

## Asher Sng (LKKAuto)

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**From:** Asher Sng (LKKAuto)  
**Sent:** Monday, 26 March 2018 4:23 PM  
**To:** 'Torque 5 Assessment'; 'sam.chang@torque5.com'; 'eric.lee@torque5.com'; 'Torque 5 Claims '  
**Cc:** Vic (LKKAuto)  
**Subject:** RE: Accident involving SKF5697U & SLH4283P on 08/03/2018 (PRE-REPAIR SURVEY REQUEST)

WITHOUT PREJUDICE

Hi Sir/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

In order to expedite the claim process, please forward all relevant documents for us (**LKK**) to proceed on negotiate settlement.

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Torque 5 Assessment [<mailto:assessment@torque5.com>]  
**Sent:** Tuesday, 13 March, 2018 4:25 PM  
**To:** Belliana - SGUser; Clara Li Zirong - SGUser  
**Cc:** [assessment@torque5.com](mailto:assessment@torque5.com); [sam.chang@torque5.com](mailto:sam.chang@torque5.com); [eric.lee@torque5.com](mailto:eric.lee@torque5.com); [claims@torque5.com](mailto:claims@torque5.com)  
**Subject:** Accident involving SKF5697U & SLH4283P on 08/03/2018 (PRE-REPAIR SURVEY REQUEST)

Without Prejudice

Dear Sir/ Mdm,

We refer to the above matter.

We represent our client, Kang Eng Chye Paul, to notify you of the aforesaid accident involving our client's vehicle SKF 5697 U and your insured's vehicle SLH 4283 P on 08/03/2018.

Please find enclosed our client's GIA report for your necessary action.

This serves as a **NOTICE** that we are claiming against SLH 4283 P for damages, costs and disbursements.

Please let us know within **2 working days** from today, your client's and your intention to conduct a pre-repair survey of our client's vehicle.

If we do not receive any reply from you within the stipulated timeline, we shall proceed to appoint our own surveyor and proceed with the necessary repair for our client's vehicle without further reference to your insured or you.

**Premises for the Pre-repair inspection:** 8 Kaki Bukit Ave 4 #01-49, Premier @ Kaki Bukit Singapore 415875

**Contact Person:** Stephanie Teo (9147 8841)

**Contact Email:** [assessment@torque5.com](mailto:assessment@torque5.com)

VEH IN (Date & Time) : 13/03/2018 03.25PM

PRS ARRANGEMENT (Date & Time) : 13/03/2018 04.25PM

PRS ACKNOWLEDGEMENT

Appointed Surveyor :  
(Name & Signature)

Date & Time of Inspection :

Kindly cc a copy of this letter to your insured for his/her acknowledgement.

We look forward to hearing from you soon.

To avoid incurrence of any unnecessary cost on both our end, kindly confirm liability status within 7 days from this to minimize time wastage and incurrence of any unnecessary cost(s) on both our end, we seek your kind advice, within 7 days working days, on liability status for subject claim. If we do not hear from you within the stipulated period, we shall proceed with the purchase of your insured GIA report and this cost or any other cost incurred for confirmation of liability status shall be included in our LOD for reimbursement purpose.

*Warmest Regards,*

*Heng Lee Yi*

Administrative Assistant | Motor Claims Department



**Hotline** (65) 6452 4457 | **Fax** (65) 6452 4584

**Address** 8 Kaki Bukit Ave 4, #01-49/50/51/52/53/54  
Premier @ KB, Singapore 415875

[www.torque5.com](http://www.torque5.com)



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