

## Vic (LKKAUTO)

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**From:** Vic (LKKAUTO)  
**Sent:** Monday, 19 March, 2018 12:11 PM  
**To:** PBSP  
**Cc:** Admin A; Asher Sng (LKKAUTO); Vic (LKKAUTO); Shu Pei (LKKAUTO)  
**Subject:** RE: REQ FOR DIRECT SETTLEMENT - SDN8656J AND SLN3658S ON 10/03/2018  
\*\*\*LKK REF:CC3/AIG18004771/hb3

WITHOUT PREJUDICE

Dear Caroline,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both party, the liability is clear subject to the BOLA guideline settlement.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

Kindly forward the LOD and all supporting documents to us if available to proceed with the settlement.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto  
Consultants  
Pte Ltd

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**From:** PBSP [mailto:pml-pbsp@sime-darby.com.sg]  
**Sent:** Saturday, 17 March, 2018 10:19 AM  
**To:** Shu Pei (LKKAUTO); Vic (LKKAUTO)  
**Cc:** Admin A; CS A Team  
**Subject:** Re: REQ FOR DIRECT SETTLEMENT - SDN8656J AND SLN3658S ON 10/03/2018 \*\*\*LKK  
REF:CC3/AIG18004771/hb3

Dear Motor Claims,

Please let us have your reply on liability.

Thank you.

Regards,  
Caroline  
C/o Performance Motors Limited - Body and Paint  
303 Alexandra Road Singapore 159941  
DID: 6319 0174 Fax: 6479 4601

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**From:** Shu Pei (LKKAUTO) <[shupeil@lkkauto.com](mailto:shupeil@lkkauto.com)>  
**Sent:** Tuesday, 13 March 2018 5:50 PM  
**To:** PBSP  
**Cc:** 甯珺 @; CS A Team  
**Subject:** RE: REQ FOR DIRECT SETTLEMENT - SDN8656J AND SLN3658S ON 10/03/2018 \*\*\*LKK  
REF:CC3/AIG18004771/hb3

Dear Caroline,

We refer to the above matter.

Please be informed that we are currently **pending for our insured's GIA report.**

Kindly note that for liability, claim negotiation and settlement, please contact Vic at 6841 2096.

Our respective case handler will look into the matter and revert to you in due course.

Thank you

***To check availability of the case handler , you may contact the undersigned.***

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** PBSP [<mailto:pml-pbsp@simeдарby.com.sg>]  
**Sent:** Tuesday, 13 March 2018 4:10 PM  
**To:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>  
**Subject:** REQ FOR DIRECT SETTLEMENT - SDN8656J AND SLN3658S ON 10/03/2018

Dear Sirs,

We refer to the above matter.

We have instructions from our client to seek repair cost and loss of use/car rental from you through Direct Settlement.

Attached is the estimates and supporting documents for your consideration.

Please let us have your confirmation that you agree that liability is clear and we may proceed with Direct Settlement.

If Direct Settlement is approved, kindly let us have your offer for LOU / rental.

Thank you.

Regards,  
Caroline  
C/o Performance Motors Limited - Body and Paint  
303 Alexandra Road Singapore 159941  
DID: 6319 0174 Fax: 6479 4601

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