

REF:

CC3/ATh18004655/ATh12

S. REC. BY: Adrian King

## ASSIGNMENT

From:

Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

at Workshop m/s

of

Insured:

Policy No.

Claims No. 093144653786

Sum Insured:

Excess:

\$600/-

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value:

215K.

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

08/11/18

days

Res.: Yes or No

Lump Sum:

%

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date:

Person Contacted:

Veh No:

EZ7216.

Yr Regn:

2016 / Feb.

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Audi A7

c.c

1984

Colour

Bronze

A/C:

Insured / Std / NI / NA

Sp. Reading

27532

T/Radio:

Insured / Std / NI / NA

Eng/No:

C/No:

WAUZZ24G76N061820-

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

255/40R19.

R:

255/40R19.

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal.

06

mm

R/Bal.

06

mm

L/Bal.

06

mm

L/Bal.

06

mm

D.O.A.

D.O.I.

12/03/18

Survey held at

Premium.

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Front N/S.

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

OD A16

EZ7216 - X

13/3 - Report via merimen

14/3 - @11:20 authorise repair

15/3 @ 2:34pm - inform authorise repair to Premium

Part by Part \$18434.16 @ 8 days.

RECEIVED 04 JUL 2018

Date/Time, File Pass to?



: Preli. Report

1) 4/7 Typist



: Final Report

Date/Time, File Return to?

2)

Days Of Repair: 8

Resurvey No. of Trip:

Add Fee:



: Site Insp (\$



: Interview (\$



: Tech. Invs (\$



: Weekend (\$

Survey Fee:

Transportation:

S + RS, SI

Photos

Others

TOTAL

200

10

210

Report Format:

OD

Lump Sum / I.B. (\$

18434.16



## LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AIG ASIA PACIFIC INSURANCE PTE LTD

Ref : CC3/AIG18004655/Atb

78 SHENTON WAY #08-16  
CHARTIS BUILDING  
SINGAPORE 079120

Date : 12-03-2018



Code : AIG

### 1. Policy Particulars :- OWN DAMAGE

Insured Veh.	Veh. Inspected	EZ 721G
Policy No. 2100453328	Coverage (\$)	0.00
Claim No.	Excess (\$)	0.00
Assign From	Assign Date	12/03/2018

### 2. Vehicle Particulars & Condition

Make & Model	c.c	0
Engine No. HIDDEN	Year of Reg.	
Chassis No.	Colour	
Odometer -	Steering	
Brakes	Modification	
General		

### 3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

### 4. Description of Damages

--

### 5. General Information

Accident Date	03/03/2018	Inspection Date	12/03/2018
Survey held at	PREMIUM AUTOMOBILES PTE LTD 55 UBI ROAD 1 . SINGAPORE 408699		

### 5a. Remarks

A)THE MARKET VALUE IS S\$------(EST. AVERAGE) B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE AUTHORISED REPAIRS.
--

Note: This document has not been finalised.

**LKK Auto Consultants Pte Ltd** (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd.  
AIG Building  
78 Shenton Way #07-16  
Singapore 079120

From: LKK Auto Consultants Pte Ltd  
51 Ubi Ave 1 #01-25  
Paya Ubi Industrial Park  
Singapore 408933

Attn: Dally Amri, Mimi Zarina

Date: 13 Mar 2018

**Preliminary Advice**

Vehicle No	: EZ721G	Accident Date	: 03/03/2018
Make	: AUDI A7 SPORTBACK	Policy No.	:
Assignment Date	: 12/03/2018	Excess	: S\$0.00
Date of Inspection	: 13/03/2018	Est. Duration of Repair	: 5.00
Inspection At	: PREMIUM AUTOMOBILES PTE LTD (UBI) 55 UBI ROAD 1 SINGAPORE 408699		

**Point of Impact / General Description of Damages**

The vehicle sustained impact / damages front n/s portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	24,499.00
Revised Amount	:S\$	20,196.00
Check Items (Estimated)	:S\$	200.00
Total	:S\$	20,396.00
Lump Sum Repair	:S\$	

**Total Loss Consideration**

New for Old Value	:S\$	
Pre-Accident Value	:S\$	215,000.00
COE / PARF Rebate	:S\$	89,595.00
Salvage Value	:S\$	
Margin for Repair	:S\$	125,405.00

**Remarks**

- ( x ) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- ( ) The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- ( ) Other comments :

## Denise Tay (LKKAuto)

---

**From:** Denise Tay (LKKAuto)  
**Sent:** Thursday, 15 March 2018 2:34 PM  
**To:** 'Claims Dept'  
**Cc:** SUR  
**Subject:** RE: EZ 721 G Own Damage Claims

Dear Sir,

As instructed by our client, please proceed to repair the insured vehicle **EZ 721G (Excess \$600/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their right not to pay if there is no valid approval obtained before repair.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: [denisetay@lkkauto.com](mailto:denisetay@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Claims Dept [mailto:claims@premiumauto.com.sg]  
**Sent:** Monday, 12 March 2018 3:24 PM  
**To:** SUR <sur@lkkauto.com>  
**Cc:** 'Claims Dept' <claims@premiumauto.com.sg>  
**Subject:** EZ 721 G Own Damage Claims

Dear all,

Kindly assist in the approval for the above mentioned vehicle.

Many thanks!

Best regards,  
Jeffery Tan

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg) w. [www.audi.com.sg](http://www.audi.com.sg)

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223

## View Received Message

This mail is associated with :

**\*EZ721G (0931446537SG)**

OD

Mar 3 2018 5:40PM

[WONG XIN YAN(WANG XINYAN)]

Premium Automobiles Pte Ltd

[Reply](#) [Reply All](#) [Mark as Unread](#) [Print Message](#) [Delete Message](#) [Forward](#)

**From** AIG Asia Pacific Insurance Pte. Ltd. (AIG\_SG), sent on 14/03/2018 11:20 AM.  
**To** LKK\_HQ  
**Subject** Alert - Adj Mandate Approved (S\$20196.00) - EZ721G - Claim Handler: Loo, Tong Shing

Approved:20196.00:Re-inspection to be done for damage check and supplementary items / labour.

### DOCUMENTS SUMMARY

There are no documents.

## Enquire PARF/COE Rebate for Registered Vehicle

<b>Vehicle Owner Particulars</b>	
Owner ID Type:	Singapore NRIC
Owner ID:	9769I
<b>Vehicle Details</b>	
Vehicle No.:	EZ721G
Vehicle to be Exported:	No
Intended De-registration Date:	13 Mar 2018
Vehicle Make:	AUDI
Vehicle Model:	A7 SB 2.0 TFSI (LED)
Primary Colour:	Grey
Manufacturing Year:	2015
Engine No.:	CYP005327
Chassis No.:	WAUZZZ4G7GN061820
Maximum Power Output:	185.0 kW (248 bhp)
Open Market Value:	\$54,264.00
Original Registration Date:	25 Feb 2016
First Registration Date:	25 Feb 2016
Transfer Count:	0
Actual ARF Paid:	\$69,676.00
<b>Intended PARF Rebate Details</b>	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	24 Feb 2026
PARF Rebate Amount:	\$52,257.00
<b>Intended COE Rebate Details</b>	
COE Expiry Date:	24 Feb 2026
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$46,970.00
COE Rebate Amount:	\$37,338.00
<b>Total Rebate Amount:</b>	<b>\$89,595.00</b>

The information contained herein is correct as at 13 Mar 2018

OK

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	05/03/2018 17:46
Date Of Accident	03/03/2018 17:40
Exact Location Of Accident	CAIRNHILL ROAD CARPARK
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	EZ721G
<b>Insured/Policyholder</b>	
Name Of Registered Owner	WONG XIN YAN(WANG XINYAN)
NRIC No	S8219769I
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-94304182
Alternative Phone No	OFFICE-94304182

### Vehicle Particulars

Manufacturer	AUDI
Model	A7 SB 2.0 TFSI
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR

### Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	2100453328-02
Cover Note Number	

### Driver

Name of Driver	WONG SUNG KIAN
NRIC No	S0132884J
Date Of Birth	01/01/1952
Occupation	INDOOR
Date Of Driving Pass	29/11/1990
Driving Experience	27 YEARS AND 3 MONTHS
Gender	MALE
Mobile Number	+65-97390631
Fax Number	
Contact Number	
Email Address	NOEMAIL

Address	56 CHOA CHU KANG NORTH 6 #06-36
Postcode	689577
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	PARENT
Vehicle Registration Number of Driver's Own Vehicle	-
	-
Insurance Company of Driver's Own Vehicle	-
	-

#### General Information of the Accident

Type Of Accident	HIT AND RUN / VANDALISM / DAMAGED WHILST PARKED
Weather Conditions	CLEAR
Road Surface	DRY

#### Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	0

#### Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

#### Circumstances of Accident

I WAS PARKED MY CAR AT CAIRNHILL ROAD CARPARK, THE CAR OF THE OWNER (SKJ2213G) REVERSE AND HIT LEFT HAND SIDE IN FRONT OF MY CAR.

#### Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SKJ2213G
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	
Name of Driver	ADRIAN TAN CHONG BENG
NRIC/Passport Number	S7706603I
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

## Sketch Plan

### SKETCH PLAN

#### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

#### 8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature  
Date & Time:

Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

05/03/2013  
1500

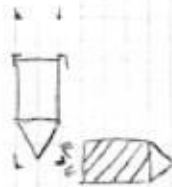
Reporting Centre Personnel's Signature

Name: WANG KHONG SENG, George  
NRIC/FIN No.: G2787143X

## Sketch Plan #2

### SKETCH PLAN

Cairn hill carpark



-EZ 721G

-SKJ 2213G

### DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

I parked my car at Cairn hill road carpark. The car of the owner (SKJ 2213G) reverse and hit left hand side in front of my car.

### DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature  
Date & Time:

Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

05/02/2018  
1500

Reporting Centre Personnel's Signature  
Name: WONG KATHA SENG  
NROC/FIN No.: C92987143X



## Police Report



**SINGAPORE  
POLICE FORCE**



J/20180305/2198

1 of 2

**POLICE REPORT (NP299)**

Report No. J/20180305/2198

Police Station Of Origin  
Choa Chu Kang N.P.C  
20 Choa Chu Kang Street 52 #01-02  
SINGAPORE 689286  
Tel No: 1800-7659999

Date/Time Report Made 05/03/2018 21:03	Video Report No.	Station Diary No. 96
Name Of Informant WONG SUNG KIAN	Address 56 CHOA CHU KANG NORTH 6 #06-36 SINGAPORE 689577	
ID Type / ID No. NRIC NO / S0132884J	Contact No. Home/Office Mobile 97380631	
Nationality SINGAPORE CITIZEN	Email Address	
Occupation UNEMPLOYED	Sex Male	Age 66
Institution/School Name	Date of Birth 01/01/1952	Race Chinese
Date/Time Of Incident 03/03/2018 17:45	Location Of Incident 126 CAIRNHILL ROAD CAIRNHILL ART CENTRE SINGAPORE 229707 at the open space carpark	

**Brief details.**

On 03/03/18 at about 1745hrs, you was having singing lesson at the given address and the teacher came and informed me that my car with car plate number: EZ721G front left lamp was hit and crack by this car plate number SKJ2213G. no one saw the incident. The driver namely Adrian Tan Chong Beng, S7706803I from car plate number SKJ2213G approached me and verify that he knock into my front vehicle. Adrian told me that he will tell his insurance company about this matter and I could claim the

Signature Of Officer Recording The Report: J / Sgt 2 TAN YIP CHONG	Signature Of Informant:
Signature Of Interpreter: Not applicable	Date/Time: 05/03/2018 21:03
Officer In-Charge Of Case: J / Jurong Police Divisional Investigation Branch / Insp CLARISSA WONG JIESHUANG Contact No.: 67910000	Classification Of Case:
Authentication Stamp	

Police Report



SINGAPORE  
POLICE FORCE



J/20180305/2196

2 of 2

POLICE REPORT (NP299)

CONTINUATION OF REPORT

Report No. J/20180305/2196

insurance from his company, we agreed to exchange particular, we only exchanged name and IC number, we did not change for handphone number.


On 05/05/18 at about 1430hrs, I went to Audi car center to do servicing. I asked the insurance personnel to help me to check the car with car plate number SKJ2213G. After checking, the insurance personnel then informed me that they could not get the information of this car plate number SKJ2213G.

Signature Of Officer Recording The Report:  
J / Sgt 2 TAN YIP CHONG

Signature Of Interpreter:  
Not applicable

Officer In-Charge Of Case:  
J / Jurong Police Divisional Investigation Branch /  
Insp CLARISSA WONG JIESHUANG  
Contact No.: 67910000

Authentication Stamp

Signature Of Informant:  


Date/Time:  
05/03/2018 21:03

Classification Of Case:

Addendum Sheet



GENERAL INSURANCE ASSOCIATION OF SINGAPORE RECORDS MANAGEMENT CENTRE  
6 Raffles Quay #18-00 Singapore 048580  
Tel (65) 6224 0010 Fax (65) 6224 0030  
Operating Hours: Monday to Friday, 09:00 - 17:00  
UEN: S465500206 / GST Reg. No.: M400017735

**IMPORTANT NOTE:** Please submit the completed Addendum form to the same Authorised Reporting Centre with whom you submitted the Original Report.

ADDENDUM

(A) PARTICULARS OF PERSON MAKING THE AMENDMENTS:

Original Report No : MPA48031086 Vehicle Registration No: F2721G  
Name (as shown in NRIC) : WONG XIAI YAN (WANG XIAOYAN) NRIC/FIN/Passport No : S82917691  
(\*Vehicle Driver / Vehicle Owner) (\*) Please delete as appropriate  
Address : 56 CHOA CHU KANG NORTH Singapore (689577)  
Contact (Tel) : 94364182 Mobile No. : 94304182  
Email Address : NOEMAIL  
Date of Accident : 03/03/2018 Time of Accident : 17:40  
Place of Accident : CAIRHILL ROAD CARPARK  
Insurance Company: AIG ASIA PACIFIC INSURANCE

(B) ADDITIONAL INFORMATION / AMENDMENTS:

I have made a report on the above mentioned accident and would like to include additional information or make the following amendments:

Add in police report and Policy No. 2100453328-02

Policyholder / Driver's Signature  
Date: 08/03/2018

Reporting Centre Personnel's Signature

Name: WONG KHONG SENG, George  
NRIC/FIN No.: C02987143X  
Date: 08/03/2018

## Addendum Sheet



**GENERAL INSURANCE ASSOCIATION OF SINGAPORE RECORDS MANAGEMENT CENTRE**  
 6 Raffles Quay #28-00 Singapore 048580  
 Tel (65) 4224 0030 Fax (65) 4224 0030  
 Operating Hours: Monday to Friday, 09:00 - 17:00  
 UEN: S665500206 / GST Reg. No.: N400017735

**IMPORTANT NOTE:** Please submit the completed Addendum form to the same Authorised Reporting Centre with whom you submitted the Original Report.

### ADDENDUM

**(A) PARTICULARS OF PERSON MAKING THE AMENDMENTS:**

Original Report No : MPA483021086 Vehicle Registration No : EZ721G  
 Name (as shown in NRIC) : WONG XIN YAN (WANG XINYAN) NRIC/FIN/Passport No : S82P17691  
 (\*Vehicle Driver / Vehicle Owner) (\*) Please delete as appropriate  
 Address : 56 CHOA CHU KANG NORTH Singapore (689577)  
 Contact (Tel) : 94304182 Mobile No. : 94304182  
 Email Address : NOEMAIL  
 Date of Accident : 03/03/2018 Time of Accident : 17:40  
 Place of Accident : CAIRHILL ROAD CARPARK  
 Insurance Company : AIG ASIA PACIFIC INSURANCE

**(B) ADDITIONAL INFORMATION / AMENDMENTS:**

I have made a report on the above mentioned accident and would like to include additional information or make the following amendments:

Add in police report and Policy No. 2100453328-02  
Add in Time and Date for the sketch plan  
 \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

[Signature]  
 Policyholder / Driver's Signature  
 Date: 08/03/2018

[Signature]  
 Reporting Centre Personnel's Signature  
 Name: WONG KATONG SENIG, George  
 NRIC/FIN No.: G12987143X  
 Date: 08/03/2018

REPUBLIC OF SINGAPORE  
IDENTITY CARD NO. S0132884J



Name

WONG SUNG KIAN

王 宣 焯

Race

CHINESE

Date of birth

1952

Sex

M

S0132884J

Country/Place of birth  
UNKNOWN

582623



NRIC No. S0132884J

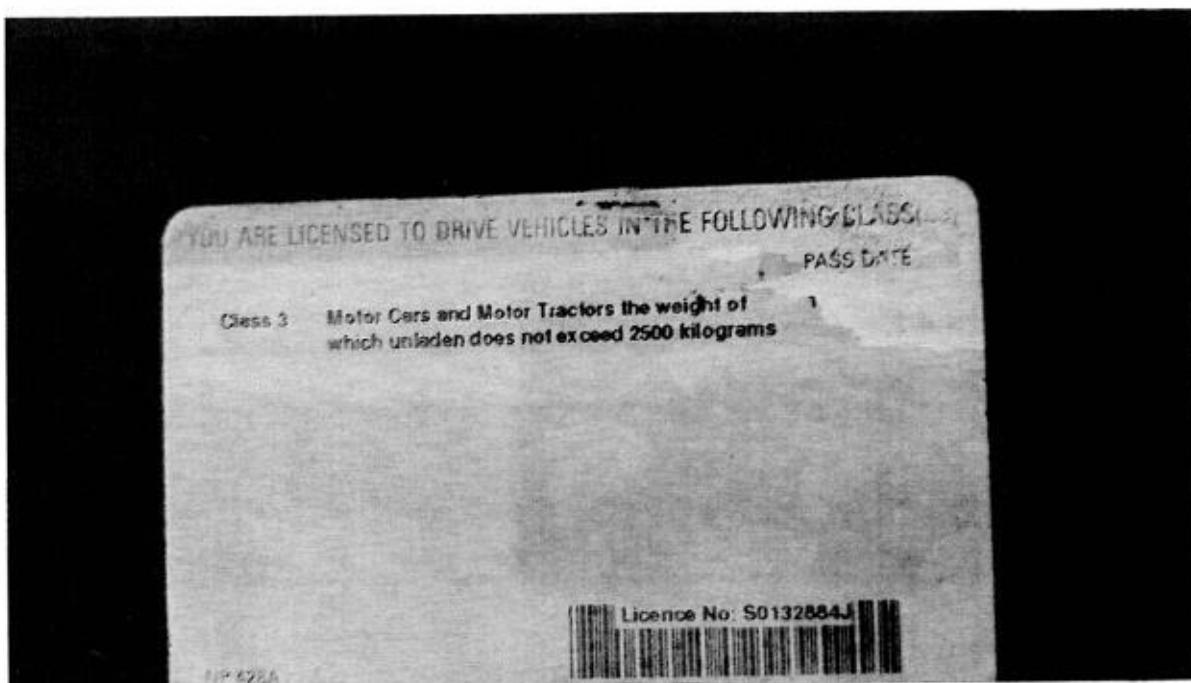


Date of issue

24-10-2017

Address

56 CHOA CHU KANG NORTH 6  
#06-36  
SINGAPORE 689577



REPUBLIC OF SINGAPORE

IDENTITY CARD NO. S8219769I



WONG XINYAN  
(WANG XINYAN)

王 薪 現

Race

CHINESE

Date of birth

08-07-1988

Country of birth

SINGAPORE



4215610

NRIC No. S8219769I



Date of issue

20-12-2012

Address

55 CHOA CHU KANG NORTH 6  
#06-38  
SINGAPORE 689577



# CERTIFICATE OF INSURANCE

## AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : WONG XINYAN (WANG XINYAN)  
Period of Insurance : 25 Feb 2018 To 24 Feb 2019  
Engine No. : CYP005327  
Chassis No. : WAUZZZ4G7GN061820

Vehicle No. : EZ721G  
Policy No. : 2100453328-02  
Endorsement No. :  
Issued Date : 25 Jan 2018

### ABOUT THE COVER

Make/Model : AUDI A7 (PI) SPORTBACK 2.0 TFSI  
Engine Capacity/Tonnage : 1,984.00 CC  
Driver Restriction : NA  
Sum Insured : Market Value  
Off Peak Car : No  
First Year of Registration : 2016  
Insuring with COE/PARF : Yes

#### Person or Classes of Persons Entitled to Drive\*

- a) The Policyholder  
b) Any other person who is driving on the Policyholder's order or with his/her permission.  
This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDER") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition : All Age Condition

#### Limitation as to use\*

Use only for social, domestic and pleasure purposes and for the Policyholder's business. This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1800cc - 2000cc Optional

\* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia) are not to be included under these headings.

### EXCESS

#### Section 1

Fire - \$0 Own Damage - \$1600 Theft - \$0 Flood Cover - \$0

#### Section 2

Property Damage - \$0

Windscreen : \$100

#### Named Driver and Excess (where applicable)

WONG XINYAN (WANG XINYAN) - \$1600 (Own Damage)

### APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 408699 63662323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website [www.aig.com.sg](http://www.aig.com.sg) or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

### IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: United Overseas Bank Limited


We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0504125200

PREMIUM LEASING - AP

281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE  
SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

  
AIG Asia Pacific Insurance Pte. Ltd.  
AUTHORISED REPRESENTATIVE

SSCNFY

**IMPORTANT: KEEP THIS DOCUMENT IN YOUR CAR AT ALL TIMES.**

**What can the 24-hour AIG Auto Emergency Hotline provide for you?**

- Immediate assistance after an accident
- Emergency breakdown service
- Towing service (accident or non-accident related)
- Advice on Motor Claims procedures
- Medical Referral Assistance

**If no one is injured in the accident:**

- You are not required to make any police report.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s).
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

**If the accident involves injuries or damage to government property & vehicles, foreign registered vehicles or non-injury hit & run case:**

- Report the accident to the police, providing full details of the circumstances of the accident.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s), if applicable.
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

**What should I do in the event of an accident?**

- Keep calm and move your car to a safe place.
- Do not admit or discuss fault or blame with the other party(ies).
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.
- Submit Writ/Summons/Correspondences from third party(ies) to AIG immediately.

**LOSS OF USE CAR REPLACEMENT BENEFIT**

**Applicable only if this benefit is included in your motor insurance.** Please refer to your Policy Schedule for details. Policy terms and conditions apply. Please call our customer service hotline number (65) 6419-3000 for assistance.

The Certificate of Insurance (CI) should be produced without demand when collecting the Rental Car and the Rental Car Company reserves the right to verify the identity of the holder. The CI is the property of AIG and its use is subject to the terms and conditions contained in the Loss of Use Endorsement under the policy issued to the policyholder.

**Steps to activate Loss of Use Car Replacement Benefit and Important Information**

1. To activate your loss of use car replacement, please contact the Rental Car Company (listed below) after filing/reporting your accident claim.
2. Your rental car will be made available within **5** working hours of activation with the Rental Car Company.
3. At the time of collection of the Rental Car, the **original** insurance policy and schedule issued by AIG, a copy of the Accident Report from **Audi Customer Service Centre** must be produced.
4. The number of days is based on the period your vehicle is in the repair workshop unless the number of days of loss of use entitlement is stated in the Policy.
5. Rental cars are strictly for use in Singapore only.
6. Extension of rental beyond repair period approved by AIG surveyor will be chargeable by the Rental Car Company on per day basis.
7. Upgrade of Rental Car is available upon request subject to additional charges by the Rental Car Company.

**Rental Car Company: Popular Rent A Car Pte. Ltd.**

**Activation Hotline: 67428888**

**501 Guillemard Road Singapore 399840**

**Operation Hours: Monday to Friday: 9am to 6pm Saturday (Half Day): 9am to 4pm**

\*The Rental Car Company's Terms & Conditions apply (i.e., refundable security deposit, excess liability for the Rental Car, Collision Damage Waiver, etc).

**IMPORTANT NOTICE**

If you sell your motor vehicle, this Notice is **IMPORTANT** and **MUST** be complied with. Policyholders are hereby warned that under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.99), it shall be unlawful for any person to use or cause or permit any other person to use a motor vehicle without a valid policy of insurance under the Act.

The Policyholder is further warned that on the sale of a motor vehicle, they must surrender the Certificate of Insurance and the Policy to the insurance company. If the Certificate of Insurance has been lost or destroyed, a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.88).

This Policy will cease to be valid once the motor vehicle has been sold to another person unless the transfer of interest has been duly notified to and agreed to by the insurance company concerned. If the insurance company agrees to cover the new owner, they will issue a new Certificate of Insurance in the new owner's name. The premium chargeable may vary according to the new owner's profile.

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

## Telefax

**Estimate** : Accident Repairs  
**Workshop** : Ubi Road 1  
**Contact No** : 6366 2323  
**Fax No** : 6841 1183  
**Reference** : PA/OD/0297/2018/CCS  
**Date** : 7-Mar-18

Vehicle not in workshop. Kindly arrange for survey.

## AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

**Attn: Mr. Adrian Ling - Motor Claims Dept**

**Tel: 6841 0055 - Fax: 6256 4315**

**Owner's Name** : Mr. Wong Xin Yan  
**Address** : 56 Choa Chu Kang North 6  
#06-36  
Singapore 689577  
**Telephone** : HP +65 94304182  
**Type of Claim** : Own Damage Claims  
**Policy No.** : 2100453328-02  
**Vehicle No** : **EZ 721 G**  
**Model Code** : Audi A7 SB 2.0 TFSI  
**Model / Year** : Feb-16  
**Engine No** : CYP 005327  
**Chassis No** : WAUZZZ4G7GN061820  
**Mileage** :  
**Date In** :  
**Liability** : -  
**Excess Cost** : -  
**Estimated By** : Johnny Boo / Allan Wu  
**Accident Date** : 3-Mar-18  
**Place of Accident** : Cairnhill Road Carpark

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Estimated Labour Charges for Accident Vehicle EZ 721 G.

S/n	Nature of Jobs	Estimated Charges	Surveyor's Recommendation
1	To remove and transfer front wire harness for headlights, horns, outside temperature sensor, headlight washer assy and front parking aid.	S/N \$ 480.00 ✓	✓
2	To dismantle and renew front bumper, bonnet and LHS headlight. Transfer radiator grille, re-organise front crash management components. Reinstall all parts removed.	\$ 2,100.00 1500 ✓	✓
3	To respray paint on front bumper and bonnet.	\$ 1,800.00 1200 ✓	✓
4	To carry out diagnostic checks.	S/N \$ 192.00 ✓	✓
TOTAL LABOUR CHARGES		: \$ 4,572.00	

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Material List for Accident Vehicle Regn No. EZ 721 G.

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
1	FRONT BUMPER GRILLE - LH <i>new</i>	\$ 258.00 +	X
2	BONNET <i>Dented</i>	\$ 5,342.00 ✓	4273.60
3	BONNET ATTACHMENT PARTS <i>new</i>	\$ 153.00 ✓	X
4	BONNET EDGE PROTECTION <i>new</i>	\$ 48.00 -	37.76
5	LED MATRIX HEADLIGHT <i>Cracked</i>	\$ 11,281.00 -	9024.80
6	FRONT BUMPER <i>Repair</i>	\$ 2,645.00 X	X
7	SUNDRIES <i>Not New</i>	\$ 200.00 ?	172.00
TOTAL SPARE PARTS CHARGES		:	\$ 19,927.00
TOTAL LABOUR CHARGES		:	\$ 4,572.00
GRAND TOTAL		:	\$ 24,499.00

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved  
Spare parts are Special Nett.

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

Name : Adrian Ling  
Surveyed Date : 12/03/18  
Authorised Date :  
Excess Cost :  
Liability :  
Remarks : Not Authorised, 05 days

LKK Auto Consultants hence notify  
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

**Please Note** : This estimate is based on visual inspection of the affected vehicle.  
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.  
For inspection of vehicle, please refer to Ms Norah Khai at  
Tel:6768 9828 for appointment.

Yours faithfully,  
Premium Automobiles Pte Ltd

Johnny Boo  
Body Repair Manager



Allan Wu  
Claims Consultant

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

## Supplementary Estimate

GST Reg No. 19-9902271-W

<b>AIG Asia Pacific Insurance Pte Ltd</b> 78 Shenton Way #07-16 AIG Building Singapore 079120 Attn: Mr. Adrian Ling - Motor Claims Dept Tel: 6841 0055 / Fax: 6256 4315		<b>Estimate No.</b> <b>Date</b> <b>Service Advisor</b> <b>Pages</b> <b>Regn No</b> <b>Model No</b>	PA/OD/0297/2018/CCS 9-Apr-18 CHANG 1 of 1 EZ 721 G Audi A7 SB 2.0 TFSI
Quantity	Description	Unit Price	Amount
<u>Parts</u>			
1	DAY DRIVING LIGHT POWER MODULE <i>3 Damaged</i>	\$ 501.00	\$ 400.40
2	CONTROL UNIT FOR MATRIX LIGHT	\$ 1,657.00	\$ 1,325.60
<b>TOTAL PARTS :</b>		<b>\$ 2,158.00</b>	<b>\$ 1,726.00</b>
<b>GRAND TOTAL :</b>		<b>\$ 2,158.00</b>	

For Premium Automobiles Pte Ltd



\_\_\_\_\_  
Authorised Signature

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

## Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/OD/0297/2018/CCS
Date	:	7-Mar-18

Vehicle not in workshop. Kindly arrange for survey.

## AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Hi Adrian

You recommended 5 days

We took 8 days with added parts

and order - jb - 2 Jun 18

Owner's Name	:	Mr. Wong Xin Yan
Address	:	56 Choa Chu Kang North 6 #06-36 Singapore 689577
Telephone	:	HP +65 94304182
Type of Claim	:	Own Damage Claims
Policy No.	:	2100453328-02
Vehicle No	:	<b>EZ 721 G</b>
Model Code	:	Audi A7 SB 2.0 TFSI
Model / Year	:	Feb-16
Engine No	:	CYP 005327
Chassis No	:	WAUZZZ4G7GN061820
Mileage	:	
Date In	:	
Liability	:	-
Excess Cost	:	-
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	3-Mar-18
Place of Accident	:	Cairnhill Road Carpark

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Estimated Labour Charges for Accident Vehicle EZ 721 G.

S/n	Nature of Jobs	Estimated Charges	Surveyor's Recommendation
1	To remove and transfer front wire harness for headlights, horns, outside temperature sensor, headlight washer assy and front parking aid.	S/N \$ 480.00	\$ 480.00
2	To dismantle and renew front bumper, bonnet and LHS headlight. Transfer radiator grille, re-organise front crash management components. Reinstall all parts removed.	\$ 2,100.00	\$ 1,500.00
3	To respray paint on front bumper and bonnet.	\$ 1,800.00	\$ 1,200.00
4	To carry out diagnostic checks.	S/N \$ 192.00	\$ 192.00
TOTAL LABOUR CHARGES		: \$ 4,572.00	\$ 3,372.00

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Material List for Accident Vehicle Regn No. EZ 721 G.

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
1	FRONT BUMPER GRILLE - LH	\$ 258.00	
2	BONNET	\$ 5,342.00	\$ 4,273.60
3	BONNET ATTACHMENT PARTS	\$ 153.00	
4	BONNET EDGE PROTECTION	\$ 48.00	\$ 37.76
5	LED MATRIX HEADLIGHT	\$ 11,281.00	\$ 9,024.80
6	FRONT BUMPER	\$ 2,645.00	
7	ADDED PARTS - SEE ATTACHED	\$ 2,158.00	\$ 1,726.00
8	SUNDRIES	\$ 200.00	
TOTAL SPARE PARTS CHARGES		\$ 22,085.00	\$ 15,062.16
TOTAL LABOUR CHARGES		\$ 4,572.00	\$ 3,372.00
GRAND TOTAL		\$ 26,657.00	\$ 18,434.16

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved  
Spare parts are Special Nett.

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

## Telefax

Name :  
Surveyed Date :  
Authorised Date :  
Excess Cost :  
Liability :  
Remarks :

### Please Note

: This estimate is based on visual inspection of the affected vehicle.  
Should we require further labour charges and spare parts in the  
progress of repair, we shall inform you accordingly.  
For inspection of vehicle, please refer to Ms Norah Khai at  
Tel:6768 9828 for appointment.

Yours faithfully,

Premium Automobiles Pte Ltd

Johnny Boo  
Body Repair Manager

Allan Wu  
Claims Consultant

# Premium Automobiles

**AIG Asia Pacific Insurance Pte Ltd**  
78 Shenton Way  
#07-16 AIG Building  
Singapore 079120  
**Attn: Motor Claims Dept**  
**Yr Ref: EZ 721 G**

Norah Khai  
6768 9911  
6841 1183  
Nora.khai@premiumauto.com.sg  
Body & Paint Dept  
PA/OD/0297/2018/MAS

29 June 2018

from  
Telephone +65-  
Telefax +65-  
EMail  
Our department  
Our Ref  
Your Ref  
Date

Dear Sir,

**RE: INSURANCE CLAIM FOR EZ 721 G, Audi A7 SB 2.0 TFSI**

With reference to the above-mentioned vehicle, no. **EZ 721 G**, claimant, **Mr. Wong Xin Yan**, please find the related document per attached.

1. A copy of the Original invoice no. 85012652 – S\$19,082.55
2. A copy of the Discharge Voucher duly signed by client.

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai  
Claims Dept

Encls

AIG – EZ 721 G

total pages

Premium Automobiles Pte Ltd  
Showroom  
9 Leng Kee Road  
Singapore 159090  
Telephone (65) 6566 1111  
Telefax (65) 6471 3733

Service & Parts Centres  
55 Ubi Rd 1  
Singapore 408699  
Telephone (65) 6336 2323  
Telefax (65) 684 11183

### ...CLAIM SUBFOLDER...(Pending for Survey Report)




































#### CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	10 Mar 2018		12 Mar 2018 16:36 <a href="#">Edit Adj Rpt</a>	<b>S\$18,434.16</b> <a href="#">Edit Estimates</a>	<b>S\$18,434.16</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>




















Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by insurer]</span>									
Insured:	WONG XIN YAN(WANG XINYAN), ID: S82197691, Tel: +6597390631								
Vehicle Reg. No.:	EZ721G	Date of Loss:	03/03/2018 17:00 - :59 [24 Months and 6 Days From LTA Reg Date (Man Yr)]						
Claim Type:	OD / 0931446537SG	Policy/Cover Note No.:	(Comprehensive)						
		Excess:	S\$600.00						
Repairer:	Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Loo, Tong Shing] TongShing.Loo@aig.com								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 21/03/2018]								
Driver/Custodian:	WONG SUNG KIAN (66 / Male), NRIC: S0132884J, Tel: +6597390631								
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
<ul style="list-style-type: none"> <li>AIG_SG (14/03/2018): Alert - Adj Mandate Approved (S\$20196.00) - EZ721G - Claim Handler: Loo, Tong Sh...</li> <li>AIG_SG (14/03/2018): EZ721G / OD / 03/03/2018 / Coverage &amp; Excess update</li> </ul>									
<input type="checkbox"/> <b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

\*EZ721G (0931446537SG)  
 OD  
 Mar 3 2018 5:40PM  
 [WONG XIN YAN(WANG XINYAN)]  
 Premium Automobiles Pte Ltd

Upload Documents		Upload Photos	Compose New Letter	Upload Video	Upload Audio	View Use Viewer	
<b>Assessment Reports</b>						1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print			
1	13/03/18 15:53	Adjuster Immediate Advice	 Load HTM	<input checked="" type="checkbox"/>			
<b>Photos/Images</b>						3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print			
1	13/03/18 14:13	General View	 Load JPG	<input checked="" type="checkbox"/>			
2	13/03/18 14:13	General View	 Load JPG	<input checked="" type="checkbox"/>			
3	13/03/18 14:13	General View	 Load JPG	<input checked="" type="checkbox"/>			
4	13/03/18 14:13	General View	 Load JPG	<input checked="" type="checkbox"/>			
5	13/03/18 14:13	General View	 Load JPG	<input checked="" type="checkbox"/>			
6	13/03/18 14:13	General View	 Load JPG	<input checked="" type="checkbox"/>			
7	13/03/18 14:13	General View	 Load JPG	<input checked="" type="checkbox"/>			
8	13/03/18 14:13	General View	 Load JPG	<input checked="" type="checkbox"/>			
9	13/03/18 14:13	General View	 Load JPG	<input checked="" type="checkbox"/>			
10	13/03/18 14:13	General View	 Load JPG	<input checked="" type="checkbox"/>			
11	13/03/18 14:13	General View	 Load JPG	<input checked="" type="checkbox"/>			
12	13/03/18 14:13	General View	 Load JPG	<input checked="" type="checkbox"/>			
13	13/03/18 14:13	General View	 Load JPG	<input checked="" type="checkbox"/>			
14	13/03/18 14:13	General View	 Load JPG	<input checked="" type="checkbox"/>			
15	13/03/18 14:13	General View	 Load JPG	<input checked="" type="checkbox"/>			
16	13/03/18 14:13	General View	 Load JPG	<input checked="" type="checkbox"/>			
17	13/03/18 14:13	General View	 Load JPG	<input checked="" type="checkbox"/>			
18	19/06/18 19:45	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>			
19	19/06/18 19:45	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>			
20	19/06/18 19:45	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>			
21	19/06/18 19:45	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>			
22	19/06/18 19:45	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>			
23	19/06/18 19:45	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>			
24	19/06/18 19:45	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>			
25	19/06/18 19:45	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>			
26	19/06/18 19:45	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>			
27	19/06/18 19:45	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>			
28	19/06/18 19:45	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>			
<b>Documentation</b>						1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print			
1	13/03/18 14:13	Certificate of Insurance	 Load PDF				
2	13/03/18 14:13	Driver's Driving License	 Load PDF				
3	13/03/18 14:13	Marked estimate	 Load PDF				
4	13/03/18 14:13	Claimant's NRIC	 Load PDF				
5	13/03/18 14:13	Singapore Accident Statement	 Load PDF				
6	13/03/18 15:53	AMENDED LABOUR	 Load PDF				
7	21/06/18 09:29	ESTIMATE	Load PDF				
8	21/06/18 09:29	SUPPLEMENTARY	Load PDF				
9	05/07/18 09:09	WORKSHOP INVOICE	Load PDF				
10	05/07/18 09:09	DISCHARGE VOUCHER	Load PDF				

## Linked Accident Report Documents

			View	Use Viewer
<b>Assessment Reports</b>			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Premium Autocare Centre (Alexandra)	Thumbnail	Print
1	05/03/18 19:32	Accident Statement	 Load HTM	
2	08/03/18 08:53	Addendum Sheet	 Load JPG	<input checked="" type="checkbox"/>
3	08/03/18 08:59	Accident Statement Addm. #1	 Load HTM	
4	08/03/18 16:06	Addendum Sheet	 Load JPG	<input checked="" type="checkbox"/>
5	08/03/18 16:09	Accident Statement Addm. #2	 Load HTM	
<b>Photos/Images</b>			3 per page	<input checked="" type="checkbox"/>
No	Finalized On	Premium Autocare Centre (Alexandra)	Thumbnail	Print
1	05/03/18 19:31	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
2	05/03/18 19:31	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
3	05/03/18 19:31	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
4	05/03/18 19:31	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
5	05/03/18 19:31	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
6	05/03/18 19:31	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
7	05/03/18 19:31	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
8	05/03/18 19:31	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
9	05/03/18 19:31	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
10	05/03/18 19:31	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
11	08/03/18 08:54	Police Report	 Load JPG	<input checked="" type="checkbox"/>
12	08/03/18 08:54	Police Report	 Load JPG	<input checked="" type="checkbox"/>
<b>Documentation</b>			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Premium Autocare Centre (Alexandra)	Thumbnail	Print
1	08/03/18 16:07	Sketch Plan	 Load JPG	<input checked="" type="checkbox"/>
2	08/03/18 16:07	Sketch Plan #2	 Load JPG	<input checked="" type="checkbox"/>

## Documents Checklist

<b>DOCUMENTS CHECKLIST</b>	Reset	Save	Print
There are no document checklists configured.			
<div style="border: 1px solid #ccc; margin-bottom: 5px; padding: 2px;">Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</div> <div style="border: 1px solid #ccc; height: 100px; width: 100%;"></div>			
<b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607196R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.  
AIG Building, 78 Shenton Way #07-16  
Singapore 079120

Our File No: CC3/AIG18004655/ATBN2

Date: 05/07/2018

## REFERENCE

Insured/Claimant: WONG XIN YAN(WANG XINYAN)  
Date of Loss: 03/03/2018

Policy No:  
Nature of Claim: OD Claim No: 0931446537SG

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

Reg No: EZ721G  
Make & Model: AUDI A7 SPORTBACK, 2.0 TFSI (A)  
Reg. Date: 25/02/2016 (Man. Year: 2015)  
Colour: Bronze  
Engine Capacity: 1984 cc  
Market Value/New Car Price: S\$215,000.00  
Sum Insured (S\$): Market Value/New Car Price

Engine No: CYP005327  
Chassis No: WAUZZZ4G7GN061820  
Odometer: 27532 km

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes  
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

## CONDITION OF TYRES

Front Tyre Size: 255/40 R19 Rear Tyre Size: 255/40 R19  
Front Left Side: Yokohama 6 mm Rear Left Side: Yokohama 6 mm  
Front Right Side: Yokohama 6 mm Rear Right Side: Yokohama 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	21,653.00	15,062.16	6,590.84	30.44
Miscellaneous Items	0.00	0.00	0.00	
Labour	4,572.00	3,372.00	1,200.00	26.25
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	26,225.00	18,434.16	7,790.84	29.71
- Excess (S\$)	600.00	600.00	0.00	0.00
(S\$)	25,625.00	17,834.16	7,790.84	30.40
+ GST 7.00/7.00% (S\$)	1,793.75	1,248.39	545.36	30.40
Nett Amount (S\$)	27,418.75	19,082.55	8,336.20	30.40

## INSPECTION

Date of Assignment: 12/03/2018

Date Inspected: 12/03/2018 Inspected At:

Premium Automobiles Pte Ltd (UBI)  
55 Ubi Road 1  
Singapore 408699

Estimated Period of Repair: 8.0 days

Adjuster: ADRIAN LING

Manager: DENISE TAY KWEE CHENG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

## REPAIR DETAILS

### Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER GRILLE-LH	Not Necessary	258.00 FS	*- FS
2	1		*BONNET	Dented	5,342.00 FS	*4,273.60 FS
3	1		*BONNET ATTACHMENT PARTS	Not Necessary	153.00 FS	*- FS
4	1		*BONNET EDGE PROTECTION	Necessary	48.00 FS	*37.76 FS
5	1		*LED MATRIX HEADLIGHT	Cracked	11,281.00 FS	*9,024.80 FS
6	1		*FRONT BUMPER	Repair	2,645.00 FS	*- FS
7	1		*SUNDRIES	Not Necessary	200.00 FS	*- FS
8	1		*DAY DRIVING LIGHT POWER MODULE	Damaged	400.40 FS	*400.40 FS
9	1		*CONTROL UNIT FOR MATRIX LIGHT	Damaged	1,325.60 FS	*1,325.60 FS
Total Parts (S\$)					21,653.00	15,062.16

F=Franchise part. S=SpcNett.

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	TO REMOVE AND TRANSFER FRONT WIRE HARNESS FOR HEADLIGHTS,HORNS,OUTSIDE TEMPERATURE SENSOR,HEADLIGHT WASHER ASSY AND FRONT PARKING AID	New	480.00	480.00
2	TO DISMANTLE AND RENEW FRONT BUMPER,BONNET AND LHS HEADLIGHT.TRANSFER RADIATOR GRILLE,RE-ORGANISE FRONT CRASH MANAGEMENT COMPONENTS.REINSTALL ALL PARTS REMOVED	New	2,100.00	1,500.00
3	TO RESPRAY PAINT ON FRONT BUMPER AND BONNET	New	1,800.00	1,200.00
4	TO CARRY OUT DIAGNOSTIC CHECKS	New	192.00	192.00
Gross Labour Cost (\$\$)			<b>4,572.00</b>	<b>3,372.00</b>

Report was unsubmitted during this print-out.

< END OF ESTIMATES >