

Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Wednesday, 21 March 2018 2:27 PM
To: Mei Kwan (LKKAUTO); elsonkong@easylinkauto.com.sg
Cc: Vic (LKKAUTO); Admin A
Subject: RE: Accident Statement of SJF3473Z for Third Party Claim to SHD3131U insured with India Insurance International - survey & repair *** LKK REF: CC4/III18004898/R1ea3

WITHOUT PREJUDICE

Hi Sir/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

In order to expedite the claim process, please forward all relevant documents for us (**LKK**) to proceed on negotiate settlement.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAUTO)
Sent: Friday, 16 March 2018 5:15 PM
To: elsonkong@easylinkauto.com.sg; Rasul (LKKAUTO) <Rasul@lkkauto.com>; Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Cc: Vic (LKKAUTO) <vicalpeh@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: Accident Statement of SJF3473Z for Third Party Claim to SHD3131U insured with India Insurance International - survey & repair *** LKK REF: CC4/III18004898/R1ea3

Dear Elson,

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

Dear Rasul / Asher,

For your information and necessary action please.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Motor Claim - III

Sent: Friday, March 16, 2018 9:07 AM

To: Zuhaidah Samsuri <aida@iii.com.sg>; Sherini Pillai <sherini@iii.com.sg>

Cc: Elson Tong <elsontong@easylinkauto.com.sg>; rasul@lkkauto.com

Subject: RE: Accident Statement of SJF3473Z for Third Party Claim to SHD3131U insured with India Insurance International - survey & repair

Dear officer,

Please assist.

Best Regards,

Gabriel Wee

Motor Claims Dept.

India International Insurance Pte Ltd

64 Cecil Street | #05 IOB Building | Singapore 049711

Tel: 6347 6100, Ext - 248

-----Original Message-----

From: Elson Tong [mailto:elsontong@easylinkauto.com.sg]

Sent: 15 March, 2018 5:05 PM

To: rasul@lkkauto.com; Motor Claim - III <motorclaim@iii.com.sg>; Natalie Lee <natalie@iii.com.sg>

Cc: patrick@easylinkauto.com.sg; 'Ann Hii' <ann@easylinkauto.com.sg>; james@easylinkauto.com.sg;

betty@easylinkauto.com.sg

Subject: RE: Accident Statement of SJF3473Z for Third Party Claim to SHD3131U insured with India Insurance International - survey & repair

Dear Rasul (LKK Auto),

I refer to your attendance today for survey of accident vehicle SJF3473Z (OPC weekend plate) for repair (part by part basis; 3 days) cost of \$650.00 which we are agreeable but this is not yet including for claim to the insurance company

(India International Insurance Pte Ltd) for e-Day licence fee incurred over x no. of days and loss of use (3 days). Kindly confirm PP instead of LS.

Aside to Gabriel (III),

Please advise if we can proceed to repair with clear 100% liability by your insured SHD3131U?

Regards,
James Ong
/Elson

-----Original Message-----

From: Motor Claim - III <motorclaim@iii.com.sg>

Sent: Tuesday, 13 March, 2018 8:52 AM

To: Elson Tong <elsontong@easylinkauto.com.sg>; Natalie Lee <natalie@iii.com.sg>

Cc: patrick@easylinkauto.com.sg; 'Ann Hii' <ann@easylinkauto.com.sg>; james@easylinkauto.com.sg;
betty@easylinkauto.com.sg

Subject: RE: Accident Statement of SJF3473Z for Third Party Claim to SHD3131U insured with India Insurance International

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

* LKK Auto Consultants Pte Ltd

* Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Best Regards,
Gabriel Wee
Motor Claims Dept.
India International Insurance Pte Ltd
64 Cecil Street | #05 IOB Building | Singapore 049711
Tel: 6347 6100, Ext - 248

-----Original Message-----

From: Elson Tong [mailto:elsontong@easylinkauto.com.sg]

Sent: 12 March, 2018 10:49 PM

To: Motor Claim - III <motorclaim@iii.com.sg>; Natalie Lee <natalie@iii.com.sg>

Cc: patrick@easylinkauto.com.sg; 'Ann Hii' <ann@easylinkauto.com.sg>; james@easylinkauto.com.sg;
betty@easylinkauto.com.sg

Subject: Accident Statement of SJF3473Z for Third Party Claim to SHD3131U insured with India Insurance International

Dear Sir,

Driver & owner of SJF3473Z is filing a Third Party Claim against driver of SHD3131U for a traffic accident of 11/3/2018. Kindly arrange a SURVEYOR for an inspection of SJF3473Z and as is an OPC weekend plate vehicle, need arrangement.

You may wish to take note that police investigation was conducted during accident. Refer case card A120180311/0164.

Regards,
James Ong

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<https://www.avast.com/antivirus>

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India International Insurance Pte Ltd.

Registration No. 198703792-K

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