

OWNER

Stacey

cc 4, Asm/8004849, Ywa3

LKK  
IDAC

34761

Surveyor:

ywk

DOI:

ASSIGNMENT

14/3/18

Date / Time:

14/3/2018

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

SDV 67U

Name of Insured:

Lee Boon Chin

Insured Tel No.:

HP:

Excess See II :SS

D.O.A.:

13/3/18

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Lim Pin Pin (HARON)

Driver Tel No.:

9486611

(V/L: YES / NO)

Claim No.:

88m00APO

Policy No.:

GA 1142901

Make / Model:

7. Estima

Place of Accident:

Callang Pong In Lohor Express

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

SHC 4301U



INSRS:

WSP:

Tel:

Liability:

RMKS:

SM7. m



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

Date/ Time		STAGE	DATE / PIC
18/1/18	SHC 4301U - 18/1/18 13003971/18/18; DOA: 13/3/18	Non-Reporting ltr (1st):	
14/3	SDV 67U - 04/11/18 0230012/18/18; Yulhi/18/18/18	Non-Reporting ltr (2nd):	
		Non-Reporting ltr (Final):	
		Notification ltr (if non-pickup):	
		Call OI:	2/5/18 UN
		After call ltr to OI:	VIVIAN
21/5/18	Confirm accident details. Inform TP claim agree to settle and letter and out	Documentation Check List:	Handler Typist
21/5/18	File pass to typist type report	Notification ltr (if non-pickup):	<input checked="" type="checkbox"/>
28/6/18	Seek mandate via SMART	After call ltr to OI:	<input checked="" type="checkbox"/>
30/6/18	mandate approve via SMART.	Authorisation To Act:	<input checked="" type="checkbox"/>
		Release Voucher:	<input checked="" type="checkbox"/>
		Final Repair Bill:	<input checked="" type="checkbox"/>
		Car Rental Invoice:	<input checked="" type="checkbox"/>
		Towing Invoice:	<input checked="" type="checkbox"/>
		LTA / GIA:	<input checked="" type="checkbox"/>
		Medical Bill:	<input checked="" type="checkbox"/>
		PIR:	<input checked="" type="checkbox"/>
		Mandate/Reject Instruction:	<input checked="" type="checkbox"/>
		LOD:	<input checked="" type="checkbox"/>
		Payment Breakdown Form:	<input checked="" type="checkbox"/>
		Post-Repair Photos:	<input checked="" type="checkbox"/>
		Others:	<input checked="" type="checkbox"/>

PRELIMINARY ADVICE Date/Time: 16/3 Sent By: Jwa

FINALIZATION Date/Time: Confirm with: Confirm by:

Repair Cost: SS days) Reduction: % Email ☐ Call ☐

FINAL SETTLEMENT Date/Time: 31/8/18 Confirm with: Lee Get Email ☐ Call ☐

Final Liability: % 100 (Agreed / Assessed) BOLA S/N No.: 27 If NO or B 28, Ass. Lia:

Repair Cost: SS 1130.99

Loss of Rental (LOR): SS 302.28 (2.5 days) x 120.91

Loss of Use (LOU): SS (\$ x days)

Loss of Income (LOI): SS (\$ x days)

LOR only ☐ LOU only ☐ LOR + LOU ☐ LOR + LOI ☐ [Tick only one]

GIA/LTA Search SS 7.00

Medical: SS

Disbursement: SS (e.g. Tow/ Independent)

Legal Cost SS

Total: SS 1440.27 Global Sum SS: 1440.00

FINAL PAYMENT Date/Time: Confirm with: Email ☐ Call ☐

Payee 1: SS 1440.00 Name 1: SMART Taxis Pte Ltd

Payee 2: (Strike if N.A.) SS Name 2:

Payee 3: (Strike if N.A.) SS Name 3:

COPY SENT

OTC

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

Signature

REF:

## ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_

Estimated Cost: \_\_\_\_\_

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: \_\_\_\_\_

at Workshop m/s \_\_\_\_\_

of \_\_\_\_\_

Insured: \_\_\_\_\_

Policy No. \_\_\_\_\_

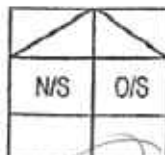
Claims No. \_\_\_\_\_

Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_

(Client's Record)

Make of Vch: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its  
repair at the time of inspection.

Bal. or Market Value: \_\_\_\_\_

IDAC Accident Rpt: \_\_\_\_\_ Consistent? : Yes or No

GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No

Est. Repairs: 2 days Res.: Yes or NoLum Sum: 1.8.2 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_

Vehicle: IN / OUT

Date / Time / Action / Instruction

Veh No: SNC 4301 U Yr Regn: 14/12/2019

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or 1798Make: Toyota Prius 9 C.C. 1789Colour: Maroon A/C: Insured / Std / NI / NASp. Reading: 5177 T/Radio: Insured / Std / NI / NA

Eng/No: \_\_\_\_\_

C/No: JTOKBPM 30557676

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modl: Nil / S/Rim / STD A/Rim orTyre Size: F: 195/65R15

R: \_\_\_\_\_

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front Rear

R/Bal. 7 mm R/Bal. 7 mmL/Bal. 7 mm L/Bal. 7 mmD.O.A. 13/3/19 D.O.I. 14/3/19Survey held at SMARTDes. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

TAX/03/18/2060

LKK

AXA

SDV 674

(ed-#1908-10

63.1)

Date/Time, File Pass to?

☐ : Prel. Report

Days Of Repair: \_\_\_\_\_

1) \_\_\_\_\_  
Date/Time, File Return to?☐ : Final Report

Resurvey No. of Trip: \_\_\_\_\_

Survey Fee: \_\_\_\_\_

Transportation: \_\_\_\_\_

2) \_\_\_\_\_

Add Fee: ☐ : Site Insp (\$ \_\_\_\_\_) S+RS \$ \_\_\_\_\_☐ : Interview (\$ \_\_\_\_\_) Phone \$ \_\_\_\_\_☐ : Tech. Invs (\$ \_\_\_\_\_) Others \$ \_\_\_\_\_☐ : Weekend (\$ \_\_\_\_\_)

Report Format: \_\_\_\_\_

Lump Sum / I.B.I. (\$ \_\_\_\_\_)

TOTAL




# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AXA INSURANCE PTE LTD		Ref : CC4/ASM18004849/Swa3		
8 SHENTON WAY #24-01 AXA TOWERSINGAPORE 068811		Date : 14-03-2018		
		Code : ASM		
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>				
Insured Veh.	SDV 67U	Veh. Inspected	SHC 4301U	
Policy No.		Coverage (\$)	0.00	
Claim No.	S8M00APO	Excess (\$)	0.00	
Assign From		Assign Date	14/03/2018	
<b>2. Vehicle Particulars &amp; Condition</b>				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
<b>3. Conditions of Tyres</b>				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
<b>4. Description of Damages</b>				
<b>5. General Information</b>				
Accident Date	13/03/2018	Inspection Date		
Survey held at	SMRT AUTOMOTIVE SERVICES PTE LTD 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705			
<b>5a. Remarks</b>				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				



Auto  
Consultants  
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: S8M00APO  
Our ref: CC4/ASM18004849/Swa3

Date: 15.03.2018

The Motor Claims Department  
M/s AXA INSURANCE PTE LTD

Dear Sir/Madam,

**PRELIMINARY ADVICE OF VEHICLE NO.**

**SHC 4301U**

We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 14.03.2018 at the premises of M/s SMRT Automotive Services Pte Ltd (Woodlands) and have the following to report:-

Workshop Estimate Amount	: S\$	3,038.10
Revised Estimate Amount	: S\$	1,130.99
"Check" Items Amount	: S\$	913.19
Total (Including Check Items)	: S\$	2,044.18

Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

Description of Damage:  
The vehicle sustained damages at the  
Rear Portion



Comments/Present Status:  
Damages Consistent  
Estimated normal period for repairs: 2.0 days

Yours faithfully,

SEBASTIAN YEANG  
Licensed Appraiser

## Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Company
Owner ID:	5369K
Vehicle Details	
Vehicle No.:	SHC4301U
Vehicle to be Exported:	No
Intended De-registration Date:	15 Mar 2018
Vehicle Make:	TOYOTA
Vehicle Model:	PRIUS HYBRID 1.8 CVT
Primary Colour:	Maroon
Manufacturing Year:	2017
Engine No.:	2ZR8261167
Chassis No.:	JTDKB3FU303576761
Maximum Power Output:	90.0 kW (120 bhp)
Open Market Value:	\$29,007.00
Original Registration Date:	14 Dec 2017
First Registration Date:	14 Dec 2017
Transfer Count:	0
Actual ARF Paid:	\$5,000.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	13 Dec 2025

PARF Rebate Amount:	\$3,750.00
Intended COE Rebate Details	
COE Expiry Date:	13 Dec 2025
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	8
PQP Paid:	\$34,159.00
COE Rebate Amount:	\$33,062.00
<b>Total Rebate Amount:</b>	<b>\$36,812.00</b>
Message	
Please note that the 8-year COE for this vehicle cannot be further renewed. The vehicle must be de-registered upon COE expiry or when the vehicle reaches its statutory lifespan (if applicable), whichever is earlier.	

The information contained herein is correct as at 15 Mar 2018

OK

16-3-18 / 11:44  
16-3-18 / 15:44

## SMRT Accident Vehicle Repair Estimates

14-3-18 / 15:47

### Section A - To be completed by claims Advisor/Duty officer at Accident Reporting Centre

Reg. No : SHC4301U  
Ref. No : TAX/03/18/2060  
Reg. Date : 14/12/2017  
Vehicle Type : TAXI  
Make : TOYOTA PRIUS  
Model : PRIUS4  
Name of Driver : ANG AH HOCK  
Type of Accident : HEAD TO REAR  
Date / Time of Accident : 13/03/2018 11:00:00 AM  
Accident Reported Date / Time : 13/03/2018 12:00:00 AM  
Surveyor is Required? : Yes  
Survey by : Sebastian  
Vehicle is Towed Back? : No  
Towed Back Date/Time :  
Replacement Vehicle issued? : No  
Accident Repair Job Card No : 000024095030  
Special Instruction to ARC, if any :  
SDV67U - AXA  
BEFORE PAINT PHOTO, FOR CHECK ITEM AND REPLACE ITEM, PLEASE CALL SURVEYOR SEBASTIAN (LKK)  
& Email : sebastianyeang@lkkauto.com HP: 90036121  
Prepared Date : 13/03/2018 03:01:40 PM



Recording Camera

☐

Radio Antenna

☐

1st witness

Date

14-3-18

2nd witness

Date

QC 16/3/18 9.35 ~~14.35~~ Reject

POLISH 13.10.2018

LEE SHENG AUTO PTE LTD

Vehicle Return Date:

15-3-2018

Vehicle Return Time:

17:15

SMRT staff sign:

**Section B - To be Completed by Service Advisor, Accident Repair Centre**

Chassis No : JTDKB3FU303576761

Mileage

0

Work Shop

Repair Completed Date / Time :

**Summary of Repair Estimates**

	Quotation from ARC	Adjusted by Surveyor, If applicable
Total Labour Charges	: 338.00	200.00
Total Spray Painting Charges	: 738.00	250.00
Total Material Charges	: 1,384.19	650.99
Other Charges	: 260.00	30.00
<b>TOTAL</b>	<b>: 2,720.19</b>	<b>1,130.99</b>
<b>Lum Sum Total</b>	<b>: 0.00</b>	<b>0.00</b>
No. of Repair Days	: 3.00	2.00
Prepared / Adjusted By	:	SEBASTIAN (LKK)
Arc / Surveyor Sign Off Date	: 13/03/2018 05:16:59 PM	14/03/2018 03:49:28 PM



Prepared / Adjusted Date :

Remarks :

Prepared Date : 13/03/2018 05:15:00 PM

**Section C - To be Completed by Admin Assistant, Accident Repair Centre, Upon Completion of Repair**

Quotation No

QN-1803-0522

Invoice No :

Quotation Date

2/3

Invoice Date :

Invoice Amount : 0.00

Prepared Date : 3/13/2018 5:16:44 PM



**Section D - Details of Repair Estimates****Part 1 - Labour Works**

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPAIR REAR PORTION	338.00	200.00 /
<b>Total Labour</b>	<b>338.00</b>	<b>200.00</b>

**Part 2 - Spray Painting & Panel Beating Related Works**

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPSRAY REAR BUMPER	378.00	200.00 /
TO RESPRAY FILLER RR BUMPER RH	180.00	50.00 /
TO RESPRAY BUMPER BEAM	180.00	0.00
<b>Total Spray Painting &amp; Panel Beating</b>	<b>738.00</b>	<b>250.00</b>

**Part 3 - Other Costs - Accident and Accident Repair Related Expenses**

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO CHECK WIRING AND SYSTEM FUNCTION	80.00	0.00
TO TEST AND REFIX REVERSE SENSOR SYSTEM	120.00	30.00 /
TO WASH AND VACUUM	60.00	0.00
<b>Total Other Costs</b>	<b>260.00</b>	<b>30.00</b>

1376  
+ 2167.3  
-----  
3503.30

3505.50

# Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock No	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Recommendation	Surveyor Approved	Photos Attached
52159479 13			COVER, RR BUMPER ASSY	1	423.90	100.00	0.00	Replace	Repair	No <i>R</i>
52161160 10			CLIPS PIECE, FRT & RR BUMPER	10	1.50	25.00	11.25	Replace	Replace	No <i>✓</i>
52462470 30			PAD, RR BUMPER, RH & LH, 1	2	3.80	25.00	5.70	Replace	Check	No <i>X</i>
52462470 20			PAD, RR BUMPER, RH & LH, 2	2	3.80	25.00	5.70	Replace	Check	No <i>X</i>
52462470 10			PAD, RR BUMPER, RH & LH, 3	2	3.80	25.00	5.70	Replace	Check	No <i>X</i>
52191470 30			SEAL, RR BUMPER ARM, RH & LH	2	11.00	25.00	16.50	Replace	Check	No <i>X</i>
			SENSOR REVERSE	1	180.00	0.00	180.00	Replace	Check	No <i>X</i>
			PIXEL STICKER	2	60.00	0.00	120.00	Replace	Replace	No <i>✓</i>
52565479 00			FILLER, RR BUMPER, RH	1	119.90	25.00	89.92	Replace	Replace	No <i>✓</i>
52591470 50			SEAL, RR BUMPER, RH	1	85.20	25.00	63.90	Replace	Check	No <i>X</i>
52575470 40			RETAINER, RR BUMPER, RH	1	112.70	25.00	84.53	Replace	Check	No <i>X</i>
52023470 30			REAR BUMPER REINFORCEMENT	1	318.80	25.00	239.10	Replace	Check	No <i>X</i>
52453470 10			GUARD, RR BUMPER, LOWER	1	558.30	25.00	418.72	Replace	Replace	No <i>✓</i>
52169470 20			COVER, GUARD RR BUMPER LOWER	1	14.80	25.00	11.10	Replace	Replace	No <i>✓</i>
52461470 10			PAD, RR BUMPER, CTR	3	2.20	25.00	4.95	Replace	Check	No <i>X</i>
58398470 50			COVER, REAR FLOOR UNDER, RH	1	169.50	25.00	127.13	Replace	Check	No <i>X</i>
TOTAL MATERIALS							2167.30	1,384.20	650.99	
TOTAL MATERIALS(Discounted)								1,384.19	650.99	

## Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check	LT Check
TOTAL SUPPLEMENTARY MATERIALS									

$$\begin{array}{r}
 650.99 \\
 + 200.00 \\
 + 280.00 \\
 \hline
 1130.99
 \end{array}$$

*Sebastian*  
*27/3/18*

## SMRT Accident Vehicle Repair Estimates

### Section A - To be completed by claims Advisor/Duty officer at Accident Reporting Centre

Reg. No : SHC4301U  
 Ref. No : TAX/03/18/2060  
 Reg. Date : 14/12/2017  
 Vehicle Type : TAXI  
 Make : TOYOTA PRIUS  
 Model : PRIUS4  
 Name of Driver : ANG AH HOCK  
 Type of Accident : HEAD TO REAR  
 Date / Time of Accident : 13/03/2018 11:00:00 AM  
 Accident Reported Date / Time : 13/03/2018 12:00:00 AM  
 Surveyor is Required? : Yes  
 Survey by :  
 Vehicle is Towed Back? : No  
 Towed Back Date/Time :  
 Replacement Vehicle issued? : No  
 Accident Repair Job Card No : 000024095030  
 Special Instruction to ARC, if any :  
 SDV67U - AXA  
 Prepared Date : 13/03/2018 03:01:40 PM



Sebastian.  
 14/3/18.

- Part by part repair.
- Question Mark Item
- Photo.
- Photo before Paint

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Chassis No : JTDKB3FU303576761

Mileage

0

Work Shop :

Repair Completed Date / Time :

**Summary of Repair Estimates**

	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Charges	: 338.00	0.00
Total Spray Painting Charges	: 738.00	0.00
Total Material Charges	: 1,702.10	1,702.10
Other Charges	: 260.00	0.00
<b>TOTAL</b>	<b>: 3,038.10</b>	<b>0.00</b>
<b>Lum Sum Total</b>	<b>: 0.00</b>	<b>0.00</b>
No. of Repair Days	: 3.00	0.00
Prepared / Adjusted By	:	2 days
Arc / Surveyor Sing Off Date	: 13/03/2018 05:16:59 PM	01/01/1900 12:00:00 AM



Prepared / Adjusted Date :

Remarks :

Prepared Date : 13/03/2018 05:15:00 PM

**Section C - To be Completed by Admin Assistant, Accident Repair Centre, Upon Completion of Repair**

Quotation No :	Invoice No :
Quotation Date :	Invoice Date :
Invoice Amount : 0.00	Prepared Date : 3/13/2018 5:16:44 PM

**Part 1 - Labour Works**

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPAIR REAR PORTION	338.00	0.00 <del>300</del>
<b>Total Labour</b>	<b>338.00</b>	<b>0.00</b>

**Part 2 - Spray Painting & Panel Beating Related Works**

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPSRAY REAR BUMPER	378.00	0.00 <del>300</del>
TO RESPRAY FILLER RR BUMPER RH	180.00	0.00 <del>50</del>
TO RESPRAY BUMPER BEAM	180.00	0.00 <del>?</del>
<b>Total Spray Painting &amp; Panel Beating</b>	<b>738.00</b>	<b>0.00</b>

**Part 3 - Other Costs - Accident and Accident Repair Related Expenses**

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO CHECK WIRING AND SYSTEM FUNCTION	80.00	0.00 <del>X</del>
TO TEST AND REFIX REVERSE SENSOR SYSTEM	120.00	0.00 <del>30</del>
TO WASH AND VACUUM	60.00	0.00 <del>X</del>
<b>Total Other Costs</b>	<b>260.00</b>	<b>0.00</b>

**Part 4 - Spare Parts / Material Usage**

Part Number	Portion	Stock No	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Recommendation	Surveyor Approved	Photos Attached
5215947913			COVER, RR BUMPER ASSY	1	423.90	25.00	317.92	Replace	Replace <i>R</i>	No
5216116010			CLIPS PIECE, FRT & RR BUMPER	10	1.50	25.00	11.25	Replace	Replace <i>✓ MEC</i>	No
5246247030			PAD, RR BUMPER, RH & LH, 1	2	3.80	25.00	5.70	Replace	Replace <i>?</i>	No
5246247020			PAD, RR BUMPER, RH & LH, 2	2	3.80	25.00	5.70	Replace	Replace <i>?</i>	No
5246247010			PAD, RR BUMPER, RH & LH, 3	2	3.80	25.00	5.70	Replace	Replace <i>?</i>	No
5219147030			SEAL, RR BUMPER ARM, RH & LH	2	11.00	25.00	16.50	Replace	Replace <i>?</i>	No
			SENSOR REVERSE	1	180.00	0.00	180.00	Replace	Replace <i>?</i>	No
			PIXEL STICKER	2	60.00	0.00	120.00	Replace	Replace <i>✓ MEC</i>	No
5256547900			FILLER, RR BUMPER, RH	1	119.90	25.00	89.92	Replace	Replace <i>✓ Calk</i>	No
5259147050			SEAL, RR BUMPER, RH	1	85.20	25.00	63.90	Replace	Replace <i>?</i>	No
5257547040			RETAINER, RR BUMPER, RH	1	112.70	25.00	84.52	Replace	Replace <i>?</i>	No
5202347030			REAR BUMPER REINFORCEMENT	1	318.80	25.00	239.10	Replace	Replace <i>?</i>	No
5245347010			GUARD, RR BUMPER, LOWER	1	558.30	25.00	418.72	Replace	Replace <i>✓ Calk</i>	No
5216947020			COVER, GUARD RR BUMPER LOWER	1	14.80	25.00	11.10	Replace	Replace <i>✓ before</i>	No
5246147010			PAD, RR BUMPER, CTR	3	2.20	25.00	4.95	Replace	Replace <i>?</i>	No
5839847050			COVER, REAR FLOOR UNDER, RH	1	169.50	25.00	127.12	Replace	Replace <i>?</i>	No
<b>TOTAL MATERIALS</b>								<b>1,702.13</b>	<b>1,702.10</b>	
<b>TOTAL MATERIALS(Discounted)</b>								<b>1,702.10</b>	<b>1,702.10</b>	

**Added Spare Parts / Material Usage After Surveyor Signed off**

Part Number	Portion	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check	LT Check
<b>TOTAL SUPPLEMENTARY MATERIALS</b>									

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

**Shanti B Thaiyal Nayagi (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)**

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**From:** Shanti B Thaiyal Nayagi (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)  
**Sent:** 14/03/2018 08:34  
**To:** 'motor.survey@axa.com.sg'; 'cst@axa.com.sg'  
**Cc:** Yeo Poh Suan (Auto Svcs/Ext Biz Svcs/AR & SC/ARC); Kok Tuck Foo (Auto Svcs/Ext Biz Svcs/AR & SC/ARC); Koo Yew Chung (Auto Svcs/Ext Biz Svcs/AR & SC); Phua Zhi Yang (Auto Svcs/Ext Biz Svcs/AR & SC/ARC/AR); Grace Ng Siu Ching (Auto Svcs/Ext Biz Svcs/AR & SC/ARC/AR); Lim Wei Siong (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims); Chin Kim Ming (Auto Svcs/Ext Biz Svcs/AR & SC/ARC/AR); Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)  
**Subject:** RE: SHC4301U - Survey (AXA)  
**Attachments:** SHC4301U.pdf; 2060 - 4301.pdf

Dear Sir /Mdm

Kindly arrange to survey the vehicle **SHC4301U** within 48 hours according to GIA guide line, involving your insured **SDV67U**

Vehicle in **Woodlands SMRT Depot**

Regards  
Shanti  
SMRT Automotive Services PTE LTD  
Accident Reporting Center (Claims Dept)  
6866 2671/2 | [bthaiyaln@smrt.com.sg](mailto:bthaiyaln@smrt.com.sg)



**Shanti B Thaiyal Nayagi (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)**

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**From:** No Reply <no.reply@axa.com.sg>  
**Sent:** 14/03/2018 08:36  
**To:** Shanti B Thaiyal Nayagi (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)  
**Subject:** RE: SHC4301U - Survey (AXA) - CAS201803142576927

Thank you for your email.

We will look into your enquiry and get back to you within 3-5 working days. We seek your understanding and patience should we take slightly longer to respond because of unusually high email volume.

Our operating hours are between 9.00am to 5.30pm Mondays-Fridays, excluding Public Holidays.

Some points to note:

- Enquiries on Health policies, please contact our colleagues at [customer.care.health@axa.com.sg](mailto:customer.care.health@axa.com.sg)
- To report a motor accident, please do so at any of our AXA Premium Workshops within 24 hours from the time of accident. You may refer to this link for our list of Premium Workshops.
- To all workshops/ third party lawyers, please email your survey request with supporting documents to [motor.survey@axa.com.sg](mailto:motor.survey@axa.com.sg) for direct assistance.

Best Regards,  
Claims Service Team  
AXA Insurance Pte Ltd

Ref: \_00Db0Ky1f\_5006F1Uvn6u:ref

This message is confidential; its contents do not constitute a commitment by AXA except where provided for in a written agreement between you and AXA. Any unauthorized disclosure, use or dissemination, either whole or partial is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.



## ◀ Re:RE: Mandate approval

Type

📘 Information

Message

Pls proceed

Reply

## Vivian Lau (LKKAuto)

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**From:** Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)  
<LeeGek@smrt.com.sg>  
**Sent:** Monday, 16 April, 2018 3:25 PM  
**To:** CS A Team; Admin A  
**Subject:** Re: Accident on 13/3/2018 involving SHC 4301U & SDV 67U (AXA insured) Our Ref: TAX/03/18/2060/lg  
**Attachments:** 03 18 2060.pdf

Dear All,

We quantify our own losses as follows:-

Cost of Repair	\$1,130.99
Loss of Rental	\$362.73 ( 3 days x \$120.91 )
LTA Search Fee	\$7.00
<b>Total</b>	<b>\$1,500.72</b>

We enclose the following documents:

- 1) Repair invoice
- 2) Proof of rental rate
- 3) police/GIA reports
- 4) Letter of Authorisation
- 5) Accident vehicle laid-up report
- 6) LTA search

We have notified AXA of PRS on 14/3/2018 at 8.34am and our taxi was surveyed on 14/3/2018 at 3.49pm. We attach the emails for your perusal.

**Our hirer is claiming his injury and loss of income through his own lawyer.**

Please let us have your offer soon. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)  
Claims Department  
SMRT Automotive Services Pte Ltd





Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

03 May 2018

**Lee Boon Chin**  
67 Da Silva Lane  
Singapore 549790

Dear Sir/ Mdm

**OUR REF : CC4/ASM18004849/Ywa3**  
**YOUR REF : SDV 67U**

**ACCIDENT INVOLVING SDV 67U & SHC 4301U ALONG KALLANG OAYA LEBAR EXPRESSWAY ON 13/03/2018**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from **SMRT Automotive Services Pte Ltd** acting on behalf of the owner of SHC 4301U against your motor insurance policy.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter. Your intent must be formally expressed to us and acknowledged by us.

Your full co-operation in the handling of the claim is required and kindly submit the following to [Vivianlau@lkkauto.com](mailto:Vivianlau@lkkauto.com) within 7 days **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us 6841 8625 or email us at Vivianlau@lkkauto.com

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely,

Vivian Lau  
Case Handler  
DID: 6841 8625  
FAX: 6741 4108  
EMAIL: Vivianlau@lkkauto.com

c.c. AXA Insurance Pte Ltd  
(Motor Claims Dept)



Date: 13/3/2018

Our Ref. No.:

### Letter of Authorisation

I, Amir AH Hock (NRIC No.: S1543356F) the registered hirer / relief driver / contract hirer of SMRT taxi registration number SHC 43014 hereby authorise **SMRT Automotive Services Pte Ltd** ("AutoSvs") to deal with all matters arising out of the accident between my taxi and SDV 67U happened on 13/3/18 1100 HRS along slip road towards Tampines road (the "Accident") on my behalf, including but not limited to instituting and any claims or proceedings against such party or parties (as AutoSvs deems fit in its absolute discretion) in respect of any claim, demand, loss, cost, expense, liability, damages or action made against us or incurred or suffered by us.

Without prejudice to the foregoing, I further authorise AutoSvs to negotiate, resolve and settle any proceeding or claim arising out of the accidents, including but not limited to doing any act or executing any document or signing the Discharge Voucher on my behalf as may be required.

Name: Amir AH Hock Signature: [Signature]  
NRIC No.: S1543356F  
Tel No.: 96316127  
Address: Blk 922 Hougang S791  
#13-27 (53092~)



redefining / insurance

CLAIM REF : S8M00APO  
INSURED : LEE BOON CHIN

**DISCHARGE VOUCHER**

We, **SMRT Automotive Services Pte Ltd** confirm that by letter of authorisation dated 13/03/2018, we are authorised to and do hereby give this discharge for ourselves and on behalf of **SMRT TAXIS Pte Ltd** and the Hirer, **ANG AH HOCK** of vehicle no **SHC 4301U**

Now we **SMRT Automotive Services Pte Ltd** for ourselves and the said Hirer and the driver jointly and severally:-

- agree to accept the sum of Singapore Dollars One Thousand Four Hundred Forty only (S\$ 1,440.00) in the aggregate in full and final settlement of all claims of whatever kind including damages for personal injuries and/or damage to property that all and any of us may have against **AXA INSURANCE PTE LTD** and/or their Insured and/or the driver of vehicle no **SDV 67U** arising out of an accident with **SHC 4301U** on 13/03/20018.
- declare that **AXA INSURANCE PTE LTD** and/or their Insured and/or the driver of the Insured vehicle shall not be liable for any further claim(s) whatsoever or howsoever present or future that any of us may have against **AXA INSURANCE PTE LTD** and/or their Insured and/or the driver of vehicle no. **SDV 67U** arising directly/indirectly as a consequence of the accident and hereby give our full and final discharge.
- We hereby declare that I/we am/are the person(s) entitled to receive the above settlement and hereby undertake to indemnify **AXA INSURANCE PTE LTD** against any claim made or to be made in respect of this settlement.

It is understood and agreed that payment herein is made in favour of **SMRT TAXIS PTE LTD** is made without any admission of liability whatsoever on the part of **AXA INSURANCE PTE LTD** and/or their Insured and/or the driver of vehicle no. **SDV 67U**

Dated this 3 day of August 2018

Signed by [Signature]  
(AUTHORISED SIGNATORY)

Company Stamp [Stamp]

Witness : [Signature]

Name : Tan Lee Eick

I/C No : S142020612

Address : 60 Woodlands Industrial Park E4

Singapore 757705  
Tel: 65 6482 3888 Fax: 65 6368 7421  
[www.smrt.com.sg](http://www.smrt.com.sg)

AXA Insurance Pte Ltd (Company Reg. No. 199903512M)  
8 Shenton Way, #24-01 AXA Tower, Singapore 068811  
Customer Centre #B1-01  
Tel: +65 6880 4888 Fax: +65 6338 2522 Website: [www.axa.com.sg](http://www.axa.com.sg)

Our acceptance of your offer of settlement would not negate or prejudice our driver's right of recovery for his/her losses.



SMRT Automotive Services Pte Ltd  
251 North Bridge Road Singapore 179102  
Tel: 65 63311000 Fax: 65 63340247

## Tax Invoice

GST Reg No. : MR-8500001-7  
CRN : 199004280Z  
Invoice No. : IV180300710  
Date : 27.03.2018  
Vehicle No. : SHC4301U  
Your Ref No. : TAX/03/18/2060  
Our Ref No. : 24095030  
Terms : 30 Days

Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4  
SINGAPORE 757705



Description	Qty	Unit Cost	Add / (Discount) %	Amount	Amount
<b>Parts</b>					
COVER, RR BUMPER ASSY	1.00	\$ 423.90	(100.00)	\$ 423.90	\$ 0.00
CLIPS PIECE, FRT & RR BUMPER	10.00	\$ 1.50	(25.00)	\$ 3.75	\$ 11.25
PAD, RR BUMPER, RH & LH , 1	0.00	\$ 3.80	(25.00)	\$ 0.00	\$ 0.00
PAD, RR BUMPER, RH & LH , 2	0.00	\$ 3.80	(25.00)	\$ 0.00	\$ 0.00
PAD, RR BUMPER, RH & LH , 3	0.00	\$ 3.80	(25.00)	\$ 0.00	\$ 0.00
SEAL, RR BUMPER ARM, RH & LH	0.00	\$ 11.00	(25.00)	\$ 0.00	\$ 0.00
SENSOR REVERSE	0.00	\$ 180.00	0.00	\$ 0.00	\$ 0.00
PIXEL STICKER	2.00	\$ 60.00	0.00	\$ 0.00	\$ 120.00
FILLER, RR BUMPER , RH	1.00	\$ 119.90	(25.00)	\$ 29.97	\$ 89.92
SEAL, RR BUMPER , RH	0.00	\$ 85.20	(25.00)	\$ 0.00	\$ 0.00
RETAINER, RR BUMPER, RH	0.00	\$ 112.70	(25.00)	\$ 0.00	\$ 0.00
REAR BUMPER REINFORCEMENT	0.00	\$ 318.80	(25.00)	\$ 0.00	\$ 0.00
GUARD, RR BUMPER, LOWER	1.00	\$ 558.30	(25.00)	\$ 139.57	\$ 418.72
COVER, GUARD RR BUMPER LOWER	1.00	\$ 14.80	(25.00)	\$ 3.70	\$ 11.10
PAD, RR BUMPER, CTR	0.00	\$ 2.20	(25.00)	\$ 0.00	\$ 0.00
COVER, REAR FLOOR UNDER , RH	0.00	\$ 169.50	(25.00)	\$ 0.00	\$ 0.00
Sub-Total				\$	650.99
<b>Labour</b>					
TO REPAIR REAR PORTION	1.00	\$ 200.00	0.00	\$ 0.00	\$ 200.00
<b>Others</b>					
TO CHECK WIRING AND SYSTEM FUNCTION	0.00	\$ 80.00	0.00	\$ 0.00	\$ 0.00
TO TEST AND REFIX REVERSE SENSOR SYSTEM	1.00	\$ 30.00	0.00	\$ 0.00	\$ 30.00
TO WASH AND VACUUM	0.00	\$ 60.00	0.00	\$ 0.00	\$ 0.00

Authorized Signature  
for SMRT Automotive Services Pte Ltd



SMRT Automotive Services Pte Ltd  
251 North Bridge Road Singapore 179102  
Tel: 65 63311000 Fax: 65 63340247

## Tax Invoice

GST Reg No. : MR-8500001-7  
CRN : 1990042802  
Invoice No. : IV180300710  
Date : 27.03.2018  
Vehicle No. : SHC4301U  
Your Ref No. : TAX/03/18/2060  
Our Ref No. : 24095030  
Terms : 30 Days

Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4  
SINGAPORE 757705

Description	Qty	Unit Cost	Add %	(Discount) Amount	Amount
TO REPSRAY REAR BUMPER	1.00	\$ 200.00	0.00	\$ 0.00	\$ 200.00
TO RESPRAY FILLER RR BUMPER RH	1.00	\$ 50.00	0.00	\$ 0.00	\$ 50.00
TO RESPRAY BUMPER BEAM	0.00	\$ 180.00	0.00	\$ 0.00	\$ 0.00
GRAND TOTAL					\$ 1,130.99

Remark :

Make/Model : PRIUS4  
Accident Date : 13.03.2018

N.B. Payment by cheque should be crossed and  
made payable to 'SMRT Automotive Services Pte Ltd'.  
No receipt will be issued unless requested.

Authorised Signature  
for SMRT Automotive Services Pte Ltd





SMRT Taxis Pte Ltd

**MEMORANDUM**

To: Claims Dept

Our Ref: TAX/03/18/2060

From: SMRT Taxis Pte Ltd

Date: 16/3/2018

**ACCIDENT ON 13/03/2018 INVOLVING SHC 4301U & SDV 67U  
ALONG SLIP ROAD TOWARDS TAMPINES ROAD**

This is to confirm that the daily rental rate for SHC 4301U is \$120.91 per day.

Please proceed to recover any rental loss from the third party as a result of the above accident.

Thank you.

Yours sincerely  
SMRT TAXIS PTE LTD



for Manager



Accident Vehicle Laid-Up Report

Registration No. : SHC4301U	Accident Case No. : TAX/03/18/2060
Make / Model : TOYOTA PRIUS GEN4	Ref. No. : 24095030
Date and Time Vehicle off-road for Accident Repair : 13.03.2018 14:36:00	
Date and Time Repair Completed : 16.03.2018 13:18:45	
Remarks :	

Generated by : POHSUAN

Printed on : 17.03.2018

TAX/03/18/2060 - ETHC43014

**Enquire Transaction History****Transaction History Details**

Log Date/Time:	13 Mar 2018 / 15:00:35	Transaction Amount:	\$7.49
Asset Type:	Vehicle		
Asset ID:	SDV67U		
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)	Channel:	External Agency
User ID:	ESASBAHO - BALQISH BINTE ABDUL HALIL	Business Transaction Reference No.:	20180313150035553695

Search Date / Time: 13 Mar 2018 11:00:00  
Insurance Company: AXA INSURANCE PTE LTD  
Information displayed is correct as at the log date and time.

[Enquire Related Logs](#)[Back to List](#)

Tax Reference No : SX333356F  
Year of Assessment : 2017  
Income Tax  
Date : 08 May 2017

NOTICE OF ASSESSMENT  
ORIGINAL



INLAND REVENUE  
AUTHORITY OF  
SINGAPORE

Please quote the Tax Reference Number (eg. NRIC, FIN, etc) in full when corresponding with us.

MR ANG AH HOCK  
922 HOUGANG ST 91  
#13-27  
SINGAPORE 530622



S5 Newton Road  
Revenue House  
Singapore 307987  
Tel: 1800-366 8300  
Website: <http://www.iras.gov.sg>  
e-Services: <https://mytax.iras.gov.sg>

1-1

	S'PORE (\$)	OTHER COUNTRIES (\$)	TOTAL (\$)
TRADE	53,027.00		53,027.00
TOTAL INCOME	53,027.00		53,027.00
LESS: Approved Donations			150.00
ASSESSABLE INCOME			52,877.00
LESS: PERSONAL RELIEFS			
Earned Income		1,000.00	
NSman-self/wife/parent		1,500.00	
Provident Fund/Life Insurance		5,761.00	
TOTAL PERSONAL RELIEFS			8,261.00
CHARGEABLE INCOME			44,596.00
FIRST 40,000.00		550.00	
NEXT 4,596.00 @ 7.00%		321.72	871.72
LESS: TAX SETOFFS			
20 % Tax Rebate (capped at \$500)			174.34
TAX PAYABLE BY 08 JUN 2017			697.38 DR

Thank you for your contribution towards nation building

1. Your tax assessment is based on information given by you through e-Filing on 16 Apr 2017.

2. As you are on GIRO, deductions will be made from your bank account based on the GIRO plan which is attached / will be sent to you shortly.

Your total outstanding income tax balance is shown in the Statement of Account which is attached / will be sent to you shortly.

3. If you have any objection, please submit your objection online within 30 days via the Object to Assessment e-service or email us at myTax Portal.

@ \$ 145-28

TAN TEE HOW  
COMPTROLLER OF INCOME TAX

### THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SDV 67U (Insd veh)	Model:	TPVD TOYOTA PRIUS
	SHC 4301U (TP veh)		TAXI-1.8 (A)
Date of Accident:	13/03/2018		

Global Sum Settlement	:	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
Repair Estimate	:	\$	3,505.50
Final Repair Cost	:	\$	1,130.99
Loss of Token Sum	:	\$	days at \$0.00 per day
Rental (if any)	:	\$	302.28 2.5 days
LTA / GIA Search Fee	:	\$	7.00

Others:	:	\$	0.00
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	:	\$	
Final Settlement Sum (Global Sum)	:	\$	1,440.00

Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability \_\_\_\_\_ 100 \_\_\_\_\_ (%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: \_\_\_\_\_

BOLA Liability: \_\_\_\_\_ (%) Assessed Liability (\*): \_\_\_\_\_ (%)

\* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks \_\_\_\_\_

Payment Instruction: Payee's Breakdown			
1)	SMRT TAXIS PTE LTD	:	\$ 1,440.00

JOANNE LEE KHANG MIN  
LKK Auto Consultants Pte Ltd

14/08/2018  
Date

Please attach all the supporting documents to the form.  
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))