

INS. CASE OWNER:

CC 4<sup>UR</sup> / AIG 1800 4719, K J03/1

LKK:  
IDAC:

Surveyor:

ESC

DOI:

ASSIGNMENT

13/3/18

Date / Time:

13/3/18

Registered in Merimen:

13/3/18

Pre-assign / CCU / FTE:

SLD 46984

7W843700454



Insured Vehicle No.:

Claim No.:

Name of Insured:

UR

Policy No.:

ACUAA5065

Insured Tel No.:

HP:

Make / Model:

HONDA

Excess Sec II : \$5

D.O.A.:

9/3/18

Place of Accident:

KPE

Is driver the owner?

( YES / ☒ NO )

Nature of Accident:

If NO, Driver Name / Age: WARE MUTHN S/O DRUMULUN

OI GIA REPORT: ☒ YES / NO : TP GIA REPORT: ☒ YES / NO

Driver Tel No.:

(VL: ☒ YES / NO )

Insured Liability:

%

Final ? Yes / No

SJD 8388P



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:

complete  
VMS



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:

Date / Time

13/3/18  
7PM

SJD 8388P-X SLD 46984-Y

REQ. 019 TP CCTV

LOD IN

DDA - 9/3 F

31-7-18

FOR MANDATE

RECEIVED 12 SEP 2018

10/3/18  
11/3/18  
12/3/18  
13/3/18  
14/3/18  
15/3/18  
16/3/18  
17/3/18  
18/3/18  
19/3/18  
20/3/18  
21/3/18  
22/3/18

STAGE DATE / PIC

Non-Reporting ltr (1st):  
Non-Reporting ltr (2nd):  
Non-Reporting ltr (Final):  
Notification ltr (if non-pickup):  
Call OE:  
After call ltr to OE:

NA

207 16-3-18

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)	<input checked="" type="checkbox"/>	<input type="checkbox"/>
After call ltr to OE	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Authorisation To Act:	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Release Voucher:	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Final Repair Bill:	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Car Rental Invoice:	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Towing Invoice:	<input checked="" type="checkbox"/>	<input type="checkbox"/>
LTA / GIA :	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Medical Bill:	<input checked="" type="checkbox"/>	<input type="checkbox"/>
PIR:	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Mandate/Reject Instruction:	<input type="checkbox"/>	<input type="checkbox"/>
LOD	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Payment Breakdown Form:	<input type="checkbox"/>	<input type="checkbox"/>
Post-Repair Photos:	<input type="checkbox"/>	<input type="checkbox"/>
Others:	<input type="checkbox"/>	<input type="checkbox"/>

PRELIMINARY ADVICE Date/Time: Sent By:

FINALIZATION Date/Time: Confirm with: Confirm by:

Repair Cost: \$5 ( days) Reduction: % Email ☐ Call ☐

FINAL SETTLEMENT Date/Time: 10-9-18 Confirm with LILY Email ☐ Call ☐

Final Liability: % 100 (Agreed / Assessed) BOLA S/N No.: 100 28 If NO or B 28, Ass. Lia: 100

Repair Cost: GST \$5 8,881

Loss of Rental (LOR): \$5 1,440 ( 12 days) 120

Loss of Use (LOU): \$5 - (5 x days)

Loss or Income (LOI): \$5 - (5 x days)

LOR only ☐ LOU only ☐ LOR + LOU ☐ LOR + LOI ☐ [Tick only one]

GIA/LTA Search \$5 7.45

Medical \$5 -

Disbursement: \$5 - (e.g. Tow/Independent)

Legal Cost \$5 -

Total: \$5 10,328.45 Global Sum \$5: 10,325

FINAL PAYMENT Date/Time: Confirm with: Email ☐ Call ☐

Payee 1: \$5 10,325.25 Name 1: COMPLETE VMS PTE LTD.

Payee 2: (Strike if N.A.) \$5 x Name 2: x

Payee 3: (Strike if N.A.) \$5 x Name 3: x

1) Claim status: Normal/Reject/Private Settle  
2) Report Format:  
3) Survey fee:

30C, 01 LAST  
13/3/18  
COPY SENT

ASS. REC. BY:

REF:

1161

Kenneth

## ASSIGNMENT

STD 8388P

From:

Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

at Workshop m/s

of

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value:

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

9 days

Res.: Yes or No

Lum Sum:

20 %

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Vehicle: IN / OUT

Date / Time

Action / Instruction

14/3 File pass to Catherine, tailgate jammed.

L/S \$8,300.XX

R (\$7,875.55 / 49%)

Date/Time, File Pass to?

☐

: Prel. Report

1)

☐

: Final Report

Date/Time, File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation

) \$ - RS. \$

) Photos

) Others

Report Format :

Lump Sum / I.B.I: (\$

Add Fee:

☐

: Site Insp (\$

☐

: Interview (\$

☐

: Tech Invs (\$

☐

: Weekend (\$

TOTAL




# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
AIG ASIA PACIFIC INSURANCE PTE LTD		Ref : CC4/LCR18004719/Kjb3	
78 SHENTON WAY #08-16 CHARTIS BUILDINGS SINGAPORE 079120		Date : 13-03-2018	
		Code : LCR	
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>			
Insured Veh.	SLD 4698Y	Veh. Inspected	SJD 8388P
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	13/03/2018
<b>2. Vehicle Particulars &amp; Condition</b>			
Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			
<b>3. Conditions of Tyres</b>			
	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm
<b>4. Description of Damages</b>			
<b>5. General Information</b>			
Accident Date	09/03/2018	Inspection Date	13/03/2018
Survey held at	COMPLETE VMS PTE LTD BLK 176 SIN MING DRIVE #03-14 SIN MING AUTOCARE COMPLEX SINGAPORE 575721		
<b>5a. Remarks</b>			
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			



Email : darren@completevms.com.sg ( )  
lily@completevms.com.sg ( )  
lihui@completevms.com.sg ( )

TAN HOCK PHENG, JIMMY  
BLK 707 PASIR RIS DRIVE 10 #08-167  
SINGAPORE 510707

Attention : THE OWNER  
Contact : 98888097

Estimate : ES006286

Date : 09/03/2018  
Vehicle Num : SJD8388P  
Make/Model : TOYOTA ESTIMA AERAS 2.4-2011  
Chassis/Eng# : ACR500128960/2AZH676753  
Accident Date : 09/03/2018  
Claim No :  
Reference :  
Policy No :

S/N	Quantity	Particular	Unit Price	Amount S\$
-----	----------	------------	------------	------------

30	1	FRONT BUMPER REINFORCEMENT		
31	1	FRONT BUMPER SPONGE		
32	1	FRONT BUMPER BRACKET L/H		
33	6	FRONT BUMPER CLIP		
34	1	FRONT BUMPER SIDE RETAINER L/H		
35	1	FRONT BUMPER LOWER GRILLE		
36	1	FOG LAMP GARNISH L/H		

List Total S\$ :

25.00% Discount S\$ :

13,879.80

3,469.95

10,409.85

1.	1	SPECIAL NETT ITEMS :		
2.	1	REAR W/SCREEN SEALANT		
3.	1	TOYOTA LOGO		
4.	1	ESTIMA EMBLEM		
5.	1	AERAS EMBLEM		
6.	1	REVERSE CAMERA SET		
7.	1	REAR NUMBER PLATE		
8.	1	REAR NUMBER PLATE HOLDER		
		REVERSE SENSOR		

Special Nett Total S\$ :

LABOUR :

REMOVE & REINSTALL TAIL GATE W/SCREEN GLASS  
TRANSFER TAILGATE COMPONENT TO NEW GATE  
CHANGE HEAD LAMP & DO WIRING & LIGHT BEAM LEVEL CHECKS  
SPRAY PAINT FRONT & REAR DAMAGED AREA  
RUST PROOFING TREATMENT

1,447.00

120

180.00

150.00

45.00

1,600.00

120.00

CONTINUE /



Email : darren@completevms.com.sg ( )  
lily@completevms.com.sg ( )  
lihui@completevms.com.sg ( )

TAN HOCK PHENG, JIMMY  
BLK 707 PASIR RIS DRIVE 10 #08-167  
SINGAPORE 510707

Attention : THE OWNER  
Contact : 96688097

Estimate : ES006286

Date : 09/03/2018  
Vehicle Num : SJD8388P  
Make/Model : TOYOTA ESTIMA AERAS 2.4-2011  
Chassis/Eng# : ACR500128960/2AZH676753  
Accident Date : 09/03/2018  
Claim No :  
Reference :  
Policy No :

S/N	Quantity	Particular	Unit Price	Amount S\$
		REMOVE & REINSTALL AIRCON CONDENSER & CHARGE GAS		120.00
		TO CUT OFF REAR END PANEL, KNOCK AND STRAIGHTEN SPARE		
		TIRE PANEL, REAR CHASSIS FRAMES, AND CHANGE ALL		1,100.00
		NECESSARY PARTS		
		TO CUT OFF FRONT SUPPORT PANEL, HEAD LAMP LOWER BRACKET		
		, KNOCK AND STRAIGHTEN FRONT CHASSIS FRAMES, AND		
		CHANGE ALL NECESSARY PARTS		950.00
		Labour Total S\$ :		4,265.00

SingDollars : Sixteen Thousand One Hundred Twenty-One & Cents Eighty-Five Only

Total S\$ : 16,121.85

COMPLETE VMS PTE LTD

This is only an estimate bases on our preliminary inspection and does not cover additional parts and labour time which may be required after the work has begun

Email : darren@completevms.com.sg ( )  
lily@completevms.com.sg ( )  
lihui@completevms.com.sg ( )

TAN HOCK PHENG, JIMMY  
BLK 707 PASIR RIS DRIVE 10 #08-167  
SINGAPORE 510707

Attention : THE OWNER

Contact : 96688097

Estimate : ES006286

Date : 09/03/2018

Vehicle Num. : SJD8388P

Make/Model : TOYOTA ESTIMA AERAS 2.4-2011

Chassis/Eng# : ACR500128960/2AZH676753

Accident Date : 09/03/2018

Claim No. :

Reference :

Policy No. :

*Not Authored  
Lily @ ?  
Resurvey After Paint  
9 days*

S/N	Quantity	Particular	Unit Price	Amount S\$
LIST ITEMS :				
1	1	TAIL GATE	1,580.00	✓
2	2	REAR W/SCREEN MOULDING SIDE	120.00	✓
3	1	REAR W/SCREEN MOULDING TOP	105.00	✓
4	1	TAIL GATE REFLECTOR R/H	351.00	?
5	1	TAIL GATE OUTER CHROME GARNISH	231.30	?
6	2	REAR NUMBER PLATE LAMP	60.00	✓
7	1	TAIL GATE LOCK	468.00	✓
8	1	TAIL GATE AUTO LOCK MOTOR	360.00	?
9	1	BOOT WEATHERSTRIP	355.00	?
10	1	REAR END PANEL	781.60	?
11	1	REAR END PANEL TOP GARNISH	291.50	?
12	1	REAR BUMPER	1,047.90	✓
13	1	REAR BUMPER TOP CHROME MOULDING	452.00	✓
14	4	TOP CHROME MOULDING CLIP	6.80	✓
15	6	REAR BUMPER CLIP	8.00	✓
16	2	REAR BUMPER BRACKET	118.20	?
17	2	REAR BUMPER SIDE RETAINER	65.00	?
18	1	REAR BUMPER REINFORCEMENT	223.00	?
19	1	REAR BUMPER SPONGE	167.00	?
20	2	REAR BUMPER REFLECTOR	69.70	✓
21	1	REAR BUMPER TOW COVER	20.00	✓
22	1	HEADLAMP L/H	2,105.00	✓
23	1	FRONT SUPPORT PANEL	1,121.80	✓
24	1	HEAD LAMP LOWER BRACKET L/H	132.00	?
25	2	HEADLAMP CLIP	10.00	✓
26	1	RADIATOR GRILLE	540.00	?
27	1	GRILLE LOGO	65.00	?
28	4	GRILLE CLIP	5.00	?
29	1	FRONT BUMPER	1,144.10	✓

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

CONTINUE / ...



Email : darren@completevms.com.sg ( )  
lily@completevms.com.sg ( )  
lihui@completevms.com.sg ( )

TAN HOCK PHENG, JIMMY  
BLK 707 PASIR RIS DRIVE 10 #08-167  
SINGAPORE 510707

Attention : THE OWNER  
Contact : 96688097

Estimate : ES006286

Date : 09/03/2018  
Vehicle Num. : SJD8388P  
Make/Model : TOYOTA ESTIMA AERAS 2.4-2011  
Chassis/Eng# : ACR500128960/2AZH676753  
Accident Date : 09/03/2018  
Claim No. :  
Reference :  
Policy No. :

S/N	Quantity	Particular	Unit Price	Amount S\$
30.	1	FRONT BUMPER REINFORCEMENT		477.90 ✓
31.	1	FRONT BUMPER SPONGE		163.70 ✓
32.	1	FRONT BUMPER BRACKET L/H		91.00 ✓
33.	6	FRONT BUMPER CLIP	8.00	48.00 ✓
34.	1	FRONT BUMPER SIDE RETAINER L/H		83.00 ✓
35.	1	FRONT BUMPER LOWER GRILLE		354.00 X
36.	1	FOG LAMP GARNISH L/H		140.00 X
List TotalS\$ :				13,879.80
25.00% Discount S\$ :				3,469.95
				10,409.85
SPECIAL NETT ITEMS :				
1.	1	REAR W/SCREEN SEALANT		65.00 ✓
2.	1	TOYOTA LOGO		70.00 ✓
3.	1	ESTIMA EMBLEM		69.00 ✓
4.	1	AERAS EMBLEM		55.00 ✓
5.	1	REVERSE CAMERA SET		850.00 X
6.	1	REAR NUMBER PLATE		25.00 ✓
7.	1	REAR NUMBER PLATE HOLDER		33.00 ✓
8.	1	REVERSE SENSOR		280.00 ✓
Special Nett Total S\$ :				1,447.00
LABOUR :				
REMOVE & REINSTALL TAIL GATE W/SCREEN GLASS				120.00
TRANSFER TAILGATE COMPONENT TO NEW GATE				180.00
CHANGE HEAD LAMP & DO WIRING & LIGHT BEAM LEVEL CHECKS				150.00
SPRAY PAINT FRONT & REAR DAMAGED AREA				45.00
RUST PROOFING TREATMENT				1,600.00
				120.00

CONTINUE / ...



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lily@completevms.com.sg ( )  
lihui@completevms.com.sg ( )

TAN HOCK PHENG, JIMMY  
BLK 707 PASIR RIS DRIVE 10 #08-167  
SINGAPORE 510707

Attention : THE OWNER

Contact : 96688097

Estimate : ES006286

Date : 09/03/2018  
Vehicle Num : SJD8388P  
Make/Model : TOYOTA ESTIMA AERAS 2.4-2011  
Chassis/Eng# : ACR500128960/2AZH676753  
Accident Date : 09/03/2018  
Claim No :  
Reference :  
Policy No :

S/N	Quantity	Particular	Unit Price	Amount S\$
		REMOVE & REINSTALL AIRCON CONDENSER & CHARGE GAS		120.00 ↗
		TO CUT OFF REAR END PANEL, KNOCK AND STRAIGHTEN SPARE TIRE PANEL, REAR CHASSIS FRAMES, AND CHANGE ALL NECESSARY PARTS		1,100.00 ↗
		TO CUT OFF FRONT SUPPORT PANEL, HEAD LAMP LOWER BRACKET , KNOCK AND STRAIGHTEN FRONT CHASSIS FRAMES, AND CHANGE ALL NECESSARY PARTS		400 950.00
		Labour Total S\$ :		4,265.00

SingDollars : Sixteen Thousand One Hundred Twenty-One & Cents Eighty-Five Only

Total S\$ : 16,121.85

COMPLETE VMS PTE LTD

This is only an estimate bases on our preliminary inspection and does not cover additional parts and labour time which  
may be required after the work has begun





Your Ref : SLD4698Y

Our Ref : TPDS18064 - SJD8388P

27th June 2018

By Postage

**AIG ASIA PACIFIC INSURANCE PTE LTD**

78 Shenton Way #07-16  
Charitis Building  
Singapore 079120

Attention: Motor Claims Department

Dear OIC,

**ACCIDENT INVOLVING VEHICLE: SJD8388P AND SLD4698Y ALONG KPE TOWARDS  
BARTLEY ROAD EAST ON 09/03/2018**

We are the authorized repair workshop for the owner of motor vehicle no. **SJD8388P**, which is involved in the captioned accident with your insured vehicle **SLD4698Y**. The vehicle owner has requested and authorized us to assist him in presenting his/her claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of driving, we are submitting these claims for your consideration on behalf of the owner/claimant.

1	Cost of Repair	SS 8,881.00	(inclusive GST)
2	13Days Loss of Rental @ \$200	SS 2,600.00	
3	LTA search fee	SS 7.45	
		<u>SS 11,488.45</u>	

We enclosed herewith the following documents to support the claims:-

- a. GIA Report
- b. Proforma invoice
- c. LTA search fee

Kindly look into the matter and let us hear from you on the settlement of our customer's claims as soon as possible.

**Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.**

Thank you  
Yours Faithfully

**Chiu Siong Lim**  
6455 0012  
For Complete VMS Pte Ltd

# COMPLETE VMS PTE LTD

176 Sin Ming Drive, #03-14 / 07, Sin Ming Autocare Complex, S575721  
Tel: 6455 0012 Fax: 6554 0012 Email: main@completevms.com.sg  
Business Reg. No. 200416180E GST Reg. No.: 200416180E



AIG ASIA PACIFIC INSURANCE PTE LTD  
78 Shenton Way #07-16 Chartis Building  
Singapore 079120

Attention : MOTOR CLAIMS DEPT

Proforma Invoice : TP006286

Date : 27/06/2018  
Vehicle Num : SJD8388P  
Make/Model : TOYOTA ESTIMA AERAS 2.4-2011  
Chassis/Eng# : ACR500128960/2AZH676753  
Accident Date : 09/03/2018  
Claim No. :  
Reference :  
Policy No. :

	Amount S\$
COST OF REPAIR AS AGREED	8,300.00

SingDollars : Eight Thousand Eight Hundred Eighty-One Only

A handwritten signature in black ink, appearing to be a stylized 'h' or 'ch'.

COMPLETE VMS PTE LTD

Total S\$ :	8,300.00
GST S\$ :	581.00
Amount Due S\$ :	8,881.00

10 Sin Ming Drive Singapore 575701  
Tel: 1800-CALL LTA (1800-2255 582) Fax: (65) 6553 5329

30 Oct 2017

Our ref 3010170203N057009762

TAN HOCK PHENG, JIMMY  
APT BLK 707 PASIR RIS DRIVE 10  
#08-167  
SINGAPORE 510707

Dear Sir/Madam

**NOTIFICATION ON SUCCESSFUL REPLACEMENT OF VEHICLE REGISTRATION NO. SLS4135B WITH VEHICLE REGISTRATION NO. SJD8388P**

You may be pleased to know that your application of 30 Oct 2017 for replacement of registration number is approved.

2. The details of the vehicle after the transaction are as follows:

Vehicle Registration No. : SJD8388P (Previously SLS4135B)  
Vehicle Make : TOYOTA  
Vehicle Model : ESTIMA AERAS G-EDITION 2.4 A  
Chassis No. : ACR500128960  
Engine No./ Motor No. : 2AZH676753 / -

3. Please change the number plates on your existing vehicle (ie. Chassis No. : ACR500128960, Engine No./ Motor No. : 2AZH676753 / -) to display the new/ replacement registration number, SJD8388P by 02 Nov 2017. It is an offence to keep or use a vehicle without displaying the correct vehicle registration number assigned. The penalty for first offence is a fine not more than \$1,000 or imprisonment of not more than 3 months. For second or subsequent offence, the fine is not more than \$2,000 or imprisonment of not more than 6 months.

4. Please contact our customer service officers on tel: 1800-CALL LTA (1800-2255 582) if you have any questions. You can either quote the Business Transaction Reference No. 20171030103325542118 or the vehicle registration number when making your enquiry.

10 Sin Ming Drive Singapore 575701  
Tel: 1800-CALL LTA (1800-2255 582) Fax: (65) 6553 5329

Our ref 3010170203N057009762

30 Oct 2017

TAN HOCK PHENG, JIMMY  
APT BLK 707 PASIR RIS DRIVE 10  
#08-167  
SINGAPORE 510707



Dear Sir/Madam

**NOTIFICATION ON SUCCESSFUL REPLACEMENT OF VEHICLE REGISTRATION NO.  
SLS4135B WITH VEHICLE REGISTRATION NO. SJD8388P**

You may be pleased to know that your application of 30 Oct 2017 for replacement of registration number is approved.

2. The details of the vehicle after the transaction are as follows:

Vehicle Registration No.	: SJD8388P (Previously SLS4135B)
Vehicle Make	: TOYOTA
Vehicle Model	: ESTIMA AERAS G-EDITION 2.4 A
Chassis No.	: ACR500128960
Engine No./ Motor No.	: 2AZH676753 / -

## View Received Message

This mail is associated with :

**\*SJD8388P (7208933004SG)  
[SLD4698Y]**

TP  
TAN HOCK PHENG JIMMY  
Mar 9 2018 12:00AM  
[LCRF Pte Ltd]  
COMPLETE VMS PTE LTD

[Reply](#) [Reply All](#) [Mark as Unread](#) [Print Message](#) [Delete Message](#) [Forward](#)

**From** AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG\_SG\_EXPRESS), sent on 06/09/2018 14:38 PM.  
**To** LKK\_HQ  
**Subject** Alert - Adj Mandate Approved (S\$10838.45) - SJD8388P - Claim Handler: Gan, Angie-GL

Approved:10838.45.

### DOCUMENTS SUMMARY

There are no documents.

**Joy Irene (LKKAuto)**

---

**From:** Joy Irene (LKKAuto)  
**Sent:** Friday, 16 March 2018 5:16 PM  
**To:** 'Eileen, May Hwee Yap'  
**Cc:** 'Insurance LCR SG'; 'Angiegeokling.Gan@aig.com'; Vivian Lau (LKKAuto); Admin A  
**Subject:** ACCIDENT INVOLVING LCRF SLD 4698Y AND SJD 8388P ON 09.03.2018 (09:30 HOURS) ALONG KPE

15 March 2018

**LION CITY RENTALS PTE LTD**

Policy Holder

AIG : 7208933004SG  
LKK : CC4/LCR18004719/Kjb3

**NOTE : TO CONFIRM IF 3 VEHICLES WERE INVOLVED.REQUEST FOR VIDEO FOOTAGE.**

Dear Sir/Madam,

**ACCIDENT INVOLVING LCRF SLD 4698Y AND SJD 8388P ON 09.03.2018 (09:30 HOURS) ALONG KPE**

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from SJD 8388P against your insurance policy.

Based on the information on hand, we are of the opinion that we cannot be absolved from liability. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Best Regards,  
Joy Irene | Case Handler  
LKK Auto Consultants Pte Ltd  
DID: 6841-2409 | email: [joyirene@lkkauto.com](mailto:joyirene@lkkauto.com) | Fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

All contents of this email is intended strictly for the addressee(s) only. It may contain confidential and/or privileged information. If you are not the intended recipient (or have received this email in error) please notify the sender immediately and destroy this email. Any unauthorized copying, disclosure or distribution of the material in this email is strictly forbidden.

To: Complete VMS Pte Ltd  
176, Sin Ming Drive,  
#03-14, Sin Ming Autocare Complex  
Singapore 575721

**LETTER OF AUTHORIZATION**

RE: ACCIDENT BETWEEN SJ08388P / SLD498Y / SKL55014 (Vehicle Numbers)  
ON 9/11/2018 (Date of Accident) AT KPE towards Bentley Road East

1. I/We, the owner of vehicle no. SJ08388P hereby appoint you to act for me to repair and recover damages sustained to my vehicle in the above accident from the third party driver and / or his / her insurers.
2. In this respect, I/We have authorized you to repair, correspond, negotiate and settle on my behalf, all claims against the parties involved in the subject accident. All final financial awards in my favor pertaining to the subject accident claim are to be paid to Complete VMS Pte Ltd.
3. By way of this Letter of Authorization, I/We also further authorized you to sign all Discharge Vouchers and any other related documents in settlement of the subject accident claims. I/We hereby undertake to ratify and reaffirm such signing of Discharge Vouchers and/or documents from any third party insurers by us.
4. During the settlement process with the third party insurers / drivers, you may act fully on my behalf and all negotiations and correspondences given by you to the third party insurers / driver are as if given directly from me. With regards to the settlement of the above subject accident claim, I/We agree and undertake to ratify all correspondences and negotiations given by you to the third party insurers / driver and further agree and undertake to be bound by all acts performed or carried out by you.
5. I/We understand that should the subject accident claims fail or not able to reach an amicably settlement with the third party insurers or driver, I/We will have to appointed a solicitors by way of signing a warrant to act in present of the appointed solicitor to further pursue the matter and to commence legal proceedings in Court in my/our name against the third party driver and/or his employers (if applicable). I/We further agrees that should I/We fails or disagrees to appoint a solicitors at that stage, I/We shall be fully liable for all costs incurred to you until that point of time.
6. I/We further confirm my/our understanding that I/We shall render my/our full co-operation pertaining to the settlement of the subject accident and method of repair adopted shall be in accordance to the standard practices of the industry and will be at the full discretion of you.
7. I/We hereby agree that upon settlement of the above subject accident claim, I/We are required to sign Discharge Voucher/s issued by the third party insurers. After which all settlement monies shall be used to settle all costs and fee incurred to carry out the above subject accident repairs and claims. This settlement monies shall constitute a full discharge of your payment obligation to us.
8. Any indemnity / discharge voucher signed by the workshop is without prejudice to my rights to claim for compensation for my personal injury (if any). Complete VMS Pte Ltd is only authorized to negotiate and finalized with Third Party for my property damages

Signature

Name

Date

Company Stamp (if applicable) :

Email:

Witness's Name & Signature

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, COMPLETE VMS PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$10,325.00 (Global Sum All-in) for vehicle no. SJD 8388P that was damaged pursuant to the accident which occurred on 09/03/2018 (date) along KPE TOWARDS BARTLEY ROAD EAST (location) involving vehicle no/s SLD 4698Y. This is pursuant to the inspection conducted on 13/03/2018 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner TAN HOCK PHENG JIMMY ("the third party claimant") of vehicle no. SJD 8388P make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".



We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SJD 8388P (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 10 (day) of September (month) 2018 (year)

 FSC  
Signed by appointed surveyor

   
Signed by "the workshop" (with chop)

*This indemnity is signed without prejudice  
to my rights to claim for compensation  
for my personal injury.*



# COMPLETE VMS PTE LTD

176 Sin Ming Drive, #03-14 / 07, Sin Ming Autocare Complex, S575721

Tel: 6455 0012 Fax: 6554 0012 Email: main@completevms.com.sg

Business Reg. No. 200416180E GST Reg. No.: 200416180E



AIG ASIA PACIFIC INSURANCE PTE LTD  
78 SHENTON WAY #07-16 CHARTIS BUILDING  
SINGAPORE 079120

Tax Invoice : VM013690

Invoice Date : 10/09/2018

Vehicle Num. : SJD8388P

Make/Model : TOYOTA ESTIMA AERAS 2.4

Mileage(Km) :

POWVO/RO# :

Ref./Remark :

S/N	Quantity	Particular	Unit Price	Amount SS
		COST OF REPAIR AS AGREED AT		8,300.00

SingDollars : Eight Thousand Eight Hundred Eighty-One Only

A handwritten signature in black ink, appearing to be a stylized 'Q' or 'L'.

COMPLETE VMS PTE LTD

Total SS :	8,300.00
GST SS :	581.00
Amount Due SS :	8,881.00
	=====

Terms : 30 Days

**INVOICE**No: **2079**To: TAN HOCK PHENG, JIMMYc/o Complete VMS Pte LtdDate: 25. Apr. 2018Vehicle No: SJV6086D

QTY	DESCRIPTION	UNIT PRICE	AMOUNT
1	Rental for 13 days	\$200.00	\$2,600.00
	9/3/2018 to 22/3/2018		
	Reference: SJD8388P		

Cheques should be crossed and made payable to "COMPLETE LEASING PTE LTD"

**TOTAL****\$2,600.00**

I/ We hereby confirm the order

for **COMPLETE LEASING PTE LTD**

Authorized Signature &amp; Company's Stamp

Order checked &amp; accepted by

# VEHICLE RENTAL AGREEMENT

STA No: 001994

## HIRER'S PARTICULAR

Name : (as in I/C) Tan hock pheng Jimmy  
NRIC / Passport No: S1793845B  
Address: \_\_\_\_\_

Veh. No: SJV6086D Replace Veh. No: \_\_\_\_\_  
Mileage Out: \_\_\_\_\_ Mileage Out: \_\_\_\_\_  
Out : Date 9/3/2018 Out : Date \_\_\_\_\_  
Out : Time 12.45pm Out : Time \_\_\_\_\_

## ADDITIONAL DRIVER'S PARTICULARS

Name : (as in I/C) \_\_\_\_\_  
NRIC / Passport No: \_\_\_\_\_  
Address: \_\_\_\_\_

RENTAL CHARGES	
Daily 13 @ \$ 750/-	\$ 9750.00
Monthly @ \$	
Delivery Charges @ \$	For
Others @ \$	
SUB TOTAL \$	
7500.00	

## REMARKS

PETROL: Empty, 1/8, 1/4, 3/8, 1/2, 5/8, 3/4, 7/8, Full

## INSURANCE EXCESS PAYABLE ON CLAIM

Hirer is responsible for the first \$ \$2500 - excess  
for Collision / Damages to 1st party (i.e.) COMPLETE LEASING P/L  
vehicle (inc. windscreen) and also first \$ \$2000 - excess  
for Collision / Damages to 3rd party's vehicle for each and every  
accident / damages.

Hirer's Signature: \_\_\_\_\_

I/We agreed to the terms and conditions above, overleaf and that all information given are true & correct in all respect. My/Our driving license(s) is/are current and not disqualified from driving.

## IMPORTANT

- ONLY PERSON ABOVE 23 YEARS OF AGE WITH MORE THAN 2 YEARS DRIVING EXPERIENCE, AUTHORIZED, LICENSED AND SIGNING THIS AGREEMENT MAY DRIVE THE VEHICLE.
- VEHICLE IS STRICTLY FOR USE IN SINGAPORE ONLY AND MAY NOT BE DRIVEN OUT OF SINGAPORE WITHOUT PRIOR CONSENT FROM THE COMPANY COMPLETE LEASING PTE LTD.
- IN THE EVENT OF AN ACCIDENT, THE HIRER OF AUTHORIZED DRIVER:
  - shall report all accidents involving the said vehicle to the owner immediately,
  - shall NOT admit liability or sign any settlement documents with any 3rd parties
- THIS AGREEMENT IS SUBJECT TO THE CONDITIONS PRINTED ON THE REVERSE SIDE

DATE IN	TIME IN	CHECKED BY	SIGNATURE OF HIRER / DRIVER
<u>02/3/2018</u>	<u>4.45pm</u>	<u>[Signature]</u>	<u>[Signature]</u>



Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 09 Mar 2018 / 13:54:43

Receipt Date/Time : 09 Mar 2018 / 13:54:43

**Tax Invoice/Receipt**

Receipt No. : ITNET-00000-180309-001218

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SLD4698Y				
As at 09 Mar 2018/00:00:01				
Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.				
1	Insurance Enquiry - SLD4698Y Enquiry Fee 20180309135351205510	7.00	0.49	7.49
<b>Sub-Total</b>		7.00	0.49	7.49
<b>Total Before Rounding</b>		7.00	0.49	7.49
<b>Rounding Difference</b>				0.04
<b>Total Amount Payable</b>				7.45
Paid By				
	xxxxxxxxxxxx5909	Credit Card: Visa/MasterCard		7.45
<b>Total</b>				7.45
<b>Cash Change</b>				0.00
<b>Tendered Amount</b>				7.45
<b>Excess Refundable Amount</b>				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

Fastlane




























## CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	09 Mar 2018 <a href="#">Edit Reg</a>		13 Mar 2018 00:00 <a href="#">Edit Adj Rpt</a>	<b>S\$8,300.00</b> <a href="#">Edit Estimates</a>	<b>S\$8,300.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by adjuster]</span>									
Insured:	LCRF Pte Ltd, Co. Reg. No.: NA								
Main Claimant:	TAN HOCK PHENG JIMMY, ID: S1793845B								
Vehicle Reg. No.:	SJD8388P	Date of Loss:	09/03/2018 00:00 - :59 [80 Months and 8 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 7208933004SG	Policy/Cover Note No.:	0999994817 (Comprehensive)						
Vehicle Reg. No. (Insured):	SLD4698Y	Policy No. (Claimant):	GA282718						
		Excess:							
Repairer:	COMPLETE VMS PTE LTD (HQ) 176 Sin Ming Drive #03-14 Sin Ming Autocare Complex, 575721 Sin Ming - Tel: 6455 0012								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Gan, Angie-GL] Angiegeokling.Gan@aig.com								
Claimant's Insurer:	AXA Insurance Pte Ltd (HQ) - Tel: 6338 7288								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KENNETH KONG] ... [Final Rpt due 22/03/2018]								
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
<ul style="list-style-type: none"> <li>AIG_SG_EXPRESS (06/09/2018): Alert - Adj Mandate Approved (S\$10838.45) - SJD8388P - Claim Handler: Gan, Angie...</li> <li>AIG_SG (14/03/2018): Request To Upload TP GIA Report</li> </ul>									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

\*SJD8388P (7208933004SG)  
[SLD4698Y]  
TP  
TAN HOCK PHENG JIMMY  
Mar 9 2018 12:00AM  
[LCRF Pte Ltd]  
COMPLETE VMS PTE LTD

<a href="#">Upload Documents</a> <a href="#">Upload Photos</a> <a href="#">Compose New Letter</a> <a href="#">Upload Video</a> <a href="#">Upload Audio</a>			<b>View</b> <a href="#">View in Browser</a>	
<b>Letters/Correspondences</b>				
			1 per page <input type="checkbox"/>	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	(Draft)	Third Party Express Settlement – Payment Breakdown		<a href="#">Edit</a>
<b>Assessment Reports</b>				
			1 per page <input type="checkbox"/>	
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
1	14/03/18 14:55	<b>Accident Statement</b> <small>From: SC - Reg. No: SLD4698Y, Claimant: LCRF PTE LTD</small>		<a href="#">Load HTML</a>
<b>Photos/Images</b>				
			3 per page <input type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	16/03/18 17:17	LETTER TO LCRF		<a href="#">Load PDF</a>
2	31/07/18 10:55	General View		<a href="#">Load JPG</a> <input checked="" type="checkbox"/>
3	31/07/18 10:55	General View		<a href="#">Load JPG</a> <input checked="" type="checkbox"/>
4	31/07/18 10:55	General View		<a href="#">Load JPG</a> <input checked="" type="checkbox"/>
5	31/07/18 10:55	General View		<a href="#">Load JPG</a> <input checked="" type="checkbox"/>
6	31/07/18 10:55	General View		<a href="#">Load JPG</a> <input checked="" type="checkbox"/>
7	31/07/18 10:55	General View		<a href="#">Load JPG</a> <input checked="" type="checkbox"/>
8	31/07/18 10:55	General View		<a href="#">Load JPG</a> <input checked="" type="checkbox"/>
9	31/07/18 10:55	General View		<a href="#">Load JPG</a> <input checked="" type="checkbox"/>
10	31/07/18 10:55	General View		<a href="#">Load JPG</a> <input checked="" type="checkbox"/>
11	31/07/18 10:55	General View		<a href="#">Load JPG</a> <input checked="" type="checkbox"/>
12	31/07/18 10:55	General View		<a href="#">Load JPG</a> <input checked="" type="checkbox"/>
13	31/07/18 10:55	General View		<a href="#">Load JPG</a> <input checked="" type="checkbox"/>
14	31/07/18 10:55	General View		<a href="#">Load JPG</a> <input checked="" type="checkbox"/>
15	31/07/18 10:55	General View		<a href="#">Load JPG</a> <input checked="" type="checkbox"/>
16	31/07/18 10:55	General View		<a href="#">Load JPG</a> <input checked="" type="checkbox"/>
17	31/07/18 10:55	General View		<a href="#">Load JPG</a> <input checked="" type="checkbox"/>
18	31/07/18 10:55	General View		<a href="#">Load JPG</a> <input checked="" type="checkbox"/>
19	31/07/18 10:55	General View		<a href="#">Load JPG</a> <input checked="" type="checkbox"/>
20	31/07/18 10:55	General View		<a href="#">Load JPG</a> <input checked="" type="checkbox"/>
21	31/07/18 10:55	General View		<a href="#">Load JPG</a> <input checked="" type="checkbox"/>
22	31/07/18 10:55	General View		<a href="#">Load JPG</a> <input checked="" type="checkbox"/>
23	31/07/18 10:55	General View		<a href="#">Load JPG</a> <input checked="" type="checkbox"/>
24	31/07/18 10:55	General View		<a href="#">Load JPG</a> <input checked="" type="checkbox"/>
<b>Documentation</b>				
			1 per page <input type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	13/03/18 14:48	EMAIL FROM AIG DD 13032018		<a href="#">Load PDF</a>
2	13/03/18 14:48	WKSP NOTIC		<a href="#">Load TIF</a>
3	14/03/18 18:13	TP ESTIMATE- MARKED		<a href="#">Load PDF</a>
4	14/03/18 18:13	TP GIA REPORT		<a href="#">Load PDF</a>

Letters/Correspondences				1 per page	<input checked="" type="checkbox"/>
No	Finalized On			Thumbnail	Print
LKK Auto Consultants Pte Ltd (HQ)					
5	14/09/18 10:06	WORKSHOP INVOICE		Load PDF	
6	14/09/18 10:06	AUTHORISATION TO ACT FORM		Load PDF	
7	14/09/18 10:06	Release Voucher		Load PDF	
8	14/09/18 10:06	RENTAL RECEIPT		Load PDF	
9	14/09/18 10:06	LTA SEARCH		Load PDF	
10	14/09/18 10:06	LETTER TO OI		Load PDF	
AIG Asia Pacific Insurance Pte. Ltd. (SG)					
No	Finalized On			Thumbnail	Print
1	16/08/18 09:30	LOD		Load PDF	

## Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
<b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b> <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>			
<b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM \_\_\_\_\_

### THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SLD4698Y (Insd veh)	Model:	TOYOTA ESTIMA 2.4 (A)
	SJD8388P (TP veh)		
Date of Accident:	09/03/2018		

Global Sum Settlement	:	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
Repair Estimate	:	\$	17,250.38
Final Repair Cost	:	\$	10,325.00
Loss of Use	:	\$	days at \$0.00 per day
Rental (if any)	:	\$	12 days
LTA / GIA Search Fee	:	\$	
Others:	:	\$	
	:	\$	
Final Settlement Sum (Global Sum)	:	\$	10,325.00

Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)

A) For **Non GIA Registered Workshop:** Agreed Liability \_\_\_\_ 100 \_\_\_\_ (%)

B) For **GIA Registered Workshop:** BOLA Applicable: Yes/ No BOLA Scenario No: \_\_\_\_

BOLA Liability: \_\_\_\_ (%) Assessed Liability (\*): \_\_\_\_ 100 \_\_\_\_ (%)

\* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks \_\_\_\_\_

Payment Instruction: Payee's Breakdown			
1)	COMPLETE VMS PTE LTD	:	\$ 10,325.00
2)		:	\$
3)		:	\$
4)		:	\$

JOANNE LEE KHANG MIN

14 Sep  
2018

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.  
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))



## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/LCR18004719/KJB3Q2

Date: 14/09/2018

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd.

Policy No: 0999994817

Claimant Vehicle No : SJD8388P

Insured Vehicle No : SLD4698Y

Date of Loss: 09/03/2018

Nature of Claim: TP

Claim No: 7208933004SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SJD8388P

Make &amp; Model: TOYOTA ESTIMA, 2.4 (A)

Engine No: 2AZH676753

Reg. Date: 01/07/2011 (Man. Year: 2011)

Chassis No: ACR500128960

Colour: Metallic Pearl White

Odometer: 95549 km

Engine Capacity: 2362 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 235/50 R18

Rear Tyre Size: 235/50 R18

Front Left Side: Pirelli 9 mm

Rear Left Side: Pirelli 9 mm

Front Right Side: Pirelli 9 mm

Rear Right Side: Pirelli 9 mm

The above values represent the remaining tyre treads depth

<b>COST OF CLAIMS</b>	<b>Repairer's</b>	<b>Adjuster's</b>	<b>Difference</b>	<b>Diff %</b>
Parts	11,856.85	7,420.37	4,436.48	37.42
Miscellaneous Items	0.00	0.00	0.00	
Labour	4,265.00	2,980.00	1,285.00	30.13
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Calculated Gross Total (S\$)</b>	<b>16,121.85</b>	<b>10,400.37</b>	<b>5,721.48</b>	<b>35.49</b>
<b>Approved Total (Overridden) (S\$)</b>		<b>8,300.00</b>		
<b>(S\$)</b>	16,121.85	8,300.00	7,821.85	48.52
<b>+ GST 7.00/7.00% (S\$)</b>	1,128.53	581.00	547.53	48.52
<b>Nett Amount (S\$)</b>	<b>17,250.38</b>	<b>8,881.00</b>	<b>8,369.38</b>	<b>48.52</b>
<b>+ Car Rental (12.0 x S\$120.00/day) (S\$)</b>		1,440.00		
<b>+ Doc/Search Fee (S\$)</b>		7.45		
<b>Nett Liability (S\$)</b>		<b>10,328.45</b>		
<b>Global Sum Settlement (S\$)</b>		<b>10,325.00</b>		

INSPECTION

Date of Assignment: 13/03/2018

Date Inspected: 13/03/2018 Inspected At:

COMPLETE VMS PTE LTD (HQ)  
176 Sin Ming Drive #03-14 Sin Ming  
Autocare Complex  
Singapore 575721

Estimated Period of Repair: 9.0 days

---

**Adjuster:** KENNETH KONG

**Manager:** Joy Irene Bascao

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

## Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*TAIL GATE	Bent	1,580.00 FL	*1,580.00 FL
2	2		*REAR W/SCREEN MOULDING SIDE	Necessary	240.00 FL	*240.00 FL
3	1		*REAR W/SCREEN MOULDING TOP	Necessary	105.00 FL	*105.00 FL
4	1		*TAIL GATE REFLECTOR R/H	Mtg Cracked	351.00 FL	*351.00 FL
5	1		*TAIL GATE OUTER CHROME GARNISH	Mtg Cracked	231.30 FL	*231.30 FL
6	2		*REAR BUMPER PLATE LAMP	Serviceable	120.00 FL	*- FL
7	1		*TAIL GATE LOCK	Jammed	468.00 FL	*468.00 FL
8	1		*TAIL GATE AUTO LOCK MOTOR	Serviceable	360.00 FL	*- FL
9	1		*BOOT WEATHERSTRIP (50%)	Distorted	266.25 FS	*177.50 FS
10	1		*REAR END PANEL	Bent	781.60 FL	*781.60 FL
11	1		*REAR END PANEL TOP GARNISH	Dented	291.50 FL	*291.50 FL
12	1		*REAR BUMPER	Bent	1,047.90 FL	*746.00 FL
13	1		*REAR BUMPER TOP CHROME MOULDING	Dented	452.00 FL	*452.00 FL
14	4		*TOP CHROME MOULDING CLIP	Necessary	27.20 FL	*27.20 FL
15	6		*REAR BUMPER CLIP	Necessary	48.00 FL	*48.00 FL
16	2		*REAR BUMPER BRACKET	Repair	236.40 FL	*- FL
17	2		*REAR BUMPER SIDE RETAINER	Serviceable	130.00 FL	*- FL
18	1		*REAR BUMPER REINFORCEMENT	No such part	223.00 FL	*- FL
19	1		*REAR BUMPER SPONGE	Cracked	167.00 FL	*167.00 FL
20	1		*REAR BUMPER REFLECTOR	O/S Cracked	139.40 FL	*69.70 FL
21	1		*REAR BUMPER TOW COVER	Serviceable	20.00 FL	*- FL
22	1		*HEADLAMP L/H	Cut	2,105.00 FL	*1,548.00 FL
23	1		*FRONT SUPPORT PANEL	Repair	1,121.80 FL	*- FL
24	1		*HEAD LAMP LOWER BRACKET L/H	Serviceable	132.00 FL	*- FL
25	2		*HEADLAMP CLIP	Necessary	20.00 FL	*20.00 FL
26	1		*RADIATOR GRILLE	Mtg Cracked	540.00 FL	*540.00 FL
27	4		*GRILLE CLIP	Necessary	20.00 FL	*20.00 FL
28	1		*FRONT BUMPER	Bent	1,144.10 FL	*972.50 FL
29	1		*FRONT BUMPER REINFORCEMENT	Repair	477.90 FL	*- FL
30	1		*FRONT BUMPER SPONGE	Cracked	163.70 FL	*163.70 FL
31	1		*FRONT BUMPER BRACKET L/H	Repair	91.00 FL	*- FL
32	6		*FRONT BUMPER CLIP	Necessary	48.00 FL	*48.00 FL
33	1		*FRONT BUMPER SIDE RETAINER L/H	Distorted	83.00 FL	*83.00 FL
34	1		*FRONT BUMPER LOWER GRILLE	Serviceable	354.00 FL	*- FL
35	1		*FOG LAMP GARNISH L/H	Serviceable	140.00 FL	*- FL
36	1		*REAR W/SCREEN SEALANT	Necessary	65.00 FS	*40.00 FS
37	1		*TOYOTA LOGO	Necessary	70.00 FS	*70.00 FS
38	1		*ESTIMA EMBLEM	Necessary	69.00 FS	*69.00 FS
39	1		*AREAS EMBLEM	Necessary	55.00 FS	*55.00 FS
40	1		*SET REVERSE CAMERA	Serviceable	850.00 FS	*- FS
41	1		*REAR NUMBER PLATE }	Cracked	25.00 FS	*45.00 FS
42	1		*REAR NUMBER PLATE HOLDER }	Cracked	33.00 FS	*- FS
43	1		*REVERSE SENSOR	Dented	280.00 FS	*200.00 FS
44	1		*GRILLE LOGO	Necessary	65.00 FL	*65.00 FL

F=Franchise part, S=SpcNett, L=ListItemDisc.

<b>Sub Total (\$\$)</b>	<b>15,238.05</b>	<b>9,675.00</b>
<b>- List Item Discount on L Items 25.00/25.00% (\$\$)</b>	<b>3,381.20</b>	<b>2,254.63</b>

<b>Total Parts (\$\$)</b>	<b>11,856.85</b>	<b>7,420.37</b>
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Report was unsubmitted during this print-out.

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
Report was unsubmitted during this print-out.						

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	REMOVE & REINSTALL TAIL GATE W/SCREEN GLASS	New	180.00	120.00
2	TRANSFER TAILGATE COMPONENT TO NEW GATE	New	150.00	60.00
3	CHARGE HEAD LAMP & DO WIRING & LIGHT BEAM LEVEL CHECKS	New	45.00	40.00
4	SPRAY PAINT FRONT & REAR DAMAGED AREA	New	1,600.00	1,400.00
5	RUST PROOFING TREATMENT	New	120.00	60.00
6	REMOVE & REINSTALL AIRCON CONDENSER & CHARGE GAS	New	120.00	0.00
7	TO CUT OFF REAR END PANEL ,KNOCK AND STRAIGHTEN SPARE TIRE PANEL ,REAR CHASSIS FRAMES ,AND CHANGE ALL NECESSARY PARTS	New	1,100.00	900.00
8	TO CUT OFF FRONT SUPPORT PANEL ,HEAD LAMP LOWER BRACKET ,KNOCK AND STRAIGHTEN FRONT CHASSIS FRAMES AND CHANGE ALL NECESSARY PARTS	New	950.00	400.00
Gross Labour Cost (S\$)			4,265.00	2,980.00

Report was unsubmitted during this print-out.

&lt; END OF ESTIMATES &gt;