

ASS. REC. BY:

REF: CS/MSG18064765/RLvd3⁷²

Special Instruction:

Survivor:
Merimen

Rasul

ASSIGNMENT (Office)

From (Person):

Eliza Ho

of

MSG

Date/Time:

12/3/18 @ 2:27pm

Estimated Cost:

Bill to:

OD/TP/WS/TP RES/OD RES/EVA/INV/MV/CS

To Inspect Vehicle No:

SJA 97292

Insured:

at Workshop m/s

Shu Fatt Auto

Tel:

62730119

of

Bille 1009, Bkt Merah Leue 3 #01-90

Policy No:

1000595688

Claim No:

216038

Sum Insured:

Excess:

\$500.00

Make of Veh:

D.O.A. 2/3/18

(Client's Record)

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time:

2:57pm @ 13/3/18

Person Contacted:

Julia

Vehicle IN/OUT

Date/Time

Action/Instruction

(✓)

Estimate

SJA 97292-X

13/3/18

Revert by merimen

14/3/18

Rece approved from ming shao by merimen

14/3/18

Informed Pat C/A ex \$500 by email

SINGAPORE

Rosa

REF:

CS/MSG18004765/R/vd3

8471E

CCE XPRM: 2022/000

ASSIGNMENT

From:

Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: SJA 97292

at Workshop m/s SHU FATT

of

Insured:

MSIA

Policy No.

Claims No.

Sum Insured:

Excess:

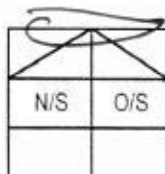
500

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value:

46K

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

days

Res.:

Yes or No

Lump Sum:

%

3 Val.:

Yes or No

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Vehicle: IN / OUT

Veh No:

SJA 97292

Yr Regn:

2007 / 000

Type: M.Gar / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

TOYOTA PICNIC AUTO C.C. 1998

Colour:

RED

A/C:

Insured / Std / NI / NA

Sp. Reading:

139195

T/Radio:

Insured / Std / NI / NA

Eng/No:

C/No:

JTE 6H23B700024792

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

205/60R16

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIS / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal.

5

mm

R/Bal.

5

mm

L/Bal.

5

mm

L/Bal.

5

mm

D.O.A.

02/03/18

D.O.I.

13/03/18

Survey held at

SHU FATT

Des. of Damages: FA / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

12/4/18 final fig \$ 4554.80 (Real 896.50, 1610) confirmed by email

1 11/4

RECEIVED 12 APR 2018

Date/Time. File Pass to?

☐

Preli. Report

1)

☐

Final Report

Date/Time. File Return to?

2) 12/4 - typist

Days Of Repair:

6

Resurvey No. of Trip:

1

Survey Fee:

Transportation:

) S + RS \$

) Photos

) Others

TOTAL

Report Format:

merimen

Lump Sum / I.B.I. (\$

4554.80

Add Fee:

☐

Site Insp (\$

☐

Interview (\$

☐

Tech. Invs (\$

☐

Weekend (\$

200

10

210

Survey Department Check List (Case Handler)

Reference No.: CS MSG 1800 4765 R1 v03

Policy Type: OD / TP / TP RES / TL / EVA

Case Handler

Typist

Admin (): Case handler to make sure all information created by the assignment team are ACCURATE.

(1) Office Assign Form		Y-Date	N-Date	Y-Date	N-Date
C	Reference No.	✓			
C	Customer Code				
N	Assign From				
C	Assign Date	✓			
C	Veh No (Inspected)	✓			
C	Veh No (Insured)				
C	D.O.A	✓			
C	Policy No	✓			
C	Claim No	✓			
C	Insurance Authorisation (CA /REV/REP)	✓			
C	Report Type	✓			
C	Weekend Charges				
N	Survey held at/Repairer	✓			
C	Excess	✓			

Surveyor (): Case handler to make sure the surveyor completed all required information.

(1) Assignment Form		Y-Date	N-Date	Y-Date	N-Date
C	Vehicle No	✓			
C	Regn Month/Year	✓			
N	Vehicle Type	✓			
N	Make & Model	✓			
C	Engine Capacity. (C.C)	✓			
N	Colour	✓			
C	Odometer. (Sp.Reading)	✓			
C	Chassis No	✓			
N	General Condition	✓			
N	Steering	✓			
N	Brake	✓			
N	Modification (Modi)	✓			
C	Tyre Size	✓			
N	Tyre Make	✓			
C	Tyre Balance	✓			
C	Date of Inspection	✓			
N	Survey held	✓			
N	Des.of Damages	✓			

(2) System - (Views/Merimen)

C	Damaged Vehicle Photographs Uploaded	✓			
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(3) Workshop Estimate/Assignment Form

N	ALL Parts condition	✓			
C	Market Value for OD cases	✓			
C	Estimate Repair Cost for PRI (RSI, TMI, MSIG)				
C	Days of repair	✓			
C	Finalised Amount	✓			
C	Re-inspection Cases to Finalize within 5 Days				

(4) System - (Views/Merimen)

C	Resurvey photo Uploaded	✓			
---	-------------------------	---	--	--	--

Check By: VERON 12/4/18
Case Handler Date

*C: Critical *N: Non-Critical

21/05/201



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

MSIG INSURANCE (SINGAPORE) PTE LTD

Ref : CS/MSG18004765/R1vd3

16 RAFFLES QUAY

#24-01 HONG LEONG BLDG SINGAPORE 048581

Date : 13-03-2018



Code : MSG

1. Policy Particulars :- OWN DAMAGE

Insured Veh.		Veh. Inspected	SJA 9729Z
Policy No.	1000595688	Coverage (\$)	0.00
Claim No.	216038	Excess (\$)	500.00
Assign From	MERIMEN (ELIZA HO)	Assign Date	13/03/2018

2. Vehicle Particulars & Condition

Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

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5. General Information

Accident Date	02/03/2018	Inspection Date	13/03/2018
Survey held at	SHU FATT AUTO WORKS		
	BLK 1009, BUKIT MERAH LANE 3 #01-90 SINGAPORE 159723		

5a. Remarks

A) THE MARKET VALUE IS S\$----- (EST. AVERAGE)
B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE AUTHORISED REPAIRS.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To: MSIG Insurance (Singapore) Pte. Ltd.
4 Shenton Way
#21-01 SGX Centre 2
Singapore 068807

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Eliza Ho Teng Boon

Date: 11 Apr 2018

Preliminary Advice

Vehicle No	: SJA9729Z	Accident Date	: 02/03/2018
Make	: TOYOTA PICNIC	Policy No.	: 1000595688
Assignment Date	: 12/03/2018	Excess	: S\$500.00
Date of Inspection	: 13/03/2018	Est. Duration of Repair	: 6.00
Inspection At	: SHU FATT AUTO WORKS (HQ) BLOCK 1009 BUKIT MERAH LANE 3, #01-90 SINGAPORE 159723		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	5,451.30	(incl.supplementary \$627.00)
Revised Amount	:S\$	4,554.80	(incl.supplementary \$627.00)
Check Items (Estimated)	:S\$	0.00	
Total	:S\$	4,554.80	
Lump Sum Repair	:S\$		

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	46,000.00
COE / PARF Rebate	:S\$	24,823.00
Salvage Value	:S\$	
Margin for Repair	:S\$	21,177.00

Remarks

- (X) The vehicle is economical for repair.
- () The above survey was conducted on a 'without prejudice' basis.

...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	05 Mar 2018 Sendback Est	08 Mar 2018 13:13 S\$4,824.30	12 Mar 2018 14:27 Assign				New Assignment Cancel Case

Main

Reference

Claim Details

Documents

[Show All](#)

CLAIM SUBFOLDER DETAILS

Insured:	Foo Soo Kong, ID: S2628477E, Tel: 91090788, Email: SOOKONG.FOO@GMAIL.COM		
Vehicle Reg. No.:	SJA9729Z	Date of Loss:	02/03/2018 18:00 - :59
Claim Type:	OD / 216038	Policy/Cover Note No.:	1000595688 (Comprehensive) Coverage: 27/12/2017 - 26/12/2018
		Excess:	S\$500.00
Repairer:	Shu Fatt Auto Works (HQ) Block 1009 Bukit Merah Lane 3, #01-90, 159723 Bukit Merah - Tel: 62730119		
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Eliza Ho Teng Boon - 6594 2554]		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Imm.Advice due 13/03/2018]		
Driver/Custodian:	Foo Soo Kong (50 / Male), NRIC: S2628477E, Tel: 91090788		
Adj Asg. Remarks:	REVERT		

ASSOCIATED MAIL RECEIVED

[View All](#)[Compose Case Mail](#)

There are no mail for this case.

ALL ASSOCIATED TASKS

[View All](#)[Search Tasks](#)[Create New Task](#)[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
----------	----------	------	------------	---------	---------	-------------	--------------	------------	-------

No results.

View Received Message

This mail is associated with :

SJA9729Z (216038)

OD

Mar 2 2018 6:00PM

[Foo Soo Kong]

Shu Fatt Auto Works

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From MSIG Insurance (Singapore) Pte. Ltd. (MSIG_SG), sent on 12/04/2018 10:47 AM.

To LKK_HQ

Subject Alert - Adj Mandate Approved (S\$4554.80) - SJA9729Z - Claim Handler: Eliza Ho Teng Boon

Approved:4554.80:CHECK ITEMS TO BE VERIFIED AND CONFIRMED.

DOCUMENTS SUMMARY

There are no documents.

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Thursday, 12 April 2018 2:38 PM
To: Pat-Shu Fatt Auto Works; Rasul (LKKAUTO)
Cc: SUR
Subject: RE: SJA 9729 Z - finalised

Dear Pat,

Confirmed Cost of repair: \$4,554.80 before excess \$500 and GST.

No of days: 6 days

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Pat-Shu Fatt Auto Works [mailto:shufatt@singnet.com.sg]
Sent: Wednesday, 11 April 2018 4:48 PM
To: Rasul (LKKAUTO) <Rasul@lkkauto.com>
Cc: SUR <sur@lkkauto.com>; Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Subject: SJA 9729 Z - finalised

Dear Rasul / Veron,

Please see attached finalized calculations, supplier invoice and after paint photos.
The cost of number plate with casing is \$45.00 SNET.

Cost of repair: \$4554.80 (part-by-part) before GST.
EXCESS: \$500

Thanks & regards,
Pat
Shu Fatt Auto Works

Veron Chen (LKKAuto)

From: Pat-Shu Fatt Auto Works <shufatt@singnet.com.sg>
Sent: Friday, 16 March 2018 4:34 PM
To: SUR
Subject: FW: SJA 9729 Z - BEFORE PAINT - Attn: Catherine

From: Pat-Shu Fatt Auto Works [mailto:shufatt@singnet.com.sg]
Sent: Friday, 16 March, 2018 4:02 PM
To: Rasul (LKK Auto)
Cc: 'admin_d@lkkauto.com'
Subject: SJA 9729 Z - BEFORE PAINT

Dear Rasul,

Reference to the telephone conversation with Catherine this afternoon; vehicle is ready for before paint survey.

As requested, we will take the before paint photos and email same to you.

Thanks & regards,
Pat
Shu Fatt Auto Works

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Wednesday, 14 March 2018 9:53 AM
To: 'Pat-Shu Fatt Auto Works'
Cc: SUR
Subject: SJA 9729Z-DOA: 2/3/2018 (MSIG OD)

Dear Pat,

As instructed by our client MSIG , please proceed to repair the insured vehicle **SJA 9729Z (Excess \$500/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right not to pay if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

View Received Message

This mail is associated with :

SJA9729Z (216038)

OD

Mar 2 2018 6:00PM

[Foo Soo Kong]

Shu Fatt Auto Works

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From MSIG Insurance (Singapore) Pte. Ltd. (MSIG_SG), sent on **14/03/2018 09:33 AM**.

To LKK_HQ

Subject Alert - Adj Mandate Approved (S\$3289.80) - SJA9729Z - Claim Handler: Eliza Ho Teng Boon

Approved:3289.80:CHECK ITEMS TO BE VERIFIED AND CONFIRMED.

DOCUMENTS SUMMARY

There are no documents.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: MSIG Insurance (Singapore) Pte. Ltd.
4 Shenton Way
#21-01 SGX Centre 2
Singapore 068807

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Eliza Ho Teng Boon

Date: 13 Mar 2018

Preliminary Advice

Vehicle No	: SJA9729Z	Accident Date	: 02/03/2018
Make	: TOYOTA PICNIC	Policy No.	: 1000595688
Assignment Date	: 12/03/2018	Excess	: S\$500.00
Date of Inspection	: 13/03/2018	Est. Duration of Repair	: 6.00
Inspection At	: SHU FATT AUTO WORKS (HQ) BLOCK 1009 BUKIT MERAH LANE 3, #01-90 SINGAPORE 159723		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	4,824.30
Revised Amount	:S\$	3,289.80
Check Items (Estimated)	:S\$	660.00
Total	:S\$	3,949.80

Lump Sum Repair :S\$

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	46,000.00
COE / PARF Rebate	:S\$	24,823.00
Salvage Value	:S\$	
Margin for Repair	:S\$	21,177.00

Remarks

(X) The vehicle is economical for repair.

() The above survey was conducted on a 'without prejudice' basis.

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	8477E
Vehicle Details	
Vehicle No.:	SJA9729Z
Vehicle to be Exported:	No
Intended De-registration Date:	12 Mar 2018
Vehicle Make:	TOYOTA
Vehicle Model:	PICNIC AUTO W/O ROOF RACK
Primary Colour:	Red
Manufacturing Year:	2007
Engine No.:	1AZ5685988
Chassis No.:	JTEGH23B700024792
Maximum Power Output:	110.0 kW (147 bhp)
Open Market Value:	\$24,702.00
Original Registration Date:	27 Dec 2007
First Registration Date:	27 Dec 2007
Transfer Count:	1
Actual ARF Paid:	\$27,173.00
Intended PARF Rebate Details	
PARF Eligibility:	Forfeited
PARF Eligibility Expiry Date:	-
PARF Rebate Amount:	\$0.00
Intended COE Rebate Details	
COE Expiry Date:	26 Dec 2022
COE Category:	E - Open Category

COE Period(Years):	5
PQP Paid:	\$25,925.00
COE Rebate Amount:	\$24,823.00
Total Rebate Amount:	\$24,823.00
Message	
Please note that the 5-year COE for this vehicle cannot be further renewed. The vehicle must be de-registered upon COE expiry or when the vehicle reaches its statutory lifespan (if applicable), whichever is earlier.	

The information contained herein is correct as at 12 Mar 2018

OK

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	05/03/2018 11:54
Date Of Accident	02/03/2018 18:30
Exact Location Of Accident	JLN BT MERAH TOWARD QUEENSWAY SHOPPING CTR
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SJA9729Z
Insured/Policyholder	
Name Of Registered Owner	FOO SOO KONG
NRIC No	S2628477E
Email Address	SOOKONG.FOO@GMAIL.COM
Mobile Phone No	(LOCAL) +65-91090788
Alternative Phone No	OFFICE-91090788

Vehicle Particulars

Manufacturer	TOYOTA
Model	PICNIC
Exact Purpose for which vehicle was being used at time of accident	PRIVATE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	MSIG INSURANCE (SINGAPORE) PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	G300000692QMY
Cover Note Number	

Driver

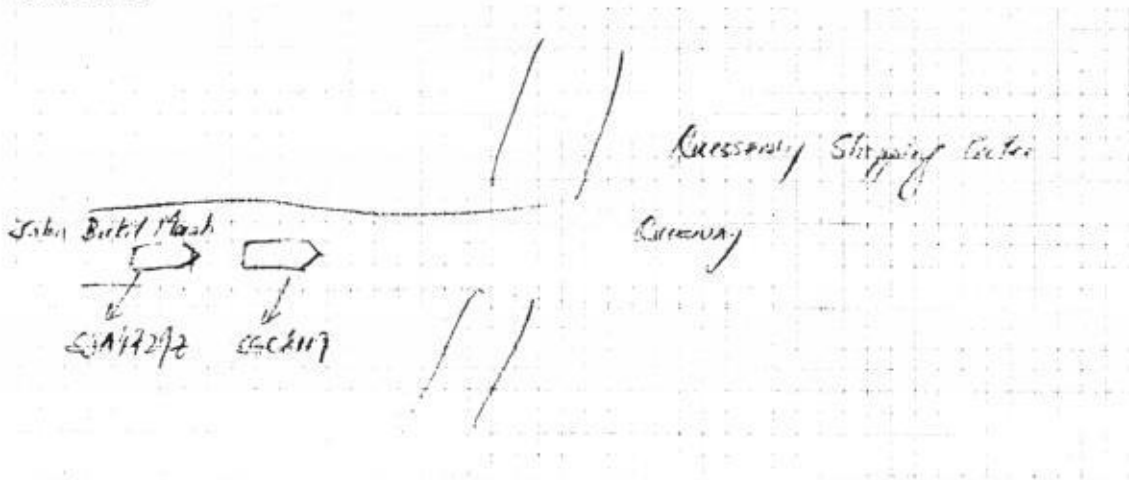
Name of Driver	FOO SOO KONG
NRIC No	S2628477E
Date Of Birth	03/07/1967
Occupation	INDOOR
Date Of Driving Pass	31/07/1993
Driving Experience	24 YEARS AND 7 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-91090788
Fax Number	
Contact Number	OFFICE-91090788
EMail Address	SOOKONG.FOO@GMAIL.COM

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SGC8119R
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

Sketch Plan Pg. 2

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Date : March 2, 2018 (Mon)	TIME : 6:30 - 6:40 pm
Location : Jalan Bukit Merah → Queensway Shopping Center.	

Accident Case Scenario

We were at Jalan Bukit Merah towards Queensway shopping center, and an Mercedes (SGC8119R) did an e-break (emergency break)

Immediate after the traffic-light turn green, and we just crash on the Mercedes (SGC8119).

Just when we were thinking of getting off the car, however the Mercedes (SGC8119) driver he/she did not stop and drove off.

There was no serious damage on the Mercedes (refer to attached photo #1-5f19ce56d15e) so it shouldn't be not an any serious accident problem case.

Wong *Two S00 Kong.*

Remark : The driving steering feel vibrated after the car accident - <i>Wong</i>

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Wong
Policyholder's Signature
Date & Time: _____

Driver's Signature
(If driver is not the policyholder)
Date & Time: _____

CW
Reporting Centre Personnel's Signature
Name: _____
NRIC/FIN No.: _____



樹發汽車修理廠 SHU FATT AUTO WORKS

BLOCK 1009 BUKIT MERAH LANE 3 #01-90 SINGAPORE 159723 TEL: 6273 0119 FAX: 6270 7065
Co. Reg. No. 09062400M GST Reg. No. 09-062400-M

INSURER: **MSIG Insurance (Singapore) Pte. Ltd. (HQ)**

PARTICULARS OF CLAIM

Claim Type:	OD (OWN DAMAGE)	Ref. No:	WSK/JW/SF-SJA9729Z
Policy No:	1000595688	Date of Loss:	02/03/2018
Vehicle Reg. No.:	SJA9729Z	Driveable?	
Driver Age/Info:	50 / MALE	Party At Fault:	UNKNOWN
TP Injury Involved?	NO	Third Party Involved?	YES
Insured/Claimant:	FOO SOO KONG	Contact No:	+6591090788
Driver:	FOO SOO KONG		
Make/Model:	TOYOTA PICNIC, 2.0 W/O ROOF RACK (A)	Vehicle Reg. Date:	27/12/2007
Vehicle Colour:	RED		
Engine No:	1AZ5685988	Chassis No:	JTEGH23B700024792
Odometer:	138997 KM		
Paint Type:			
Total Loss?	NO		
Est. Duration of Repair (day)	7		LKK 12/3/18
Description of Accident/Loss	REFER TO ATTACHED.		
Remarks:	VEHICLE NOT IN YET.		
Present Location:	SHU FATT AUTO WORKS (HQ)		

COST OF CLAIMS

	Amount
Parts	2,824.30
Miscellaneous Items	0.00
Labour	2,000.00
Paintwork Labour	0.00
Towing	0.00
	<u>5451.30</u>
Calculated Gross Total (S\$)	4,824.30
- Excess (S\$)	500.00
(S\$)	4,324.30
+ GST 7.00% (S\$)	302.70
Nett Amount (S\$)	4,627.00

This claim is handled by: **PATRICIA KOH**

Generated using Merimen e-Claims Internet Estimation & Adjusting System

REPAIR DETAILS**Reference****Part Source:** MRM-SG Version: 1.0 (Last Synchronised: 08 Mar 2018)**Parts:** M1-MPV TOYOTA PICNIC 2.0 W/O ROOF RACK (A) (Catalogue: Merimen Singapore 1.0)**Labour:** Repairer's (Price-denominated Standard List)**Print Code:** Shu Fatt Auto Works/SJA9729Z/08/03/2018 13:13**Validity:** These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page**Further Info:** Items/values not in reference catalogue are prefixed with an asterisk *.**Estimates on Parts**

No.	Qty	Part No.	Particulars	%Disc	%Depr	Amount
1	1		*Front bonnet	0.00	0.00	*280.00 F BT ✓
2	1		*Front bonnet lock	0.00	0.00	*50.00 F BT ✓
3	2		*Front headlights	0.00	0.00	*420.00 F CRA ✓
4	1		*Front grille	0.00	0.00	*190.00 F CRA ✓
5	1		*Front grille emblem	0.00	0.00	*55.00 F NE ✓
6	1		*Front support panel	0.00	0.00	*380.00 F BT ✓
7	1		*Front brace panel	0.00	0.00	*55.00 F BT ✓
8	1		*Front bumper	0.00	0.00	*210.00 F DE ✓
9	1		*Front bumper reinforcement	0.00	0.00	*120.00 F ? R ✓
10	12		*Front bumper clips	0.00	0.00	*18.00 F NE ✓
11	1		*Front bumper foam	0.00	0.00	*60.00 F CRA ✓
12	2		*Front bumper side retainers	0.00	0.00	*90.00 F X MN ✓
13	1		*Front horn	0.00	0.00	*105.00 F X ✓
14	1		*Front aircon condenser	0.00	0.00	BT *480.00 F ✓
15	1		*Coolant	0	0.00	HS *15.00 FS ✓
16	1		*Front number plate	0	0.00	SS *45.00 FS ✓

F=Franchise part. S=SpcNett.

Sub Total (\$\$)	2,573.00
+ Margin on L,N Items 10.00% (\$\$)	251.30
Total Parts (\$\$)	2,824.30

Shu Fatt Auto Works/SJA9729Z/08/03/2018 13:13. Not valid without Reference section.
Generated using Merimen e-Claims IEAS

Estimates on Miscellaneous Items

There are no new miscellaneous items selected.

Estimates on Labour

No	Particulars	Lab.Type	Amount
Labour Items			
1	To knock, straighten frt inner panel, frt lower panel, frt side panel, left frt fender, left frt wheel house, rt frt fender, rt frt wheel house, rt frt fender, rt frt wheel house, frt lower member, renew frt bonnet, frt support panel, frt lights, frt grille, frt bumper & assembly.	New	900.00 600
2	To respray damaged parts.	New	980.00 650 + 100 = 750
3	To remove, replace frt air con condenser, fill air con freon & assembly.	New	120.00 100
Gross Labour Cost (S\$)			2,000.00

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< END OF ESTIMATES >

Issue
 Hp 90010068
 15/3/18

6 days

P/R

13/03/18 @ 1145

EXCESS: 500

REVERT

Resurvey b4 paint

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

REPAIR DETAILS**Reference**

Part Source: MRM-SG Version: 1.0 (Last Synchronised: 08 Mar 2018)

Parts: M1-MPV TOYOTA PICNIC 2.0 W/O ROOF RACK (A) (Catalogue:Merimen Singapore 1.0)

Labour: Repairer's (Price-denominated Standard List)

Print Code: Shu Fatt Auto Works/SJA9729Z/08/03/2018 13:13

Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page

Further Info: Items/values not in reference catalogue are prefixed with an asterisk *

Estimates on Parts

No.	Qty	Part No.	Particulars	%Disc	%Depr	Amount
1	1		*Front bonnet	0.00	0.00	*280.00 FBT
2	1		*Front bonnet lock	0.00	0.00	*50.00 FBT
3	2		*Front headlights	0.00	0.00	*420.00 F CRA
4	1		*Front grille	0.00	0.00	*190.00 F CRA
5	1		*Front grille emblem	0.00	0.00	*55.00 F CRA
6	1		*Front support panel	0.00	0.00	*380.00 F BT
7	1		*Front brace panel	0.00	0.00	*55.00 F BT
8	1		*Front bumper	0.00	0.00	*210.00 F DE
9	1		*Front bumper reinforcement	0.00	0.00	*120.00 F T R
10	12		*Front bumper clips	0.00	0.00	*18.00 F CRA
11	1		*Front bumper foam	0.00	0.00	*60.00 F CRA
12	2		*Front bumper side retainers	0.00	0.00	*90.00 F X
13	1		*Front horn	0.00	0.00	*105.00 F X
14	1		*Front aircon condenser - beat	0.00	0.00	btw *480.00 F
15	1		*Coolant	0	0.00	45 *15.00 FS
16	1		*Front number plate i casting	0	0.00	35 *45.00 FS

F=Franchise part. S=SpcNett.

Sub Total (S\$) 2,573.00

+ Margin on L,N Items 10.00% (S\$) 251.30

Total Parts (S\$) 2,824.30

Shu Fatt Auto Works/SJA9729Z/08/03/2018 13:13. Not valid without Reference section.
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Supplier

Receivable - dd ✓

Bourney 15/5/18

Estimates on Miscellaneous Items

There are no new miscellaneous items selected.

Estimates on Labour

No	Particulars	Lab.Type	Amount
Labour Items			
1	To knock, straighten frt inner panel, frt lower panel, frt side panel, left frt fender, left frt wheel house, rt frt fender, rt frt wheel house, rt frt fender, rt frt wheel house, frt lower member, renew frt bonnet, frt support panel, frt lights, frt grille, frt bumper & assembly.	New	900.00 600
2	To respray damaged parts. <i>bullet. bonnet, wheelhouse, support panel</i>	New	980.00 750
3	To remove, replace frt air con condenser, fill air con freon & assembly.	New	120.00 100
Gross Labour Cost (\$\$)			2,000.00

Shu Fatt Auto Works/SJA9729Z/08/03/2018 13:13. Not valid without Reference section.
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< END OF ESTIMATES >

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Issue
H# 90010068

6 days

P/P

13/03/18 @ 1145

EXCESS: 500

REVERT

Resurvey 68 part

Resurveyed by Lim
on 14/3/18 : 1 pm

REPAIR DETAILS**Reference**

Part Source: MRM-SG Version: 1.0 (Last Synchronised: 20 Mar 2018)
 Parts: M1-MPV TOYOTA PICNIC 2.0 W/O ROOF RACK (A) (Catalogue:Merimen Singapore 1.0)
 Labour: Repairer's (Price-denominated Standard List)
 Print Code: Shu Fatt Auto Works/SJA9729Z/20/03/2018 14:46
 Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
 Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.

Estimates on Parts

No.	Qty	Part No.	Particulars	%Disc	%Depr	Amount
1	1		*Radiator	0.00	0.00	*570.00 F dd
F=Franchise part.						
Sub Total (\$)						570.00
+ Margin on L,N Items 10.00% (\$)						57.00
Total Parts (\$)						627.00

Shu Fatt Auto Works/SJA9729Z/20/03/2018 14:46. Not valid without Reference section.
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Parts: 2768.00
 +10%: 286.80
 Sub: 3054.80
 Labour: 60.00
 3104.80
 1450.00
 4554.80

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

MSIG Insurance (Singapore) Pte. Ltd.
4 Shenton Way, #21-01 SGX Centre 2
Singapore 068807

Our File No: CS/MSG18004765/R1VD3N2

Date: 16/04/2018

REFERENCE

Insured/Claimant:	Foo Soo Kong	Policy No:	1000595688	Claim No:	216038
Date of Loss:	02/03/2018	Nature of Claim:	OD		

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SJA9729Z	Engine No:	1AZ5685988
Make & Model:	TOYOTA PICNIC, 2.0 W/O ROOF RACK (A)	Chassis No:	JTEGH23B700024792
Reg. Date:	27/12/2007 (Man. Year: 2007)	Odometer:	139195 km
Colour:	Red		
Engine Capacity:	1998 cc		
Market Value/New Car Price:	S\$46,000.00		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	205/60R16	Rear Tyre Size:	205/60R16
Front Left Side:	Michelin 5 mm	Rear Left Side:	Michelin 5 mm
Front Right Side:	Michelin 5 mm	Rear Right Side:	Michelin 5 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS

	Repairer's	Adjuster's	Difference	Diff %
Parts	3,451.30	3,104.80	346.50	10.04
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,000.00	1,450.00	550.00	27.50
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	5,451.30	4,554.80	896.50	16.45
- Excess (S\$)	500.00	500.00	0.00	0.00
(S\$)	4,951.30	4,054.80	896.50	18.11
+ GST 7.00/7.00% (S\$)	346.59	283.84	62.75	18.10
Nett Amount (S\$)	5,297.89	4,338.64	959.25	18.11

INSPECTION

Date of Assignment: 12/03/2018 Present Location:
Date Inspected: 13/03/2018 Inspected At:

Shu Fatt Auto Works (HQ)
Shu Fatt Auto Works (HQ)
Block 1009 Bukit Merah Lane 3, #01-90
Singapore 159723

Estimated Period of Repair: 6.0 days

Adjuster: MOHD RASUL

Manager: VERON CHEN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 16 Apr 2018)
Parts:	M1-MPV	TOYOTA PICNIC 2.0 W/O ROOF RACK (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SJA9729Z)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*Front bonnet (WCP)	Bent	280.00 F	*280.00 F
2	1		*Front bonnet lock (WCP)	Bent	50.00 F	*50.00 F
3	2		*Front headlights (WCP)	Cracked	420.00 F	*420.00 F
4	1		*Front grille (WCP)	Cracked	190.00 F	*190.00 F
5	1		*Front grille emblem (WCP)	Necessary	55.00 F	*55.00 F
6	1		*Front support panel (WCP)	Bent	380.00 F	*380.00 F
7	1		*Front brace panel (WCP)	Bent	55.00 F	*55.00 F
8	1		*Front bumper (WCP)	Deformed	210.00 F	*210.00 F
9	1		*Front bumper reinforcement (WCP)	Repair	120.00 F	*- F
10	12		*Front bumper clips (WCP)	Necessary	18.00 F	*18.00 F
11	1		*Front bumper foam (WCP)	Cracked	60.00 F	*60.00 F
12	2		*Front bumper side retainers (WCP)	Not Necessary	90.00 F	*- F
13	1		*Front horn (WCP)	Not Necessary	105.00 F	*- F
14	1		*Front aircon condenser (WCP)	Bent	480.00 F	*480.00 F
15	1		*Coolant	Necessary	15.00 FS	*15.00 FS
16	1		*Front number plate	Scratched	45.00 FS	*45.00 FS
Supplementary #1						
17	1		*Radiator (WCP)	Dented	570.00 F	*570.00 F

F=Franchise part. S=SpcNett.

Sub Total (S\$)	3,143.00	2,828.00
+ Margin on L,N Items 10.00/10.00% (S\$)	308.30	276.80
Total Parts (S\$)	3,451.30	3,104.80

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	To knock, straighten frt inner panel, frt lower panel, frt side panel, left frt fender, left frt wheel house, rt frt fender, rt frt wheel house, rt frt fender, rt frt wheel house, frt lower membver, renew frt bonnet, frt support panel, frt lights, frt grille, frt bumper & assembly.	New	900.00	600.00
2	To respray damaged parts.	New	980.00	750.00
3	To remove, replace frt air con condenser, fill air con freon & assembly.	New	120.00	100.00
Gross Labour Cost (S\$)			2,000.00	1,450.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >