



Name: Kalvin

## ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_

Estimate of cost: \_\_\_\_\_

OD / TP / IS / TP RES / OD RES / EVA / INV / MV

To: Trip of Vehicle No: \_\_\_\_\_

at Work stop m/s: \_\_\_\_\_

of \_\_\_\_\_

Insured: \_\_\_\_\_

Policy No: \_\_\_\_\_

Claims No: \_\_\_\_\_

Sum insured: \_\_\_\_\_ Excess: \_\_\_\_\_

(Client Record)

Make of Vhc: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its  
repair at the time of inspection.

N/S	O/S

Boiler Market Value: \_\_\_\_\_

IDAC Accident Report: \_\_\_\_\_ Consistent? : Yes or No

GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No

Est. Repair: 13 days Res.: Yes or No

Lum Sum: \_\_\_\_\_ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_

Vehicle: IN / OUT

Veh No: SHC 7084B Yr Regn: 7 Apr / 2016

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Hyundai Z40 C.C. 1685Colour: Yellow A/C: Insured / Std / Nil / NASp. Reading: 299573 T/Radio: Insured / Std / Nil / NA

Eng No: \_\_\_\_\_

C/N: KM HLB 414M 6408 6866

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Mod: Nil / S/Rim / STD A/R / or

Tyre Size: F: 205/60R16

R: \_\_\_\_\_

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

R/Bal. 7 mmL/Bal. 7 mmD.O.A. 12/3/18

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

MP L3 HMM

The U/C / Chassis frame / Body Structure affected due to collision.

Front

R/Bal. 7 mmL/Bal. 7 mmD.O.A. 13/3/18

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

MP L3 HMM

The U/C / Chassis frame / Body Structure affected due to collision.

Front

R/Bal. 7 mmL/Bal. 7 mmD.O.A. 13/3/18

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

MP L3 HMM

The U/C / Chassis frame / Body Structure affected due to collision.

Front

Date/Time, File Pass to?



: Preli. Report

1)



: Final Report

Date/Time, File Return to?

2)

Date/Time, File Pass to?

Date/Time, File Return to?

Days Of Repair: \_\_\_\_\_

Resurvey No. of Trip: \_\_\_\_\_

Add Fee: ☐ : Site Insp (\$)☐ : Interview (\$)☐ : Photo (\$)

Survey Fee:

Transportation:

\$ + RS. \$

Photos

Other

Total

Date

Signature

am: ARC Repair TP(CFSO)1

**JOB CARD** Sales Order:

JD NO. 305124487

JMER CITYCAB PTE LTD 7010070 JMER NO 383 SIN MING DRIVE ESS Singapore SINGAPORE 575717 65551188 (P) (Q) (P) JUNT CARD NO.	REGN NO SHC7084B MAKE HYUNDAI MODEL I-40 YR OF MNTA 07.04.2016 CHASSIS CODE RMHLEB41UMGU086866	MILEAGE FUEL E 1/2 F DATE/TIME IN 12.03.2018 16:40 TARGET DATE COMPLETION DATE/TIME:
------------------------------------------------------------------------------------------------------------------------------------------------------	---------------------------------------------------------------------------------------------------------------------------	--------------------------------------------------------------------------------------------------------

ident Date: 12.03.2018  
TURE: 3P 12.03.18/C

### JOB DESCRIPTION

NO	LABOR CODE	DESCRIPTION
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KED & PASSED OUT BY:

SERVICE ADVISOR

CUSTOMER'S SIGNATURE

edgement Slip

Exit Pass

SHC7084B FZ EQ

Vehicle No.: SHC7084B

Service Advisor

Signature/Date \_\_\_\_\_

Name of Service Advisor

Date \_\_\_\_\_

umed to Service Reception upon collection

To be kept by Security Guard

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Front Door Mirror (RH) <i>Bro</i> (LH)			\$ 980.50
	SUB TOTAL			\$ 980.50
	LESS 20%			\$ 196.10
	DISCOUNTED TOTAL			\$ 784.40
	Labour Charge			
	Panel Beating			\$ <del>200.00</del> <i>50</i>
	Spray Painting Charge			\$ <del>200.00</del> <i>50</i>
	Wiring Charge			\$ <del>50.00</del> <i>10</i>
	TOTAL LABOUR			\$ 450.00
	ESTIMATE TOTAL			\$ 1,234.40
<p><i>Kelvin (UKK)</i></p> <p><i>13/3/18 1025hrs</i></p> <p><i>1 Day</i></p> <p><i>PIP</i></p> <p><i>Before Part photo</i></p> <div data-bbox="823 1601 1340 2027"> <p>UKK Auto Consultants hence notify the Repairer of the following:</p> <ul style="list-style-type: none"> <li>• To resurvey before after spray painting</li> <li>• To display damaged parts during resurvey</li> <li>• Parts prices are subject to confirmation</li> <li>• Third party liability</li> <li>• No illegal work</li> <li>• Supplemental work</li> <li>• It is subject to the insurance company's approval</li> </ul> <p>Acknowledged: _____</p> <p>Signature: _____</p> <p>Date: _____</p> </div>				
This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.				



Auto  
Consultants  
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563564 FAX: (065) 62564315

Your ref: TBA  
Our ref: CC3/EQ118004863/K1ms3

Date: 14.03.2018

The Motor Claims Department  
M/s EQ INSURANCE COMPANY LTD

**PRELIMINARY ADVICE OF VEHICLE NO.**

**SHC 7084B**

We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 13.03.2018 at the premises of M/s ComfortDelGro Engineering Pte Ltd (Loyang) and have the following to report:-

Workshop Estimate Amount	: S\$	1,234.40
Revised Estimate Amount	: S\$	904.40
"Check" Items Amount	: S\$	-
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

**Description of Damage:**

The vehicle sustained damages at the  
N/S WING MIRROR



**Comments/Present Status:**

Damages Consistent

Estimated normal period for repairs: 1.0 days

Remarks :

Yours faithfully,

KALVIN ANG  
Licensed Appraiser

# COMFORTDELGRO ENGINEERING

Our Job Ref No : 305124487  
Date : 13.03.2018

ComfortDelGro Engineering Pte Ltd  
59 Luyang Drive Singapore 508969  
Fax: 6546 8156

## FINALIZATION FORM

To : LKK

Fax :

Attn : KALVIN

Vehicle Reg No. : SHC7084B

Date of Accident : 12.03.2018

The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-

1. The repair job shall bill to: EQ — GBD7698X
2. The finalized amount shall be:
 

(a) Spare Parts after List discount		\$ 784.40
(b) Labour Charges		\$ 120.00
<b>Total for Part-By-Part Repair Cost</b>		<b>\$ 904.40</b>
(c) Lumpsum Repair (if applicable)		
Total for Lumpsum repair cost after Less:	20%	\$0.00
<b>Final Lumpsum Repair cost</b>		<b>\$0.00</b>

3. Estimated normal period for repairs: 1 working days.

4. We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days

5. Thank you for your assistance.

We confirm the estimates and finalized amount

Signature : 

Name : FAUZY BIN MOKHTAR

Tel : 62148319

Fax : 65468156

Signature : 

Name : Calvin

Date : 14/3/18

## For Official Use Only

Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1. Rental Rate P/Day		YES		
2. Loss of Income Paid		N		
3. Survey Fees				
4. LTA Search Fee	7.49			
5. Medical Fees (on behalf of driver, if applicable)				
6. Overrun				

Remarks:

COMPANY : THIRD PARTY'S CLAIMS (CAS)  
CUSTOMER: 7010070  
ADDRESS : CITYCAB PTE LTD  
383 SIN MING DRIVE  
SINGAPORE SINGAPORE 575717  
65551188

JOB NO : 305124487  
REGN NO : SHC7084B  
MILEAGE : 0000000000  
MAKE : HYUNDAI  
MODEL : I-40  
DATE OF REGN : 07.04.2016  
DATE/TIME IN : 12.03.2018 16:40  
ACCIDENT DATE : 12.03.2018

## JOB / PARTS DESCRIPTION

QTY IND UNIT-PRICE DISC% AMOUNT

## PART REQUISITION

0001 04-01-0103-0600-G I40VC MIRROR ASSY-O/S REA 1 980.50 20.00 784.40

SUB-TOTAL : 784.40

## JOB NATURE

0000 L PANEL BEATING 50.00

0001 L SPRAY PAINTING CHARGE 50.00

0002 L WIRING CHARGE 20.00

SUB-TOTAL : 120.00

TOTAL : 904.40

MVA NAME &amp; SIGNATURE

DATE :

AUTHORISED : YES / NO

SURVEYOR NAME &amp; SIGNATURE

DATE :

## REPAIR ESTIMATE\*

VEHICLE NO : SHC 7084B

DATE 13/3/2018 10:13

MAKE :

MODEL : HYUNDAI i40

EQ-VK

FZ

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Front Door Mirror (RH) (LH) ✓			\$ 980.50
	SUB TOTAL			\$ 980.50
	LESS 20%			\$ 196.10
	DISCOUNTED TOTAL			\$ 784.40
	Labour Charge			\$ 50
	Panel Beating			\$ 200.00
	Spray Painting Charge			\$ 200.00
	Wiring Charge			\$ 50.00
	TOTAL LABOUR			\$ 450.00
	ESTIMATE TOTAL			\$ 1,234.40
<p>Kelvin LKK</p> <p>13/3/18 1025hr</p> <p>1 Day</p> <p>PIP</p> <p>Before Paint photo</p>				
<p>LKK Auto Consultants hence notify the Repairer of the following:</p> <ul style="list-style-type: none"> <li>• To resurvey before/after spray painting</li> <li>• To display damaged parts during resurvey</li> <li>• Parts prices are subject to confirmation</li> <li>• Third party survey is on a "Without Prejudice" basis</li> <li>• No illegal modifications is allowed</li> <li>• Supplementary costs must be submitted and is subject to final approval from Insurance Company</li> </ul> <p>Acknowledged by Repairer</p> <p>Signature:</p> <p>Date:</p>				
This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.				



## Hsiao Tong (LKKAuto)

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**From:** Gek Noi (Maxwell) <geknoi@maxwell.com.sg>  
**Sent:** Monday, 3 June 2019 3:39 PM  
**To:** Cecilia Chong (LKK Auto)  
**Subject:** RE: Your ref: GBD 7698X (Our ref: CC3/EQI18004863/K1ga3) \*\*\* ACCIDENT INVOLVING GBD 7698X & SHC 7084B ON 12/03/2018 \*\*\*

Thank you very much, Cecilia. Appreciate it.

Regards,  
Gek Noi

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**From:** Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>  
**Sent:** Monday, 3 June 2019 1:35 PM  
**To:** Gek Noi (Maxwell) <geknoi@maxwell.com.sg>  
**Subject:** RE: Your ref: GBD 7698X (Our ref: CC3/EQI18004863/K1ga3) \*\*\* ACCIDENT INVOLVING GBD 7698X & SHC 7084B ON 12/03/2018 \*\*\*

Dear Gek Noi,

I have view the photo and view the road from google map. Is a 2 lanes conveying to 1 lane road..

Therefore under motor accident guidelines, the liability will be 50/50. We will email to our principal whom is your insurer (EQ Insurance) in this issue.

That no full liability from your end but a fair 50/50 liability. No worries. Thanks for the accident scene photos. We will also submit the scene photos to our principal as well.

Best Regards,  
Cecilia Chong | Case Handler  
**LKK Auto Consultants Pte Ltd**

Phone: 6749-4274 | email: [CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com) | fax: 6741-4108  
11, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Gek Noi (Maxwell) [<mailto:geknoi@maxwell.com.sg>]  
**Sent:** Friday, 31 May 2019 6:42 PM  
**To:** Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>  
**Subject:** RE: Your ref: GBD 7698X (Our ref: CC3/EQI18004863/K1ga3) \*\*\* ACCIDENT INVOLVING GBD 7698X & SHC 7084B ON 12/03/2018 \*\*\*

Hi Cecilia,

I spoke with our driver again with regards to this accident. He sent me these photos and advised that the accident happened on 2 lanes converging into one. Our lorry was ahead of the taxi so shouldn't the taxi be giving way to the lorry in such an instance? Please see photos attached.

Regards,  
Gek Noi

**From:** Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

**Sent:** Friday, 31 May 2019 10:36 AM

**To:** Gek Noi (Maxwell) <geknoi@maxwell.com.sg>

**Subject:** RE: Your ref: GBD 7698X (Our ref: CC3/EQI18004863/K1ga3) \*\*\* ACCIDENT INVOLVING GBD 7698X & SHC 7084B ON 12/03/2018

Dear Sir/Madam,

Sorry for the late reply.

Yes, to replace side mirror (full set), the Cost of repair is around that price.

As include spray paint of the side mirror cover as well.

Rest assure, our surveyor will not allow more cost for TP to claim. Thanks

Best Regards,

Cecilia Chong | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749-4274 | email: [CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Gek Noi (Maxwell)

**Sent:** Wednesday, 29 May 2019 5:54:29 PM (UTC+08:00) Kuala Lumpur, Singapore

**To:** Cecilia Chong (LKK Auto)

**Subject:** RE: Your ref: GBD 7698X (Our ref: CC3/EQI18004863/K1ga3) \*\*\* ACCIDENT INVOLVING GBD 7698X & SHC 7084B ON 12/03/2018 \*\*\*

Thanks Cecilia,

How much is the other party claiming for? Based on my colleague's report earlier, the other party's side mirror dropped off. Does it really cost up to \$1500 to replace a side mirror?

Sorry, I need some answers in order to conclude whether to challenge the claim. Thanks.

Regards,

Gek Noi

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**From:** Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

**Sent:** Tuesday, 28 May 2019 4:15 PM

**To:** Gek Noi (Maxwell) <geknoi@maxwell.com.sg>

**Subject:** RE: Your ref: GBD 7698X (Our ref: CC3/EQI18004863/K1ga3) \*\*\* ACCIDENT INVOLVING GBD 7698X & SHC 7084B ON 12/03/2018 \*\*\*

Dear Sir/ Madam,

Base on the Motor Accident Guidelines, liability might be down against us as accident happen in merging lane.

Unless you have evidence to submit to us to support your case.

Definitely our professional surveyor from our company, has already physically assess Third Party Vehicle damages and have adjust the Repair Cost to the reasonable ones.

Rest assure, that the repair cost will not be exceeding \$1500.00. Thanks

Best Regards,

Cecilia Chong | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749-4274 | email: [CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Gek Noi (Maxwell) [<mailto:geknoi@maxwell.com.sg>]

**Sent:** Tuesday, 28 May 2019 1:24 PM

**To:** Cecilia Chong (LKK Auto) <[CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com)>

**Subject:** RE: Your ref: GBD 7698X (Our ref: CC3/EQI18004863/K1ga3) \*\*\* ACCIDENT INVOLVING GBD 7698X & SHC 7084B ON 12/03/2018 \*\*\*

Thank you Cecilia. It has been more than a year since we submitted the report and we thought all is good since nothing came back to us since.

We would like to understand the basis of your conclusion that "...., liability is down against us.". Based on our report and diagram, the taxi hit our lorry from behind. Please advise and also advise what is the claim amount as well as the amt that you intend to negotiate to? Thanks.

Regards,  
Gek Noi

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**From:** Cecilia Chong (LKK Auto) <[CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com)>

**Sent:** Tuesday, 28 May 2019 12:00 PM

**To:** Gek Noi (Maxwell) <[geknoi@maxwell.com.sg](mailto:geknoi@maxwell.com.sg)>

**Subject:** RE: Your ref: GBD 7698X (Our ref: CC3/EQI18004863/K1ga3) \*\*\* ACCIDENT INVOLVING GBD 7698X & SHC 7084B ON 12/03/2018 \*\*\*

Dear Sir/Madam,

Your end should have the accident report as your driver already made a report previously.  
Kindly refer to attached for the accident report.  
Thanks

Best Regards,

Cecilia Chong | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749-4274 | email: [CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto  
Consultants  
Pte Ltd

*Save the Earth. Print only when necessary.*

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**From:** Gek Noi (Maxwell) [<mailto:geknoi@maxwell.com.sg>]

**Sent:** Tuesday, 28 May 2019 9:32 AM

**To:** Cecilia Chong (LKK Auto) <[CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com)>

**Subject:** RE: Your ref: GBD 7698X (Our ref: CC3/EQI18004863/K1ga3) \*\*\* ACCIDENT INVOLVING GBD 7698X & SHC 7084B ON 12/03/2018 \*\*\*

Dear Cecilia,

We would need to have the accident report especially since this accident purportedly happened more than a year ago. Please let us have the necessary reports, including photos for our immediate review. Thanks.

Regards,  
Gek Noi

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**From:** Cecilia Chong (LKK Auto) <[CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com)>

**Sent:** Monday, 27 May 2019 11:43 AM

**To:** [ACCOUNTS@MAXWELL.COM.SG](mailto:ACCOUNTS@MAXWELL.COM.SG)

**Subject:** Your ref: GBD 7698X (Our ref: CC3/EQI18004863/K1ga3) \*\*\* ACCIDENT INVOLVING GBD 7698X & SHC 7084B ON 12/03/2018 \*\*\*

**MAXWELL DISTRIBUTION PTE LTD**

Dear Sir/Madam,

**ACCIDENT INVOLVING GBD 7698X & SHC 7084B ON 12/03/2018**

We refer to the above accident. We are the Appointed Surveyor and Loss Adjuster Company by your Motor Insurer (EQ INSURANCE COMPANY LIMITED) to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

This is to inform you that we received a Third Party Claim from SHC 7084B.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

The list below is not all inclusive and further document may be required:

- Driver's driving license or foreign driving license (if any)
- Driver's Work Permit
- Employment Letter/ Authorisation letter from your company

Please call us if you have further queries.

Best Regards,

Cecilia Chong | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749-4274 | email: [CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



**From:** Jim Wong See Pah <jimwong@cdge.com.sg>  
**Sent:** Monday, 9 September 2019 9:52 AM  
**To:** Hsiao Tong (LKKAUTO)  
**Subject:** Re: Your ref: CC18030358/ SHC7084/ JW(st) \*Our ref: CC3/EQI18004863/K1pa3  
[Accident involving GBD 7698X(EQ) & SHC 7084B on 12/03/2018]

Best Regards  
Jim Wong  
Claims Dept / ComfortDelgro Engineering Pte Ltd

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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This message and any attachments may contain confidential, privileged or proprietary information. If you are not the intended recipient, kindly notify us and delete this message and its attachments immediately, and please be advised that using, copying, distributing or disclosing any contents therein is not allowed. Statements pertaining to any matter outside our business are not to be taken as endorsed by ComfortDelGro Corporation Limited or its related companies. The comments/proposals provided are for discussion purposes only and are subject to approvals. Nothing herein shall constitute a binding agreement between the parties. Neither party shall be bound in any way to any term or condition except as agreed in a written agreement signed by the duly authorised representatives of both parties.

ComfortDelGro - a Green Office certified by the Singapore Environment Council - is committed to preserving the environment. We encourage you to print this only if necessary.

ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]

---

Our Ref : CC18030358/ SHC7084E/JW(st)

Your Ref :

Date : 09-Apr-18

CDGE Taxi Claims Dept

59 Loyang Drive 4th Flr

ComfortDelGro Engineering Pte Ltd  
Singapore 508969 205 Braddell Road Singapore 579701

Mainline +65 6383 6280  
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 198004000

Workshops

Braddell  
205 Braddell Road  
Singapore 579701

Loyang  
59 Loyang Drive  
Singapore 508969

Sin Ming  
383 Sin Ming Drive  
Singapore 575717

Pandan  
45 Pandan Road  
Singapore 608286

Ubi  
320 Ubi Road 3  
Singapore 408649

Senoko  
24 Senoko Loop  
Singapore 758158

Sungei Kadut  
7 Sungei Kadut Way  
Singapore 728791

Yishun  
501 Yishun Industrial Park A  
Singapore 768732

EQ Insurance Company Limited  
5 Maxwell Road, MND Complex  
#17-00 Tower Block  
Singapore 069110

Attn : Motor Claims Department

WITHOUT PREJUDICE

Dear Sir

**ACCIDENT INVOLVING OUR TAXI SHC7084B YOUR INSURED GBD7698X  
AND OTHER \_\_\_\_\_ ON 12.03.18**

We are the authorised repair workshop for Citycab Pte Ltd, the owner of motor Vehicle No : SHC7084B which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving : GBD7698X we are submitting these claims for your consideration on behalf of the claimants.

#### TAXI OWNER'S CLAIM

1	Cost of Repair	\$ 967.71
2	<u>2</u> days Loss of Rental @ \$ 117.00 per day	\$ 234.00
3	Survey Report Fees (Surveyed by M/s LKK)	\$ -
4	LTA / GIA Search Fees	\$ 7.49
5	GIA / Police Report Fees	\$ -
6	Towing / Medical / Transportation Fees	\$ -
Sub Total :		\$ 1,209.20

#### HIRER'S CLAIM

7	<u>2</u> days Loss of Income @ \$ 80.00 per days	\$ 160.00
Total Claims :		\$ 1,369.20

We enclosed herewith the following documents to support the claims: -

- a) Original repair bill and photocopies of photographs : 7 pcs.  
b) LTA search slip/s of : GBD7698X  
c) GIA / Police report/s of : SHC7084B  
d) Letter of authority from owner / hirer / operator  
( ) Witness statement/s ( ) Towing/Medical bill/receipts ( ) Certificate of Insurance  
( X ) Photograph/s of Accident Scer ( x ) Downtime/Mileage record ( x ) Rental Rate letter

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

*Jim Wong*

Deputy Manager

CDGE Claims Department

Tel : 6214 8374 Fax: 6214 1843 Email : jimwong@cdge.com.sg

This is a computer generated letter. No signature is required.



## Cecilia Chong (LKK Auto)

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**From:** Cecilia Chong (LKK Auto)  
**Sent:** Monday, 27 May 2019 11:43 AM  
**To:** ACCOUNTS@MAXWELL.COM.SG  
**Subject:** Your ref: GBD 7698X (Our ref: CC3/EQI18004863/K1ga3) \*\*\* ACCIDENT INVOLVING GBD 7698X & SHC 7084B ON 12/03/2018 \*\*\*

### MAXWELL DISTRIBUTION PTE LTD

Dear Sir/Madam,

#### ACCIDENT INVOLVING GBD 7698X & SHC 7084B ON 12/03/2018

We refer to the above accident. We are the Appointed Surveyor and Loss Adjuster Company by your Motor Insurer (EQ INSURANCE COMPANY LIMITED) to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

This is to inform you that we received a Third Party Claim from SHC 7084B.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

The list below is not all inclusive and further document may be required:

- Driver's driving license or foreign driving license (if any)
- Driver's Work Permit
- Employment Letter/ Authorisation letter from your company

Please call us if you have further queries.

Best Regards,

Cecilia Chong | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749-4274 | email: [CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**LETTER OF AUTHORISATION**

(NAF / PAF)

**ACCIDENT INVOLVING i 40 SHC7084B , GBD7698X  
ALONG SLIP RD FROM PIE TWDS LORNIE RD****ON 12-Mar-18 15:50****I / We AKBARI BIN MAWI (Hirer) NRIC No.: S0392743A****and/or (Relief) NRIC No.:****Taxi Number SHC7084B****hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):**

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

**Date 12-Mar-2018****Name of Hirer AKBARI BIN MAWI  
Hirer NRIC S0392743A****Signature :****Address 288C JURONG EAST STREET 21 #02...  
603288****Contact No. 96452057**

GST REG. NO. M2-8921817-3

## TAX INVOICE

COMPANY REG. NO.: 199506048W  
Page: 1

8010325

RQ INSURANCE COMPANY LIMITED

#17-00 5 MAXWELL ROAD TOWER BLOCK  
SINGAPORE SG 069110

CONTACT NO: 62239433

VEHICLE NO  
SHC70848

INV. NO/DATE  
91364392 27.03.2018

MAKE  
HYUNDAI

JOB NO.  
305124487

MODEL  
I-40

ODOMETER READING

DATE OF REG  
07.04.2016

DATE/TIME IN  
12.03.2018 16:40

CHASSIS CODE  
KMHL841UMGU086866

Description : 3P 12.03.18

S/No	Part No.		Qty	Unit Price	%Disc	Net
PART REQUISITION						
0001	04-01-0103-0600	140VC MIRROR ASSY-O/S WEA	1	980.50	20.00	784.40
SUB-TOTAL				:		784.40

JOB NATURE

0001	I.	PANEL BEATING	50.00	50.00
0002	I.	SPRAY PAINTING CHARGE	50.00	50.00
0003	I.	WIRING CHARGE	20.00	20.00
			SUB-TOTAL	120.00

WE WILL BE TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE. THE COMPANY ACCEPTS NO RESPONSIBILITY FOR LOSS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND KEPT AT OWNERS' RISK.

CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 3 DAYS FROM SUCH DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE MOTORIST WILL BE DEEMED TO HAVE BEEN ACQUAINTED IN GOOD ORDER.

INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND REMAINING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE (OR PAYMENT D.D. AFTER 30 DAYS FROM THE DUE DATE) DURING THE PERIOD OF DEFAULT.

PLEASE EXAMINE THE INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 30 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THE INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd  
A member of COMFORTDELGRO

Head Office:  
205 Braddell Road  
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010325	91364392	967.71	

GST REG. NO. M2-8921817-3

## TAX INVOICE

COMPANY REG. NO.: 199506048W  
Page: 2

8010325

RQ INSURANCE COMPANY LIMITED

#17-00 5 MAXWELL ROAD TOWER BLOCK  
SINGAPORE SG 069110

CONTACT NO: 62239433

VEHICLE NO  
SHC7084B

MAKE  
HYUNDAI

MODEL  
I-40

DATE OF REG  
07.04.2016

CHASSIS CODE  
KMHT841UMGU086866

INV. NO/DATE  
91364392 27.03.2018

JOB NO.  
305124487

ODMETER READING

DATE/TIME IN  
12.03.2018 16:40

Items total		904.40
Add GST @	7.000 %	63.31
Invoice amount		967.71

Issued by : KATHERINETAN 27.03.2018 09:46:24  
Repair type : CFSO/57/57  
Payment type/Term: /Credit, 30 days

1. WHILEST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE UNINSURED AGAINST A OWNER'S RISK.  
2. CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SIGNAL WITHIN 7 DAYS FROM SUCH DELIVERY AND NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.  
3. INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS, BE FORFEITED OR MAY BE PAID TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (i.e. AFTER 30 DAYS FROM THE DUE DATE FOR THE PERIOD OF DEFAULT).  
4. PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR INCOMPLETIONS WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE INVOICE WILL BE DEEMED TO BE CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd  
A member of COMFORTDELGRO

Head Office:  
205 Braddell Road  
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010325	91364392	967.71	

Our Ref: CC18030358



Date: 15 March 2018

## TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON                      12/03/2018    @   15:50 hrs  
ALONG                                SLIP RD FROM PIE TWDS LORNIE RD  
INVOLVING                        GBD7698X

We refer to the above-mentioned accident and wish to inform that **CityCab Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHC7084B** (the "Taxi"). The Taxi was hired to **AKBARI BIN MAWI IC NO S0392743A** a registered hirer-operator of **CityCab Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$117.00** per day (inclusive of GST).

Please be advised that the Taxi was insured with **MS First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay  
Assistant Manager, Fleet Safety

This is a computer generated letter. No signature is required.

SHC-7084-B

[illegible]

**Enquire Vehicle Insurer**

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
GBD7698X	12 Mar 2018 / 15:50:00	Successful	E04	EQ INSURANCE COMPANY LTD

[Previous](#) [OK](#)



Auto  
Consultants  
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

To : M/s EQ INSURANCE COMPANY LTD

Date: 18/09/2019

**THIRD PARTY DIRECT SETTLEMENT**

Vehicle No.	GBD 7698X (Insd Veh)	Your Ref. No. : DM18HO00664/JT
	SHC 7084B (TP Veh)	Our Ref. No. : CC3/EQI18004863/K1pa3q2
Date of Accident	12/3/2018	

Liability	50%	
Final Repair Cost	: \$ 483.86	
Loss of Income	: \$ 37.50	1.5 days
Rental (If any)	: \$ 87.75	1.5 days
Others:	: \$ 7.49	
	: \$	
	616.60	
Final Settlement Sum	: \$ 600.00	GLOBAL SUM
Remarks	:	

**Payment Instruction: Payee's Breakdown**

1	COMFORTDELGRO ENGINEERING PTE LTD	: \$ 600.00
		: \$

JOANNE LEE

LKK Auto Consultants Pte Ltd



**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

EQ INSURANCE COMPANY LTD

Ref : CC3/EQI18004863/K1pa3q2

5 MAXWELL ROAD  
#17-00 TOWER BLOCK  
MND COMPLEXSINGAPORE 069110

Date : 18-09-2019



Code : EQI

**1. Policy Particulars :- THIRD PARTY CLAIM**

Insured Veh.	GBD 7698X	Veh. Inspected	SHC 7084B
Policy No.	DMCPHQ17-001752	Coverage (\$)	0.00
Claim No.	DM18HO00664/JT	Excess (\$)	0.00
Assign From		Assign Date	13/03/2018

**2. Vehicle Particulars & Condition**

Make & Model	HYUNDAI I40	c.c	1685
Engine No.	HIDDEN	Year of Reg.	2016
Chassis No.	KMHLB41UMGU086866	Colour	YELLOW
Odometer	299573	Steering	IN ORDER
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM
General	FAIR		

**3. Conditions of Tyres**

	Size	Make	Balance
R/H Front Tyre	205/60 R16	TRIANGLE	7 mm
L/H Front Tyre	205/60 R16	TRIANGLE	7 mm
R/H Rear Tyre	205/60 R16	TRIANGLE	7 mm
L/H Rear Tyre	205/60 R16	TRIANGLE	7 mm

**4. Description of Damages**THE VEHICLE SUSTAINED DAMAGES AT THE N/S WING MIRROR.  
DAMAGES SEE DETAILS.**5. General Information**

Accident Date	12/03/2018	Inspection Date	13/03/2018
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969		

**5a. Remarks**A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS.  
B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.**5b. Estimate Days of Repair**

ESTIMATED NORMAL PERIOD FOR REPAIR:	<b>1 Working Days</b>
-------------------------------------	-----------------------



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3581 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

## ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHC 7084B

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
1	<b>REPLACEMENT OF PARTS</b>	BROKEN		
	FRONT DOOR MIRROR (LH)		980.50	980.50
	LESS 20% DISCOUNT		-196.10	-196.10
			784.40	784.40
	<b>LABOUR</b>			
	PANEL BEATING .		200.00	50.00
	SPRAY PAINTING CHARGE.		200.00	50.00
	WIRING CHARGE.		50.00	20.00
			450.00	120.00
GRAND TOTAL			1,234.40	904.40
RECOMMENDED COST OF REPAIRS				904.40

Report Ref No. CC3/EQI18004863/K1pa3q2

KALVIN ANG WEI KUN

Automotive Assessor / Investigator

HO LEONG CHUAN

Automotive Assessor

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

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