

## Asher Sng (LKKAUTO)

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**From:** ECICS Claims <claims@ecics.com.sg>  
**Sent:** Friday, 13 April 2018 2:22 PM  
**To:** Asher Sng (LKKAUTO); Phoebe Jay Xie (ECICS, Claims); ECICS Claims  
**Cc:** Admin A  
**Subject:** RE: [MANDATE REQUEST] RE: Policy no : MPC16A00228600 SJV9354K DOA 25/10/16 (O/ref: DMPC1600409H)

Hi Asher

Please proceed as recommendation to reject TP claim.  
Thank you.

Regards,  
Janice Goh  
**Claims Division**  
DID: +65 6303 0182  
FAX: +65 6338 9267

**ECICS Limited**  
7 Temasek Boulevard, #10-01 Suntec Tower One, Singapore 038987

**WITH IMMEDIATE EFFECT FOR ALL PRE-REPAIR INSPECTION/SURVEY, please email to [motorsurvey@ecics.com.sg](mailto:motorsurvey@ecics.com.sg) directly.**

***\*\*Please bear with us should we take longer to response as we are currently experiencing a high volume of claims. Thank you for your kind patience and understanding.\*\****

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**From:** Asher Sng (LKKAUTO) [mailto:AsherSng@lkkauto.com]  
**Sent:** Thursday, 12 April, 2018 10:24 AM  
**To:** Phoebe Jay Xie (ECICS, Claims); Janice Goh Siew Geok (ECICS, Claims); ECICS Claims  
**Cc:** Admin A  
**Subject:** [MANDATE REQUEST] RE: Policy no : MPC16A00228600 SJV9354K DOA 25/10/16 (O/ref: DMPC1600409H)  
**Importance:** High

Hi Phoebe / Janice,

We refer to the above matter.

TP reported that OID collided into his vehicle while overtaking OID stationary vehicle.

OI reported that TP overtake his vehicle while he making a right turn.

Enclosed a copy of insured document of successful claim against third party.

In view of the above, we are intending to reject TP claim.

**For your approval/ comments/ instruction.**

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Phoebe Jay Xie (ECICS, Claims) [[mailto:PhoebeJay\\_Xie@ecics.com.sg](mailto:PhoebeJay_Xie@ecics.com.sg)]

**Sent:** Thursday, 8 March 2018 5:34 PM

**To:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Subject:** RE: Policy no : MPC16A00228600 SJV9354K DOA 25/10/16 (O/ref: DMPC1600409H)

Dear Asher,

As requested.

Thank you.

Best Regards,

**Phoebe Jay Xie**

**ECICS Limited**

DID: +65 6303 0180

FAX: +65 6338 9267

Email: [phoebejay\\_xie@ecics.com.sg](mailto:phoebejay_xie@ecics.com.sg)

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**From:** Asher Sng (LKKAuto) [<mailto:AsherSng@lkkauto.com>]

**Sent:** Thursday, 8 March, 2018 5:19 PM

**To:** Phoebe Jay Xie (ECICS, Claims)

**Cc:** Admin A; SUR

**Subject:** RE: Policy no : MPC16A00228600 SJV9354K DOA 25/10/16 (O/ref: DMPC1600409H)

Hi Phoebe,

Please kindly let us have insured GIA report.

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Phoebe Jay Xie (ECICS, Claims) [[mailto:PhoebeJay\\_Xie@ecics.com.sg](mailto:PhoebeJay_Xie@ecics.com.sg)]  
**Sent:** Thursday, 8 March 2018 5:00 PM  
**To:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** RE: Policy no : MPC16A00228600 SJV9354K DOA 25/10/16 (O/ref: DMPC1600409H)

Dear Asher,

Please reopen file and proceed with direct settlement.

Thank you.

Best Regards,

**Phoebe Jay Xie**

**ECICS Limited**  
DID: +65 6303 0180  
FAX: +65 6338 9267

Email: [phoebejay\\_xie@ecics.com.sg](mailto:phoebejay_xie@ecics.com.sg)

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**From:** Asher Sng (LKKAuto) [<mailto:AsherSng@lkkauto.com>]  
**Sent:** Thursday, 8 March, 2018 10:00 AM  
**To:** Phoebe Jay Xie (ECICS, Claims)  
**Cc:** Admin A; SUR  
**Subject:** RE: Policy no : MPC16A00228600 SJV9354K DOA 25/10/16 (O/ref: DMPC1600409H)

Hi Phoebe,

We refer to the email below.

Our survey report was submitted to your good office on 30/11/2016.

We will inform workshop to expedite on the LOD to be send to your good office.

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Phoebe Jay Xie (ECICS, Claims) [[mailto:PhoebeJay\\_Xie@ecics.com.sg](mailto:PhoebeJay_Xie@ecics.com.sg)]  
**Sent:** Thursday, 8 March 2018 9:55 AM  
**To:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** FW: Policy no : MPC16A00228600 SJV9354K DOA 25/10/16 (O/ref: DMPC1600409H)

Dear Asher,

Please advise on this survey as we have not receive the letter of demand.

Thank you.

Best Regards,

**Phoebe Jay Xie**

**ECICS Limited**

DID: +65 6303 0180

FAX: +65 6338 9267

Email: [phoebejay\\_xie@ecics.com.sg](mailto:phoebejay_xie@ecics.com.sg)

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**From:** Ashley Chong (LKK Auto) [<mailto:admin-d@lkkauto.com>]

**Sent:** Thursday, 24 November, 2016 2:48 PM

**To:** Phoebe Jay Xie (ECICS, Operations / Claims); [ASSIGNMENTS@LKKAUTO.COM](mailto:ASSIGNMENTS@LKKAUTO.COM)

**Cc:** [sur@lkkauto.com](mailto:sur@lkkauto.com)

**Subject:** RE: Policy no : MPC16A00228600 SJV9354K DOA 25/10/16

Dear Phoebe,

Thank you for the assignment.

Best Regards,

**Ashley Chong** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Phoebe Jay Xie (ECICS, Operations / Claims) [[mailto:PhoebeJay\\_Xie@ecics.com.sg](mailto:PhoebeJay_Xie@ecics.com.sg)]

**Sent:** Thursday, 24 November, 2016 2:49 PM

**To:** Ashley Chong (LKK Auto); SUR

**Subject:** Policy no : MPC16A00228600 SJV9354K DOA 25/10/16

Dear Ashley,

Please survey SHD5491S and submit your report to us, thank you

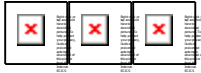
Best Regards,

**Phoebe Jay Xie**

**ECICS Limited**

DID: +65 6303 0180

FAX: +65 6338 9267

Email: [phoebejay\\_xie@ecics.com.sg](mailto:phoebejay_xie@ecics.com.sg)

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