

Surveyor

DOI:

## ASSIGNMENT

Date / Time:

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

Name of Insured:

Insured Tel No.:

HP:

Excess Sec II :S5

D.O.A.:

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: % Final ? Yes / No



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

## STAGE

DATE / PIC

Non-Reporting ltr (1st)

Non-Reporting ltr (2nd)

Non-Reporting ltr (Final)

Notification ltr (if non-pickup)

Call OI:

After call ltr to OI:

Documentation Check List: Handler: Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

RECEIVED 17 APR 2018

## PRELIMINARY ADVICE

Date/Time:

Sent By:

## FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$

( days) Reduction:

%

Email

Call

## FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

(Agreed / Assessed) BOLA S/N No.:

If NO or B 28, Ass. Lia:

Repair Cost:

S\$

Loss of Rental (LOR):

S\$

( 4 days) x 123.05

Loss of Use (LOU):

S\$

240.00 (\$ 60 x 4 days)

Loss of Income (LOI):

S\$

(\$ x days)

LOR only ☐ LOU only ☐LOR + LOU ☐LOR + LOI ☐

[Tick only one]

GIA/LTA Search

S\$

Medical:

S\$

Disbursement:

S\$

(e.g. Tow/ Independent)

Legal Cost

S\$

Total:

S\$

Global Sum S\$: 2240.00

## FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

S\$

Name 1:

SMRT TAXIS Pte Ltd.

Payee 2: (Strike if N.A.)

S\$

Name 2:

Payee 3: (Strike if N.A.)

S\$

Name 3:

REF:

SUMMIT

## ASSIGNMENT

From:

Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

at Workshop m/s

of

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value:

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

2

days

Res.: Yes or No

Lum Sum:

1-B-2

%

3 Val.: Yes or No

CA / REV / REP. / 24HRS

Date:

Person Contacted:

Vehicle: IN / OUT

Veh No:

SH138334

Yr Regn:

17/12/2017

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Toyota Prius 4

cc 1778

Colour

Maroon

A/C: Insured / Std / NI / NA

Sp. Reading

No Display

T/Radio: Insured / Std / NI / N/

Eng/No:

C/No:

J70KBJF470371970

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modl: Nil / S/Rim / STD A/Rim or

Tyre Size:

F: 195/65R15

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal.

7

mm

R/Bal.

7

mm

L/Bal.

7

mm

L/Bal.

7

mm

D.O.A.

7/3/18

D.O.A.

12/3/18

Survey held at

SWR

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision

Date / Time / Action / Instruction

16/4/18 Confirm 1-B-2 \$1506.64 with 2 working days

TAx/03/18/2049

Like

ALG

YK82204

(Red) \$1129.02

43.1

Date/Time, File Pass to?



: Prel. Report



: Final Report

1)

Date/Time, File Return to?

2)

Report Format:

Lump Sum / I.B.I. (\$) 1

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

Add Fee:



: Site Insp (\$



: Interview (\$



: Techn. Insp (\$



: Weekend (\$

) \$+RS \$

) Phone

) Other

TOTAL



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AIG ASIA PACIFIC INSURANCE PTE LTD		Ref : CC3/AIG18004899/Swa3		
78 SHENTON WAY #08-16 CHARTIS BUILDING SINGAPORE 079120		Date : 14-03-2018		
		Code : AIG		
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>				
Insured Veh.	YK 8290Y	Veh. Inspected	SHB 833G	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	14/03/2018	
<b>2. Vehicle Particulars &amp; Condition</b>				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
<b>3. Conditions of Tyres</b>				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
<b>4. Description of Damages</b>				
<b>5. General Information</b>				
Accident Date	09/03/2018	Inspection Date	12/03/2018	
Survey held at	SMRT AUTOMOTIVE SERVICES PTE LTD 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705			
<b>5a. Remarks</b>				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

# SMRT Accident Vehicle Repair Estimates

12-3-18/14:41

## Section A - To be completed by claims Advisor/Duty officer at Accident Reporting Centre

Reg. No : SHB833H  
 Ref. No : TAX/03/18/2049  
 Reg. Date : 19/12/2017  
 Vehicle Type : TAXI  
 Make : TOYOTA PRIUS  
 Model : PRIUS4  
 Name of Driver : CHANG KOK HUAH  
 Type of Accident : HEAD TO REAR  
 Date / Time of Accident : 09/03/2018 07:20:00 PM  
 Accident Reported Date / Time : 10/03/2018 12:00:00 AM  
 Surveyor is Required? : Yes  
 Survey by : Sebastian  
 Vehicle is Towed Back? : Yes  
 Towed Back Date/Time : 09/03/2018  
 Replacement Vehicle Issued? : No  
 Accident Repair Job Card No : 000024094970

Special Instruction to ARC, if any :

TOWED \$40 / YK8290K 1/1 A16

BEFORE PAINT PHOTO, FOR CHECK ITEM AND REPLACE ITEM PLEASE CALL SURVEYOR SEBASTIAN (LKK) &amp; Email : sebastianyeang @lkkauto.com HP:90036121

Prepared Date : 10/03/2018 11:50:28 AM



Recording Camera

☐ ☒

Radio Antenna

☐ ☒

1<sup>st</sup> witness

Date

12-3-18

2<sup>nd</sup> witness

Date

1 1/4 1/2 3/4 1

27526  
27592

14/3/18 15:00 Reject

RR Bumper Reinforcement

Supplementary

Dent Refuto the Supplementary part 1/18/1

15/3/18 9:40 PASS

LKK AUTO PTE LTD

SMRT, Singapore Office

14/03/18

Vehicle Return Time

13/55

**Section B - To be Completed by Service Advisor, Accident Repair Centre**

Chassis No : JTDKB3FU703576990

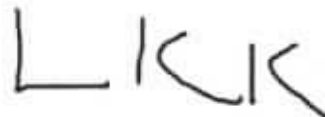
Mileage : 0

Work Shop :

Repair Completed Date / Time :

**Summary of Repair Estimates**

	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Charges	: 338.00	200.00
Total Spray Painting Charges	: 558.00	200.00
Total Material Charges	: 1,379.66	1,036.64
Other Charges	: 360.00	70.00
<b>TOTAL</b>	<b>: 2,635.66</b>	<b>1,506.64</b>
Lum Sum Total	: 0.00	0.00
No. of Repair Days	: 3.00	2.00 //
Prepared / Adjusted By	:	SEBASTIAN (LKK)
Arc / Surveyor Sing Off Date	: 10/03/2018 12:04:59 PM	12/03/2018 02:41:33 PM



Prepared / Adjusted Date :

Remarks :

Prepared Date : 10/03/2018 12:04:59 PM

**Section C - To be Completed by Admin Assistant, Accident Repair Centre, Upon Completion of Repair**

Quotation No : QN-1803-0442

Invoice No :

Quotation Date : 18/3

Invoice Date :

Invoice Amount :

Prepared Date :

Section D - Details of Repair Estimates

Part 1 - Labour Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPAIR REAR PORTION	338.00	200.00 ✓
<b>Total Labour</b>	<b>338.00</b>	<b>200.00</b>

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPSRAY REAR BUMPER	378.00	200.00 ✓
TO RESPRAY BUMPER BEAM	180.00	0.00
<b>Total Spray Painting &amp; Panel Beating</b>	<b>558.00</b>	<b>200.00</b>

Part 3 - Other Costs - Accident and Accident Repair Related Expenses

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TOWING CHARGE	80.00	40.00 ✓
TO TEST AND REFIX REVERSE SENSOR SYSTEM	120.00	30.00 ✓
TO REPLACE SUNDRY PARTS	100.00	0.00
TO WASH AND VACUUM	60.00	0.00
<b>Total Other Costs</b>	<b>360.00</b>	<b>70.00</b>

Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock No	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Recommendation	Surveyor Approved	Photos Attached
5215947913			COVER, RR BUMPER ASSY	1	423.90	25.00	317.92	Replace	Replace	No /
			PIXEL STICKER	2	60.00	0.00	120.00	Replace	Replace	No /
5246247030			PAD, RR BUMPER, RH & LH, 1	2	3.80	25.00	5.70	Replace	Check	No X
5246247020			PAD, RR BUMPER, RH & LH, 2	2	3.80	25.00	5.70	Replace	Check	No X
5246247010			PAD, RR BUMPER, RH & LH, 3	2	3.80	25.00	5.70	Replace	Check	No X
5219147030			SEAL, RR BUMPER ARM, RH & LH	2	11.00	25.00	16.50	Replace	Check	No X
			SENSOR REVERSE	1	180.00	0.00	180.00	Replace	Replace S	No /
5202347030			REAR BUMPER REINFORCEMENT	1	318.80	25.00	239.10	Replace	Check	No X
5245347010			GUARD, RR BUMPER, LOWER	1	558.30	25.00	418.73	Replace	Replace S	No /
5216947020			COVER, GUARD RR BUMPER LOWER	1	14.80	25.00	11.10	Replace	Check	No X
5246147010			PAD, RR BUMPER, CTR	3	2.20	25.00	4.95	Replace	Check	No X
8999730100			ANTENNA, ELECTRICAL KEY	1	60.30	10.00	54.27	Replace	Check	No X
TOTAL MATERIALS							1,379.67	1,036.65		
TOTAL MATERIALS(Discounted)							1,379.66	1,036.64		

Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check	LT Check
TOTAL SUPPLEMENTARY MATERIALS									

+ 1036.64 /  
 + 200.00 /  
 + 270.00 /  
 -----  
 1506.64 /

Selvaraj  
 27/3/18

Selvaraj  
 21/3/18

## SMRT Accident Vehicle Repair Estimates

### Section A - To be completed by claims Advisor/Duty officer at Accident Reporting Centre

Reg. No : SHB833H  
 Ref. No : TAX/03/18/2049  
 Reg. Date : 19/12/2017  
 Vehicle Type : TAXI  
 Make : TOYOTA PRIUS  
 Model : PRIUS4  
 Name of Driver : CHANG KOK HUAH  
 Type of Accident : HEAD TO REAR  
 Date / Time of Accident : 09/03/2018 07:20:00 PM  
 Accident Reported Date / Time : 10/03/2018 12:00:00 AM  
 Surveyor is Required? : Yes  
 Survey by :  
 Vehicle is Towed Back? : Yes  
 Towed Back Date/Time : 09/03/2018  
 Replacement Vehicle issued? : No  
 Accident Repair Job Card No : 000024094970  
 Special Instruction to ARC, if any :  
 TOWED \$40 / YK8290K  
 Prepared Date : 10/03/2018 11:50:28 AM



Sebastian  
12/3/18

- Part by part repair
- Question Mark Item Photo
- Photo Before Paint

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:



Chassis No : JTDKB3FU703576990

Mileage

0

Work Shop :

Repair Completed Date / Time :

### Summary of Repair Estimates

	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Charges	: 338.00	0.00
Total Spray Painting Charges	: 558.00	0.00
Total Material Charges	: 1,379.66	1,379.66
Other Charges	: 360.00	0.00
<b>TOTAL</b>	<b>: 2,635.66</b>	<b>0.00</b>
<b>Lum Sum Total</b>	<b>: 0.00</b>	<b>0.00</b>
No. of Repair Days	: 3.00	<del>0.00</del>
Prepared / Adjusted By	:	<i>2 days</i>
Arc / Surveyor Sign Off Date	: 10/03/2018 12:04:59 PM	01/01/1900 12:00:00 AM

*M*

Prepared / Adjusted Date :

Remarks :

Prepared Date : 10/03/2018 12:04:59 PM

### Section C - To be Completed by Admin Assistant, Accident Repair Centre, Upon Completion of Repair

Quotation No :	Invoice No :
Quotation Date :	Invoice Date :
Invoice Amount :	Prepared Date :

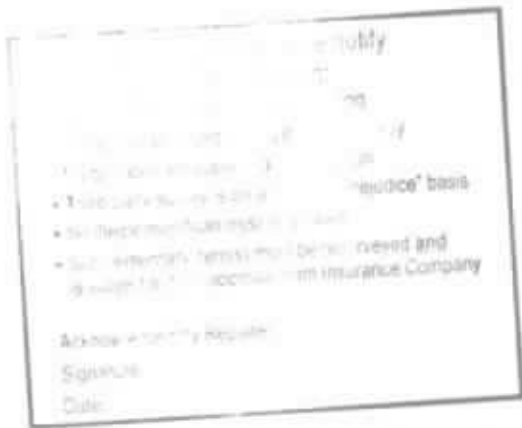
Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPAIR REAR PORTION	338.00	0.00, 338.00
<b>Total Labour</b>	<b>338.00</b>	<b>0.00</b>

## Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPSRAY REAR BUMPER	378.00	0.00 200
TO RESPRAY BUMPER BEAM	180.00	0.00 ?
<b>Total Spray Painting &amp; Panel Beating</b>	<b>558.00</b>	<b>0.00</b>

### Part 3 - Other Costs - Accident and Accident Repair Related Expenses

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TOWING CHARGE	80.00	0.00 ✓
TO TEST AND REFIX REVERSE SENSOR SYSTEM	120.00	0.00 30
TO REPLACE SUNDRY PARTS	100.00	0.00 X
TO WASH AND VACUUM	60.00	0.00 X
<b>Total Other Costs</b>	<b>360.00</b>	<b>0.00</b>



**Part 4 - Spare Parts / Material Usage**

Part Number	Portion	Stock No	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Recommended	Surveyor Approved	Photos Attached
5215947913			COVER, RR BUMPER ASSY	1	423.90	25.00	317.92	Replace	Replace / CRX	No
			PIXEL STICKER	2	60.00	0.00	120.00	Replace	Replace / NJF	No
5246247030			PAD, RR BUMPER, RH & LH , 1	2	3.80	25.00	5.70	Replace	Replace ?	No
5246247020			PAD, RR BUMPER, RH & LH , 2	2	3.80	25.00	5.70	Replace	Replace ?	No
5246247010			PAD, RR BUMPER, RH & LH , 3	2	3.80	25.00	5.70	Replace	Replace ?	No
5219147030			SEAL, RR BUMPER ARM, RH & LH	2	11.00	25.00	16.50	Replace	Replace ?	No
			SENSOR REVERSE	1	180.00	0.00	180.00	Replace	Replace ?	No
5202347030			REAR BUMPER REINFORCEMENT	1	318.80	25.00	239.10	Replace	Replace ?	No
5245347010			GUARD, RR BUMPER, LOWER	1	558.30	25.00	418.72	Replace	Replace R	No
5216947020			COVER, GUARD RR BUMPER LOWER	1	14.80	25.00	11.10	Replace	Replace ?	No
5246147010			PAD, RR BUMPER, CTR	3	2.20	25.00	4.95	Replace	Replace ?	No
3999730100			ANTENNA, ELECTRICAL KEY	1	60.30	10.00	54.27	Replace	Replace ?	No
TOTAL MATERIALS								1,379.67	1,379.66	
TOTAL MATERIALS(Discounted)								1,379.66	1,379.66	

**Added Spare Parts / Material Usage After Surveyor Signed off**

Part Number	Portion	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check	LT Check
TOTAL SUPPLEMENTARY MATERIALS									

**Vivian Lau (LKKAUTO)**

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**From:** Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)  
<LeeGek@smrt.com.sg>  
**Sent:** Monday, 16 April, 2018 2:31 PM  
**To:** CS A Team; Admin A  
**Subject:** Re: Accident on 9/3/2018 involving SHB 833H & YK 8290Y (AIG insured) Our Ref: TAX/03/18/2049/lg  
**Attachments:** 03 18 2049.pdf

Dear All,

We quantify our claim as follows:-

Cost of Repair	\$1506.64
Loss of Rental	\$646.01 ( 5.25 days x \$123.05 )
Loss of Income	\$315.00 ( 5.25 days x \$60.00 )
LTA Search Fee	\$7.00
<b>Total</b>	<b>\$2474.65</b>

We enclose the following documents:

- 1) Repair invoice
- 2) Proof of rental rate
- 3) GIA report
- 4) Accident vehicle laid-up report
- 5) LTA search

Please let us have your offer soon. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd





Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/AIG180048999/Swa3

27 March 2018

**CHIANG KANG ENTERPRISES COMPANY PTE LTD**

4 Petain Rd Petain Ct

Singapore 208086

Dear Sir/Madam,

**ACCIDENT INVOLVING YK 8290Y AND SHB 833H ON 09/03/2018**

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd. to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Vivian Lau

Case Handler

DID: 6841 8625

FAX: 6741 4108

EMAIL: Vivianlau@lkkauto.com

c.c AIG Asia Pacific Insurance Pte Ltd  
(Motor Claims Dept)

**AUTHORISATION TO ACT**  
**(AIG Asia Pacific - Express Third Party Claim)**

I/WE, SMRT TAXIS PTE LTD (the third party claimant) of 60 WOODLANDS INDUSTRIAL PARK E4, SINGAPORE 757705 (address), owner of SHB 833H (vehicle no.) hereby authorize SMRT AUTOMOTIVE SERVICES PTE LTD ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no. SHB 833H that was damaged pursuant to the accident which occurred on 09/03/2018 (date) along PIE TWDS CHANGI (location) involving vehicle no/s YK 8290Y ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the SMRT TAXIS PTE LTD

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 16 (day) of April (month) 2018 (year)



Signed by "the third party claimant"  
(with chop if applicable)



Signed by "the workshop"  
(with chop)

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, SMRT AUTOMOTIVE SERVICES PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for \$ 2,240.00 (Global Sum) for vehicle no. SHB 833H that was damaged pursuant to the accident which occurred on 09/03/2018 (date) along PIE TWDS CHANGI (location) involving vehicle no/s YK 8290Y.

This is pursuant to the inspection conducted on 12/03/2018 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner SMRT TAXIS PTE LTD ("the third party claimant") of vehicle no. SHB 833H make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SHB 833H (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 16 (day) of April (month) 2018 (year)

Ywk



Signed by appointed surveyor



Signed by "the workshop" (with chop)



Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4  
SINGAPORE 757705



SMRT Automotive Services Pte Ltd  
251 North Bridge Road Singapore 179102  
Tel: 65 63311000 Fax: 65 63340247

## Tax Invoice

GST Reg No. : MR-8500001-7  
CRN : 1990042802  
Invoice No. : IV180300720  
Date : 27.03.2018  
Vehicle No. : SHB833H  
Your Ref No. : TAX/03/18/2049  
Our Ref No. : 24094970  
Terms : 30 Days

Description	Qty	Unit Cost	Add \$	(Discount) Amount	Amount
<b>Parts</b>					
COVER, RR BUMPER ASSY	1.00	\$ 423.90	(25.00 )	\$ 105.97	\$ 317.92
PIXEL STICKER	2.00	\$ 60.00	0.00	\$ 0.00	\$ 120.00
PAD, RR BUMPER, RH & LH , 1	0.00	\$ 3.80	(25.00 )	\$ 0.00	\$ 0.00
PAD, RR BUMPER, RH & LH , 2	0.00	\$ 3.80	(25.00 )	\$ 0.00	\$ 0.00
PAD, RR BUMPER, RH & LH , 3	0.00	\$ 3.80	(25.00 )	\$ 0.00	\$ 0.00
SEAL, RR BUMPER ARM, RH & LH	0.00	\$ 11.00	(25.00 )	\$ 0.00	\$ 0.00
SENSOR REVERSE	1.00	\$ 180.00	0.00	\$ 0.00	\$ 180.00
REAR BUMPER REINFORCEMENT	0.00	\$ 318.80	(25.00 )	\$ 0.00	\$ 0.00
GUARD, RR BUMPER, LOWER	1.00	\$ 558.30	(25.00 )	\$ 139.57	\$ 418.72
COVER, GUARD RR BUMPER LOWER	0.00	\$ 14.80	(25.00 )	\$ 0.00	\$ 0.00
PAD, RR BUMPER, CTR	0.00	\$ 2.20	(25.00 )	\$ 0.00	\$ 0.00
ANTENNA, ELECTRICAL KEY	0.00	\$ 60.30	(10.00 )	\$ 0.00	\$ 0.00
Sub-Total					\$ 1036.64
<b>Labour</b>					
TO REPAIR REAR PORTION	1.00	\$ 200.00	0.00	\$ 0.00	\$ 200.00
<b>Others</b>					
TOWING CHARGE	1.00	\$ 40.00	0.00	\$ 0.00	\$ 40.00
TO TEST AND REFIX REVERSE SENSOR SYSTEM	1.00	\$ 30.00	0.00	\$ 0.00	\$ 30.00
TO REPLACE SUNDRY PARTS	0.00	\$ 100.00	0.00	\$ 0.00	\$ 0.00
TO WASH AND VACUUM	0.00	\$ 60.00	0.00	\$ 0.00	\$ 0.00
TO REPSRAY REAR BUMPER	1.00	\$ 200.00	0.00	\$ 0.00	\$ 200.00
TO RESPRAY BUMPER BEAM	0.00	\$ 180.00	0.00	\$ 0.00	\$ 0.00
GRAND TOTAL					\$ 1,506.64

Remark :

Make/Model : PRIUS4  
Accident Date : 09.03.2018

N.B. Payment by cheque should be crossed and made payable to 'SMRT Automotive Services Pte Ltd'.  
No receipt will be issued unless requested.

  
Authorised Signature  
for SMRT Automotive Services Pte Ltd





SMRT Taxis Pte Ltd

**MEMORANDUM**

To: Claims Dept

Our Ref: TAX/03/18/2049

From: SMRT Taxis Pte Ltd

Date: 16/3/2018

**ACCIDENT ON 09/03/2018 INVOLVING SHB 833H & YK 8290Y  
ALONG PIE TOWARDS CHANGI AIRPORT (EXIT 13)**

This is to confirm that the daily rental rate for SHB 833H is \$123.05 per day.

Please proceed to recover any rental loss from the third party as a result of the above accident.

Thank you.

Yours sincerely  
SMRT TAXIS PTE LTD



for Manager



Accident Vehicle Laid-Up Report

Registration No. : SHB833H  
Make / Model : TOYOTA PRIUS GEN4  
Accident Case No. : TAX/03/18/2049  
Ref. No. : 24094970

Date and Time Vehicle off-road for Accident Repair : 09.03.2018 20:25:00  
Date and Time Repair Completed : 15.03.2018 10:33:45

Remarks :

Generated by : POHSUAN

Printed on : 15.03.2018

## Enquire Transaction History

### Transaction History Details

Log Date/Time:	12 Mar 2018 / 11:28:59	Transaction Amount:	\$7.49
Asset Type:	Vehicle		
Asset ID:	YKB290Y		
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)	Channel:	External Agency
User ID:	ESASBAHD - BALQISH BINTE ABDUL HALIL	Business Transaction Reference No.:	20180312112859727704

Search Date / Time: 09 Mar 2018 19:20:00  
Insurance Company: AIG ASIA PACIFIC INSURANCE PTE. LTD.  
Information displayed is correct as at the log date and time.

[Enquire Related Logs](#)[Back to List](#)

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	14 Mar 2018 <a href="#">Edit Reg</a>		12 Mar 2018 00:00 <a href="#">Edit Adj Rpt</a>	<b>S\$1,506.64</b> <a href="#">Edit Estimates</a>	<b>S\$1,506.64</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by adjuster]</span>									
Insured:	<b>CHIANG KANG ENTERPRISES COMPANY PTE LTD</b> , Co. Reg. No.: 198304039K								
Main Claimant:	<b>SMRT TAXIS PTE LTD</b> , Co. Reg. No.: 198905369K								
Vehicle Reg. No.:	<b>SHB833H</b>	Date of Loss:	09/03/2018 19:00 - :59 [2 Months and 18 Days From LTA Reg Date (Man Yr)]						
Claim Type:	<b>TP / 7923811504SG</b>	Policy/Cover Note No.:	0999995015						
Vehicle Reg. No. (Insured):	<b>YK8290Y</b>	Policy No. (Claimant):	D-17087562MFSH						
		Excess:							
Repairer:	<b>SMRT Automotive Services Pte Ltd (Woodlands)</b> 60 Woodlands Industrial Park E4, 757705 Woodlands - Tel: 68662628								
Handling Insurer:	<b>AIG Asia Pacific Insurance Pte. Ltd. (Express)</b> - Tel: 65-6419-3000 ... [Handled by <b>Wui, Shawn-KJ</b> ] <a href="mailto:Shawnkaijie.Wui@aig.com">Shawnkaijie.Wui@aig.com</a>								
Claimant's Insurer:	<b>MS First Capital Insurance Ltd (HQ)</b> - Tel: 62222311								
Adjuster:	<b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>Sebastian Yeang Wai Keen</b> ] ... [Final Rpt due 23/03/2018]								
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
<ul style="list-style-type: none"> <li>AIG_SG (15/03/2018): Request To Upload TP GIA Report</li> </ul>									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;">View All Search Tasks Create New Task Complete</span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

\*SHB833H (7923811504SG)

[YK8290Y]




















TP

SMRT TAXIS PTE LTD

Mar 9 2018 7:00PM

[CHIANG KANG ENTERPRISES COMPANY PTE LTD]

SMRT Automotive Services Pte Ltd

<a href="#">Upload Documents</a> <a href="#">Upload Photos</a> <a href="#">Compose New Letter</a> <a href="#">Upload Video</a> <a href="#">Upload Audio</a>			<b>View</b> <a href="#">View in Browser</a>	
<b>Letters/Correspondences</b>			1 per page <input type="checkbox"/> <input checked="" type="checkbox"/>	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	(Draft)	Third Party Express Settlement – Payment Breakdown		<a href="#">Edit</a>
<b>Assessment Reports</b>				
			1 per page <input type="checkbox"/> <input checked="" type="checkbox"/>	
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
1	15/03/18 15:51	<b>Accident Statement</b> <small>From: SC - Reg. No: YK8290Y, Claimant: CHIANG KANG ENTERPRISES COMPANY PTE LTD</small>		<a href="#">Load HTM</a>
2	15/03/18 16:49	<b>Accident Statement</b> <small>From: SC - Reg. No: YK8290Y, Claimant: CHIANG KANG ENTERPRISES COMPANY PTE LTD</small>		<a href="#">Load HTM</a>
<b>Photos/Images</b>				
			3 per page <input type="checkbox"/> <input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	16/04/18 16:19	General View		<a href="#">Load JPG</a>
2	16/04/18 16:19	General View		<a href="#">Load JPG</a>
3	16/04/18 16:19	General View		<a href="#">Load JPG</a>
4	16/04/18 16:19	General View		<a href="#">Load JPG</a>
5	16/04/18 16:19	General View		<a href="#">Load JPG</a>
6	16/04/18 16:19	General View		<a href="#">Load JPG</a>
7	16/04/18 16:19	General View		<a href="#">Load JPG</a>
8	16/04/18 16:19	General View		<a href="#">Load JPG</a>
9	16/04/18 16:19	General View		<a href="#">Load JPG</a>
10	16/04/18 16:19	General View		<a href="#">Load JPG</a>
11	16/04/18 16:19	General View		<a href="#">Load JPG</a>
12	16/04/18 16:19	General View		<a href="#">Load JPG</a>
13	16/04/18 16:19	General View		<a href="#">Load JPG</a>
14	16/04/18 16:19	General View		<a href="#">Load JPG</a>
15	16/04/18 16:19	Reinspection Photo		<a href="#">Load JPG</a>
16	16/04/18 16:19	Reinspection Photo		<a href="#">Load JPG</a>
17	16/04/18 16:19	Reinspection Photo		<a href="#">Load JPG</a>
18	16/04/18 16:19	Reinspection Photo		<a href="#">Load JPG</a>
19	16/04/18 16:19	Reinspection Photo		<a href="#">Load JPG</a>
20	16/04/18 16:19	Reinspection Photo		<a href="#">Load JPG</a>
21	16/04/18 16:19	Reinspection Photo		<a href="#">Load JPG</a>
22	16/04/18 16:19	Reinspection Photo		<a href="#">Load JPG</a>
23	16/04/18 16:19	Reinspection Photo		<a href="#">Load JPG</a>
24	16/04/18 16:19	Reinspection Photo		<a href="#">Load JPG</a>
25	16/04/18 16:19	Reinspection Photo		<a href="#">Load JPG</a>
26	16/04/18 16:19	Reinspection Photo		<a href="#">Load JPG</a>
<b>Documentation</b>				
			1 per page <input type="checkbox"/> <input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print

Letters/Correspondences			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail Print
1	19/03/18 11:43	TP ESTIMATE - MARKED		Load PDF
2	19/03/18 11:46	TP GIA REPORT		Load PDF
3	18/04/18 07:56	WORKSHOP INVOICE		Load PDF
4	18/04/18 07:56	AUTHORISATION TO ACT FORM		Load PDF
5	18/04/18 07:56	Release Voucher		Load PDF
6	18/04/18 07:56	RENTAL RECEIPT		Load PDF
7	18/04/18 07:56	LTA SEARCH		Load PDF
8	18/04/18 07:56	LETTER TO OI		Load PDF

## Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

### Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM \_\_\_\_\_

### THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	YK8290Y (Insd veh)	Model:	TOYOTA PRIUS 1.8 HYBRID
	SHB833H (TP veh)		CVT (A)
Date of Accident:	09/03/2018		

Global Sum Settlement	:	<input checked="" type="checkbox"/> [ X ] Yes	<input type="checkbox"/> [ ] No
Repair Estimate	:	\$	2,983.50
Final Repair Cost	:	\$	2,240.00
Loss of Use	:	\$	4.00 days at \$60.00 per day
Rental (if any)	:	\$	4 days
LTA / GIA Search Fee	:	\$	
Others:	:	\$	
	:	\$	
Final Settlement Sum (Global Sum)	:	\$	2,240.00

Is Third Party Workshop GIA Registered? ☐ [ ] YES ☒ [ X ] NO (Kindly indicate below)

A) For **Non GIA Registered Workshop**: Agreed Liability \_\_\_\_ 100 \_\_\_\_ (%)

B) For **GIA Registered Workshop**: BOLA Applicable: Yes/ No BOLA Scenario No: \_\_\_\_

BOLA Liability: \_\_\_\_ (%) Assessed Liability (\*): \_\_\_\_ (%)

\* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks \_\_\_\_\_

Payment Instruction: Payee's Breakdown			
1)	SMRT Taxis Pte Ltd	:	\$ 2,240.00
2)		:	\$
3)		:	\$
4)		:	\$
5)		:	\$

JOANNE LEE KHANG MIN

18 Apr  
2018

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.  
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

# LKK Auto Consultants Pte Ltd

(Co. Reg. No: 199807198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG18004899/SWA3Q2

Date: 18/04/2018

### REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 0999995015  
 Claimant Vehicle No: SHB833H Insured Vehicle No: YK8290Y  
 Date of Loss: 09/03/2018 Nature of Claim: TP Claim No: 7923811504SG

### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SHB833H  
 Make & Model: TOYOTA PRIUS, 1.8 HYBRID CVT (A) Engine No: 2ZR8263645  
 Reg. Date: 19/12/2017 (Man. Year: 2017) Chassis No: JTDKB3FU703576990  
 Colour: Maroon Odometer: 0 km  
 Engine Capacity: 1798 cc  
 Market Value/New Car Price: N/A  
 Sum Insured (S\$): Market Value/New Car Price

### CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes  
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

### CONDITION OF TYRES

Front Tyre Size: 195/65 R15 Rear Tyre Size: 195/65 R15  
 Front Left Side: Yokohama 7 mm Rear Left Side: Yokohama 7 mm  
 Front Right Side: Yokohama 7 mm Rear Right Side: Yokohama 7 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	1,727.50	1,036.64	690.86	39.99
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,256.00	470.00	786.00	62.58
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Nett Amount (S\$)</b>	<b>2,983.50</b>	<b>1,506.64</b>	<b>1,476.86</b>	<b>49.50</b>
+ Loss of Use (4.0 x S\$60.00/day) (S\$)		240.00		
+ Car Rental (4.0 x S\$123.05/day) (S\$)		492.20		
+ Doc/Search Fee (S\$)		7.00		
<b>Nett Liability (S\$)</b>		<b>2,245.84</b>		
<b>Global Sum Settlement (S\$)</b>		<b>2,240.00</b>		

### INSPECTION

Date of Assignment: 12/03/2018  
 Date Inspected: 12/03/2018 Inspected At: SMRT Automotive Services Pte Ltd  
 (Woodlands)  
 60 Woodlands Industrial Park E4  
 Singapore 757705  
 Estimated Period of Repair: 2.0 days



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**Adjuster:** Sebastian Yeang Wai Keen**Manager:** VIVIAN LAU PEI FENG

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

### Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*COVER ,RR BUMPER ASSY (DISC 25%)	Cracked	423.90 F	*317.92 F
2	1		*GUARD ,RR BUMPER ,LOWER (DISC 25%)	Deformed	558.30 F	*418.72 F
3	2		*PIXEL STICKER (SN)	Necessary	120.00 F	*120.00 F
4	1		*SENSOR REVERSE (SN)	Damaged	180.00 F	*180.00 F
5	2		*PAD ,RR BUMPER ,RH & LH,1	Not Necessary	7.60 F	*- F
6	2		*PAD ,RR BUMPER ,RH & LH,2	Not Necessary	7.60 F	*- F
7	2		*PAD ,RR BUMPER ,RH & LH,3	Not Necessary	7.60 F	*- F
8	2		*SEAL ,RR BUMPER ARM ,RH & LH	Not Necessary	22.00 F	*- F
9	1		*REAR BUMPER REINFORCEMENT	Not Necessary	318.80 F	*- F
10	1		*COVER,GUARD RR BUMPER LOWER	Not Necessary	14.80 F	*- F
11	3		*PAD ,RR BUMPER ,CTR	Not Necessary	6.60 F	*- F
12	1		*ANTENNA,ELECTRICAL KEY	Not Necessary	60.30 F	*- F

F=Franchise part.

<b>Total Parts (S\$)</b>	<b>1,727.50</b>	<b>1,036.64</b>
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Report was unsubmitted during this print-out.
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## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	PANEL BEATING & BODY WORK	New	338.00	200.00
2	SPRAY PAINT	New	558.00	200.00
3	TOWING CHARGE	New	80.00	40.00
4	TO TEST AND REFIX REVERSE SENSOR SYSTEM	New	120.00	30.00
5	TO REPLACE SUNDRY PARTS	New	100.00	0.00
6	TO WASH AND VACUUM	New	60.00	0.00
<b>Gross Labour Cost (S\$)</b>			<b>1,256.00</b>	<b>470.00</b>

Report was unsubmitted during this print-out.

< END OF ESTIMATES >