

22/03/2018

ASS. REC. BY:

REF: CS/AWA18004881/ K w3/

Special Instruction:

Surveyor:

ASSIGNMENT (Office)

From (Person):

Kin Wong

of

AWAC

Date/Time:

13/3/18 @ 4:59pm

Estimate Cost:

Bill to:

OD: P / ST/TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

GP 5588X

Insured:

at Workshop m/s

Accord Auto

Tel:

9740 0999

of 10 Amk Ind. Prk 2A # 03-11

Policy No:

AVCP SB 0084211701

Claim No:

Sum Insured:

Excess:

\$ 600-00

Make of Veh:

(Client's Record)

D.O.A. 13/3/18

19/3/18 @ 10am aw

CA / (REV) REP. / REV 24 HRS

mv: \$61K

H.O.D. Endorsement:

Date/Time:

10:14am 11/3/18

Person Contacted:

JESSY

Vehicle IN:

(OUT)

Date/Time

Action/Instruction

(✓) Estimate

Material costs plus 5% markup ; check Brake &amp; Tyre Condition

19/3/18

Revert to Kin Wong by email

22/3/18

Rece authorise part by part from Ben by email

22/3/18

Informed Jessy cla ex \$600 by email

REF: AWAC

## ASSIGNMENT

From: Date: 19/3/18

Estimated Cost:

☒ TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: GP 5588X

at Workshop m/s Accord Auto

of 10 Amk Ind Prk 2A # 03-11

Insured:

Policy No.

Claims No.

Sum Insured: Excess: \$600.00

(Client's Record) 10 am owner

Make of Veh: waiting

Material costs plus 5% mark up.  
Check Brake & tyre condition  
(Policy Condition)Remark: The veh had commenced its  
repair at the time of inspection.

Bal. or Market Value: \$ 61K

IDAC Accident Report: Consistent? : Yes or No

GIA / FR Seen: Consistent? : Yes or No

Est. Repairs: 04 days Res: Yes or No

Lum Sum: 1.3.1 % 3 Val: Yes or No

CA / ☒ REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: Person Contacted:

Veh No: GP 5588X Yr Regn: 12 14

Type: M.Car / M.Cycle / Bus / Van / ☒ Taxi / Prime Mover /

Truck / Trailer or

Make: Ty Dym cc 2982

Colour: Silver A/C: Insured / Std / NI / NA

Sp. Reading: 134117 T/Radio: Insured / Std / NI / NA

Eng/No:

C/No: JTFAT35Y10K 204099

Gen. Cond: ☒ Good / Fair / Poor / BurntSteering: ☒ In order / Jammed / Leaked / Burnt orBrake: ☒ In order / Jammed / Leaked / Burnt orModi: ☒ Nil / S/Rim / STD A/Rim or

Tyre Size: F: 3.5 195R 15X8

R: Yokco 155R 12X8(10)

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

R/Bal. 9 mm

L/Bal. 9 mm

D.O.A. 13/3/18

Survey held at:

Des. of Damages: Fnt / Rear / O/S / N/S / U/C / Rooftop or

FR N/S

The U/C / Chassis frame / Body Structure affected due to collision.

Rear

R/Bal. 33 mm

L/Bal. 11 mm

D.O.I. 19/3/18

Date / Time Action / Instruction

Take photographs of the front windscreen area from inside to ascertain whether the  
Insured vehicle is equipped with a car camera (compulsory)

20/3 file pass to Catherine

\$ 2004.50 email

18/5/18. Final fig \$ 1823.50 (Red 1582.90, 4690) confirmed by email (No LS)

RECEIVED 21 MAY 2018

Date/Time: File Pass to?

☐

: Prelim. Report

If

☐

: Final Report

Date/Time: File Return to?

Days Of Repair: 4

Resurvey No. of Trip: 2

Survey Fee

Transportation

21/5 - typist

Add Fee: ☐ Site Insp (\$☐ Interview (\$☐ Tech. Insp (\$☐ Weekend (\$

Report Format: OD

Lump Sum / I.B.F. (\$ 1823.50p

150

Press:

Other:

TOTAL

150

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

ALLIED WORLD ASSURANCE COMPANY LTD

Ref : CS/AWA18004881/Kvd3

(SINGAPORE BRANCH)

60 ANSON ROAD #08-01 (8th FLOOR)

MAPLETREE ANSON

SINGAPORE 079914

Date : 14-03-2018



Code : AWA

**1. Policy Particulars :- OWN DAMAGE**

Insured Veh.	Veh. Inspected	GP 5588X
Policy No. AVCP SB0084211701	Coverage (\$)	0.00
Claim No.	Excess (\$)	600.00
Assign From KIN WONG	Assign Date	13/03/2018

**2. Vehicle Particulars & Condition**

Make & Model	c.c	0
Engine No. HIDDEN	Year of Reg.	
Chassis No.	Colour	
Odometer -	Steering	
Brakes	Modification	
General		

**3. Conditions of Tyres**

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

**4. Description of Damages**

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**5. General Information**

Accident Date	13/03/2018	Inspection Date	19/03/2018
Survey held at	ACCORD AUTO SERVICES PTE LTD 10 ANG MO KIO INDUSTRIAL PARK 2A AMK AUTO POINT #03-11 SINGAPORE 568047		

**5a. Remarks**

A) THE MARKET VALUE IS S\$----- (EST. AVERAGE)
B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE AUTHORISED REPAIRS.

## Veron Chen (LKKAUTO)

---

**From:** Veron Chen (LKKAUTO)  
**Sent:** Friday, 18 May 2018 3:23 PM  
**To:** 'Motorsurvey'  
**Cc:** SUR; Wong, Kin (Kin.Wong@awac.com)  
**Subject:** RE: OD survey assignment for GP 5588X - DOA : 13.03.2018 ; Our Ref: GP 5588X

Dear Ben,

Final amount \$1823.50 incl. confirmed check items before excess \$600

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Tang, Ben [mailto:Ben.Tang@awac.com] **On Behalf Of** Motorsurvey  
**Sent:** Thursday, 22 March 2018 10:15 AM  
**To:** Veron Chen (LKKAUTO) <veronchen@lkkauto.com>; Motorsurvey <Motorsurvey@awac.com>  
**Cc:** SUR <sur@lkkauto.com>  
**Subject:** RE: OD survey assignment for GP 5588X - DOA : 13.03.2018 ; Our Ref: GP 5588X

Dear Veron

Please proceed to authorize part by part repair@\$1,487.00 and check items \$973.42 to be verify.

Thank you.

Best Regards  
Ben Tang  
Claims Analyst  
Claims Group  
Global Markets

Allied World Assurance Company, Ltd  
60 Anson Road #08-01 Mapletree Anson Singapore 079914  
T: +65 6423 0816  
F: +65 6423 0864  
E: [ben.tang@awac.com](mailto:ben.tang@awac.com)  
W: [www.awac.com](http://www.awac.com)

---

**From:** Veron Chen (LKKAUTO) [mailto:veronchen@lkkauto.com]  
**Sent:** Wednesday, 21 March 2018 5:03 PM  
**To:** Motorsurvey <Motorsurvey@awac.com>

Cc: SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

Subject: FW: OD survey assignment for GP 5588X - DOA : 13.03.2018 ; Our Ref: GP 5588X

Dear Ben,

Kindly advised on the authorisation.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :[sur@lkkauto.com](mailto:sur@lkkauto.com) | fax: 6256-4315

Blk S1, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

From: Veron Chen (LKKAuto)

Sent: Tuesday, 20 March 2018 3:13 PM

To: 'Motorsurvey' <[Motorsurvey@awac.com](mailto:Motorsurvey@awac.com)>

Cc: SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

Subject: RE: OD survey assignment for GP 5588X - DOA : 13.03.2018 ; Our Ref: GP 5588X

Dear Ben,

Please refer attached base on cost +10%.

For your approval please.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :[sur@lkkauto.com](mailto:sur@lkkauto.com) | fax: 6256-4315

Blk S1, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Tang, Ben [<mailto:Ben.Tang@awac.com>] On Behalf Of Motorsurvey

Sent: Tuesday, 20 March 2018 3:00 PM

To: Veron Chen (LKKAuto) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>; Motorsurvey <[Motorsurvey@awac.com](mailto:Motorsurvey@awac.com)>

Cc: SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

Subject: RE: OD survey assignment for GP 5588X - DOA : 13.03.2018 ; Our Ref: GP 5588X

Dear Veron

We refer to your teleconversation with Kin advised that Accord Auto cannot repair on lump sum as there are no used parts available.

Please advise the repair amount base on costs +10% ?

Thank you.

Best Regards

Ben Tang  
Claims Analyst  
Claims Group  
Global Markets

Allied World Assurance Company, Ltd  
60 Anson Road #08-01 Mapletree Anson Singapore 079914  
T: +65 6423 0816  
F: +65 6423 0864  
E: [ben.tang@awac.com](mailto:ben.tang@awac.com)  
W: [www.awac.com](http://www.awac.com)

---

**From:** Veron Chen (LKKAuto) [<mailto:veronchen@lkkauto.com>]  
**Sent:** Monday, 19 March 2018 4:11 PM  
**To:** Motorsurvey <[Motorsurvey@awac.com](mailto:Motorsurvey@awac.com)>  
**Cc:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** RE: OD survey assignment for GP 5588X - DOA : 13.03.2018 ; Our Ref: GP 5588X

Dear Kin,

Enclosed preliminary revised of vehicle GP 5588X  
Date of survey: 19/3/2018  
Number of days:4 days

Brake in order and tyre condition in serviceable.

Vehicle repair on part by part ,repairer are unable to repair at cost plus 5%

We have Not authorise repair.

Kindly let us have your approval please.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :[sur@lkkauto.com](mailto:sur@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAuto)  
**Sent:** Wednesday, 14 March 2018 10:15 AM  
**To:** 'Motorsurvey' <[Motorsurvey@awac.com](mailto:Motorsurvey@awac.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** RE: OD survey assignment for GP 5588X - DOA : 13.03.2018 ; Our Ref: GP 5588X

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed vehicle not in workshop, repairer will arrange.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Wong, Kin [<mailto:Kin.Wong@awac.com>] **On Behalf Of** Motorsurvey

**Sent:** Tuesday, 13 March 2018 4:59 PM

**To:** LKK ([assignments@lkkauto.com](mailto:assignments@lkkauto.com)) <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** Accord Auto(Claims) ([claims@mycarworkshop.com.sg](mailto:claims@mycarworkshop.com.sg)) ([claims@mycarworkshop.com.sg](mailto:claims@mycarworkshop.com.sg))  
<[claims@mycarworkshop.com.sg](mailto:claims@mycarworkshop.com.sg)>; SUR ([sur@lkkauto.com](mailto:sur@lkkauto.com)) ([sur@lkkauto.com](mailto:sur@lkkauto.com)) <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Subject:** OD survey assignment for GP 5588X - DOA : 13.03.2018 ; Our Ref: GP 5588X

The above captioned accident refers. Please conduct an "OWN DAMAGE" survey on the following:

Insured Vehicle	:	GP 5588X		
Policy Number	:	AVCPSB0084211701	Account Code:	A458SD3
Policy Excess	:	\$600.00		
Sum Insured	:	Market Value with COE & PARF		
Make / Model	:	Toyota Dyna 150 Manual		
Name of Workshop	:	Accord Auto Services Pte Ltd		
Contact Number	:	6481 9517		
Person to Contact	:	Jessy Soe		
Estimated Cost of repairs	:	NA		
( x )	Please take photographs of the front windscreen area from inside to ascertain whether the insured vehicle is equipped with a car camera. (Compulsory)			
( x )	(To delete this row where applicable) For account code <b>B280SD8</b> , please adjust cost of repairs based on <b>material costs plus 5% mark up</b> when repairs are carried out at <b>ACCORD AUTO SERVICES PTE LTD</b>			
( x )	Check brake and Tire condition			
( x )	Please revert with your preliminary survey report with photographs			
Remarks				

Regards,

Claims Division

## Veron Chen (LKKAuto)

---

**From:** Veron Chen (LKKAuto)  
**Sent:** Thursday, 22 March 2018 10:41 AM  
**To:** 'Accord Auto(Claims)'  
**Cc:** SUR; Gilbert Ng  
**Subject:** RE: GP 5588X -DOA: 13/3/2018 (ALLIED WORLD)

Dear Jessy,

As instructed by our client , please proceed to repair the insured vehicle **GP 5588X on part by part (Excess \$600-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Accord Auto(Claims) [mailto:claims@mycarworkshop.com.sg]  
**Sent:** Monday, 19 March 2018 3:53 PM  
**To:** Veron Chen (LKKAuto) <veronchen@lkkauto.com>  
**Cc:** SUR <sur@lkkauto.com>; Gilbert Ng <gilbert.ng@mycarworkshop.com.sg>  
**Subject:** Re: GP 5588X -DOA: 13/3/2018 (ALLIED WORLD)

Dear Vernon,

We unable accept repair at cost plus 5%.

Thank you.

Kind regards,  
Jessy Soe

Accord Auto Services Pte Ltd  
10 Ang Mo Kio Ind Park 2A  
#03-11 Ang Mo Kio Auto Point  
Singapore 568047

Mobile : (65) 9740 0999  
Tel : (65) 6481 9517  
Fax : (65) 6481 9516



This email is confidential and privileged. If you are not the intended recipient, you must not view, disseminate, use or copy this email. Kindly notify the sender immediately, and delete this email from your system. Thank you.

On 19 March 2018 at 15:37, Veron Chen (LKKAuto) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)> wrote:

Dear Jessy,

Please check vehicle able to repair at cost plus 5% instead of 10%

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :[sur@lkkauto.com](mailto:sur@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## Veron Chen (LKKAUTO)

---

**From:** Tang, Ben <Ben.Tang@awac.com> on behalf of Motorsurvey <Motorsurvey@awac.com>  
**Sent:** Thursday, 22 March 2018 10:15 AM  
**To:** Veron Chen (LKKAUTO); Motorsurvey  
**Cc:** SUR  
**Subject:** RE: OD survey assignment for GP 5588X - DOA : 13.03.2018 ; Our Ref: GP 5588X

Dear Veron

Please proceed to authorize part by part repair@\$1,487.00 and check items \$973.42 to be verify.

Thank you.

Best Regards  
Ben Tang  
Claims Analyst  
Claims Group  
Global Markets

Allied World Assurance Company, Ltd  
60 Anson Road #08-01 Mapletree Anson Singapore 079914  
T: +65 6423 0816  
F: +65 6423 0864  
E: [ben.tang@awac.com](mailto:ben.tang@awac.com)  
W: [www.awac.com](http://www.awac.com)

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**From:** Veron Chen (LKKAUTO) [<mailto:veronchen@lkkauto.com>]  
**Sent:** Wednesday, 21 March 2018 5:03 PM  
**To:** Motorsurvey <Motorsurvey@awac.com>  
**Cc:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** FW: OD survey assignment for GP 5588X - DOA : 13.03.2018 ; Our Ref: GP 5588X

Dear Ben,

Kindly advised on the authorisation.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :[sur@lkkauto.com](mailto:sur@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Veron Chen (LKKAUTO)  
**Sent:** Tuesday, 20 March 2018 3:13 PM  
**To:** 'Motorsurvey' <[Motorsurvey@awac.com](mailto:Motorsurvey@awac.com)>

**Cc:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Subject:** RE: OD survey assignment for GP 5588X - DOA : 13.03.2018 ; Our Ref: GP 5588X

Dear Ben,

Please refer attached base on cost +10%.

For your approval please.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :[sur@lkkauto.com](mailto:sur@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Tang, Ben [<mailto:Ben.Tang@awac.com>] **On Behalf Of** Motorsurvey

**Sent:** Tuesday, 20 March 2018 3:00 PM

**To:** Veron Chen (LKKAuto) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>; Motorsurvey <[Motorsurvey@awac.com](mailto:Motorsurvey@awac.com)>

**Cc:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Subject:** RE: OD survey assignment for GP 5588X - DOA : 13.03.2018 ; Our Ref: GP 5588X

Dear Veron

We refer to your teleconversation with Kin advised that Accord Auto cannot repair on lump sum as there are no used parts available.

Please advise the repair amount base on costs +10% ?

Thank you.

Best Regards

Ben Tang

Claims Analyst

Claims Group

Global Markets

Allied World Assurance Company, Ltd

60 Anson Road #08-01 Mapletree Anson Singapore 079914

T: +65 6423 0816

F: +65 6423 0864

E: [ben.tang@awac.com](mailto:ben.tang@awac.com)

W: [www.awac.com](http://www.awac.com)

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**From:** Veron Chen (LKKAuto) [<mailto:veronchen@lkkauto.com>]

**Sent:** Monday, 19 March 2018 4:11 PM

**To:** Motorsurvey <[Motorsurvey@awac.com](mailto:Motorsurvey@awac.com)>

**Cc:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Subject:** RE: OD survey assignment for GP 5588X - DOA : 13.03.2018 ; Our Ref: GP 5588X

Dear Kin,

Enclosed preliminary revised of vehicle GP 5588X

Date of survey: 19/3/2018

Number of days: 4 days

Brake in order and tyre condition in serviceable.

Vehicle repair on part by part, repairer are unable to repair at cost plus 5%

We have not authorise repair.

Kindly let us have your approval please.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [sur@lkkauto.com](mailto:sur@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Admin-D (LKKAuto)

**Sent:** Wednesday, 14 March 2018 10:15 AM

**To:** 'Motorsurvey' <[Motorsurvey@awac.com](mailto:Motorsurvey@awac.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Subject:** RE: OD survey assignment for GP 5588X - DOA : 13.03.2018 ; Our Ref: GP 5588X

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed vehicle not in workshop, repairer will arrange.

BEST REGARDS,

**G.Nivitha** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Wong, Kin [<mailto:Kin.Wong@awac.com>] **On Behalf Of** Motorsurvey

**Sent:** Tuesday, 13 March 2018 4:59 PM

**To:** LKK ([assignments@lkkauto.com](mailto:assignments@lkkauto.com)) <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** Accord Auto(Claims) ([claims@mycarworkshop.com.sg](mailto:claims@mycarworkshop.com.sg)) ([claims@mycarworkshop.com.sg](mailto:claims@mycarworkshop.com.sg))  
<[claims@mycarworkshop.com.sg](mailto:claims@mycarworkshop.com.sg)>; SUR ([sur@lkkauto.com](mailto:sur@lkkauto.com)) ([sur@lkkauto.com](mailto:sur@lkkauto.com)) <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Subject:** OD survey assignment for GP 5588X - DOA : 13.03.2018 ; Our Ref: GP 5588X

The above captioned accident refers. Please conduct an "OWN DAMAGE" survey on the following:

Insured Vehicle	:	GP 5588X
-----------------	---	----------

Policy Number	:	AVCPSB0084211701	Account Code:	A458SD3
Policy Excess	:	\$600.00		
Sum Insured	:	Market Value with COE & PARF		
Make / Model	:	Toyota Dyna 150 Manual		
Name of Workshop	:	Accord Auto Services Pte Ltd		
Contact Number	:	6481 9517		
Person to Contact	:	Jessy Soe		
Estimated Cost of repairs	:	NA		
( x )	Please take photographs of the front windscreen area from inside to ascertain whether the insured vehicle is equipped with a car camera. (Compulsory)			
( x )	(To delete this row where applicable) For account code <b>B280SD8</b> , please adjust cost of repairs based on <b>material costs plus 5% mark up</b> when repairs are carried out at <b>ACCORD AUTO SERVICES PTE LTD</b>			
( x )	Check brake and Tire condition			
( x )	Please revert with your preliminary survey report with photographs			
Remarks				

Regards,

Claims Division

The information contained in this e-mail and any attachments hereto is confidential. If you are not the intended recipient, you must not use or disseminate any of this information. If you have received this e-mail in error, please immediately notify the sender by reply e-mail and permanently delete the original e-mail (and any attachments hereto) and any copies or printouts thereof. Although this e-mail and any attachments hereto are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by Allied World Assurance Company Holdings, GmbH or its subsidiaries or affiliates, either jointly or severally, for any loss or damage arising in any way from its use.

**Veron Chen (LKKAuto)**

---

**From:** Veron Chen (LKKAuto)  
**Sent:** Monday, 19 March 2018 4:11 PM  
**To:** 'Motorsurvey'  
**Cc:** SUR  
**Subject:** RE: OD survey assignment for GP 5588X - DOA : 13.03.2018 ; Our Ref: GP 5588X  
**Attachments:** PRELI ADVISED.pdf

Dear Kin,

Enclosed preliminary revised of vehicle GP 5588X

Date of survey: 19/3/2018

Number of days:4 days

Brake in order and tyre condition in serviceable.

Vehicle repair on part by part ,repairer are unable to repair at cost plus 5%

We have Not authorise repair.

Kindly let us have your approval please.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**Subject:** RE: OD survey assignment for GP 5588X - DOA : 13.03.2018 ; Our Ref: GP 5588X

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed vehicle not in workshop, repairer will arrange.

BEST REGARDS,

**G.Nivitha** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Wong, Kin [<mailto:Kin.Wong@awac.com>] **On Behalf Of** Motorsurvey  
**Sent:** Tuesday, 13 March 2018 4:59 PM

To: LKK ([assignments@lkkauto.com](mailto:assignments@lkkauto.com)) <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
 Cc: Accord Auto(Claims) ([claims@mycarworkshop.com.sg](mailto:claims@mycarworkshop.com.sg)) ([claims@mycarworkshop.com.sg](mailto:claims@mycarworkshop.com.sg))  
 <[claims@mycarworkshop.com.sg](mailto:claims@mycarworkshop.com.sg)>; SUR ([sur@lkkauto.com](mailto:sur@lkkauto.com)) ([sur@lkkauto.com](mailto:sur@lkkauto.com)) <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
 Subject: OD survey assignment for GP 5588X - DOA : 13.03.2018 ; Our Ref: GP 5588X

The above captioned accident refers. Please conduct an "OWN DAMAGE" survey on the following:

Insured Vehicle	:	GP 5588X		
Policy Number	:	AVCPSB0084211701	Account Code:	A458SD3
Policy Excess	:	\$600.00		
Sum Insured	:	Market Value with COE & PARF		
Make / Model	:	Toyota Dyna 150 Manual		
Name of Workshop	:	Accord Auto Services Pte Ltd		
Contact Number	:	6481 9517		
Person to Contact	:	Jessy Soe		
Estimated Cost of repairs	:	NA		
( x )	Please take photographs of the front windscreen area from inside to ascertain whether the insured vehicle is equipped with a car camera. (Compulsory)			
( x )	(To delete this row where applicable) For account code <b>B280SD8</b> , please adjust cost of repairs based on <b>material costs plus 5% mark up</b> when repairs are carried out at <b>ACCORD AUTO SERVICES PTE LTD</b>			
( x )	Check brake and Tire condition			
( x )	Please revert with your preliminary survey report with photographs			
Remarks				

Regards,

Claims Division

The information contained in this e-mail and any attachments hereto is confidential. If you are not the intended recipient, you must not use or disseminate any of this information. If you have received this e-mail in error, please immediately notify the sender by reply e-mail and permanently delete the original e-mail (and any attachments hereto) and any copies or printouts thereof. Although this e-mail and any attachments hereto are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by Allied World Assurance Company Holdings, GmbH or its subsidiaries or affiliates, either jointly or severally, for any loss or damage arising in any way from its use.



Auto  
Consultants  
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: AVCPSB0084211701  
Our ref: CS/AWA18004881/Kvd3

Date: 19/3/2018

The Motor Claims Department  
M/s ALLIED WORLD ASSURANCE COMPANY LTD

Dear Sir/Madam

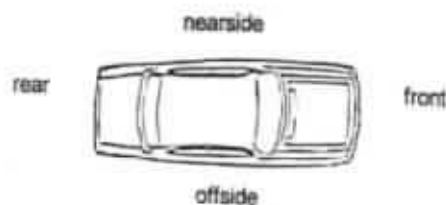
**PRELIMINARY ADVICE OF VEHICLE NO. GP 5588X**

We thank you for your instruction on 13/3/2018

Please be informed that we had conducted the inspection of the above mentioned vehicle on 19/3/2018 at the premises of M/s ACCORD AUTO SERVICES PTE LTD and have the following to report:-

Workshop Estimate Amount	: S\$3,406.42
Revised Estimate Amount	: S\$1,487.00
"Check" Items Amount	: S\$973.42
Market Value	: S\$61,000.00
LTA Reimbursement Value	: S\$28,280.00
Nett Value	: S\$32,720.00

Description of Damage:  
The vehicle sustained damages at the front n/s portion



Comments/Present Status:  
Damages Consistent  
Repair Cost Economical

Yours faithfully,

Kenneth Kong  
Licensed Appraiser



**Nivitha (LKK Auto)**

**From:** Wong, Kin <Kin.Wong@awac.com> on behalf of Motorsurvey <Motorsurvey@awac.com>  
**Sent:** Tuesday, 13 March 2018 4:59 PM  
**To:** LKK (assignments@lkkauto.com)  
**Cc:** Accord Auto(Claims) (claims@mycarworkshop.com.sg)  
(claims@mycarworkshop.com.sg); SUR (sur@lkkauto.com) (sur@lkkauto.com)  
**Subject:** OD survey assignment for GP 5588X - DOA : 13.03.2018 ; Our Ref: GP 5588X

The above captioned accident refers. Please conduct an "OWN DAMAGE" survey on the following:

Insured Vehicle	:	GP 5588X		
Policy Number	:	AVCP SB0084211701	Account Code:	A458SD3
Policy Excess	:	\$600.00		
Sum Insured	:	Market Value with COE & PARF		
Make / Model	:	Toyota Dyna 150 Manual		
Name of Workshop	:	Accord Auto Services Pte Ltd		
Contact Number	:	6481 9517		
Person to Contact	:	Jessy Soe		
Estimated Cost of repairs	:	NA		
( x )	Please take photographs of the front windscreen area from inside to ascertain whether the insured vehicle is equipped with a car camera. (Compulsory)			
( x )	(To delete this row where applicable) For account code <b>B280SD8</b> , please adjust cost of repairs based on <b>material costs plus 5% mark up</b> when repairs are carried out at <b>ACCORD AUTO SERVICES PTE LTD</b>			
( x )	Check brake and Tire condition			
( x )	Please revert with your preliminary survey report with photographs			
Remarks				

Regards,

Claims Division

The information contained in this e-mail and any attachments hereto is confidential. If you are not the intended recipient, you must not use or disseminate any of this information. If you have received this e-mail

in error, please immediately notify the sender by reply e-mail and permanently delete the original e-mail (and any attachments hereto) and any copies or printouts thereof. Although this e-mail and any attachments hereto are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by Allied World Assurance Company Holdings, GmbH or its subsidiaries or affiliates, either jointly or severally, for any loss or damage arising in any way from its use.

## Enquire PARF/COE Rebate for Registered Vehicle

<b>Vehicle Owner Particulars</b>	
Owner ID Type:	Company
Owner ID:	5528M
<b>Vehicle Details</b>	
Vehicle No.:	GP5588X
Vehicle to be Exported:	No
Intended De-registration Date:	19 Mar 2018
Vehicle Make:	TOYOTA
Vehicle Model:	TOYOTA DYNA 150 MANUAL
Primary Colour:	Silver
Manufacturing Year:	2014
Engine No.:	1KD2471111
Chassis No.:	JTFAT35Y10K204099
Maximum Power Output:	-
Open Market Value:	\$27,856.00
Original Registration Date:	24 Dec 2014
First Registration Date:	24 Dec 2014
Transfer Count:	1
Actual ARF Paid:	\$1,393.00
<b>Intended PARF Rebate Details</b>	
PARF Eligibility:	No
PARF Eligibility Expiry Date:	-
PARF Rebate Amount:	\$0.00
<b>Intended COE Rebate Details</b>	
COE Expiry Date:	23 Dec 2024
COE Category:	C - Goods Vehicle & Bus
COE Period(Years):	10
PQP Paid:	\$41,830.00
COE Rebate Amount:	\$28,280.00
<b>Total Rebate Amount:</b>	<b>\$28,280.00</b>

The information contained herein is correct as at 19 Mar 2018

OK

## Enquire Transfer Fee

Vehicle Details	
Vehicle No. :	GP5588X
Vehicle Type :	B31 - Goods (Open) Lorry (Metal Body)/Pickup
Vehicle Attachment 1 :	With Hood
Vehicle Scheme :	Normal
Vehicle Make :	TOYOTA
Vehicle Model :	TOYOTA DYNA 150 MANUAL
Chassis No. :	JTFAT35Y10K204099
Propellant :	Diesel
Engine No. :	1KD2471111
Engine Capacity :	2982 cc
Maximum Power Output :	-
Maximum Laden Weight :	3500 kg
Unladen Weight :	1800 kg
Year Of Manufacture :	2014
Original Registration Date :	24 Dec 2014
Lifespan Expiry Date :	23 Dec 2034
COE Category :	C - Goods Vehicle & Bus
PQP Paid :	\$41,830.00
COE Expiry Date :	23 Dec 2024
Road Tax Expiry Date :	23 Dec 2018
Inspection Due Date :	23 Dec 2018
Intended Transfer Date :	13 Mar 2018
CO2 Emission :	257.00 (g/km)

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	13/03/2018 11:38
Date Of Accident	13/03/2018 07:50
Exact Location Of Accident	BLK 316A SEMBAWANG VISTA (MSCP LOT NO. 105)
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	GP5588X
<b>Insured/Policyholder</b>	
Name Of Registered Owner	HWAYANG RENOVATION PTE LTD
Co Reg No	201605528M
Email Address	NOEMAIL
Mobile Phone No	
Alternative Phone No	OFFICE-86126686

### Vehicle Particulars

Manufacturer	TOYOTA
Model	DYNA 150-3.0 D (M)

Exact Purpose for which vehicle was being used at time of accident

Are you claiming under your own insurance policy for repair to your vehicle? YES

If No, Please state action to be taken

Vehicle Category	COMMERCIAL VEHICLE
------------------	--------------------

### Insurance Company

Name of Insurance Company	ALLIED WORLD ASSURANCE COMPANY, LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	AVCPSB0084211701
Cover Note Number	

### Driver

Name of Driver	ZHENG JINSHUN
NRIC No	S2729505C
Date Of Birth	04/05/1967
Occupation	OUTDOOR
Date Of Driving Pass	05/10/2010
Driving Experience	7 YEARS AND 5 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-96880336
Fax Number	
Contact Number	
Email Address	NOEMAIL

Address	BLK 316 SEMBAWANG VISTA #14-195
Postcode	750316
Was driver an employee of the Insured's Company	YES
If No, Relationship of the Driver with the Insured	
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

#### General Information of the Accident

Type Of Accident	COLLIDED INTO PARKED VEHICLE
Weather Conditions	CLEAR
Road Surface	DRY

#### Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

#### Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

#### Circumstances of Accident

PLEASE REFER TO SKETCH PLAN.

#### Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SJP5094T
Vehicle Make/Model/Colour	HYUNDAI AVANTE (WHITE)
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	0

## Accident Sketch Plan

### SKETCH PLAN

#### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Traffic Police Department for investigation.
6. This report will be forwarded by the insurers to the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

#### 6. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' law firm/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
- (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/postal packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes").
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.



Driver's Signature (If driver is not the policyholder) : [Signature]  
S. Time

15/03/2018  
2:45pm



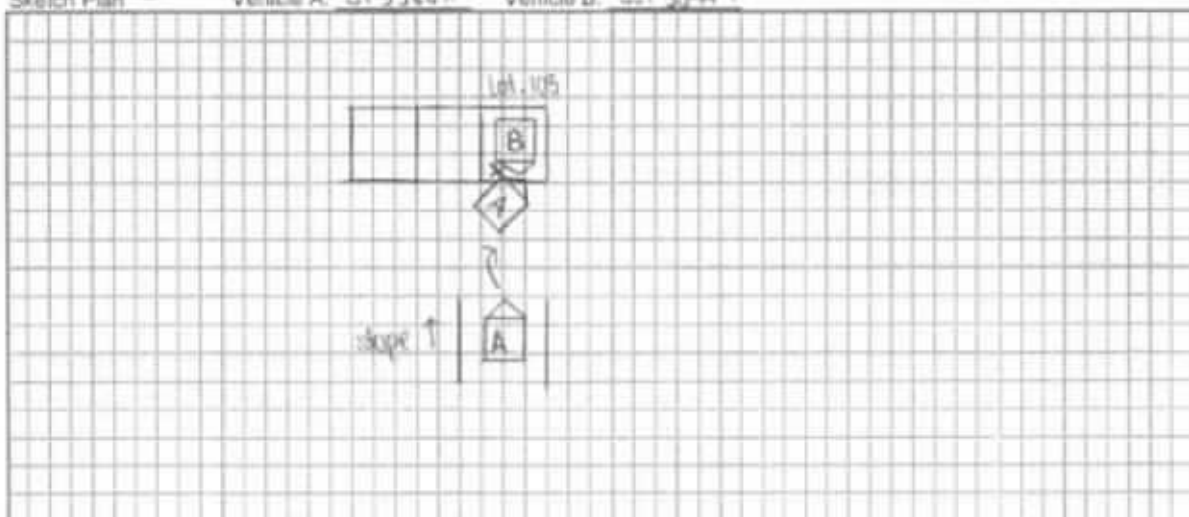
Policyholder's Signature : \_\_\_\_\_ S. Time

Witnessed by Reporting Centre Personnel

Sketch Plan

Vehicle A: 6P5588X

Vehicle B: 3TP500AT



## Accident Sketch Plan

Describe Circumstance of the Accident

Date & Time of Accident: 13/03/2018 @ 7:50am

Vehicle A: 6P 5588 X

Vehicle B: 5JP 5094 T

On the date and time above, I was driving at 8A 316 A Sembawang Vista MSCP towards port. While I'm going down the slope, my vehicle was lost control and hit onto vehicle B front RH portion which is stationary on my front.

SP



### IMPORTANT NOTE

Under **General Condition – Conduct of Claim** of the Motor Policy, you have to decide within 21 days of occurrence or discovery of damage whether or not to claim under the policy. Please check your policy for more information.

### Declaration

(We declare the foregoing particulars are true in every respect)



Policyholder's Signature, Date & Time

SP

Driver's Signature (if driver is not the policyholder) / Date & Time

13/03/2018  
2:48pm

h

Witnessed by Reporting Centre Personnel



**ACCORD AUTO SERVICES PTE LTD**

10 Ang Mo Kio Industrial Park 2A

#03-11 AMK Autopoint Singapore 568047

Tel: 6481 9518 / 6481 9517 Fax: 6481 9516 email: [claims@mycarworkshop.com.sg](mailto:claims@mycarworkshop.com.sg)

### ESTIMATE

Allied World Assurance Company, Ltd

60 Anson Road

#08-01 Mapletree Anson

Singapore 079914

Attn: Motor Claims Department

Date : 13/03/2018  
Vehicle No : GP5588X  
Veh Make/Model : Toyota Dyna 1.5 M  
YOM : 2014  
Chassis No : JTFAT35Y10K204099  
Date of Accident : 13/03/2018

Not Notarized

d 1.2.1  
Resurvey 84 pairs

82064.50

4 days

Ex 86cd

Fax: 62564315

No	Qty	Description	Amount \$
		<b>Cost Items:-</b>	
1	1	Front bumper	\$ 150.00
2	1	Front bumper reinforcement	\$ 100.00
3	1	LH headlamp	\$ 220.00
4	1	Front grille	\$ 150.00
5	4	Front grille clip	\$ 7.20
6	1	Front grille logo	\$ 35.00
7	1	Front LH door assy	\$ 560.00
8	1	Air-con condenser and fan assy (complete)	\$ 420.00
		<b>Total - Cost Item</b>	\$ 1,642.20
		<b>Add 10%</b>	\$ 164.22
		<b>Total</b>	\$ 1,806.42
		<b>Special Nett Items:-</b>	
1	1	Front number plate	\$ 30.00
2	1	Front LH door ROC sticker	\$ 30.00
		<b>Total - SN Item</b>	\$ 60.00
		<b>Labour Charges:-</b>	
1		Spray painting on all affected area.	\$ 600.00
2		Labour remove/refix accident damages parts to knock, jack, cut weld and realign accident affected area.	\$ 500.00
3		To apply anti rust treatment.	\$ 80.00
4		To check wiring system & light.	\$ 60.00
5		To remove and replace air-con condenser, fan assy & etc. and top up gas.	\$ 300.00
		<b>Total - L/C</b>	\$ 1,540.00
		<b>Sub-Total</b>	\$ 3,406.42
		<b>7% GST</b>	\$ 238.45
		<b>Total</b>	\$ 3,644.87

LRC Auto Controls® Service Policy

[illegible]

- To display damaged parts) during recovery

- \* Page prices are subject to confirmation.  
\* Third party source: <http://www.360.com>

- the legal modification is viewed **7%**
- Supplementary bond(s) must be reviewed and is subject to full approval from Insurance Company



日美汽車私人有限公司

**JAE AUTO PTE LTD**

Blk 3018 UBI ROAD 1 #01-121 SINGAPORE 408710  
TEL: 67453833 FAX: 67454442, 67450616 (Account)

WAREHOUSE:  
48A SUNGEI KADUT AVE SINGAPORE 728672  
TEL: 6365 1255 FAX: 6365 2580

Email: jaeauto@pacific.net.sg

GST REG. NO.: M2-0119201-3 CO. REG. NO.: 199307741M

WIPERBLADE BLADE  
Dept Direct: 6417 8791 / 8745 9839

VW Audi Dept Direct: 6308 9810

Mitsubishi Suzuki Dept Direct: 6417 8794

Peugeot Dept Direct: 6417 8796

Kia Hyundai Dept Direct: 6417 8796

Subaru Dept Direct: 6417 8796

Isuzu Dept Direct: 6417 8796

Toyota Dealer Parts Dept Direct: 6417 8792

Isuzu Dept Direct: 6417 8796

Isuzu Dept Direct: 6417 8796

Isuzu Dept Direct: 6417 8796

Isuzu Dept Direct: 6417 8796

Isuzu Dept Direct: 6417 8796

Wiper blade: NWB (Nippon Wiper blade), Sliper (Made in Korea)  
Fosch (Made in Germany)  
Spark plug: Nippon Denso, NGK (Made in Japan)

ACCORD AUTO SERVICES PTE LTD (AMK)  
10 ANG MO KIO INDUSTRIAL PARK 2A  
#03-11 AMK AUTOPOINT

SINGAPORE 568047  
TEL: 64819518 FAX: 64819516  
ATTN: AHYONG 93738358

send>>>#03-04

TAX INVOICE : AR201803-14901  
DATE : 26/03/2018  
CUSTOMER ID : ACC002  
VEH REG. NO. :  
TERMS : 30 days  
PO NO. :  
PAGE NO. : Page 1 of 1  
CURR : S\$

SQ	STOCKID	DESCRIPTION	StkLoc	QTY	U/PRICE	AMOUNT
1.	T81170-37200/1/3 KDY231	HEAD LAMP LH	PA PL2-F1-070	1	195.00	195.00
2.	T52101-25909/11 KDY231	FRT BUMPER ASSY (25911)	PA PL4-B1-F	1	140.00	140.00

**POSTED**

GP5588X DOA: 13/03/2018

SUB-TOTAL : 335.00  
ADD GST 7.00 % 23.45

E & O E TOTAL AMOUNT S\$ 358.45

[P] 26/03/2018 11:56:34AM

[R] 26/03/2018 11:43:32AM

Goods Sold are not refundable for Cash.

Interest Rate of 1.5% per month will be imposed on OverDue Account(s).

JAE Auto Pte. Ltd.

Sales Executive: SAM

This is computer generated document.  
No signature is required.



ORIGINAL

Goods Received in Good Order

Signature / Co Stamp / Date



# 日美汽車私人有限公司 JAE AUTO PTE LTD

Blk 3018 UBI ROAD 1 #01-121 SINGAPORE 408710  
TEL: 67453833 FAX: 67454442, 67450616 (Account)

## WAREHOUSE:

48A SUNGEI KADUT AVE SINGAPORE 729672

TEL: 6365 1255 FAX: 6365 2580

Email: jaeauto@pacific.net.sg

GST REG. NO.: M2-0119201-3 CO. REG. NO.: 199307741M

ACCORD AUTO SERVICES PTE LTD (AMK)  
10 ANG MO KIO INDUSTRIAL PARK 2A  
#03-11 AMK AUTOPOINT

SINGAPORE 568047

TEL: 64819518 FAX: 64819516

ATTN: AH YONG

send>>>03-04

WINDSTRECK SERVICE  
Dept Direct: 6417 9701 / 6745 9038



Dept Direct: 6417 9701



Dept Direct: 6417 9701



Dept Direct: 6417 9701



Dept Direct: 6417 9701



Dept Direct: 6417 9701



Dept Direct: 6417 9701



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Dept Direct: 6417 9701



Dept Direct: 6417 9701



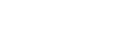
Dept Direct: 6417 9701



Dept Direct: 6417 9701



Dept Direct: 6417 9701



Dept Direct: 6417 9701



Dept Direct: 6417 9701

Wiper blade: NWS (Nissan Wiper blade), Gilper (Made in Korea),

Forch (Made in Germany)

Spark plug: Nippon Denso, NGK (Made in Japan)

TAX INVOICE : AR201803-14903  
DATE : 26/03/2018  
CUSTOMER ID : ACC002  
VEH REG. NO. :  
TERMS : 30 days  
PO NO. :  
PAGE NO. : Page 1 of 1  
CURR. : S\$

SQ	STOCKID	DESCRIPTION	StkLoc	QTY	U/PRICE	AMOUNT
1.	T88460-25240 KDY231	AIR CON CONDEN ASSY	U1 L2-A7-SD	1	350.00	350.00

## POSTED

GP5588X DOA: 13/03/2018

SUB-TOTAL : 350.00  
ADD GST 7.00 % 24.50

E. & O.E TOTAL AMOUNT S\$ : 374.50

[P] 26/03/2018 11:46:28AM

[E] 26/03/2018 11:45:27AM

Goods Sold are not refundable for Cash.

Interest Rate of 1.5% per month will be imposed on OverDue Account(s).

JAE Auto Pte. Ltd.

Sales Executive: SAM



This is computer generated document.

No signature is required.

Goods Received in Good Order

*Wah*

Signature / Co Stamp / Date

ORIGINAL

## Veron Chen (LKKAUTO)

---

**From:** Veron Chen (LKKAUTO)  
**Sent:** Friday, 18 May 2018 3:27 PM  
**To:** 'Accord Auto(Claims)'; Kenneth Kong (LKKAUTO)  
**Cc:** SUR  
**Subject:** RE: GP5588X - Photos

Dear Jessy,

Finalize COR at Part by Part \$1823.50 before excess \$600 and 4 w/days.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Accord Auto(Claims) [mailto:claims@mycarworkshop.com.sg]  
**Sent:** Friday, 18 May 2018 9:49 AM  
**To:** Kenneth Kong (LKKAUTO) <KennethKong@lkkauto.com>  
**Cc:** Veron Chen (LKKAUTO) <veronchen@lkkauto.com>  
**Subject:** Re: GP5588X - Photos

Dear Kenneth,

Please refer to attached for supplier invoice.

C  
Can we finalize COR at Part by Part \$1823.50 and 4 w/days?

Thank you.

Kind regards,  
Jessy Soe

Accord Auto Services Pte Ltd  
10 Ang Mo Kio Ind Park 2A  
#03-11 Ang Mo Kio Auto Point  
Singapore 568047

Mobile : (65) 9740 0999  
Tel : (65) 6481 9517  
Fax : (65) 6481 9516

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On 14 May 2018 at 09:23, Kenneth Kong (LKKAUTO) <KennethKong@lkkauto.com> wrote:

Attach finalised for GP 5588X. Kenneth

**From:** Accord Auto(Claims) [mailto:[claims@mycarworkshop.com.sg](mailto:claims@mycarworkshop.com.sg)]  
**Sent:** Friday, 27 April, 2018 1:33 PM  
**To:** Kenneth Kong (LKKAuto)  
**Subject:** Re: GP5588X - Photos

Dear Kenneth,

Please refer to attached photos.

Thank you.

Kind regards,  
Jessy Soe

Accord Auto Services Pte Ltd  
10 Ang Mo Kio Ind Park 2A  
#03-11 Ang Mo Kio Auto Point  
Singapore 568047

Mobile : (65) 9740 0999  
Tel : (65) 6481 9517  
Fax : (65) 6481 9516

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On 27 April 2018 at 09:45, Kenneth Kong (LKKAuto) <[KennethKong@lkkauto.com](mailto:KennethKong@lkkauto.com)> wrote:

Can I have the photos of the new condenser?

**From:** Accord Auto(Claims) [mailto:[claims@mycarworkshop.com.sg](mailto:claims@mycarworkshop.com.sg)]  
**Sent:** Thursday, 26 April, 2018 6:19 PM  
**To:** Kenneth Kong (LKKAuto)  
**Subject:** GP5588X - Photos

Dear Kenneth,

Please refer to attached photos and finalize with us.

Thank you.

Kind regards,  
Jessy Soe

Accord Auto Services Pte Ltd  
10 Ang Mo Kio Ind Park 2A  
#03-11 Ang Mo Kio Auto Point  
Singapore 568047

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# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

ALLIED WORLD ASSURANCE COMPANY LTD

Ref : CS/AWA18004881/Kvd3e2

(SINGAPORE BRANCH)

60 ANSON ROAD #08-01 (8th FLOOR)

MAPLETREE ANSON

SINGAPORE 079914

Date : 25-05-2018



Code : AWA

## 1. Policy Particulars :- OWN DAMAGE

Insured Veh.		Veh. Inspected	GP 5588X
Policy No.	AVCP80084211701	Coverage (\$)	0.00
Claim No.		Excess (\$)	600.00
Assign From	KIN WONG	Assign Date	13/03/2018

## 2. Vehicle Particulars & Condition

Make & Model	TOYOTA DYNA	c.c	2982
Engine No.	HIDDEN	Year of Reg.	2014
Chassis No.	JTFAT35Y10K204099	Colour	SILVER
Odometer	134117	Steering	IN ORDER
Brakes	IN ORDER	Modification	NIL
General	GOOD		

## 3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	195 R15X8	BRIDGESTONE	9 mm
L/H Front Tyre	195 R15X8	BRIDGESTONE	9 mm
R/H Rear Tyre	155 R12X8 (D)	YOKOHAMA	3/3 mm
L/H Rear Tyre	155 R12X8 (D)	YOKOHAMA	1/1 mm

## 4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE FRONT N/S PORTION. DAMAGES SEE DETAILS.
---------------------------------------------------------------------------------

## 5. General Information

Accident Date	13/03/2018	Inspection Date	19/03/2018
Survey held at	ACCORD AUTO SERVICES PTE LTD 10 ANG MO KIO INDUSTRIAL PARK 2A AMK AUTO POINT #03-11 SINGAPORE 568047		

## 5a. Remarks

A) THE MARKET VALUE IS S\$61,000.00 (EST. AVERAGE) B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE AUTHORISED REPAIRS.
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## 5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	4 Working Days
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Page No.:1 of 2

## ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. GP 5588X

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<b>REPLACEMENT OF PARTS</b>				
1	FRONT BUMPER (WCP)	BENT	150.00	140.00
1	FRONT BUMPER REINFORCEMENT (WCP)	NOT NECESSARY	100.00	-
1	LH HEADLAMP (WCP)	CRACKED	220.00	195.00
1	FRONT GRILLE (WCP)	SERVICEABLE	150.00	-
4	FRONT GRILLE CLIP (WCP)	NOT NECESSARY	7.20	-
1	FRONT GRILLE LOGO (WCP)	NOT NECESSARY	35.00	-
1	FRONT LH DOOR ASSY (WCP)	TO REPAIR SEE LABOUR	560.00	-
1	AIR-CON CONDENSER AND FAN ASSY (COMPLETE) (WCP)	BENT	420.00	350.00
	COST PLUS 10%		164.22	68.50
			1,806.42	753.50
<b>SPECIAL NETT ITEMS</b>				
1	FRONT NUMBER PLATE (SN)	DENTED	30.00	20.00
1	FRONT LH DOOR ROC STICKER (SN)	NECESSARY	30.00	30.00
			60.00	50.00
<b>LABOUR</b>				
	SPRAY PAINTING ON ALL AFFECTED AREA.		600.00	500.00
	LABOUR REMOVE / REFIX ACCIDENT DAMAGES PARTS TO KNOCK, JACK, CUT WELD AND REALIGN ACCIDENT AFFECTED AREA. INCLUSIVE OF THE REPAIR OF FRONT LH DOOR ASSY.		500.00	400.00
	TO APPLY ANTI RUST TREATMENT.	NOT NECESSARY	80.00	-
	TO CHECK WIRING SYSTEM & LIGHT.		60.00	20.00
	TO REMOVE AND REPLACE AIR-CON CONDENSER, FAN ASSY & ETC. AND TOP UP GAS.		300.00	100.00
			-	-
			-	-
			-	-
			1,540.00	1,020.00
<b>GRAND TOTAL</b>			<b>3,406.42</b>	<b>1,823.50</b>
<b>RECOMMENDED COST OF REPAIRS</b>				<b>1,823.50</b>
<b>LESS EXCESS</b>				<b>-600.00</b>
<b>NETT LIABILITY</b>				<b>1,223.50</b>

Report Ref No. CS/AWA18004881/Kvd3e2





Report Ref No. CS/AWA18004881/Kvd3e2

**KONG SENG CHEONG**

**Licensed Appraiser**

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