

ASS. REC. BY:

REF: CS/AIG 1800 4886 / Kvd3ⁿ²

Special Instruction:

Surveyor:

Kenneth

ASSIGNMENT (Office)

From (Person):

Abukussim

of AIG

Date/Time: 1/13/18 @ 10:41am

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SH 2078x

Insured:

SKS 9216E

at Workshop m/s

Massive Trading

Tel:

9108 2728

of

Blk 5038 - AMK Ind prk 2 # 01-405

Policy No:

Claim No:

513 3577 47689003

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A.

13/3/18

CA / REV / REP. / REV 24 HRS

wp

H.O.D. Endorsement:

Date/Time:

12:37pm @ 1/13/18

Person Contacted:

Anthony

Vehicle IN (OUT)

Date/Time

Action/Instruction (-> Estimate

SH 2078X - NA / INC 08033768/1

D.O.A: 26/12/2018

SKS 9216 E - x

16/1/18

Kenneth confirmed LS \$ 1400 (Real 1778.65, 567)



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
AIG ASIA PACIFIC INSURANCE PTE LTD		Ref : CS/AIG18004886/Kvd3	
78 SHENTON WAY #08-16 CHARTIS BUILDING SINGAPORE 079120		Date : 14-03-2018	
		Code : AIG	
1. Policy Particulars :- THIRD PARTY CLAIM			
	Insured Veh. SKS 9216E	Veh. Inspected	SH 2078X
	Policy No.	Coverage (\$)	0.00
	Claim No. 5133577476SG003	Excess (\$)	0.00
	Assign From ABU KASSIM MARIA	Assign Date	14/03/2018
2. Vehicle Particulars & Condition			
	Make & Model	c.c	0
	Engine No. HIDDEN	Year of Reg.	
	Chassis No.	Colour	
	Odometer -	Steering	
	Brakes	Modification	
	General		
3. Conditions of Tyres			
		Size	Make
	R/H Front Tyre		Balance
	L/H Front Tyre		mm
	R/H Rear Tyre		mm
	L/H Rear Tyre		mm
4. Description of Damages			
5. General Information			
	Accident Date 13/03/2018	Inspection Date	
	Survey held at BLK 5038 AMK IND PARK 2 #01-405		
	Repairer MASSIVE TRADING & AUTO		
5a. Remarks			
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			

Nivitha (LKK Auto)

From: Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>
Sent: Wednesday, 14 March 2018 10:41 AM
To: 'assignments@lkkauto.com'; 'admin-a@lkkauto.com'
Cc: Tan, Lily (AIG); Fong, Andy-SY; Kaur, Baljit; Lim, Sheng Yang; Md Ishak, Mohd Imran; Chan, Yoke Shi; Supramaniam, Darshene; Chin, Lee-Ying
Subject: AIGENCRYPT - Pre repair inspection request - SH2078X VS SKS9216E (OI) DOA 13/03/2018
Attachments: Re: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SKS92... (67.0 KB); 20180313150951745.pdf

Hi,

Please refer to the enclosed request from **Teo Keng Siang LLC**

Claim no : 51335774765G003
Case Owner : Norsiah bt Md Noor

If you have any queries/concerns, please let us know.
Kindly assist to assign Kenneth Kong as Single Joint Expert as requested.

Thank you.

Best Regards,

Mariesa Abu Kassim (Mariesa)
AIG
Claim Adjuster II, Singapore FNOL, Claims Operations – Auto
Shared Services – Malaysia | Global Business Services
AIG Shared Services (M) Sdn Bhd (887191-D)
Menara Worldwide, Level 12, 198 Jalan Bukit Bintang, 55100 Kuala Lumpur, Malaysia
Tel +6 03 2719 6000 | Ext 1012202 | Fax +6 03 2685 5898

NoorMariesa.AbuKassim@aig.com | www.aig.com

IMPORTANT NOTICE:

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Teo Keng Siang LLC

Advocates & Solicitors • Notary Public • Commissioner For Oaths

111 North Bridge Road #29-07/08 Peninsula Plaza Singapore 179098
ROC: 201510228C GST Reg No.: 201510228C

Tel: 6333 4222 Fax: 6333 5676 / 5688

Email: KSTEOCO@singnet.com.sg

(FAX - NOT FOR SERVICE OF COURT DOCUMENTS)

Our Ref : TKSF/M492-ACC-39995.18/sf (mc)
Your Ref : SKS 9216 E
Date : 13 March 2018

Secretary in charge: Janice

Tel : 6333 4222 (ext 60)
Fax : 6333 5676 / 6333 5688
Email : janice.kee@ksteoptr.com

AIG Asia Pacific Insurance Pte. Ltd
AIG Building
78 Shenton Way
#07-16
Singapore 079120
Attn: Motor Claims Dept

WITHOUT PREJUDICE
BY PDX# 8181 & FAX 6835 7416 ONLY

Lee Beng Chong (Owner)
Blk 8A Boon Tiong Road
#21-77
Singapore 164008

BY POST ONLY

PDX Intercompany Exchange Pte Ltd



010808388044

FROM TEO KENG SIANG LLC
PDX Box No. 8902

Dear Sirs

RE: ACCIDENT INVOLVING SH 7028 X / SKS 9216 E ON 13/3/18 ALONG AYE SLIP ROAD TO JURONG TOWN HALL RD

We are instructed by **Lim Cheng Kuan** to notify you of a road traffic accident on 13/3/18 at about **09.30 hours ALONG AYE SLIP ROAD TO JURONG TOWN HALL RD** involving our client's vehicle registration number **SH 7028 X** and vehicle registration number **SKS 9216 E** driven by you at the material time. A copy of our client's Singapore accident statement is enclosed. Kindly let us have a copy your Singapore accident statement report on an urgent basis.

As a result of the accident, our client's vehicle has been damaged. Before our client proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

Please note that our client's motor vehicle **SH 7028 X** is now at the following workshop:-

Massive Trading & Auto
Blk 5038 Ang Mo Kio Industrial Park 2
#01-405
Singapore 569541
Contact: 9108 2728 Anthony

Yours faithfully,

M/s Teo Keng Siang LLC
encs

**Survey was conducted by:-

Name of Surveyor:

Date of Survey:

Time of Survey:

Signature

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	13/03/2018 11:46
Date Of Accident	13/03/2018 09:30
Exact Location Of Accident	AYE SLIP RD TO JURONG TOWN HALL RD
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SH2078X
Insured/Policyholder	
Name Of Registered Owner	LIM CHENG KUAN
NRIC No	S0974118F
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-94490069
Alternative Phone No	OTHERS-94490069

Vehicle Particulars

Manufacturer	TOYOTA
Model	PRIUS
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	TAXI

Insurance Company

Name of Insurance Company	NTUC INCOME INSURANCE CO-OPERATIVE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	5068152540-03
Cover Note Number	

Driver

Name of Driver	LIM CHENG KUAN
NRIC No	S0974118F
Date Of Birth	13/01/1947
Occupation	OUTDOOR
Date Of Driving Pass	09/02/1965
Driving Experience	53 YEARS AND 1 MONTH
Gender	MALE
Mobile Number	(LOCAL) +65-94490069
Fax Number	

Address BLK 732 YISHUN AVE 5
 #03-384
 Postcode 760732
 Was driver an employee of the Insured's Company NO
 If No, Relationship of the Driver with the Insured OWNER
 Vehicle Registration Number of Driver's Own Vehicle -
 -
 -
 Insurance Company of Driver's Own Vehicle -
 -
 -

General Information of the Accident

Type Of Accident COLLISION - CHANGE/CROSS LANE
 Weather Conditions CLEAR
 Road Surface DRY

Other Information

Was any foreign vehicle involved in this accident? NO
 Number of vehicles involved in the accident
 Was any body injured in the Accident? NO
 Was any injured conveyed to hospital by ambulance? NO
 Was any other material or property damaged? YES
 I have been approached by unknown person(s) soliciting/offering accident claims assistance. NO
 Number of Passengers (Including Driver) 2
 Passenger 1 NAME: : UNKNOWN
 GENDER: : FEMALE

Details of Police Action

Was the accident reported to the police? NO
 If Yes, Please state which Police Station
 Was notice of intended Prosecution given? NO
 If Yes, against whom?

Circumstances of Accident

REFER TO SKETCH PLAN - CIRCUMSTANCES OF THE ACCIDENT.

Attachment(s)

Are accident photos available for attachment? YES
 Was there any video captured by Car Camera? YES
 Was there any audio recorded? NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number SKS9216E
 Vehicle Make/Model/Colour TOYOTA ALTIS
 Details Of Properties
 Vehicle Category PRIVATE CAR
 Name of Driver
 NRIC/Passport Number
 Contact Number
 Address
 Postcode
 Insurance Company Name

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This form must be completed by the Policyholder and/or the Authorized Driver.
3. Information provided must be truthful and accurate as possible. Any willful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the Insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the Insurer, you hereby consent in the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

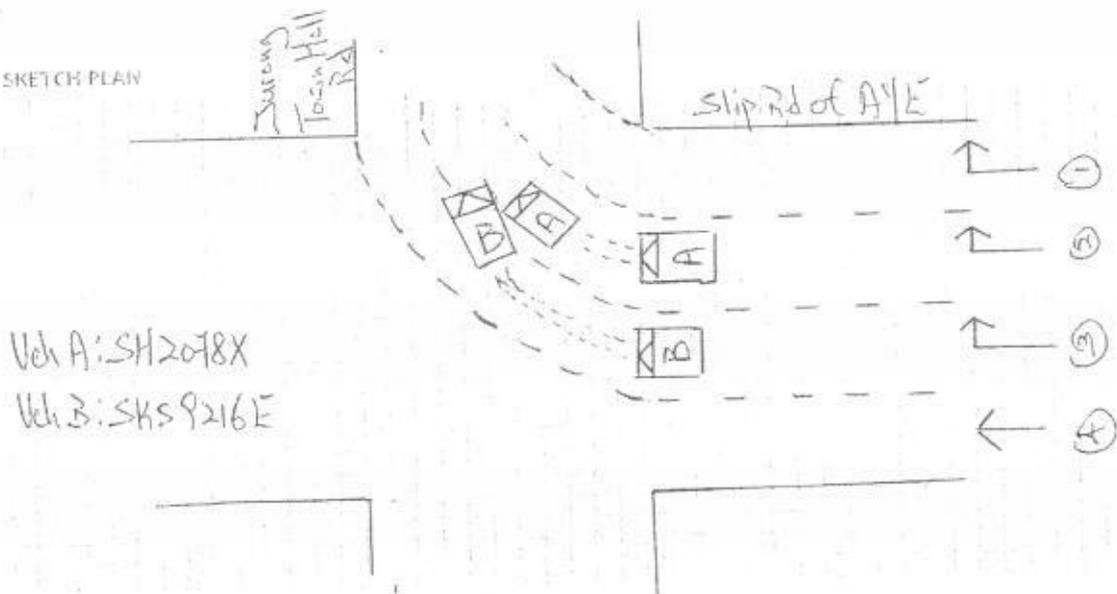
- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purposes of:
- (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims, (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes;
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims;
- (e) the information so collected under (d) above may be shared / disclosed:
- (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated; or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature
Date & Time:

Driver 1 Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name:
NRIC/PIA No.:

SKETCH PLAN



Veh A: SH2078X

Veh B: SKS9216E

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

On 13/3/2018 @ about 0930hrs I was travelling along AYE, slip rd to Jurong Town Hall rd. I was making a right turn in lane 2. Suddenly, vehicle B (SKS9216E) from lane 3 made a sharp right turn, cut into my lane and collided into my taxi front left side portion. I also wish to state that my dash board camera had recorded the whole incident.

DECLARATION

I/We declare the foregoing particulars are true in every respect.


 Policyholder's Signature
 Date & Time


 Driver's Signature
 (if driver is not the policyholder)
 Date & Time


 Reporting Centre Personnel's Signature
 Name: RAJESH K N
 RAJESH K N

KV

Massive Trading & Auto

Mailing address : Blk 225 #01-405 Ang Mo Kio Ave 1 Singapore 560225
H/p 91082728

Fax : 64816131

India International Insurance Pte Ltd
64 Cecil Street #04-05
IOB Building
Singapore 049711

*Not authorized
11 hrs @ 1400h
2 days*

Vehicle No : SH 2078 X
Make : Toyota Prius
Year : 2014

Qty	Description	Unit Price	Amount
Estimate Cost Of Repair			
1 pc	Front n/s fender <i>dent</i>		\$550.10 <i>X</i>
1 pc	Front n/s fender emblem " Hybrid " <i>new</i>		\$47.10
1 pc	Front n/s fender innershield		\$85.10 <i>X</i>
1 pc	Front n/s headlamp assy		\$855.70 <i>✓</i>
1 pc	Front bumper <i>deform 361.50</i>		\$755.10 <i>✓</i>
1 pc	Front n/s bumper side retainer		\$65.10 <i>X</i>
			<u>\$2,358.20</u>
		Less 25 %	\$589.55
			<u>\$1,768.65</u>

S. Nett Item

15 pcs Rear bumper clip *new* \$2.00 \$30.00 *✓*

Labour Charges

Remove/renew the above parts including knocking, cutting & welding. \$600.00 *400*

To putty & spray paint on accident affected portion. \$600.00 *400*

Check/reconnect wiring. \$30.00 *200*

To spray anti rust on accident affected portion. *new* \$150.00 *X*

Total \$3,178.65

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/AIG18004886/KVD3N2

Date: 17/04/2018

REFERENCE

Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd.	Policy No:	
Claimant Vehicle No :	SH2078X	Insured Vehicle No :	SKS9216E
Date of Loss:	13/03/2018	Nature of Claim:	TP
		Claim No:	5133577476SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SH2078X	Engine No:	2ZR1436587
Make & Model:	TOYOTA PRIUS, 1.8 (A)	Chassis No:	JTDKN36U105751536
Reg. Date:	23/10/2014 (Man. Year: 2014)	Odometer:	460186 km
Colour:	Yellow/Black		
Engine Capacity:	1798 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Engine Modification:	No	Pre-accident Condition:	

CONDITION OF TYRES

Front Tyre Size:	195/65R15	Rear Tyre Size:	195/65R15
Front Left Side:	Rydanz 8 mm	Rear Left Side:	Rydanz 7 mm
Front Right Side:	Rydanz 8 mm	Rear Right Side:	Rydanz 7 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS

	Repairer's	Adjuster's	Difference	Diff %
Parts	1,798.65	978.22	820.43	45.61
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,380.00	820.00	560.00	40.58
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	3,178.65	1,798.22	1,380.43	43.43
Approved Total (Overridden) (S\$)		1,400.00		
Nett Amount (S\$)	3,178.65	1,400.00	1,778.65	55.96

INSPECTION

Date of Assignment:	14/03/2018	
Date Inspected:	19/03/2018 Inspected At:	Massive Trading & Auto Blk 5038 #01-405, Ang Mo Kio Industrial Pk 2 Singapore 569541
Estimated Period of Repair:	2.0 days	

Adjuster: KENNETH KONG

Manager: VERON CHEN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT N/S FENDER	Repair	550.10 FL	*- FL
2	1		*FRONT N/S FENDER EMBLEM HYBRID	Necessary	47.10 FL	*47.10 FL
3	1		*FRONT N/S FENDER INNERSHIELD	Serviceable	85.10 FL	*- FL
4	1		*FRONT N/S HEADLAMP ASSY	Cut	855.70 FL	*855.70 FL
5	1		*FRONT BUMPER	Buckled/Cut	755.10 FL	*361.50 FL
6	1		*FRONT N/S BUMPER SIDE RETAINER	Serviceable	65.10 FL	*- FL
7	15		*REAR BUMPER CLIP	Necessary	30.00 FS	*30.00 FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (S\$)	2,388.20	1,294.30
- List Item Discount on L Items 25.00/25.00% (S\$)	589.55	316.08
Total Parts (S\$)	1,798.65	978.22

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	REMOVE/RENEW THE ABOVE PARTS INCLUDING KNOCKING,CUTTING & WELDING	New	600.00	400.00
2	TO PUTTY & SPRAY PAINT ON ACCIDENT AFFECTED PORTION	New	600.00	400.00
3	CHECK/RECONNECT WIRING	New	30.00	20.00
4	TO SPRAY ANTI RUST ON ACCIDENT AFFECTED PORTION	New	150.00	0.00
Gross Labour Cost (\$\$)			1,380.00	820.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >