

Asher Sng (LKKAUTO)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Monday, 16 April 2018 3:34 PM
To: Asher Sng (LKKAUTO); Admin A
Cc: Chong Boon Sen; Alfred Toh; Hsiao Tong (LKKAUTO)
Subject: RE: Direct Settlement - Accident Involving GBG3784R (OI : CTI - SNM18D01519C02) and SHA9275P (TP : LKK REF - CC3/CTI18004747/K1ea3) on 10.03.2018

Follow Up Flag: Follow up
Flag Status: Completed

LKK REF - CC3/CTI18004747/K1ea3
CTI REF - SNM18D01519C02/4 (GBG3784R)

Dear Asher

We refer to your email pertaining to the above matter.

Please proceed to resolve the property damage claim at \$3,996.01.

We await your payment advice to enable Boon Sen to act accordingly.

Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte Ltd
3 Anson Road
#15-00 Springleaf Tower
Singapore 079909
Co. Reg. No. 200208384E
DID : +65 6389 6183
FAX: +65 6224 7175/6224 7478
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com
Website: www.sg.cntaiping.com

Disclaimer :

This message is confidential; its contents do not constitute a commitment by China Taiping Insurance (Singapore) Pte. Ltd. except where provided for in a written agreement between you and China Taiping Insurance (Singapore) Pte. Ltd. Any unauthorized disclosure, use or dissemination, either in whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

From: Asher Sng (LKKAUTO) [mailto:AsherSng@lkkauto.com]
Sent: Friday, April 13, 2018 5:47 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>
Subject: RE: Direct Settlement - Accident Involving GBG3784R (OI : CTI - SNM18D01519C02) and SHA9275P (TP : LKK REF - CC3/CTI18004747/K1ea3) on 10.03.2018

Your ref : SNM18D01519/C02/5

Our ref : CC3/CTI18004747/K1ea3q2

Dear Sirs,

We refer to the above matter.

The accident occurred when our insured rear ended third party vehicle. We are of the opinion that BOLA scenario 27 is applicable for this matter. Liability is not in our insured's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer " **COMFORTDELGRO ENGINEERING PTE LTD**" at **\$3,996.01 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (with GST)	\$ 4,082.95	\$ 3,474.68
2. Loss of Rental (3days x \$121.28)	\$ 363.84	\$ 363.84 (3days x \$121.28)
3. Loss of income (3days x \$80)	\$ 240.00	\$ 150.00 (3days x \$50)
3. LTA Search Fee	\$ 7.49	\$ 7.49
Total	\$ 4,694.28	\$ 3,996.01

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto)

Sent: Monday, 2 April 2018 12:10 PM

To: Lucas Lee <lucas.lee@sg.cntaiping.com>

Cc: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving GBG3784R (OI : CTI - SNM18D01519C02) and SHA9275P (TP : LKK REF - CC3/CTI18004747/K1ea3) on 10.03.2018

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lucas Lee [<mailto:lucas.lee@sg.cntaiping.com>]

Sent: Thursday, 22 March, 2018 4:48 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>

Subject: RE: Direct Settlement - Accident Involving GBG3784R (OI : CTI - SNM18D01519C02) and SHA9275P (TP : LKK REF - CC3/CTI18004747/K1ea3) on 10.03.2018

Dear Sirs,

Kindly refer to the above attachment.

Case Handler: Chong Boon Sen

Regards,

Lucas Lee

Claims Department (Motor)

China Taiping Insurance (Singapore) Pte. Ltd.

3, Anson Road, #16-00

Springleaf Tower,

Singapore 079909

Co. Reg. No. 200208384E

DID: 6389 6181

Fax: 6224 7175

Email: claimsdept@sg.cntaiping.com

Email: lucas.lee@sg.cntaiping.com

Website: www.sg.cntaiping.com

From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

Sent: Friday, 16 March, 2018 5:29 PM

To: Claims Dept of CTI

Cc: Chong Boon Sen; Asher Sng (LKKAuto); Vic (LKKAuto); Admin A

Subject: Direct Settlement - Accident Involving GBG3784R (OI : CAI - TBA) and SHA9275P (TP : LKK REF - CC3/CTI18004747/K1ea3) on 10.03.2018

WITHOUT PREJUDICE

Dear Sir /Madam,

We refer to the above matter.

This is a TP direct settlement case.

We had inspected TP vehicle SHA 9275P at M/s ComfortDelGro Engineering Pte Ltd (Loyang).

Enclosed for your perusal is:

- Estimated cost of repair

- Preliminary advice
- TP GIA report
- Photographs of TP vehicle in its damaged condition

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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COMFORTDELGRO ENGINEERING

Our Ref : CC18030308 / SHA9275F/WT(st)

Your Ref :

Date : 19-Mar-18

CDGE Taxi Claims Dept

59 Loyang Drive 4th Flr

Singapore 508969

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Mainline +65 6383 6280

Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 199506048W

CHINA INSURANCE CO LTD

3 ANSON ROAD

#16-00 SPRINGLEAF TOWER

SINGAPORE 079909

Attn : Motor Claims Department

WITHOUT PREJUDICE

Dear Sir

**ACCIDENT INVOLVING OUR TAXI SHA9275P YOUR INSURED GBG3784R
AND OTHER _____ ON 10.03.18**

We are the authorised repair workshop for Citycab Pte Ltd, the owner of motor Vehicle No : SHA9275P which was involved in the captioned accident with your insured vehicle.

The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving : GBG3784R we are submitting these claims for your consideration on behalf of the claimants.

TAXI OWNER'S CLAIM

1	Cost of Repair	\$ 3,474.68
2	<u>3</u> days Loss of Rental @ \$ 121.28 per day	\$ 363.84
3	Survey Report Fees (Surveyed by M/s LKK)	\$ -
4	LTA Search Fees	\$ 7.49
5	GIA / Police Report Fees	\$ -
6	Towing / Medical / Transportation Fees	\$ -
Sub Total :		\$ 3,846.01

HIRER'S CLAIM

7	<u>3</u> days Loss of Income @ \$ 80.00 per days	\$ 240.00
Total Claims :		\$ 4,086.01

We enclosed herewith the following documents to support the claims: -

- a) Original repair bill and photostat photographs : 7 pcs.
- b) LTA search slip/s of : GBG3784R
- c) GIA / Police report/s of : SHA9275P
- d) Letter of authority from owner / hirer / operator
 - (X) Photocopies of Accident Scene Photos () Certificate of Insurance
 - () Witness statement/s (x) Downtime/Mileage record (x) Rental Rate letter

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

William Tan

Deputy Manager

CDGE Claims Department

Tel: 6214 8737 Fax: 6214 1843 Email : williamtan@cdge.com.sg

This is a computer generated letter. No signature is required.

Workshops

Braddell

205 Braddell Road
Singapore 579701

Loyang

59 Loyang Drive
Singapore 508969

Sin Ming

383 Sin Ming Drive
Singapore 575717

Pandan

45 Pandan Road
Singapore 609286

Ubi

320 Ubi Road 3
Singapore 408649

Senoko

24 Senoko Loop
Singapore 758156

Sungei Kadut

7 Sungei Kadut Way
Singapore 728791

Yishun

501 Yishun Industrial Park A
Singapore 768732

A member of

COMFORTDELGRO





Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

Our Ref: CC3/CTI18004747/K1ea3

04 APRIL 2018

ESHAN LOGISTICS SERVICES
180 WOODLANDS INDUSTRIAL PARK E5
#02-09 WOODLANDS AUTO HUB
SINGAPORE 757512

Dear Sir/Madam,

ACCIDENT INVOLVING GBG 3784R AND SHA 9275P ON 10/03/2018

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Asher Sng
Case Handler
DID: 6841 6051
FAX: 6741 4108
Email: ashersng@lkkauto.com

c.c. *China Taiping Insurance (Singapore) Pte Ltd*
(Motor Claims Dept)

LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING
ALONGi 40 SHA9275P , GBG3754R
JUR.EAST AVE 1 ESSO STATION INSIDE.

ON 10-Mar-18 22:25

I / We

CHIANG CHIH WEN

(Hirer) NRIC No.:

S1395055E

and/or

(Relief) NRIC No.:

Taxi Number

SHA9275P

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of "ComfortDelGro Engineering Pte Ltd".

Date

11-Mar-2018

Name of Hirer

CHIANG CHIH WEN

Hirer NRIC

S1395055E

Signature :



Address

139 JALAN BUKIT MERAH #09-1454
160139

Contact No.

97350353

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSN1751861700

Claim No : SNM18D01519C02

Claimant : CITYCAB PTE LTD

Amount : S\$3,996.01

DOLLARS THREE THOUSAND NINE HUNDRED NINETY SIX AND CENTS
ONE ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHA 9275P

Insured Vehicle No. : GBG 3784R

Date of Loss : 10/03/2018

Place of Accident : JUR.EAST AVE 1 ESSO STATION INSIDE

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE)* PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : ESHAN LOGISTICS SERVICES

Driver Name : LIANG YING HONG, MAXIMILIAN

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ Excess	S\$	3,474.68
(3) Loss of Use /Rental/Earning	S\$	513.84
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	7.49
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees	S\$	
(7) Cost including Disbursement	S\$	
		=====
TOTAL	S\$	3,996.01
		=====

Claimant Name : CITYCAB PTE LTD

NRIC No :

Signature :



Date :

18.4.18

CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508969

"The contents of this document apply to vehicle damages only.
All personal injuries and damages arising therefrom are excluded
from the ambit and application of this document"

Please forward your cheque made payable to:
COMFORTDELGRO ENGINEERING PTE LTD

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 1

8010012

CHINA TAIPING INSURANCE CO(S) PTE L
SPRINGLEAF TOWER

3 ANSON ROAD #16-00
SINGAPORE SG 079909

CONTACT NO: 62222366

VEHICLE NO
SHA9275P

MAKE
HYUNDAI

MODEL
I-40

DATE OF REG
07.04.2016

CHASSIS CODE
KMHLE41UMGU085714

INV. NO/DATE
91362151 14.03.2018

JOB NO.
305124072

ODOMETER READING

DATE/TIME IN
10.03.2018 23:30

Description : 3P 10.03.2018

S/No	Part No.		Qty	Unit Price	%Disc	Net
PART REQUISITION						
0001	04-01-0103-2322	I40V3 BUMPER W LIP & FOG	1	1,052.20	20.00	841.76
0002	04-01-0103-0782	I40V2 LAMP ASSY-HEAD RH#	1	1,388.00	20.00	1,110.40
0003	04-01-0103-0573	I40VC PANEL-FENDER RH#	1	619.00	20.00	495.20
SUB-TOTAL				:		2,447.36

JOB NATURE

0001	L	Advetisement - RHF Fender	100.00	100.00
0002	L	PANEL BEATING	300.00	300.00
0003	23-502	SPRAYPAINT ON AFFECTED AREA	360.00	360.00
0004	17-01	WIRING CHARGE	20.00	20.00
0005	20-00	TUFF COAT ON AFFECTED PARTS.	20.00	20.00

1. WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY'S POLICY IS NOT RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK.

2. CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY OR NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS, OTHERWISE, THE VEHICLE WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.

3. INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND CHARGED TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE FOR 30 PERIOD OF DEFAULT).

4. PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010012	91362151	3,474.68	

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W

Page: 2

8010012

CHINA TAIPING INSURANCE CO(S) PTE L
SPRINGLEAF TOWER

3 ANSON ROAD #16-00
SINGAPORE SG 079909

CONTACT NO: 62222366

VEHICLE NO
SHA9275P

MAKE
HYUNDAI

MODEL
I-40

DATE OF REG
07.04.2016

CHASSIS CODE
KMHLB41UMGU085714

INV. NO/DATE
91362151 14.03.2018

JOB NO.
305124072

ODOMETER READING

DATE/TIME IN
10.03.2018 23:30

S/No	Part No.	Qty	Unit Price	%Disc	Net
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SUB-TOTAL					800.00
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Items total	3,247.36
Add GST @ 7.000 %	227.32
Invoice amount	3,474.68

Issued by : CHEWBEELENG 14.03.2018 16:29:04
Repair type : CFSO/57/57
Payment Type/Term: /Credit 30 days

1) WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED ON OWNERS' RISK.

2) CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY OR NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.

3) INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWE TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT OR, AFTER 30 DAYS FROM THE INVOICE FOR THE PERIOD OF DEFAULT.

4) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THE INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010012	91362151	3,474.68	

Our Ref: CC18030308



Date: 14 March 2018

TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 10/03/2018 @ 22:25 hrs
ALONG JUR.EAST AVE 1 ESSO STATION INSIDE
INVOLVING GBG3784R

We refer to the above-mentioned accident and wish to inform that **CityCab Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHA9275P** (the "Taxi"). The Taxi was hired to **CHIANG CHIH WEN IC NO S1395055E** a registered hirer-operator of **CityCab Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$121.28** per day (inclusive of GST).

Please be advised that the Taxi was insured with **MS First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay
Assistant Manager, Fleet Safety

This is a computer generated letter. No signature is required.

SHAG275P

DATE	NAME OF DRIVER	MILEAGE READING			MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIM)		DATE	NAME
						FROM	TO		
1/3/-18	alan	2	96	461	272.6	05.56	16.26		
6/3/18	Chuang (W)	2	96	743	282	16.58	047		
7/3/-18	alan	2	96	740	247	05.50	16.18		
7/3/18	Chuang (W)	2	96	731	341	17.25	028		
8/3/-18	alan	2	96	760	275.9	05.42	16.05		
8/3/18	Chuang (W)	2	96	713	306	17.02	023		
9/3/-18	alan	2	96	794	280.7	05.43	16.24		
9/3/18	alan	2	96	849	305	17.00	0243		
10/3/18	Chuang (W)	2	96	737	238	17.09	2330		
10/3/18	ACCIDENT				14	2330	-		
13.03.18	REPAIR				0.17	1630	-		

Enquire Vehicle Insurer**Vehicle No. Incident Date/Time Search Status Insurance Company Code Insurance Company Name**

GBG3784R 10 Mar 2018 / 22:25:00 Successful

C01

CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

[Previous](#)[OK](#)

SHA9275R