

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Thursday, 7 February, 2019 2:55 PM
To: Christine Tay Siew Hway
Cc: Admin A; Doris Lim Puay Noi; Vic (LKKAUTO)
Subject: RE: Your ref: 18/18/18/VP05/020459 SJN4143C, Our ref: 28.4/3.18/SHD3496 HO TL LKK REF CC4/LPC18004633/K1hb3
Attachments: 07022019141554.pdf

Without Prejudice

Dear Christine,

Yes, please forward the original signed DV to us (LKK) for payment processing.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Christine Tay Siew Hway [mailto:christine_tay@cdgtaxi.com.sg]
Sent: Thursday, 7 February, 2019 2:13 PM
To: Vic (LKKAUTO)
Cc: Admin A; Doris Lim Puay Noi
Subject: Re: Your ref: 18/18/18/VP05/020459 SJN4143C, Our ref: 28.4/3.18/SHD3496 HO TL LKK REF CC4/LPC18004633/K1hb3

Hi Vic

The duly completed DV is attached for your payment.

Pls advise whether do you need the original DV to be sent to your office.

Thank you.

Christine Tay

Fleet Safety Department
Comfort Transportation Pte Ltd / CityCab Pte Ltd
Tel: 6550 8568
Hotline: 6550 8768
Fax: 6453 0491

"Road Safety Is Our Priority"

From: Christine Tay Siew Hway
Sent: Thursday, 31 January 2019 2:11 PM
To: Vic (LKKAuto)
Cc: Admin A; Doris Lim Puay Noi
Subject: Re: Your ref: 18/18/18/VP05/020459 SJN4143C, Our ref: 28.4/3.18/SHD3496 HO TL LKK REF CC4/LPC18004633/K1hb3

Hi Vic

Thank you for your prompt respond.

As explained in our earlier email, letter of authorisation is not required from our hirer/relief driver as we are the vehicle owner.

This letter of authorisation is required only when our authorised workshop, ComfortDelGro Engineering Pte Ltd is representing them to pursue a third party claim.

Hope this clarifies.

Christine Tay
Fleet Safety Department
Comfort Transportation Pte Ltd / CityCab Pte Ltd
Tel: 6550 8568
Hotline: 6550 8768
Fax: 6453 0491

"Road Safety Is Our Priority"

From: Vic (LKKAuto) <vicalpeh@lkkauto.com>
Sent: Thursday, 31 January 2019 2:03 PM
To: Christine Tay Siew Hway
Cc: Admin A; Doris Lim Puay Noi; Vic (LKKAuto)
Subject: RE: Your ref: 18/18/18/VP05/020459 SJN4143C, Our ref: 28.4/3.18/SHD3496 HO TL LKK REF CC4/LPC18004633/K1hb3

Without Prejudice

Dear Christine,

We refer to your below email and the contents were noted.

Please find attached amended DV for your further action.

How about the Letter of Authorization signed by both Hirer and Relief?, since they are claiming for the LOI.

Thank you.

"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Christine Tay Siew Hway [mailto:christine_tay@cdgtaxi.com.sg]

Sent: Thursday, 31 January, 2019 1:49 PM

To: Vic (LKKAuto)

Cc: Admin A; Doris Lim Puay Noi

Subject: Re: Your ref: 18/18/18/VP05/020459 SJN4143C, Our ref: 28.4/3.18/SHD3496 HO TL LKK REF CC4/LPC18004633/K1hb3

Hi Vic

We refer to your email addressed to Doris on the even date.

We wish to confirm acceptance of your offer of \$13,448.69.

A copy of our rental letter is attached for your reference. Letter of authorisation is not required as we are the vehicle owner.

Please amend your DV amount payable to "**Comfort Transportation Pte Ltd**" instead of COMFORTDELGRO ENGINEERING PTE LTD.

Thank you.

Christine Tay
Fleet Safety Department
Comfort Transportation Pte Ltd / CityCab Pte Ltd
Tel: 6550 8568
Hotline: 6550 8768
Fax: 6453 0491

"Road Safety Is Our Priority"

From: Vic (LKKAUTO) <vicalpeh@lkkauto.com>
Sent: Thursday, 31 January 2019 12:04 PM
To: Doris Lim Puay Noi
Cc: Admin A; Christine Tay Siew Hway; Vic (LKKAUTO)
Subject: RE: Your ref: 18/18/18/VP05/020459 SJN4143C, Our ref: 28.4/3.18/SHD3496 HO TL LKK REF CC4/LPC18004633/K1hb3

Without Prejudice

Dear Doris,

We refer further to our below email.

Purely for an amicable settlement on a without prejudice basis and without admission of liability to our Insured's part, we have our principal's mandate and we offer to settle your client's claim as below:

Total Loss Value	\$	10,410.69	
Loss of Rental (\$117 x 14 days)	\$	1,638.00	(Pending Daily Rental Agreement)
Loss of Income - Hirer (\$50 x 14 days)	\$	700.00	
Loss of Income - Relief (\$50 x 14 days)	\$	700.00	
TOTAL	\$	13,448.69	

If agreeable, kindly chop and sign the attached DV and **forward the original signed hard copy to us (LKK) together with the Authorization to Act Letter and Rental Rate Agreement** for payment processing.

The above amount is to be made payable to **COMFORTDELGRO ENGINEERING PTE LTD.**

Thank you.

"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters."

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Vic (LKKAuto)

Sent: Wednesday, 19 December, 2018 5:33 PM

To: Doris Lim Puay Noi

Cc: Admin A; GERALD POH WEE BIN; Christine Tay Siew Hway; Vic (LKKAuto)

Subject: RE: Your ref: 18/18/18/VP05/020459 SJN4143C, Our ref: 28.4/3.18/SHD3496 HO TL LKK REF CC4/LPC18004633/K1hb3

Without Prejudice

Dear Doris,

We refer to your below email and the contents were noted.

We will get back to you for an update/offer in due course.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Doris Lim Puay Noi [mailto:doris_lim@cdgtaxi.com.sg]

Sent: Wednesday, 19 December, 2018 5:11 PM

To: Vic (LKKAuto)

Cc: Admin A; GERALD POH WEE BIN; Christine Tay Siew Hway

Subject: Re: Your ref: 18/18/18/VP05/020459 SJN4143C, Our ref: 28.4/3.18/SHD3496 HO TL LKK REF CC4/LPC18004633/K1hb3

Dear Vic

Attached is the copy of the Letter of Demand dated 01 October 2018 & our driver's SAS report.

Please let us have your settlement soon.

Regards

Doris Lim

Fleet Safety Department

Comfort Transportation Pte Ltd / Citycab Pte Ltd

Hotline: 6550 8768 / DID: 6550 8606 / Fax: 6453 0491

" Think Safety. Drive Safely."

From: Vic (LKKAuto) <vicalpeh@lkkauto.com>

Sent: Tuesday, 18 December 2018 5:30 PM

To: Doris Lim Puay Noi

Cc: Admin A; Vic (LKKAuto); GERALD POH WEE BIN

Subject: RE: Your ref: 18/18/18/VP05/020459 SJN4143C, Our ref: 28.4/3.18/SHD3496 HO TL LKK REF CC4/LPC18004633/K1hb3

Without Prejudice

Dear Doris,

We refer to your below email.

Kindly forward a copy of your LOD to us for our further action.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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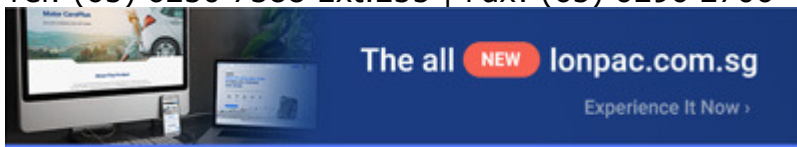
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From: GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]
Sent: Tuesday, 18 December, 2018 5:20 PM
To: Vic (LKKAuto)
Cc: Doris Lim Puay Noi
Subject: FW: Your ref: 18/18/18/VP05/020459 SJN4143C, Our ref: 28.4/3.18/SHD3496 HO TL

Dear Vic,

Kindly respond to their claim.

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



From: Doris Lim Puay Noi [mailto:doris_lim@cdgtaxi.com.sg]
Sent: Tuesday, 18 December, 2018 5:10 PM
To: GERALD POH WEE BIN
Cc: MT_Claim_SG; Christine Tay Siew Hway
Subject: Re: Your ref: 18/18/18/VP05/020459 SJN4143C, Our ref: 28.4/3.18/SHD3496 HO TL

Dear Gerald

Please provide us the email address of the LKK officer in charge so that we can check with them.

Regards
Doris Lim
Fleet Safety Department
Comfort Transportation Pte Ltd / Citycab Pte Ltd
Hotline: 6550 8768 / DID: 6550 8606 / Fax: 6453 0491

" Think Safety. Drive Safely."

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Tuesday, 18 December 2018 4:58 PM
To: Doris Lim Puay Noi
Cc: MT_Claim_SG
Subject: RE: Your ref: 18/18/18/VP05/020459 SJN4143C, Our ref: 28.4/3.18/SHD3496 HO TL

WITHOUT PREJUDICE

Dear Doris,

Please check with LKK Auto Consultants Pte Ltd as they are handling the third party claim on our behalf.

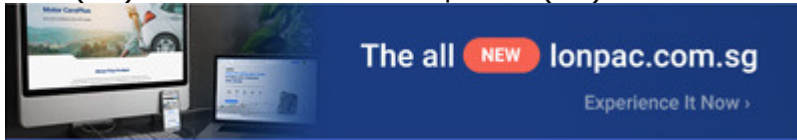
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



From: Doris Lim Puay Noi [mailto:doris_lim@cdgtaxi.com.sg]

Sent: Tuesday, 18 December, 2018 4:54 PM

To: MT_Claim_SG

Cc: Christine Tay Siew Hway

Subject: Your ref: 18/18/18/VP05/020459 SJN4143C, Our ref: 28.4/3.18/SHD3496 HO TL

Dear Mr Gerald Poh

We refer to your acknowledgment on our Letter of Demand replied on 09/10/2018.

We have yet to receive your offer settlement. Would appreciate your settlement on our claim.

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CityCab Pte Ltd Registration No. 199502839G

Comfort Transportation Pte Ltd [Registration No. 199303821R]

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