

ASS. REC. BY:

REF:

CS/MSG18004857/T17d3n2

Local Instructions:

Surveyor:

Taufikh

ASSIGNMENT (Office)

Merimen  
From (Person):

Christina Wong

of

MSIG

Date/Time:

13/3/18 @ 3:20pm

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SLL 4641 T

Insured:

SGZ 2317D

at Workshop in/s:

Volkswagen

Tel:

63057176

of

247 Alexandra Road

Policy No:

29033103DMV

Claim No:

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A

11/03/2018

15/3/18 @ 12pm ow

H.O.D. Endorsement

CA / REV / REP. / REV 24 HRS

lwp

Date/Time:

10:35am 14/3/18

Person Contacted:

Charmaine

Vehicle IN

OUT

Date/Time	Action/Instruction (✓) Estimate
	SLL 4641 T-X
	SG 22317D -X
	Part by Part \$12,955.61 (Red: 2180.98 :14%)

Surveyor

Taufik  
Medimah

REF: MSLH

## ASSIGNMENT

From:

Date: 15/3/2018

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: SLL 4641T

at Workshop m/s

Volkswagen

of

247 Alexandra Rd

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

12pm

(Policy Condition)

Remark: The veh had commenced its  
repair at the time of inspection.

N/S	O/S
X	

Bal. or Market Value:

IDAC Accident Report: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: days Res.: Yes or No

Lump Sum: % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: Person Contacted:

Veh No:

SLL 4641T

Yr Regn:

2017 Feb.

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Volkswagen Jetta

c.c. 1390

Colour:

Silver

A/C: Insured / Std / NI / NA

Sp. Reading

14/00

T/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

WVW ZZZ 1676M07720

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

225/45R17

R:

n n

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal.

6

mm

R/Bal.

6

mm

L/Bal.

6

mm

L/Bal.

6

mm

D.O.A.

D.O.I.

15/3/18 @ 12/0

Survey held at

VW Alexandra

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

RECEIVED 17 MAY 2018

Date/Time. File Pass to?

1) 17/5 Typist

Date/Time. File Return to?

2)

☐

Preli. Report

☒

Final Report

Days Of Repair: 8

Resurvey No. of Trip: 1

Survey Fee:

Transportation:

Add Fee:

☐

Site Insp (\$)

☐

Interview (\$)

☐

Tech. Invs (\$)

☐

Weekend (\$)

) S + RS. SI

) Photos

) Others

TOTAL

Report Format :

Lump Sum / I.B.I. (\$) 12955 b1

300  
10

310

## ...CLAIM SUBFOLDER...(New Assignment)

### CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	12 Mar 2018		13 Mar 2018 15:20 <a href="#">Assign</a>				<b>New Assignment</b> <a href="#">Cancel Case</a>

[Main](#)[Reference](#)[Claim Details](#)[Documents](#)[Show All](#)

### CLAIM SUBFOLDER DETAILS

[\[Created by insurer\]](#)

Insured:	ANG EE BENG, ID: S1421856D		
Main Claimant:	TING SEE HAI, ID: S1757761A		
Vehicle Reg. No.:	SLL4641T	Date of Loss:	11/03/2018 09:00 - :59
Claim Type:	TP	Policy/Cover Note No.:	29033103DMV (Comprehensive) Coverage: 24/10/2017 - 23/10/2018
Vehicle Reg. No. (Insured):	SGZ2317D	Policy No. (Claimant):	
		Excess:	
Repairer:	Volkswagen Centre Singapore (HQ) 247 Alexandra Road, 159934 Alexandra - Tel: 63057288		
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Christina Wong - 6643 1311]		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Imm.Advice due 14/03/2018]		
Driver/Custodian (Insured):	ANG KEK GHEE, GAVIN (23 / Male), NRIC: S9442256F		

### ASSOCIATED MAIL RECEIVED

[View All](#)[Compose Case Mail](#)

There are no mail for this case.

### ALL ASSOCIATED TASKS

[View All](#)[Search Tasks](#)[Create New Task](#)[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
MSIG INSURANCE (SINGAPORE) PTE LTD			Ref : CS/MSG18004857/T1td3	
16 RAFFLES QUAY #24-01 HONG LEONG BLDG SINGAPORE 048581			Date : 14-03-2018	
			Code : MSG	
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>				
Insured Veh.	SGZ 2317D	Veh. Inspected	SLL 4641T	
Policy No.	29033103DMV	Coverage (\$)	0.00	
Claim No.	552185	Excess (\$)	0.00	
Assign From	MEIRMEN (CHRISTINA WONG)	Assign Date	14/03/2018	
<b>2. Vehicle Particulars &amp; Condition</b>				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
<b>3. Conditions of Tyres</b>				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
<b>4. Description of Damages</b>				
<b>5. General Information</b>				
Accident Date	11/03/2018	Inspection Date		
Survey held at	VOLKSWAGEN CENTRE SINGAPORE 247 ALEXANDRA ROAD SINGAPORE 159934			
<b>5a. Remarks</b>				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

MSIG WINNER

VS

MSIG

OUT

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report 12/03/2018 09:14  
Date Of Accident 11/03/2018 09:40  
Exact Location Of Accident CTE HEADING TO CITY BEFORE EXIT ANG MO KIO AVE 3  
Country/State of Loss SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number SLL4641T  
**Insured/Policyholder**  
Name Of Registered Owner JETTA TSI (DSG) TRENDLINE FL TING SEE HAI  
NRIC No S1757761A  
Email Address SEE\_HAI2000@YAHOO.COM.SG  
Mobile Phone No (LOCAL) +65-96744650  
Alternative Phone No OFFICE-96744650

### Vehicle Particulars

Manufacturer VOLKSWAGEN  
Model JETTA TSI (DSG) TRENDLINE FL  
Exact Purpose for which vehicle was being used at time of accident  
Are you claiming under your own insurance policy for repair to your vehicle? NO  
If No, Please state action to be taken THIRD PARTY  
Vehicle Category PRIVATE CAR

### Insurance Company

Name of Insurance Company MSIG INSURANCE (SINGAPORE) PTE. LTD.  
Type Of Coverage COMPREHENSIVE  
Fleet Policy NO  
Policy Number A 28909201 AVW  
Cover Note Number

### Driver

Name of Driver JETTA TSI (DSG) TRENDLINE FL  
NRIC No S1757761A  
Date Of Birth 07/01/1966  
Occupation INDOOR  
Date Of Driving Pass 15/06/1992  
Driving Experience 25 YEARS AND 8 MONTHS  
Gender MALE  
Mobile Number (LOCAL) +65-96744650  
Fax Number  
Contact Number OFFICE-96744650  
EMail Address SEE\_HAI2000@YAHOO.COM.SG

Address	3 SEMBAWANG CRESCENT,#02-05 SKYPARK RESIDENCES
Postcode	757094
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

#### General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

#### Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	2
Passenger 1	NAME: : TING SHU YANG
	GENDER: : MALE

#### Details of Police Action

Was the accident reported to the police?	NO
If Yes,Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes,against whom?	

#### Circumstances of Accident

REFER TO SKETCH PLAN

#### Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SGZ2317D
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	ANG KEK GHEE, GAVIN
NRIC/Passport Number	S9442256F
Contact Number	91073408/ 96682270
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

**SKETCH PLAN**

**IMPORTANT NOTICE**

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of :
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature

Date & Time: 12/1/18 09:11 AM

Driver's Signature

(If driver is not the policyholder)

Date & Time:

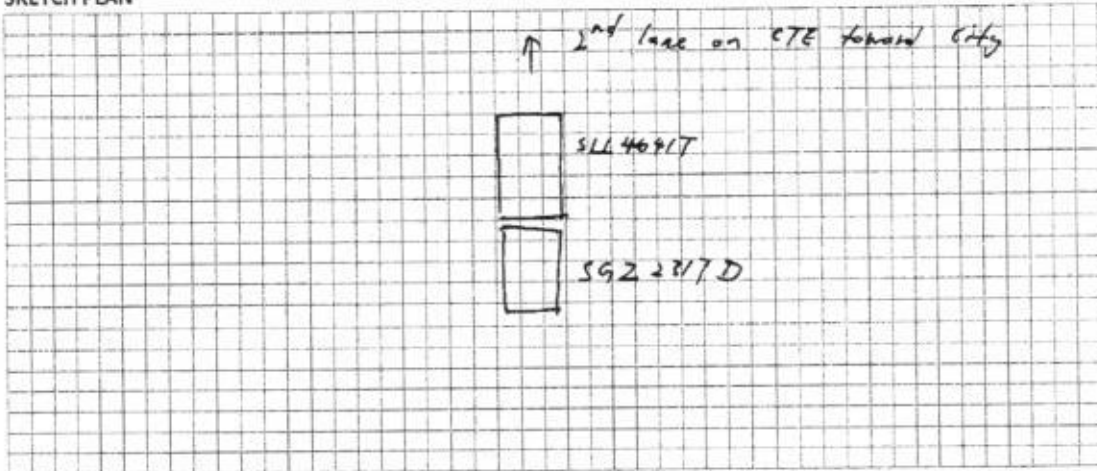
Reporting Centre Personnel's Signature

Name:

NRIC/FIN No.:



SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Driving toward city on CTE second lane. SG2 2817D hit my car bumper. When I braked to stop as the car internet braked.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature

Date & Time: 12/13/16 0917hr

Driver's Signature

(if driver is not the policyholder)

Date & Time:

Reporting Centre Personnel's Signature

Name:

NRIC/FIN No.:





MSIG Insurance (Singapore) Pte. Ltd.  
4 Shenton Way #21-01 SGX Centre 2 Singapore 068807  
Tel: (65) 6827 7888 Fax: (65) 6827 7800  
Co. Reg. No. 200412212G GST Reg. No. 20-0412212G

## Certificate of Insurance

ORIGINAL

ROAD TRANSPORT ACT 1987 (MALAYSIA)  
THE MOTOR VEHICLES (THIRD-PARTY RISKS) RULES, 1959 (FEDERATION OF MALAYSIA)  
THE MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) ACT (CAP. 189 OF THE REVISED EDITION)  
(REPUBLIC OF SINGAPORE)  
THE MOTOR VEHICLES (THIRD-PARTY RISK AND COMPENSATION) RULES, 1996 EDITION (REPUBLIC OF SINGAPORE)  
OR ANY AMENDMENT, ACT OR ACTS PASSED IN SUBSTITUTION THEREOF.

Form M.X.1  
Individual Ownership

VW DRIVEEASY  
Comprehensive

Certificate No. A 28909201 AVW

Excess : SGD500  
Windscreen Excess : SGD100

1. Index Mark and Registration Number of Vehicle  
SLL4641T
2. Name of Policyholder  
Ting See Hai
3. Effective Date of the Commencement of Insurance for the purposes of the Act  
27/02/2018
4. Date of Expiry of Insurance  
26/02/2019
5. Persons or Classes of Persons entitled to drive\*  
Ting See Hai  
Any other person provided he is driving on the Policyholder's order or with the Policyholder's permission.
6. Limitations as to use\*  
Use only for social domestic and pleasure purposes and for the Policyholder's business.  
The Policy does not cover use for hire or reward racing pace-making reliability trial speed-testing the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with the Motor Trade.

\* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

PLEASE NOTE ALL CLAIMS RELATED REPAIR MUST BE CARRIED OUT AT VOLKSWAGEN CENTRE SINGAPORE.

This Certificate is not transferable to a new owner of the vehicle. If for any reason the Policy is terminated during its currency, the Certificate must be returned to the Insurer within 7 days of the termination or if the Certificate has been lost or destroyed, a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189).

I/WE HEREBY CERTIFY that the Policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia) or any Amendment, Act or Acts passed in substitution thereof.



Signature / Date

Counter-Signatory:  
Winner Consultancy Pte. Ltd.

MSIG Insurance (Singapore) Pte. Ltd.  
Approved Insurers

Amy Ler  
Senior Vice President, Agencies

This certificate is not valid unless it is signed for & on behalf of the Company and Counter-Signed by a duly authorised representative of the Counter-Signatory.

XWCPLSASX2016013116310034

# Sketch Plan #4



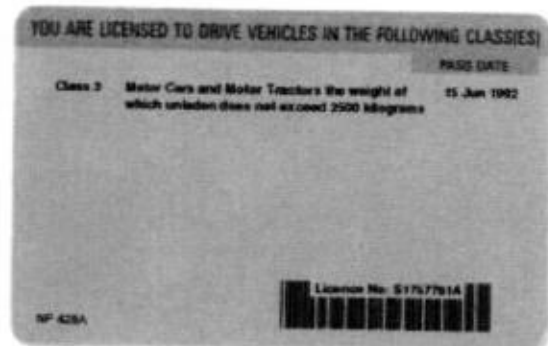
HP No. 9107 3408  
 Motor No. 9668 2270



Sketch Plan #5



\* PASSENGER: *Ting Shu Yung Dylan*  
\* DRIVER  
\* CONTACT: 9674 4650



Tanpin 97445749  
15/3/18 @ 1210  
WP  
Resurvey before paint  
sur @ lkkauto.com  
8 days

PDI TUAS

Phone No.  
Fax No.  
E-Mail

PDI TUAS

TING SEE HAI  
3 SEMBAWANG CRESCENT  
#02-05 SKYPARK RESIDENCES  
Singapore, 757094  
Singapore

LKK Auto Consultants hence notify  
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

VAT Registration No. M20098505-2  
Tax No. 199101494Z

## Service Quote

Customer No. CV036324  
Quote No. SER/QUO/1800428  
QuoteDate 12/03/18  
Salesperson Michelle Lee  
Page 1

THIS IS NOT AN OFFICIAL TAX INVOICE

<b>Make</b>	<b>Model Description</b>	<b>Mileage</b>	<b>Service Advisor</b>
Volkswagen Passeng	JETTA TSI (DSG) TRENDLINE FL	10	Kong Charmaine
<b>License No.</b>	<b>VIN</b>	<b>Initial Registration</b>	<b>Sales Advisor</b>
SLL4641T	WVWZZZ16ZGM017720	27/02/17	Michelle Lee
<b>Engine Code</b>	<b>Labor Type</b>	<b>Engine No.</b>	<b>Model Code</b>
	M4	CAX F83289	1632G7

No.	Description	Qty.	UoM	Unit Price	Amount
P B&P ALEX LABOUR	LABOUR	3	UNIT	3360	1680 2,520.00
P B&P MACP PAINT	SPRAY PAINT	3	UNIT	2400	1800 2,400.00
P B&P SENSOR	SUPPLY & INSTALL REVERSE SE	1	Pieces		400.00
P B&P DIAG	PROGRAMMING & CALIBRATION	1	Time Un		480.00
P B&P MECH	COMPULSORY TO DO AFTER AC				
	ELECT WIRING & MECH COMPO	1	Time Un		280.00
	Nett				
	<b>Sum Labor</b>				<b>6,080.00</b>
P 5C6807251E	FOAM INSER	1	Pieces		142.24
P 5C6807305	BUMPER REINFOCRCEMENT	1	Pieces		445.64
P 5C6807375	BUMPER BRACKET LH	1	Pieces		83.31
P 5C6807376	BUMPER BRACKET RH	1	Pieces		83.31
P 5C6807393D	BUMPER GUIDE LH	1	Pieces		69.79
P 5C6807394D	BUMPER GUIDE RH	1	Pieces		69.79
P 5C6807421H GRU	REAR BUMPER COVER	1	Pieces		1,258.64
	Predecessor 5C6807417J GRU				
P 5C6807433J	SPOILER	1	Pieces		412.85
P 5C6807863B	STRIP	1	Pieces		96.99
P 5C6945105B	LH REAR REFLECTOR	1	Pieces		53.98
<b>Sum carried forward</b>					<b>8,796.54</b>

Payments to:

- BBN: - Acc.-No.:

# PDI TUAS

PDI TUAS

TING SEE HAI  
3 SEMBAWANG CRESCENT  
#02-05 SKYPARK RESIDENCES  
Singapore, 757094  
Singapore

Phone No.  
Fax No.  
E-Mail

VAT Registration No. M20098505-2  
Tax No. 199101494Z

## Service Quote

Customer No. CV036324  
Quote No. SER/QUO/1800428  
QuoteDate 12/03/18  
Salesperson Michelle Lee  
Page 2

THIS IS NOT AN OFFICIAL TAX INVOICE

<b>Make</b>	<b>Model Description</b>	<b>Mileage</b>	<b>Service Advisor</b>
Volkswagen Passeng	JETTA TSI (DSG) TRENDLINE FL	10	Kong Charmaine
<b>License No.</b>	<b>VIN</b>	<b>Initial Registration</b>	<b>Sales Advisor</b>
SLL4641T	WVWZZZ16ZGM017720	27/02/17	Michelle Lee
<b>Engine Code</b>	<b>Labor Type</b>	<b>Engine No.</b>	<b>Model Code</b>
	M4	CAX F83289	1632G7

Continued 8,796.54

Sum Item 2,716.54

Sum Labor 6,080.00  
Sum Item 2,716.54

Total SGD 8,796.54  
7% GST 8,796.54 615.76  
Total SGD Incl. GST 9,412.30

### Explanations

P = Proportionately Charged

Payment Terms No Credit

13696.59

## Service Order Confirmation

SERVICE ORDER NO: 18IP0726

CUSTOMER NO.: CV036324

CUSTOMER NAME: TING SEE HAI

TELEPHONE NO.:

ADDRESS: 3 SEMBAWANG CRESCENT #02-05 SKYPARK RESIDENCES

Singapore

**VEH No.: SLL4641T**

Order Date: 15/03/16

Reg Date: 27/02/17

KM: 14,377

VIN NO.: WVVZZZ16ZGM017720

ENGINE NO:

SA: Kong Charmaine

MODEL: JETTA TSI (DSG) TRENDLINE FL MODEL NO.: 1632G7

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	DISC %	AMOUNT
<b>Labor</b>						
1	B&P DIAG	PROGRAMMING & CALIBRATION- NETT	1	TU	480	480
2	B&P MECH	ELECT WIRING & MECH COMPONENT CHECK NETT	1	TU	280	280
3	B&P SENSOR	SUPPLY & INSTALL REVERSE SENSOR	1	PCS	400	400
4	B&P ALEX LABOUR	LABOUR + 2 day to repair end panel & rr lid	4	UNIT	840	3,360 ✓
5	B&P ALEX PAINT	SPRAY PAINT + 1 panel lid	3	UNIT	800	2,400
6	B&P ALEX LABOUR	R&R REAR SILENCER	1	UNIT	420	420 <i>3M</i>
7	B&P ALEX LABOUR	R&R REAR LUGGAGE TRIM	1	UNIT	420	420
8	EXT00037	Tow SVC- Quality Recovery Services	1	UNIT	0	0
9	EXT00037	Tow SVC- Quality Recovery Services	1	UNIT	0	0
<b>Item</b>						
10	5C6807433J	SPOILER	1	PCS	412.85	412.85 ✓
11	5C6807421H GRU	REAR BUMPER COVER	1	PCS	1,258.64	1,258.64 ✓
12	5C6807863B	STRIP	1	PCS	96.99	96.99 ✓
13	5C6807375	BUMPER BRACKET LH	1	PCS	83.31	83.31 ✓
14	5C6807394D	BUMPER GUIDE RH	1	PCS	69.79	69.79 ✓
15	5C6845105B	LH REAR REFLECTOR	1	PCS	53.98	53.98 ✓
16	5C6853630F ULM	VW SIGN	1	PCS	108.42	108.42 (A) <i>acc</i>
17	5C6853687 739	NAME PLATE ( JETTA )	1	PCS	65.96	65.96 (A) <i>acc</i>
18	5C6853675APGQF	NAME PLATE ( TSI )	1	PCS	49.68	49.68 (A) <i>acc</i>
19	5C6253609J	REAR SILENCER	1	PCS	1,491.63	1,491.63 (A) <i>bt</i>
20	5C6253209AB	CENTRE SILENCER	1	PCS	1,350.28	1,350.28 (A) <i>bt</i>
21	1K0253144AT	SILENCER MTG	1	PCS	92.23	92.23 (A) <i>bt</i>
22	1K0253141M	CLAMP	1	PCS	61.85	61.85 (A) <i>bt</i>

Remarks : DIRECT SETTLEMENT

DOA: 11/03/2018

TP VEHICLE NO: SGZ2317D

SURVEY BY: TAUFIKH

## Service Order Confirmation

SERVICE ORDER NO: 18IP0726

CUSTOMER NO.: CV036324

CUSTOMER NAME: TING SEE HAI

TELEPHONE NO.:

ADDRESS: 3 SEMBAWANG CRESCENT #02-05 SKYPARK RESIDENCES

Singapore

**VEH No.: SLL4641T**

Order Date: 15/03/18

Reg Date: 27/02/17

KM: 14,377

VIN NO.: WVVZZZ16ZGM017720

ENGINE NO:

SA: Kong Charmaine

MODEL: JETTA TSI (DSG) TRENDLINE FL MODEL NO.: 1632G7

<u>No.</u>	<u>DESCRIPTION</u>	<u>QTY</u>	<u>UOM</u>	<u>UNIT PRICE</u>	<u>DISC %</u>	<u>AMOUNT</u>
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TOTAL	12,955.61
GST AMOUNT	906.89
TOTAL AMOUNT	13,862.50

On Behalf Of "COMPANY"

Certified Goods/Service received:

\_\_\_\_\_  
Authorized Signature

\_\_\_\_\_  
Customer

NOTE: THIS IS NOT AN OFFICIAL RECEIPT



## LKK Auto Consultants Pte Ltd (Co.Reg No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/MSG18004857/T1TD3N2

Date: 21/05/2018

## REFERENCE

Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd.	Policy No:	29033103DMV
Claimant Vehicle No :	SLL4641T	Insured Vehicle No :	SGZ2317D
Date of Loss:	11/03/2018	Nature of Claim:	TP
		Claim No:	552185

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

Reg No:	SLL4641T	Engine No:	CAXF83289
Make & Model:	VOLKSWAGEN JETTA GP, 1.4 TSI 90 A/T (A)	Chassis No:	WWWZZZ16ZGM017720
Reg. Date:	27/02/2017 (Man. Year: 2015)	Odometer:	14100 km
Colour:	Silver		
Engine Capacity:	1390 cc		
Market Value/New Car Price:	N/A		
Sum Insured (\$\$):	Market Value/New Car Price		

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

## CONDITION OF TYRES

Front Tyre Size:	225/45R17	Rear Tyre Size:	225/45R17
Front Left Side:	Pirelli 6 mm	Rear Left Side:	Pirelli 6 mm
Front Right Side:	Pirelli 6 mm	Rear Right Side:	Pirelli 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	7,176.59	6,435.61	740.98	10.32
Miscellaneous Items	0.00	0.00	0.00	
Labour	6,520.00	6,520.00	0.00	0.00
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Gross Total (\$\$)</b>	<b>13,696.59</b>	<b>12,955.61</b>	<b>740.98</b>	<b>5.41</b>
<b>+ GST 7.00/7.00% (\$\$)</b>	<b>958.76</b>	<b>906.89</b>	<b>51.87</b>	<b>5.41</b>
<b>Nett Amount (\$\$)</b>	<b>14,655.35</b>	<b>13,862.50</b>	<b>792.85</b>	<b>5.41</b>

## INSPECTION

Date of Assignment:	13/03/2018	
Date Inspected:	15/03/2018	Inspected At: Volkswagen Centre Singapore (HQ) 247 Alexandra Road Singapore 159934

Estimated Period of Repair: 8.0 days

Adjuster: MOHD TAUFIKH BIN HAMID

Manager: DENISE TAY KWEE CHENG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

## REPAIR DETAILS

### Reference

**Part Source:** MRM-SG      Version: 1.0 (Last Synchronised: 21 May 2018)  
**Parts:** 143      VOLKSWAGEN JETTA GP 1.4 TSI 90 A/T (A) (Catalogue: Merimen Singapore 1.0)  
**Labour:** Repairer's      (Price-denominated Standard List)  
**Print Code:** (Unsubmitted, no print-code for SLL4641T)  
**Validity:** These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page  
**Further Info:** Items/values not in reference catalogue are prefixed with an asterisk \*.

### Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FOAM INSERT	Not Necessary	142.24 FS	*- FS
2	1		*BUMPER REINFORCEMENT	Not Necessary	445.64 FS	*- FS
3	1		*BUMPER BRACKET LH	Necessary	83.31 FS	*83.31 FS
4	1		*BUMPER BRACKET RH	Not Necessary	83.31 FS	*- FS
5	1		*BUMPER GUIDE LH	Not Necessary	69.79 FS	*- FS
6	1		*BUMPER GUIDE RH	Necessary	69.79 FS	*69.79 FS
7	1		*REAR BUMPER COVER	Deformed	1,258.64 FS	*1,258.64 FS
8	1		*SPOILER	Deformed	412.85 FS	*412.85 FS
9	1		*STRIP	Necessary	96.99 FS	*96.99 FS
10	1		*LH REAR REFLECTOR	Cracked	53.98 FS	*53.98 FS
11	1		*REVERSE SE	Cracked	400.00 FS	*400.00 FS
12	1		*R&R REAR SILENCER	Necessary	420.00 FS	*420.00 FS
13	1		*R&R REAR LUGGAGE TRIM	Necessary	420.00 FS	*420.00 FS
14	1		*VW SIGN	Necessary	108.42 FS	*108.42 FS
15	1		*NAME PLATE (JETTA)	Necessary	65.96 FS	*65.96 FS
16	1		*NAME PLATE (TSI)	Necessary	49.68 FS	*49.68 FS
17	1		*REAR SILENCER	Bent	1,491.63 FS	*1,491.63 FS
18	1		*CENTRE SILENCER	Bent	1,350.28 FS	*1,350.28 FS
19	1		*SILENCER MTG	Bent	92.23 FS	*92.23 FS
20	1		*CLAMP	Bent	61.85 FS	*61.85 FS

F=Franchise part. S=SpcNett.

**Total Parts (S\$)      7,176.59      6,435.61**

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	LABOUR	New	3,360.00	3,360.00
2	SPRAY PAINT	New	2,400.00	2,400.00
3	PROGRAMMING & CALIBRATION COMPULSORY TO DO AFTER AC	New	480.00	480.00
4	ELECT WIRING & MECH COMPO	New	280.00	280.00
Gross Labour Cost (\$\$)			6,520.00	6,520.00

Report was unsubmitted during this print-out.

&lt; END OF ESTIMATES &gt;