

Insured

INS. CASE OWNER:

CC

4, Asm 1800 4706, 12 Ka39

LKK:

IDAC

34581

Surveyor:

M1A

DOT:

ASSIGNMENT

14/3/2018

Date / Time:

12/3/18

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

SJK 75294

Name of Insured:

Ho Jun Kee

Insured Tel No.:

HP:

Claim No.:

88M00AJH

Policy No.:

6A259402

Make / Model:

7-Allion 1.5A

Place of Accident:

Tampines Ave 10

Excess Sec II :\$5

D.O.A.:

10/3/18

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

SLS 56826

(V/L: YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No



INSRS:

WSP:

Tel:

Liability:

RMKS:

Wolkswagen



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

13/3

SLS 56826 - X; SJK 75294 - X

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD:

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by: M1A

Repair Cost:

PP S\$11,301.97

(6 days)

Reduction:

6 %

Email

Call

FINAL SETTLEMENT

Date/Time: 20.10.18

Confirm with:

Email

Call

Final Liability:

% 100

(Agreed / Assessed) BOLA S/N No.:

27

If NO or B 28, Ass. Lia:

Repair Cost:

S\$11,303.11

Loss of Rental (LOR):

S\$ 250.00

(8 days)

x 100

Loss of Use (LOU):

S\$ -

(5 x days)

Loss of Income (LOI):

S\$ -

(5 x days)

LOR only

LOU only

LOR + LOU

LOR + LOI

(Tick only one)

GIA/LTA Search:

S\$ 2.00

Medical:

S\$ -

Disbursement:

S\$ -

(e.g. Tow/ Independent)

Legal Cost:

S\$ -

Total:

S\$11,881.11

Global Sum S\$:

FINAL PAYMENT

Date/Time: 20.10.18

Confirm with:

Email

Call

Payee 1:

S\$11,881.11

Name 1:

TANJUNGPAGAR CENTRE SINGAPORE

Payee 2: (Strike if N.A.)

S\$

Name 2:

Payee 3: (Strike if N.A.)

S\$

Name 3:

PDI TUAS

Phone No.
Fax No.
E-Mail

PDI TUAS

NURULHUDA BINTE ABDUL HALIM
60 ELIAS ROAD
#06-02
Singapore, 519938
Singapore

VAT Registration No. M20098505-2
Tax No. 199101494Z

Service Quote

Customer No. CV039372
Quote No. SER/QUO/1800424
QuoteDate 12/03/18
Salesperson Reeve Hiah
Page 2

THIS IS NOT AN OFFICIAL TAX INVOICE

Make	Model Description	Mileage	Service Advisor
Volkswagen Passeng	TiguanGP 1.4 TSI 118kW DSG6BMT	47,346	Kong Charmaine
License No.	VIN	Initial Registration	Sales Advisor
SLS5682G	WVGZZZ5NZEW001090	23/07/13	Reeve Hiah
Engine Code	Labor Type	Engine No.	Model Code
	1H	CTH 081870	5N22QY

Continued

10,118.68

P 5N0919398	SENSOR BRACKET	1 Pieces	13.36
P 5N0919491D	SENSOR BRACKET	2 Pieces	29.58
P 5N0919491E	SENSOR BRACKET	2 Pieces	29.58
	Use Predecessor 5N0919491C		
P 5N0919503E	INNER SENSOR BRACKET (REA	2 Pieces	29.56
P 5N0941072	REVERSING LIGHT RH	1 Pieces	75.95
P 5N0945106	REFELCTOR REAR RH	1 Pieces	52.53
P D 180KU2A1	2KADHESIVE	1 Pieces	89.84
P D 822150A1	BONDAGENT	1 Pieces	64.27
	Sum Item		4,663.35

Sum Labor	5,840.00
Sum Item	4,663.35

Total SGD	10,503.35
7% GST	735.23
Total SGD Incl. GST	11,238.58

Explanations

P = Proportionately Charged

Payment Terms No Credit

Payments to: - BBN: - Acc.-No...

PDI TUAS

PDI TUAS

NURULHUDA BINTE ABDUL HALIM
60 ELIAS ROAD
#06-02
Singapore, 519938
Singapore

Phone No.
Fax No.
E-Mail

VAT Registration No. M20098505-2
Tax No. 199101494Z

Service Quote

Customer No. CV039372
Quote No. SER/QUO/1800499
Quote Date 23/03/18
Salesperson Reeve Hiah
Page 1

THIS IS NOT AN OFFICIAL TAX INVOICE

Make	Model Description	Mileage	Service Advisor
Volkswagen Passeng	TiguanGP 1.4 TSI 118kW DSG6BMT	54,857	Cheong Pearlyn
License No.	VIN	Initial Registration	Sales Advisor
SLS5682G	WVGZZZ5NZEW001090	23/07/13	Reeve Hiah
Engine Code	Labor Type	Engine No.	Model Code
	1H	CTH 081870	5N22QY

SUPPLIMENTARY

No.	Description	Qty.	UoM	Unit Price	Amount
S10941071	REVERSING LIGHT L&R	1	Pieces	75.95	75.95
1J0973702	WIRE HOUSING	1	Pieces	6.94	6.94
1K0253141S	EXHUAUST CLAMP	1	Pieces	75.11	75.11
1Q0853675Q GQF	NAME PLATE (TSI)	1	Pieces	57.83	57.83
5K0853675BCWWS	NAME PLATE (BLUEMOTION)	1	Pieces	43.60	43.60
5N0853630 FXC	VW SIGN	1	Pieces	79.95	79.95
5N0853687B 739	NAME PLATE (TIGUAN)	1	Pieces	90.62	90.62
	Sum Item				354.05
Sum Item					354.05
Total SGD					354.05
7% GST					24.78
Total SGD Incl. GST					378.83

Payment Terms No Credit

Payments to: - BBN: - Acc.-No.:

Service Order Confirmation

SERVICE ORDER NO.: 18IP0724

CUSTOMER NO.: CV039372

CUSTOMER NAME: NURULHUDA BINTE ABUL HALIM

TELEPHONE NO.:

ADDRESS: 80 ELIAS ROAD #06-02

Singapore

VEH No.: SLS5682G

Order Date: 15/03/18

Reg Date: 23/07/13 KM: 54,857

VIN NO.: WVZZZ5NZEW001090 ENGINE NO:

SA: Kong Charmaine

MODEL: Tiguan 1.4 TSI 118kW DSG6BIMODEL NO.: 5N22QY

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	DISC %	AMOUNT
Labor						
1	B&P DIAG PROGRAMMING & CALIBRATION- NETT	1	TU	480		480
2	B&P MECH ELECT WIRING & MECH COMPONENT CHECK NETT	1	TU	280		280
3	B&P NUMBER PLATE B&P NUMBER PLATE -NETT	1	ST	80		80
4	B&P ALEX LABOUR LABOUR + 1 day to repair end panel	3	UNIT	840		2,520
5	B&P ALEX PAINT SPRAY PAINT + 2 panel rt boot lid	3	UNIT	800		2,400
6	B&P ALEX LABOUR LABOUR TO REPLACE EXHAUST	0.5	UNIT	840		420
7	EXTD0037 Tow SVC- Quality Recovery Services	1	UNIT	0		0
8	EXTD0037 Tow SVC- Quality Recovery Services	1	UNIT	0		0
Item						
9	5N0607521T 9B9 SPOILER	1	PCS	396.19		396.19
10	5N0607421G GRU REAR BUMPER COVER	1	PCS	1,138.50		1,138.50
11	5N0919397 SENSOR BRACKET	1	PCS	13.36		13.36
12	5N0919491D SENSOR BRACKET	2	PCS	14.79		29.58
13	5N0919491E SENSOR BRACKET	2	PCS	14.79		29.58
14	5N0910098 SENSOR BRACKET	1	PCS	13.36		13.36
15	D 180KU2A1 2KADHESIVE	1	PCS	89.84		89.84
16	D 822150A1 BONDAGENT	1	PCS	64.27		64.27
17	5N0203609AR SILENCER/EXHAUST	1	PCS	1,786.90		1,786.90
18	5N0607441 9B9 TOWING COVER	1	PCS	21.58		21.58
19	5N0941072 REVERSING LIGHT RH	1	PCS	75.95		75.95
20	5N0919503E INNER SENSOR BRACKET (REAR CENTER INNER)	2	PCS	14.78		29.56
21	1T0919130C 9B9 PARKING SENSOR O RING	2	PCS	0.65		1.30
22	1K0253141E EXHAUST CLAMP	1	PCS	75.11		75.11
23	5N0653630 FXC VW SIGN	1	PCS	79.95		79.95
24	5N0653687B 739 NAME PLATE (TIGUAN)	1	PCS	90.62		90.62
25	1Q0653675Q GGF NAME PLATE (TSI)	1	PCS	57.83		57.83
26	5K0653675BOWWS NAME PLATE (BLUEMOTION)	1	PCS	43.60		43.60
27	1J0973702 WIRE HOUSING	1	PCS	6.94		6.94
28	5N0941071 REVERSING LIGHT LH	1	PCS	75.95		75.95

Service Order Confirmation

SERVICE ORDER NO: 18IP0724

CUSTOMER NO.: CVO38372

CUSTOMER NAME: NURULHUDA BINTE ABDUL HALIM

TELEPHONE NO.:

ADDRESS: 80 ELIAS ROAD #06-02

Singapore

VEH No.: SLS5682G

Order Date: 15/03/18

Reg Date: 23/07/13 KM: 54,857

VIN NO.: WVGZZZ5NZEWD01090 ENGINE NO:

SA: Kong Charmaine

MODEL: TiguanGP 1.4 TSI 118kW DSG6BIMODEL NO.: 5N23QY

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	DISC %	AMOUNT
Remarks : AXA DIRECT SETTLEMENT						
DOA 10/3/2018						
SURVEYOR LKK						
TP VEHICLE SJK7529U						

TOTAL	10,301.97
GST AMOUNT	721.14
TOTAL AMOUNT	11,023.11

On Behalf Of "COMPANY"

Certified Goods/Service received:

Authorized Signature

Customer

NOTE: THIS IS NOT AN OFFICIAL RECEIPT



ANNOUNCING Universe Motoring as sgCarMart Premium Dealer 2018

UNIVERSE

Tiguan 1.4A TSI BMT

Price Range

Depreciation

2013

Vehicle Type

Advanced Search

Used Car Comparison

— Comparing 3 Vehicles —

Volkswagen Tiguan 1.4A TSI BMT

Volkswagen Tiguan 1.4A TSI BMT

Volkswagen Tiguan 1.4A TSI BMT



Clear All

Add all to Shortlist

Back to search result

Add to Shortlist

Add to Shortlist

Add to Shortlist

Use search bar above to search to compare.

CAR DETAILS

Price	\$88,800	\$99,000	\$92,000
Instalment	\$1,068	\$1,327	\$1,136
Registration Date	26-Dec-2013	25-Apr-2013	16-Oct-2013
Manufactured	2013	2013	2013
Mileage	66,000 km	85,450 km	89,000 km
Transmission	Auto	Auto	Auto
Engine Cap	1,390 cc	1,390 cc	1,390 cc
Road Tax	\$620 /yr	\$620 /yr	\$620 /yr
Power	118.0 kW (158 bhp)	110.0 kW (147 bhp)	118.0 kW (158 bhp)
Curb Weight	1,551 kg	1,550 kg	1,551 kg
Features	Powerful 1.4L TSI Engine Producing 158Bhp, 7 Speed DSG Gearbox, 0 To 100Km/H In 9.3 Sec, Keyless Entry And Go, Steering Control, ABS.	-	1.4L TSI Engine With Blue Motion Technology, Panoramic Roof, Side Mirror Indicators, Multi Function Steering, SRS Airbags, ABS.
Accessories	Panoramic Sunroof, Auto Parking, Navigation, Reverse Camera, Auto Xenon Headlamps, LED DRL, Bluetooth, Dual Zone Auto Climate Control, 18" Sport Rims.	Touchscreen Navigation, Electric Parking Brake With Brake Disc Drying Feature, Rear View Camera, Corner-Illuminating Foglights, AUX Input For Devices.	Sports Rims, Reverse Sensors/Camera, Fog Lamps, Leather Seats, CD Player, LCD Monitor.
Description	1 Owner Unit With Panoramic Roof, LED Daytime Lights, Reverse Camera And More! Best Buy! Low Mileage Done! Flexible In House Financing Package! Excellent Condition, Very Well Maintained, Price Negotiable, Hurry View The Car Today, Call Now!	Bi-Xenon Headlights With LED Daytime Running Lights, Multi Function Steering Wheel, Dual Zone Automatic Climate Control, Road Tax And Insurance Paid, Urgent Sales, 1 Careful Owner, High PARF Rebate, Regularly Servicing At Agent, Price Negotiable, Please Call To Arrange A Test Drive, Etc.	Excellent And Original Black SUV Volkswagen Tiguan, Well Maintained Interior And Exterior, Servicing Just Done, New Continental Tyres, Call Now For Viewing.
COE	\$74,002	\$91,010	\$85,000
OMV	\$28,749	\$28,654	\$28,729
ARF	\$32,249	\$28,654	\$32,221
Depreciation	\$12,760 /yr	\$16,850 /yr	\$13,790 /yr
No. of Owners	1	1	1

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	0485I
Vehicle Details	
Vehicle No.:	SL55682G
Vehicle to be Exported:	Yes
Intended De-registration Date:	16 Apr 2018
Vehicle Make:	VOLKSWAGEN
Vehicle Model:	TIGUAN 1.4 TSI AT BMT 5N22QY
Primary Colour:	Blue
Manufacturing Year:	2013
Engine No.:	CTH081870
Chassis No.:	WVGZZZ5NZEW001090
Maximum Power Output:	118.0 kW (158 bhp)
Open Market Value:	\$28,749.00
Original Registration Date:	23 Jul 2013
First Registration Date:	23 Jul 2013
Transfer Count:	1
Actual ARF Paid:	\$32,249.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	22 Jul 2023
PARF Rebate Amount:	\$24,186.00
Intended COE Rebate Details	
COE Expiry Date:	22 Jul 2023
COE Category:	A - Car (1600cc & below)
COE Period(Years):	10
QP Paid:	\$73,989.00
COE Rebate Amount:	\$38,963.00
Total Rebate Amount:	\$63,149.00

The information contained herein is correct as at 16 Apr 2018

OK

Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)
Sent: Friday, 12 October 2018 4:59 PM
To: 'Wong, Mei' (VWG Singapore)
Cc: 'Foo, John (VWG Singapore)'; 'Kong, Charmaine (VWG Singapore)'; 'Cheong, Pearlyn (VWG Singapore)'
Subject: RE: OFFER + DV REQUEST @ SLS5682G *** LKK REF: CC4/ASM18004706/T1ea3

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Hi Sir,

We refer to the above matter.

We propose settlement as follows: -

1. Cost of Repair(w/GST)	\$ 11,023.11
2. Loss of Rental w/GST (8days x \$100)	\$ 856.00
3. LTA/GIA search fee	\$ 2.00
TOTAL	<u>\$ 11,881.11</u>

Kindly let us have your acceptance.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Asher Sng (LKKAuto)
Sent: Wednesday, 10 October 2018 2:10 PM
To: 'Wong, Mei' (VWG Singapore) <meiy.wong@vw.com.sg>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: Foo, John (VWG Singapore) <John.Foo@vw.com.sg>; Kong, Charmaine (VWG Singapore) <charmaine.kong@vw.com.sg>; Cheong, Pearlyn (VWG Singapore) <Pearlyn.cheong@vw.com.sg>
Subject: RE: OFFER + DV REQUEST @ SLS5682G *** LKK REF: CC4/ASM18004706/T1ea3

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Hi Mei,

We refer to the email below.

We are currently pending approval from our principal on the quantum.

Cyrus
Buy Annex



MANDATE REQUEST FOR S8M00AJH

Type

🔔 Question

Message

Liability: Insured rear ended TP. Spoken to insured and he aware that his NCD is affected and AXA to settle at best. Settlement: Repair Cost : \$11,023.11 (w/GST) Loss of Rental: \$856.00 (8days x \$100) (w/GST) LTA: \$2.00 Total: \$11,881.11 Revised Immediate Advice with Mandate uploaded for your easy reference. Please kindly let us have your approval / instruction if any. Thank you - Asher Sng (31/05/2018)

Reply



Re:MANDATE REQUEST FOR S8M00AJH

Type

🔗 Question

Message

Mandate approved

Reply

Volkswagen Centre Singapore

247 Alexandra Road Singapore 159934
Fax: 64743643 Tel: 63057299



Biz Reg. No. 53103069E
GST No. M20098505-2

LETTER OF DEMAND

Your Ref: CC4/ACH/0004706/KAS
Our Ref: SLC 56828

To: AXA INSURANCE PTE LTD

Dear Sirs,

ACCIDENT INVOLVING SLC 56828 & SJK 75294 ON 10-3-18
We are claiming on behalf of our client MURULHDA BINTE ABDUL HALIM owner of
vehicle number SLC 56828 involved in accident on 10-3-18
with vehicle SJK 75294 along/at TAMPINES AVE 10.

Description of claims:

Cost of Repairs	<u>\$ 10301.97</u> + 7% GST = <u>\$ 11023.11</u>
Loss of Use/Rental	<u>\$ 120</u> X <u>8</u> Days = <u>\$ 960</u>
Medical Fee	<u>\$</u> + 7% GST = <u>\$</u>
Search Fee	<u>\$</u> + 7% GST = <u>\$ 2</u>
TOTAL <u>\$ 11985.11</u>	

We are claiming in full and final settlement of \$ 11985.11.

Cost of repair & search fee \$ 11023.11 to be payable to Volkswagen Centre Singapore.

~~Loss of use/Rental amount/Medical fee~~ of \$ 960 to be payable to
MURULHDA BINTE ABDUL HALIM.

Kindly send us a written acknowledgement within 14 days from receipt of this document.
Please note that finalization/settlement offer of this claim should be within 8 weeks from the date of this document. Please email all settlement offers to meiy.wong@vw.com.sg

Dated this 13 APR 2018 of



Ikk
Auto
Consultants
Pte Ltd

51 UBI AVENUE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

19 MARCH 2018

HO KUN KEE
BLOCK 95 HAVELOCK ROAD
#22-579
SINGAPORE 160095

Dear Sir/Madam,

OUR REF : CC4/ASM18004706/ka3
YOUR REF : SJK 7529U
ACCIDENT INVOLVING SJK 7529U AND SLS 5682G ALONG TAMPINES AVENUE 10
ON 10.03.2018

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from VOLKSWAGEN CENTRE SINGAPORE, acting on behalf of the owner of SLS 5682G against your motor insurance policy.

Based on the accident report, accident scenario, it was reported that your vehicle had rear-ended the Third Party vehicle SLS 5682G. As such, liability is down against us.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 10 days from the date of this letter.

Your full co-operation in the handling of the claim is required and kindly submit the following to Zaini@ikkauto.com within 10 days from the date of this letter **if not provided at AXA's reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)



Auto
Consultants
Pte Ltd

31, URAVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408993 TEL : (65) 62563561 FAX : (65) 62564315

- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6256 3561 or email us at Zaini@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely,

Zaini
Case Handler
DID: 6841 2132
FAX: 6741 4108
Email: Zaini@lkkauto.com

c.c. AXA Insurance Pte Ltd (AXA)
(Motor Claims Dept)

Volkswagen Centre Singapore



Bus Reg. No. S3103069E
GST No. M20094505-2

LETTER OF AUTHORITY

ACCIDENT INVOLVING 51356026 and 83K1539A on 10/07/08
Own vehicle's number Other vehicle's number Date of accident
along Tampines Ave 10
Accident location

BY THE LETTER OF AUTHORITY, I/we, Narasimha Rinte Reddy Holan
Name of Policy Holder & IC / Passport number
of 519304851 owner of Vehicle Registration

Number 51356026 hereby irrevocable appoint **Volkswagen Centre Singapore**
Own vehicle's number

(hereinafter refer to VGS), a company incorporated in Singapore and having its registered office at **247 Alexandra Road, Singapore 159934**, its agents of any person authorized by VGS to be *my / our Attorney and in *my / our name(s) on *my / our behalf to do all or any of the following:

1. To submit, resolve and make any claim(s) (including the commencement of legal proceedings) which *I/we may have against the other *party/parties to the Accident and under the insurance *policy/policies taken up by such *party/parties or **alternatively** under Insurance Policy number AS9048258 NWJ taken up by *me/us and pay the **compulsory excess** in respect of the cost repairs suffered by *me/us arising from the Accident (loss and damage)/.
2. To collect payment(s) due in respect of any such claim(s) for the loss and damage, such payment to be made by way of Cheque in favour of **Volkswagen Centre Singapore** and give a valid receipt and discharge therefore.
3. For any of the purpose aforesaid, to execute, sign and deliver all documents whatsoever in relation thereto.
4. Generally do all such acts as it shall deem necessary for the purpose of settling such claim.

*I/We hereby declare that all acts, instruments and documents done by virtue of this letter of authority on *my/our behalf by the Attorney, its agents or any person authorized by VGS in that behalf shall be as good valid and effectual to all intents and purposes whatsoever as if the same had been done or executed by *me/us in *my/our own proper person(s) and *I/we hereby ratify and confirm, all acts, instruments and documents done or executed by virtue of the authority and powers hereby conferred.

*I/We hereby further declare that the **letter of authority hereby conferred shall remain irrevocable.**

*I/We further confirm that the acceptance by VGS of the settlement amount in respect of such constitute the full discharge of *my/our claim(s) in respect of such loss and damage.

IN WITNESS WHEREOF, *I/we have hereunto to set *my/our hand and sign this 10th of the month

10/07/08 Year 2008

Signed & Delivered By:

Narasimha Rinte Reddy Holan
Policy Holder

Witness By:

[Signature]



redefining / insurance

Provide always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect or preclude me from making a further claim for general and special damages for my personal injuries sustained in the same accident

CLAIM REF : SBM00A1H
INSURED : HO KUN KEE

DISCHARGE VOUCHER

We/I [NURULHUDA BINTE ABDUL HALIM, NRIC NO. 57930485I] hereby agree to accept the sum of dollars [ELEVEN THOUSAND EIGHT HUNDRED EIGHTY ONE AND CENTS ELEVEN ONLY.] [S\$11,881.11] paid to us/me by AXA INSURANCE PTE LTD as full and final settlement of all claims of whatever kind including damages for personal injuries and damages to property that we/I may have against the said AXA INSURANCE PTE LTD or their insured or the driver of motor vehicle no. [SJK 7529U] as a result of an accident along [TAMPINESE AVE 10] on [10/03/2018] of which we/I were/was the driver/ owner/ hirer/ passenger/rider/pillion/ insurer of motor vehicle no. [SLS 5682G].

We/I hereby declare that the said insurer or owner and/or driver of insured vehicle shall not be liable for any further claim(s) whatsoever and whosoever present or future that we/I may have against the said insurer, owner and/or driver of vehicle no. [SJK 7529U] in connection directly or indirectly with the said accident and give our/my full and final discharge.

We/I hereby declare that we/I are/am the person(s) entitled to receive the above settlement and hereby undertake to indemnify AXA INSURANCE PTE LTD against any claim made or to be made in respect of this settlement.

It is understood and agreed that payment herein is made without admission of liability whatsoever on the part of the said insurer, owner and/or driver of vehicle no. [SJK 7529U].

Dated this 2 day of NOVEMBER 2018

Claimant's Signature

NRIC no./ Company Stamp

Occupation/ Business

Address

Telephone No.

Witness's Name

Witness's Signature

Witness's NRIC No.

AXA Insurance Pte Ltd (Company Reg. No. 199903512M)
8 Shenton Way, #24-01 AXA Tower, Singapore 068811
Customer Centre #01-01
Tel: +65 6880 4888 Fax: +65 6338 2522 Website: www.axa.com.sg

Volkswagen Centre Singapore



Service Tax Invoice No. SV18P13533

Biz Reg. No. S3103069E
GET No. M20098505-2

SERVICE ORDER NO: 18IP0724

SERVICE CUSTOMER NO.: CV000055

SERVICE CUSTOMER NAME: AXA INSURANCE SINGAPORE PL

TELEPHONE NO.:

ADDRESS: 8 SHENTON WAY
#27-01 AXA TOWER
Singapore

Post Code: 068811

VEH NO.: SLS5682G

DATE: 26/03/18 Pickup: 54,857
VIN NO.: WVGZZZ3NZEJW001090 KM:
GEARBOX CODE: PQC Engine No.:
MODEL: TiguanGP 1.4 TSI 118kW DSG6BMT
SA: Kong Charmaine

Next Appointment Date :

Next Appointment Mileage : 0

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	AMOUNT
AXA DIRECT SETTLEMENT					
DOA 10/3/2018					
SURVEYOR LKK					
TP VEHICLE SJK7529U					
Labor					
1	LABOUR + 1 day to repair end panel	3.00	UNIT	840.00	2,520.00
2	LABOUR TO REPLACE EXHAUST	0.50	UNIT	840.00	420.00
3	SPRAY PAINT + 2 panel n boot lid	3.00	UNIT	800.00	2,400.00
4	B&P NUMBER PLATE -NETT	1.00	ST	80.00	80.00
5	Tow SVC- Quality Recovery Services	1.00	UNIT		
6	Tow SVC- Quality Recovery Services	1.00	UNIT		
7	PROGRAMMING & CALIBRATION- NETT	1.00	TU	480.00	480.00
8	ELECT WIRING & MECH COMPONENT CHECK NE	1.00	TU	280.00	280.00
Item					
9	WIRE HOUSING	1.00	PCS	8.94	8.94
10	EXHAUST CLAMP	1.00	PCS	75.11	75.11
11	NAME PLATE (TSI)	1.00	PCS	57.83	57.83
12	PARKING SENSOR O RING	2.00	PCS	0.55	1.10
13	NAME PLATE (BLUEMOTION)	1.00	PCS	43.60	43.60
14	SILENCER/EXHAUST	1.00	PCS	1,786.90	1,786.90

Volkswagen Centre Singapore



Service Tax Invoice No. SV18P13533

Riz Reg. No. 53100069E
GST No. M20098505-2

SERVICE ORDER NO: 18IP0724

SERVICE CUSTOMER NO.: CVO00068

SERVICE CUSTOMER NAME: AXA INSURANCE SINGAPORE PL

TELEPHONE NO.:

ADDRESS: 8 SHENTON WAY
#27-01 AXA TOWER
Singapore

Post Code: 068811

VEH NO.: SLS5682G

DATE: 26/03/18 Pickup:

VIN NO.: WVZZZZ5AGZE001090 KM: 54,857

GEARBOX CODE: PQC Engine No.:

MODEL: TiguanGP 1.4 TSI 118kW DSG8MT

SA: Kong Charmaine

Next Appointment Date :

Next Appointment Mileage : 0

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	AMOUNT
15	REAR BUMPER COVER	1.00	PCS	1,138.50	1,138.50
16	TOWING COVER	1.00	PCS	21.58	21.58
17	SPOILER	1.00	PCS	398.19	398.19
18	VW SIGN	1.00	PCS	79.95	79.95
19	NAME PLATE (TIGUAN)	1.00	PCS	90.62	90.62
20	SENSOR BRACKET	1.00	PCS	13.36	13.36
21	SENSOR BRACKET	1.00	PCS	13.36	13.36
22	SENSOR BRACKET	2.00	PCS	14.79	29.58
23	SENSOR BRACKET	2.00	PCS	14.79	29.58
24	INNER SENSOR BRACKET (REAR CENTER INNER	2.00	PCS	14.78	29.56
25	REVERSING LIGHT LH	1.00	PCS	75.95	75.95
26	REVERSING LIGHT RH	1.00	PCS	75.95	75.95
27	2KADHESIVE	1.00	PCS	89.84	89.84
28	BONDAGENT	1.00	PCS	84.27	84.27

Sub Total 10,301.97

GST (7%) AMOUNT 721.14

TOTAL AMOUNT 11,023.11



Customer

Phone : Fax :



Automotive Pte Ltd

Main Office:

Mova Building
No. 22, Jalan Klang,
Singapore 159419
Tel: (65) 6476 3333
Fax: (65) 6271 5891
www.mova.com.sg

Workshop Dept:

Block 1008,
Bukit Merah Lane 3,
#01-04/05/06/04
Singapore 159722

Tel: (65) 6272 3892
Fax: (65) 6270 8314

Co. Reg. 198804033G
GST Reg. M2-0088864-2

Tax Invoice

21st March 2018

NAZRUL RASHIDI BIN MOHD
60 ELIAS ROAD
#06-02
SINGAPORE 519938

Veh # :- SKQ8473X RK135891

Inv # :- RK725517

RA # :- B12403 Q/Q

From :- 21/03/2018

To :- 29/03/2018

Terms :- C.O.D

Remarks :- MICHELLE

Attention :- NAZRUL RASHIDI BIN MOHD

Description	Qty	U.Price	Amounts S\$
RENTAL CHARGES FROM 21/03/2018 TO 29/03/2018 VW JETTA : SKQ8473X RENTAL AGREEMENT : B12403 DRIVEN BY : NAZRUL RASHIDI BIN MOHD YOUR REF : VW/ALEX-SLS5682G	8 DAY	112.15	897.20

PAID
21 MAR 2018

BY: master batch = 1235-960.00

Singapore Dollars :

Nine Hundred Sixty Only

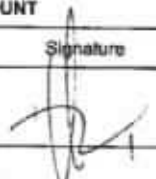
Thank you for your continuous support.

AMOUNT S\$ 897.20

GST @ 7 % 62.80

AMOUNT DUE S\$ 960.00

MOVA AUTOMOTIVE PTE LTD

RENTAL DETAILS			INSURANCE EXCESS AMOUNT		
Vehicle Make/Model:	VW Jetta	Vehicle No: S KQ 8473X	Singapore	Malaysia	Signature
Date/Time Out:	21.3.18	9.30 am	S\$ 2500	S\$ 3500	
Petrol Level Out:	E 1/8 1/4 3/8 1/2 5/8 3/4 7/8 F		Per Accident	Per Accident	
Date/Time In:			Charges		
Petrol Level In:	E 1/8 1/4 3/8 1/2 5/8 3/4 7/8 F		Months @ \$	Per Month	
Change Over 1:	Date:	Initial:	Weeks @ \$	Per Week	
Change Over 2:	Date:	Initial:	8 Days @ \$ 110.15	Per Day	\$ 897.20
KM Out:	KM In:		Hours @ \$	Per Hour	
HIRER DETAILS			Sub-Total		
Named Hirer			Less Discount	%	
Name:	Nazmi Rashid Bin Mohd		Rental Charges		
Address:	60 Elias Road		CDW @ \$	per day / week / month	
	#06-02		PAI @ \$	per day / week / month	
	S (S19938)		Petrol Top-Up		
Identity Card No:	S 7839148		Misc Charges		
Date of Birth:	12-12-1978		GST		\$ 62.80
Driving License:			Total		
Country of Issue:	Sin		VISA / MASTER CARD / AMEX	CASH / COMPANY BILLING / OTHERS	\$ 960.00
Tel:	(HP) 96717800	(O)	Pre-Payment		
Nationality:	Singapore		Downpayment and Deposit		
Effective Date:	20 July 2017		Amount Refunded/ Due		
Additional Hirer			Signature of Refund		
Name:	MURULINDA Binte Abdul		Remarks:		
Address:	60 Elias Road		Partly		
	#06-02		VW - ALFA - SLS S682G		
	S (S19938)		Invoice No:	Ref. No:	
Identity Card No:	S 793804851		Checked Out By:	Checked In By:	Checked By:
Date of Birth:	8-10-1979		Michelle		
Driving License:	2-79304851		Sales-In Charge:		
Country of Issue:	Sin		Michelle		
Tel:	(HP)	(O)	Past 3 years accidents YES ☐ NO ☐		
Nationality:	Singapore				
Effective Date:					

I fully understand and agreed to the terms and condition appended on both sides of this Vehicle Rental Agreement. I also agreed that if there is any outstanding amount payable after the conclusion of my rental not restricted to parking or traffic infringements during my period of hire, I will agreed that these outstanding payment be billed to my charge/ credit card voucher given above. All above information given by me are true in connection to this agreement.

Hirer's Signatory / Company Stamp (if corporate hirer)

Authorised Manager Signature

Date & Time

IMPORTANT

- Only authorized drivers with valid driving license of minimum 2 years may drive the rental vehicle.
- All rental vehicles are strictly for Singapore use only, and may not be driven outside Singapore without prior approval of MOVA Automobile.
- In any accident, the Hirer must report to MOVA Automobile immediately. The Hirer shall endeavor to assist in all manners possible.
- The Hirer shall be liable for all excess charges (if any) for late return at the hourly rate shown, inclusive of CDW and PAI. Late return of more than 4 hours will be considered as a day rental.
- All traffic infringements and summons (if any) are the responsibility of the Hirer.



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580

Phone: +65 6224 0010 Fax: +65 6224 0030

Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-18-037456

Date of Request: 12/03/2018

Your Ref No: Online Purchase

Volkswagen Centre Singapore
247 Alexandra Road
Singapore 159934

Dear Sir/Madam,

Enquiry Date 12/03/2018
Enquiry By Edmund Goh Hui Huang
TP Vehicle No. SJK7529U
Accident Date 10/03/2018**Enquiry Result**

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SJK7529U	AXA Insurance Pte Ltd	21/08/2017-31/10/2018	6338 7288

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580

Phone: +65 6224 0010 Fax: +65 6224 0030

Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-18-037456

Date of Request: 12/03/2018

Your Ref No: Online Purchase

Volkswagen Centre Singapore
247 Alexandra Road
Singapore 159934

Dear Sir/Madam,

Enquiry Date 12/03/2018
Enquiry By Edmund Goh Hui Huang
TP Vehicle No. SJK7529U
Accident Date 10/03/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SJK 7529U (Insd veh)	Model:	TPVD VOLKSWAGEN
	SLS 5682G (TP veh)		TIGUANGP 1.4 TSI 118KW
Date of Accident:	10/03/2018		DSG6BMT

Global Sum Settlement	:	[] Yes	[X] No
Repair Estimate	:	\$	11,698.68
Final Repair Cost	:	\$	11,023.11
Loss of Use	:	\$	days at \$0.00 per day
Rental (if any)	:	\$	856.00 8 days
LTA / GIA Search Fee	:	\$	2.00

Others:	:	\$	0.00
---------	---	----	------

	:	\$	
Final Settlement Sum	:	\$	11,881.11

Is Third Party Workshop GIA Registered? [] YES [X] NO (Kindly indicate below)	
A) For Non GIA Registered Workshop:	Agreed Liability ____ 100 ____ (%)
B) For GIA Registered Workshop:	BOLA Applicable: Yes/ No BOLA Scenario No: ____
BOLA Liability: ____ (%)	Assessed Liability (*): ____ (%)
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.	
Remarks _____ _____	

Payment Instruction: Payee's Breakdown		
1)	VOLKSWAGEN CENTRE SINGAPORE	\$ 11,881.11

JOANNE LEE KHANG MIN
LKK Auto Consultants Pte Ltd

20/11/2018
Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

Service Request Details

Claim	SB-MOJAH
Reference	CCA/ASMT18004706/71.a3q2
Loss Date	10 March 2018
Request Date	23 April 2018
Due Date	
Vendor Name	LOK AUTO CONSULTANTS PTE LTD (TP)
Type of Loss	Third Party Vehicle Damage
Services	Pending verification - Direct Settlement

Actions

Next Step

Wait for Approve Invoice

Add Invoice

Vehicle Information	
Incident Vehicle Registration #	5L55A03G
Make	TPVD VOLKSWAGEN
Model	TKGLANGP 1.4 TSI 118KW DSG4MT
Service Address	
Primary Contact/Insured	
HO KUN KEE	
BLK 95, HAVELOCK ROAD, #22-579, 160095, Singapore	
CINDYWONG@ASSUREPL.COM.SG	
Claim Handler	
LOH Cynthia	
6568804843	
cynthia.loh@axa.com.sg	

Additional Instructions

Messages Invoices History Documents Assessment Metrics Notes

Document Type

Document SubType

Upload Documents

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
LOKInvoices (3).pdf	Invoice	Surveyor/ Assessor expense	LOK AUTO CONSULTANTS PTE LTD (TP)	20 November 2018

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 payment breakdown SL5 5682G.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	20 November 2018
 LDD.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	20 November 2018
 DISCHARGE VOUCHER.pdf	Forms / Claim Documents	Satisfaction / Discharge Voucher	LKK AUTO CONSULTANTS PTE LTD (TP)	20 November 2018
 AUTHORISATION TO ACT FORM.pdf	Forms / Claim Documents	POA / Authority Letter	LKK AUTO CONSULTANTS PTE LTD (TP)	20 November 2018
 WORKSHOP INVOICE.pdf	Invoice	Repairs	LKK AUTO CONSULTANTS PTE LTD (TP)	20 November 2018
 FROM LKK - TP marked estimate & Final service report.mig	Letters and Correspondence	Investigator / Adjustor	LOH Cynthia	7 June 2018
 LTA PAIR COE Belata Details.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	31 May 2018
 Immediate Advice with Mandate.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	31 May 2018
 RENTAL RECEIPT.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	23 May 2018
 LETTER TO OI.pdf	Letters and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	23 May 2018
 GIA SEARCH.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	23 May 2018
 LKK Survey Photos.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	16 April 2018
 LKK Resurvey Photos.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	16 April 2018
 TP ESTIMATE - MARKED.pdf	Reports & Statement	Estimate / Quotation	LKK AUTO CONSULTANTS PTE LTD (TP)	19 March 2018

Assessment Details

General & Workshop Details				Vehicle Condition		Taxes & Rollo		Parts & Labour		Miscellaneous		Summary		Parts	
Add Approve Done Submit All															
EDIT	SR NO	QUAN TITY	MATERIAL	SIDE	PART NAME	PART NUMBER	REPAIR/REPLACE (PARTS)	CONDITION	LIST PRICE	DEP/L/ BTRY%	DISC QUINTY	SALV AGEN	PART PRICE(NET)	ACTION (PARTS)	REMOVE
					LICENCE PLATE LAMP			Serviceable	0	0	0	0	0	Deny	
					SENSOR			Serviceable	0	0	0	0	0	Deny	
					PARKING SENSOR O RING			Necessary	0.65		0		1.3	Approve	
					SILENCER (EXHAUST			Bent	1786.9		0		1786.9	Approve	
					RR BUMPER REINFORCEMENT			Serviceable	0	0	0	0	0	Deny	
					BUMPER BRACKET LH			Serviceable	0	0	0	0	0	Deny	
					BUMPER BRACKET RH			Serviceable	0	0	0	0	0	Deny	
					REAR BUMPER COVER			Deformed	1138.5		0		1138.5	Approve	
					TOWING COVER			Cut	21.58		0		21.58	Approve	
					SPOILER			Deformed	308.19		0		308.19	Approve	
					SENSOR BRACKET			Necessary	13.36		0		13.36	Approve	
					SENSOR BRACKET			Necessary	13.36		0		13.36	Approve	
					SENSOR BRACKET			Necessary	14.79		0		29.58	Approve	
					SENSOR BRACKET			Necessary	14.79		0		29.58	Approve	

Assessment Details

- General & Workshop Details
- Vehicle & Driver Details
- Vehicle Condition
- Taxes & Rates
- Parts & Labour
- Miscellaneous
- Summary

ADD	APPROVE	DENY	SYSTEM AS						
EDIT				SER NO	NAME	ACTION	AMOUNT	COMMENT	REMOVE
		1	DAYS OF REPAIR: 6 DAYS		Approve				

Assessment Details

General & Workshop Details		Vehicle & Driver Details		Vehicle Condition		Taxes & Fees		Parts & Labour		Miscellaneous		Summary		Claim Amount	
Claim Amount		\$10,301.97												\$10,301.97	
CATEGORY		ESTIMATE				REVISED AMOUNT									
Spare Parts		\$4,201.97				\$4,201.97									
Labour		\$6,100.00				\$6,100.00									