

ASS. REC. BY: _____ REF: CS/ASM18004668/ 11 wd3/22 Initial Instruction: _____

Surveyor: _____ ASSIGNMENT (Office) _____

From (Person): Kitty Teo of ASM Date/Time: 12/3/2018

Estimated Cost: _____ Bill to: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To inspect Vehicle No: SKW 1689E Insured: _____

at Workshop m/s TC Autoclinic Tel: 6703 8432

of No. 1 Sixth Lok yang Road

Policy No: _____ Claim No: S8M009WA

Sum Insured: _____ Excess: \$200.00

Make of Veh: _____ D.O.A. 2/3/18

(Client's Record) 14/3/2018 @ 2pm-3pm aw

CA / REV / REP. / REV 24 HRS H.O.D. Endorsement: _____

Date/Time: 2:03pm @ 12/13/18 Person Contacted: Mr. Ho Vehicle: IN / OUT

| Date/Time | Action/Instruction (↪ Estimate) |
|-----------|--|
| | SKW 1689E |
| 15/3/18 | Send proli revised by SMART claim |
| 25/4/18 | Final fig \$ 3649.27 confirmed by email (Ref 5505.79, 609.0) |
| | |

ASSIGNMENT

From: Date: 14/3/18

Estimated Cost:

TP / WS / TR / RES / OD / RES / EV / INV / MY

To: (Insured / Vehicle No): SKW1689E

at / Workshop Name: TC Autoclinic

of: No. 1, Sixth Lok Yong Road

Insured:

Policy No:

Claim No:

Sum Insured: Excess: \$200.00

Client's Record: 2pm-3pm @ Owner waiting

Make of Vehicle:

Policy Condition:

Remarks: The Vch had commenced its repair at the time of inspection.

| | | | |
|----|--|----|--|
| NS | | DS | |
| | | | |

Est. or Market Value: \$96K.

OAD Accident Report: Consistent? Yes or No

GIA PR Seen: Consistent? Yes or No

Est. Repair: days Fee: Yes or No

Lum Sum: % Fee: Yes or No

REV / REP / 24 HRS

Date: Person Contacted:

Vehicle IN / OUT

Date Time Action / Instruction

Vehicle No: SKW1689E Date: 2015 Sep

Type: M / D / B / E / R / L / J / W / T / P / M / H / O / R

Make: Nissan Teana

1997

Color: Silver
No. Plate: G5833

Engine:

C/Vo: MNTBRBAL33 Z0003617

Gen. Cond: Good Fair Poor Burnt

Steering: In order Jammed Leaked Burnt or

Brake: In order Jammed Leaked Burnt or

Mod: Nil Sp / STD A / R / M / O

Tyre Size: 215/55R17

BS / DUN / EXC / V / S / Y / FE / L / Z / A / M / A / C / H / E / L / P / R / S / M / TOYO / YOKO

| | |
|--------|--------|
| FRONT | REAR |
| RUB: 6 | RUB: 6 |
| LUB: 6 | LUB: 6 |

DOA: 14/3/18 @ 1445

Surveyed at: TC Autoclinic Lok Yong

Class of Damage: Frt Rear DS NS UC Roof

Ext o/s
The U/C / Chassis frame / Body Structure affected due to collision.

RECEIVED 11 MAY 2018

Date Time File Pass of: Prelim. Report Final Report

Days Of Repair: 5
Resurvey No. of Trc: 1

Cost The Rep Report: n/s - typist

Add Fee: Site Visit Test Tech Rep

| | |
|-----------|-----|
| Sum. Fee | 200 |
| Insurance | |
| Other | |
| Total | 200 |

Report Format: SMART claim
Lum Sum: P/P \$3649.27



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CS/ASM18004668/T1vd3

8 SHENTON WAY #24-01
AXA TOWERSINGAPORE 068811

Date : 12-03-2018



Code : ASM

1. Policy Particulars :- OWN DAMAGE

| | | | |
|--------------|------------------------|----------------|------------|
| Insured Veh. | | Veh. Inspected | SKW 1689E |
| Policy No. | | Coverage (\$) | 0.00 |
| Claim No. | S8M009WA | Excess (\$) | 200.00 |
| Assign From | SMARTCLAIM (KITTY TEO) | Assign Date | 12/03/2018 |

2. Vehicle Particulars & Condition

| | | | |
|--------------|--------|--------------|---|
| Make & Model | | c.c | 0 |
| Engine No. | HIDDEN | Year of Reg. | |
| Chassis No. | | Colour | |
| Odometer | - | Steering | |
| Brakes | | Modification | |
| General | | | |

3. Conditions of Tyres

| | Size | Make | Balance |
|----------------|------|------|---------|
| R/H Front Tyre | | | mm |
| L/H Front Tyre | | | mm |
| R/H Rear Tyre | | | mm |
| L/H Rear Tyre | | | mm |

4. Description of Damages

| |
|--|
| |
|--|

5. General Information

| | | | |
|----------------|--|-----------------|--|
| Accident Date | 02/03/2018 | Inspection Date | |
| Survey held at | TC AUTOCLINIC PTE LTD 1 SIXTH LOK YANG ROAD SINGAPORE 628099 | | |

5a. Remarks

| |
|---|
| A)THE MARKET VALUE IS S\$------(EST. AVERAGE) |
| B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE AUTHORISED REPAIRS. |

◀ IA SUBMITTED FOR SKW 1689E

Type

📌 Question

Message

Dear Kitty, Please be informed that IA submitted, Repairer's Estimate (Gross) : S\$ 9,155.06 Revised Estimate Amount : S\$ 2,375.20 "Check" Items Amount : S\$ 5,728.50 Total : S\$ 8,103.70 Market Value : S\$ 96,000.00 COE/PARF Rebate : S\$ 64,253.00 Nett Value : S\$ 31,747.00 Survey date and time: 14/3/2018 at 2.45PM
No of days: 5 days We have authorize repair. Thanks Veron Chen

Reply



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 62564315

Your ref: S8M009WA

Our ref: CS/ASM18004668/T1vd3

Date: 15/3/2018

The Motor Claims Department
M/s AXA INSURANCE PTE LTD

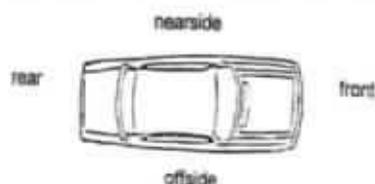
Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO. SKW 1689E

| | | |
|-----------------------------|-------|-----------|
| Repairer's Estimate (Gross) | : S\$ | 9,155.06 |
| Revised Estimate Amount | : S\$ | 2,375.20 |
| "Check" Items Amount | : S\$ | 5,728.50 |
| Total | : S\$ | 8,103.70 |
| Market Value | : S\$ | 96,000.00 |
| COE/PARF Rebate | : S\$ | 64,253.00 |
| Nett Value | : S\$ | 31,747.00 |

Description of Damage:

The vehicle sustained damages at the front o/s portion



Survey date and time: 14/3/2018 at 2.45PM

No of days: 5 days

We have authorise repair.

Yours faithfully,

MOHAMAD TAUFIKH
MMATAI, AMSAE-A
Automobile Assessor



Service Request Details

Claim

S8M009WA

Reference

None 

Loss Date

March 2, 2018

Request Date

March 12, 2018

Due Date

March 19, 2018

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (OD)

Type of Loss

Own Damage

Services

Accelerated survey and authorize

Actions

Next Step

Agree to perform service

Decline Work

Accept Work

Vehicle Information

Incident Vehicle Registration #

SKW1689E

Make

NISSAN

Service Address

1 SIXTH LOK YANG ROAD, . . 628099

Primary Contact/Insured

LOH SUI SHONG
508C WELLINGTON CIRCLE #06-15, 753508, Singapore

Claim Handler

TEO Kitty
6568804602
kitty.teo@axa.com.sg

Additional Instructions
EXCESS \$200

[Messages](#)[Invoices](#)[History](#)[Documents](#)[Assessment](#)[Metrics](#)[Notes](#)[New Message](#)

Nivitha (LKK Auto)

From: Ho Yue Meng <ho_yue_meng@tanchong.com>
Sent: Monday, 12 March 2018 10:28 AM
To: SG AXA Insurance SM AXA SGP - Claims Motor; SG AXA Insurance SM Claims Service Team
Cc: SG AXA Insurance SM AXA SGP - Motor Survey
Subject: OD Claim for SKW1689E
Attachments: ESTIMATE - SKW1689E.pdf

Importance: High

Categories: Kushal

Dear Sir,

Your insured, owner of SKW1689E was involved in an accident on 02/03/2018 and your insured wanted to make an OD claim.

Kindly arrange to survey the vehicle at our workshop soonest.

Thank-you.

YM Ho
TC AutoClinic Pte Ltd
No 1 Sixth Lok Yang Road
Singapore 628099
DID : 67038432

Enquire PARF/COE Rebate for Registered Vehicle

| Vehicle Owner Particulars | |
|--------------------------------|---------------------------------------|
| Owner ID Type: | Singapore NRIC |
| Owner ID: | 8130A |
| Vehicle Details | |
| Vehicle No.: | SKW1689E |
| Vehicle to be Exported: | No |
| Intended De-registration Date: | 15 Mar 2018 |
| Vehicle Make: | NISSAN |
| Vehicle Model: | TEANA 2.0 XL CVT |
| Primary Colour: | Silver |
| Manufacturing Year: | 2014 |
| Engine No.: | MR20038932R |
| Chassis No.: | MNTBBAL33Z0003617 |
| Maximum Power Output: | 100.0 kW (134 bhp) |
| Open Market Value: | \$23,278.00 |
| Original Registration Date: | 29 Sep 2015 |
| First Registration Date: | 29 Sep 2015 |
| Transfer Count: | 0 |
| Actual ARF Paid: | \$24,590.00 |
| Intended PARF Rebate Details | |
| PARF Eligibility: | Yes |
| PARF Eligibility Expiry Date: | 28 Sep 2025 |
| PARF Rebate Amount: | \$18,442.00 |
| Intended COE Rebate Details | |
| COE Expiry Date: | 28 Sep 2025 |
| COE Category: | B - Car above 1600cc or 97kW (130bhp) |

| | |
|-----------------------------|--------------------|
| COE Period(Years): | 10 |
| QP Paid: | \$60,789.00 |
| COE Rebate Amount: | \$45,811.00 |
| Total Rebate Amount: | \$64,253.00 |

The information contained herein is correct as at 15 Mar 2018

OK



redefining / insurance

AXA Insurance Pte Ltd
 1800 880 4558 (Within Singapore)
 (65) 6880 4888 (International)
 (65) 6880 4240
 customer.care@axa.com.sg
 www.axa.com.sg

Certificate of Insurance

Account number
 13821

Motor Vehicles (Third-Party Risks and Compensation) Act, (Chapter 189) - Motor Vehicles (Third-Party Risks and Compensation) Rules, 1987 - Road Transport Act, 1987 (Malaysia)
 Motor Vehicles (Third-Party Risks) Rules, 1959 (Malaysia)

Policy details

| | | | |
|-----------------------------|--|--------------------|----------------------|
| Policyholder name | LOH SUI SHONG | Certificate number | GA124822 / 1 |
| Cover | Comprehensive | Chassis number | 5MCT8584 23270903812 |
| Plan name | Fleet | Engine number | MR200380329 |
| NCD applicable | 50% | | |
| Vehicle registration number | 5RW1689E | | |
| Period of insurance | from 29/09/2017 to 28/09/2018 (both dates inclusive) | | |
| Finance loan company | H. BANK | | |

Persons or classes of persons entitled to drive*

- (i) The Policyholder
- (ii) Any named Driver as stated in the Policy:
 - 1 TAN LEE HWAN
- (iii) Any person who is driving on the Policyholder's order or with their permission

Provided that the person driving is permitted in accordance with the licensing or other laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.

Limitation as to use*

- 1. For only for social, domestic and pleasure purposes and for the Policyholder's business
- 2. The policy does not cover: use for hire or reward, racing, pace-making, reliability trial, speed testing, the carriage of goods other than parcels in connection with any trade or business or use for any purpose in connection with motor trade; or when the Motor Car, whether stationary, is used or otherwise, is on or on a racing track, circuit, route, course or any other roads by whatever name called that are typically used for racing, pace-making or such similar purposes.

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act, (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

| | | |
|--------|-------------------------|------------|
| EXCESS | Basic Own Damage Excess | SGD 200.00 |
| | Windscreen Excess | SGD 100.00 |

All Additional Excess is applicable as follows:

1. S\$500 for unnamed Authorized Driver
2. S\$500 for declared Young and inexperienced Driver
3. S\$5,000 for undeclared Young and inexperienced Drivers. This additional excess is reduced to S\$2,500 if you have chosen AXA Premium Workshops.

Additional clauses & endorsements to your policy

Nil

I/We hereby certify that the policy to which this Certificate relates is issued in accordance with the provision of the Motor Vehicles (Third-Party Risks and Compensation) Act, (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia).

AXA Insurance Pte Ltd

Authorised signature

Important note

Policyholders are warned that on the sale of a motor vehicle they must surrender their Certificate of Insurance and End Policy to the insurance company. If the Certificate of Insurance has been lost or destroyed a Stipulation Declaration to this effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicle (Third-Party Risks and Compensation) Act (Cap. 189).

The Premium Warranty Clause requires the premium to be paid or not within a specific period being when they would be responsible under the policy (include conditions endorsement etc).

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

| | |
|----------------------------|--|
| Date Of Report | 02/03/2018 13:30 |
| Date Of Accident | 02/03/2018 12:35 |
| Exact Location Of Accident | B1 CARPARK OF ACER BUILDING, 29 INTL BUSINESS PARK |
| Country/State of Loss | SINGAPORE |

DETAILS OF OWN VEHICLE

| | |
|-----------------------------|----------------------|
| Vehicle Registration Number | SKW1689E |
| Insured/Policyholder | |
| Name Of Registered Owner | LOH SUI SHONG |
| NRIC No | S7538130A |
| Email Address | NOEMAIL |
| Mobile Phone No | (LOCAL) +65-96987198 |
| Alternative Phone No | HOME-96987198 |

Vehicle Particulars

| | |
|--------------|-----------------|
| Manufacturer | NISSAN |
| Model | TEANA 2.0XL CVT |

Exact Purpose for which vehicle was being used at time of accident

Are you claiming under your own insurance policy for repair to your vehicle? YES

If No, Please state action to be taken

| | |
|------------------|-------------|
| Vehicle Category | PRIVATE CAR |
|------------------|-------------|

Insurance Company

| | |
|---------------------------|-----------------------|
| Name of Insurance Company | AXA INSURANCE PTE LTD |
| Type Of Coverage | COMPREHENSIVE |
| Fleet Policy | NO |
| Policy Number | GA124822 |
| Cover Note Number | |

Driver

| | |
|----------------------|-----------------------|
| Name of Driver | LOH SUI SHONG |
| NRIC No | S7538130A |
| Date Of Birth | 12/12/1975 |
| Occupation | INDOOR |
| Date Of Driving Pass | 25/08/2001 |
| Driving Experience | 16 YEARS AND 6 MONTHS |
| Gender | MALE |
| Mobile Number | (LOCAL) +65-96987198 |
| Fax Number | |
| Contact Number | HOME-96987198 |
| Email Address | NOEMAIL |

Address

BLK 50BC WELLINGTON CIRCLE #06-15 SINGAPORE 750501

Postcode

Was driver an employee of the Insured's Company NO

If No, Relationship of the Driver with the Insured OWNER

Vehicle Registration Number of Driver's Own Vehicle

Insurance Company of Driver's Own Vehicle

General Information of the Accident

Type Of Accident COLLISION - HEAD ON COLLISION

Weather Conditions CLEAR

Road Surface DRY

Other Information

Was any foreign vehicle involved in this accident? NO

Number of vehicles involved in the accident 2

Was any body injured in the Accident? NO

Was any injured conveyed to hospital by ambulance? NO

Was any other material or property damaged? YES

I have been approached by unknown person(s) soliciting/offering accident claims assistance. NO

Number of Passengers (Including Driver) 1

Details of Police Action

Was the accident reported to the police? NO

If Yes, Please state which Police Station

Was notice of intended Prosecution given? NO

If Yes, against whom?

Circumstances of Accident

REFER TO SKETCH PLAN

Attachment(s)

Are accident photos available for attachment? YES

Was there any video captured by Car Camera? NO

Was there any audio recorded? NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number GBC3630Y

Vehicle Make/Model/Colour FIAT DOBRO

Details Of Properties

Vehicle Category COMMERCIAL VEHICLE

Name of Driver MUHAMMAD FIRSAUS

NRIC/Passport Number S93208342

Contact Number 81260439

Address

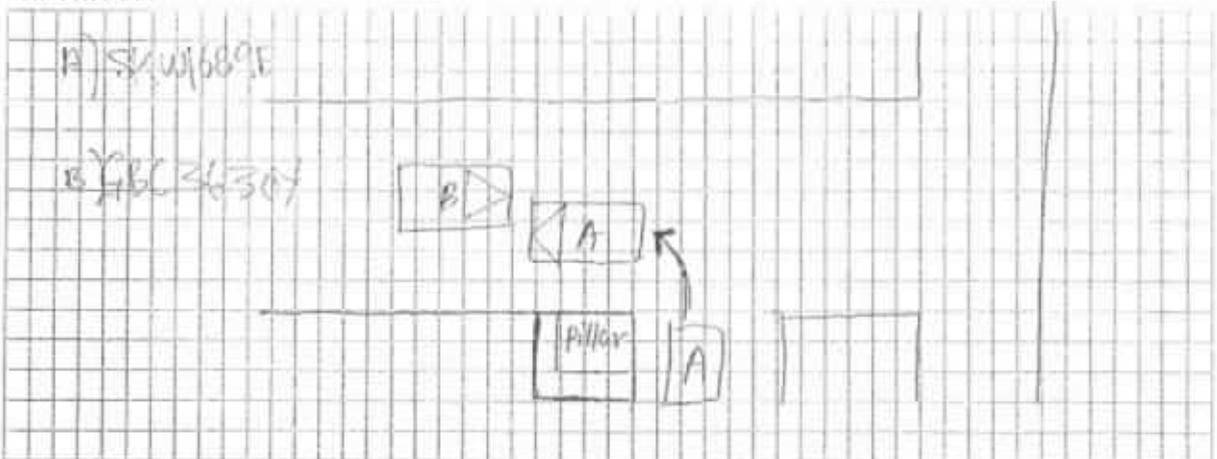
Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

My car is labelled "A". As I was turning into the path from another lane, Car "B" was near the path that I just turned into and my car and car B knocked into each other. My car's right side bumper ~~knock~~ collided with Car B's left side bumper.

| | | |
|---|---|--|
| <p>Important: You have been advised by the workshop that in the event that you wish to claim against your own policy (OD CLAIM), There is a FOURTEEN (14) DAYS CLAUSE WHEREBY MUST BE MADE within the stipulated time frame from the day of the occurrence.</p> | | - Reporting Only |
| | | - Claim OD |
| | | - Claim TP |
| | ✓ | - Claim <u>OD</u> / TP at other workshop |

DECLARATION

I/WE declare the foregoing particulars are true in every respect.


 Policyholder's signature
 Date & Time
 2 March 2018
 1.20 pm

 Driver's Signature
 (if driver not the policyholder)
 Date & Time


 Reporting Centre Personnel's Signature
 Name:
 Nric/Fin No.

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to regulate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the Insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the Insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

B. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all Insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.


 Policyholder's Signature
 Date & Time:
 2 March 2018
 1:20 pm
 GIACC SketchPlan_V3


 Driver's Signature
 (if driver is not the policyholder)
 Date & Time:


 Reporting Centre Personnel's Signature
 Name:
 NRIC/FIN No:



Date: 02/02/2018

To: Owner of Vehicle Number: SKW 1699E

The following has been advised to you via your workshop, ETHOS PERFECT through their staff, HARSHITH

Please tick the applicable box if you had been advice on the content as seen below:

- You had been advised by the workshop that in the case that you wish to claim against your own policy, there is a Fourteen (14) days clause whereby the claim must be made within the stipulated timeframe from the day of occurrence.
- You had been advised by the workshop on the liability and merits of the case accordingly.
- You had been advised by the workshop on the claims procedure for the type of claim that you will be making due to this accident.
- There will be delay to your vehicle repair due to the unavailability of spare parts locally and there is no other option except to indent it from overseas.
- There will be no cancellation/withdrawal of the Own Damage claim once the order of the spare parts have been placed. If you wish to cancel/withdraw the claim, you shall bear all costs, expenses &/or related charges incurred directly &/or indirectly to the procurement of the spare parts.
- The estimated waiting time for the spare parts to arrive is _____, The estimated arrival time does not include the repair period.
- You will be driving the vehicle out despite being advised by the workshop mechanic/personnel that the vehicle may not be road worthy.
- For vehicles below Three (3) years old, your Insurance Company will use only genuine original parts to repair your vehicle.
- For vehicles above Three (3) years old, your Insurance Company will be carrying out repairs using any combination of genuine original parts and/or original equipment manufacturer (OEM) parts.
- You had been advised by the workshop of the Twelve (12) months warranty for Own Damage repairs on workmanship related to the accident.
- For vehicles that are under warranty with a local distributor, you have been advised by the workshop to check with your local distributor on any effect to your warranty prior to making this Own Damage claim.
- Others _____

Signed and acknowledge by: [Signature]
Name and signature of policyholder/authorised driver: LOH SUI SHING

Name and signature of workshop/lessor including company stamp: [Signature]

Sketch Plan Fig. 3

0406016



NRIC No. S7538130A



Origin MALAYSIAN
Blood Group O+ Date of issue 29-06-2001

APT BLK 508C WELLINGTON CIRCLE #05-15
SINGAPORE 753508

NRIC No. S7538130A Date: 21-08-2004 No: 5062117

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASSES:

CLASS DATE

Class 3 Motor Cars and Motor Tractors the weight of which unladen does not exceed 2500 kilograms 25 Aug 2001



License No. S7538130A

0406016

REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S7538130A



Name

LOH SUI SHONG



Race CHINESE
Date of Birth 12-12-1975 Sex M
Country of Birth SINGAPORE

REPUBLIC OF SINGAPORE DRIVING LICENCE

License Number: S7538130A

Name:

LOH SUI SHONG



Birth Date: 12 Dec 1975
Issue Date: 05 Aug 2003



1000720566C

TC AUTOCLINIC PTE LTD
1 SIRTH LOK YANG ROAD
SINGAPORE 628099

ESTIMATE : ACCIDENT/BODY REPAIRS

REFERENCE : 065/IC/TC/HO/2018

DATE : 12-MAR-2018

AXA INSURANCE S'PORE PTE LTD
8 SHENTON WAY
#27-01 AXA TOWER
S(068811)
TEL : 68804741
FAX : 68804838
ATTN: MOTOR CLAIM MANAGER VALENCIA

OWNER'S NAME : MR LOH SUI SHONG
ADDRESS : BLK 508C WELLINGTON CIRCLE
#06-15
S(753508)
TELEPHONE NO : 96987198

TYPE OF CLAIM : COMPREHENSIVE CLAIM
POLICY NO : GA124822
VEHICLE NO : SEM1689E (29/9/2015)
MODEL CODE : BDRAREZL33EYA---D-
MODEL/YEAR : TEANA 2.0XL CVT
ENGINE NO : MR20038932R
CHASSIS NO : MHTBRAL33E0003617
MILEAGE : 65684 KM 65833
DATE IN : 12/03/2018
LIABILITY : 0.00
EXCESS CLAUSE : 200.00
ESTIMATE BY : HO YUE MENG
ACCIDENT DATE : 02/03/2018

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Tan Jiah 97495749

Ex \$200

Authorised

14/3/18 @ 1445

5 days

Resurvey before paint

Su @ lkkauto.com


16/3/18

TC AUTOCLINIC PTE LTD
 1 SIXTH LOK YANG ROAD
 SINGAPORE 628099

ESTIMATED LABOUR CHARGES FOR ACCIDENT VEHICLE REGN NO SPW1689E

| S/NO | JOB CODE | NATURE OF JOB | ESTIMATED CHARGES | SURVEYOR'S RECOMMENDATION |
|----------------------|----------|---|-------------------|---------------------------|
| 1 | ACI | VACUUM AIRCOND SYSTEM, TOP UP GAS TO SPECIFICATION & MACHINE LEAKAGE TEST | 120.00 | ? x AM |
| 2 | FHI | FOCUS & ADJUST H/LAMP, RESET HORIZONTAL & VERTICAL ALIGNMENT TO FACTORY SPECIFICATION | 48.00 | ✓ ✓ |
| 3 | FTS | SUPPLY & INSTALL FRONT TURNING SENSOR | 200.00 | ? x AM |
| 4 | NFI | SUPPLY & INSTALL NUMBER PLATE & HOLDER INCLUDING PARTS-FRONT | 60.00 | out ✓ ✓ |
| 5 | EX/001 | REMOVE/INSTALL FRONT BUMPER, RADIATOR SUPPORT PANEL & AFFECTED PORTION. REPAIR BONNET, RHF & LHF FENDER | 1000.00 | 250. 750. ✓ |
| 6 | EX/002 | RESPRAY PAINT FRONT BUMPER, RADIATOR SUPPORT PANEL, BONNET, RH FRONT FENDER AND LH FRONT FENDER | 1200.00 | 500 ✓ |
| TOTAL LABOUR CHARGES | | | 2628.00 | |

TC AUTOCLINIC PTE LTD
 1 SIXTH LOK YANG ROAD
 SINGAPORE 628099

MATERIAL LIST FOR ACCIDENT VEHICLE REGN NO SKN1689E

| | | DAMAGED PARTS & PRICES | | | |
|------|---|------------------------|---------|----------|-----------------|
| S/NO | PARTS DESCRIPTION | PARTS NUMBER | NETT | LIST | S/NETT REMARKS |
| 1 | SEAL-CONDENSER, SIDE RH | 92184-3TU0A | | | 32.00 ? ✓ de |
| 2 | CLIP-RH FRONT FENDER PROTECTOR @\$1.20EACH X6PCS | 01553-05933 | 7.20 | ? x | } un |
| 3 | CANOE RIVET-RH FRONT FENDER PROTECTOR @\$6.50EAX3PC | 76882-0M000 | 19.50 | ? x | |
| 4 | PROTECTOR-FRONT FENDER, RH | 63840-3TS0A | 81.60 | ? x | |
| 5 | MALE ASSY-HOOD LOCK | 65601-3TU00 | 93.20 | ? x | |
| 6 | TANK ASSY-LIQUID | 92131-1DA1A | | | 140.30 ? x } un |
| 7 | CONDENSER ASSY | 92110-3TU0A | | | 752.30 ? x } |
| 8 | SUPPORT-RADIATOR CORE, UPPER RH | F2512-3TSRA | 142.10 | ? x } un | |
| 9 | SUPPORT ASSY-RADIATOR CORE | 62500-3TU0A | 1647.20 | ? x } | |
| 10 | NOZZLE ASSY-HEADLAMP CLEANER, RH | 28641-3TS0A | | | 106.30 ? ✓ } un |
| 11 | COVER-HEADLAMP CLEANER MOTOR, RH | 28658-3TU0B | | | 68.80 ? x } |
| 12 | EMBLEM-FRONT | 62889-3TS0A | 73.60 | ? ✓ de | |
| 13 | GRILLE-RADIATOR, FRONT | 62310-3TS0A | 341.20 | ? ✓ ore | |
| 14 | CLIP-UPPER FRONT BUMPER MOULDING @\$1.30EACH X8PCS | 01553-09321 | 10.40 | ? x un | |
| 15 | MOULDING-FRONT BUMPER, UPPER | 62078-3TS0A | 168.00 | ? x un | |
| 16 | LH FRONT BUMPER STAY | 62211-3TS0A | 86.60 | ? x un | |
| 17 | RH FRONT BUMPER STAY | 62210-3TS0A | 86.60 | ? ✓ de | |
| 18 | FRONT BUMPER REINFORCEMENT | 62032-3TS0A | 533.80 | ? ✓ bt | |
| 19 | ABSORBER-FRONT BUMPER, RH | 62092-3TS0A | 50.40 | ? ✓ de | |
| 20 | FRONT BUMPER ENERGY ABSORBER | 62090-3TS0A | 265.16 | ? ✓ de | |
| 21 | RETAINER-FRONT BUMPER, LOWER CENTER | 62299-3TS0A | 180.00 | ? ✓ de | |
| 22 | RETAINER-FRONT BUMPER, LOWER | 62242-3TS0A | 42.00 | ? x } | |
| 23 | RETAINER-FRONT FASCIA, LH | 62245-3TS0A | 42.00 | ? x } un | |
| 24 | RETAINER-FRONT BUMPER | 62240-3TS0A | 252.00 | ? x } | |
| 25 | RETAINER-FRONT BUMPER | 62240-3TS0B | 84.00 | ? x } | |

TC AUTOCLINIC PTE LTD
 1 SIXTH LOK YANG ROAD
 SINGAPORE 628099

MATERIAL LIST FOR ACCIDENT VEHICLE REGN NO SKW1689K

| S/NO | PARTS DESCRIPTION | PARTS NUMBER | DAMAGED PARTS & PRICES | | |
|---|-------------------------------------|--------------|------------------------|------|----------------|
| | | | NETT | LIST | S/NETT REMARKS |
| 26 | RETAINER-FRONT FASCIA,RH | 62244-3T50A | 42.00 | OK | |
| 27 | BRACKET-FRONT BUMPER SIDE,RH FRONT | 62226-3T50A | 20.90 | OK | |
| 28 | RH FRONT BUMPER SIDE BRACKET | 62220-3T50A | 20.90 | OK | |
| 29 | STIFFENER-FRONT BUMPER SIDE,LH | 62059-3T50A | 60.00 | ? | OK |
| 30 | STIFFENER-FRONT BUMPER SIDE,RH | 62058-3T50A | 60.00 | ? | OK |
| 31 | BRACKET-LICENCE PLATE | 96210-3TU0A | 126.70 | X | nn |
| 32 | FRONT BUMPER CLIP \$51.20EACH X2PCS | 01553-05933 | 2.40 | OK | |
| 33 | COVER-BUMPER BRACKET | 622A0-3T50H | 19.30 | X | nn |
| 34 | FRONT BUMPER FASCIA | 62022-3TD6H | 766.10 | OK | |
| 35 | RH FOG LAMP FINISHER | 62256-3TU0D | 67.90 | ? | X nn |
| 36 | LAMP-FOG,RH | 26150-8994A | | | 321.60 ? X nn |
| 37 | TURN SIGNAL LAMP ASSY-FRONT,RH | 26130-3TD0A | 151.10 | ? | X nn |
| 38 | LAMP ASSY-RH | 26010-3TD3A | 419.20 | out | |
| 39 | LAMP ASSY-LH | 26060-3TD3A | 419.20 | ? | X nn |
| SUB TOTAL | | | 6382.20 | 0.00 | 1421.30 |
| LESS DISCOUNT (NETT-20.00%, LIST-30.00%, S/NETT-.00%) | | | 1276.44 | 0.00 | 0.00 |
| GRAND TOTAL | | | 5105.76 | 0.00 | 1421.30 |
| OVERALL TOTAL | | | 6527.06 | | |

LEGEND: REMARKS(OK) = APPROVED, REMARKS(X) = NOT APPROVED

TC AUTOCLINIC PTE LTD
1 SIXTH LOE YANG ROAD
SINGAPORE 628099

SUMMARY OF ESTIMATE FOR VEHICLE REGN NO SW1689E

| | |
|---------------------------|-----------|
| TOTAL LABOUR CHARGES | 2628.00 |
| TOTAL SPARE PARTS CHARGES | 6527.06 |
| | ----- |
| GRAND TOTAL | 9155.06 * |
| | ----- |

* All charges do2 not include GST.

SURVEYOR'S PARTICULARS

| | | |
|-----------------|---|--------|
| NAME | : | |
| SURVEYED DATE | : | |
| AUTHORIZED DATE | : | |
| EXCESS CLAUSE | : | 200.00 |
| LIABILITY | : | 0.00 |
| REMARKS | : | |

PLS NOTE : This estimate is based on visual inspection of the affected vehicle. Should we require further labour charges & spare parts in the process of repairs, we shall inform you accordingly.

TC AUTOCLINIC PTE LTD
1 SIXTH LOK YANG ROAD
SINGAPORE 628099

FINALISED : ACCIDENT/BODY REPAIRS

REFERENCE : 065/IC/TC/NO/2018
DATE : 12-MAR-2018

AXA INSURANCE S'PORE PTE LTD
8 SHERTON WAY
#27-01 AXA TOWER
S(068811)
TEL : 68804741
FAX : 68804838
ATTN: MOTOR CLAIM MANAGER VALENCIA

OWNER'S NAME : MR LOH SUI SHONG
ADDRESS : BLK 508C WELLINGTON CIRCLE
#06-15
S(753508)
TELEPHONE NO : 96987198

TYPE OF CLAIM : COMPREHENSIVE CLAIM
POLICY NO : GA124822
VEHICLE NO : SKN1689E
MODEL CODE : BDRANXL33EYA---D-
MODEL/YEAR : TEANA 2.0XL CVT
ENGINE NO : KR20038932R
CHASSIS NO : HNTBBAL33Z0003617
MILEAGE : 65833 KM
DATE IN : 12/03/2018
LIABILITY : 0.00
EXCESS CLAUSE : 200.00
ESTIMATE BY : HO YUE HENG
ACCIDENT DATE : 02/03/2018

"Finalised Bill"

To UIC
ATTN: Mr Taufiq

5 days

Best regards
/m Ho

TC AUTOCLINIC PTE LTD
 1 SIXTH LOR YANG ROAD
 SINGAPORE 626639

LABOUR CHARGES FOR ACCIDENT VEHICLE REGH NO SEM16890

| S/NO | JOB CODE | NATURE OF JOB | ESTIMATED CHARGES | SURVEYOR'S RECOMMENDATION |
|----------------------------|----------|---|-------------------|---------------------------|
| 1 | ACI | VACUUM AIRCOND SYSTEM, TOP UP GAS TO SPECIFICATION & MACHINE LEAKAGE TEST | 120.00 | .00 |
| 2 | BY01W | **COMPLETE WAXING OF VEHICLE | | |
| 3 | PHI | FOCUS & ADJUST H/LAMP, RESET HORIZONTAL & VERTICAL ALIGNMENT TO FACTORY SPECIFICATION | 48.00 | 48.00 |
| 4 | PTS | SUPPLY & INSTALL FRONT TURNING SENSOR | 200.00 | .00 |
| 5 | HPI | SUPPLY & INSTALL NUMBER PLATE & HOLDER INCLUDING PARTS-FRONT | 60.00 | 60.00 |
| 6 | II/001 | REMOVE/INSTALL FRONT BUMPER AND AFFECTED PORTION. REPAIR RADIATOR SUPPORT PANEL AND RH FRONT FENDER | 1000.00 | 750.00 |
| 7 | II/002 | RESPRAY PAINT FRONT BUMPER, RADIATOR SUPPORT PANEL AND RH FRONT FENDER | 1200.00 | 500.00 |
| TOTAL LABOUR CHARGES | | | 2620.00 | 1358.00 |
| ADDITIONAL DISCOUNT(5.00%) | | | | 67.90 |
| FINAL LABOUR CHARGES | | | | 1290.10 |

TC AUTOCLINIC PTE LTD
 1 SETHI LOR YANG ROAD
 SINGAPORE 628099

MATERIAL LIST FOR ACCIDENT VEHICLE REGN NO SKM1689E

| S/NO PARTS DESCRIPTION | PARTS NUMBER | DAMAGED PARTS & PRICES | | |
|--|--------------|------------------------|--------|----------------|
| | | RETY | LIST | S/RETY DISABES |
| 1 NOZZLE ASSY-HEADLAMP CLEANER,RH | 28641-3T50A | | 106.30 | OK |
| 2 COVER-HEADLAMP CLEANER MOTOR,RH | 28658-3T00B | | 68.80 | X |
| 3 SUPPORT-RADIATOR CORE,UPPER RH | 72512-3T50A | 142.10 | | X |
| 4 SEAL-CONDENSER,SIDE RH | 92104-3T00A | | 32.00 | OK |
| 5 CLIP-RH FRONT FENDER PROTECTOR @\$1.20EACH X6PCS | 01553-05933 | 7.20 | | X |
| 6 CAMBIE RIVET-RH FRONT FENDER PROTECTOR @\$6.50EACHX3PC | 76882-0H000 | 19.50 | | X |
| 7 PROTECTOR-FRONT FENDER,RH | 63040-3T50A | 81.60 | | X |
| 8 HALE ASSY-HOOD LOCK | 65601-3T00D | 93.20 | | X |
| 9 TANK ASSY-LIQUID | 92131-1DA1A | | 146.30 | X |
| 10 CONDENSER ASSY | 92110-3T00A | | 752.30 | X |
| 11 SUPPORT ASSY-RADIATOR CORE | 62500-3T00A | 1647.20 | | X |
| 12 EMBLEM-FRONT | 62889-3T50A | 73.60 | | OK |
| 13 GRILLE-RADIATOR,FRONT | 62310-3T50A | 341.20 | | OK |
| 14 CLIP-UPPER FRONT BUMPER HOULDING @\$1.30EACH X8PCS | 01553-09321 | 10.40 | | X |
| 15 HOULDING-FRONT BUMPER,UPPER | 62078-3T50A | 168.00 | | X |
| 16 LH FRONT BUMPER STAY | 62211-3T50A | 86.60 | | X |
| 17 RH FRONT BUMPER STAY | 62210-3T50A | 86.60 | | OK |
| 18 FRONT BUMPER REINFORCEMENT | 62032-3T50A | 533.80 | | OK |
| 19 ABSORBER-FRONT BUMPER,RH | 62092-3T50A | 50.40 | | OK |
| 20 FRONT BUMPER ENERGY ABSORBER | 62090-3T50A | 265.10 | | OK |
| 21 RETAINER-FRONT BUMPER,LOWER CENTER | 62299-3T50A | 180.00 | | OK |
| 22 RETAINER-FRONT BUMPER,LOWER | 62242-3T50A | 42.00 | | X |
| 23 RETAINER-FRONT FASCIA,LH | 62245-3T50A | 42.00 | | X |
| 24 RETAINER-FRONT BUMPER | 62240-3T50A | 252.00 | | X |
| 25 RETAINER-FRONT BUMPER | 62240-3T50B | 84.00 | | X |

TC AUTOCLINIC PTE LTD
 1 SIXTH LOK YANG ROAD
 SINGAPORE 628099

MATERIAL LIST FOR ACCIDENT VEHICLE REGN NO SKW1689E

| S/NO | PARTS DESCRIPTION | PARTS NUMBER | DAMAGED PARTS & PRICES | | |
|---|-------------------------------------|--------------|------------------------|--------|----------------|
| | | | NETT | LIST | S/NETT REMARKS |
| 26 | RETAINER-FRONT FASCIA, RH | 62244-3TSDA | 42.00 | | OK |
| 27 | BRACKET-FRONT BUMPER SIDE, RH FRONT | 62226-3TSDA | 20.90 | | OK |
| 28 | RH FRONT BUMPER SIDE BRACKET | 62220-3TSDA | 20.90 | | OK |
| 29 | STIFFENER-FRONT BUMPER SIDE, LH | 62055-3TSDA | 60.00 | | OK |
| 30 | STIFFENER-FRONT BUMPER SIDE, RH | 62058-3TSDA | 60.00 | | OK |
| 31 | BRACKET-LICENCE PLATE | 96210-3TSDA | 126.70 | | X |
| 32 | FRONT BUMPER CLIP ØØ1.20EACH X2PCS | 01553-05933 | 2.40 | | OK |
| 33 | COVER-BUMPER BRACKET | 622A0-3TSDH | 19.20 | | X |
| 34 | FRONT BUMPER FASCIA | 62022-3TSDH | 766.10 | | OK |
| 35 | RH FOG LAMP FINISHER | 62256-3TU00 | 67.90 | | X |
| 36 | LAMP-FOG, RH | 26150-8994A | | 321.60 | X |
| 37 | TURN SIGNAL LAMP ASSY-FRONT, RH | 26130-3TD0A | 151.10 | | X |
| 38 | LAMP ASSY-RH | 26010-3TD3A | 419.20 | | OK |
| 39 | LAMP ASSY-LH | 26060-3TD3A | 419.20 | | X |
| SUB TOTAL | | | 2922.20 | 0.00 | 138.30 |
| LESS DISCOUNT (NETT-20.00%, LIST-30.00%, S/NETT-.00%) | | | 584.44 | 0.00 | 0.00 |
| GRAND TOTAL | | | 2337.76 | 0.00 | 138.30 |
| ADDITIONAL DISCOUNT (NETT-5.00%, LIST-5.00%, S/NETT-.00%) | | | 116.89 | 0.00 | 0.00 |
| OVERALL TOTAL | | | 2220.87 | | |

LEGEND: REMARKS (OK) = APPROVED, REMARKS (X) = NOT APPROVED

TC AUTOCLINIC PTE LTD
1 SIXTH LOR YANG ROAD
SINGAPORE 628099

SUMMARY OF OVERALL CHARGES FOR VEHICLE REG NO BM1689K

| | |
|----------------------------|---------|
| NETT ITEM | 2922.20 |
| LESS 20.00% | -584.44 |
| NETT AMOUNT | 2337.76 |
| ADDITIONAL DISCOUNT(5.00%) | -116.89 |
| FINAL AMOUNT | 2220.87 |
| LIST ITEM | 0.00 |
| LESS 30.00% | 0.00 |
| LIST AMOUNT | 0.00 |
| SPECIAL NETT ITEM | 138.30 |
| LESS .00% | 0.00 |
| SPECIAL NETT AMOUNT | 138.30 |
| TOTAL LABOUR CHARGES | 1290.10 |
| TOTAL SPARE PARTS CHARGES | 2359.17 |
| TOTAL CHARGES | 3649.27 |
| LESS EXCESS | 200.00 |
| TOTAL | 3449.27 |
| ADD 7 % GST | 241.45 |
| GRAND TOTAL | 3690.72 |

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Wednesday, 25 April 2018 4:21 PM
To: 'Ho Yue Meng'; SUR; Taufikh (LKKAuto)
Subject: RE: Photos before paint and Finalised Bill for SKW1689E

Dear Mr Ho,

Confirmed \$3,649.27 before excess \$200 and GST

Total Repair Days : 5 Days

Kindly forward us invoice and discharge voucher for us to close file.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ho Yue Meng [mailto:ho_yue_meng@tanchong.com]
Sent: Wednesday, 21 March 2018 9:14 AM
To: SUR <sur@lkkauto.com>; Taufikh (LKKAuto) <Taufikh@lkkauto.com>
Subject: Photos before paint and Finalised Bill for SKW1689E
Importance: High

Dear Mr Taufikh,

Please find attached photos before paint for SKW1689E.

Also, please find attached finalised bill for SKW1689E.

Please advise when we can make the invoice to AXA

Thank-you.

YM Ho
TC AutoClinic Pte Ltd
No 1 Sixth Lok Yang Road
Singapore 628099
DID : 67038432

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Friday, 11 May 2018 3:27 PM
To: 'Ho Yue Meng'; SUR; Taufikh (LKKAuto)
Subject: RE: Photos before paint and Finalised Bill for SKW1689E

Dear Mr Ho,

Noted with thanks.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ho Yue Meng [mailto:ho_yue_meng@tanchong.com]
Sent: Thursday, 10 May 2018 4:25 PM
To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>; Taufikh (LKKAuto) <Taufikh@lkkauto.com>
Subject: RE: Photos before paint and Finalised Bill for SKW1689E
Importance: High

Dear Ms Veron,

Further your e-mail dated 25/04/2018, please find attached documents for your necessary follow-up.

Kindly assist to upload the documents into merimen for payment.

Thank-you for your kind assistance.

Best Regards
YM Ho
TC Autoclinic Pte Ltd
No 1 Sixth Lok Yang Road
Singapore 628099
DID : 67038432

From: Veron Chen (LKKAuto) [mailto:veronchen@lkkauto.com]
Sent: 25 April, 2018 4:21 PM
To: Ho Yue Meng <ho_yue_meng@tanchong.com>; SUR <sur@lkkauto.com>; Taufikh (LKKAuto) <Taufikh@lkkauto.com>
Subject: RE: Photos before paint and Finalised Bill for SKW1689E

Dear Mr Ho,

Confirmed \$3,649.27 before excess \$200 and GST

Total Repair Days : 5 Days

Kindly forward us invoice and discharge voucher for us to close file.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ho Yue Meng [mailto:ho_yue_meng@tanchong.com]

Sent: Wednesday, 21 March 2018 9:14 AM

To: SUR <sur@lkkauto.com>; Taufikh (LKKAuto) <Taufikh@lkkauto.com>

Subject: Photos before paint and Finalised Bill for SKW1689E

Importance: High

Dear Mr Taufikh,

Please find attached photos before paint for SKW1689E.

Also, please find attached finalised bill for SKW1689E.

Please advise when we can make the invoice to AXA

Thank-you.

YM Ho

TC AutoClinic Pte Ltd

No 1 Sixth Lok Yang Road

Singapore 628099

DID : 67038432



TC AutoClinic Pte. Ltd.

Service Centres
 1 Sixth Lok Yang Road, Singapore 628099 Tel: 62622212
 25 Leng Kee Road, Singapore 159097 Tel: 67036511/12/13
 913 Bukit Timah Road, Singapore 589623 Tel: 64601666/722/723
 Regn No.: 199105199R GST Regn No.: 19-9105199-R



TAX INVOICE

CEI REG: 19-9105199-R

NAME : AXA INSURANCE PTE. LTD.
 ADDRESS : 8 SHENTON WAY
 TELEPHONE : 877-01 AXA TOWER (SINGAPORE)
 MODEL : 68804741
 ENGINE NO : BURAREZL33EY6
 CHASSIS NO : MR2003B932R
 VEHICLE NO : MNTBBAL3370003617
 SKW1689E

INVOICE NO : WR2114078
 INVOICE DATE : 10 MAY 2018
 TERMS : CREDIT
 DATE REC'D : 14 MAY 2018
 SA/SE : HQ
 JOB NO : CG201561
 MILEAGE : 065855
 YOUR REFERENCE : 065/TC/TC/HQ/2018

| ITEMS | JOB DESCRIPTION | AMOUNT |
|-------|---|----------------|
| | LABOUR | |
| 1 | VACUUM AIRCOND SYSTEM, TOP UP GAS TO SPECIFICATION & MACHINE LEAKAGE TEST | HC |
| 2 | FOCUS & ADJUST HEADLAMP, RESET HORIZONTAL & VERTICAL ALIGNMENT TO FACTORY SPECIFICATION | 48.00 |
| 3 | SUPPLY & INSTALL FRONT TURNING SENSOR | HC |
| 4 | SUPPLY & INSTALL NUMBER PLATE & HOLDER INCLUDING PARTS-FRONT | 60.00 |
| 5 | REMOVE/INSTALL FRONT BUMPER AND AFFECTED PORTION, REPAIR RADIATOR SUPPORT PANEL AND RH FRONT FENDER | 750.00 |
| 6 | RESPRAY PAINT FRONT BUMPER, RADIATOR SUPPORT PANEL AND RH FRONT FENDER | 500.00 |
| | SUBTOTAL | 1358.00 |
| | PARTS | |
| 1 | FRONT BUMPER CLIP B\$1.20EACH X2PCS Qty: 2 @ \$1.20 each (Disc: 20.00% After Disc: \$1.97each) | 1.92 |
| 2 | LAMP ASSY-RH Qty: 1 @ \$419.20 each (Disc: 20.00% After Disc: \$335.36each) | 335.36 |
| 3 | NOZZLE ASSY-HEADLAMP CLEANER, RH Qty: 1 @ \$106.30 each (Special) nett item) | 106.30 |
| 4 | FRONT BUMPER FASCIA Qty: 1 @ \$766.10 each (Disc: 20.00% After Disc: \$612.88each) | 612.88 |

DOLLARS:


 WORKSHOP MANAGER

The General Terms and Conditions of Service (the "Conditions") printed overleaf or attached to this Invoice shall apply to all Services set out above. Any claims relating the Services shall be subject to the Conditions. Any objections to the charges in this Invoice must be made within seven (7) days from the date of this invoice, otherwise it shall be assumed that this invoice has been accepted as correct and conclusive.

CUSTOMER



TC AutoClinic Pte. Ltd.

Service Centres
 1 Sixth Lok Yang Road, Singapore 628099 Tel: 62622212
 25 Leng Kee Road, Singapore 159007 Tel: 67038511/12/13
 913 Bukit Timah Road, Singapore 589523 Tel: 64601666/722/723
 Regn No.: 199105199R GST Regn No.: 19-9105199-R



TAX INVOICE

CU. NO.: 19-9105199-R

NAME : OXA INSURANCE PTE LTD.
 ADDRESS : B SHENTON WAY
 TELEPHONE : 627-01 OXA TOWER SIO68811
 MODEL : 6890474
 ENGINE NO : BDRARE ZL33FYA---D-
 CHASSIS NO : MR2003B932R
 VEHICLE NO : MNTBBA1 33Z0003617
 SKW1689L

INVOICE NO :
 INVOICE DATE : WED 14/05/18
 TERMS : 10-MAY-2018
 DATE REC'D : CREDIT
 SA/SE : 13-MAR-2018
 JOB NO : 40
 MILEAGE : 06281561
 YOUR REFERENCE : 065833
 065/10/10/HD/2018

| ITEMS | JOB DESCRIPTION | AMOUNT |
|-------|---|--------|
| 5 | FRONT BUMPER REINFORCEMENT Qty: 1 @ \$533.80 each (Disc: 20.00% After Disc: \$427.04each) | 427.04 |
| 6 | STIFFENER-FRONT BUMPER SIDE, RH Qty: 1 @ \$60.00 each (Disc: 20.00% After Disc: \$48.00each) | 48.00 |
| 7 | STIFFENER-FRONT BUMPER SIDE, LH Qty: 1 @ \$60.00 each (Disc: 20.00% After Disc: \$48.00each) | 48.00 |
| 8 | FRONT BUMPER ENERGY ABSORBER Qty: 1 @ \$265.10 each (Disc: 20.00% After Disc: \$212.08each) | 212.08 |
| 9 | ABSORBER-FRONT BUMPER, RH Qty: 1 @ \$50.40 each (Disc: 20.00% After Disc: \$40.32each) | 40.32 |
| 10 | RH FRONT BUMPER STAY Qty: 1 @ \$86.60 each (Disc: 20.00% After Disc: \$69.28each) | 69.28 |
| 11 | RH FRONT BUMPER SIDE BRACKET Qty: 1 @ \$20.90 each (Disc: 20.00% After Disc: \$16.72each) | 16.72 |
| 12 | BRACKET-FRONT BUMPER SIDE, RH FRONT Qty: 1 @ \$20.90 each (Disc: 20.00% After Disc: \$16.72each) | 16.72 |
| 13 | RETAINER-FRONT FASCIA, RH Qty: 1 @ \$42.00 each (Disc: 20.00% After Disc: \$33.60each) | 33.60 |
| 14 | RETAINER-FRONT BUMPER, LOWER CENTER Qty: 1 @ \$144.00 each (Disc: 20.00% After Disc: \$114.00each) | 114.00 |
| 15 | GRILLE-RADIATOR, FRONT Qty: 1 @ \$341.20 each (Disc: 20.00% After Disc: \$272.96each) | 272.96 |

DOLLARS:


 WORKSHOP MANAGER

The General Terms and Conditions of Service (the "Conditions") printed overleaf or attached to this invoice shall apply to all Services set out above. Any claims relating to the Services shall be subject to the Conditions. Any objections to the charges in this invoice must be made within seven (7) days from the date of this invoice, otherwise it shall be assumed that this invoice has been accepted as correct and conclusive.

CUSTOMER



www.tanchong.com

TC AutoClinic Pte. Ltd.

Service Centres
 1 Sixth Lok Yang Road, Singapore 628099 Tel: 62622212
 25 Leng Kee Road, Singapore 159097 Tel: 67038511/12/13
 913 Bukit Timah Road, Singapore 589623 Tel: 64601666/722/723
 Regn No.: 199105199R GST Regn No.: 19-9105199-R



TAX INVOICE

NAME :
 ADDRESS : AXA INSURANCE PTE LTD
 B SHERIDON WAY
 #27-01 AXA TOWER SIB680111
 TELEPHONE : 68804741
 MODEL :
 ENGINE NO : BDRARE 2L33EYA---D-
 CHASSIS NO : MR20038932R
 VEHICLE NO : MHTBBAL33Z0003617
 SKW1689E

CO. REG: 19-9105199-R
 INVOICE NO :
 INVOICE DATE : 19-MAY-2018
 TERMS : 19-MAY-2018
 DATE REC'D : CREDIT
 SA/SE : 19-MAR-2018
 JOB NO : H0
 MILEAGE : 66201561
 YOUR REFERENCE : 065/IC/TC/H0/2018

| ITEMS | JOB DESCRIPTION | AMOUNT |
|---|---|----------------|
| 16 | EMBLEM-FRONT Qty:1 @ \$73.60 each (Disc:20.00% After Disc:\$59.68each) | 58.188 |
| 17 | SEAL-CONDENSER,SIDE RH Qty:1 @ \$32.00 each (Special Price Item) | 32.00 |
| | SUBTOTAL | 2476.06 |
| REMARKS | | |
| 1 | TYPE OF CLAIM: OWH DAMAGE | |
| 2 | DATE OF DAMAGE: 02/03/2018 | |
| 3 | SURVEY BY LKK (TAUFIKH) ON 14/03/2018 AS PER SURVEYOR RECOMMENDATION | |
| 4 | OWNER CLAIM OWH DAMAGE | |
| Insurance Co : AXA INSURANCE PTE LTD Policy No. : GA124822 Claim Type : COMPREHENSIVE CLAIM DDA : 02-MAR-2018 Excess : 200.00 Our Ref : 065/IC/TC/H0/2018 Surveyor : SURVEYOR FROM INSURANCE CO | | |
| | LABOUR | 1358.00 |
| | PARTS | 2476.06 |
| | SUBTOTAL | 3834.06 |
| | ADD. DISCOUNT | 184.79 |
| | Less Excess | 200.00 |
| | TOTAL | 3449.27 |
| | Gst (7%) | 241.45 |
| | AMOUNT DUE | 3690.72 |

DOLLARS: (NE = NO) No. Character Included In Package W/Warranty: 5 Goods (11)
 THREE THOUSAND SIX HUNDRED NINETY
 AND CENTS SEVENTY TWO ONLY

WORKSHOP MANAGER

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CUSTOMER

SATISFACTORY NOTE

TAN CHONG MOTOR SALES PTE LTD (TCMS)

AUTOLUTION INDUSTRIAL PTE LTD (AIPL)

TC AUTOCLINIC PTE LTD (TCAC)

DATE:

20/3/2018

OWNER NAME:

LOH SUI SHONG

NRIC NO.:

S7538130 A

ADDRESS:

BLK 508C, WILLOWGTON
CIRCLE, 206-15,
S(75308)

VEHICLE MODEL:

NISSAN TRAMA

REGN. NO.:

SKW1689E

CHASSIS NO.:

MN73BA L33 20-203617

TYPE OF CLAIM:

OWN DAMAGE (OD)

OWN DAMAGE (OD) & UNINSURED LOSS
(EXCESS & LOSS OF USAGE) VIA
TCMS / AIPL / TCAC

THIRD PARTY THROUGH
TCMS / AIPL / TCAC

THIRD PARTY - OWNER
DIRECT CLAIM AGAINST
THIRD PARTY INSURANCE

WINDSCREEN / GLASS (W/S)

INSURANCE CO.:

AXA INSURANCE

CLAIM NO.:

065470/10/2018

POLICY NO.:

GAI 24822

DATE OF ACCIDENT:

20/3/2018

DATE RECEIVED:

14/3/18

DATE COMPLETED:

20/3/2018

We / I hereby confirmed that the accident repair carried out by Tan Chong Motor Sales Pte Ltd / Autolution Industrial Pte Ltd / TC AutoClinic Pte Ltd and that all necessary repairs as resulted of the accident of the above vehicle have been completed to our / my satisfaction and that We / I have no futher claim whatsoever against the above Company in repect thereof. Terms and Conditions as stipulated in the overleaf applies.

We / I have taken delivery of my car after all necessary repair carried out by Tan Chong Motor Sales Pte Ltd / Autolution Industrial Pte Ltd / TC AutoClinic Pte Ltd on* 20/3/2018

Note: In the event of an Own Damage Claim, your Insurance Company may under policy terms & conditions, or as standard Industrial Practice, increase the loading on your premium during Insurance Policy renewal. Your NCD [Non Claim Discount] may also be affected, subject to business policy of respective Insurance Company.

LOH SUI SHONG

(NAME / SIGNATURE OF INSURED)

20/3/18

FOOTNOTE:

TCMS / AIPL / TCAC* WILL CLAIM ON BEHALF
OF OWNER
THROUGH TCMS'S LEGAL AID

DEPOSIT PAID BY OWNER

OWNER WILL MAKE CLAIM AGAINST
THIRD PARTY INSURANCE COMPANY

DOCUMENTS RETURNED TO
OWNER

TCMS / AIPL / TCAC* WILL CLAIM ON BEHALF
OF OWNER UNINSURED LOSS. (EXCESS
PAYMENT & LOSS OF USAGE)

INSURANCE CO. COPY

* Delete When Necessary