

INS. CASE OWNER

CC 4 / FWD1800

4851, A 6639

LICK
IDAC

Surveyor

Adnan

DOI:

ASSIGNMENT

17/7/18

Date / Time

17/7/18

Registered in Merimen:

18/7/18

Pre-assign / CCU / FTE



Insured Vehicle No.

SLH 4283P

Name of Insured

WOW YAN HAO

Insured Tel No.

HP:

9155916

Excess Sec II : \$5

D.O.A:

8/7/18

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

U YUE

Driver Tel No:

9155847

(V/L: YES / NO)

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

SEP 5697M



INSRS:

WSP:

Tel:

Liability:

RMKS:

TORQUE 5



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

70/7/18
Mukher

26/5/18

SEP 5697M - 8

SLH 4283P - 4

17-6-19

FILE PASS TO TYPIST TO PREPARE REJECT.

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OE:

After call ltr to OE:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OE

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by: HAWC

Repair Cost:

\$5,541.50

(5 days)

Reduction:

75 %

Email ☒ Call ☐

FINAL SETTLEMENT

Date/Time: 18-07-19

Confirm with: RACOML

Email ☐ Call ☐

Final Liability:

500

(Agreed / Assessed) BOLA S/N No.:

23

If NO or B 28, Ass. Lit:

Repair Cost:

\$5,541.50

ON THE PREPARED TP.

Loss of Rental (LOR):

\$5,541.50

(7 days)

x + (10)

Loss of Use (LOU):

\$5 -

(5

x days)

Loss of Income (LOI):

\$5 -

(5

x days)

LOR only ☒ LOU only ☐LOR + LOU ☐LOR + LOI ☐

(Tick only one)

GIA/LTA Search

\$52.00

Medical:

\$5 -

Disbursement:

\$5 -

(e.g. Tow/Independent)

Legal Cost:

\$5 -

1) Claim status: Normal/Reject/Private Settle

2) Report Format: TP

3) Survey fee: \$500

Total:

\$5,541.50

Global Sum \$5:

FINAL PAYMENT

Date/Time: 18-07-19

Confirm with: RACOML

Email ☒ Call ☐

Payee 1:

\$5,541.50

Name 1:

TORQUE 5 PTE LTD

Payee 2: (Strike if N.A.)

\$5

Name 2:

Payee 3: (Strike if N.A.)

\$5

Name 3:

ASS. REC. BY: Adrian Ling

REF:

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: _____

at Workshop m/s _____

of _____

Insured: _____

Policy No. _____

Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

N/S	O/S

Bal. or Market Value: _____

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 5 days Res.: Yes or No

Lum Sum: 20 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: _____ Person Contacted: _____

Veh No: SKFS6974 Yr Regn: 2012, June

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Mercedes Benz C180 cc 1597

Colour: Brown A/C: Insured / Std / NI / NA

Sp. Reading: 66264 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: WDD2040452A716510

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 225/45R17

R: 225/45R17

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front Rear

R/Bal. 06 mm R/Bal. 06 mm

L/Bal. 06 mm L/Bal. 06 mm

D.O.A. D.O.I. 15/03/18

Survey held at Torque 5.

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	TP FWD.
	45:4.250 (250) 12.803.10 15/4

Date/Time, File Pass to?

☐ : Preli. Report

1)

☐ : Final Report

Date/Time, File Return to?

2)

Days Of Repair: _____

Resurvey No. of Trip: _____

Survey Fee:

Transportation:

S + RS \$

Photos:

Others:

TOTAL

Report Format : _____

Lump Sum / I.B.I: (\$ _____)

Add Fee: ☐ : Site Insp (\$ _____)☐ : Interview (\$ _____)☐ : Tech. Invs (\$ _____)☐ : Weekend (\$ _____)



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

FWD SINGAPORE PTE LTD

Ref : CC4/FWD18004851/Aeb3

6 TEMASEK BOULEVARD
#18-01 SUNTEC TOWER 4 SINGAPORE 038986

Date : 14-03-2018



Code : FWD

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SLH 4283P	Veh. Inspected	SKF 5697U
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	14/03/2018

2. Vehicle Particulars & Condition

Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

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5. General Information

Accident Date	08/03/2018	Inspection Date	15/03/2018
Survey held at	TORQUE 5 PTE LTD 8 KAKI BUKIT AVENUE 4 #01-50 PREMIER @ KAKI BUKIT SINGAPORE 415875		

5a. Remarks

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.



No.8 Kaki Bukit Ave 4, Premier @ Kaki Bukit, #01-50 Singapore 415875
Tel: +65 6452 4457 | Fax: +65 6452 4584 | Email: enquiry@torque5.com
Co. & GST Reg. No.: 201313221G

Torque 5 Pte Ltd

Vehicle No : SKF5697U
Make & Model : MERCEDES BENZ, C 180
Year of Manufacture : 2012
KOMPRESSOR, WDD2040452A716510

TP FWD
Ashe

ESTIMATION REPORT

Estimation No. : E18030042
DOA : 13/03/2018

WDD2040452A716510

No	Description	Qty	U/P	Amt
Section: List Items				
1	Rear bumper <i>replaced</i>	1.00	1,672.00	1,672.00 ✓ 1448
2	Rear bumper clip <i>m</i>	10.00	5.00	50.00 ✓
3	Rear bumper retainer (LH) <i>not m</i>	1.00	76.00	76.00 ✓
4	Rear bumper retainer (RH) <i>m</i>	1.00	76.00	76.00 ✓
5	Rear bumper bracket (RH) <i>not m</i>	1.00	45.00	45.00 +
6	Rear bumper chrome piece <i>m</i>	3.00	379.00	1,137.00 ✓ 445
7	Tail lamp (RH)	1.00	684.00	684.00 +
8	Tail lamp clip (RH)	10.00	5.00	50.00 +
9	Tail lamp bracket (RH)	1.00	0.00	0.00 +
10	Tail lamp panel (RH)	1.00	210.00	210.00 +
11	Rear fender (RH) <i>Painted</i>	1.00	2,300.00	2,300.00 ✓ 1975
12	Rear fender cowl (RH)	1.00	220.00	220.00 +
13	Rear fender cowl clip (RH)	10.00	5.00	50.00 +
14	Rear fender inner trim (RH)	1.00	45.00	45.00 +
15	Rear fender inner trim clip (RH)	10.00	5.00	50.00 +
16	Rear door (RH) <i>Repair</i>	1.00	2,150.00	2,150.00 ✓
17	Rear door weather strip (RH)	1.00	375.20	375.20 +
18	Rear door chrome protector (RH)	1.00	512.00	512.00 +
19	Rear door window moulding (RH)	1.00	240.00	240.00 +
20	Rear door window chrome piece (RH)	2.00	314.00	628.00 +
21	Rear door lock (RH)	1.00	0.00	0.00 +
22	Rear rim	1.00	0.00	0.00 +
23	Rear tyre	1.00	0.00	0.00 +
24	Rear absorber	1.00	606.00	606.00 +

Continue on next page...

**Torque 5 Pte Ltd**

No.8 Kaki Bukit Ave 4, Premier @ Kaki Bukit, #01-50 Singapore 415875
 Tel: +65 6452 4457 | Fax: +65 6452 4584 | Email: enquiry@torque5.com
 Co. & GST Reg. No.: 201313221G

ESTIMATION REPORT

Vehicle No : SKF5697U
Make & Model : MERCEDES BENZ.C 180
 KOMPRESSOR,WDD2040452A716510
Year of Manufacture : 2012

Estimation No. : E18030042
DOA : 13/03/2018

No	Description	Qty	U/P	Amt
25	Rear bearing	1.00	390.00	390.00
26	Rear knuckle	1.00	1,804.00	1,804.00
27	Rear lower arm	1.00	275.60	275.60
28	Rocker panel	1.00	0.00	0.00
				Amt S\$ 13,645.80
				Discount (0.00%) S\$ 0.00
				Subtotal S\$ 13,645.80

Section: Special Nett Items

29	Rear fender sealant	1.00	80.00	80.00
				Amt S\$ 80.00
				Discount (0.00%) S\$ 0.00
				Subtotal S\$ 80.00

Section: Labour Items

30	To R&R accident affected areas	1.00	1,250.00	1,250.00
31	To putty & respray accident affected areas	1.00	1,000.00	1,000.00
32	To rust proof accident affected areas	1.00	60.00	60.00
33	To R&R rear luggage compartment	1.00	200.00	200.00
34	To R&R rear bumper reverse sensor & check function	1.00	80.00	80.00
35	To check wiring layout of tail lamp	1.00	80.00	80.00
36	To R&R rear door mechanism	1.00	80.00	80.00
37	To R&R rear under carriage	1.00	300.00	300.00
38	To check for water seepage	1.00	100.00	100.00
39	To do wheel alignment	1.00	180.00	180.00

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Continue on next page...

total 5354.60

L/S 4250

Adrian Lij
 L/S 15/03/18
 05 Apr.

Véron Chen (LKKAUTO)

From: Torque 5 Assessment <assessment@torque5.com>
Sent: Monday, 17 June 2019 10:47 AM
To: Adrian Ling (LKKAUTO); Veron Chen (LKKAUTO)
Cc: 'Torque 5 Assessment'; claims@torque5.com; sam.chang@torque5.com
Subject: RE: SKF 5697 U - Mercedes Benz C180

Importance: High

Dear Adrian,



We hereby confirm the final amount of L/S \$4,250 (before GST @ 5 repair days).
Thank you.

Warmest Regards,
Stephanie Teo
Assessor | Motor Claims Department

Hotline (65) 6452 4457 | Fax (65) 6452 4584

Address 8 Kaki Bukit Ave 4, #01-49/50/51/52/53/54
Premier @ KB, Singapore 415875

www.torque5.com



From: Torque 5 Assessment [mailto:assessment@torque5.com]
Sent: Thursday, 30 May, 2019 10:54 AM
To: 'Adrian Ling (LKKAUTO)'
Cc: 'Torque 5 Assessment'
Subject: SKF 5697 U - Mercedes Benz C180
Importance: High

**** URGENT ****

Dear Adrian,

Kindly refer to the attached for the damages part of the above mentioned vehicle for your consideration.



Do revert if we can close this case at L/S \$4,770 @ 5 repair days.

Warmest Regards,
Stephanie Teo
Assessor | Motor Claims Department

Hotline (65) 6452 4457 | Fax (65) 6452 4584

Address 8 Kaki Bukit Ave 4, #01-49/50/51/52/53/54
Premier @ KB, Singapore 415875

www.torque5.com



Nivitha (LKK Auto)

From: clara.li@fwd.com
Sent: Tuesday, 13 March 2018 5:02 PM
To: assignments@lkkauto.com; sur@lkkauto.com; admin-a@lkkauto.com; admin-d@lkkauto.com
Cc: AsherSng@lkkauto.com
Subject: FW: Accident involving SKF5697U & SLH4283P on 08/03/2018 (PRE-REPAIR SURVEY REQUEST)
Attachments: image001.wmz; image012.wmz; SKF5697U - GIA REPORT.pdf

Hi LKK team,

Please refer to the email below and liaise with TP repairer for survey arrangement.

Attached is the TP GIA report.

Please create the case in Merimen. Our insured has yet to lodge accident report.

Thank you.

Kind Regards

Clara Li
Senior Executive, Claims

FWD Singapore Pte. Ltd.

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

T (65) 6727 5722

E clara.li@fwd.com

W fwd.com.sg



9.53am @ 14/3/2018
vehicle not in
person @ Stephanie
arrange on 15/3/18

	Endowment Plan Get the biggest guaranteed return for a 3 year plan available online. Limited time offer!		2.02% p.a. fwd.com.sg save now
--	--	--	--

From: Torque 5 Assessment [mailto:assessment@torque5.com]
Sent: Tuesday, 13 March, 2018 4:25 PM
To: Belliana - SGUser; Clara Li Zirong - SGUser
Cc: assessment@torque5.com; sam.chang@torque5.com; eric.lee@torque5.com; claims@torque5.com
Subject: Accident involving SKF5697U & SLH4283P on 08/03/2018 (PRE-REPAIR SURVEY REQUEST)

Without Prejudice

Dear Sir/ Mdm,

We refer to the above matter.

We represent our client, Kang Eng Chye Paul, to notify you of the aforesaid accident involving our client's vehicle SKF 5697 U and your insured's vehicle SLH 4283 P on 08/03/2018.

Please find enclosed our client's GIA report for your necessary action.

This serves as a **NOTICE** that we are claiming against SLH 4283 P for damages, costs and disbursements.

Please let us know within **2 working days** from today, your client's and your intention to conduct a pre-repair survey of our client's vehicle.

If we do not receive any reply from you within the stipulated timeline, we shall proceed to appoint our own surveyor and proceed with the necessary repair for our client's vehicle without further reference to your insured or you.

Premises for the Pre-repair inspection: 8 Kaki Bukit Ave 4 #01-49, Premier @ Kaki Bukit Singapore 415875

Contact Person: Stephanie Teo (9147 8841)

Contact Email: assessment@torque5.com

VEH IN (Date & Time) : 13/03/2018 03.25PM

PRS ARRANGEMENT (Date & Time) : 13/03/2018 04.25PM

PRS ACKNOWLEDGEMENT

Appointed Surveyor
(Name & Signature)

Date & Time of Inspection

Kindly cc a copy of this letter to your insured for his/her acknowledgement.

We look forward to hearing from you soon.

To avoid incurrence of any unnecessary cost on both our end, kindly confirm liability status within 7 days from this to minimize time wastage and incurrence of any unnecessary cost(s) on both our end, we seek your kind advice, within 7 days working days, on liability status for subject claim. If we do not hear from you within the stipulated period, we shall proceed with the purchase of your insured GIA



report and this cost or any other cost incurred for confirmation of liability status shall be included in our LOD for reimbursement purpose.

Warmest Regards,

Heng Lee Yi

Administrative Assistant | Motor Claims Department

Hotline (65) 6452 4457 | Fax (65) 6452 4584

Address 8 Kaki Bukit Ave 4, #01-49/50/51/52/53/54
Premier @ KB, Singapore 415875





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Messages and attachments are scanned for all viruses known. However, you are advised that you open any attachments at your own risk. If this message contains password-protected attachments, the files have NOT been scanned for viruses by our mail domain. Please always scan for viruses before opening any attachments.

Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Monday, 26 March 2018 4:23 PM
To: 'Torque 5 Assessment'; 'sam.chang@torque5.com'; 'eric.lee@torque5.com'; 'Torque 5 Claims'
Cc: Vic (LKKAUTO)
Subject: RE: Accident involving SKF5697U & SLH4283P on 08/03/2018 (PRE-REPAIR SURVEY REQUEST)

WITHOUT PREJUDICE

Hi Sir/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

In order to expedite the claim process, please forward all relevant documents for us **(LKK)** to proceed on negotiate settlement.

Thank You.

Best Regards.

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Torque 5 Assessment [<mailto:assessment@torque5.com>]
Sent: Tuesday, 13 March, 2018 4:25 PM
To: Belliana - SGUser; Clara Li Zirong - SGUser
Cc: assessment@torque5.com; sam.chang@torque5.com; eric.lee@torque5.com; claims@torque5.com
Subject: Accident involving SKF5697U & SLH4283P on 08/03/2018 (PRE-REPAIR SURVEY REQUEST)

Without Prejudice

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If we do not receive any reply from you within the stipulated timeline, we shall proceed to appoint our own surveyor and proceed with the necessary repair for our client's vehicle without further reference to your insured or you.

Premises for the Pre-repair inspection: 8 Kaki Bukit Ave 4 #01-49, Premier @ Kaki Bukit Singapore 415875

Contact Person: Stephanie Teo (9147 8841)

Contact Email: assessment@torque5.com

VEH IN (Date & Time) : 13/03/2018 03.25PM

PRS ARRANGEMENT (Date & Time) : 13/03/2018 04.25PM

PRS ACKNOWLEDGEMENT

Appointed Surveyor :
(Name & Signature)

Date & Time of Inspection :

Kindly cc a copy of this letter to your insured for his/her acknowledgement.

We look forward to hearing from you soon.

To avoid incurrence of any unnecessary cost on both our end, kindly confirm liability status within 7 days from this to minimize time wastage and incurrence of any unnecessary cost(s) on both our end, we seek your kind advice, within 7 days working days, on liability status for subject claim. If we do not hear from you within the stipulated period, we shall proceed with the purchase of your insured GIA report and this cost or any other cost incurred for confirmation of liability status shall be included in our LOD for reimbursement purpose.

Warmest Regards,

Heng Lee Yi

Administrative Assistant | Motor Claims Department



Hotline (65) 6452 4457 | Fax (65) 6452 4584

Address 8 Kaki Bukit Ave 4, #01-49/50/51/52/53/54
Premier @ KB, Singapore 415875

www.torque5.com



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Messages and attachments are scanned for all viruses known. However, you are advised that you open any attachments at your own risk. If this message contains password-protected attachments, the files have NOT been scanned for viruses by our mail domain. Please always scan for viruses before opening any attachments.

Claim Audit

AUDIT TRAIL

No.	On	Audit	Remarks	By
1	14 Mar 2018 15:51	Cim Veh Model Changed	(200506) MERCEDES-BENZ C180 1.8 Kompressor (A).	[A] Lau Shu Pei
2	14 Mar 2018 15:51	Cim Created	Reg No: SKF5697U. Acct Date: 2018/03/08. Claim Type: TP. Insurer: FWD Singapore Pte. Ltd. (HQ). TP Insurer: Aviva Ltd (HQ). Workshop: Torque 5 Pte Ltd (Kaki Bukit)	[A] Lau Shu Pei
3	14 Mar 2018 15:51	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ); RR Region: FWD - Ext Auto Adj Assignment. Suggested Adj. : VICOM Ltd.	[A] Lau Shu Pei
4	14 Mar 2018 15:51	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/03/23	[A] Lau Shu Pei
5	14 Mar 2018 15:51	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Lau Shu Pei
6	14 Mar 2018 15:52	Adj Adjuster Assigned	[None] -> ADRIAN LING	[A] Lau Shu Pei
7	14 Mar 2018 16:44	Cim Registration Modified	Pol No:->PNPV2017-00007681.	[I] Clara Li Zi Rong
8	21 Jun 2019 12:06	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
9	21 Jun 2019 12:06	Cim Dtl Modified	JPJ Reg. Date: -> 2012/06/15.	[A] JOANNE LEE KHANG MIN
10	21 Jun 2019 12:06	Cim Details Notified		[A] JOANNE LEE KHANG MIN
11	01 Jul 2019 16:03	Label Added	(20005):Direct Settlement .	[A] Asher Sng Rong Yi
12	01 Jul 2019 16:03	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2018/03/23	[A] Asher Sng Rong Yi
13	01 Jul 2019 16:04	Adj Mandate Request	Cur,Req:5349.50:LIABILITY: 100% B:23 OID HIT PARKED TP QUANTUM: (a) COR w/GS T: \$4,547.50 + (b) LOR : \$800.00 (8days x \$100) + (c) LTA :\$2.00 Total: a+b+c \$5,349.50 PLEASE REVERT WITH YOUR APPROVAL / MANDATE / INSTRUCTIONS, IF ANY.	[A] Asher Sng Rong Yi

Date From



Date To



Audit Type None

Go

ACTIVITY

[26/03/2018 16:18] Asher Sng Rong Yi:
FILE REVIEW: 100% B:23 OID HIT PARKED TP

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Acc. Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2185575	21/06/2019 12:06	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SKF5697U	SLH4283P	11.77

7/11/2019

Merimen e-Claims

Print Received Message

This mail is associated with :

***SKF5697U (1201800003236)**
[SLH4283P]

TP

KANG ENG CHYE PAUL

Mar 8 2018 9:00AM

[Leow Yan Hao]

Torque 5 Pte Ltd

From FWD Singapore Pte. Ltd. (HQ) (FWD_SG), sent on 04/07/2019 09:52 AM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$5249.50) - SKF5697U - Claim Handler: Josey Loh

Approved:5249.50:HII Please offer LOR at 7 days

Asher Sng (LKKAUTO)

From: Torque 5 Claims <claims@torque5.com>
Sent: Monday, 17 June 2019 11:23 AM
To: hsiaotong@lkkauto.com; Vic (LKKAUTO); Asher Sng (LKKAUTO); Cecilia Chong (LKK AUTO); Poh Kin (LKKAUTO)
Cc: claims@torque5.com; Admin A
Subject: Accident Involving SKF 5697 U & SLH 4283 P on 08/03/2018. Our Ref: SKF5697U.
Attachments: image010.wmz; SKF 5697U - 08032018 LOD.pdf

WITHOUT PREJUDICE

Dear Sir/Mdm,

Attached is the Final repair bill, Rental agreement and LTA fee of the above mentioned vehicle.

Claim amount as per below:-

1. Repair Cost	\$ 4,547.50
2. Loss of Rental for 08 Days x \$180/- per day	\$ 1,440.00
3. LTA/GIA fee	\$ 2.00
TOTAL:	\$ 5,989.50

The above settlement is in respect of our client's claim for damages pertaining to his motor vehicle and shall not prejudice our client's claim in respect of damages and consequential loss in relation of his personal injuries.

Kindly acknowledge by replying to this email and let us have your offer soon.

Your assistance is greatly appreciated.



Thank you.

Warmest Regards,

Rachel Wu

Claims Officer | Motor Claims Department

Hotline (65) 6452 4457 EXT 112 | Fax (65) 6452 4584

Address 8 Kaki Bukit Ave 4, #01-49/50/51/52/53/54
Premier @ KB, Singapore 415875

www.torque5.com





Torque 5 Pte Ltd

No.8 Kaki Bukit Ave 4, Premier @ Kaki Bukit, #01-50 Singapore 415875
Tel: +65 6452 4457 | Fax: +65 6452 4584 | Email: enquiry@torque5.com
Co. Reg. No.: 201313221G

LETTER OF AUTHORISATION

Accident on 08/03/2018 09:30 along In front of 17 Second street 456231
Involving vehicles SKF 5697U, SLH 4283P

Inconsideration of Torque 5 Pte Ltd, 8 Kaki Bukit Ave 4, Premier @ Kaki Bukit #01-50 Singapore 415875, repairing my/our motor vehicle no SKF 5697U at my request, I/We, Kang Eng Chye, Paul ("the claimant") of 17 Second street 56456331 (address) bearing NRIC No S 1607014 I the owner of motor vehicle no SKF 5697U, hereby authorize them to demand claim, settle and receive whatever amount settle payable by the insurance company or third party or commence legal proceeding for cost of repairs, loss of use and etc to any of their appointed solicitors to act for me/us in respect of the said accident/claim and all the amount claimed or settled shall belong and make payable to them absolutely by the insurance company of the third party. I/We further authorized them to give an absolute discharge on my/our behalf and to sign discharge voucher(s) and any other documents necessary or incidentals to the conduct and disposal of my/our above claims.

I/We further agree to fully co-operate and attend all court hearings that are necessary to prosecute the claims maintained by Torque 5 Pte Ltd.


I/We further agree and undertake to indemnify them against my/our claim for costs which arise therewith.

In the event that my/our claim is unsuccessful, I/we undertake to pay to Torque 5 Pte Ltd the cost of repairs to my/our vehicle.

In the event that the settlement/payment cheque is being made in my/our favour, I/we hereby undertake to return the full amount to Torque 5 Pte Ltd account, within 7 days from receiving and clearance of the said settlement/payment cheque. Failing which, Torque 5 Pte Ltd will have the legal rights to take legal proceedings against me/us to recover the said sum, with further costs and disbursements to be incurred by me/us.

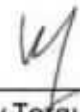
I/We further authorize Torque 5 Pte Ltd to settle the aforesaid claim in a manner that you deem fit and to utilize the monies to pay your charges without further reference to me/us. The payment to Torque 5 Pte Ltd shall amount to a good discharge of Torque 5 Pte Ltd obligation to me/us in respect of the settlement monies.

Dated this 13 day of 03 (month) 20 18 (year)


Signed by "the claimant"

Name: Kang Eng Chye Paul

NRIC No: S 1607014 I


Signed by Torque 5 Pte Ltd

Name: Wynn



RELEASE

Claim Reference:	1201800003236
Surveyor's Reference:	CC4/FWD18004851/Aeb3
TP Reference:	SKF 5697U

We, **TORQUE 5 PTE LTD** ("Workshop") hereby agree and confirm that we are authorized by the owner ("Claimant") of motor vehicle **SKF 5697U** ("Vehicle") to accept the sum of **\$5,249.50**, being the amount claimed for **\$4,547.50** (repair costs), **\$700.00** (loss of rental/ use), **\$ -** (loss of income), **\$2.00** (disbursement) as compensation for the loss of or damage to the Vehicle, as a result of an accident ("Accident") which occurred on **08/03/2018** (date of accident) at / along **IN FRONT OF 17 SECOND STREET 456331** (location) involving vehicle no/s. **SKF 5697U** and **SLH 4283P**.

This is pursuant to the inspection conducted on **15/03/2018** (date) at the Workshop.

We confirm that this acceptance is in full and final settlement of all claims arising from the damage to the Vehicle (whether now or hereafter to become manifest), to the intent that FWD Singapore Pte. Ltd. and all other persons, in particular the driver of **SLH 4283P** be absolutely and finally exonerated and discharged from all claims of every nature and kind whatsoever which have been made or which may be made in respect of this Accident.

We also declare that we are authorized by the Claimant to receive the above compensation and we have full authority to make the claim as set out above and to settle the matter on behalf of the Claimant in any manner we deem fit.

This settlement is reached on a without prejudice and without admission of liability basis. As such, this Release is not to be construed as an admission of liability on the part of FWD Singapore Pte Ltd, their policyholder and / or authorised driver and shall not be used as evidence in any claims and / or action which may be lodged by any of them.

Dated this 18 day of July 2019

CLAIMANT



[Signed by the "Workshop" with Co. Stamp]

For and on behalf of the "Claimant"



LWP

[FWD's appointed surveyor with Co. Stamp]

For and on behalf of FWD Singapore Pte. Ltd.

my execution of this Discharge Voucher is only
for my claim for property damage and not prejudicial
to any other claims arising from the same accident.

**Torque 5 Pte Ltd**

No.8 Kaki Bukit Ave 4, Premier @ Kaki Bukit, #01-50 Singapore 415875
Tel: +65 6452 4457 | Fax: +65 6452 4584 | Email: enquiry@torque5.com
Co. & GST Reg. No.: 201313221G

FWD Insurance Singapore

6 Temasek Boulevard
#18-01 Suntec Tower Four
Singapore 038986
Tel: 6820 8888

Tax Invoice

Inv. No. : T51907115
Inv. Date : 18 Jul 2019
Ref : 08/03/2018
Terms : 30 Days
Veh. No. : SKF5697U
Make & Model : MERCEDES BENZ C
180 KOMPRESSOR

#	Description	Qty	UOM	Unit Price	Disc	Amt
1	TO SUPPLY SPARE PARTS AND LABOUR FOR ACCIDENT REPAIR PARTS LUMP SUM AMOUNT	1.00		4,250.00	0.00	4,250.00

*I agree to the price as listed above and
affirm that the goods are received in good
condition.*

(Customer's Signature and Company Stamp)

Subtotal : S\$ 4,250.00
GST 7.0% : S\$ 297.50
Total : S\$ 4,547.50

For **TORQUE 5 PTE. LTD.**



(Authorised Signature)



Kang Eng Chye, Paul
17 Second Street S(456331)

C/O

Torque 5 Pte Ltd

8 Kaki Bukit Avenue 4, #01-50
Premier @ KB, Singapore 415875
Tel: 6452 4457 Fax: 6452 4584

No.8 Kaki Bukit Ave 4, Premier @ Kaki Bukit
#01-50 Singapore 415875
Tel: +65 6452 4457 Fax: +65 6452 4584
Email: leasing@torque5.com
Company Reg. No: 201530768C

Rental Invoice

Inv No. : L51803021

Date : 21 Mar 2018

Ref : SKF5697U

Currency : SGD

Terms : COD

RA No. : R18030015

Veh No. : SKL7788X

#	Rental Period	Rate	Disc	Amt
1	Rental (13/03/2018 15:40 to 21/03/2018 14:40)	1,840.00	0.0000	1,840.00

*I agree to the price as listed above and
affirm that the goods are received in good
condition.*

(Customer's Signature and Company Stamp)

Subtotal : S\$ 1,840.00
GST 7.0% : S\$ 0.00
Total : S\$ 1,840.00

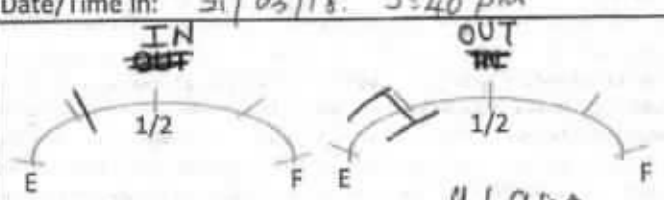
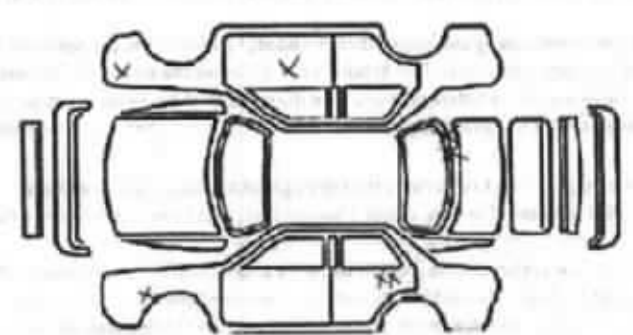
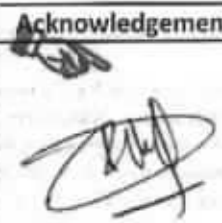

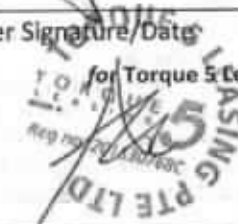
For **TORQUE 5 LEASING PTE LTD**



(Authorised Signature)

RENTAL AGREEMENT

T 001954

HIRER'S PARTICULAR		Veh. No/Model: SKL7788X / BMW X3	
Name: KANG ENH CHYE PAUL		Rental Veh. No/Model: SKF56974 Merc C180	
NRIC/Passport No: S1607014I		Date/Time Out: 13/03/18 3:40PM	
Address: 17 Second street Singapore 456331		Date/Time In: 21/03/18 3:40 PM	
Tel: 81272396			
Driving license No: Exp:		Mileage: 97212km Mileage: 46980	
ADDITIONAL DRIVER'S PARTICULAR		Rental Charges	
Name:		S\$	
NRIC/Passport No:		Hours @ per hour	
Address:		8 Days @ 230 per day	
		Weeks @ per week	
		Months @ per month	
		Subtotal 1840	
Tel:		GST @ 7%	
Driving license No: Exp:		Others	
(A) - ACCIDENTS (D) - DENTS (S) - SCRATCHES		TOTAL CHARGES 1840	
		Mode of Payment: Cash/Nets/Cheque/Credit Card: Deposit Amount Deposit Refunded Remarks: Received by	
Physical Damage Excess Singapore - Own Damage S\$2,000 Singapore - 3rd Party Damage S\$2,000 Malaysia (if applicable) S\$8,000 For Driver aged < 27 or above 65 and/or less than 2 yrs driving experience regardless of age S\$3,000 (Additional)		Acknowledgement 	
IMPORTANT NOTE: 1. ONLY PERSONS ABOVE 22 YEARS OF AGE, HOLDING A VALID SINGAPORE LICENCE FOR MORE THAN 2 YEARS, AUTHORISED, LICENSED AND SIGNING THIS AGREEMENT MAY DRIVE THE VEHICLE. 2. Vehicle is strictly for use in Singapore only and may not be driven out of Singapore without the prior written consent of Torque 5 Leasing Pte Ltd. 3. Use of vehicle for illegal purposes (e.g. in connection with theft, drug pedalling or trafficking, smuggling) is strictly prohibited. 4. In case of accident, the hirer shall report to Torque 5 Leasing Pte Ltd immediately.			
		Hirer Signature/Date  for Torque 5 Leasing Pte Ltd  Owner Signature/Date	

3/13/2018

Invoice



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-18-038687

Date of Request: 13/03/2018

Your Ref No:

Online Purchase

Torque 5 Pte Ltd
No. 5 Kaki Bukit Ave 4,
#01-50
Singapore 415875

Dear Sir/Madam,

Enquiry Date: 13/03/2018

Enquiry By: Stephanie Teo Wan Ting

TP Vehicle No.: SLH4283P

Accident Date: 08/03/2018

SKF56974

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
slh4283p	FWD Singapore Pte. Ltd.	03/11/2017-02/11/2018	6727 5700

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.

3/13/2018

Invoice



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-18-038687

Date of Request: 13/03/2018

Your Ref No:

Online Purchase

Torque 5 Pte Ltd
No. 8 Kaki Bukit Ave 4,
#01-50
Singapore 415875

Dear Sir/Madam,

Enquiry Date 13/03/2018

Enquiry By Stephanie Tso Wan Ting

TP Vehicle No. SLH4283P

Accident Date 08/03/2018

DESCRIPTION	AMOUNT (\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	14 Mar 2018 Edit Reg		13 Mar 2018 00:00 Edit Adj Rpt	\$54,250.00 Edit Estimates	\$54,250.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	Leow Yan Hao, ID: S8709817F								
Main Claimant:	KANG ENG CHYE PAUL, ID: S1607014I								
Vehicle Reg. No.:	SKF5697U	Date of Loss:	08/03/2018 09:00 - :59 [68 Months and 21 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 1201800003236	Policy/Cover Note No.:	PNPV2017-00007681 (Comprehensive)						
Vehicle Reg. No. (Insured):	SLH4283P	Policy No. (Claimant):	10502693						
		Excess:							
Repairer:	Torque 5 Pte Ltd (Kaki Bukit) No. 8 Kaki Bukit Ave 4, #01-50, 415875 Kaki Bukit - Tel: 64524457								
Handling Insurer:	FWD Singapore Pte. Ltd. (HQ) - Tel: 6727 5700 ... [Handled by Josey Loh]								
Claimant's Insurer:	Aviva Ltd (HQ) - Tel: (65) 6827 9966								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 23/03/2018]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
<ul style="list-style-type: none"> FWD_SG (04/07/2019): Alert - Adj Mandate Approved (\$5249.50) - SKF5697U - Claim Handler: Josey Loh 									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SKF5697U (1201800003236)
[SLH4283P]
TP
KANG ENG CHYE PAUL
Mar 8 2018 9:00AM
[Leow Yan Hao]
Torque 5 Pte Ltd

Upload Documents			Upload Photos		Compose New Letter		View		View in Browser	
Letters/Correspondences							1 per page		<input checked="" type="checkbox"/>	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)					Thumbnail		Print	
1	(Draft)	Third Party Express Settlement – Payment Breakdown							Edit	
Assessment Reports							1 per page		<input checked="" type="checkbox"/>	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)					Thumbnail		Print	
1	01/07/19 16:03	Adjuster Immediate Advice							Load HTM	
Photos/Images							3 per page		<input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)					Thumbnail		Print	
1	23/03/18 15:39	General View							Load JPG	
2	23/03/18 15:39	Chassis Number							Load JPG	
3	23/03/18 15:39	General View							Load JPG	
4	23/03/18 15:39	General View							Load JPG	
5	23/03/18 15:39	General View							Load JPG	
6	23/03/18 15:39	General View							Load JPG	
7	23/03/18 15:39	General View							Load JPG	
8	23/03/18 15:39	General View							Load JPG	
9	23/03/18 15:39	General View							Load JPG	
10	23/03/18 15:39	General View							Load JPG	
11	23/03/18 15:39	General View							Load JPG	
12	23/03/18 15:39	General View							Load JPG	
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18	23/03/18 15:39	General View							Load JPG	
19	17/06/19 16:54	Reinspection Photo							Load JPG	
20	17/06/19 16:54	Reinspection Photo							Load JPG	
21	17/06/19 16:54	Reinspection Photo							Load JPG	
22	17/06/19 16:54	Reinspection Photo							Load JPG	
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29	17/06/19 16:54	Reinspection Photo							Load JPG	
Documentation										

Letters/Correspondences				1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
				1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
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2	14/03/18 15:52	TP GIA REPORT		Load PDF	
3	17/06/19 17:45	TP ESTIMATE		Load PDF	
4	21/06/19 12:24	GIA SEARCH		Load PDF	
5	21/06/19 12:24	RENTAL RECEIPT		Load PDF	
6	21/06/19 12:24	LOD		Load PDF	
7	05/08/19 08:38	AUTHORISATION TO ACT FORM		Load PDF	
8	05/08/19 08:38	WORKSHOP INVOICE		Load PDF	
9	05/08/19 08:38	Release Voucher		Load PDF	
No	Finalized On	FWD Singapore Pte. Ltd. (HQ)		Thumbnail	Print
1	23/03/18 15:38	OI GIA Report		Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SLH4283P (Insd veh)	Model:	MERCEDES-BENZ C180 1.8
	SKF5697U (TP veh)		KOMPRESSOR (A)
Date of Accident:	08/03/2018		

Global Sum Settlement	:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No		
Repair Estimate	: \$	18,249.71			
Final Repair Cost	: \$	4,547.50			
Loss of Use	: \$			days at \$0.00 per day	
Rental (if any)	: \$	700.00		7 days	
LTA / GIA Search Fee	: \$	2.00			
Others:	: \$	0.00			
	: \$				
Final Settlement Sum	: \$	5,249.50			

Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability _____ 100 _____ (%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: _____

BOLA Liability: _____ (%) Assessed Liability (*): _____ (%)

** Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.*

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	Torque 5 Pte Ltd	: \$	5,249.50
2)		: \$	
3)		: \$	

JOANNE LEE KHANG MIN

LKK Auto Consultants Pte Ltd

05 Aug
2019

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co. Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/FWD18004851/AEB3Q2

Date: 05/08/2019

REFERENCE

Handling Insurer: FWD Singapore Pte. Ltd. Policy No: PNPV2017-00007681

Claimant Vehicle No: SKF5697U Insured Vehicle No: SLH4283P

Date of Loss: 08/03/2018 Nature of Claim: TP Claim No: 1201800003236

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SKF5697U**
 Make & Model: MERCEDES-BENZ C180, 1.8 Kompressor (A) Engine No: 27191031354879
 Reg. Date: 15/06/2012 (Man. Year: 2012) Chassis No: WDD2040452A716510
 Colour: Brown Odometer: 66264 km
 Engine Capacity: 1597 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 225/45 R17 Rear Tyre Size: 225/45 R17
 Front Left Side: Michelin 6 mm Rear Left Side: Michelin 6 mm
 Front Right Side: Michelin 6 mm Rear Right Side: Michelin 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	13,725.80	3,634.60	10,091.20	73.52
Miscellaneous Items	0.00	0.00	0.00	
Labour	3,330.00	1,720.00	1,610.00	48.35
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	17,055.80	5,354.60	11,701.20	68.61
Approved Total (Overridden) (S\$)		4,250.00		
(S\$)	17,055.80	4,250.00	12,805.80	75.08
+ GST 7.00/7.00% (S\$)	1,193.91	297.50	896.41	75.08
Nett Amount (S\$)	18,249.71	4,547.50	13,702.21	75.08
+ Car Rental (7.0 x S\$100.00/day) (S\$)		700.00		
+ Doc/Search Fee (S\$)		2.00		
Nett Liability (S\$)		5,249.50		

INSPECTION

Date of Assignment: 13/03/2018

Date Inspected: 15/03/2018 Inspected At:

Torque 5 Pte Ltd (Kaki Bukit)
No. 8 Kaki Bukit Ave 4, #01-50
Singapore 415875

Estimated Period of Repair: 5.0 days

Adjuster: ADRIAN LING

Manager: Asher Sng Rong Yi

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 21 Jun 2019)
Parts:	143	MERCEDES-BENZ C180 1.8 Kompressor (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SKF5697U)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER	Deformed	1,872.00 F	*1,448.00 FL
2	10		*REAR BUMPER CLIP	Necessary	50.00 F	*50.00 FL
3	1		*REAR BUMPER RETAINER (LH)	Not Necessary	76.00 F	*- FL
4	1		*REAR BUMPER RETAINER (RH)	Necessary	76.00 F	*76.00 FL
5	1		*REAR BUMPER BRACKET (RH)	Not Necessary	45.00 F	*- FL
6	1		*REAR BUMPER CHROME PIECE (3 PCS)	Necessary	1,137.00 F	*445.00 FL
7	1		*TAIL LAMP (RH)	Not Necessary	684.00 F	*- FL
8	10		*TAIL LAMP CLIP (RH)	Not Necessary	50.00 F	*- FL
9	1		*TAIL LAMP BRACKET (RH) (NPA)	Not Necessary	0.00 F	*- FL
10	1		*TAIL LAMP PANEL (RH)	Not Necessary	210.00 F	*- FL
11	1		*REAR FENDER (RH)	Dented	2,300.00 F	*1,975.00 FL
12	1		*REAR FENDER COWLING (RH)	Not Necessary	220.00 F	*- FL
13	10		*REAR FENDER COWLING CLIP (RH)	Not Necessary	50.00 F	*- FL
14	1		*REAR FENDER INNER TRIM (RH)	Not Necessary	45.00 F	*- FL
15	10		*REAR FENDER INNER TRIM CLIP (RH)	Not Necessary	50.00 F	*- FL
16	1		*REAR DOOR (RH)	Repair	2,150.00 F	*- FL
17	1		*REAR DOOR WEATHER STRIP (RH)	Not Necessary	375.20 F	*- FL
18	1		*REAR DOOR CHROME PROTECTOR (RH)	Not Necessary	512.00 F	*- FL
19	1		*REAR DOOR WINDOW MOULDING (RH)	Not Necessary	240.00 F	*- FL
20	2		*REAR DOOR WINDOW CHROME PIPE (RH)	Not Necessary	628.00 F	*- FL
21	1		*REAR DOOR LOCK (RH) (NPA)	Not Necessary	0.00 F	*- FL
22	1		*REAR RIM (NPA)	Not Necessary	0.00 F	*- FL
23	1		*REAR TYRE (NPA)	Not Necessary	0.00 F	*- FL
24	1		*REAR ABSORBER	Not Necessary	606.00 F	*- FL
25	1		*REAR BEARING	Not Necessary	390.00 F	*- FL
26	1		*REAR KNUCKLE	Not Necessary	1,804.00 F	*- FL
27	1		*REAR LOWER ARM	Not Necessary	275.60 F	*- FL
28	1		*ROCKER PANEL (NPA)	Repair	0.00 F	*- FL
29	1		*REAR FENDER SEALANT	Necessary	80.00 FS	*40.00 FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (S\$)	13,725.80	4,034.00
- List Item Discount on L Items 0.00/10.00% (S\$)	0.00	399.40
Total Parts (S\$)	13,725.80	3,634.60

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO R&R ACCIDENT AFFECTED AREAS	New	1,250.00	700.00
2	TO PUTTY & RESPRAY ACCIDENT AFFECTED AREAS	New	1,000.00	850.00
3	TO RUST PROOF ACCIDENT AFFECTED AREAS	New	60.00	30.00
4	TO R&R REAR LUGGAGE COMPARTMENT	New	200.00	60.00
5	TO R&R REAR BUMPER REVERSE SENSOR & CHECK FUNCTION	New	80.00	50.00
6	TO CHECK WIRING LAYOUT OF TAIL LAMP	New	80.00	30.00
7	TO R&R REAR DOOR MECHANISM	New	80.00	0.00
8	TO R&R REAR UNDER CARRIAGE	New	300.00	0.00
9	TO CHECK FOR WATER SEEPAGE	New	100.00	0.00
10	TO DO WHEEL ALIGNMENT	New	180.00	0.00
Gross Labour Cost (\$\$)			3,330.00	1,720.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >