

INS. CASE OWNER: CC 4 ^{WR} / ATG 1800 4831 ^W Agbba

LKK IDAC:

Surveyor: Adrian DOI: ASSIGNMENT 14/3/18 Date / Time: 14/3/18
Registered in Merimen: 14/3/18

Pre-assign / CCU / FTE



Insured Vehicle No.: SLS 2194T
Name of Insured: WRP
Insured Tel No.: _____ HP: _____
Excess Sec II : \$S _____ D.O.A: 2/3/18
Is driver the owner? (YES / NO) Nature of Accident: _____
If NO, Driver Name / Age: STEVEN BOH TMAKHING
Driver Tel No.: _____ (V/L: YES / NO)

Claim No.: 62916 779 7056
Policy No.: AUUA95047
Make / Model: KIA
Place of Accident: PANAMA WAY FLYOVER TMS SIMS AVE
OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO
Insured Liability: % _____ Final ? Yes / No

SEN 778K → → → → → → → → → →



INSRS: CRUISE
WSP: _____
Tel: _____
Liability: ANTOLHRE
RMKS: _____



INSRS: _____
WSP: _____
Tel: _____
Liability: _____
RMKS: _____



INSRS: _____
WSP: _____
Tel: _____
Liability: _____
RMKS: _____



INSRS: _____
WSP: _____
Tel: _____
Liability: _____
RMKS: _____

Date/Time	STAGE	DATE / PIC
<u>16/7/18</u>	<u>SEN 778K - X</u>	<u>SLS 2194T - X</u>
<u>16/3/18</u>	<u>email letter to O2.</u>	
	<u>email w/ shop liability unclear.</u>	
	<u>email from ATG, pass lawyer submit w/p.</u>	
	<u>RECEIVED 22 JUN 2018</u>	
	Documentation Check List:	Handler Typist
	Notification ltr (if non-pickup)	<input type="checkbox"/> <input type="checkbox"/>
	After call ltr to OI	<input type="checkbox"/> <input type="checkbox"/>
	Authorisation To Act:	<input type="checkbox"/> <input type="checkbox"/>
	Release Voucher:	<input type="checkbox"/> <input type="checkbox"/>
	Final Repair Bill:	<input type="checkbox"/> <input type="checkbox"/>
	Car Rental Invoice:	<input type="checkbox"/> <input type="checkbox"/>
	Towing Invoice	<input type="checkbox"/> <input type="checkbox"/>
	LTA / GIA :	<input type="checkbox"/> <input type="checkbox"/>
	Medical Bill:	<input type="checkbox"/> <input type="checkbox"/>
	PIR:	<input type="checkbox"/> <input type="checkbox"/>
	Mandate/Reject Instruction:	<input type="checkbox"/> <input type="checkbox"/>
	LOD	<input type="checkbox"/> <input type="checkbox"/>
	Payment Breakdown Form:	<input type="checkbox"/> <input type="checkbox"/>
	Post-Repair Photos:	<input type="checkbox"/> <input type="checkbox"/>
	Others:	<input type="checkbox"/> <input type="checkbox"/>

PRELIMINARY ADVICE Date/Time: _____ Sent By: _____

FINALIZATION Date/Time: _____ Confirm with: _____ Confirm by: _____

Repair Cost: \$S _____ (_____ days) Reduction: % _____ Email Call

FINAL SETTLEMENT Date/Time: _____ Confirm with: _____ Email Call

Final Liability: % 50 (Agreed / Assessed) BOLA S/N No.: WV If NO or B 28, Ass. Lia: _____

Repair Cost: \$S _____

Loss of Rental (LOR): \$S _____ (_____ days)

Loss of Use (LOU): \$S _____ (\$ _____ x _____ days)

Loss of income (LOI): \$S _____ (\$ _____ x _____ days)

LOR only LOU only LOR + LOU LOR + LOI [Tick only one]

GIA/LTA Search: \$S _____

Medical: \$S _____

Disbursement: \$S _____ (e.g. Tow / Independent)

Legal Cost: \$S _____

Total: \$S _____ Global Sum \$S: _____

FINAL PAYMENT Date/Time: _____ Confirm with: _____ Email Call

Payee 1: \$S _____ Name 1: _____

Payee 2: (Strike if N.A.) \$S _____ Name 2: _____

Payee 3: (Strike if N.A.) \$S _____ Name 3: _____

COPY SENT
16/6/18

- 1) Claim status: Normal/Reject/Private Settle
- 2) Report Format: WIP
- 3) Survey fee: \$250.00



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
AIG ASIA PACIFIC INSURANCE PTE LTD		Ref : CC4/LCR18004831/Awb3	
78 SHENTON WAY #08-16 CHARTIS BUILDINGS SINGAPORE 079120		Date : 14-03-2018	
		Code : LCR	
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	SLS 2194T	Veh. Inspected	SKN 778K
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	14/03/2018
2. Vehicle Particulars & Condition			
Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm
4. Description of Damages			
5. General Information			
Accident Date	02/03/2018	Inspection Date	14/03/2018
Survey held at	CRUISE AUTOCARE PL 53 UBI AVE 1 PAYA UBI IND. PARK #03-53 SINGAPORE 408934		
5a. Remarks			
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			

CRUISE AUTOCARE PTE LTD

QUOTATION

Vivian
MS: AIG ASIA PACIFIC INSURANCE PTE. LTD.
TO: CLAIM DEPARTMENT
Fax: 6835 7416

ANH208314828

Quotation No: QCA160125
Quote Date: 9-Mar-18
Contact No: 68416760
Fax No: 68413527

Veh No.			Make / Model:	TOYOTA ALPHARD	
S/N.	Description	LIST PRICE	Qty	Amount	
PARTS					
1	FRONT FENDER, RH <i>Bucleab</i>	\$987.90	1	\$987.90	✓
2	FRONT FENDER INNER SHIELD, RH <i>tom</i>	\$184.70	1	\$184.70	✓
3	HEADLAMP ASSY INCLUDE HID UNIT <i>cauld</i>	\$3,951.60	1	\$3,951.60	<i>2230</i>
4	FRONT BUMPER <i>Dobles</i>	\$680.70	1	\$680.70	✓
5	FRONT BUMPER RETAINER, RH <i>Ryd</i>	\$112.40	1	\$112.40	✓
6	FRONT BUMPER GRILLE LOWER <i>at</i>	\$192.70	1	\$192.70	✓
7	FRONT BUMPER CLOSE PROXIMITY SENSOR, RH <i>Ryd</i>	\$389.60	1	\$389.60	✓
8	FRONT BUMPER TOWING COVER, RH <i>Ryd</i>	\$22.70	1	\$22.70	✓
9	RADIATOR GRILLE <i>cauld. Ryd</i>	\$672.80	1	\$672.80	✓
10	RADIATOR TOP COVER CLIPS <i>ma</i>	\$3.50	4	\$14.00	✓

DISCOUNT GIVEN 25 % (\$1,802.28)

LABOUR

- | | | | |
|---|--|------------|---------------------|
| 1 | LABOUR TO REMOVE DAMAGED PARTS, PANEL BEAT FRONT SUPPORT PANEL, ALIGN AND REPLACE PARTS. | | \$400.00 <i>350</i> |
| 2 | SPRAY PAINTING ON FRONT BUMPER, FRONT RH FENDER, FRONT BONNET AND SUPPORT PANEL | <i>780</i> | \$700.00 <i>400</i> |
| 3 | CHECK ELECTRICAL | | \$50.00 <i>30</i> |

LUMP SUM 20% DISCOUNT (\$1,311.37)

Sub Total \$5,245.46
GST @ 7% \$367.18
Total: \$5,612.64

Cruise Autocare Pte Ltd. Signature of Customer



Adrian Lij
l/s 14/03/18
04 Days
total: 4868.1
l/s: 3.9K

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary items must be surveyed and is subject to final approval from insurance company

Acknowledged by Repairer
 Signature: _____
 Date: _____

53 Ubi Avenue 1, Paya Ubi Industrial Park #03-53 Singapore 408934
TEL: 6841 6760 FAX: 6841 3527
Email: cruiseac@singnet.com.sg

Vivian Lau (LKKAuto)

From: Vivian Lau (LKKAuto)
Sent: Friday, 16 March, 2018 4:01 PM
To: 'eyap@lioncityrentals.com.sg'
Cc: Hsiao Tong (LKKAuto); Joy Irene (LKKAuto)
Subject: ACCIDENT INVOLVING SLS 2194T AND SKN 778K ON 02/03/2018

Our Ref: CC4/LCR18004831/Awb3

16 March 2018

LION CITY RENTALS PTE LTD

Dear Sir/Madam,

ACCIDENT INVOLVING SLS 2194T AND SKN 778K ON 02/03/2018

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

If you have evidence/information to prove that we should not settle the third party claim, kindly let us have them in writing within 7 days i.e. by **27/03/2018**, after we shall proceed with negotiation with Third Party claimant on the **without prejudice basis** and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please call us if you have further queries.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Vivian Lau (LKKAuto)

From: Tan, Wilson-KL <Wilson-KL.Tan@aig.com>
Sent: Thursday, 21 June, 2018 5:20 PM
To: Vivian Lau (LKKAuto)
Subject: AIG REF: 6291677970SG003 Third Party Vehicle: SKN778K Accident Date: 2 Mar 2018

Importance: High

Dear Vivian

Refer to the above mentioned.

Appreciate if you could kindly let us have the survey report as we have received the third party property claim from the law firm, K K Cheng & Co.

Wilson Tan
AIG
Senior Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419 1753 | Fax +(65) 6835 7416

Wilson-KL.Tan@aig.com | www.aig.com.sg

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...CLAIM SUBFOLDER...(Pending for Survey Report)

Revoked / No settlement

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	07 Mar 2018 Edit Reg		14 Mar 2018 00:00 Edit Adj Rpt	S\$3,900.00 Edit Estimates	S\$3,900.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	LCRF Pte Ltd , Co. Reg. No.: NA								
Main Claimant:	C & P RENT-A-CAR PTE LTD , Co. Reg. No.: 197900477H								
Vehicle Reg. No.:	SKN778K	Date of Loss:	02/03/2018 09:00 - :59 [47 Months and 5 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 62916779705G	Policy/Cover Note No.:	0999994800 (Comprehensive)						
Vehicle Reg. No. (Insured):	SLS2194T	Policy No. (Claimant):							
		Excess:							
Repairer:	Cruise Autocare Pte Ltd () 53 UBI AVE 1 PAYA UBI IND. PARK #03-53, 408934 Ubi - Tel:								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Tan, Wilson-KL]								
Claimant's Insurer:	Liberty Insurance Pte Ltd (HQ) - Tel: 6221 8611								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 23/03/2018]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
There are no mail for this case.									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SKN778K (6291677970SG)
[SLS2194T]
TP
C & P RENT-A-CAR PTE LTD
Mar 2 2018 9:00AM
[LCRF Pte Ltd]
Cruise Autocare Pte Ltd

Upload Documents Upload Photos Compose New Letter Upload Video Upload Audio			View <input type="button" value="View in Browser"/>
Assessment Reports			1 per page <input type="checkbox"/>
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail Print
1	15/03/18 12:53	Accident Statement <small>From: SC - Reg. No: SLS2194T, Claimant: LCRF PTE LTD</small>	<input type="checkbox"/> Load HTM
Photos/Images			3 per page <input type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail Print
1	12/04/18 10:37	General View	<input type="checkbox"/> Load JPG <input type="checkbox"/>
2	12/04/18 10:37	Chassis Number	<input type="checkbox"/> Load JPG <input type="checkbox"/>
3	12/04/18 10:37	General View	<input type="checkbox"/> Load JPG <input type="checkbox"/>
4	12/04/18 10:37	General View	<input type="checkbox"/> Load JPG <input type="checkbox"/>
5	12/04/18 10:37	General View	<input type="checkbox"/> Load JPG <input type="checkbox"/>
6	12/04/18 10:37	General View	<input type="checkbox"/> Load JPG <input type="checkbox"/>
7	12/04/18 10:37	General View	<input type="checkbox"/> Load JPG <input type="checkbox"/>
8	12/04/18 10:37	General View	<input type="checkbox"/> Load JPG <input type="checkbox"/>
9	12/04/18 10:37	General View	<input type="checkbox"/> Load JPG <input type="checkbox"/>
10	12/04/18 10:37	General View	<input type="checkbox"/> Load JPG <input type="checkbox"/>
11	12/04/18 10:37	General View	<input type="checkbox"/> Load JPG <input type="checkbox"/>
12	12/04/18 10:37	General View	<input type="checkbox"/> Load JPG <input type="checkbox"/>
13	12/04/18 10:37	General View	<input type="checkbox"/> Load JPG <input type="checkbox"/>
14	12/04/18 10:37	General View	<input type="checkbox"/> Load JPG <input type="checkbox"/>
15	12/04/18 10:37	General View	<input type="checkbox"/> Load JPG <input type="checkbox"/>
16	12/04/18 10:37	General View	<input type="checkbox"/> Load JPG <input type="checkbox"/>
17	12/04/18 10:37	General View	<input type="checkbox"/> Load JPG <input type="checkbox"/>
18	12/04/18 10:37	General View	<input type="checkbox"/> Load JPG <input type="checkbox"/>
19	12/04/18 10:37	General View	<input type="checkbox"/> Load JPG <input type="checkbox"/>
20	12/04/18 10:37	General View	<input type="checkbox"/> Load JPG <input type="checkbox"/>
21	12/04/18 10:38	Reinspection Photo	<input type="checkbox"/> Load JPG <input type="checkbox"/>
22	12/04/18 10:38	Reinspection Photo	<input type="checkbox"/> Load JPG <input type="checkbox"/>
23	12/04/18 10:38	Reinspection Photo	<input type="checkbox"/> Load JPG <input type="checkbox"/>
24	12/04/18 10:38	Reinspection Photo	<input type="checkbox"/> Load JPG <input type="checkbox"/>
25	12/04/18 10:38	Reinspection Photo	<input type="checkbox"/> Load JPG <input type="checkbox"/>
26	12/04/18 10:38	Reinspection Photo	<input type="checkbox"/> Load JPG <input type="checkbox"/>
27	12/04/18 10:38	Reinspection Photo	<input type="checkbox"/> Load JPG <input type="checkbox"/>
28	12/04/18 10:38	Reinspection Photo	<input type="checkbox"/> Load JPG <input type="checkbox"/>
29	12/04/18 10:38	Reinspection Photo	<input type="checkbox"/> Load JPG <input type="checkbox"/>
30	12/04/18 10:38	Reinspection Photo	<input type="checkbox"/> Load JPG <input type="checkbox"/>
Documentation			1 per page <input type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail Print
1	14/03/18 14:46	EMAIL FROM AIG DD 14032018	<input type="checkbox"/> Load PDF
2	14/03/18 14:46	NOTICE & GIA REPORT	<input type="checkbox"/> Load PDF
3	16/03/18 16:02	Email letter to OI ACCIDENT INVOLVING SLS 2194T AND SKN 778K ON 02.03.2018	<input type="checkbox"/> Load PDF

Documents Checklist

DOCUMENTS CHECKLIST

[Reset](#) [Save](#) [Print](#)

There are no document checklists configured.

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: Handling Insurer

Note: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/LCR18004831/AWB3Q2

Date: 22/06/2018

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd.	Policy No:	0999994800
Claimant Vehicle No : SKN778K	Insured Vehicle No :	SLS2194T
Date of Loss: 02/03/2018	Nature of Claim:	TP Claim No: 6291677970SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SKN778K	
Make & Model:	TOYOTA ALPHARD, 2.4 CVT (A)	Engine No: 2AZG318800
Reg. Date:	25/03/2014 (Man. Year: 2014)	Chassis No: ANH208314828
Colour:	Black	Odometer: 261464 km
Engine Capacity:	2362 cc	
Market Value/New Car Price:	N/A	
Sum Insured (S\$):	Market Value/New Car Price	

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Engine Modification:	No	Pre-accident Condition:	

CONDITION OF TYRES

Front Tyre Size:	235/50 R18	Rear Tyre Size:	235/50 R18
Front Left Side:	Continental 6 mm	Rear Left Side:	Continental 6 mm
Front Right Side:	Continental 6 mm	Rear Right Side:	Continental 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	5,406.82	4,088.10	1,318.72	24.39
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,150.00	780.00	370.00	32.17
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	6,556.82	4,868.10	1,688.72	25.76
Approved Total (Overridden) (S\$)		3,900.00		
(S\$)	6,556.82	3,900.00	2,656.82	40.52
+ GST 7.00/7.00% (S\$)	458.98	273.00	185.98	40.52
Nett Amount (S\$)	7,015.80	4,173.00	2,842.80	40.52
Global Sum Settlement (S\$)		0.00		

INSPECTION

Date of Assignment:	14/03/2018	
Date Inspected:	14/03/2018 Inspected At:	Cruise Autocare Pte Ltd 53 UBI AVE 1 PAYA UBI IND. PARK #03-53 Singapore 408934
Estimated Period of Repair:	4.0 days	

Adjuster: ADRIAN LING

Manager: VIVIAN LAU PEI FENG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT FENDER ,RH	Buckled	987.90 FL	*987.90 FL
2	1		*FRONT FENDER INNER SHIELD ,RH	Torn	184.70 FL	*184.70 FL
3	1		*HEADLAMP ASSY INCLUDE HID UNIT	Cracked	3,951.60 FL	*2,230.00 FL
4	1		*FRONT BUMPER	Distorted	680.70 FL	*680.70 FL
5	1		*FRONT BUMPER RETAINER -RH	Damaged	112.40 FL	*112.40 FL
6	1		*FRONT BUMPER GRILLE LOWER	Cut	192.70 FL	*192.70 FL
7	1		*FRONT BUMPER CLOSE PROXIMITY SENSOR ,RH	Damaged	389.60 FL	*389.60 FL
8	1		*FRONT BUMPER TOWING COVER ,RH	Repair	22.70 FL	*- FL
9	1		*RADIATOR GRILLE	Cracked	672.80 FL	*672.80 FL
10	4		*RADIATOR TOP COVER CLIPS	Not Necessary	14.00 FL	*- FL

F=Franchise part. L=ListItemDisc.

Sub Total (S\$)	7,209.10	5,450.80
- List Item Discount on L Items 25.00/25.00% (S\$)	1,802.28	1,362.70
Total Parts (S\$)	5,406.82	4,088.10

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	LABOUR TO REMOVE DAMAGED PARTS ,PANEL BEAT FRONT SUPPORT PANEL ,ALIGN AND REPLACE PARTS	New	400.00	350.00
2	SPRAY PAINTING ON FRONT BUMPER ,FRONT RH FENDER ,FRONT BONNET AND SUPPORT PANEL	New	700.00	400.00
3	CHECK ELECTRICAL	New	50.00	30.00
Gross Labour Cost (S\$)			1,150.00	780.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >