Vic (LKKAuto)

From: Vic (LKKAuto)
Sent: Tuesday, 20 March, 2018 9:51 AM
To: PBSP
Cc: Admin A; Asher Sng (LKKAuto); Vic (LKKAuto); Shu Pei (LKKAuto)
Subject: RE: reminder//REQ FOR DIRECT SETTLEMENT- SLV8206M AND SFF2128A ON 12/03/2018 ***LKK REF:CC3/AIG18004776/hb3

WITHOUT PREJUDICE

Dear Caroline,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both party, the liability is clear.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

Kindly forward the LOD and all supporting documents to us if available to proceed with the settlement.

Thank you.

Best Regards,
Vic Alpeh | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Save the Earth· Print only when necessary·

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

From: PBSP [mailto:pml-pbsp@simedarby.com.sg]
Sent: Tuesday, 20 March, 2018 9:22 AM
To: Shu Pei (LKKAuto); Vic (LKKAuto)
Cc: Admin A; CS A Team
Subject: reminder//REQ FOR DIRECT SETTLEMENT- SLV8206M AND SFF2128A ON 12/03/2018 ***LKK REF:CC3/AIG18004776/hb3

Dear Vic,

Please let us have your reply on liability.

Owner chasing for this case.

Thank you.

Regards,
Caroline
C/o Performance Motors Limited - Body and Paint
303 Alexandra Road Singapore 159941
DID: 6319 0174 Fax: 6479 4601

From: PBSP
Sent: Saturday, 17 March 2018 10:17 AM
To: Shu Pei (LKKAuto); vicalpeh@lkkauto.com
Cc: 甯珺 ©; CS A Team
Subject: Re: REQ FOR DIRECT SETTLEMENT- SLV8206M AND SFF2128A ON 12/03/2018 ***LKK REF:CC3/AIG18004776/hb3

Dear Motor Claims,

Please let us have your reply on liability.

Thank you.

Regards,
Caroline
C/o Performance Motors Limited - Body and Paint
303 Alexandra Road Singapore 159941
DID: 6319 0174 Fax: 6479 4601

From: Shu Pei (LKKAuto) <shupei@lkkauto.com>
Sent: Tuesday, 13 March 2018 6:13 PM
To: PBSP
Cc: 甯珺 ©; CS A Team
Subject: RE: REQ FOR DIRECT SETTLEMENT- SLV8206M AND SFF2128A ON 12/03/2018 ***LKK REF:CC3/AIG18004776/hb3

Dear Caroline,

We refer to the above matter.

Please be informed that we are currently **pending for our insured's GIA report.**

Kindly note that for liability, claim negotiation and settlement, please contact Vic at 6841 2096.

Our respective case handler will look into the matter and revert to you in due course.

Thank you

To check availability of the case handler , you may contact the undersigned.

Best Regards,

Shu Pei| Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupei@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: PBSP [mailto:pml-pbsp@simedarby.com.sg]
Sent: Tuesday, 13 March 2018 5:49 PM
To: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Subject: Fw: REQ FOR DIRECT SETTLEMENT- SLV8206M AND SFF2128A ON 12/03/2018

From: PBSP
Sent: Tuesday, 13 March 2018 4:56 PM
To: 甯珺 ©; CS A Team
Subject: REQ FOR DIRECT SETTLEMENT- SLV8206M AND SFF2128A ON 12/03/2018

Dear Sirs,

We refer to the above matter.

We have instructions from our client to seek repair cost and loss of use/car rental from you through Direct Settlement.

Attached is the estimates and supporting documents for your consideration.

Please let us have your confirmation that you agree that liability is clear and we may proceed with Direct Settlement.

If Direct Settlement is approved, kindly let us have your offer for LOU / rental.

Thank you.

Regards,
Caroline
C/o Performance Motors Limited - Body and Paint
303 Alexandra Road Singapore 159941
DID: 6319 0174 Fax: 6479 4601

"This electronic mail content and any accompanying attachments ("the Message") is intended only for the named addressee ("the Recipient") and may contain information that is confidential, privileged and/or proprietary to the Sime Darby group of companies ("Sime Darby") and/or protected under applicable laws. If you are not the intended Recipient, you are strictly prohibited from using, disseminating, forwarding and/or printing the Message. Please notify the sender immediately by return e-mail and permanently delete all copies of the Message. Sime Darby disclaims all liability for any error, loss or damage arising from the Message being infected by computer virus or other malicious software. Any views and/or opinions expressed in the Message are solely those of the author's and do not necessarily represent those of Sime Darby's."