

## Vic (LKKAUTO)

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**From:** MS Group Office <msgrouppoffice@gmail.com>  
**Sent:** Friday, 3 August, 2018 4:44 PM  
**To:** Vic (LKKAUTO)  
**Subject:** Re: LOD - Our Ref: SLB 9827U and Your Ref: EX 11H (AIG) / DOA: 13-03-2018 LKK REF CC4/AIG18004828/Ahb3  
**Attachments:** SignedDV. TaxInv. SLB9827U.pdf

Dear Vic,

### Without Prejudice

Kindly find attached the signed Discharge Voucher and our Tax Invoice (comprising of only the agreed COR) for your necessary.

Both aforementioned original, along with the original LOD, Letter of Authority and Rental Invoice + Agreement will be posted to your address as follows:- Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**Note:** Our client's acceptance of this DV is strictly on a without admission to liability basis and solely for our client's claim for Property Damage and not prejudicial to any other claims arising from the same accident.

Do let us know if there is anything else required otherwise we look forward to receiving your cheque payment soonest.

Thank you.

\*The above settlement is in respect of our client for damage pertaining to his motor vehicle and shall not prejudice our client's claim in respect of damages and consequential loss in relation to his personal injuries.\*

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Cheers,

Adel

**MS Car Auto Pte Ltd**

8 Kaki Bukit Ave 4 #01-07

Premier @ Kaki Bukit

Singapore 415875

Telephone: 6385-1838

Fax : 6386-1838

On Fri, Aug 3, 2018 at 3:30 PM, MS Group Office <[msgrouppoffice@gmail.com](mailto:msgrouppoffice@gmail.com)> wrote:

Dear Vic,

### **Without Prejudice**

We confirmed acceptance to your offer as follows:-

Cost of Repair	\$ 5,550.00
Loss of Rental (\$180 x 8 days)	\$ 1,440.00
LTA Search Fee	\$ 7.45

<b>TOTAL</b>	<b>\$ 6,997.45</b>
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We will return you the signed DV once available.

**Note:** Our client's acceptance of your offer is strictly on a without admission to liability basis and solely for our client's claim for Property Damage and not prejudicial to any other claims arising from the same accident.

\*The above settlement is in respect of our client for damage pertaining to his motor vehicle and shall not prejudice our client's claim in respect of damages and consequential loss in relation to his personal injuries.\*

-----  
Cheers,

Adel

**MS Car Auto Pte Ltd**

8 Kaki Bukit Ave 4 #01-07

Premier @ Kaki Bukit

Singapore 415875

Telephone: 6385-1838

Fax : 6386-1838

On Wed, Aug 1, 2018 at 5:44 PM, Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)> wrote:

WITHOUT PREJUDICE

Dear Adel,

We refer to your below email.

On a without prejudice basis and purely for an amicable settlement and without admission of liability to our Insured's part, we offer settlement as below:

Cost of Repair	\$ 5,550.00
Loss of Rental (\$180 x 8 days)	\$ 1,440.00
LTA Search Fee	\$ 7.45
<b>TOTAL</b>	<b>\$ 6,997.45</b>

If agreeable, kindly chop and sign the attached DV and **forward to us a copy together with the Final Repair Bill and Authorization to Act duly signed by the owner** for payment processing.

The above amount is to be made payable to **MS CAR AUTO PTE LTD.**

Thank you.

*"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.*

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto  
Consultants  
Pte Ltd

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**From:** MS Group Office [mailto:[msgrouppoffice@gmail.com](mailto:msgrouppoffice@gmail.com)]

**Sent:** Friday, 20 July, 2018 12:32 PM

**To:** Vic (LKKAuto); Asher Sng (LKKAuto)

**Cc:** Admin A

**Subject:** Re: LOD - Our Ref: SLB 9827U and Your Ref: EX 11H (AIG) / DOA: 13-03-2018 LKK REF CC4/AIG18004828/Ahb3

Hi Vic,

**Without Prejudice**

As earlier conversed, attached is the estimate fyr.

Kindly settle soonest because client had indicated for claim to be passed to his lawyer if finalization cannot be reached soon.

Thank you.

\*The above settlement is in respect of our client for damage pertaining to his motor vehicle and shall not prejudice our client's claim in respect of damages and consequential loss in relation to his personal injuries.\*

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Cheers,

Adel  
**MS Car Auto Pte Ltd**

8 Kaki Bukit Ave 4 #01-07

Premier @ Kaki Bukit

Singapore 415875

Telephone: 6385-1838

Fax : 6386-1838

On Fri, Jul 13, 2018 at 2:23 PM, MS Group Office <[msgrouppoffice@gmail.com](mailto:msgrouppoffice@gmail.com)> wrote:

Dear Vic,

**Without Prejudice**

We refer to our LOD submitted 31-03-18, it is now **nearing 4 months** since our LOD submission and we have yet to receive any response from your end.

We believe this lengthy delay is not in accordance to protocol. For the sake of an amicable settlement, kindly reply without further delay.

Thank you.

\*The above settlement is in respect of our client for damage pertaining to his motor vehicle and shall not prejudice our client's claim in respect of damages and consequential loss in relation to his personal injuries.\*

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Cheers,

Adel

**MS Car Auto Pte Ltd**

8 Kaki Bukit Ave 4 #01-07

Premier @ Kaki Bukit

Singapore 415875

Telephone: 6385-1838

Fax : 6386-1838

On Fri, May 25, 2018 at 12:02 PM, MS Group Office <[msgrouppoffice@gmail.com](mailto:msgrouppoffice@gmail.com)> wrote:

Dear Vic,

**Without Prejudice**

It is nearing 2 months since our LOD submission dated 31-03-18.

We await your soonest finalization for the sake of an amicable settlement.

Thank you.

\*The above settlement is in respect of our client for damage pertaining to his motor vehicle and shall not prejudice our client's claim in respect of damages and consequential loss in relation to his personal injuries.\*

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Cheers,

Adel

**MS Car Auto Pte Ltd**

8 Kaki Bukit Ave 4 #01-07

Premier @ Kaki Bukit

Singapore 415875

Telephone: 6385-1838

Fax : 6386-1838

On Fri, May 4, 2018 at 5:43 PM, Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)> wrote:

Without Prejudice

Dear Adel,

We refer to your below email and the contents were noted.

We will get back to you for an update/offer in due course.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, [Ubi Avenue 1, #02-25](#) | S(408933)



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**From:** MS Group Office [mailto:[msgrouppoffice@gmail.com](mailto:msgrouppoffice@gmail.com)]

**Sent:** Friday, 4 May, 2018 2:48 PM

**To:** Vic (LKKAuto)

**Subject:** Re: LOD - Our Ref: SLB 9827U and Your Ref: EX 11H (AIG) / DOA: 13-03-2018

Dear Vic,

**Without Prejudice**

We refer to our LOD submitted 31-03-18, we await earnestly your offer for soonest settlement.

Thank you.

\*The above settlement is in respect of our client for damage pertaining to his motor vehicle and shall not prejudice our client's claim in respect of damages and consequential loss in relation to his personal injuries.\*

Cheers,

Adel

**MS Car Auto Pte Ltd**

8 [Kaki Bukit Ave 4 #01-07](#)

Premier @ Kaki Bukit

Singapore 415875

Telephone: 6385-1838

Fax : 6386-1838

On Tue, Apr 3, 2018 at 10:11 AM, MS Group Office <[msgrouppoffice@gmail.com](mailto:msgrouppoffice@gmail.com)> wrote:

Dear Asher,

Noted with many thanks.

Dear Vic,

We await soonest your finalization.

Thank you.

\*The above settlement is in respect of our client for damage pertaining to his motor vehicle and shall not prejudice our client's claim in respect of damages and consequential loss in relation to his personal injuries.\*

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Cheers,

Adel

**MS Car Auto Pte Ltd**



8 [Kaki Bukit Ave 4 #01-07](#)

Premier @ Kaki Bukit

Singapore 415875

Telephone: 6385-1838

Fax : 6386-1838

On Tue, Apr 3, 2018 at 8:42 AM, Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)> wrote:

Without Prejudice

Hi Adel,

We acknowledge your email below.

Please kindly note that the case handler for this case is Vic.

Hi Vic,

FYNA. - CC4/AIG18004828/Ahb3

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, [Ubi Avenue 1, #02-25](#) | S(408933)

**From:** MS Group Office [mailto:[msgrouppoffice@gmail.com](mailto:msgrouppoffice@gmail.com)]  
**Sent:** Saturday, 31 March 2018 3:58 PM  
**To:** Asher Sng (LKKAUTO) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>  
**Subject:** LOD - Our Ref: SLB 9827U and Your Ref: EX 11H (AIG) / DOA: 13-03-2018

**BY EMAIL**

**WITHOUT PREJUDICE**

Our Ref: SLB 9827U  
Your Ref: EX 11H

Dear Asher,

**Accident Involving:** SLB 9827U and EX 11H

**Date of Accident:** 13 March 2018

**Location of Accident:** [Bt Batok Ave 6 Slip Rd towards Bt Batok Ave 3](#)

We refer to the above-mentioned accident and hereby submit our claim as below, with the relevant documents attached:

Cost of Repair as agreed	\$	5,550.00	
Total LOR/LOU Days	10 Days		2 Days PRS (13/14 Mar) + 1 Day Resurvey (15 Mar) + 6 Repair Days Agreed (16/17/19/20/21/22 Mar) + 1 Sun (18 Mar)
Add Loss of Rental	\$	1,580.00	8 Days - Inv#9827U-1077/0268 & Inv#9827U-1078/0269
Add Loss of Use	\$	240.00	2 Days @ \$120/Day
Total	\$	7,370.00	
Add LTA Search Fee	\$	7.45	
<b>GRAND TOTAL</b>	<b>\$</b>	<b>7,377.45</b>	

Please feel free to contact us if you have any query otherwise kindly pay the Grand Total Amount to :

**MS Car Auto Pte Ltd**  
8 [Kaki Bukit Ave 4 #01-07](#)  
Premier @ Kaki Bukit  
Singapore 415875

Thank you.

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\*The above settlement is in respect of our client for damage pertaining to his motor vehicle and shall not prejudice our client's claim in respect of damages and consequential loss in relation to his personal injuries.\*

---

Cheers,

Adel

**MS Car Auto Pte Ltd**

8 [Kaki Bukit Ave 4 #01-07](#)

Premier @ Kaki Bukit

Singapore 415875

Telephone: 6385-1838

Fax : 6386-1838

----- Forwarded message -----

From: **MS Car Auto** <[mscarautopl@gmail.com](mailto:mscarautopl@gmail.com)>

Date: Wed, Mar 14, 2018 at 11:11 AM

Subject: Re: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE EX11H AND SLB9827U ON 13/3/2018

To: "Abu Kassim, Noor Mariesa" <[NoorMariesa.AbuKassim@aig.com](mailto:NoorMariesa.AbuKassim@aig.com)>

Dear Mariesa,

We are agreeable with the appointment of

Adrian Ling	LKK Auto Consultants Pte Ltd
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Thank you.

On Wed, Mar 14, 2018 at 9:50 AM, Abu Kassim, Noor Mariesa  
<[NoorMariesa.AbuKassim@aig.com](mailto:NoorMariesa.AbuKassim@aig.com)> wrote:

Your Reference : SLB9827U

Our Reference : EX11H

Dear Sir/Madam,

We refer to your Notice of Accident dated 13/3/2018.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

<b>Name of Surveyor</b>	<b>Company Name</b>
Lim Kok Chong	AIG Asia Pacific Insurance Pte Ltd
Kumar Uthaya	AIG Asia Pacific Insurance Pte Ltd
Ken Wong	AIG Asia Pacific Insurance Pte Ltd
Lawrence Ng Chun Kee	Priority Services
Jeffrey Ong Leng Kiat	Priority Services
Jimmy Lee	Priority Services
EC Looi	Automobile Inspection Services Pte Ltd
Ricky Teng	RT Appraisal Pte Ltd
Elson Teng	RT Appraisal Pte Ltd
Michael Cheong	RT Appraisal Pte Ltd
Pang Kiah Keen (Frankie)	Formteam Adjusters Pte Ltd
Ng You Han	Formteam Adjusters Pte Ltd
Soon HanXin (Gary)	Formteam Adjusters Pte Ltd
Chow Bo Xiong	Formteam Adjusters Pte Ltd
Chua Soo Teck (Benjamin)	Formteam Adjusters Pte Ltd
Kalvin Ang	LKK Auto Consultants Pte Ltd
Xing Guo Qiang	LKK Auto Consultants Pte Ltd
Marcus Chua	LKK Auto Consultants Pte Ltd
Mohamad Taufikh	LKK Auto Consultants Pte Ltd
Adrian Ling	LKK Auto Consultants Pte Ltd
Henry Ng	LKK Auto Consultants Pte Ltd
Mohammed Rasul	LKK Auto Consultants Pte Ltd
Steven Foong	LKK Auto Consultants Pte Ltd
Wei Jie	LKK Auto Consultants Pte Ltd
Ma Chin Fook	LKK Auto Consultants Pte Ltd
Kenneth Kong	LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thank you.

Best Regards,

**Mariesa Abu Kassim (Mariesa)**

**AIG**

Claim Adjuster II, Singapore FNOL, Claims Operations – Auto

Shared Services – Malaysia | Global Business Services

AIG Shared Services (M) Sdn Bhd (887191-D)

Menara Worldwide, Level 12, [198 Jalan Bukit Bintang, 55100 Kuala Lumpur, Malaysia](#)

Tel +6 03 2719 6000 | Ext 1012202 | Fax [+6 03 2685 5898](#)

[NoorMariesa.AbuKassim@aig.com](mailto:NoorMariesa.AbuKassim@aig.com)<

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[Message clipped]