

ASS. REC. BY:

REF: CS/GATI 800 4793 / Avbn | Special Instruction:

Surveyor:

ASSIGNMENT (Office)

From (Person): Rachel Tan of GAI Date/Time: 13/03/2018 4:57pm

Estimated Cost: Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: SGQ 3338J Insured: SKF 4763T

at Workshop m/s JEL Auto Tel: 9232 7457

of Blk 1 Kaki Bukit Ave 6 # 02-11

Policy No: Claim No: CLMOMVP00 0000 615

Sum Insured: Excess:

Make of Veh: D.O.A. 10/03/2018

(Client's Record)

CA / REV / REP. / REV 24 HRS 'wp'

H.O.P. Endorsement:

Date/Time: 13/03/2018 Person Contacted: An Xian Vehicle: IN/OUT

Date/Time	Action/Instruction (✓) Estimate
	SGQ 3338J - NA / GATI 8004750 / K4 DUA: 10/03/2018
	SKF 4763T - " "
15/3/18	Informed Rachel pending workshop est by email
22/3/18	Adrian confirmed LS \$ 2200 (Red 3032, 587D)
22/3/18	Email preli revised to Rachel

ASS. REC. BY: Adrian Ling

REF:

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: _____

at Workshop m/s _____

of _____

Insured: _____

Policy No. _____

Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value: _____

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: _____ days Res.: Yes or No

Lum Sum: _____ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: _____ Person Contacted: _____

Veh No: SGQ3338J Yr Regn: 2016 / Jan.

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover / Truck / Trailer or

Make: Mercedes Benz CLA200 c.c. 1595

Colour: Brown. A/C: Insured / Std / NI / NA

Sp. Reading: 63224. T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: NDD1174324298634.

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 225/40R18.

R: 225/40R18

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI / TOYO / YOKO or Continental

Front _____ Rear _____

R/Bal. 06 mm R/Bal. 06 mm

L/Bal. 06 mm L/Bal. 06 mm

D.O.A. _____ D.O.I. 13/03/18.

Survey held at JEC.

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	<u>TP Great American.</u>

RECEIVED 23 MAR 2018

Date/Time, File Pass to? : Preli. Report : Final Report

1) _____
Date/Time, File Return to?
2) 23/3 - typist

Report Format : TP
Lump Sum / I.B.I: (\$) 22000

Days Of Repair: 3
Resurvey No. of Trip: 1

Add Fee: : Site Insp (\$) : Interview (\$) : Tech. Invs (\$) : Weekend (\$)

Survey Fee:	
Transportation:	
_____ S + RS _____ SI	
Photos	
Others	
TOTAL	<u>250</u>

Survey Department Check List (Case Handler)

Reference No.: CS | GAI | 800 4793 | Avb
 Policy Type: OD / TP / TP RES / TL / EVA

Case Handler

Typist

Admin (_____ **):** Case handler to make sure all information created by the assignment team are **ACCURATE**.

(1) Office Assign Form		Y-Date	N-Date	Y-Date	N-Date
C	Reference No.	✓			
C	Customer Code				
N	Assign From				
C	Assign Date	✓			
C	Veh No (Inspected)	✓			
C	Veh No (Insured)	✓			
C	D.O.A	✓			
C	Policy No				
C	Claim No	✓			
C	Insurance Authorisation (CA /REV/REP)				
C	Report Type	✓			
C	Weekend Charges				
N	Survey held at/Repairer	✓			
C	Excess				

Surveyor (_____ **):** Case handler to make sure the surveyor completed all required information.

(1) Assignment Form		Y-Date	N-Date	Y-Date	N-Date
C	Vehicle No	✓			
C	Regn Month/Year	✓			
N	Vehicle Type	✓			
N	Make & Model	✓			
C	Engine Capacity. (C.C)	✓			
N	Colour	✓			
C	Odometer. (Sp.Reading)	✓			
C	Chassis No	✓			
N	General Condition	✓			
N	Steering	✓			
N	Brake	✓			
N	Modification (Modi)	✓			
C	Tyre Size	✓			
N	Tyre Make	✓			
C	Tyre Balance	✓			
C	Date of inspection	✓			
N	Survey held	✓			
N	Des.of Damages	✓			

(2) System - (Views/Merimen)		Y-Date	N-Date	Y-Date	N-Date
C	Damaged Vehicle Photographs Uploaded	✓			

(3) Workshop Estimate/Assignment Form		Y-Date	N-Date	Y-Date	N-Date
N	ALL Parts condition	✓			
C	Market Value for OD cases				
C	Estimate Repair Cost for PRI (RSI, TMI, MSIG)				
C	Days of repair	✓			
C	Finalised Amount	✓			
C	Re-inspection Cases to Finalize within 5 Days				

(4) System - (Views/Merimen)		Y-Date	N-Date	Y-Date	N-Date
C	Resurvey photo Uploaded	✓			

Check By: VERON 20/3/18
 Case Handler Date

*C: Critical *N: Non-Critical



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

GREAT AMERICAN INSURANCE COMPANY

Ref : CS/GAI18004793/Avb

3 TEMASEK AVENUE
#16-01 CENTENNIAL TOWER
SINGAPORE 039190

Date : 13-03-2018



Code : GAI

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SKF 4763T	Veh. Inspected	SGQ 3338J
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From	RACHEL TAN	Assign Date	13/03/2018

2. Vehicle Particulars & Condition

Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

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5. General Information

Accident Date	10/03/2018	Inspection Date	13/03/2018
Survey held at	JEC AUTOMOTIVE 1 KAKI BUKIT AVENUE 6 #02-11 AUTOBAY SINGAPORE 417883		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
--

Veron Chen (LKKAuto)

From: Tan, Rachel <Rachel.Tan@sg.gaig.com>
Sent: Friday, 23 March 2018 2:56 PM
To: Veron Chen (LKKAuto)
Subject: RE: SGQ 3338J v SKF 4763T (GA) ORef: KSG/4613/2018/D/ct

CLMOMVP000000615

From: Veron Chen (LKKAuto) [mailto:veronchen@lkkauto.com]
Sent: Thursday, March 22, 2018 12:58 PM
To: Tan, Rachel <Rachel.Tan@sg.gaig.com>
Cc: SUR <sur@lkkauto.com>
Subject: RE: SGQ 3338J v SKF 4763T (GA) ORef: KSG/4613/2018/D/ct

Dear Rachel,

Enclosed preliminary revised of vehicle SGQ 3338J
Date of survey: 13/3/2018
Number of days:3 days

Please provides us the claim number.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)
Sent: Thursday, 15 March 2018 10:01 AM
To: 'Tan, Rachel' <Rachel.Tan@sg.gaig.com>
Cc: SUR <sur@lkkauto.com>
Subject: RE: SGQ 3338J v SKF 4763T (GA) ORef: KSG/4613/2018/D/ct

Dear Rachel,

Please be informed that we have inspected the vehicle SGQ 3338J on 13/3/2018 .

We are pending estimate from repairer.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

From: Catherine Chong (LKK Auto) [mailto:admin-d@lkkauto.com]
Sent: Tuesday, 13 March, 2018 7:41 PM
To: 'Tan, Rachel' <Rachel.Tan@sg.gaig.com>
Cc: 'LKK Assignments' <assignments@lkkauto.com>; 'SUR' <sur@lkkauto.com>
Subject: RE: SGQ 3338J v SKF 4763T (GA) ORef: KSG/4613/2018/D/ct

Dear Rachel,

Thank you for the assignment.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan, Rachel [mailto:Rachel.Tan@sg.gaig.com]
Sent: Tuesday, 13 March, 2018 4:57 PM
To: cindy.tan@kannansg.com.sg
Cc: LKK Assignments <assignments@lkkauto.com>
Subject: FW: SGQ 3338J v SKF 4763T (GA) ORef: KSG/4613/2018/D/ct

Without Prejudice

Dear Cindy
Contents of your email noted.

Dear LKK/ Adrian Ling
Please accept assignment as SJE.

Regards
Rachel Tan
Executive, Motor Claims, Great American Insurance Company
Tel: 6804 7846

From: Cindy Tan [mailto:cindy.tan@kannansg.com.sg]
Sent: Tuesday, March 13, 2018 4:46 PM
To: Tan, Rachel <Rachel.Tan@sg.gaig.com>
Subject: RE: SGQ 3338J v SKF 4763T (GA) ORef: KSG/4613/2018/D/ct

Dear Sirs / Mdm

WITHOUT PREJUDICE

**RE: PROPERTY DAMAGE CLAIM
CLAIMANT: DAIMLERFLEET MANAGEMENT SINGAPORE PTE LTD
ACCIDENT INVOLVING VEH NO. SGQ 3338J & SKF 4763T ALONG PAYA LEBAR ROAD ON 10 MARCH 2018 AT
1250 HRS
PRE-REPAIR INSPECTION NOTICE**

We refer to the above matter and to your email of even date.

We are instructed to propose using Mr Adrian Ling from LKK Auto Consultants as the single joint expert as listed in your said email.

Kindly contact Ah Xian – 9232 7457 to arrange for the pre-repair inspection soonest possible.

Regards

Cindy Tan

M/S KANNAN SG
Advocates & solicitors
50 Chin Swee Road
#08-03 Thong Chai Building
Singapore 169874

TEL: (+65) 6429 0253
FAX: (+65) 6223 1660

IMPORTANT: THIS E-MAIL IS INTENDED ONLY FOR THE USE OF THE ADDRESSEE AND MAY CONTAIN CONFIDENTIAL INFORMATION AND/OR MAY BE COVERED BY PROFESSIONAL PRIVILEGE. IT MUST NOT BE READ, USED OR DISCLOSED BY ANY PERSON OTHER THAN THE ADDRESSEE(S) NAMED. IF YOU HAVE RECEIVED THIS E-MAIL IN ERROR, PLEASE NOTIFY US IMMEDIATELY BY TELEPHONE (COLLECT INTERNATIONAL CALL IF APPROPRIATE) AT (+65) 6429 0252 OR BY E-MAIL AND DELETE THE E-MAIL IMMEDIATELY. THANK YOU.

From: Tan, Rachel [<mailto:Rachel.Tan@sg.gaig.com>]
Sent: Tuesday, 13 March, 2018 2:51 PM
To: cindy.tan@kannansg.com.sg
Subject: RE: SGQ 3338J v SKF 4763T (GA) ORef: KSG/4613/2018/D/ct

Without Prejudice

Hi Cindy

We append the following list of our panel surveyors:-

1. AJAX Adjusters & Surveyors Pte Ltd
2. L.B.S. Automotive Appraisal Pte Ltd
3. Priority Services
4. RT Appraisal Pte Ltd
5. LKK Auto Consultants
6. JP KNIGHTS PTE LTD

Kindly let us know which SJE is selected and furnish the estimates for the survey to be carried out.

Regards
Rachel Tan
Executive, Motor Claims, Great American Insurance Company
Tel: 6804 7846

From: Cindy Tan [<mailto:cindy.tan@kannansg.com.sg>]
Sent: Tuesday, March 13, 2018 2:34 PM
To: General Claims <GeneralClaims@sg.gaig.com>
Cc: Ng, Sharon <Sharon.Ng@sg.gaig.com>
Subject: RE: SKF 4763T ORef: KSG/4613/2018/D/ct

Dear Sirs / Mdm

WITHOUT PREJUDICE

RE: PROPERTY DAMAGE CLAIM
CLAIMANT: DAIMLERFLEET MANAGEMENT SINGAPORE PTE LTD
ACCIDENT INVOLVING VEH NO. SGQ 3338J & SKF 4763T ALONG PAYA LEBAR ROAD ON 10 MARCH 2018 AT 1250 HRS
PRE-REPAIR INSPECTION NOTICE

We act for M/s Daimlerfleet Management Singapore Pte Ltd, the owners of motor vehicle No. SGQ 3338J, which was involved in the aforesaid accident.

As a result of the accident, our clients' vehicle has been damaged. Before our clients proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle at our clients' workshop. The details are as follows:-

Place: M/s JEC Auto Service
1 Kaki Bukit Avenue 6
#02-11 Autobay@Kaki Bukit
Singapore 417883

Contact Person: Ah Xian – 9232 7457

If we do not receive any reply from you within the stipulated timeline, our clients shall proceed to repair the vehicle without further reference to you.

Kindly revert.

Regards

Cindy Tan

M/S KANNAN SG
Advocates & solicitors
50 Chin Swee Road
#08-03 Thong Chai Building
Singapore 169874

TEL: (+65) 6429 0253
FAX: (+65) 6223 1660

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Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Thursday, 22 March 2018 12:58 PM
To: 'Tan, Rachel'
Cc: SUR
Subject: RE: SGQ 3338J v SKF 4763T (GA) ORef: KSG/4613/2018/D/ct
Attachments: SGQ 3338J PRELI REVISED.pdf

Dear Rachel,

Enclosed preliminary revised of vehicle SGQ 3338J
Date of survey: 13/3/2018
Number of days:3 days

Please provides us the claim number.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)
Sent: Thursday, 15 March 2018 10:01 AM
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Subject: RE: SGQ 3338J v SKF 4763T (GA) ORef: KSG/4613/2018/D/ct

Dear Rachel,

Please be informed that we have inspected the vehicle SGQ 3338J on 13/3/2018 .

We are pending estimate from repairer.

Best Regards,

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Cc: 'LKK Assignments' <assignments@lkkauto.com>; 'SUR' <sur@lkkauto.com>
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Dear Rachel,

Thank you for the assignment.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

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Cc: LKK Assignments <assignments@lkkauto.com>

Subject: FW: SGQ 3338J v SKF 4763T (GA) ORef: KSG/4613/2018/D/ct

Without Prejudice

Dear Cindy

Contents of your email noted.

Dear LKK/ Adrian Ling

Please accept assignment as SJE.

Regards

Rachel Tan

Executive, Motor Claims, Great American Insurance Company

Tel: 6804 7846

From: Cindy Tan [<mailto:cindy.tan@kannansg.com.sg>]

Sent: Tuesday, March 13, 2018 4:46 PM

To: Tan, Rachel <Rachel.Tan@sg.gaig.com>

Subject: RE: SGQ 3338J v SKF 4763T (GA) ORef: KSG/4613/2018/D/ct

Dear Sirs / Mdm

WITHOUT PREJUDICE

RE: PROPERTY DAMAGE CLAIM

CLAIMANT: DAIMLERFLEET MANAGEMENT SINGAPORE PTE LTD

ACCIDENT INVOLVING VEH NO. SGQ 3338J & SKF 4763T ALONG PAYA LEBAR ROAD ON 10 MARCH 2018 AT 1250 HRS

PRE-REPAIR INSPECTION NOTICE

We refer to the above matter and to your email of even date.

We are instructed to propose using Mr Adrian Ling from LKK Auto Consultants as the single joint expert as listed in your said email.

Kindly contact Ah Xian – 9232 7457 to arrange for the pre-repair inspection soonest possible.

Regards

Cindy Tan

M/S KANNAN SG
Advocates & solicitors
50 Chin Swee Road
#08-03 Thong Chai Building
Singapore 169874

TEL: (+65) 6429 0253
FAX: (+65) 6223 1660

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To: cindy.tan@kannansg.com.sg
Subject: RE: SGQ 3338J v SKF 4763T (GA) ORef: KSG/4613/2018/D/ct

Without Prejudice

Hi Cindy

We append the following list of our panel surveyors:-

1. AJAX Adjusters & Surveyors Pte Ltd
2. L.B.S. Automotive Appraisal Pte Ltd
3. Priority Services
4. RT Appraisal Pte Ltd
5. LKK Auto Consultants
6. JP KNIGHTS PTE LTD

Kindly let us know which SJE is selected and furnish the estimates for the survey to be carried out.

Regards
Rachel Tan
Executive, Motor Claims, Great American Insurance Company
Tel: 6804 7846

From: Cindy Tan [<mailto:cindy.tan@kannansg.com.sg>]
Sent: Tuesday, March 13, 2018 2:34 PM
To: General Claims <GeneralClaims@sg.gaig.com>
Cc: Ng, Sharon <Sharon.Ng@sg.gaig.com>
Subject: RE: SKF 4763T ORef: KSG/4613/2018/D/ct

Dear Sirs / Mdm **WITHOUT PREJUDICE**

**RE: PROPERTY DAMAGE CLAIM
CLAIMANT: DAIMLERFLEET MANAGEMENT SINGAPORE PTE LTD
ACCIDENT INVOLVING VEH NO. SGQ 3338J & SKF 4763T ALONG PAYA LEBAR ROAD ON 10 MARCH 2018 AT 1250 HRS**

PRE-REPAIR INSPECTION NOTICE

We act for M/s Daimlerfleet Management Singapore Pte Ltd, the owners of motor vehicle No. SGQ 3338J, which was involved in the aforesaid accident.

As a result of the accident, our clients' vehicle has been damaged. Before our clients proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle at our clients' workshop. The details are as follows:-

Place: M/s JEC Auto Service
1 Kaki Bukit Avenue 6
#02-11 Autobay@Kaki Bukit
Singapore 417883

Contact Person: Ah Xian – 9232 7457

If we do not receive any reply from you within the stipulated timeline, our clients shall proceed to repair the vehicle without further reference to you.

Kindly revert.

Regards

Cindy Tan

M/S KANNAN SG
Advocates & solicitors
50 Chin Swee Road
#08-03 Thong Chai Building
Singapore 169874

TEL: (+65) 6429 0253
FAX: (+65) 6223 1660

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Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: Please Advised
Our ref: CS/GAI18004793/Avb

Date : 22/3/2018

The Motor Claims Department
M/s: GREAT AMERICAN INSURANCE COMPANY

Without Prejudice

Dear Sir/Madam,

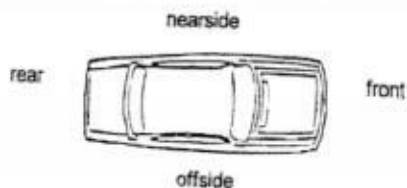
PRELIMINARY ADVICE OF VEHICLE NO. SGQ 3338J

We thank you for your instruction on 13/3/2018

Please be informed that we had conducted the inspection of the above mentioned vehicle on 13/3/2018 at the premises of M/s JEC AUTOMOTIVE and have the following to report:-

Workshop Estimate Amount	: S\$5,232.00
Revised Estimate Amount	: S\$2,200.00 (LUMP SUM)
"Check" Items Amount	: S\$
Market Value	: S\$
LTA Reimbursement Value	: S\$
Nett Value	: S\$

Description of Damage:
The vehicle sustained damages at the rear portion.



Comments/Present Status:
Damages Consistent

Yours faithfully,

ADRIAN LING WAI PING
B.Eng,AMSOE,AMIRTE,AMSAE-A,M.MATAI
Licensed Appraiser

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Thursday, 15 March 2018 10:01 AM
To: 'Tan, Rachel'
Cc: SUR
Subject: RE: SGQ 3338J v SKF 4763T (GA) ORef: KSG/4613/2018/D/ct

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Best Regards,

Veron Chen | Case Handler

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Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan, Rachel [<mailto:Rachel.Tan@sg.gaig.com>]
Sent: Tuesday, 13 March, 2018 4:57 PM
To: cindy.tan@kannansg.com.sg
Cc: LKK Assignments <assignments@lkkauto.com>
Subject: FW: SGQ 3338J v SKF 4763T (GA) ORef: KSG/4613/2018/D/ct

Without Prejudice

Dear Cindy
Contents of your email noted.

Dear LKK/ Adrian Ling

Please accept assignment as SJE.

Regards

Rachel Tan

Executive, Motor Claims, Great American Insurance Company

Tel: 6804 7846

From: Cindy Tan [mailto:cindy.tan@kannansg.com.sg]

Sent: Tuesday, March 13, 2018 4:46 PM

To: Tan, Rachel <Rachel.Tan@sg.gaig.com>

Subject: RE: SGQ 3338J v SKF 4763T (GA) ORef: KSG/4613/2018/D/ct

Dear Sirs / Mdm

WITHOUT PREJUDICE

RE: PROPERTY DAMAGE CLAIM

CLAIMANT: DAIMLERFLEET MANAGEMENT SINGAPORE PTE LTD

ACCIDENT INVOLVING VEH NO. SGQ 3338J & SKF 4763T ALONG PAYA LEBAR ROAD ON 10 MARCH 2018 AT 1250 HRS

PRE-REPAIR INSPECTION NOTICE

We refer to the above matter and to your email of even date.

We are instructed to propose using Mr Adrian Ling from LKK Auto Consultants as the single joint expert as listed in your said email.

Kindly contact Ah Xian – 9232 7457 to arrange for the pre-repair inspection soonest possible.

Regards

Cindy Tan

M/S KANNAN SG

Advocates & solicitors

50 Chin Swee Road

#08-03 Thong Chai Building

Singapore 169874

TEL: (+65) 6429 0253

FAX: (+65) 6223 1660

IMPORTANT: THIS E-MAIL IS INTENDED ONLY FOR THE USE OF THE ADDRESSEE AND MAY CONTAIN CONFIDENTIAL INFORMATION AND/OR MAY BE COVERED BY PROFESSIONAL PRIVILEGE. IT MUST NOT BE READ, USED OR DISCLOSED BY ANY PERSON OTHER THAN THE ADDRESSEE(S) NAMED. IF YOU HAVE RECEIVED THIS E-MAIL IN ERROR, PLEASE NOTIFY US IMMEDIATELY BY TELEPHONE (COLLECT INTERNATIONAL CALL IF APPROPRIATE) AT (+65) 6429 0252 OR BY E-MAIL AND DELETE THE E-MAIL IMMEDIATELY. THANK YOU.

From: Tan, Rachel [mailto:Rachel.Tan@sg.gaig.com]

Sent: Tuesday, 13 March, 2018 2:51 PM

To: cindy.tan@kannansg.com.sg

Subject: RE: SGQ 3338J v SKF 4763T (GA) ORef: KSG/4613/2018/D/ct

Without Prejudice

Hi Cindy

We append the following list of our panel surveyors:-

1. AJAX Adjusters & Surveyors Pte Ltd
2. L.B.S. Automotive Appraisal Pte Ltd
3. Priority Services
4. RT Appraisal Pte Ltd
5. LKK Auto Consultants
6. JP KNIGHTS PTE LTD

Kindly let us know which SIE is selected and furnish the estimates for the survey to be carried out.

Regards

Rachel Tan

Executive, Motor Claims, Great American Insurance Company

Tel: 6804 7846

From: Cindy Tan [mailto:cindy.tan@kannansg.com.sg]

Sent: Tuesday, March 13, 2018 2:34 PM

To: General Claims <GeneralClaims@sg.gaig.com>

Cc: Ng, Sharon <Sharon.Ng@sg.gaig.com>

Subject: RE: SKF 4763T ORef: KSG/4613/2018/D/ct

Dear Sirs / Mdm

WITHOUT PREJUDICE

RE: PROPERTY DAMAGE CLAIM

CLAIMANT: DAIMLER FLEET MANAGEMENT SINGAPORE PTE LTD

ACCIDENT INVOLVING VEH NO. SGQ 3338J & SKF 4763T ALONG PAYA LEBAR ROAD ON 10 MARCH 2018 AT 1250 HRS

PRE-REPAIR INSPECTION NOTICE

We act for M/s Daimlerfleet Management Singapore Pte Ltd, the owners of motor vehicle No. SGQ 3338J, which was involved in the aforesaid accident.

As a result of the accident, our clients' vehicle has been damaged. Before our clients proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle at our clients' workshop. The details are as follows:-

Place: M/s JEC Auto Service
1 Kaki Bukit Avenue 6
#02-11 Autobay@Kaki Bukit
Singapore 417883

Contact Person: Ah Yian - 9332 7457

If we do not receive any response from you within the stipulated timeline, our clients shall proceed to repair the vehicle without further reference to you.

Kindly revert.

Regards

Cindy Tan

M/S KANNAN SG

Advocates & solicitors
50 Chin Swee Road
#08-03 Thong Chai Building
Singapore 169874

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Nivitha (LKK Auto)

From: Tan, Rachel <Rachel.Tan@sg.gaig.com>
Sent: Tuesday, 13 March 2018 4:57 PM
To: cindy.tan@kannansg.com.sg
Cc: LKK Assignments
Subject: FW: SGQ 3338J v SKF 4763T (GA) ORef: KSG/4613/2018/D/ct

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Executive, Motor Claims, Great American Insurance Company
Tel: 6804 7846

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Sent: Tuesday, March 13, 2018 4:46 PM
To: Tan, Rachel <Rachel.Tan@sg.gaig.com>
Subject: RE: SGQ 3338J v SKF 4763T (GA) ORef: KSG/4613/2018/D/ct

Dear Sirs / Mdm **WITHOUT PREJUDICE**

RE: PROPERTY DAMAGE CLAIM
CLAIMANT: DAIMLERFLEET MANAGEMENT SINGAPORE PTE LTD
ACCIDENT INVOLVING VEH NO. SGQ 3338J & SKF 4763T ALONG PAYA LEBAR ROAD ON 10 MARCH 2018 AT 1250 HRS
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Executive, Motor Claims, Great American Insurance Company
Tel: 6804 7846

From: Cindy Tan [mailto:cindy.tan@kannansg.com.sg]
Sent: Tuesday, March 13, 2018 2:34 PM
To: General Claims <GeneralClaims@sg.gaig.com>
Cc: Ng, Sharon <Sharon.Ng@sg.gaig.com>
Subject: RE: SKF 4763T ORef: KSG/4613/2018/D/ct

Dear Sirs / Mdm

WITHOUT PREJUDICE

**RE: PROPERTY DAMAGE CLAIM
CLAIMANT: DAIMLERFLEET MANAGEMENT SINGAPORE PTE LTD
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13/03 2018 TUE 16:00 FAX

MSME18034702 / SME Motor Pte Ltd - Kaki Bukit
 ENTRY DATE & TIME: 13/03/2018 15:46
 SUBMITTED BY: Chia Pei Ying

Your NCD will be affected due to late reporting
 Actual e-Filing Submission Date & Time: 13/03/2018 16:13

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report 13/03/2018 15:46
 Date Of Accident 10/03/2018 12:50
 Exact Location Of Accident PAYA LEBAR RD
 Country/State of Loss SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number SGQ3338J
 Insured Policyholder
 Name Of Registered Owner DAMIER FLEET MANAGEMENT SINGAPORE PTE LTD
 Co Reg No 199803778Z
 Email Address NOEMAIL
 Mobile Phone No
 Alternative Phone No OFFICE-68498145
 Vehicle Particulars
 Manufacturer MERCEDES-BENZ
 Model C200
 Exact Purpose for which vehicle was being used at time of accident
 Are you claiming under your own insurance policy for repair to your vehicle? NO
 If No, Please state action to be taken THIRD PARTY
 Vehicle Category PRIVATE CAR

Insurance Company

Name of Insurance Company AIG ASIA PACIFIC INSURANCE PTE. LTD.
 Type Of Coverage COMPREHENSIVE
 Fleet Policy NO
 Policy Number 999994843/100782243-00000
 Cover Note Number

Driver

Name of Driver LIM XIAO CHUAN
 NRIC No S8028723B
 Date Of Birth 21/09/1980
 Occupation INDOOR
 Date Of Driving Pass 19/05/2001
 Driving Experience 16 YEARS AND 9 MONTHS
 Gender MALE
 Mobile Number (LOCAL) +65-81888770
 Fax Number
 Contact Number
 EMail Address NOEMAIL

13/03 2018, TUE 16:01 FAX

Address 23 COMPASSVALE ROAD #08-25
 Postcode 544755
 Was driver an employee of the Insured's Company YES
 If No, Relationship of the Driver with the Insured
 Vehicle Registration Number of Driver's Own Vehicle -
 Insurance Company of Driver's Own Vehicle -

General Information of the Accident

Type Of Accident COLLISION - HEAD TO REAR
 Weather Conditions CLEAR
 Road Surface DRY

Other Information

Was any foreign vehicle involved in this accident? NO
 Number of vehicles involved in the accident
 Was any body injured in the Accident? YES
 Was any injured conveyed to hospital by ambulance? NO
 Was any other material or property damaged? YES
 I have been approached by unknown person(s) soliciting/offering accident claims assistance. NO
 Number of Passengers (Including Driver) 2
 Passenger 1 NAME: : MAY KOH CHENG MUI
 GENDER: : FEMALE

Details of Police Action

Was the accident reported to the police? NO
 If Yes, Please state which Police Station
 Was notice of intended Prosecution given? NO
 If Yes, against whom?

Circumstances of Accident

ON 10/03/2018 AT AROUND 12.50PM, I WAS TRAVELLING ALONG PAYA LEBAR ROAD AND STOPPED AT THE JUNCTION OF PAYA LEBAR ROAD AND PIE BECAUSE OF RED LIGHT. AFTER A FEW SECONDS, A CAR CAME FROM BEHIND AND HIT INTO THE BACK OF MY CAR.

Attachment(s)

Are accident photos available for attachment? YES
 Was there any video captured by Car Camera? NO
 Was there any audio recorded? NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number SKF4763T
 Vehicle Make/Model/Colour VEHICLE B
 Details Of Properties PRIVATE CAR
 Vehicle Category
 Name of Driver
 NRIC/Passport Number
 Contact Number 87231473
 Address
 Postcode
 Insurance Company Name
 Nature Of Damage

13/03 2018 TUE 16:01 FAX

No. Of Passenger (Including Driver)

DETAILS OF INJURED PERSON 1

Name LIM XIAO CHUAN
Approximate Age
Injuries Sustain
Injured person in which vehicle? SGQ3338J
Were seat belts worn?
Was this injured conveyed to hospital by ambulance?
Address
Postcode

Sketch Plan Pg. 1

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This form must be completed by the Policyholder and/or the Authorized Driver.
3. Information provided must be as truthful and accurate as possible. Any willful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. Filing here and acceptance of this form by insurance companies is not an admission of policy liability on the part of the insured or companies.
5. Any like recording may be referred to the Police for investigation.
6. This report will be forwarded by the Insurers of the SIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodging of this report to the Insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My Insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this form and any other personal information provided by me or possessed by my Insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all Insurer(s) who have insured vehicle(s) involved in this accident (all Insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Regulatory Authority of Singapore and any relevant government agency/authority (such as the police), for the purposes of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any remaining investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data absolute to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all Insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes;
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims;
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all Insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated; or
 - (ii) for complying with requirements under any regulations, laws or court orders.



Policyholder's Signature
Date & Time: 12/3/18

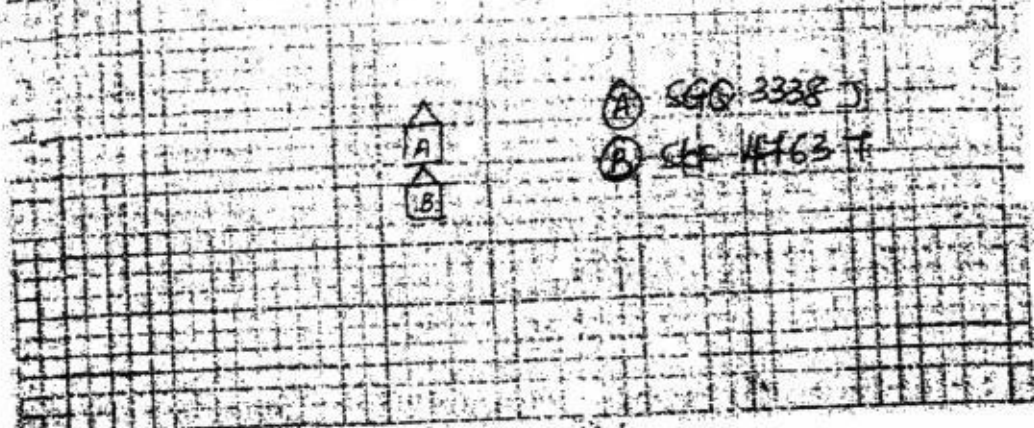
Driver's Signature
(If driver is not the policyholder)
Date & Time

Reporting Centre Personnel's Signature
Name:
NRG/RN No.:

JEC

Sketch Plan #2 Pg. 1

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

On 10 March 2018 at around 12.50pm, I was travelling along
 Pava Lebar Road, and stopped at the junction of Pava Lebar
 Road and PIE because of red light. After a few seconds, a car
 came from behind and hit into the back of my car.

DECLARATION

Under the foregoing particulars are true in every respect

[Signature]
 Policyholder's Signature
 Date & Time: 12/3/18

[Signature]
 Driver's Signature
 (If driver is not the policyholder)
 Date & Time:

Reporting Centre Personnel's Signature
 Name:
 NRIC/PPN No.:

TP Great American
Veron

S6Q3338J
Mercedes Benz CLA200
WDD1179432N298634

Rear Bumper Deformed	1285 ✓
Rear Bumper Clips ^{new}	50 ✓
Rear Bumper Side Holder x 02 ^{Not new}	58 x 2 = 116 X
Rear Bumper Lower Garnish ^{cut}	278 -
Rear Bumper Reinforcement ^{Dented}	585 -
Rear Bumper Lower "Chrome Moulding" ^{Not new}	408 X
Reverse Sensor x 04	280 x 4 = 1120 ²⁵⁰
Rear Exhaust Chrome Pipe x 02 ^{Not new}	185 x 2 = 370 X

LKK Auto Consultant is hereby notifying the Repairer of the following:

- To resurvey before after spray painting
- To display damaged parts during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:

Panel Beating.
Spray Painting.
Wiring
To remove reverse sensor

~~400~~ 200
~~400~~ 250
~~50~~ 30
~~150~~ 60

532

List: 2468
Less 10%: 2221.20
Labour: 570
total: 2761.20
k/s: 2.2K.
030 days.

2.2K



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

GREAT AMERICAN INSURANCE COMPANY

Ref : CS/GAI18004793/Avbn2

3 TEMASEK AVENUE
#16-01 CENTENNIAL TOWER
SINGAPORE 039190

Date : 27-03-2018



Code : GAI

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SKF 4763T	Veh. Inspected	SGQ 3338J
Policy No.		Coverage (\$)	0.00
Claim No.	CLMOMVP000000615	Excess (\$)	0.00
Assign From	RACHEL TAN	Assign Date	13/03/2018

2. Vehicle Particulars & Condition

Make & Model	MERCEDES BENZ CLA200	c.c	1595
Engine No.	HIDDEN	Year of Reg.	2016
Chassis No.	WDD1179432N299634	Colour	BROWN
Odometer	63224	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	GOOD		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	225/40 R18	CONTINENTAL	6 mm
L/H Front Tyre	225/40 R18	CONTINENTAL	6 mm
R/H Rear Tyre	225/40 R18	CONTINENTAL	6 mm
L/H Rear Tyre	225/40 R18	CONTINENTAL	6 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION.
DAMAGES SEE DETAILS.

5. General Information

Accident Date	10/03/2018	Inspection Date	13/03/2018
Survey held at	JEC AUTOMOTIVE 1 KAKI BUKIT AVENUE 6 #02-11 AUTOBAY SINGAPORE 417883		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS.
B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	3 Working Days
-------------------------------------	-----------------------



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SGQ 3338J

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	REAR BUMPER	DEFORMED	1,285.00	1,285.00
1	REAR BUMPER CLIPS	NECESSARY	50.00	50.00
2	REAR BUMPER SIDE HOLDER @\$58.00	NOT NECESSARY	116.00	-
1	REAR BUMPER LOWER GARNISH	CUT	298.00	298.00
1	REAR BUMPER REINFORCEMENT	DENTED	585.00	585.00
1	REAR BUMPER LOWER CHROME MOULDING	NOT NECESSARY	408.00	-
4	REVERSE SENSOR	DAMAGED (1 PC ONLY)	1,120.00	250.00
2	REAR EXHAUST CHROME PIPE @\$185.00	NOT NECESSARY	370.00	-
	LESS 10% DISCOUNT		-	-246.80
			4,232.00	2,221.20
LABOUR				
	PANEL BEATING.		400.00	200.00
	SPRAY PAINTING.		400.00	250.00
	WIRING.		50.00	30.00
	TO REMOVE REVERSE SENSOR.		150.00	60.00
			1,000.00	540.00
GRAND TOTAL			5,232.00	2,761.20
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)				2,200.00

Report Ref No. CS/GAI18004793/Avbn2

ADRIAN LING WAI PING

B.Eng,AMSOE,AMIRTE,AMSAE-A,M.MATAI

Licensed Appraiser

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.