

INS. CASE OWNER:

TE | CC 4, Asm (2004789) / A ea3ST

LKK:

IDAC:

34445

Surveyor:

Vmp

DOI:

ASSIGNMENT

14/3/18

Date / Time:

12/3/2018

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

SGD 3672L

Name of Insured:

Koh Cheng Yeow

Insured Tel No.:

HP: 97317567

Excess Sec II :SS

D.O.A: 11/3/18

Claim No.:

SAM00AA1

Policy No.:

GA1528521

Make / Model:

Honda Integra

Place of Accident:

PIET STMS Avenue / KPE

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

84x5243B



INSRS:

WSP:

Tel:

Liability:

RMKS:

modern



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

14/3

AMW

84x5243B - X: SGD 3672L - X

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

ASHER 23/3/18

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

15/3/18 c 3:30

CALLED OI CONFIRMED ACCIDENT. OI REAR ENDED TP, INFORM TP CLAIM AGREED TO SETTLE AND AWARE ABOUT NCD ISSUE.

Email WSP LIABILITY CLEAR.

8.5.18

FILE PASS TO TYPIST TO TYPE REPORT.

RECEIVED 03 OCT 2018

PRELIMINARY ADVICE Date/Time: 8.5.18

Sent By: Asm

FINALIZATION

Date/Time:

Confirm with:

Confirm by: Vmp

Repair Cost:

45 S\$3,350

(4 days) Reduction:

48 %

Email

Call

FINAL SETTLEMENT

Date/Time: 13.09.18

Confirm with: GUN

Email

Call

Final Liability:

% 100

(Agreed / Assessed) BOLA S/N No.:

27

If NO or B 28, Ass. Lia:

Repair Cost:

N/651

S\$3,477.50

OI REAR ENDED TP

Loss of Rental (LOR):

S\$ -

(days)

Loss of Use (LOU):

S\$ 180.00

(S60

x 3 days)

Loss of Income (LOI):

S\$ -

(\$

x days)

LOR only ☐ LOU only ☒LOR + LOU ☐LOR + LOI ☐

[Tick only one]

GIA/LTA Search

S\$2.00

Medical:

S\$ -

Disbursement:

S\$ -

(e.g. Tow/Independent)

Legal Cost

S\$ -

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

TP

3) Survey fee:

P350

Total:

S\$3,659.50

Global Sum S\$:

FINAL PAYMENT

Date/Time:

Confirm with: GUN

Email

Call

Payee 1:

S\$3,659.50

Name 1:

MODERN AUTOMOTIVE PTE LTD

Payee 2: (Strike if N.A.)

S\$

Name 2:

Payee 3: (Strike if N.A.)

S\$

Name 3:

ASS. REC. BY: Adrian Ling

REF:

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: _____

at Workshop m/s _____

of _____

Insured: _____

Policy No. _____

Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

N/S	O/S

Bal. or Market Value: _____

IDAC Accident Rpt: _____ Consistent?: Yes or No

GIA / PR Seen: _____ Consistent?: Yes or No

Est. Repairs: 4 days Res.: Yes or NoLum Sum: 20 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No: SKX5243B Yr Regn: 2015 DecType: M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Audi A3 c.c. 1395Colour: Black A/C: Insured / Std / NI / NASp. Reading: 48132 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: WAU2228V1G1049954

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt orBrake: In order / Jammed / Leaked / Burnt orModi: Nil / S/Rim / STD A/Rim orTyre Size: F: 225/45R17R: 225/45R17BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal. 06 mm R/Bal. 06 mmL/Bal. 06 mm L/Bal. 06 mmD.O.A. _____ D.O.I. 14/03/18Survey held at ModernDes. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	<u>TPAXA</u>
	<u>4s: +3,280 (2ED: +3,029.20 48%)</u>
	<u>MK V: +92,000</u>
	<u>LTA: +62,211</u>
	<u>REN: +29,789</u>

Date/Time, File Pass to?

☐ : Preli. Report

1)

☐ : Final Report

Date/Time, File Return to?

2)

Days Of Repair: _____

Resurvey No. of Trip: _____

Add Fee: ☐ : Site Insp (\$ _____)☐ : Interview (\$ _____)☐ : Tech. Invs (\$ _____)☐ : Weekend (\$ _____)

Survey Fee:

Transportation:

S + RS _____ SI

Photos

Others

TOTAL

Report Format : _____

Lump Sum / I.B.I. (\$) _____

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AXA INSURANCE PTE LTD		Ref : CC4/ASM18004789/ea3		
8 SHENTON WAY #24-01 AXA TOWERSINGAPORE 068811		Date : 13-03-2018		
		Code : ASM		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SGD 3672L	Veh. Inspected	SKX 5243B	
Policy No.		Coverage (\$)	0.00	
Claim No.	S8M00AHI	Excess (\$)	0.00	
Assign From		Assign Date	13/03/2018	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	11/03/2018	Inspection Date		
Survey held at	MODERN AUTOMOTIVE PTE LTD BLK 3023A UBI ROAD 1 #01-61 SINGAPORE 408717			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

MODERN AUTOMOTIVE PTE LTD
BLK 3023A UBI ROAD 1 # 01-61
SINGAPORE 408717

Tel : 6748 4422/ 6745 4422 Fax : 6747- 6720 REG NO 200501102H

AXA Insurance Singapore Pte Ltd
 8 Shenton Way
 # 27-01
 Singapore 068811
 Tel : 6338 - 7288
 Fax : 6880 - 4838

Ashes

Quotation
 DATE : 14.03.2018
 VEH NO : SKX5243B
 MODEL : Audi A3
 D O A : 11.03.2018
 YR REF : SGD3672L

(Pls arrange vehicle survey & check liability)

RE : ESTIMATE FOR ACCIDENT REPAIR SKX5243B (AUDI A3)

<u>Item</u>	<u>Description</u>	<u>Qty</u>	<u>Amt</u>
NO	LIST ITEMS		
1	Rear Bumper <i>deformed</i>	1	1,619.00 ✓
2	Rear Bumper Clips <i>new</i>	1 set	30.00 ✓
3	Rear Bumper Side Holder - LH & RH <i>new</i>	2	114.00 ✓
4	Rear Bumper Reflector - LH & RH <i>new</i>	2	72.00 ✓
5	Rear Bumper Lower Spoiler <i>lit</i>	1	258.00 ✓
6	Rear Bumper Reinforcement <i>Best</i>	1	501.00 ✓
7	Rear Bumper Tow Cover <i>new</i>	1	38.00 ✓
8	Bootlid <i>Repair</i>	1	2,310.00 ✓
9	Bootlid Lock <i>new</i>	1	170.00 ✓
10	Audi Logo <i>new</i>	1	108.00 ✓
11	A3 Wording <i>new</i>	1	83.00 ✓
12	TFSI Wording <i>new</i>	1	85.00 ✓
			<hr/>
			\$ 5,388.00
Less 10%			(538.80)
			<hr/>
			\$ 4,849.20

S/Nett items

1	Reverse Sensor <i>2 pieces damaged</i>	<i>430</i>	4	\$	860.00 <i>430</i>
					<hr/>
					\$ 860.00
					<hr/>
Total Parts					\$ 5,709.20

LABOUR CHARGE

- To knocking & pull out rear portion & renew above parts
- To putty & spray up paint works

600 400
600 400

RE : ESTIMATE FOR ACCIDENT REPAIR SKX5243B (AUDI A3)

3	To underseal		100	X
4	To check wiring	\$	30.00	✓
5	To replace reverse sensor	\$	120.00	60
6	To transfer ^{bullet} tailgate fittings	\$	150.00	X
7	To ^{perform diagnostic test} remove rear windscreen	\$	120.00 100	
8	To remove rear upholstery	\$	150.00	X
		\$	570.00	

Grand Total

\$ 6,279.20

7848.60

GST Will be reflected in the final bills

NOTE : -

PLEASE INFORM US WITHIN 14 DAYS, FROM THE DATE OF THIS LETTER, IN THE EVENT THAT THE OWNER/DRIVER IS IN BREACH OF ITS POLICY WITH YOUR COMPANY, FAILING WHICH WE SHALL HOLD YOUR COMPANY LIABLE FOR ALL COSTS OF REPAIRS, LOSS OF USE AND STORAGE.

total: 4078.10
r/s: 3250
otd-r

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:




Service Request Details

Claim

S8M00AHI

Reference

None 

Loss Date

March 11, 2018

Request Date

March 12, 2018

Due Date

March 19, 2018

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

1203 2018 @ 1215pm
Grace veh not in

Actions

Next Step

Agree to perform service

Decline Work

Accept Work

Vehicle Information

Incident Vehicle Registration #

SKX5243B

Make

TPVD AUDI

Service Address

...

Primary Contact/Insured

KOH CHENG YEOW
38 KIM PONG ROAD, #03-41, 161038, Singapore

Claim Handler

TAY Ernest
6568804835
ernest.tay@axa.com.sg

Additional Instructions

[Messages](#)[Invoices](#)[History](#)[Documents](#)[Assessment](#)[Metrics](#)[Notes](#)[New Message](#)

Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Thursday, 15 March 2018 5:39 PM
To: Mei Kwan (LKKAUTO); Chin
Cc: Admin A; Vic (LKKAUTO); assignments
Subject: RE: TP SKX5243B & SGD3672L (AXA) *** LKK REF: CC4/ASM18004789/ea3

WITHOUT PREJUDICE

Hi Sir/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

In order to expedite the claim process, please forward all relevant documents for us (**LKK**) to proceed on negotiate settlement.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAUTO)
Sent: Tuesday, 13 March 2018 7:24 PM
To: Chin <chin@modernautomotive.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: RE: TP SKX5243B & SGD3672L (AXA) *** LKK REF: CC4/ASM18004789/ea3

Dear Sir / Madam,

We refer to the below email.

Please be informed that we are currently **pending verification for direct settlement.**

Kindly note that for liability, claim negotiation and settlement, please contact Asher at 6841 6051.

Our respective case handler will look into the matter and revert to you in due course.

Meanwhile, please arrange appointment for survey.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Chin [<mailto:chin@modernautomotive.com.sg>]

Sent: Tuesday, 13 March, 2018 3:20 PM

To: Admin A <admin-a@lkkauto.com>

Subject: Re: TP SKX5243B & SGD3672L (AXA)

Dear Sir/Mdm

We refer to the above matter.

Kindly advise liability of the above accident.

Attached is our client report for your perusal.

Thank you

Regards,

Grace Chin

Modern Automotive Pte Ltd

Blk 3023-A, Ubi Road 1 #01-61

Singapore 408717

Tel: 6748 4422

Fax: 6747 6720

« MANDATE REQUEST FOR S8M00AHI

Type

🔗 Question

Message

Liability: Insured rear ended third party vehicle. Spoken to insured and he aware that his NCD is affected and AXA to settle at best. Settlement: Repair Cost : \$3,477.50 (w/GST) Loss of Use: \$880.00 (3days x \$60) GIA Search: \$2.00 Total: \$3,659.50 Revised Immediate Advice with Mandate uploaded for your easy reference. Please kindly let us have your approval / instruction if any. Thank you - Asher Sng (29/06/2018)

Reply



Re:RE: MANDATE REQUEST FOR S8M00AHI

Type

 Question

Message

LIAB CLEAR FOR DS, PLS PROCEED DS QUANTUM AS PROPOSED

Reply

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SGD 3672L (Insd veh)	Model:	AUDI A3
	SKX 5243B (TP veh)		
Date of Accident:	11/03/2018		

Global Sum Settlement	:	[] Yes	[X] No
Repair Estimate	:	\$	8,398.00
Final Repair Cost	:	\$	3,477.50
Loss of Use	:	\$	180.00
Rental (if any)	:	\$	
LTA / GIA Search Fee	:	\$	2.00

Others:	:	\$	
---------	---	----	--

	:	\$	
Final Settlement Sum	:	\$	3,659.50

Is Third Party Workshop GIA Registered?		[] YES	[X] NO	(Kindly indicate below)
A) For Non GIA Registered Workshop:		Agreed Liability ____100____(%)		
B) For GIA Registered Workshop:		BOLA Applicable: Yes/ No BOLA Scenario No: ____		
BOLA Liability: ____ (%)		Assessed Liability (*): ____ (%)		
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.				
Remarks _____ _____				

Payment Instruction: Payee's Breakdown			
1)	MODERN AUTOMOTIVE PTE LTD	:	\$ 3,659.50

NUR SHAQILAH BTE ABDOL
WAHAB

09/10/2018
Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AXA INSURANCE PTE LTD		Ref : CC4/ASM18004789/Aea3s2		
8 SHENTON WAY #24-01 AXA TOWERS SINGAPORE 068811 ATTN: ERNEST TAY		Date : 09-10-2018 Code : ASM		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SGD 3672L	Veh. Inspected	SKX 5243B	
Policy No.	GA152852/1	Coverage (\$)	0.00	
Claim No.	S8M00AHI	Excess (\$)	0.00	
Assign From	ERNEST TAY	Assign Date	12/03/2018	
2. Vehicle Particulars & Condition				
Make & Model	AUDI A3	c.c	1395	
Engine No.	HIDDEN	Year of Reg.	2015	
Chassis No.	WAUZZZ8V1G1049954	Colour	BLACK	
Odometer	48132	Steering	IN ORDER	
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM	
General	GOOD			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	225/45R17	PIRELLI	6 mm	
L/H Front Tyre	225/45R17	PIRELLI	6 mm	
R/H Rear Tyre	225/45R17	PIRELLI	6 mm	
L/H Rear Tyre	225/45R17	PIRELLI	6 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	11/03/2018	Inspection Date	14/03/2018	
Survey held at	MODERN AUTOMOTIVE PTE LTD BLK 3023A UBI ROAD 1 #01-61 SINGAPORE 408717			
5a. Remarks				
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		4 Working Days		



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SKX 5243B

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<u>REPLACEMENT OF PARTS</u>				
1	REAR BUMPER (CONSISTENT)	DEFORMED	1,619.00	1,619.00
1	SET REAR BUMPER CLIPS (CONSISTENT)	NECESSARY	30.00	30.00
2	REAR BUMPER SIDE HOLDER - LH & RH (CONSISTENT)	NECESSARY	114.00	114.00
2	REAR BUMPER REFLECTOR - LH & RH (CONSISTENT)	NOT NECESSARY	72.00	-
1	REAR BUMPER LOWER SPOILER (CONSISTENT)	CUT	258.00	258.00
1	REAR BUMPER REINFORCEMENT (CONSISTENT)	BENT	501.00	501.00
1	REAR BUMPER TOW COVER (CONSISTENT)	NOT NECESSARY	38.00	-
1	BOOTLID (CONSISTENT)	TO REPAIR SEE LABOUR	2,310.00	-
1	BOOTLID LOCK (CONSISTENT)	NOT NECESSARY	170.00	-
1	AUDI LOGO (CONSISTENT)	NECESSARY	108.00	108.00
1	A3 WORDING (CONSISTENT)	NECESSARY	83.00	83.00
1	TFSI WORDING (CONSISTENT)	NECESSARY	85.00	85.00
	LESS 5% DISCOUNT		-269.40	-139.90
			5,118.60	2,658.10
<u>SPECIAL NETT ITEMS</u>				
4	REVERSE SENSOR (CONSISTENT)	DAMAGED 2PCS ONLY	860.00	430.00
			860.00	430.00
<u>LABOUR</u>				
	TO KNOCKING & PULL OUT REAR PORTION & RENEW ABOVE PARTS. INCLUSIVE OF THE REPAIR OF BOOTLID.		600.00	400.00
	TO PUTTY & SPRAY UP PAINT WORKS.		600.00	400.00
	TO UNDERSEAL.	NOT NECESSARY	100.00	-
	TO CHECK WIRING.		30.00	30.00
	TO REPLACE REVERSE SENSOR.		120.00	60.00
	TO TRANSFER BOOTLID FITTINGS.	NOT NECESSARY	150.00	-
	TO PERFORM DIAGNOSTIC TEST.		120.00	100.00
	TO REMOVE REAR UPHOLSTERY.	NOT NECESSARY	150.00	-
			1,870.00	990.00
GRAND TOTAL			7,848.60	4,078.10

Report Ref No. CC4/ASM18004789/Aea3s2



RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)			3,250.00
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Report Ref No. CC4/ASM18004789/Aea3s2

ADRIAN LING WAI PING

B.Eng,AMSOE,AMIRTE,AMSAE-A,M.MATAI

Licensed Appraiser

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