

001

SS. REC. BY: Adrian King

REF: (C3 / A413001806 / Avber

ASSIGNMENT

From: _____ Date: _____
 Estimated Cost: _____
OD TP / WS / TP RES / OD RES / EVA / INV / MV
 To Inspect Vehicle No: _____
 at Workshop m/s _____
 of _____
 Insured: _____
 Policy No. 2100446158
 Claims No. _____
 Sum Insured: _____ Excess: 0
 (Client's Record)
 Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value: 145K
 IDAC Accident Rpt: _____ Consistent? : Yes or No
 GIA / PR Seen: _____ Consistent? : Yes or No
 Est. Repairs: _____ days Res.: Yes or No
 Lum Sum: _____ % 3 Val.: Yes or No
 CA / REV / REP. / 24 HRS
 Date: _____ Person Contacted: _____
 Vehicle: IN / OUT

Veh No: SJD5485L Yr Regn: 2015 / Rec.
 Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
 Truck / Trailer or
 Make: Audi A6 C.C. 1798
 Colour: white A/C: Insured / Std / NI / NA
 Sp. Reading: 16481 T/Radio: Insured / Std / NI / NA
 Eng/No: _____
 C/No: WAU22246264102256
 Gen. Cond: Good / Fair / Poor / Burnt
 Steering: Inorder / Jammed / Leaked / Burnt or
 Brake: Inorder / Jammed / Leaked / Burnt or
 Modi: Nil / S/Rim / STD A/Rim or
 Tyre Size: F: 245/45R18
 R: 245/45R18
 BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
 TOYO / YOKO or
 Front _____ Rear _____
 R/Bal. 06 mm R/Bal. 06 mm
 L/Bal. 06 mm L/Bal. 06 mm
 D.O.A. 8/3/18 D.O.I. 13/03/18
 Survey held at Premium
 Des. of Damages: Frnt / Rear / O/S / N/S / U/C / Rooftop or
 The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	<u>OD AIG.</u>
	<u>SJD 5485L - C3 / A413001806 / Avber</u>
<u>14/3/18</u>	<u>Reg in merimen</u>
<u>18/5/18</u>	<u>Final fig \$3899.80 Confirmed by email (Recd 21, 816.20, 859)</u>

Date/Time, File Pass to? ☐ : Preli. Report
☐ : Final Report

1) _____
 Date/Time, File Return to?
 2) 25/5 - typist

Days Of Repair: 4
 Resurvey No. of Trip: 1

Add Fee: ☐ : Site Insp (\$)
☐ : Interview (\$)
☐ : Tech. Invs (\$)
☐ : Weekend (\$)

Survey Fee:
 Transportation:
 S + RS \$
 Photos
 Others
 TOTAL

Report Format: merimen
 Lump Sum / I.B.I: (\$) 3899.80

Survey Department Check List (Case Handler)

Reference No.: CC3/AIG/2004806/Avb
Policy Type: OD / TP / TP RES / TL / EVA

Case Handler

Typist

Admin (): Case handler to make sure all Information created by the assignment team are ACCURATE.

(1) Office Assignment Form

		Y-Date	N-Date	Y-Date	N-Date
C	Reference No.	✓			
C	Customer Code				
N	Assign From	✓			
C	Assign Date	✓			
C	Veh No (Inspected)				
C	Veh No (Insured)	✓			
C	D.O.A	✓			
C	Policy No				
C	Claim No	✓			
C	Insurance Authorisation (CA /REV/REP)	✓			
C	Report Type				
C	Weekend Charges	✓			
N	Survey held at/Repairer	✓			
C	Excess				

Surveyor (): Case handler to make sure the surveyor completed all required information.

(1) Assignment Form

C	Vehicle No	✓			
C	Regn Month/Year	✓			
N	Vehicle Type	✓			
N	Make & Model	✓			
C	Engine Capacity. (C.C)	✓			
N	Colour	✓			
C	Odometer. (Sp.Reading)	✓			
C	Chassis No	✓			
N	General Condition	✓			
N	Steering	✓			
N	Brake	✓			
N	Modification (Modi)	✓			
C	Tyre Size	✓			
N	Tyre Make	✓			
C	Tyre Balance	✓			
C	Date of Inspection	✓			
N	Survey held	✓			
N	Des.of Damages	✓			

(2) System - (Views/Merimen)

C	Damaged Vehicle Photographs Uploaded	✓			
---	--------------------------------------	---	--	--	--

(3) Workshop Estimate/Assignment Form

N	ALL Parts condition	✓			
C	Market Value for OD cases	✓			
C	Estimate Repair Cost for PRI (RSI, TMI, MSIG)				
C	Days of repair	✓			
C	Finalised Amount	✓			
C	Re-inspection Cases to Finalize within 5 Days				

(4) System - (Views/Merimen)

C	Resurvey photo Uploaded				
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Check By: VERON 18/5/18
Case Handler Date

*C: Critical *N: Non-Critical



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AIG ASIA PACIFIC INSURANCE PTE LTD

Ref : CC3/AIG18004806/Avb

78 SHENTON WAY #08-16
CHARTIS BUILDING
SINGAPORE 079120

Date : 14-03-2018



Code : AIG

Policy Particulars :- OWN DAMAGE

1.	Insured Veh.	Veh. Inspected	SJD 5485L
	Policy No. 2100446158	Coverage (\$)	0.00
	Claim No.	Excess (\$)	0.00
	Assign From	Assign Date	13/03/2018

Vehicle Particulars & Condition

2.	Make & Model	c.c	0
	Engine No. HIDDEN	Year of Reg.	
	Chassis No.	Colour	
	Odometer -	Steering	
	Brakes	Modification	
	General		

Conditions of Tyres

3.		Size	Make	Balance
	R/H Front Tyre			mm
	L/H Front Tyre			mm
	R/H Rear Tyre			mm
	L/H Rear Tyre			mm

Description of Damages

4.

General Information

5.	Accident Date 08/03/2018	Inspection Date 13/03/2018
	Survey held at PREMIUM AUTOMOBILES PTE LTD 55 UBI ROAD 1 . SINGAPORE 408699	

Remarks

5a.

A) THE MARKET VALUE IS S\$----- (EST. AVERAGE)
B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE AUTHORISED REPAIRS.

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Friday, 20 April 2018 11:00 AM
To: 'Claims Dept'; SUR
Subject: RE: SJD 5485 L Own Damage Claims

Dear Jeffery,

Excess \$0

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept [mailto:claims@premiumauto.com.sg]
Sent: Thursday, 19 April 2018 12:48 PM
To: SUR <sur@lkkauto.com>
Cc: 'Claims Dept' <claims@premiumauto.com.sg>
Subject: SJD 5485 L Own Damage Claims

Dear all,

Kindly confirm the excess for the above mentioned vehicle.

Attached the supplementary for Adrian kind reference.

Many thanks!

Best regards,
Jeffery Tan

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	9945E
Vehicle Details	
Vehicle No.:	SJD5485L
Vehicle to be Exported:	No
Intended De-registration Date:	14 Mar 2018
Vehicle Make:	AUDI
Vehicle Model:	A6 1.8 TFSI S TRONIC
Primary Colour:	White
Manufacturing Year:	2015
Engine No.:	CYG010295
Chassis No.:	WAUZZZ4G2GN102256
Maximum Power Output:	140.0 kW (187 bhp)
Open Market Value:	\$40,359.00
Original Registration Date:	30 Dec 2015
First Registration Date:	30 Dec 2015
Transfer Count:	0
Actual ARF Paid:	\$43,503.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	29 Dec 2025
PARF Rebate Amount:	\$32,627.00
Intended COE Rebate Details	
COE Expiry Date:	29 Dec 2025
COE Category:	B - Car above 1600cc or 97kW (130bhp)

3/14/2018

PARF/COE Rebate Enquiry

10

COE Period(Years):

\$60,001.00

QP Paid:

\$46,742.00

COE Rebate Amount:

\$79,369.00

Total Rebate Amount:

The information contained herein is correct as at 14 Mar 2018

OK



CERTIFICATE OF INSURANCE

AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : TSAI SHANG LIANG LEX
Period of Insurance : 30 Dec 2017 To 29 Dec 2018
Engine No. : CYG010295
Chassis No. : WAUZZZ4G2GN102256

Vehicle No. : SJD5485L
Policy No. : 2100446158-02
Endorsement No. :
Issued Date : 27 Dec 2017

ABOUT THE COVER

Make/Model : AUDI A6 1.8 TFSI ULTRA
Engine Capacity/Tonnage : 1,798.00 CC
Driver Restriction : NA

Sum Insured : Market Value
Off Peak Car : No

First Year of Registration : 2015
Insuring with COE/PAF : Yes

Person or Classes of Persons Entitled to Drive* :

a) The Policyholder
b) Any other person who is driving on the Policyholder's order or with his/her permission.
This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDR") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition : All Age Condition

Limitation as to use* :

Use only for social, domestic and pleasure purposes and for the Policyholder's business. This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 169) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS

Section 1

Fire - \$0 Own Damage - \$800 Theft - \$0 Flood Cover - \$0

Section 2

Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)

TSAI SHANG LIANG LEX - \$800 (Own Damage)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 408699 63662323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: United Overseas Bank Limited

(We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 169), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).)

0504125257

PREMIUM LEASING - OGHM

281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE
SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

Mobile

AIG Asia Pacific Insurance Pte. Ltd.
AUTHORISED REPRESENTATIVE



AIG Asia Pacific Insurance Pte. Ltd.

REPUBLIC OF SINGAPORE DRIVING LICENCE

NAME: TSAI SHANG LIANG LEX

Birth Date: 11 Oct 1971
Issue Date: 06 Oct 2010

001899357H

REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S7169945E



Name

TSAI SHANG LIANG LEX

Race

CHINESE

Date of birth

11-10-1971

Country of birth

CHINA

Sex

M

S7169945E

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS

EFFECTIVE DATE

Class 3 Motor Cars \leq 3000kg with \leq 7 passengers, exclusive of the driver; and other motor vehicles \leq 2500kg 19 Nov 2005

NP 428A



Licence No. S7169945E



9089694

NRIC No. S7169945E



Nationality

AMERICAN

Date of issue

07-05-2010

Address

23 SOO CHOW WAY
SINGAPORE 575321

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report 09/03/2018 18:26
 Date Of Accident 08/03/2018 08:15
 Exact Location Of Accident THOMSON RD AT PIE EXIT -IN FRONT OF 376 THOMSON RD
 Country/State of Loss SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number SJD5485L
Insured/Policyholder
 Name Of Registered Owner TSAI SHANG LIANG LEX
 NRIC No S7169945E
 Email Address LTSAI.SG@ICLOUD.COM
 Mobile Phone No (LOCAL) +65-97266708
 Alternative Phone No OTHERS-97266708

Vehicle Particulars

Manufacturer AUDI
 Model A6 1.8 TFSI ULTRA S
 Exact Purpose for which vehicle was being used at time of accident PRIVATE USE
 Are you claiming under your own insurance policy for repair to your vehicle? YES
 If No, Please state action to be taken
 Vehicle Category PRIVATE CAR

Insurance Company

Name of Insurance Company AIG ASIA PACIFIC INSURANCE PTE. LTD.
 Type Of Coverage COMPREHENSIVE
 Fleet Policy NO
 Policy Number 2100446158-08
 Cover Note Number

Driver

Name of Driver TSAI SHANG LIANG LEX
 NRIC No S7169945E
 Date Of Birth 11/10/1971
 Occupation INDOOR
 Date Of Driving Pass 19/11/2005
 Driving Experience 12 YEARS AND 3 MONTHS
 Gender MALE
 Mobile Number (LOCAL) +65-97266708
 Fax Number
 Contact Number OTHERS-97266708
 EMail Address LTSAI.SG@ICLOUD.COM

Address 23 SOO CHOW WAY
 Postcode 575321
 Was driver an employee of the Insured's Company NO
 If No, Relationship of the Driver with the Insured OWNER
 Vehicle Registration Number of Driver's Own Vehicle -
 -
 Insurance Company of Driver's Own Vehicle -
 -

General Information of the Accident

Type Of Accident CHAIN COLLISION
 Weather Conditions CLEAR
 Road Surface DRY

Other Information

Was any foreign vehicle involved in this accident? YES
 Foreign Vehicle Registration Number JQM1645 (MOTORCYCLE)
 Number of vehicles involved in the accident 3
 Was any body injured in the Accident? NO
 Was any injured conveyed to hospital by ambulance? NO
 Was any other material or property damaged? YES
 I have been approached by unknown person(s) soliciting/offering accident claims assistance. NO
 Number of Passengers (Including Driver) 3
 Passenger 1 NAME: : GOH YEE CHING
 GENDER: : FEMALE
 Passenger 2 NAME: : TSAI RUI QI RAYE
 GENDER: : FEMALE

Details of Police Action

Was the accident reported to the police? NO
 If Yes, Please state which Police Station
 Was notice of intended Prosecution given? NO
 If Yes, against whom?

Circumstances of Accident

VEHICLE A WAS STATIONARY AT THE POSITION INDICATED ABOVE. VEHICLE B MOVED OUTSIDE OF THE YELLOW BOX, WITH THE INTENT TO MAKE A LEFT TURN ONTO THOMSON ROAD. VEHICLE C (A MALAYSIAN MOTORCYCLE), WAS TRAVELLING STRAIGHT. VEHICLE B MOVED OUT OF THE YELLOW BOX AND VEHICLE C, STRUCK VEHICLE B. AS THE RESULT OF IMPACT, VEHICLE C LANDED AND COLLIDED WITH VEHICLE A, WHICH WAS STATIONARY. TRAFFIC CONDITION WAS HEAVY. ALL VEHICLES WERE STATIONARY, WITH THE EXCEPTION OF VEHICLES B & C. DATE: 8TH MARCH 2018, TIME: 8:15 AM VEHICLE A: AUDI A6 (SJD5485L) VEHICLE B: HYUNDAI TAXI (SH7582Z) VEHICLE C: MOTORCYCLE (JQM1645)

Attachment(s)

Are accident photos available for attachment? YES
 Was there any video captured by Car Camera? YES
 Was there any audio recorded? NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number JQM1645
 Vehicle Make/Model/Colour MOTORBIKE
 Details Of Properties
 Vehicle Category MOTORCYCLE
 Name of Driver

NRIC/Passport Number

Contact Number

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

DETAILS OF OTHER VEHICLE PROPERTY 2

Vehicle Registration Number

SH7582Z

Vehicle Make/Model/Colour

HYUNDAI TAXI

Details Of Properties

Vehicle Category

TAXI

Name of Driver

NRIC/Passport Number

Contact Number

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.



Policyholder's Signature

Date & Time:

March 9th, 2018



Driver's Signature

(If driver is not the policyholder)

Date & Time:

March 9th, 2018



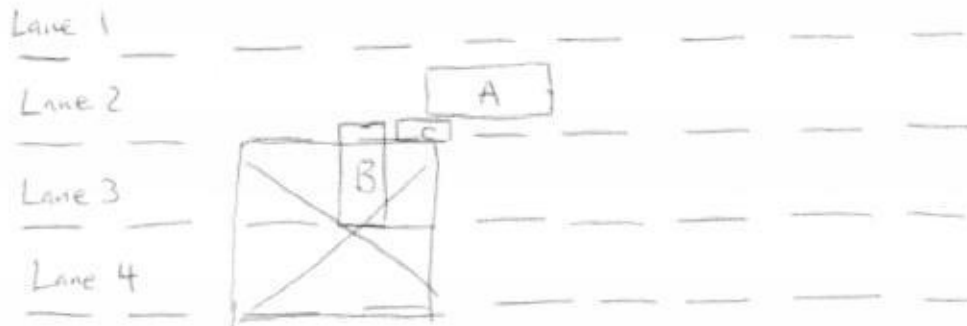
Reporting Centre Personnel's Signature

Name: NOVA KHA

NRIC/FIN No: S8034767 Z

Sketch Plan #2

SKETCH PLAN




DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Date: 8 th March 2018	// Time: 8:15 AM
Vehicle A: Audi A6 (SJD5485L)	
Vehicle B: Hyundai Taxi (3H75828)	
Vehicle C: Motorcycle (JQM1645)	
Location: Thomson Rd @ P&E (in front of 376 Thomson Rd)	
Vehicle A was stationary at the position indicated above.	
Vehicle B moved outside of the yellow box, with the intent to make a left turn onto Thomson Rd.	
Vehicle C (a Malaysian motorcycle) was traveling straight.	
Vehicle B moved out of yellow box and Vehicle C struck Vehicle B. As the result of impact, Vehicle C landed and collided with Vehicle A, which was stationary.	
Traffic Condition was heavy. All vehicles were stationary, with the exception exception of Vehicles B & C.	

DECLARATION

I/We declare the foregoing particulars are true in every respect.


 Policyholder's Signature
 Date & Time: March 9th, 2018


 Driver's Signature
 (if driver is not the policyholder)
 Date & Time: March 9th, 2018

 
 Reporting Centre Personnel's Signature
 Name: NORA KHA
 NRIC/FIN No.: S80347512

Accident Photo



Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/OD/0309/2018/GW
Date	:	10-Mar-18

Vehicle NOT IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name	:	Mr. Tsai Shang Liang Lex
Address	:	23 Soo Chow Way Singapore 575321
Telephone	:	HP +65 97266708
Type of Claim	:	Own Damage Claijms
Policy No.	:	2100446158-08
Vehicle No	:	SJD 5485 L
Model Code	:	Audi A6 1.8 TFSI ULTRA S
Model / Year	:	Dec-15
Engine No	:	CYG 010295
Chassis No	:	WAUZZZ4G2GN102256
Mileage	:	-
Date In	:	-
Liability	:	-
Excess Cost	:	-
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	8-Mar-18
Place of Accident	:	Thomson rd at PIE exit- infront of 376 Thomson Rd

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SJD 5485 L.

S/N	Nature of Jobs	Estimated Charges	Surveyor's Recommendation
1	To remove and transfer front wire harness for headlights, horns, fog lamps, outside temperature sensor and headlight washer assy, with parking aid.	S/N \$ 480.00 ✓	✓
2	To remove and renew front bumper, radiator grille, bonnet, lhs headlight assy, reinstall all parts removed.	\$ 2,100.00 ✓ 500	✓
3	To respray front bumper, bonnet.	\$ 1,800.00 ✓ 1100	✓
4	To carry out diagnostic check.	S/N \$ 192.00 ✓	✓
TOTAL LABOUR CHARGES		: \$ 4,572.00	

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SJD 5485 L.

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
1	FRONT BUMPER <i>Repair</i>	\$ 2,425.00	X
2	FRONT BUMPER LOWER GRILLE <i>3 new</i>	\$ 574.00	+
3	FRONT BUMPER LOCKING CLIP	\$ 62.00	✓
4	FRONT BUMPER TRIM <i>3 new</i>	\$ 260.00	✓
5	FRONT BUMPER FIXING PARTS	\$ 43.00	✓
6	RADIATOR GRILLE <i>1st</i>	\$ 1,697.00	- 1357.60
7	BONNET <i>Repair</i>	\$ 4,771.00	X
8	BONNET ATTACHMENT PARTS <i>3 new</i>	\$ 153.00	+
9	LED HEADLIGHT-LH	\$ 10,934.00	✓
10	FRONT CAR PLATE NO. <i>at</i>	S/N \$ 25.00	- 25
11	SUNDRIES <i>nn</i>	\$ 200.00	?
	TOTAL SPARE PARTS	: \$ 21,144.00	
	TOTAL LABOUR CHARGES	: \$ 4,572.00	
	GRAND TOTAL	: \$ 25,716.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

24961.20

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Name

Surveyed Date

Authorised Date

Excess Cost

Liability

Remarks

: Adrian Lij
: 12/03/18.
:
:
:
: Authorized Repairs, 04 Reps

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Please Note

- : This estimate is based on visual inspection of the affected vehicle. Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly. For inspection of vehicle, please refer to Ms Norah Khai at Tel:6768 9828 for appointment.

Yours faithfully,

Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Friday, 18 May 2018 8:09 AM
To: 'Boo seng yak'; Carrine Leong; Nora Khai; SUR
Subject: RE: FINAL REVISION - SJD5485L - OD AIG - SURVEYED 13 MAR 18

Dear Mr Boo,

Confirm repair cost of \$3899.80 before GST @ 4 days of repairs.

Kindly send us invoice and discharge voucher for us to close file.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Boo seng yak [mailto:boojohnny@gmail.com]

Sent: Thursday, 17 May 2018 7:00 PM

To: Adrian Ling (LKKAuto) <adrianling@lkkauto.com>; Veron Chen (LKKAuto) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>; Carrine Leong <carrine.leong@premiumauto.com.sg>; Nora Khai <nora.khai@premiumauto.com.sg>

Subject: FINAL REVISION - SJD5485L - OD AIG - SURVEYED 13 MAR 18

Hi Adrian and all,

Revised estimate is attached.

Please confirm repair cost of \$3899.80 @ 4 days of repairs.

Your early closure is well appreciated.

best regards - jb

Premium Automobiles Pte Ltd

55 Ubi Road 1, Singapore 408699

Tel : (65) 6366 2323 Fax : (65) 6841 1183

Supplementary Estimate 1

GST Reg No. 19-9902271-W

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Mr. Adrian Ling - Motor Claims Dept
Tel: 6841 0055 - Fax: 6256 4315


Estimate No.
Date
Service Advisor
Pages
Regn No
Model No

PA/OD/0309/2018/GW
13-Mar-18
Jeffery Tan
1
SJD 5485 L
Audi A6 1.8 TFSI ULTRA S

Quantity	Description	Unit Price	Amount
<u>Parts</u>			
1	Fog light cover - LHS <i>lt</i>	\$ 307.00	<i>245.20</i>
		<u>\$ 307.00</u>	
	TOTAL	\$ 307.00	

864.
Adrian Ling

For Premium Automobiles Pte Ltd



Authorised Signature

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/OD/0309/2018/GW
Date	:	10-Mar-18

Vehicle NOT IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Hi Adrian

4 days - ok - jb - 17 may 18

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name	:	Mr. Tsai Shang Liang Lex
Address	:	23 Soo Chow Way Singapore 575321
Telephone	:	HP +65 97266708
Type of Claim	:	Own Damage Claims
Policy No.	:	2100446158-08
Vehicle No	:	SJD 5485 L
Model Code	:	Audi A6 1.8 TFSI ULTRA S
Model / Year	:	Dec-15
Engine No	:	CYG 010295
Chassis No	:	WAUZZZ4G2GN102256
Mileage	:	-
Date In	:	-
Liability	:	-
Excess Cost	:	-
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	8-Mar-18
Place of Accident	:	Thomson rd at PIE exit- infront of 376 Thomson Rd

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SJD 5485 L.

S/N	Nature of Jobs	Estimated Charges	Surveyor's Recommendation
1	To remove and transfer front wire harness for headlights, horns, fog lamps, outside temperature sensor and headlight washer assy, with parking aid.	S/N \$ 480.00	\$ 480.00
2	To remove and renew front bumper, radiator grille, bonnet, lhs headlight assy, reinstall all parts removed.	\$ 2,100.00	\$ 500.00
3	To respray front bumper, bonnet.	\$ 1,800.00	\$ 1,100.00
4	To carry out diagnostic check.	S/N \$ 192.00	\$ 192.00
TOTAL LABOUR CHARGES		: \$ 4,572.00	\$ 2,272.00

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel: 6366 2323 Fax: 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SJD 5485 L.

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
1	FRONT BUMPER	\$ 2,425.00	
2	FRONT BUMPER LOWER GRILLE	\$ 574.00	
3	FRONT BUMPER LOCKING CLIP	\$ 62.00	
4	FRONT BUMPER TRIM	\$ 260.00	
5	FRONT BUMPER FIXING PARTS	\$ 43.00	
6	RADIATOR GRILLE	\$ 1,697.00	\$ 1,357.60
7	BONNET	\$ 4,771.00	
8	BONNET ATTACHMENT PARTS	\$ 153.00	
9	LED HEADLIGHT-LH	\$ 10,934.00	
10	FRONT CAR PLATE NO.	S/N \$ 25.00	\$ 25.00
11	Added parts - see attached	\$ 307.00	\$ 245.20
12	SUNDRIES	\$ 200.00	
	TOTAL SPARE PARTS	\$ 21,451.00	\$ 1,627.80
	TOTAL LABOUR CHARGES	\$ 4,572.00	\$ 2,272.00
	GRAND TOTAL	\$ 26,023.00	\$ 3,899.80

All charges are not inclusive of GST.

Legend: Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles Pte Ltd

55 Ubi Road 1, Singapore 408699

Tel : (65) 6366 2323 Fax : (65) 6841 1183

Supplementary Estimate 1

GST Reg No. 19-9902271-W

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Mr. Adrian Ling - Motor Claims Dept
Tel: 6841 0055 - Fax: 6256 4315

Estimate No.
Date
Service Advisor
Pages
Regn No
Model No

PA/OD/0309/2018/GW
13-Mar-18
Jeffery Tan
1
SJD 5485 L
Audi A6 1.8 TFSI ULTRA S

Quantity	Description	Unit Price	Amount
<u>Parts</u>			
1	Fog light cover - LHS	\$ 307.00	\$ 245.20
		\$ 307.00	\$ 245.20
	TOTAL	\$ 307.00	

For Premium Automobiles Pte Ltd

Authorised Signature

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Name :
Surveyed Date :
Authorised Date :
Excess Cost :
Liability :
Remarks :

Please Note

: This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the
progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims Dept
Yr Ref: SJD 5485 L

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/OD/0309/2018/MAS

23 May 2018

from
Telephone +65-
Telefax +65-
Email
Our department
Our Ref
Your Ref
Date

total pages

Dear Sir,

RE: INSURANCE CLAIM FOR SJD 5485 L, Audi A6 1.8 TFSI Ultra S-Tro

With reference to the above-mentioned vehicle, no **SJD 5485 L**, claimant,
Mr. Tsai Shang Liang Lex please find the related document per attached.

1. A copy of the Original invoice no. 85012518 – S\$4,172.79
2. A copy of the Discharge Voucher duly signed by client.

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encls

AIG – SJD 5485 L

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183



Premium Automobiles Pte Ltd

Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6836 2223
Main Telefax 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Telephone 6388 2223
Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408640
Telephone 6388 2223

Customer Service
Service Appointment
24-hour Breakdown Service
Email customer.care@premiumauto.com.sg

6366 2323
9828 1233

Page 1 11:33

INS TAX INVOICE
Company Reg. No. 199902271W
GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice: 85012518 Date : 21/05/2018 Order : SJD5485L Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
-------------------------------------------------------------------------------------------------------------------------------	-------------------------------------------------------------------------	------------------------------------------------------------------------------------------------------------------------------------------------

Regn No.: SJD5485L (V 28709) Regn Date: 30/12/2015 Mileage: 17352 WIP No.: 58352
Model: A6 1.8 TFSI ULTRA S tronic 4GC Chassis: WAUZZZ74G2GN102256 Engine: CY6 010295 Dept: U
VSB No.:
You have been assisted by :- UB-Carrine (87)

		Details	Qty	Unit Price	Amount
S	SUBLET	M: TO SUPPLY VEHICLE NUMBER PLATE.	25.00	1.00	25.00
S	BODYWORK	M: TO REMOVE AND TRANSFER FRONT WIRE HARNESS FOR HEADLIGHTS, HORNS, FOG LAMPS, OUTSIDE TEMPERATURE SENSOR AND HEADLIGHT WASHER ASSY, WITH PARKING AID	480.00	1.00	480.00
S	BODYWORK	M: TO REMOVE AND REPAIR FRONT BUMPER AND BONNET. RENEW RADIATOR GRILLE. REINSTALL ALL PARTS REMOVED	500.00	1.00	500.00
S	BODYWORK	M: TO RESPRAY FRONT BUMPER AND BONNET	1100.00	1.00	1,100.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK	192.00	1.00	192.00
X	A4G0853651AET94	GRILLE (A) Less 020%	1.00	1697.00	1,357.60
X	A4G0807647 T94	GRILL (A) Less 020%	1.00	306.50	245.20

Parts 1,602.80
Labour 0.00
Sublet 2,297.00
Menus 0.00
Lubricant 0.00

Sub-Total 3,899.80
7% GST 272.99
Grand Total 4,172.79



Received by

For & on behalf of
Premium Automobiles Pte Ltd

Customer

Premium Automobiles

Telefax

to **AIG Asia Pacific Insurance Pte Ltd**
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Motor Claims Dept
Yr Ref: **SJD 5485 L**

Norah Khai
6768 9828
6841 1183

Body Repair

PA/OD/0309/2018/JT
4 May 2018

from
Telephone +65-
Telefax +65-
Mobile +65-
Our department
Your Claim Ref
Our Ref
Date

1

total pages


RE : CLAIM – OWNER'S SATISFACTION/DISCHARGE VOUCHER

Make & Model : Audi A6 1.8 TFSI Ultra S-tronic
Vehicle Chassis No. : WAUZZZ4G2GN102256
Vehicle Regn No. : **SJD 5485 L**
Vehicle Mileage : 131352km
Vehicle Owner : Mr. Tsai Shang Liang Lex
Certificate No : 2100446158
Policy Excess : NIL
Accident Date : 8th March 2018
Place : Thomson Road @ PIE exit
Repair Cost : S 4,172.79
WIP No. : 58352
Repairer's Name : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Road 1
Singapore 408699
Telephone (65) 6366 2323
Telefax (65) 6841 1183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

Owner / Insured Signature : 
Time : _____
Date : 04/05/2018

REPUBLIC OF SINGAPORE DRIVING LICENCE

DRIVING NUMBER: S7169945E

Name
TSAI SHANG LIANG LEX

Birth Date: 11 Oct 1971
Issue Date: 06 Oct 2010

001899357H



REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S7169945E



Name

TSAI SHANG LIANG LEX

Race

CHINESE

Date of birth

11-10-1971

Country of birth

CHINA

Sex

M

S7169945E

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(es)

EFFECTIVE DATE

Class 3 Motor Cars=< 3000kg with =<7 passengers, exclusive of the driver; and other motor vehicles =< 2500kg 19 Nov 2005

Licence No: S7169945E

NP 428A



9089694

NRIC No: S7169945E



Nationality

AMERICAN

Date of issue

07-05-2010

Address

**23 SOO CHOW WAY
SINGAPORE 575321**



CERTIFICATE OF INSURANCE

AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : TSAI SHANG LIANG LEX
Period of Insurance : 30 Dec 2017 To 29 Dec 2018
Engine No. : CYG010295
Chassis No. : WAUZZZ4G2GN102256

Vehicle No. : SJD5485L
Policy No. : 2100446158-02
Endorsement No. :
Issued Date : 27 Dec 2017

ABOUT THE COVER

Make/Model : AUDI A6 1.8 TFSI ULTRA
Engine Capacity/Tonnage : 1,798.00 CC
Driver Restriction : NA
Sum Insured : Market Value
Off Peak Car : No
First Year of Registration : 2015
Insuring with COE/PAF : Yes

Person or Classes of Persons Entitled to Drive*

a) The Policyholder
b) Any other person who is driving on the Policyholder's order or with his/her permission.
This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.
You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDR") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition : All Age Condition

Limitation as to use*

Use only for social, domestic and pleasure purposes and for the Policyholder's business. This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS

Section 1
Fire - \$0 Own Damage - \$800 Theft - \$0 Flood Cover - \$0

Section 2
Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)

TSAI SHANG LIANG LEX - \$800 (Own Damage)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 408699 63662323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: United Overseas Bank Limited

I/We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles(Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0504125257

PREMIUM LEASING -OGHM

281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE

SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.


AIG Asia Pacific Insurance Pte. Ltd.
AUTHORISED REPRESENTATIVE

AIG Asia Pacific Insurance Pte. Ltd.

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	14 Mar 2018 15:29		14 Mar 2018 11:21 Edit Adj Rpt	\$3,899.80 Edit Estimates	\$3,899.80 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
CLAIM SUBFOLDER DETAILS <div> <div>[Created by insurer]</div> <div> Insured: TSAI SHANG LIANG LEX, ID: S7169945E, Tel: +6597266708, Email: LTSAI.SG@ICLOUD.COM Vehicle Reg. No.: SJD5485L Claim Type: OD / 9290760013SG </div> <div> Date of Loss: 08/03/2018 08:00 - :59 [26 Months and 8 Days From LTA Reg Date (Man Yr)] Policy/Cover Note No.: 2100446158-08 (Comprehensive) Excess: S\$0.00 </div> </div> <div> Repairer: Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911 Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Tr, Tinesh] Tinesh.Tr@aig.com Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 23/03/2018] Driver/Customer: TSAI SHANG LIANG LEX (46 / Male), NRIC: S7169945E, Tel: +6597266708 </div>				

[View All](#)
[Compose Case Mail](#)
ASSOCIATED MAIL RECEIVED

- AIG_SG (14/03/2018): SJD5485L / OD / 08/03/2018 / Coverage & Excess update

ALL ASSOCIATED TASKS

[View All](#)
[Search Tasks](#)
[Create New Task](#)
[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SJD5485L (9290760013SG)
OD
Mar 8 2018 8:15AM
[TSAI SHANG LIANG LEX]
Premium Automobiles Pte Ltd

[Upload Documents](#)
[Upload Photos](#)
[Compose New Letter](#)
[Upload Video](#)
[Upload Audio](#)

View View in Browser

1 per page

☒

Video			Thumbnail	Print
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		
1	09/03/18 18:47	Video - Accident <small>[Linked Accident Report Documents]</small>	Load MP4	<input checked="" type="checkbox"/>

3 per page

☒

Photos/Images			Thumbnail	Print
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		
1	14/03/18 15:23	General View	Load JPG	<input checked="" type="checkbox"/>
2	14/03/18 15:23	General View	Load JPG	<input checked="" type="checkbox"/>
3	14/03/18 15:23	General View	Load JPG	<input checked="" type="checkbox"/>
4	14/03/18 15:23	General View	Load JPG	<input checked="" type="checkbox"/>
5	14/03/18 15:23	General View	Load JPG	<input checked="" type="checkbox"/>
6	14/03/18 15:23	General View	Load JPG	<input checked="" type="checkbox"/>
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11	14/03/18 15:23	General View	Load JPG	<input checked="" type="checkbox"/>
12	14/03/18 15:23	General View	Load JPG	<input checked="" type="checkbox"/>
13	14/03/18 15:23	General View	Load JPG	<input checked="" type="checkbox"/>
14	14/03/18 15:23	General View	Load JPG	<input checked="" type="checkbox"/>
15	14/03/18 15:23	General View	Load JPG	<input checked="" type="checkbox"/>
16	14/03/18 15:23	General View	Load JPG	<input checked="" type="checkbox"/>
17	14/03/18 15:23	General View	Load JPG	<input checked="" type="checkbox"/>
18	14/03/18 15:23	General View	Load JPG	<input checked="" type="checkbox"/>
19	14/03/18 15:23	General View	Load JPG	<input checked="" type="checkbox"/>
20	14/03/18 15:23	General View	Load JPG	<input checked="" type="checkbox"/>
21	14/03/18 15:23	General View	Load JPG	<input checked="" type="checkbox"/>
22	14/03/18 15:23	General View	Load JPG	<input checked="" type="checkbox"/>



















1 per page

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Documentation			Thumbnail	Print
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		
1	14/03/18 15:31	Singapore Accident Statement	Load PDF	<input checked="" type="checkbox"/>
2	14/03/18 15:31	Certificate of Insurance	Load PDF	<input checked="" type="checkbox"/>
3	14/03/18 15:31	Insured's Driving License	Load PDF	<input checked="" type="checkbox"/>
4	14/03/18 15:31	MARK ESTIMATE	Load PDF	<input checked="" type="checkbox"/>
5	28/05/18 10:02	Discharge Voucher	Load PDF	<input checked="" type="checkbox"/>
6	28/05/18 10:02	Workshop Invoice	Load PDF	<input checked="" type="checkbox"/>
7	28/05/18 10:07	Supplementary	Load PDF	<input checked="" type="checkbox"/>

Linked Accident Report Documents

View View in Browser

Video			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	09/03/18 18:47	Video - Accident	 Load MP4	<input checked="" type="checkbox"/>
Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	09/03/18 19:06	Accident Statement	 Load HTM	<input checked="" type="checkbox"/>
Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	09/03/18 18:56	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
2	09/03/18 18:56	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
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4	09/03/18 18:56	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
5	09/03/18 18:56	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
6	09/03/18 18:56	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
7	09/03/18 18:56	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
8	09/03/18 18:56	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
9	09/03/18 18:56	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
10	09/03/18 18:56	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
11	09/03/18 18:56	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
12	09/03/18 18:56	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
13	09/03/18 18:56	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
14	09/03/18 18:56	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	09/03/18 19:04	Sketch Plan	 Load JPG	<input checked="" type="checkbox"/>
2	09/03/18 19:04	Sketch Plan #2	 Load JPG	<input checked="" type="checkbox"/>

Documents Checklist

DOCUMENTS CHECKLIST		Reset	Save	Print
There are no document checklists configured.				
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>				
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>				

LKK Auto Consultants Pte Ltd (Co.Reg No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.
AIG Building, 78 Shenton Way #07-16
Singapore 079120

Our File No: CC3/AIG18004806/AVBE2
Date: 28/05/2018

REFERENCE

Insured/Claimant: TSAI SHANG LIANG LEX Policy No: 2100446158-08
Date of Loss: 08/03/2018 Nature of Claim: OD Claim No: 9290760013SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SJD5485L** Engine No: CYG010295
Make & Model: AUDI A6, 1.8 TFSI Ultra (PI) (NAV) (A) Chassis No: WAUZZZ4G2GN102256
Reg. Date: 30/12/2015 (Man. Year: 2015) Odometer: 16481 km
Colour: White
Engine Capacity: 1798 cc
Market Value/New Car Price: S\$145,000.00
Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition: Yes

CONDITION OF TYRES

Front Tyre Size: 245/45 R18 Rear Tyre Size: 245/45 R18
Front Left Side: Goodyear 6 mm Rear Left Side: Goodyear 6 mm
Front Right Side: Goodyear 6 mm Rear Right Side: Goodyear 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	21,389.20	1,627.80	19,761.40	92.39
Miscellaneous Items	0.00	0.00	0.00	
Labour	4,572.00	2,272.00	2,300.00	50.31
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	25,961.20	3,899.80	22,061.40	84.98
+ GST 7.00/7.00% (S\$)	1,817.28	272.99	1,544.29	84.98
Nett Amount (S\$)	27,778.48	4,172.79	23,605.69	84.98

INSPECTION

Date of Assignment: 14/03/2018
Date Inspected: 13/03/2018 Inspected At: Premium Automobiles Pte Ltd (UBI)
55 Ubi Road 1
Singapore 408699

Estimated Period of Repair: 4.0 days

Adjuster: ADRIAN LING

Manager: VERON CHEN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

https://singapore.merimen.com/claims/index.cfm?fusebox=MTRadjuster&fuseaction=gen_... 28/5/2018

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER	Repair	2,425.00 FS	*- FS
2	1		*FRONT BUMPER LOWER GRILLE	Not Necessary	574.00 FS	*- FS
3	1		*FRONT BUMPER LOCKING CLIP	Not Necessary	62.00 FS	*- FS
4	1		*FRONT BUMPER TRIM	Not Necessary	260.00 FS	*- FS
5	1		*FRONT BUMPER FIXING PARTS	Not Necessary	43.00 FS	*- FS
6	1		*RADIATOR GRILLE	Cut	1,697.00 FS	*1,357.60 FS
7	1		*BONNET	Repair	4,771.00 FS	*- FS
8	1		*BONNET ATTACHMENT PARTS	Not Necessary	153.00 FS	*- FS
9	1		*LED HEADLIGHT - LH	Not Necessary	10,934.00 FS	*- FS
10	1		*FRONT CAR PLATE NO.	Cut	25.00 FS	*25.00 FS
11	1		*SUNDRIES	Not Necessary	200.00 FS	*- FS
12	1		*FOG LIGHT COVER - LHS	Cut	245.20 FS	*245.20 FS
Total Parts (S\$)					21,389.20	1,627.80

F=Franchise part. S=SpcNett.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO REMOVE AND TRANSFER FRONT WIRE HARNESS FOR HEADLIGHTS, HORNS, FOG LAMPS, OUTSIDE TEMPERATURE SENSOR AND HEADLIGHT WASHER ASSY, WITH PARKING AID	New	480.00	480.00
2	TO REMOVE AND RENEW FRONT BUMPER, RADIATOR GRILLE, BONNET, LHS HEADLIGHT ASSY, REINSTALL ALL PARTS REMOVED	New	2,100.00	500.00
3	TO RESPRAY FRONT BUMPER, BONNET	New	1,800.00	1,100.00
4	TO CARRY OUT DIAGNOSTIC CHECK	New	192.00	192.00
Gross Labour Cost (\$\$)			4,572.00	2,272.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >