

INS. CASE OWNER

Shawn

CC 3, Maliso 4758, 1010031

LKK:

IDAC

Surveyor:

Ank

DOI:

ASSIGNMENT

12/3/18

Date / Time:

12/3/18

Registered in Merimen:

13/3/18

Pre-assign / CCU / FTE



Insured Vehicle No.

SLC 4133R

Name of Insured

Sim Meng Seng

Insured Tel No.

HP: 97823952

Excess Sec II :SS

D.O.A: 8/3/18

Is driver the owner?

(YES / NO)

Nature of Accident:

Claim No.

011453816456

Policy No.

20058834

Make / Model

M-BENZ A180

Place of Accident:

Ave 3 &amp; Ave 10

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

SHD 3245 A



INSRS:

WSP:

Tel:

Liability:

RMKS:

CPL/1000



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

15/3

ASW

SHD 3245 A - 15/3/18 14:02:28 64/714601, 000:41014

STAGE

DATE / PIC

Non-Reporting ltr (1st)

Non-Reporting ltr (2nd)

Non-Reporting ltr (Final)

Notification ltr (if non-pickup)

Call Of:

ASW 23/3/18

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time: 14/3/18

Confirm with:

Confirm by: Ank

Repair Cost:

PP \$5925.00

( 3 days)

Reduction:

31 %

Email

Call

FINAL SETTLEMENT

Date/Time: 13/4/18

Confirm with: CCL/A

Email

Call

Final Liability:

% 100

(Agreed / Assessed) BOLA S/N No.:

N/L

Repair Cost:

willis \$5999.75

Loss of Rental (LOR):

\$546.00

( 4 days)

x + 171

Loss of Use (LOU):

\$5

(5 x days)

Loss of Income (LOI):

\$500.00

(500 x 4 days)

LOR only ☐ LOU only ☐LOR + LOU ☐LOR + LOI ☒

[Tick only one]

GIA/LTA Search

\$57.49

Medical:

\$5

Disbursement:

\$5

(e.g. Tow / Independent)

Legal Cost

\$5

Total:

\$5166.24

Global Sum \$5:

FINAL PAYMENT

Date/Time: 13/4/18

Confirm with: CCL/A

Email

Call

Payee 1:

\$51,666.24

Name 1:

CONTORECELO ENGINEERING PTE LTD

Payee 2: (Strike if N.A.)

\$5

Name 2:

Payee 3: (Strike if N.A.)

\$5

Name 3:

RECEIVED 17 APR 2018

17/4/18

1) Claim status: Normal/Reject/Private Settle  
2) Report Format: TP  
3) Survey fee: +320 + +20

10/1/11/13

Name: Kalvin

REF:

**ASSIGNMENT**

From: \_\_\_\_\_ Date: \_\_\_\_\_

Estimate Cost: \_\_\_\_\_

OD / TP / NS / TP RES / OD RES / EVA / INV / MV

To Insp Vehicle No: \_\_\_\_\_

at Work Shop: \_\_\_\_\_

of \_\_\_\_\_

Insured: \_\_\_\_\_

Policy No: \_\_\_\_\_

Claims No: \_\_\_\_\_

Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_

(Client's Record)

Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value: \_\_\_\_\_

IDAC Accident Report: \_\_\_\_\_ Consistent? : Yes or No

GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No

Est. Repair: \_\_\_\_\_ days Res.: Yes or No

Lum Sum: \_\_\_\_\_ % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_

Veh No: SHD 5245 A Yr Reg: 854, 2016

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or \_\_\_\_\_

Make: Hyundai 240 C.C. 1680Colour: Blue A/C: Ins / Std / NI / NASp. Reading: 260494 T/Radio: Ins / Std / NI / NA

Eng/No: \_\_\_\_\_

C/No: KMHLD814M 64091866

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inor / Jammed / Leaked / Burnt or

Brake: Inor / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 205/60R16

R: \_\_\_\_\_

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or Haruki

Front \_\_\_\_\_ Rear \_\_\_\_\_

R/Bal. 7 mm R/Bal. 7 mmL/Bal. 7 mm L/Bal. 7 mmD.O.A. 8/1/8 D.O.I. 12/3/8Survey held at CDGE (Loyang)

Des. of Damages: Fnt / Rear / O/S / N/S / U/C / Rooftop or

N/S B.4

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
14/3/8	Check PIP \$925/2 by <u>Azh</u>
	(Res: +420 31%) <u>PIP</u>

Date/Time, File Pass to?

☐ : Prell. Report

1)

☐ : Final Report

Date/Time, File Return to?

2)

Remarks:

Signature:

Days Of Repair: \_\_\_\_\_

Resurvey No. of Trip: \_\_\_\_\_

Add Fee: ☐ : Site Insp (\$ \_\_\_\_\_)☐ : Interview (\$ \_\_\_\_\_)☐ : Tech. Insp (\$ \_\_\_\_\_)

Survey Fee: \_\_\_\_\_

Transportation: \_\_\_\_\_

S + RS: \$ \_\_\_\_\_

Photos \_\_\_\_\_

Others \_\_\_\_\_

TOTAL

COMFORTDELGRO ENGINEERING PTE LTD  
REPAIR ESTIMATE\*

A14/LKK

Fz

VEHICLE NO : SHD 3245A  
MAKE :  
MODEL : HYUNDAI i40

DATE 3/10/2018 9:54

Fauzy

LEFT Centre

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	<b>Labour Charge</b>			
	Panel Beating			\$ 350.00
	Spray Painting Charge			\$ 600.00
	Tuff Kote			\$ 50.00
	<b>TOTAL LABOUR</b>			<b>\$ 1,000.00</b>
	Front Door Log. ✓ \$ 75	nl		
	<b>ESTIMATE TOTAL</b>	nl		<b>\$ 1,000.00</b>
	Rear Door Log. ✓ \$ 70	nl		
	Front/Rear Door Advertisment ✓ \$ 200	nl		
<p>Kehru 1 Utkr</p> <p>12/3/8 10354</p> <p>2 Days</p> <p>P/P</p> <p>After Priv phto</p>				
<p>LKK Auto Consultants hence notify the Repairer of the following:</p> <ul style="list-style-type: none"> <li>To resurvey before after spray painting</li> <li>To display damaged part(s) during resurvey</li> <li>Parts prices are subject to confirmation</li> <li>Third party survey report is "Without Prejudice" basis</li> <li>No illegal modifications is allowed</li> <li>Supplementary items must be resurveyed and is subject to final approval from Insurance Company</li> </ul>				
<p>This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor surveyor appointed by the insurance company.</p>				

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey report is "Without Prejudice" basis
- No illegal modifications is allowed
- Supplementary items must be resurveyed and is subject to final approval from Insurance Company

This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor surveyor appointed by the insurance company.

Date:

# COMFORTDELGRO ENGINEERING

Our Job Ref No : 305123528  
Date : 13.03.2018

ComfortDelGro Engineering Pte Ltd  
59 Loyang Drive Singapore 508969  
Fax: 6546 8156

## FINALIZATION FORM

To : LKK

Fax :

Attn : KALVIN

Vehicle Reg No. : SHD3245A

Date of Accident : 08.03.2018

The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-

1. The repair job shall bill to: AIG --- SLC4133R
2. The finalized amount shall be:
 

(a) Spare Parts after List discount		\$145.00
(b) Labour Charges		\$780.00
<b>Total for Part-By-Part Repair Cost</b>		<b>\$925.00</b>
(c.) Lumpsum Repair (if applicable)		
Total for Lumpsum repair cost after Less:	20%	\$0.00
<b>Final Lumpsum Repair cost</b>		<b>\$0.00</b>

3. Estimated normal period for repairs: 2 working days.

4. We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days

5. Thank you for your assistance.

We confirm the estimates and finalized amount

Signature : 

Name : FAUZY BIN MOKHTAR

Tel : 62148319

Fax : 65468156

Signature : 

Name : Calvin

Date : 14/3/18

## For Official Use Only

Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1. Rental Rate P/Day		YES		
2. Loss of Income Paid		N		
3. Survey Fees				
4. LTA Search Fee	7.49			
5. Medical Fees (on behalf of driver, if applicable)				
6. Overrun				

Remarks:

\_\_\_\_\_

COMPANY : THIRD PARTY'S CLAIMS (CAS)  
CUSTOMER: 7010045  
ADDRESS : COMFORT TRANSPORTATION PTE LTD  
383 SIN MING DRIVE  
SINGAPORE SINGAPORE 575717  
65508755

JOB NO : 305123528  
REGN NO : SHD3245A  
MILEAGE : 0000000000  
MAKE : HYUNDAI  
MODEL : I-40  
DATE OF REGN : 08.07.2016  
DATE/TIME IN : 09.03.2018 14:25  
ACCIDENT DATE : 08.03.2018

## JOB / PARTS DESCRIPTION

QTY IND UNIT-PRICE DISC% AMOUNT

## PART REQUISITION

0001 28-01-0103-0003-A	(I40)FRT DOOR LOGO SONATA	1	75.00	0.00	75.00
0002 28-01-0103-2013-A	I40V3 APP LOGO REAR DOOR	1	70.00	0.00	70.00

SUB-TOTAL : 145.00

## JOB NATURE

0000 20-05	RENEW ADVERTISMENT FRONT DOOR LH	100.00
0001 20-05	RENEW ADVERTISMENT REAR DOOR LH	100.00
0002 L	PANEL BEATING	220.00
0003 L	SPRAY PAINTING CHARGE	360.00

SUB-TOTAL : 780.00

TOTAL : 925.00

MVA NAME & SIGNATURE  
DATE :

AUTHORISED : YES / NO  
SURVEYOR NAME & SIGNATURE  
DATE :




## LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AIG ASIA PACIFIC INSURANCE PTE LTD		Ref : CC3/AIG18004758/K1ha3		
78 SHENTON WAY #08-16 CHARTIS BUILDING SINGAPORE 079120		Date : 13-03-2018		
		Code : AIG		
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>				
Insured Veh.	SLC 4133R	Veh. Inspected	SHD 3245A	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	13/03/2018	
<b>2. Vehicle Particulars &amp; Condition</b>				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
<b>3. Conditions of Tyres</b>				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
<b>4. Description of Damages</b>				
<b>5. General Information</b>				
Accident Date	08/03/2018	Inspection Date	12/03/2018	
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969			
<b>5a. Remarks</b>				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

Date/Time: 09.03.2018 17:07 Page : 1

am: ARC Repair TP(CLS0)1 JOB CARD Sales Order: 3809592 JC NO: 305123528

OWNER COMFORT TRANSPORTATION PTE LTD 7010045 383 SIN MING DRIVE Singapore SINGAPORE 575717 65508755 (R) (P)	REGN NO SHD3245A MAKE HYUNDAI MODEL T-40 YR OF MANU 08.07.2016 CHASSIS CODE KMHLE41UMGU091866	MILEAGE FUEL E.....1/2.....F DATE/TIME IN 09.03.2018 14:25 TARGET DATE COMPLETION DATE/TIME
--	--	---

Accident Date: 08.03.2018  
NATURE: 3P 06.03.18/B-

JOB DESCRIPTION

NO LABOR CODE DESCRIPTION

RECEIVED & PASSED OUT BY:

SERVICE ADVISOR CUSTOMER'S SIGNATURE

Identification Slip	Exit Pass
Vehicle No.: SHD3245A FZ AIG LKK	Vehicle No.: SHD3245A
Service Advisor	Name of Service Advisor
Signature/Date	Date

COMFORTDELGRO ENGINEERING PTE LTD  
REPAIR ESTIMATE\*

A14/LKK

Fz

VEHICLE NO : SHD 3245A

DATE 3/10/2018 9:54

Fauzy

MAKE :

LEFT Centre

MODEL : HYUNDAI i40

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Labour Charge			
	Panel Beating			\$ <del>350.00</del> 210
	Spray Painting Charge			\$ <del>600.00</del> 260
	Tuff Kote			\$ <del>50.00</del> X
	<b>TOTAL LABOUR</b>			<b>\$ 1,000.00</b>
	<b>ESTIMATE TOTAL</b>			<b>\$ 1,000.00</b>
<p>Keh 1 Utkr  12/3/8 10756  2 Days  P/P  After Prv plts</p>				
<p>LKK Auto Consultants hence notify the Repairer of the following:</p> <ul style="list-style-type: none"> <li>• To resurvey before/after spray painting</li> <li>• To display damaged part(s) during resurvey</li> <li>• Parts prices are subject to confirmation</li> <li>• Third party survey is on a "Without Prejudice" basis</li> <li>• No illegal modification(s) is allowed</li> <li>• Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company</li> </ul>				
<p>This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.</p>				

Signature:

Date:



## Asher Sng (LKKAuto)

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**From:** Asher Sng (LKKAuto)  
**Sent:** Thursday, 29 March 2018 1:52 PM  
**To:** 'Cecilia Lee Peng Geok'  
**Cc:** Vic (LKKAuto)  
**Subject:** Your Ref: T0318/SHD3245A/CL(st), ACCIDENT INVOLVING SHD 3245A & SLC 4133R ON 08/03/2018  
**Attachments:** OI SKETCH PLAN.pdf

Without Prejudice

Your Ref: T0318/SHD3245A/CL(st)  
Our Ref: CC3/AIG18004758/K1ea3

Dear Sirs,

ACCIDENT INVOLVING SHD 3245A & SLC 4133R ON 08/03/2018

We refer to the above matter.

Please be informed that liability is unclear for this matter. Our insured driver reported that your client cut into his lane and hit our insured vehicle. Enclosed herewith in this email is a copy of our insured's accident report for your perusal.

We are in a course of investigating into the circumstances of the accident. After verifying further with our OI we will revert with our opinion on the cause of the accident. Kindly do not refer to any party for legal assistance until you heard further from us.

Meanwhile, we would like to request a copy of video footage/witness statement/scene photos(if any) in order for us to look into the matter.

We shall revert upon hearing from you.

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Our Ref : T 0318 / SHD3245A /CL(st)  
Your Ref :  
Date : 22-Mar-18

**AIG ASIA PACIFIC INSURANCE PTE LTD**  
**CHARTIS Building**  
**78 Shenton Way**  
**#07-16**  
**Singapore 079120**

**Attn : Motor Claims Department WITHOUT PREJUDICE**

Dear Sir

**ACCIDENT INVOLVING OUR TAXI SHD3245A YOUR INSURED SLC4133R**  
**AND OTHER ON 08.03.18**

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No : **SHD3245A** which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving **SLC4133R** we are submitting these claim for your consideration on behalf of the claimants.

#### TAXI OWNER'S CLAIM

1	Cost of Repair	\$ 989.75
2	5 days Loss of Rental @ \$ 117.00 per day	\$ 585.00
3	Survey Report Fees (Surveyed by M/s LKK)	\$ -
4	GIA / LTA Search Fees	\$ 7.49
5	GIA / Police Report Fees	\$ -
6	Towing / Medical / Transportation	\$ -
<b>Sub Total :</b>		<b>\$ 1,582.24</b>

#### HIRER'S CLAIM

7	5 days Loss of Income @ \$ 80.00 per days	\$ 400.00
<b>Total Claims :</b>		<b>\$ 1,982.24</b>

We enclosed herewith the following documents to support the claims: -

- a) Original repair bill and photocopies of photographs : 9 pcs.  
b) LTA search slip/s of : SLC4133R  
c) GIA / Police report/s of : SHD3245A  
d) Letter of authority from owner / hirer / operator  
( X ) Photograph/s of Accident Scene ( ) Certificate of Insurance  
( ) Witness statement/s ( x ) Downtime/Mileage record

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

Cecilia Lee

Executive

CDGE Claims Department

Tel : 6214 8354 Fax: 6214 1843 Email : cecilialee@sparkcarcare.com

This is a computer generated letter. No signature is required.

CDGE Taxi Claims Dept

59 Loyang Drive 4th Floor

Singapore 508969

ComfortDelGro Engineering Pte Ltd  
205 Braddell Road Singapore 579701

Mainline +65 6383 6280

Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 158860489

Workshops

Braddell

205 Braddell Road  
Singapore 579701

Loyang

59 Loyang Drive  
Singapore 508969

Sin Ming

383 Sin Ming Drive  
Singapore 575717

Pandan

45 Pandan Road  
Singapore 609286

Ubi

326 Ubi Road 3  
Singapore 408649

Senoko

24 Senoko Loop  
Singapore 758156

Sungei Kadut

7 Sungei Kadut Way  
Singapore 728791

Yishun

501 Yishun Industrial Park A  
Singapore 768732



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

**Our Ref: CC3/AIG18004758/K1ea3**

23 MAR 2018

**SIM MENG SENG**  
BLK 539 SERANGOON NORTH AVE 4  
#04-61  
SINGAPORE 550539

Dear Sir/Madam,

**ACCIDENT INVOLVING SLC 4133R AND SHD 3245A ON 08/03/2018**

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Kindly note that we have reviewed this matter and would like to advise that you and/or your authorized driver may not be absolved from blame for this accident.

If you have evidence/information to prove that we should not settle the third party claim, kindly let us have them in writing within the next 10 days, after we shall proceed with negotiation with Third Party claimant on the **without prejudice basis** and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Asher  
Case Handler  
DID: 6841 6051  
FAX: 6741 4108  
Email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com)

c.c. AIG Asia Pacific Insurance Pte Ltd  
(Motor Claims Dept)

## LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING  
ALONG

140 SHD3245A , SLC4133R  
ANG MO KIO AVE 3 X ANG MO KIO IND PARK 2

ON 08-Mar-18 20:30

I / We

PANG AH CHOO

(Hirer) NRIC No.: **S1416001I**

and/or

LIM SOON TEW

(Relief) NRIC No.: **S1347664J**

Taxi Number

**SHD3245A**

hereby authorise ComfortDelGro Engineering Pte Ltd (CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date \_\_\_\_\_

09-Mar-2018

Name of Hirer

PANG AH CHOO

Hiser NRIC

S1416001I

Signature :

Address

755 YISHUN STREET 72 #07-240  
760755

Contact No. \_\_\_\_\_

96396223

Name of Relief

LIM SOON TEW

Relief NRIC

S1347664J

Signature :

Address

151 YISHUN ST 11 #05-34  
760151

Contact No. \_\_\_\_\_

97634332

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, COMFORTDELGRO ENGINEERING PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$989.75 (Repair Cost), S\$668.00 (Loss of Use/Rental), S\$7.49 (Disbursement) for vehicle no. SHD 3245A that was damaged pursuant to the accident which occurred on 08/03/2018 (date) along ANG MO KIO AVE 3 X ANG MO KIO IND PARK 2 (location) involving vehicle no/s SLC 4133R.

This is pursuant to the inspection conducted on 12/03/2018 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner COMFORT TRANSPORTATION PTE LTD ("the third party claimant") of vehicle no. SHD 3245A make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SHD 3245A (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this \_\_\_\_\_ (day) of 17 APR 2018 (month) 20 (year)



AWK

Signed by appointed surveyor

CLAIMS DEPARTMENT  
COMFORTDELGRO ENGINEERING PTE LTD  
305 BRADDELL ROAD  
SINGAPORE 579701

Signed by "the workshop" (with chop)

"The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document."

Please forward your cheque made payable to:-  
COMFORTDELGRO ENGINEERING PTE LTD

GST REG. NO. M2-8921817-3

# TAX INVOICE

COMPANY REG. NO.: 199506048W  
Page: 1

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

#08-16 78 SHENTON WAY, CHARTIS BUILD  
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

VEHICLE NO  
SHD3245A

MAK  
HYUNDAI

ИЗДАНИЕ  
[—40]

DATE OF REG  
08.07.2016

CHASSTS CODE  
KMHL341UMGU091866

INV. NO/DATK  
91363048 19.03.2018

JOB NO.  
305123528

ODOMETER READING

DATE/TIME IN  
09.03.2018 14:25

Description : 3P 08.03.18

S/No	Part No.
------	----------

Qty	Unit	Price	%Disc	Net
-----	------	-------	-------	-----

## PART REQUISITION

0001	28-01-0103-0003	(140)FRT DOOR LOGO SONATA	1	75.00	0.00	75.00
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0002	28-01-0103-2013	T40V3 APP LOGO REAR DXOR	1	70.00	0.00	70.00
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SUB-TOTAL : 145.00

### JOB NATURE

0001	20-05	RENEW ADVERTISEMENT FRONT DOOR LH	100.00	100.00
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0002	20-05	RENEW ADVERTISEMENT REAR DOOR LH	100.00	100.00
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0003	L	PANEL HEATING	220.00	220.00
------	---	---------------	--------	--------

0004	L	SPRAY PAINTING CHARGE	360.00	360.00
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SUB-TOTAL	:	780.00
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**ComfortDelGro Engineering Pte Ltd**  
A member of COMFORTDELGRO

Head Office:  
205 Braddell Road  
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

**CUSTOMER'S COPY**

<b>ACCOUNT No.</b>	<b>INVOICE No.</b>	<b>AMOUNT</b>	<b>BANK/CHO No.</b>
8010004	91363048	989.75	

GST REG. NO. M2-8921817-3

## TAX INVOICE

COMPANY REG. NO.: 199506048W  
Page: 2

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

#08-16 78 SHENTON WAY, CHARTIS BUILD  
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

VEHICLE NO  
SHD3245A

MAKE  
HYUNDAI

MODEL  
I-40

DATE OF REG  
08.07.2016

CHASSIS CODE  
KMHLB41UMGU091866

INV. NO/DATE  
91363048 19.03.2018

JOB NO.  
305123528

ODOMETER READING

DATE/TIME IN  
09.03.2018 14:25

Items total	925.00
Add GST @ 7.000 %	64.75
Invoice amount	989.75

Issued by : KATHERINETAN 19.03.2018 16:10:18  
Repair type : CLSO/57/57  
Payment Type/Term: /Credit 30 days

WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTS, DAMAGE TO THE COMPANY'S ASSETS OR RESPONSIBILITY FOR LOSS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE OWNED AND TESTED BY OWNERS' RISK.  
CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.  
INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OR PAYMENT I.E. AFTER 30 DAYS FROM THE INVOICE FOR THE PERIOD OF DEFAULT.  
PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd  
A member of COMFORTDELGRO

Head Office:  
205 Braddell Road  
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91363048	989.75	

Our Ref: CT18030270

Date: 15 March 2018



## TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON	08/03/2018 @ 20:30 hrs
ALONG	ANG MO KIO AVE 3 X ANG MO KIO IND PARK 2
INVOLVING	SLC4133R

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHD3245A** (the "Taxi"). The Taxi was hired to **PANG AH CHOO IC NO S1416001I** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$117.00** per day (inclusive of GST).

Please be advised that the Taxi was insured with **India International Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay  
Assistant Manager, Fleet Safety

This is a computer generated letter. No signature is required.



45066 Q113

[illegible]

**Enquire Vehicle Insurer**

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
SLC4133R	08 Mar 2018 / 20:30:00	Successful	A04	AIG ASIA PACIFIC INSURANCE PTE. LTD.

[Previous](#)[OK](#)

SHD 3245A

### ...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

## CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	09 Mar 2018 <a href="#">Edit Reg</a>		12 Mar 2018 00:00 <a href="#">Edit Adj Rpt</a>	<b>\$925.00</b> <a href="#">Edit Estimates</a>	<b>\$925.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by adjuster]</span>									
Insured:	SIM MENG SENG, ID: S1256911D								
Main Claimant:	COMFORT TRANSPORTATION PTE LTD, Co. Reg. No.: 199303821R								
Vehicle Reg. No.:	SHD3245A	Date of Loss:	08/03/2018 20:00 - :59 [20 Months From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 0114538164SG	Policy/Cover Note No.:	2100508834 (Comprehensive)						
Vehicle Reg. No. (Insured):	SLC4133R	Policy No. (Claimant):	MCOM0015						
		Excess:							
Repairer:	ComfortDelGro Engineering Pte Ltd (Loyang) 59 Loyang Drive, 508969 Loyang - Tel: 6214 8300								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Wui, Shawn-KJ] Shawnkaijie.Wui@aig.com								
Claimant's Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KALVIN ANG WEI KUN ] ... [Final Rpt due 22/03/2018]								
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
There are no mail for this case.									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

**\*SHD3245A (0114538164SG)**  
**[SLC4133R]**  
**TP**  
**COMFORT TRANSPORTATION PTE LTD**  
**Mar 8 2018 8:00PM**  
**[SIM MENG SENG]**  
**ComfortDelGro Engineering Pte Ltd**

Upload Documents		Upload Photos		Compose New Letter		Upload Video		Upload Audio		View <span style="float: right;">View in Browser</span>	
<b>Letters/Correspondences</b>										1 per page <input type="checkbox"/>	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail		Print	
1	(Draft)	Third Party Express Settlement - Payment Breakdown						1		Edit	
<b>Assessment Reports</b>										1 per page <input type="checkbox"/>	
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)						Thumbnail		Print	
1	14/03/18 15:35	Accident Statement <small>From: SC - Reg. No: SLC4133R, Claimant: SIM MENG SENG</small>						1		Load HTM	
<b>Photos/Images</b>										3 per page <input type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail		Print	
1	13/03/18 16:52	General View						1		Load JPG	
2	13/03/18 16:52	General View						1		Load JPG	
3	13/03/18 16:52	General View						1		Load JPG	
4	13/03/18 16:52	General View						1		Load JPG	
5	13/03/18 16:52	General View						1		Load JPG	
6	13/03/18 16:52	General View						1		Load JPG	
7	13/03/18 16:52	General View						1		Load JPG	
8	13/03/18 16:52	General View						1		Load JPG	
9	13/03/18 16:52	General View						1		Load JPG	
10	13/03/18 16:52	General View						1		Load JPG	
11	13/03/18 16:52	General View						1		Load JPG	
12	13/03/18 16:52	General View						1		Load JPG	
13	13/03/18 16:52	General View						1		Load JPG	
14	13/03/18 16:52	General View						1		Load JPG	
15	13/03/18 16:52	General View						1		Load JPG	
16	13/03/18 16:52	General View						1		Load JPG	
17	13/03/18 16:52	General View						1		Load JPG	
18	13/03/18 16:52	General View						1		Load JPG	
19	13/03/18 16:52	General View						1		Load JPG	
20	13/03/18 16:52	General View						1		Load JPG	
21	14/03/18 08:26	Reinspection Photo						1		Load JPG	
22	14/03/18 08:26	Reinspection Photo						1		Load JPG	
23	14/03/18 08:26	Reinspection Photo						1		Load JPG	
24	14/03/18 08:26	Reinspection Photo						1		Load JPG	
25	14/03/18 08:26	Reinspection Photo						1		Load JPG	
26	14/03/18 08:26	Reinspection Photo						1		Load JPG	
<b>Documentation</b>										1 per page <input type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail		Print	
1	14/03/18 10:34	TP ESTIMATE - MARKED						1		Load PDF	
2	14/03/18 10:34	TP GIA REPORT								Load PDF	

Letters/Correspondences			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		
				Thumbnail Print
3	18/04/18 13:57	WORKSHOP INVOICE		Load PDF
4	18/04/18 13:57	AUTHORISATION TO ACT FORM		Load PDF
5	18/04/18 13:57	Release Voucher		Load PDF
6	18/04/18 13:57	RENTAL RECEIPT		Load PDF
7	18/04/18 13:57	LTA SEARCH		Load PDF
8	18/04/18 13:57	LETTER TO OI		Load PDF

## Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)
<div style="border: 1px solid black; height: 40px; width: 100%;"></div>
<b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM \_\_\_\_\_

### THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SLC4133R (Insd veh)	Model:	HYUNDAI I40 1.7 D CRDI F/L
	SHD3245A (TP veh)		ABS AIRBAG 4DR (A)
Date of Accident:	08/03/2018		

Global Sum Settlement	:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Repair Estimate	:	\$	1,439.15
Final Repair Cost	:	\$	989.75
Loss of Use	:	\$	200.00
Rental (if any)	:	\$	468.00
LTA / GIA Search Fee	:	\$	7.49
Others:	:	\$	0.00
	:	\$	
Final Settlement Sum	:	\$	1,665.24

4.00 days at \$50.00 per day  
4 days

Is Third Party Workshop GIA Registered? ☒ YES ☐ NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability \_\_\_\_\_ (%)

B) For GIA Registered Workshop: BOLA Applicable: ~~Yes~~/ No BOLA Scenario No: \_\_\_\_\_

BOLA Liability: \_\_\_\_\_ 100 \_\_\_\_\_ (%) Assessed Liability (\*): \_\_\_\_\_ (%)

\* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks \_\_\_\_\_

Payment Instruction: Payee's Breakdown			
1)	ComfortDelGro Engineering Pte Ltd	:	\$ 1,665.24
2)		:	\$
3)		:	\$
4)		:	\$
5)		:	\$

JOANNE LEE KHANG MIN

18 Apr  
2018

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.  
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

# LKK Auto Consultants Pte Ltd

(Co. Reg No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG18004758/K1EA3Q2

Date: 18/04/2018

### REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 2100508834  
**Claimant Vehicle No :** SHD3245A **Insured Vehicle No :** SLC4133R  
 Date of Loss: 08/03/2018 Nature of Claim: TP Claim No: 0114538164SG

### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SHD3245A**  
 Make & Model: HYUNDAI I40, 1.7 D CRDI F/L ABS AIRBAG 4DR (A) Engine No: D4FDDU354290  
 Reg. Date: 08/07/2016 (Man. Year: 2016) Chassis No: KMHLB41UMGU091866  
 Colour: Blue Odometer: 260494 km  
 Engine Capacity: 1685 cc  
 Market Value/New Car Price: N/A  
 Sum Insured (S\$): **Market Value/New Car Price**

### CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes  
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

### CONDITION OF TYRES

Front Tyre Size: 205/60 R16 Rear Tyre Size: 205/60 R16  
 Front Left Side: Hankook 7 mm Rear Left Side: Hankook 7 mm  
 Front Right Side: Hankook 7 mm Rear Right Side: Hankook 7 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	345.00	345.00	0.00	0.00
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,000.00	580.00	420.00	42.00
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Gross Total (S\$)</b>	<b>1,345.00</b>	<b>925.00</b>	<b>420.00</b>	<b>31.23</b>
<b>+ GST 7.00/7.00% (S\$)</b>	<b>94.15</b>	<b>64.75</b>	<b>29.40</b>	<b>31.23</b>
<b>Nett Amount (S\$)</b>	<b>1,439.15</b>	<b>989.75</b>	<b>449.40</b>	<b>31.23</b>
<b>+ Loss of Use (4.0 x S\$50.00/day) (S\$)</b>		200.00		
<b>+ Car Rental (4.0 x S\$117.00/day) (S\$)</b>		468.00		
<b>+ Doc/Search Fee (S\$)</b>		7.49		
<b>Nett Liability (S\$)</b>		<b>1,665.24</b>		

### INSPECTION

Date of Assignment: 12/03/2018

Date Inspected: 12/03/2018 Inspected At:

ComfortDelGro Engineering Pte Ltd  
 (Loyang)  
 59 Loyang Drive  
 Singapore 508969

Estimated Period of Repair: 2.0 days

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**Adjuster:** KALVIN ANG WEI KUN

**Manager:** Asher Sng Rong Yi

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*



## REPAIR DETAILS

### Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT DOOR LOGO	Necessary	75.00 FS	*75.00 FS
2	1		*REAR DOOR LOGO	Necessary	70.00 FS	*70.00 FS
3	1		*FRONT /REAR DOOR ADVERTISEMENT	Necessary	200.00 FS	*200.00 FS
Total Parts (S\$)					345.00	345.00

F=Franchise part. S=SpcNett.

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	PANEL BEATING	New	350.00	220.00
2	SPRAY PAINTING CHARGE	New	600.00	360.00
3	TUFF KOTE	New	50.00	0.00
Gross Labour Cost (S\$)			1,000.00	580.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >