

ASS. REC. BY:

REF: CS/MSG18004712/Grd3ez

Special Instruction:

Surveyor:
Menmen

GQ

ASSIGNMENT (Office)

From (Person):

Kwok Choon

of

MSIG

Date/Time:

13/3/18 10:58am

Estimated Cost:

Bill to:

ODV / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SKZ 3924Y

Insured:

at Workshop m/s

Volkswagen

Tel:

9386 7833 Shu Shi

of

1 Kampong Ampat (Muepherson)

Policy No:

A28674853 AVW

Claim No:

552077

Sum Insured:

Excess:

\$500.00

Make of Veh:

(Client's Record)

D.O.A 10/03/2018

CA / (REV) /

REP. / REV 24 HRS

5pm - 5:30pm

H.O.D. Endorsement:

Date/Time:

5pm @ 13/3/18

Person Contacted:

Shu Shi

Vehicle IN

OUT

Date/Time	Action/Instruction (✓) Estimate
	SKZ 3924Y - X
14/3/18	Sent preli thru menmen; seek mandate
	Mandate approved; Inform repairer

Signature

Xpl.

REF:

MSK

ASSIGNMENT

From:

Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No:

at Workshop m/s

of

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value:

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

8

days Res.: Yes or No

Lump Sum:

%

3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Vehicle: IN / OUT

Veh No:

Type: M/Car / M/Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Colour

Sp. Reading

Eng/No:

C/No:

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

R/Bal.

L/Bal.

D.O.A.

Survey held at

Des. of Damages (Fr) / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

Confirm \$13,267.64, 10 days
Red: \$7323.19, 35%

RECEIVED 10 MAY 2018

Date/Time: File Pass to?

☐

: Preli. Report

1) typist

☒

: Final Report

Date/Time: File Return to?

2)

Days Of Repair: 10

Resurvey No. of Trip: 2

Survey Fee:

Transportation:

3) S + RS

4) Photos

5) Others

Add Fee:

☐

: Site Insp (\$

☐

: Interview (\$

☐

: Tech. Invs (\$

☐

: Weekend (\$

Report Format :

OD

Lump Sum / I.B.I: (\$ 13267.64

TOTAL

300

10

310



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

MSIG INSURANCE (SINGAPORE) PTE LTD

Ref : CS/MSG18004712/Grd3

16 RAFFLES QUAY
#24-01 HONG LEONG BLDG SINGAPORE 048581

Date : 13-03-2018



Code : MSG

1. Policy Particulars :- OWN DAMAGE

Insured Veh.		Veh. Inspected	SKZ 3924Y
Policy No.	A28674853AVW	Coverage (\$)	0.00
Claim No.	552077	Excess (\$)	500.00
Assign From	MERIMEN (KWOK CHOON)	Assign Date	13/03/2018

2. Vehicle Particulars & Condition

Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

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5. General Information

Accident Date	10/03/2018	Inspection Date	13/03/2018
Survey held at	VOLKSWAGEN CENTRE SINGAPORE 1 KAMPONG AMPAT OFF MACPHERSON ROAD SINGAPORE 368314		

5a. Remarks

A) THE MARKET VALUE IS S\$----- (EST. AVERAGE)
B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE AUTHORISED REPAIRS.

...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	10 Mar 2018		13 Mar 2018 10:58 Assign				New Assignment Cancel Case

Main	Reference	Claim Details	Documents	Show All
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CLAIM SUBFOLDER DETAILS

CLAIM SUB-CLERK DETAILS		[Created by insurer]	
Insured:	CHEW BOON KEONG, ID: S7637564Z, Tel: +6596868339, Email: BKCHEW@GMAIL.COM		
Vehicle Reg. No.:	SKZ3924Y	Date of Loss:	10/03/2018 10:00 - :59
Claim Type:	OD / 552077	Policy/Cover Note No.:	A28674853AVW (Comprehensive) Coverage: 21/01/2018 - 20/01/2019
		Excess:	S\$500.00
Repairer:	Volkswagen Centre Singapore (HQ) 247 Alexandra Road, 159934 Alexandra - Tel: 63057288		
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Kwok Woon Choo - 6643 1330]		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Imm.Advice due 14/03/2018]		
Driver/Custodian:	CHEW BOON KEONG (41 / Male), NRIC: S7637564Z, Tel: +6596868339		
Adj Asg. Remarks:	TO REVERT		

ASSOCIATED MAIL RECEIVED

There are no mail for this case.

[View All](#)
[Compose Case Mail](#)

ALL ASSOCIATED TASKS

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

[View All](#)
[Search Tasks](#)
[Create New Task](#)
[Complete](#)

Woon Choo Kwok

From: Tang, Shu Shi (VWG Singapore) <shushi.tang@vw.com.sg>
Sent: Tuesday, March 13, 2018 10:33 AM
To: Woon Choo Kwok; Claims
Subject: FW: SKZ3924Y - MSIG (IN-HOUSE) OD CLAIM - DOA: 10/03/2018
Attachments: MyDocument_2018_03_12_07_10_22.pdf

Dear Claims,

Please revert on survey, customer would like to have the vehicle survey today.

Best Regards,

Tang Shu Shi
Insurance Service Advisor
Aftersales

Volkswagen Centre Singapore (Macpherson)
1 Kampong Ampat
Singapore 368314

DID: +65 6922-3502
Mobile: +65 9386-7833
Main Line : +65 6305-7299
Main Fax: +65 6285-8620
shushi.tang@vw.com.sg
<http://www.vw.com.sg>



From: Tang, Shu Shi (VWG Singapore)
Sent: Monday, 12 March, 2018 7:16 PM
To: 'Woon Choo Kwok'; Msig (claims@sg.msig-asia.com)
Subject: SKZ3924Y - MSIG (IN-HOUSE) OD CLAIM - DOA: 10/03/2018

Dear Claims,

Please revert on survey arrangement for this claim.

Best Regards,

Tang Shu Shi
Insurance Service Advisor
Aftersales

Volkswagen Centre Singapore (Macpherson)

Note: This document has not been finalised.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To: MSIG Insurance (Singapore) Pte. Ltd.
4 Shenton Way
#21-01 SGX Centre 2
Singapore 068807

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Kwok Woon Choo

Date: 14 Mar 2018

Preliminary Advice

Vehicle No	: SKZ3924Y	Accident Date	: 10/03/2018
Make	: VOLKSWAGEN TIGUAN	Policy No.	: A28674853AVW
Assignment Date	: 13/03/2018	Excess	: S\$500.00
Date of Inspection	: 13/03/2018	Est. Duration of Repair	: 6.00
Inspection At	: VOLKSWAGEN CENTRE SINGAPORE (HQ) 247 ALEXANDRA ROAD SINGAPORE 159934		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	18,140.83
Revised Amount	:S\$	9,094.76
Check Items (Estimated)	:S\$	6,621.07
Total	:S\$	15,715.83
Lump Sum Repair	:S\$	

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	106,000.00
COE / PARF Rebate	:S\$	65,348.00
Salvage Value	:S\$	
Margin for Repair	:S\$	40,652.00

Remarks

(X) The vehicle is economical for repair.

() The above survey was conducted on a 'without prejudice' basis.

Print Received Message

This mail is associated with :

***SKZ3924Y (552077)**

OD

Mar 10 2018 10:00AM

[CHEW BOON KEONG]

Volkswagen Centre Singapore

From MSIG Insurance (Singapore) Pte. Ltd. (MSIG_SG), sent on 14/03/2018 17:07 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$9094.76) - SKZ3924Y - Claim Handler: Kwok Woon Choo

Approved:9094.76:a if c; check items to be confirmed

Janice Lee (LKKAuto)

From: Janice Lee (LKKAuto)
Sent: Wednesday, March 14, 2018 5:23 PM
To: Tang, Shu Shi (VWG Singapore)
Cc: SUR
Subject: RE: SKZ3924Y - MSIG (IN-HOUSE) OD CLAIM - DOA: 10/03/2018

Dear Sir,

As instructed by our client, please proceed to repair the insured vehicle **SKZ 3924Y (excess \$500/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Thank you.

Best Regards,

Jannice Lee (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: janicelee@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tang, Shu Shi (VWG Singapore) [mailto:shushi.tang@vw.com.sg]

Sent: Wednesday, March 14, 2018 4:15 PM

To: Woon Choo Kwok <WoonChoo_Kwok@sg.msiga.com.sg>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: RE: SKZ3924Y - MSIG (IN-HOUSE) OD CLAIM - DOA: 10/03/2018

Dear Claims,

May I know if claim authorised?

Customer wants to leave his car behind asap as he is afraid that when it rains water might go in as there is a gap at the bonnet.

Please assist to give authorisation for this claim urgently.

Thank you.

Best Regards,

Tang Shu Shi
Insurance Service Advisor
Aftersales

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: MSIG Insurance (Singapore) Pte. Ltd.
4 Shenton Way
#21-01 SGX Centre 2
Singapore 068807

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Kwok Woon Choo

Date: 16 May 2018

Preliminary Advice

Vehicle No	: SKZ3924Y	Accident Date	: 10/03/2018
Make	: VOLKSWAGEN TIGUAN	Policy No.	: A28674853AVW
Assignment Date	: 13/03/2018	Excess	: S\$500.00
Date of Inspection	: 13/03/2018	Est. Duration of Repair	: 6.00
Inspection At	: VOLKSWAGEN CENTRE SINGAPORE (HQ) 247 ALEXANDRA ROAD SINGAPORE 159934		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	20,590.83	(Include supplementary \$2,450.00)
Revised Amount	:S\$	13,267.64	
Check Items (Estimated)	:S\$	0.00	
Total	:S\$	13,267.64	

Lump Sum Repair	:S\$	
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Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	106,000.00
COE / PARF Rebate	:S\$	65,348.00
Salvage Value	:S\$	
Margin for Repair	:S\$	40,652.00

Remarks

(X) The vehicle is economical for repair.

() The above survey was conducted on a 'without prejudice' basis.

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	7564Z
Vehicle Details	
Vehicle No.:	SKZ3924Y
Vehicle to be Exported:	No
Intended De-registration Date:	14 Mar 2018
Vehicle Make:	VOLKSWAGEN
Vehicle Model:	TIGUAN 1.4 TSI AT BMT 5N22QY
Primary Colour:	Black
Manufacturing Year:	2015
Engine No.:	CTH234659
Chassis No.:	WVGZZZ5NZGW036827
Maximum Power Output:	118.0 kW (158 bhp)
Open Market Value:	\$26,894.00
Original Registration Date:	21 Jan 2016
First Registration Date:	21 Jan 2016
Transfer Count:	0
Actual ARF Paid:	\$29,652.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	20 Jan 2026
PARF Rebate Amount:	\$22,239.00
Intended COE Rebate Details	
COE Expiry Date:	20 Jan 2026
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$54,920.00
COE Rebate Amount:	\$43,109.00
Total Rebate Amount:	\$65,348.00

The information contained herein is correct as at 14 Mar 2018

OK

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	10/03/2018 13:42
Date Of Accident	10/03/2018 10:35
Exact Location Of Accident	UPPER SERANGOON ROAD TOWARDS SERANGOON AVE 2
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SKZ3924Y
Insured/Policyholder	
Name Of Registered Owner	CHEW BOON KEONG
NRIC No	S7637564Z
Email Address	BKCHEW@GMAIL.COM
Mobile Phone No	(LOCAL) +65-96868339
Alternative Phone No	OFFICE-96868339

Vehicle Particulars

Manufacturer	VOLKSWAGEN
Model	TIGUAN-1.4 TSI (A)

Exact Purpose for which vehicle was being used at time of accident

Are you claiming under your own insurance policy for repair to your vehicle? YES

If No, Please state action to be taken

Vehicle Category	PRIVATE CAR
------------------	-------------

Insurance Company

Name of Insurance Company	MSIG INSURANCE (SINGAPORE) PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	A28674853AVW
Cover Note Number	

Driver

Name of Driver	CHEW BOON KEONG
NRIC No	S7637564Z
Date Of Birth	19/11/1976
Occupation	INDOOR
Date Of Driving Pass	26/08/2002
Driving Experience	15 YEARS AND 6 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-96868339
Fax Number	
Contact Number	OFFICE-96868339
EEmail Address	BKCHEW@GMAIL.COM

Address	8 WOODLEIGH CLOSE #14-16 SINGAPORE
Postcode	357903
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	- - -
Insurance Company of Driver's Own Vehicle	- - -

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	2
Passenger 1	NAME: : ETHAN CHEW GENDER: : MALE

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

REFER TO ATTACH STATEMENT RECORDED BY PEIWEN- PROGRESSIVE AUTOMOTIVE 6741 5336

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	GZ4124E
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	COMMERCIAL VEHICLE
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

Sketch Plan #2

Serangoon Ave 2

SKETCH PLAN

Vehicle No
A-SK47924Y
B-G2424E

Legend
A Vehicle
B Bike

Upper
Serangoon
Rd

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

My car was travelling along upper serangoon road and turning into Serangoon Ave 2 Road. A stationary lorry was in front of my car. It moved slightly forward but as the road was almost clear, then the lorry ^{abruptly} changed it mind to give way to another on coming vehicle. I did not manage to stop in time and ~~my car~~ ^{my car} tricker to a stop and hit the back of the lorry. The lorry had ~~no~~ no visible damage and was able to drive off after exchange of particulars.

DECLARATION

I/We declare the foregoing particulars are true in every respect. Please be advised that your insurer may have a 14 day clause whereby the claim against own policy must be made within the stipulated timeframe from the date of occurrence. Kindly check your policy for more details.

Policyholder's Signature

Date & Time: 0/5/18

Driver's Signature

(If driver is not the policyholder)

Date & Time:

Reporting Centre Personnel's Signature

Name:

NRIC/FIN No.:

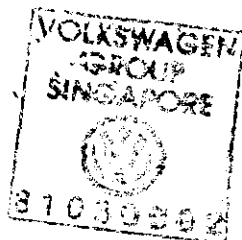
GIAAMC SketchPlanForm_V3

1:15 PM

Enquire Transfer Fee

Vehicle Details			
Vehicle No. :	SKZ3924Y		
Vehicle Type :	P11 - Passenger Station Wagon/Jeep/Land Rover		
Vehicle Attachment 1 :	With Sun Roof		
Vehicle Scheme :	Normal		
Vehicle Make :	VOLKSWAGEN		
Vehicle Model :	TIGUAN 1.4 TSI AT BMT 5N22QY		
Chassis No. :	WVGZZZ5NZGW036827		
Propellant :	Petrol		
Engine No. :	CTH234659		
Engine Capacity :	1390 cc		
Maximum Power Output :	118.0 kW (158 bhp)		
Maximum Laden Weight :	2120 kg		
Unladen Weight :	1551 kg		
Year Of Manufacture :	2015		
Original Registration Date :	21 Jan 2016		
Lifespan Expiry Date :	-		
COE Category :	B - Car above 1600cc or 97kW (130bhp)		
Quota Premium :	\$54,920.00		
COE Expiry Date :	20 Jan 2026		
Road Tax Expiry Date :	20 Jan 2019		
PARF Eligibility Expiry Date :	20 Jan 2026		
Inspection Due Date :	20 Jan 2019		
Intended Transfer Date :	14 Mar 2019		
CO2 Emission :	164.00 (g/km)		
CEV/VES Rebate Utilised Amount :	-		
CO Emission :	-		
HC Emission :	-		
NOx Emission :	-		
PM Emission :	-		
Late renewal fee(s) will be imposed if road tax / lay up has expired. Please use Enquire Road Tax Payable for fee(s) payable.			
Road tax, including Over Payment (if any), of a vehicle will follow the vehicle to the new registered owner when its ownership is being transferred.			
Amount Payable (From 21 Jan 2019 to 20 Jul 2019)			
	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Transfer Fee :	25.00	-	25.00

*MSCH winner 0D.



PDI TUAS

CHEW BOON KEONG
(ZHOU WENQIANG)
8 WOODLEIGH CLOSE
#14-16
Singapore, 357903
Singapore

6 Days.
before paint photos.
Not Authorized.

Excess \$500.

13/3/18

Guo Guang - 82880282

PDI TUAS

Phone No.
Fax No.
E-Mail

VAT Registration No. M20098505-2
Tax No. 199101494Z

Service Quote

Customer No. CV032456
Quote No. SER/QUO/1800430
QuoteDate 12/03/18
Salesperson Grace Sng
Page 1

THIS IS NOT AN OFFICIAL TAX INVOICE

Make	Model Description	Mileage	Service Advisor
Volkswagen Passeng	TiguanGP 1.4 TSI 118 DSG6 RECY	23,677	Tang Shu Shi
License No.	VIN	Initial Registration	Sales Advisor
SKZ3924Y	WVGZZZ5NZGW036827	21/01/16	Grace Sng
Engine Code	Labor Type	Engine No.	Model Code
	1H	CTH 234659	5N22QY

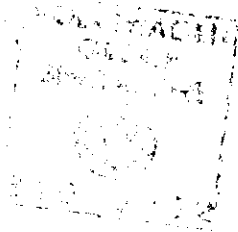
No.	Description	Qty.	UoM	Unit Price	Amount
P B&P MACP LABOUR	LABOUR	3	UNIT	# 1425	2375
P B&P MACP PAINT	SPRAY PAINT	3	UNIT	# 1500	2,850.00
P B&P NUMBER PLATE	B&P NUMBER PLATE -NETT	1	pcs		80.00
P B&P AIRCON	VACUUM & REGAS AIRCON-NET NETT PRICE	1	Time Un	NA	475.00
P B&P DIAG	PROGRAMMING & CALIBRATION COMPULSORY TO DO AFTER AC	1	Time Un		360.00
P B&P MECH	ELECT WIRING & MECH COMPO Nett	1	Time Un		200.00
P B&P SUNDRIES	AIR CON GAS	48	Time Un	NA	60.00
	Sum Labor				6,525.00
P 1K0805965G 9B9	SLIDE VALVE ?	1	Pieces	NA	13.42
P 1K0823480	LATCH ?	1	Pieces		62.28
P 3C0805971 9B9	INTAKE AIR DUCT ?	1	Pieces	CPA	30.95
P 5N0121283L	AIR GUIDE LH ?	1	Pieces	CPA	29.98
P 5N0121284K	AIR GUIDE RH ?	1	Pieces	NA	29.98
P 5N0805567E	SUPPORT LOCK CARRIER ?	1	Pieces	BT	74.09
P 5N0805588F	LOCK CARRIER ?	1	Pieces	BR	1,040.87
P 5N0805931B	LHS H/LAMP TOP PANEL ?	1	Pieces	BT	36.70
P 5N0805932B	RHS H/LAMP TOP PANEL ?	1	Pieces	BT	36.70
P 5N0805962 9B9	AIR DUCT ?	1	Pieces	NA	29.24
P 5N0807109F	REINFORCEMENT ?	1	Pieces	BT	445.20
	Use Predecessor 5N0807109B				
P 5N0807183D	BUMPER SIDE BRACKET LH ?	1	Pieces	NA	21.10
P 5N0807184D	BUMPER SIDE BRACKET RH ?	1	Pieces	NA	21.10

Sum carried forward

8,396.61

Payments to:

- BBN: - Acc.-No.:



PDI TUAS

PDI TUAS

CHEW BOON KEONG
(ZHOU WENQIANG)
8 WOODLEIGH CLOSE
#14-16
Singapore, 357903
Singapore

Phone No.
Fax No.
E-Mail

VAT Registration No. M20098505-2
Tax No. 199101494Z

Service Quote

Customer No. CV032456
Quote No. SER/QUO/1800430
Quote Date 12/03/18
Salesperson Grace Sng
Page 2

THIS IS NOT AN OFFICIAL TAX INVOICE

Make	Model Description	Mileage	Service Advisor
Volkswagen Passeng	TiguanGP 1.4 TSI 118 DSG6 RECY	23,677	Tang Shu Shi
License No.	VIN	Initial Registration	Sales Advisor
SKZ3924Y	WVGZZZ5NZGW036827	21/01/16	Grace Sng
Engine Code	Labor Type	Engine No.	Model Code
	1H	CTH 234659	5N22QY

Continued

8,396.61

P 5N0807217EHGRU	FRT BUMPER / <i>22</i>	1 Pieces	- 896.68 1,245.39
P 5N0807248D	FOAM INSER / <i>NN</i>	1 Pieces	x 45.27
P 5N0807287D 9B9	NUMBER PLATE BRACKET / <i>22</i>	1 Pieces	- 67.08 93.16
P 5N0820411E	A/C CONDENSER / <i>2 / Cut</i>	1 Pieces	- 779.57 1,082.74
P 5N0823031D	FRT BONNET / <i>Buc</i>	1 Pieces	- 953.54 1,324.36
	Predecessor 5N0823031A		
P 5N0823301A	HINGE LH / <i>157</i>	1 Pieces	- 58.09 80.68
P 5N0823302A	HINGE RH / <i>157</i>	1 Pieces	- 58.09 80.68
P 5N0853651J 9B9	RADIATOR GRILLE / <i>Cut</i>	1 Pieces	- 452.18 628.02
	Use Predecessor 5N0853651H 9B		
P 5N0853671B 82V	CENTRE LOWER GRILLE / <i>Cut</i>	1 Pieces	- 150.07 208.43
P 5N0853717N 9B9	FENDER PROTECTOR PAD LH / <i>NN</i>	1 Pieces	x 601.80
P 5N0853718N 9B9	FENDER PROTECTOR PAD RH / <i>NN</i>	1 Pieces	x 601.80
P 5N0854969H 9B9	FRT BUMPER PROTECTOR LH / <i>NN</i>	1 Pieces	181.47
P 5N0854970H 9B9	FRT BUMPER PROTECTOR RH / <i>BR</i>	1 Pieces	- 130.65 181.47
P 5N0919493G	SENSOR BRACKET / <i>MC</i>	1 Pieces	- 9.62 13.36
P 5N0919494G	SENSOR BRACKET / <i>MC</i>	1 Pieces	- 9.62 13.36
P 5N0998494B	SENSOR BRACKET / <i>MC</i>	1 Pieces	- 33.28 53.16
P 5N2941753B	HEADLAMP LH / <i>Cut</i>	1 Pieces	- 1117.45 1,552.01
	Use Predecessor 5N2941753		
P 5N2941754B	HEADLAMP RH / <i>CRA</i>	1 Pieces	- 1117.44 1,552.01
	Use Predecessor 5N2941754		
P D 180KU2A1	2KADHESIVE / <i>MC</i>	1 Pieces	- 64.08 89.84
P D 822150A1	BONDAGENT / <i>MC</i>	1 Pieces	- 46.28 64.27
P G 013040M2	COOLANT ADD 1.5 Ltr Ready Mix / <i>MC</i>	2 Pieces	- 32.69 46.80
	Only For Retail Sale		

Sum carried forward

18,136.69

Payments to:

- BBN: - Acc.-No.:

PDI TUAS

PDI TUAS

CHEW BOON KEONG
(ZHOU WENQIANG)
8 WOODLEIGH CLOSE
#14-16
Singapore, 357903
Singapore

Phone No.
Fax No.
E-Mail

VAT Registration No. M20098505-2
Tax No. 199101494Z

Service Quote

Customer No. CV032456
Quote No. SER/QUO/1800430
QuoteDate 12/03/18
Salesperson Grace Sng
Page 3

THIS IS NOT AN OFFICIAL TAX INVOICE

Make	Model Description	Mileage	Service Advisor
Volkswagen Passeng	TiguanGP 1.4 TSI 118 DSG6 RECY	23,677	Tang Shu Shi
License No.	VIN	Initial Registration	Sales Advisor
SKZ3924Y	WVGZZZ5NZGW036827	21/01/16	Grace Sng
Engine Code	Labor Type	Engine No.	Model Code
	1H	CTH 234659	5N22QY

		Continued	18,136.69
P N 0385491	RIVET / <i>MCC</i>	6 Pieces	2.94 4.14
	Sum Item		11,615.83

Sum Labor	6,525.00
Sum Item	11,615.83

Total SGD	18,140.83
7% GST	1,269.86
Total SGD Incl. GST	19,410.69

Explanations

P = Proportionately Charged

Payment Terms No Credit

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and
is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

18668-48

Payments to: - BBN: - Acc.-No...

Supplementary or Omitted List



VEHICLE NUMBER: **SKZ3924Y**
MODEL **TiguanGP 1.4 TSI**

CLAIMS DETAILS

	LABOUR DESCRIPTION	QUANTITY	UNIT PRICE	AMOUNT
1	SPRAY PAINTING (ADDITIONAL 3 PANEL)	3	500	\$1,500.00
2	LABOURS + 2 DAYS (LOCK CARRIER)	2	475	\$950.00
3				
Total				\$2,450.00

No.	Item No.	Description	Qty	Unit price	DISCOUNT	Amount
1						
2						
3						
4						
5						
6						
7						
8						
9						
10						
11						
12						
13						
14						
15						
16						
TOTAL:						\$0.00

Total Labour & Parts

\$2,450.00

Survey By

Service Order Confirmation

SERVICE ORDER NO: 18IP0699
CUSTOMER NO.: CV032456
CUSTOMER NAME: CHEW BOON KEONG
TELEPHONE NO.:
ADDRESS: 8 WOODLEIGH CLOSE #14-16
Singapore

VEH No.: SKZ3924Y

Order Date: 13/03/18
Reg Date: 21/01/16 KM: 24,466
VIN NO.: WVGGZZ5NZGW036827 ENGINE NO:
MODEL: TiguanGP 1.4 TSI 118 DSG6 REC MODEL NO.: 5N22QY
SA: Tang Shu Shi

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	DISC %	AMOUNT
Labor						
1	B&P MECH ELECT WIRING & MECH COMPONENT CHECK NETT	1	TU	200		200
2	B&P DIAG PROGRAMMING & CALIBRATION- NETT	1	TU	360		360
3	B&P INSURANCE EXCESS INSURANCE EXCESS / DEDUCTIBLE	1	TU	-500		-500
4	B&P MACP LABOUR LABOUR + 2 DAYS	5	UNIT	475		2,375
5	B&P MACP PAINT SPRAY PAINT	6	UNIT	500		3,000
6	B&P NUMBER PLATE B&P NUMBER PLATE -NETT	1	ST	80		80
7	EXT00037 Tow SVC- Quality Recovery Services	1	UNIT	0		0
8	EXT00037 Tow SVC- Quality Recovery Services	1	UNIT	0		0
Item						
9	5N0823031D FRT BONNET	1	PCS	1,324.36	28	953.54
10	5N0823301A HINGE LH	1	PCS	80.68	28	58.09
11	5N0823302A HINGE RH	1	PCS	80.68	28	58.09
12	5N0807217EHGRU FRT BUMPER	1	PCS	1,245.39	28	896.68
13	5N0807183D BUMPER SIDE BRACKET LH	1	PCS	21.10	28	15.19
14	5N0807184D BUMPER SIDE BRACKET RH	1	PCS	21.10	28	15.19
15	5N0807287D 9B9 NUMBER PLATE BRACKET	1	PCS	93.16	28	67.08
16	5N0919493G SENSOR BRACKET	1	PCS	13.36	28	9.62
17	5N0919494G SENSOR BRACKET	1	PCS	13.36	28	9.62
18	5N0998494B SENSOR BRACKET	1	PCS	53.16	28	38.28
19	D 180KU2A1 2KADHESIVE	1	PCS	89.84	28	64.68
20	D 822150A1 BONDAGENT	1	PCS	64.27	28	46.27
21	5N0853851J 9B9 RADIATOR GRILLE	1	PCS	628.02	28	452.17
22	5N0853671B 82V CENTRE LOWER GRILLE	1	PCS	208.43	28	150.07
23	5N2941753B HEADLAMP LH	1	PCS	1,552.01	28	1,117.45
24	N 0385491 RIVET	6	PCS	0.68	28	2.94
25	5N0805931B LHS H/LAMP TOP PANEL	1	PCS	36.70	28	26.42
26	5N0121283L AIR GUIDE LH	1	PCS	29.97	28	21.58
27	5N0805567E SUPPORT LOCK CARRIER	1	PCS	74.08	28	53.34
28	5N0805588F LOCK CARRIER	1	PCS	1,040.87	28	749.43

Service Order Confirmation

SERVICE ORDER NO: 18IP0699

CUSTOMER NO.: CV032456

CUSTOMER NAME: CHEW BOON KEONG

TELEPHONE NO.:

ADDRESS: 8 WOODLEIGH CLOSE #14-16

Singapore

VEH No.: SKZ3924Y

Order Date: 13/03/18

Reg Date: 21/01/16

KM: 24,466

VIN NO.: WVGZZZ5NZGW036827

ENGINE NO:

SA: Tang Shu Shi

MODEL: TiguanGP 1.4 TSI 118 DSG6 REC MODEL NO.: 5N22QY

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	DISC %	AMOUNT
29	5N0805932B R/S H/LAMP TOP PANEL	1	PCS	36.69	28	26.42
30	5N0807109F REINFORCEMENT	1	PCS	445.19	28	320.54
31	5N0820411E A/C CONDENSER	1	PCS	1,082.74	28	779.57
32	5N0854970H 9B9 FRT BUMPER PROTECTOR RH	1	PCS	181.46	28	130.65
33	5N2941754B HEADLAMP RH	1	PCS	1,552.00	28	1,117.44
34	G 013040M2 COOLANT ADD 1.5 Ltr Ready Mix	2	PCS	23.40	28	33.70
35	7N0805971 9B9 INTAKE AIR DUCT	1	PCS	53.61	28	38.60

Remarks : MSIG (IN-HOUSE) OD CLAIMS

DOA: 10/03/2018

SURVEY BY: GUO QIANG (LKK)

EXCESS: \$500

TOTAL	12,767.64
GST AMOUNT	893.73
TOTAL AMOUNT	13,661.37

On Behalf Of "COMPANY"

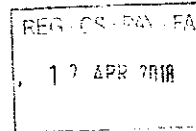
Certified Goods/Service received:

Authorized Signature

Customer

NOTE: THIS IS NOT AN OFFICIAL RECEIPT

Volkswagen Centre Singapore



Service Tax Invoice No. SV18P13753

Biz Reg. No. 53103069E
GST No. M20098505-2

SERVICE ORDER NO: 18IP0699
SERVICE CUSTOMER NO.: CV000419
SERVICE CUSTOMER NAME.: MSIG INSURANCE PTE LTD
TELEPHONE NO.:
ADDRESS: 4 Shenton Way
#21-01 SGX Centre 2
Singapore
Post Code: 048581

VEH NO.: SKZ3924Y
DATE: 27/03/18 Pickup:
VIN NO.: WVGZZ25N2GW036827 KM: 24,466
GEARBOX CODE: Engine No.:
MODEL: TiguanGP 1.4 TSI 118 DSG6 RECY
SA: Tang Shu Shi
Next Appointment Date :
Next Appointment Mileage : 0

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	AMOUNT
MSIG (IN-HOUSE) OD CLAIMS					
DOA: 10/03/2018					
SURVEY BY: GUO QIANG (LKK)					
EXCESS: \$500					
	Labor				
1	LABOUR + 2 DAYS	5.00	UNIT	475.00	2,375.00
2	SPRAY PAINT	6.00	UNIT	500.00	3,000.00
3	B&P NUMBER PLATE -NETT	1.00	ST	80.00	80.00
4	Tow SVC- Quality Recovery Services	1.00	UNIT		
5	Tow SVC- Quality Recovery Services	1.00	UNIT		
6	PROGRAMMING & CALIBRATION- NETT	1.00	TU	360.00	360.00
7	INSURANCE EXCESS / DEDUCTIBLE	1.00	TU	-500.00	-500.00
8	ELECT WIRING & MECH COMPONENT CHECK NE	1.00	TU	200.00	200.00
	Item				
9	AIR GUIDE LH	1.00	PCS	29.97	21.58
10	SUPPORT LOCK CARRIER	1.00	PCS	74.08	53.34
11	LOCK CARRIER	1.00	PCS	1,040.87	749.42
12	LHS H/LAMP TOP PANEL	1.00	PCS	36.70	26.43
13	RHS H/LAMP TOP PANEL	1.00	PCS	36.69	26.41
14	REINFORCEMENT	1.00	PCS	445.19	320.54

Volkswagen Centre Singapore



Service Tax Invoice No. SV18P13753

Biz Reg. No. 53103069E
GST No. M20098505-2

SERVICE ORDER NO: 18IP0699

SERVICE CUSTOMER NO.: CV000419

SERVICE CUSTOMER NAME: MSIG INSURANCE PTE LTD

TELEPHONE NO.:

ADDRESS: 4 Shenton Way
#21-01 SGX Centre 2
Singapore

Post Code: 048581

VEH NO.: SKZ3924Y

DATE: 27/03/18 Pickup:

VIN NO.: WVGZZZ5NZGW036827 KM : 24,486

GEARBOX CODE: Engine No.:

MODEL: TiguanGP 1.4 TSI 118 DSG6 RECY

SA : Tang Shu Shi

Next Appointment Date :

Next Appointment Mileage : 0

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	AMOUNT
15	BUMPER SIDE BRACKET LH	1.00	PCS	21.10	21.10
16	BUMPER SIDE BRACKET RH	1.00	PCS	21.10	21.10
17	FRT BUMPER	1.00	PCS	1,245.39	1,245.39
18	NUMBER PLATE BRACKET	1.00	PCS	93.16	93.16
19	A/C CONDENSER	1.00	PCS	1,082.74	1,082.74
20	FRT BONNET	1.00	PCS	1,324.36	1,324.36
21	HINGE LH	1.00	PCS	80.68	80.68
22	HINGE RH	1.00	PCS	80.68	80.68
23	RADIATOR GRILLE	1.00	PCS	628.02	628.02
24	CENTRE LOWER GRILLE	1.00	PCS	208.43	208.43
25	FRT BUMPER PROTECTOR RH	1.00	PCS	181.46	181.46
26	SENSOR BRACKET	1.00	PCS	13.36	13.36
27	SENSOR BRACKET	1.00	PCS	13.36	13.36
28	SENSOR BRACKET	1.00	PCS	53.16	53.16
29	HEADLAMP LH	1.00	PCS	1,552.01	1,552.01
30	HEADLAMP RH	1.00	PCS	1,552.00	1,552.00
31	INTAKE AIR DUCT	1.00	PCS	53.61	53.61
32	2KADHESIVE	1.00	PCS	89.84	89.84

Volkswagen Centre Singapore



Service Tax Invoice No. SV18P13753

Biz Reg. No. 53103069E
GST No. M20098505-2

SERVICE ORDER NO: 18IP0699

SERVICE CUSTOMER NO.: CV000419

SERVICE CUSTOMER NAME: MSIG INSURANCE PTE LTD

TELEPHONE NO.:

ADDRESS: 4 Shenton Way
#21-01 SGX Centre 2
Singapore

Post Code: 048581

VEH NO.: SKZ3924Y

DATE: 27/03/18 Pickup:

VIN NO.: WVGZZZ5N2GW036827 KM: 24,466

GEARBOX CODE: Engine No.:

MODEL: TiguanGP 1.4 TSI 118 DSG6 RECY

SA: Tang Shu Shi

Next Appointment Date :

Next Appointment Mileage : 0

<u>No.</u>	<u>DESCRIPTION</u>	<u>QTY</u>	<u>UOM</u>	<u>UNIT PRICE</u>		<u>AMOUNT</u>
33	BONDAGENT	1.00	PCS	64.27	28	46.28
34	COOLANT ADD 1.5 Ltr Ready Mix	2.00	PCS	23.40	28	33.68
35	RIVET	6.00	PCS	0.68	28	2.94

Sub Total 12,767.84

GST (7%) AMOUNT 893.73

TOTAL AMOUNT 13,661.37

for Volkswagen Centre Singapore



27 MAR 2018

Customer

,Phone : Fax :



DISCHARGE VOUCHER

I / We hereby declare that repairs to my / our VW Tiguan
of vehicle no. SKZ 39244 have been completed.

I / We agree that payment of the account for such repairs is in full discharge of
my / our claim under Policy No.: A28674853AMW

in respect of the damage caused in the accident which occurred on
the 10 day of 3 2018.

Signature : [Signature]

Date : 27/3/18

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	10 Mar 2018		13 Mar 2018 10:58 Edit Adj Rpt	S\$13,267.64 Edit Estimates	S\$13,267.64 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by insurer]									
Insured: CHEW BOON KEONG , ID: S7637564Z, Tel: +6596868339, Email: BKCHEW@GMAIL.COM									
Vehicle Reg. No.: SKZ3924Y		Date of Loss: 10/03/2018 10:00 - :59 [25 Months and 17 Days From LTA Reg Date (Man Yr)]							
Claim Type: OD / 552077		Policy/Cover Note No.: A28674853AVW (Comprehensive) Coverage: 21/01/2018 - 20/01/2019							
		Excess: S\$500.00							
Repairer: Volkswagen Centre Singapore (HQ) 247 Alexandra Road, 159934 Alexandra - Tel: 63057288									
Handling Insurer: MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Kwok Woon Choo - 6643 1330]									
Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by XING GUO QIANG] ... [Final Rpt due 12/04/2018]									
Driver/Custodian: CHEW BOON KEONG (41 / Male), NRIC: S7637564Z, Tel: +6596868339									
Adj Asg. Remarks: TO REVERT									
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
- MSIG_SG (21/05/2018): Alert - Adj Mandate Approved (S\$13267.64) - SKZ3924Y - Claim Handler: Kwok Woon ... - MSIG_SG (14/03/2018): Alert - Adj Mandate Approved (S\$9094.76) - SKZ3924Y - Claim Handler: Kwok Woon C...									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SKZ3924Y (552077)
 OD
 Mar 10 2018 10:00AM
 [CHEW BOON KEONG]
 Volkswagen Centre Singapore

Upload Documents		Upload Photos	Compose New Letter	View View in Browser	
Assessment Reports				1 per page	☒
No	Finalized On	Progressive Automotive Pte Ltd (HQ)		Thumbnail	Print
1	10/03/18 14:48	Accident Statement		Load HTM	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	14/03/18 14:51	Adjuster Immediate Advice		Load HTM	
2	16/05/18 18:42	Adjuster Immediate Advice		Load HTM	
Photos/Images				3 per page	☒
No	Finalized On	Progressive Automotive Pte Ltd (HQ)		Thumbnail	Print
1	10/03/18 14:11	Accident Photo [Linked Accident Report Documents]		Load JPG	☒
2	10/03/18 14:11	Accident Photo [Linked Accident Report Documents]		Load JPG	☒
3	10/03/18 14:11	Accident Photo [Linked Accident Report Documents]		Load JPG	☒
4	10/03/18 14:11	Accident Photo [Linked Accident Report Documents]		Load JPG	☒
5	10/03/18 14:11	Accident Photo [Linked Accident Report Documents]		Load JPG	☒
6	10/03/18 14:11	Accident Photo [Linked Accident Report Documents]		Load JPG	☒
7	10/03/18 14:11	Accident Photo [Linked Accident Report Documents]		Load JPG	☒
8	10/03/18 14:11	Accident Photo [Linked Accident Report Documents]		Load JPG	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	14/03/18 14:54	General View		Load JPG	☒
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20	14/03/18 14:54	General View		Load JPG	☒
21	14/03/18 14:54	General View		Load JPG	☒

Assessment Reports			1 per page	☒
No	Finalized On	Progressive Automotive Pte Ltd (HQ)	Thumbnail	Print
22	14/03/18 14:54	General View	 Load JPG	☒
23	14/03/18 14:54	General View	 Load JPG	☒
24	14/03/18 14:54	General View	 Load JPG	☒
25	14/03/18 14:54	General View	 Load JPG	☒
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46	16/05/18 18:47	Reinspection Photo	 Load JPG	☒
47	16/05/18 18:47	Reinspection Photo	 Load JPG	☒
48	16/05/18 18:47	Reinspection Photo	 Load JPG	☒
49	16/05/18 18:47	Reinspection Photo	 Load JPG	☒
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56	16/05/18 18:47	Reinspection Photo 2	 Load JPG	☒
57	16/05/18 18:47	Reinspection Photo 2	 Load JPG	☒
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61	16/05/18 18:47	Reinspection Photo 2	 Load JPG	☒
62	16/05/18 18:47	Reinspection Photo 2	 Load JPG	☒
63	16/05/18 18:47	Reinspection Photo 2	 Load JPG	☒
64	16/05/18 18:47	Reinspection Photo 2	 Load JPG	☒
65	16/05/18 18:47	Reinspection Photo 2	 Load JPG	☒
66	16/05/18 18:47	Reinspection Photo 2	 Load JPG	☒
67	16/05/18 18:47	Reinspection Photo 2	 Load JPG	☒
68	16/05/18 18:47	Reinspection Photo 2	 Load JPG	☒
69	16/05/18 18:47	Reinspection Photo 2	 Load JPG	☒
70	16/05/18 18:47	Reinspection Photo 2	 Load JPG	☒
71	16/05/18 18:47	Reinspection Photo 2	 Load JPG	☒

Assessment Reports			1 per page	☒
No	Finalized On	Progressive Automotive Pte Ltd (HQ)	Thumbnail	Print
72	16/05/18 18:47	Reinspection Photo 2	Load JPG	☒
73	16/05/18 18:47	Reinspection Photo 2	Load JPG	☒
74	16/05/18 18:47	Reinspection Photo 2	Load JPG	☒
75	16/05/18 18:47	Reinspection Photo 2	Load JPG	☒
76	16/05/18 18:47	Reinspection Photo 2	Load JPG	☒
77	16/05/18 18:47	Reinspection Photo 2	Load JPG	☒
78	16/05/18 18:47	Reinspection Photo 2	Load JPG	☒
79	16/05/18 18:47	Reinspection Photo 2	Load JPG	☒
80	16/05/18 18:47	Reinspection Photo 2	Load JPG	☒
81	16/05/18 18:47	Reinspection Photo 2	Load JPG	☒
82	16/05/18 18:47	Reinspection Photo 2	Load JPG	☒
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87	16/05/18 18:47	Reinspection Photo 2	Load JPG	☒
88	16/05/18 18:47	Reinspection Photo 2	Load JPG	☒
89	16/05/18 18:47	Reinspection Photo 2	Load JPG	☒
90	16/05/18 18:47	Reinspection Photo 2	Load JPG	☒
91	16/05/18 18:47	Reinspection Photo 2	Load JPG	☒
92	16/05/18 18:47	Reinspection Photo 2	Load JPG	☒
93	16/05/18 18:47	Reinspection Photo 2	Load JPG	☒
94	16/05/18 18:47	Reinspection Photo 2	Load JPG	☒
95	16/05/18 18:47	Reinspection Photo 2	Load JPG	☒
96	16/05/18 18:47	Reinspection Photo 2	Load JPG	☒
Documentation			1 per page	☒
No	Finalized On	Progressive Automotive Pte Ltd (HQ)	Thumbnail	Print
1	10/03/18 13:54	Sketch Plan [Linked Accident Report Documents]	Load JPG	☒
2	10/03/18 13:54	Sketch Plan #2 [Linked Accident Report Documents]	Load JPG	☒
3	10/03/18 13:55	CI [Linked Accident Report Documents]	Load TIF	
4	10/03/18 13:55	DRIVER NRIC AND LICENSE [Linked Accident Report Documents]	Load TIF	
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)	Thumbnail	Print
1	13/03/18 10:54	E-MAIL FR VW TO ARRANGE OD SURVEY	Load PDF	
2	13/03/18 10:55	OD ESTIMATE + GIA REPORT + CI + INSD NRIC + DL	Load PDF	
3	23/04/18 13:54	FINAL REPAIR BILL + SIGNED DV	Load PDF	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	14/03/18 14:53	SKZ 3924Y ESTIMATE	Load PDF	
2	17/05/18 15:27	SKZ 3924Y ADJUSTED ESTIMATE	Load PDF	
3	17/05/18 15:27	SKZ 3924Y SUPPLEMENTARY	Load PDF	
4	25/05/18 16:44	Workshop Invoice	Load PDF	
5	25/05/18 16:44	Discharge Voucher	Load PDF	

Linked Accident Report Documents

Assessment Reports			View	View in Browser	☒
No	Finalized On	Progressive Automotive Pte Ltd (HQ)	Thumbnail	Print	
1	10/03/18 14:48	Accident Statement	Load HTM		
Photos/Images			3 per page	☒	

Assessment Reports			1 per page	☒	
No	Finalized On	Progressive Automotive Pte Ltd (HQ)		Thumbnail	Print
No	Finalized On	Progressive Automotive Pte Ltd (HQ)		Thumbnail	Print
1	10/03/18 14:11	Accident Photo		Load JPG	☒
2	10/03/18 14:11	Accident Photo		Load JPG	☒
3	10/03/18 14:11	Accident Photo		Load JPG	☒
4	10/03/18 14:11	Accident Photo		Load JPG	☒
5	10/03/18 14:11	Accident Photo		Load JPG	☒
6	10/03/18 14:11	Accident Photo		Load JPG	☒
7	10/03/18 14:11	Accident Photo		Load JPG	☒
8	10/03/18 14:11	Accident Photo		Load JPG	☒
Documentation			1 per page	☒	
No	Finalized On	Progressive Automotive Pte Ltd (HQ)		Thumbnail	Print
1	10/03/18 13:54	Sketch Plan		Load JPG	☒
2	10/03/18 13:54	Sketch Plan #2		Load JPG	☒
3	10/03/18 13:55	CI		Load TIF	
4	10/03/18 13:55	DRIVER NRIC AND LICENSE		Load TIF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
Show Remarks To: ☐ Handling Insurer Note: Remarks are private unless you show it to other parties.			

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

MSIG Insurance (Singapore) Pte. Ltd.
4 Shenton Way, #21-01 SGX Centre 2
Singapore 068807

Our File No: CS/MSG18004712/GRD3E2

Date: 25/05/2018

REFERENCE

Insured/Claimant:	CHEW BOON KEONG	Policy No:	A28674853AVW	
Date of Loss:	10/03/2018	Nature of Claim:	OD	Claim No: 552077

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SKZ3924Y		Engine No:	CTH234659
Make & Model:	VOLKSWAGEN TIGUAN, 1.4 TSI (A)		Chassis No:	WVGZZZ5NZGW036827
Reg. Date:	21/01/2016 (Man. Year: 2015)		Odometer:	24408 km
Colour:	Black			
Engine Capacity:	1390 cc			
Market Value/New Car Price:	S\$106,000.00			
Sum Insured (S\$):	Market Value/New Car Price			

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	255/40Z R19	Rear Tyre Size:	255/40Z R19
Front Left Side:	Pirelli 6 mm	Rear Left Side:	Pirelli 6 mm
Front Right Side:	Pirelli 6 mm	Rear Right Side:	Pirelli 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	11,623.48	7,252.64	4,370.84	37.60
Miscellaneous Items	0.00	0.00	0.00	
Labour	7,025.00	6,015.00	1,010.00	14.38
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	18,648.48	13,267.64	5,380.84	28.85
- Excess (S\$)	500.00	500.00	0.00	0.00
(S\$)	18,148.48	12,767.64	5,380.84	29.65
+ GST 7.00/7.00% (S\$)	1,270.39	893.73	376.66	29.65
Nett Amount (S\$)	19,418.87	13,661.37	5,757.50	29.65

INSPECTION

Date of Assignment: 13/03/2018

Date Inspected: 13/03/2018 Inspected At:

Volkswagen Centre Singapore (HQ)
247 Alexandra Road
Singapore 159934

Estimated Period of Repair: 10.0 days

Adjuster: XING GUO QIANG

Manager: Janice Lee Si Hua

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source: MRM-SG Version: 1.0 (Last Synchronised: 25 May 2018)
Parts: M1-SUV VOLKSWAGEN TIGUAN 1.4 TSI (A) (Catalogue:Merimen Singapore 1.0)
Labour: Repairer's (Price-denominated Standard List)
Print Code: (Unsubmitted, no print-code for SKZ3924Y)
Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*SLIDE VALVE	Not Necessary	13.42 FS	*- FS
2	1		*LATCH	Not Necessary	62.28 FS	*- FS
3	1		*INTAKE AIR DUCT	Cracked	38.60 FS	*38.60 FS
4	1		*AIR GUIDE LH	Cracked	29.98 FS	*21.58 FS
5	1		*AIR GUIDE RH	Not Necessary	29.98 FS	*- FS
6	1		*SUPPORT LOCK CARRIER	Bent	74.09 FS	*53.34 FS
7	1		*LOCK CARRIER	Broken	1,040.87 FS	*749.42 FS
8	1		*LHS H/LAMP TOP PANEL	Bent	36.70 FS	*26.43 FS
9	1		*RHS H/LAMP TOP PANEL	Bent	36.70 FS	*26.41 FS
10	1		*AIR DUCT	Not Necessary	29.24 FS	*- FS
11	1		*REINFORCEMENT	Bent	445.20 FS	*320.54 FS
12	1		*BUMPER SIDE BRACKET LH	Necessary	21.10 FS	*15.19 FS
13	1		*BUMPER SIDE BRACKET RH	Necessary	21.10 FS	*15.19 FS
14	1		*FRT BUMPER	Deformed	1,245.39 FS	*896.68 FS
15	1		*FOAM INSERT	Not Necessary	45.27 FS	*- FS
16	1		*NUMBER PLATE BRACKET	Deformed	93.16 FS	*67.08 FS
17	1		*A/C CONDENSER	Cut	1,082.74 FS	*779.57 FS
18	1		*FRT BONNET	Buckled	1,324.36 FS	*953.54 FS
19	1		*HINGE LH	Bent	80.68 FS	*58.09 FS
20	1		*HINGE RH	Bent	80.68 FS	*58.09 FS
21	1		*RADIATOR GRILLE	Cut	628.02 FS	*452.18 FS
22	1		*CENTRE LOWER GRILLE	Cut	208.43 FS	*150.07 FS
23	1		*FENDER PROTECTOR PAD LH	Not Necessary	601.80 FS	*- FS
24	1		*FENDER PROTECTOR PAD RH	Not Necessary	601.80 FS	*- FS
25	1		*FRT BUMPER PROTECTOR LH	Not Necessary	181.47 FS	*- FS
26	1		*FRT BUMPER PROTECTOR RH	Broken	181.47 FS	*130.65 FS
27	1		*SENSOR BRACKET	Necessary	13.36 FS	*9.62 FS
28	1		*SENSOR BRACKET	Necessary	13.36 FS	*9.61 FS
29	1		*SENSOR BRACKET	Necessary	53.16 FS	*38.28 FS
30	1		*HEADLAMP LH	Cut	1,552.01 FS	*1,117.45 FS
31	1		*HEADLAMP RH	Cracked	1,552.01 FS	*1,117.44 FS
32	1		*2KADHESIVE	Necessary	89.84 FS	*64.68 FS
33	1		*BONDAGENT	Necessary	64.27 FS	*46.28 FS
34	1		*COOLANT ADD 1.5 LTR READY MIX (2 PCS)	Necessary	46.80 FS	*33.69 FS
35	6		*RIVET	Necessary	4.14 FS	*2.94 FS

F=Franchise part. S=SpcNett.

Total Parts (\$\$) **11,623.48** **7,252.64**

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	LABOUR	New	2,850.00	2,375.00
2	SPRAY PAINT	New	3,000.00	3,000.00
3	B&P NUMBER PLATE	New	80.00	80.00
4	VACUUM & REGAS AIRCON	New	475.00	0.00
5	PROGRAMMING & CALIBRATION COMPULSORY TO DO AFTER AC	New	360.00	360.00
6	ELECT WIRING & MECH COMPO	New	200.00	200.00
7	AIR CON GAS	New	60.00	0.00
Gross Labour Cost (S\$)			7,025.00	6,015.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >