

## Vic (LKKAuto)

---

**From:** Chan, Kian-Meng <Kianmeng.Chan1@aig.com>  
**Sent:** Tuesday, 30 April, 2019 4:19 PM  
**To:** Vic (LKKAuto)  
**Cc:** Admin A  
**Subject:** RE: #9059560917SG003#022# LKK REF CC3/AIG18004713/K1hb3 OI: SLS 8202P  
**Attachments:** vlcsnap-2019-04-30-16h13m48s049.png; vlcsnap-2019-04-30-16h14m10s228.png; vlcsnap-2019-04-30-16h14m31s255.png

Dear Vic,

Unsure if you have viewed the longer version of video, but it seems TP did turn out from 2<sup>nd</sup> lane of Irwell lane, then proceed to queue to turn.  
Thereafter OIV come into the picture, as per the short video in Merimen.

In view of the happenings, kindly settle at best with the TP.

Best regards,

**Chan Kian Meng**  
**AIG**

Complex Claims Examiner  
Claims | AIG Asia Pacific Insurance Pte. Ltd

AIG Building, 78 Shenton Way, #08-16, Singapore 079120  
Tel +(65) 6419 1678  
[KianMeng.Chan1@aig.com](mailto:KianMeng.Chan1@aig.com) | [www.aig.sg](http://www.aig.sg)

---

**From:** Vic (LKKAuto) [mailto:[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)]  
**Sent:** Wednesday, March 13, 2019 9:30 AM  
**To:** Chan, Kian-Meng  
**Cc:** Admin A; Vic (LKKAuto)  
**Subject:** RE: #9059560917SG003#022# LKK REF CC3/AIG18004713/K1hb3 OI: SLS 8202P

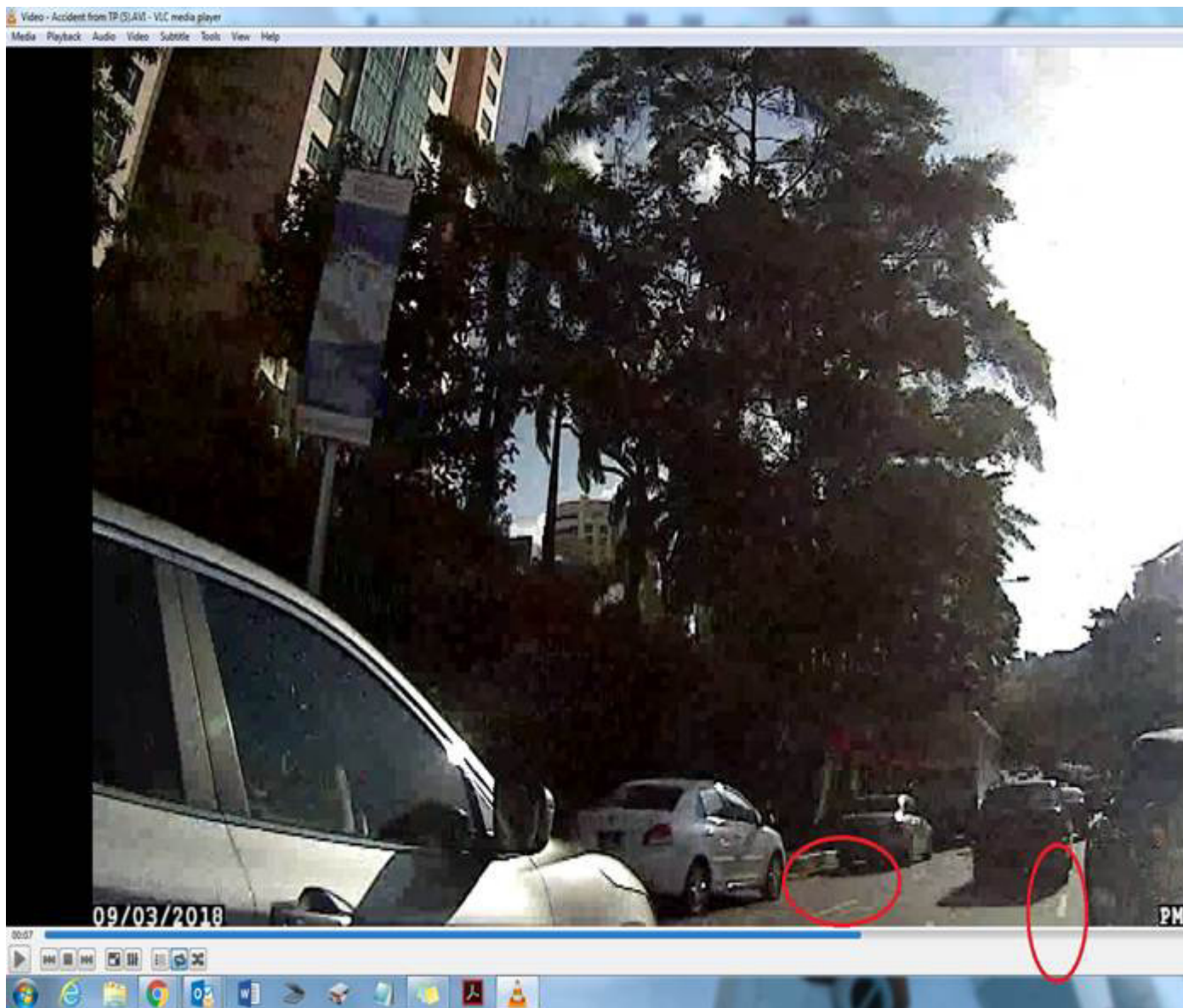
Dear Kian Meng,

We refer to the below email and I am taking over this matter.

We had spoken to the Insured Mdm Ang where she was informed of the TP claim and NCD issues where she agreed to settle at best if any.

Our Insured driver (husband) reported that he was travelling along when TP was making a turn and hit the right side of his vehicle. TP however, reported that after he was making a turn within its lane, our Insured vehicle cut into its lane.

Based on the screenshot of the TP video footage (as below), we observed that the TP was making a right turn and intended to go to the middle lane where our Insured vehicle was likely travelling straight.



We are of the view that our Insured Driver is not liable of the accident since he was travelling across the junction and the TP vehicle was the one making a right turn.

As such, we intend to deny TP claim.

For your approval and/or further instructions please.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto  
Consultants  
Pte Ltd

*Save the Earth. Print only when necessary.*

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not

read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

---

**From:** Shu Pei (LKKAUTO)  
**Sent:** Thursday, 3 May, 2018 7:16 PM  
**To:** Mohamedrasheed, Rashidah  
**Cc:** Chan, Kian Meng; Admin A; Thin Thin (LKKAUTO)  
**Subject:** FW: #9059560917SG003#022#

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

Please note that: -

LKK ref	Officer in charge
CC3/AIG18004713/K1UB3	Thin Thin

*To check availability of the case handler, you may contact the undersigned.*

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Mohamedrasheed, Rashidah [<mailto:Rashidah.Mohamedrasheed@aig.com>]  
**Sent:** Thursday, 3 May 2018 5:10 PM  
**To:** Chan, Kian Meng <[KianMeng.Chan@aig.com](mailto:KianMeng.Chan@aig.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** #9059560917SG003#022#

Hi Kian Meng,

Please help to forward TP's video footage to LKK who is copied in this email.

I am not able to send from my end in view of the file size.

Thank you

Dear Sirs/ LKK,

Please review the file and provide update.

Thank you

**Rashidah Rasheed**  
**AIG**  
Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way, #08-16, Singapore 079120

Tel +(65) 6419 1767 | Fax +(65) 6835 7416

[Rashidah.Mohamedrasheed@aig.com](mailto:Rashidah.Mohamedrasheed@aig.com) | [www.aig.com.sg](http://www.aig.com.sg)

**IMPORTANT NOTICE:**

*The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by AIG for any loss or damage arising in any way from its use.*

---

**From:** Mohamedrasheed, Rashidah  
**Sent:** Thursday, May 03, 2018 5:04 PM  
**To:** Chan, Kian Meng  
**Subject:** #9059560917SG003#022#

Thank you

**Rashidah Rasheed**

**AIG**

Complex Claims Examiner  
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way, #08-16, Singapore 079120

Tel +(65) 6419 1767 | Fax +(65) 6835 7416

[Rashidah.Mohamedrasheed@aig.com](mailto:Rashidah.Mohamedrasheed@aig.com) | [www.aig.com.sg](http://www.aig.com.sg)

**IMPORTANT NOTICE:**

*The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by AIG for any loss or damage arising in any way from its use.*

---

**From:** Chan, Kian Meng  
**Sent:** Thursday, May 03, 2018 4:43 PM  
**To:** Mohamedrasheed, Rashidah  
**Subject:** #9059560917SG003#022#

Hi Rashidah,

While working on recovery I have attained TP's video, which I'm not sure whether you had taken a look.

However if you need it, I have shared the video in link below, which is too huge to put into merimen or send via email.

[Collision at 2:13](#)

Thank you for your kind attention.

Best regards,

**Chan Kian Meng**

**AIG**

Express Claims Adjuster II

SG Claims Operations | AIG Shared Services

Tel: 8001206556 | Ext 1012206

[Kianmeng.chan@aig.com](mailto:Kianmeng.chan@aig.com) | [www.aig.com](http://www.aig.com)

**IMPORTANT NOTICE:**

The information in this email (and any attachments hereto) is confidential and may be protected by legal privileges and work product immunities. If you are not the intended recipient, you must not use or disseminate the information. Receipt by anyone other than the intended recipient is not a waiver of any attorney-client or work product privilege. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.

**IMPORTANT NOTICE:**

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.