model : Toyota Camry 2.0	\$ 380.00
Singapore Dollars: Three Hundred And Eighty Only	\$ 380.00

Cheques should be made payable to KTO AUTOMOBILE ASSESSORS. Please indicate our Invoice No. on the reverse of your cheque.

KTO AUTOMOBILE ASSESSORS

Ong Ah Keng (CAE, AMIMI, MSAAA)  
Automotive Appraiser



**ACCIDENT DAMAGED VEHICLE INSPECTION REPORT**

M/S : Frederick Chia Yong Hwa  
C/O Guan Auto Service.  
Blk 7 Sin Ming Industrial Estate Sector C,  
#01-82 Singapore 575642.

Date : 30 December 2017  
Our Ref : TP/GAS/SGA890J/7794

**REFERENCE PARTICULARS**

Date of Accident : 11 December 2017  
Date of Inspection : 14 December 2017

Type of Inspection : Third Party Claim  
Date of Re-Inspn : ~

**VEHICLE PARTICULARS**

Registration No : SGA 890 J  
Make : Toyota  
Model : Camry 2.0  
Year : 2005 (COE Expiry 11/2025)

Engine No : 1AZ3212524  
Chassis No : MR053BK3106013051  
Odometer : 233894 km  
Colour : Black

**CONDITION OF VEHICLE (STATIC CHECKS AT TIME OF INSPECTION ONLY)**

Engine condition : Good  
Foot Brake : Serviceable  
Hand Brake : Serviceable

General Body Work : Good  
Steering : Serviceable  
Lightings : Serviceable

**TYRE CONDITION** (Remaining estimated life of tyre in mm)

	<u>Make</u>	<u>Size</u>	<u>Thread Balance</u>
Front Near side	: Dunlop	215/60R16	4 mm
Front Off Side	: Dunlop	215/60R16	4 mm
Rear Near Side	: Dunlop	215/60R16	5 mm
Rear off Side	: Dunlop	215/60R16	5 mm

**GENERAL DESCRIPTION OF DAMAGES**

The vehicle sustained damage at the front near side portion.  
For details, refer to assessment for repairs and photographs attached.

**ASSESSMENT SUMMARY**

Our assessment of the repair costs to pre-accident condition was **\$3,400.00 nett** at lump sum basis. (Subject to GST if applicable)

Under normal circumstances, estimated period required for repairs : Six (6) working days.

Enclosed Twenty (20) photographs depicting damage to the vehicle.

Inspection conducted at : Blk 7 #01-82 Sin Ming Industrial Estate Sector C, Singapore 575642.  
Name of Workshop : Guan Auto Service.

In accordance to your instruction, we have **not authorise** repairs and inspection was conducted strictly on a "**WITHOUT PREJUDICE BASIS**".

### ASSESSMENT OF REPAIRS AND SPARE PARTS COSTS

#### DESCRIPTION OF PARTS AND NATURE OF REPAIRS

A)	SPARE PARTS	QTY PC/SET	ASSESSED CONDITION	ORIGINAL QUOTATION	REVISED QUOTATION
1	Front bumper	1	Grazed/Deformed	\$ 897.00	\$ 897.00 <i>495.70</i>
2	Front bumper bracket LH <i>new</i>	1	Bent	\$ 68.40	\$ 68.40 <i>x</i>
3	Front bumper side retainer LH	1	Damaged	\$ 58.00	\$ 58.00 <i>✓</i>
4	Front bumper reinforcement	1	Serviceable	\$ 318.00	~
5	Front headlamp LH	1	Hld Cracked	\$ 1,162.40	\$ 1,162.40 <i>✓</i>
6	Front fender under shield LH <i>new</i>	1	Torn	\$ 136.20	\$ 136.20 <i>x</i>
7	Front fender LH <i>new</i>	1	Dented	\$ 708.50	\$ 708.50 <i>x</i>
8	Front lower under cover LH <i>new</i>	1	Serviceable	\$ 102.40	~
9	Front bumper fog lamp LH <i>new</i>	1	Cracked	\$ 344.50	\$ 344.50 <i>x</i>
				\$ 3,795.40	\$ 3,375.00
			Less 25%	\$ 948.85	\$ 843.75
				\$ 2,846.55	\$ 2,531.25
B)	<u>S/NETT ITEM</u>				
10	Front bumper clips	1 set	Necessary	\$ 38.00	\$ 38.00 <i>✓</i>
11	Front bumper chrome moulding LH	1	Grazed	\$ 119.20	\$ 119.20 <i>✓</i>
12	Front fender 'VVT-I emblem LH	1	Necessary	\$ 36.50	\$ 36.50 <i>✓</i>
13	Front fender under shield clips <i>new</i>	1 set	Necessary	\$ 30.00	\$ 30.00 <i>x</i>
14	Front sport rim LH	1	Serviceable	\$ 450.00	~
			<b>Parts Total :</b>	\$ 3,520.25	\$ 2,754.95
B)	<u>LABOUR CHARGES &amp; MISC</u>				
15	Spray painting on above new & repaired parts including supply of paint materials.			\$ 750.00	\$ 650.00 <i>400</i>
16	Remove damaged parts, knock out dents, straighten support panel, panel beating, remove & reinstall necessary fittings to facilitate repairs, reshape, refit, adjust, replace and realign all relevant parts.			\$ 800.00	\$ 700.00 <i>300</i>
17	To cavity preservation on all affected areas.			\$ 100.00	~
18	To conduct front wheel alignment.			\$ 120.00	\$ 120.00 <i>x</i>
19	Check wiring, fuse, focus headlight, lighting system, reconnection socket & centre locking system for proper function.			\$ 50.00	\$ 30.00 <i>✓</i>
			<b>Labour Total :</b>	\$ 1,820.00	\$ 1,500.00
			<b>Total Parts and Labour</b>	\$ 5,340.25	\$ 4,254.95
			<b>FINAL LUMP SUM ADJUSTMENT</b>		<u>\$ 3,400.00</u>

#### POINT OF IMPACT

The impact was confined to the front near side portion of the vehicle.  
The damages appeared to be consistent as per the accident report statement.  
Please refer the attached schedule and photographs for details.

*042p.*

VEHICLE NO: SGA 890 J  
MODEL : TOYOTA CAMRY 2.0


#### ADJUSTMENT/RECOMMENDATIONS

We have thoroughly inspected each and every item on the repairer's estimates against the actual damaged found on the vehicle. We have listed the breakdown of our findings and recommendations as per assessment above.

#### CONCLUSION

The repairer has agreed to undertake repair the vehicle at a lump sum basis of **\$3,400.00 nett**, corresponding to replacement of parts, spray painting and labour charges. We now revert for your decision on the above claim.

Yours faithfully  
KTO Automobile Assessors

  
\_\_\_\_\_  
Ong Ah Keng (CAE, AMIMI, MSAAA)  
Automotive Appraiser

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	12/12/2017 17:20
Date Of Accident	11/12/2017 09:30
Exact Location Of Accident	NO.11 WOODLANDS CLOSE
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SGA890J
<b>Insured/Policyholder</b>	
Name Of Registered Owner	FREDERICK CHIA YONG HWA
NRIC No	S7736691A
Email Address	MRFREDCHIA@GMAIL.COM
Mobile Phone No	(LOCAL) +65-98563554
Alternative Phone No	OFFICE-98563554
<b>Vehicle Particulars</b>	
Manufacturer	TOYOTA
Model	CAMRY-2.0 (A)
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR
<b>Insurance Company</b>	
Name of Insurance Company	CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	DMPCSN3108971701
Cover Note Number	
<b>Driver</b>	
Name of Driver	FREDERICK CHIA YONG HWA
NRIC No	S7736691A
Date Of Birth	10/12/1977
Occupation	INDOOR
Date Of Driving Pass	07/11/1998
Driving Experience	19 YEARS AND 1 MONTH
Gender	MALE
Mobile Number	(LOCAL) +65-98563554
Fax Number	
Contact Number	OFFICE-98563554
Email Address	MRFREDCHIA@GMAIL.COM

Address BLK 35 MARSILING DRIVE #17-401  
Postcode 730035  
Was driver an employee of the Insured's Company NO  
If No, Relationship of the Driver with the Insured OWNER  
Vehicle Registration Number of Driver's Own Vehicle -  
Vehicle -  
Insurance Company of Driver's Own Vehicle -

#### General Information of the Accident

Type Of Accident COLLISION - MAJOR/MINOR RD  
Weather Conditions CLEAR  
Road Surface DRY

#### Other Information

Was any foreign vehicle involved in this accident? NO  
Was any body injured in the Accident? NO  
Was any other material or property damaged? YES  
I have been approached by unknown person(s) soliciting/offering accident claims assistance. NO  
Number of Passengers (Including Driver) 1

#### Details of Police Action

Was the accident reported to the police? NO  
If Yes, Please state which Police Station  
Was notice of intended Prosecution given? NO  
If Yes, against whom?

#### Circumstances of Accident

PLEASE REFER TO SKETCH PLAN.

#### Attachment(s)

Are accident photos available for attachment? YES  
Was there any video captured by Car Camera? NO  
Was there any audio recorded? NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number GBA5698A  
Vehicle Make/Model/Colour  
Details Of Properties  
Name of Driver ONG ENG HUN  
NRIC/Passport Number S1686050F  
Contact Number 83224364  
Address  
Postcode  
Insurance Company Name  
Nature Of Damage  
No. Of Passenger (Including Driver)

#### Details of Witness

Name  
Phone Number  
Email Address

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by Insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the Insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this (form) and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature

Date & Time: 12/12/17

(company chop if applicable)

Driver's Signature

(If driver is not the policyholder)

Date & Time:

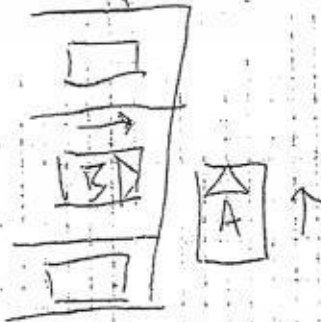
Reporting Centre Personnel's Signature

Name:

NRIC/IN No.:

SKETCH PLAN

Parking Lot



A - GBA 890 J

B - GBA 5698A

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

I was traveling straight in the open car park of WO 11 woodland close while a vehicle GBA 5698A in a parking lot suddenly hit my car on the left.

Report was done late because the owner wanted a private settlement however backed out because the repairs was too expensive and suggested insurance claim.

\* Repair at other workshop \*

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature

Date & Time:

(Company chop if applicable) Date & Time:

Driver's Signature

(If driver is not the policyholder)

Date & Time:

Reporting Centre Personnel's Signature

Name:

NRIC/FIN No.:



## ...CLAIM SUBFOLDER...(Pending for Survey Report)

Paper Survey

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	13 Dec 2017		14 Dec 2017 16:48 <a href="#">Edit Adj Rpt</a>	<b>\$S\$1,450.00</b> <a href="#">Edit Estimates</a>	<b>\$S\$1,450.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	<a href="#">Show All</a>
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**CLAIM SUBFOLDER DETAILS** [Created by insurer]

Insured:	<b>SPEARS PTE LTD</b> , Co. Reg. No.: NA			
Main Claimant:	<b>FREDERICK CHIA YONG HWA</b> , ID: S7736691A			
Vehicle Reg. No.:	<b>SGA890J</b>	Date of Loss:	11/12/2017 00:00 - :59 [145 Months and 3 Days From LTA Reg Date (Man Yr)]	
Claim Type:	<b>TP / 540745</b>	Policy/Cover Note No.:	29006385MKC (Comprehensive) Coverage: 16/08/2017 - 15/08/2018	
Vehicle Reg. No. (Insured):	<b>GBA5698A</b>	Policy No. (Claimant):		
		Excess:		
Repairer:	<b>Guan Auto Service (Sin Ming)</b> Block 7 Sin Ming Industrial Estate Sector C, #01-80/ # 01-82, 575642 Sin Ming - Tel: 93884210			
Handling Insurer:	<b>MSIG Insurance (Singapore) Pte. Ltd. (HQ)</b> - Tel: +65 6827 7888 ... [Handled by <b>Monica Chung Pei Zhen</b> - 6594 2552]			
Adjuster:	<b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>MA CHIN FOOK</b> ] ... [Final Rpt due 28/03/2018]			
Driver/Custodian (Insured):	ONG ENG HUN (), NRIC: S1686050F, Tel: +6583224364			
Adj Asg. Remarks:	Third Party Pre-Repair Survey[			

[View All](#)   [Compose Case Mail](#)

**ASSOCIATED MAIL RECEIVED**

- MSIG\_SG (26/03/2018): Report Send Back Alerts - SGA890J (TP)

**ALL ASSOCIATED TASKS** View All   Search Tasks   Create New Task   Complete

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									



## Claim Documents

\*SGA890J (540745)  
[GBA5698A]  
TP  
FREDERICK CHIA YONG HWA  
Dec 11 2017 12:00AM  
[SPEARS PTE LTD]  
Guan Auto Service

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**Assessment Reports**

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No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)	Thumbnail	Print
1	15/12/17 11:03	<b>Accident Statement</b> From: SC - Reg. No: GBA5698A, Claimant: SPEARS PTE LTD	Load HTM	<input type="checkbox"/>

**Photos/Images**

3 per page
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No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	15/12/17 18:21	<b>General View</b>	Load JPG	<input checked="" type="checkbox"/>
2	15/12/17 18:21	<b>General View</b>	Load JPG	<input checked="" type="checkbox"/>
3	15/12/17 18:21	<b>General View</b>	Load JPG	<input checked="" type="checkbox"/>
4	15/12/17 18:21	<b>General View</b>	Load JPG	<input checked="" type="checkbox"/>
5	15/12/17 18:21	<b>General View</b>	Load JPG	<input checked="" type="checkbox"/>
6	15/12/17 18:21	<b>General View</b>	Load JPG	<input checked="" type="checkbox"/>
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8	15/12/17 18:21	<b>General View</b>	Load JPG	<input checked="" type="checkbox"/>
9	15/12/17 18:21	<b>General View</b>	Load JPG	<input checked="" type="checkbox"/>
10	15/12/17 18:21	<b>General View</b>	Load JPG	<input checked="" type="checkbox"/>
11	15/12/17 18:21	<b>General View</b>	Load JPG	<input checked="" type="checkbox"/>
12	15/12/17 18:21	<b>General View</b>	Load JPG	<input checked="" type="checkbox"/>
13	15/12/17 18:21	<b>General View</b>	Load JPG	<input checked="" type="checkbox"/>
14	15/12/17 18:21	<b>General View</b>	Load JPG	<input checked="" type="checkbox"/>
15	15/12/17 18:21	<b>General View</b>	Load JPG	<input checked="" type="checkbox"/>
16	15/12/17 18:21	<b>General View</b>	Load JPG	<input checked="" type="checkbox"/>
17	12/02/18 09:24	<b>Photo After Spray</b>	Load JPG	<input checked="" type="checkbox"/>
18	12/02/18 09:24	<b>Photo After Spray</b>	Load JPG	<input checked="" type="checkbox"/>
19	12/02/18 09:24	<b>Photo After Spray</b>	Load JPG	<input checked="" type="checkbox"/>
20	12/02/18 09:24	<b>Photo After Spray</b>	Load JPG	<input checked="" type="checkbox"/>
21	12/02/18 09:24	<b>Photo After Spray</b>	Load JPG	<input checked="" type="checkbox"/>
22	12/02/18 09:24	<b>Photo After Spray</b>	Load JPG	<input checked="" type="checkbox"/>
23	12/02/18 09:24	<b>Photo After Spray</b>	Load JPG	<input checked="" type="checkbox"/>
24	12/02/18 09:24	<b>Photo After Spray</b>	Load JPG	<input checked="" type="checkbox"/>
25	12/02/18 09:24	<b>Photo After Spray</b>	Load JPG	<input checked="" type="checkbox"/>

**Documentation**

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No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)	Thumbnail	Print
1	13/12/17 19:22	<b>TP PRI</b>	Load PDF	<input type="checkbox"/>
2	13/12/17 19:22	<b>TP ACCDT REPORT</b>	Load PDF	<input type="checkbox"/>
3	14/12/17 16:51	<b>TP LIST OF SJE &amp; OUR REJECTION REPLY &amp; NOMINATED LKK TO BE OUR SJE</b>	Load PDF	<input type="checkbox"/>
4	15/12/17 11:03	<b>E-FILE REPORT (SGA890J)</b> From: SC - Reg. No: GBA5698A, Claimant: SPEARS PTE LTD	Load PDF	<input type="checkbox"/>
5	08/02/18 14:35	<b>TP GIA REPORT</b>	Load PDF	<input type="checkbox"/>
6	08/02/18 14:35	<b>FRB / TP SR</b>	Load PDF	<input type="checkbox"/>

Assessment Reports			1 per page	<input type="checkbox"/>	<input checked="" type="checkbox"/>
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)		Thumbnail	Print
7	08/02/18 14:35	<b>SURVEY PHOTOS</b>		Load PDF	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	19/04/18 17:01	<b>PRS Invoice</b>		Load PDF	

## Documents Checklist

<b>DOCUMENTS CHECKLIST</b>	Reset	Save	Print
There are no document checklists configured.			
<b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b>			
<div></div>			
<b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer			
Note: Remarks are private unless you show it to other parties.			

# LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park  
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS3/MSG17023810/M1TBE2-1  
Date: 19/04/2018

### REFERENCE

Handling Insurer: MSIG Insurance (Singapore) Pte. Ltd.

Policy No: 29006385MKC

Claimant Vehicle No: SGA890J

Insured Vehicle No: GBA5698A

Date of Loss: 11/12/2017

Nature of Claim: TP Claim No: 540745

### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SGA890J**  
Make & Model: TOYOTA CAMRY, 2.0 (A)  
Reg. Date: 08/11/2005 (Man. Year: 2005)  
Colour: Black  
Engine Capacity: 1998 cc  
Market Value/New Car Price: N/A  
Sum Insured (S\$): **Market Value/New Car Price**

Engine No: 1AZ3212524  
Chassis No: MR053BK3106013051  
Odometer: 233895 km

### CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes  
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

### CONDITION OF TYRES

Front Tyre Size: 215/60 R16 Rear Tyre Size: 215/60 R16  
Front Left Side: Dunlop 8 mm Rear Left Side: Dunlop 8 mm  
Front Right Side: Dunlop 8 mm Rear Right Side: Dunlop 8 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	3,520.25	1,480.77	2,039.48	57.94
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,820.00	730.00	1,090.00	59.89
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Calculated Gross Total (S\$)</b>	<b>5,340.25</b>	<b>2,210.77</b>	<b>3,129.48</b>	<b>58.60</b>
<b>Approved Total (Overridden) (S\$)</b>		<b>1,450.00</b>		
<b>Nett Amount (S\$)</b>	<b>5,340.25</b>	<b>1,450.00</b>	<b>3,890.25</b>	<b>72.85</b>

### INSPECTION

Date of Assignment: 14/12/2017  
Date Inspected: 15/12/2017 Inspected At:

Guan Auto Service (Sin Ming)  
Block 7 Sin Ming Industrial Estate Sector  
C, #01-80/ # 01-82  
Singapore 575642

Estimated Period of Repair: 4.0 days

Adjuster: MA CHIN FOOK

Manager: CATHERINE CHONG KAI LING

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

## Reference

<b>Part Source:</b> MRM-SG	Version: 1.0 (Last Synchronised: 19 Apr 2018)
<b>Parts:</b> 143	TOYOTA CAMRY 2.0 (A) (Catalogue:Merimen Singapore 1.0)
<b>Labour:</b> Repairer's	(Price-denominated Standard List)
<b>Print Code:</b> (Unsubmitted, no print-code for SGA890J)	
<b>Validity:</b>	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
<b>Further Info:</b>	Items/values not in reference catalogue are prefixed with an asterisk *.

## Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER	Grazed/Deformed	897.00 FL	*495.70 FL
2	1		*FRONT BUMPER BRACKET LH	Not Necessary	68.40 FL	*- FL
3	1		*FRONT BUMPER SIDE RETAINER LH	Damaged	58.00 FL	*58.00 FL
4	1		*FRONT BUMPER REINFORCEMENT	Serviceable	318.00 FL	*- FL
5	1		*FRONT HEADLAMP LH	HLD Cracked	1,162.40 FL	*1,162.40 FL
6	1		*FRONT FENDER UNDER SHIELD LH	Not Necessary	136.20 FL	*- FL
7	1		*FRONT FENDER LH	Repair	708.50 FL	*- FL
8	1		*FRONT LOWER UNDER COVER LH	Not Necessary	102.40 FL	*- FL
9	1		*FRONT BUMPER FOG LAMP LH	Not Necessary	344.50 FL	*- FL
10	1		*SET FRONT BUMPER CLIPS	Necessary	38.00 FS	*38.00 FS
11	1		*FRONT BUMPER CHROME MOULDING LH	Grazed	119.20 FS	*119.20 FS
12	1		*FRONT FENDER VVT-I EMBLEM LH	Necessary	36.50 FS	*36.50 FS
13	1		*SET FRONT FENDER UNDER SHIELD CLIPS	Not Necessary	30.00 FS	*- FS
14	1		*FRONT SPORT RIM LH	Serviceable	450.00 FS	*- FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

<b>Sub Total (\$\$)</b>	<b>4,469.10</b>	<b>1,909.80</b>
<b>- List Item Discount on L Items 25.00/25.00% (\$\$)</b>	<b>948.85</b>	<b>429.03</b>
<b>Total Parts (\$\$)</b>	<b>3,520.25</b>	<b>1,480.77</b>

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	SPRAY PAINTING ON ABOVE NEW & REPAIRED PARTS INCLUDING SUPPLY OF PAINT MATERIALS	New	750.00	400.00
2	REMOVE DAMAGED PARTS,KNOCK OUT DENTS,STRAIGHTEN SUPPORT PANEL,PANEL BEATING,REMOVE & REINSTALL NECESSARY FITTINGS TO FACILITATE REPAIRS,RESHAPE,REFIT,ADJUST,REPLACE AND REALIGN ALL RELEVANT PARTS	New	800.00	300.00
3	TO CAVITY PRESERVATION ON ALL AFFECTED AREAS	New	100.00	-
4	TO CONDUCT FRONT WHEEL ALIGNMENT	New	120.00	-
5	CHECK WIRING,FUSE,FOCUS HEADLIGHT,LIGHTING SYSTEM,RECONNECTION SOCKET & CENTRE LOCKING SYSTEM FOR PROPER FUNCTION	New	50.00	30.00
Gross Labour Cost (S\$)			1,820.00	730.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >