

INS. CASE OWNER:

R4

CC 4, 04/1800 4631, 410352

LKK:

IDAC:

Surveyor:

Tanjah

DOI:

ASSIGNMENT

12/3/18

Date / Time:

9-3/18

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

GLE 6322M

Claim No.:

75055/R4

Name of Insured:

Policy No.:

Insured Tel No.:

HP:

Make / Model:

Excess Sec II :SS

D.O.A:

4/12/18

Place of Accident:

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Driver Tel No.:

(V/L: YES / NO)

Insured Liability:

%

Final ? Yes / No

SBTSH



INSRS:

WSP:

Tel:

Liability:

RMKS:

Hoe Has.



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

2/4/18

en1

SBTSH - 05/18/1800 4631 - 1; 05/18/18
GLE 6322M - x

STAGE	DATE / PIC	
Non-Reporting ltr (1st):		
Non-Reporting ltr (2nd):		
Non-Reporting ltr (Final):		
Notification ltr (if non-pickup):		
Call OI:		
After call ltr to OI:		
Documentation Check List:	Handler	Typist
Notification ltr (if non-pickup)	<input type="checkbox"/>	<input type="checkbox"/>
After call ltr to OI:	<input type="checkbox"/>	<input type="checkbox"/>
Authorisation To Act:	<input type="checkbox"/>	<input type="checkbox"/>
Release Voucher:	<input type="checkbox"/>	<input type="checkbox"/>
Final Repair Bill:	<input type="checkbox"/>	<input type="checkbox"/>
Car Rental Invoice:	<input type="checkbox"/>	<input type="checkbox"/>
Towing Invoice	<input type="checkbox"/>	<input type="checkbox"/>
LTA / GIA :	<input type="checkbox"/>	<input type="checkbox"/>
Medical Bill:	<input type="checkbox"/>	<input type="checkbox"/>
PIR:	<input type="checkbox"/>	<input type="checkbox"/>
Mandate/Reject Instruction:	<input type="checkbox"/>	<input type="checkbox"/>
LOD	<input type="checkbox"/>	<input type="checkbox"/>
Payment Breakdown Form:	<input type="checkbox"/>	<input type="checkbox"/>
Post-Repair Photos:	<input type="checkbox"/>	<input type="checkbox"/>
Others:	<input type="checkbox"/>	<input type="checkbox"/>

20/4/18

- Recd email from Roger. With the accident video. Kindly proceed to deny the claim

27/4/18

- Email to up: Reject claim.

3/5/18

- File pass to Mer kuan to close (Reject).

RECEIVED 02 MAY 2018

PRELIMINARY ADVICE		Date/Time:	Sent By:				
FINALIZATION		Date/Time:	Confirm with:		Confirm by:		
Repair Cost:	S\$	() days	Reduction:	%	Email	Call	
FINAL SETTLEMENT		Date/Time:	Confirm with:		Email		
Final Liability:	%	(Agreed / Assessed) BOLA S/N No.:		If NO or B 28, Ass. Ltr			
Repair Cost:	S\$						
Loss of Rental (LOR):	S\$	() days					
Loss of Use (LOU):	S\$	(\$ x days)					
Loss of Income (LOI):	S\$	(\$ x days)					
LOR only	<input type="checkbox"/>	LOU only	<input type="checkbox"/>	LOR + LOU	<input type="checkbox"/>	LOR + LOI	<input type="checkbox"/>
[Tick only one]							
GIA/LTA Search	S\$						
Medical:	S\$						
Disbursement:	S\$	(e.g. Tow/ Independent)					
Legal Cost	S\$						
Total:	S\$	Global Sum S\$:					
FINAL PAYMENT		Date/Time:	Confirm with:		Email		
Payee 1:	S\$	Name 1:					
Payee 2: (Strike if N.A.)	S\$	Name 2:					
Payee 3: (Strike if N.A.)	S\$	Name 3:					

COPY SENT

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

150.00

Taufer

DAI

Date 12/3/18

Estimated Cost:

OD (TP) WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No SBT 5 H

at Workshop no Hoe Heng Ricass Pte. Ltd.

7 pioneer place, 627824

Insured:

Policy No:

Claims No:

Sum Insured:

Excess:

Client's Record:

Noni @ 93255566

Make of car:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Est. of Market Value:

IDAC Accident Report: Consistent? : Yes or No

GIA / PR / Seen: Consistent? : Yes or No

Est. Repairs: 05 days Res: Yes or No

Est. Sum: 20 % 3 Val: Yes or No

CA / REV / REP. / 24 HRS (wp)

Date: Person Contacted:

Vehicle IN / OUT

Date Time Action Instruction

45 \$ 1750 (Reel \$ 706 / 49%).

SBT 5 H

Type M 1000cc 1000cc 1000cc 1000cc

Truck / Trailer:

Make Toyota Lexus GS350

Colour White

So Reading 57894

Engine:

Chassis:

JTHBE1BL405006067

Gen Cond Good Fair Poor Burnt

Steering In order Jammed Leaked Burnt

Brake In order Jammed Leaked Burnt

Mod N/A STD A/R

Tyre Size:

265/35R19

BS / DUN / EXNOVA / GY / FS / LIZA / MID / OHTSU / R / SUMI TOYO / YOKO

Front:

R.Ba:

6

Rear:

R.Ba:

6

L.Ba:

6

L.Ba:

6

D.O.A:

D.O:

12/3/18

Survey report:

Hoe Heng

Des of Damages: Frt Rear OS UO Reel

The UO Chassis frame Body Structure affected due to collision

Date Time File Pass:

☐ Preli. Report
☐ Final Report

Date Time File Return:

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

Other:

Total:

Remarks:

Signature:

Date:

Report Format:

Unit Sum 18

Add Fee:

☐ Site fee
☐ Test fee
☐ Re-survey fee

Site fee

Test fee

Re-survey fee

Other fee



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
DIRECT ASIA INSURANCE (SINGAPORE) PL		Ref : CC4/DAI18004631/T1pa3		
88 SOUTH BRIDGE ROAD SINGAPORE 058716		Date : 12-03-2018		
		Code : DAI		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SLE 6322M	Veh. Inspected	SBT 5H	
Policy No.		Coverage (\$)	0.00	
Claim No.	75055/Ry	Excess (\$)	0.00	
Assign From		Assign Date	12/03/2018	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	04/02/2018	Inspection Date	12/03/2018	
Survey held at	HOE HENG RICAS PTE LTD 50 GUL CRESCENT SINGAPORE 627824			
5a. Remarks				
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

**Hoe Heng RICAS Private Limited**

50 Gul Crescent Singapore 629543

Tel: 6352 5566

Fax: 6352 6565

Website: www.hoeheng.com.sg

Biz Reg: 201626658W

GST Reg No: 201626658W

PAGE : 1 of 1

ESTIMATE : HHRACQT18-000006**DIRECT ASIA INSURANCE (SINGAPORE) PTE LTD**

88 SOUTH BRIDGE ROAD

SINGAPORE 058716

Date : 23/02/2018

Validity :

Terms : C.O.D.

Contact No : 6665 5555

Fax :

Attn :

Vehicle No. : SBT5H

Model / Make : LEXUS GS350-3.5 (A)

Subject : Repair Quotation

S/N	Descriptions	Unit Price	Qty	Disc	Amount
1.	Front Left Hand Door	770.0000	1	Kp	770.00
2.	Rear Left Hand Door	770.0000	1	btw	770.00
3.	Wheel Hub (Rear Tyre Rim)	336.0000	1	etc	336.00
4.	Labour: - To remove all the damaged parts and attachment - To welding and panel beating left hand side body, realignment and make good the condition - To transfer all the accessories to the new door	650.0000	1	500	650.00
5.	To Re-Connect And Check Wiring	180.0000	1	40	180.00
6.	Spray Painting On Affected Areas	750.0000	1	7650	750.00

SINGAPORE DOLLAR THREE THOUSAND SIX HUNDRED NINETY SEVEN AND CENTS
NINETY TWO ONLY

Sub-Total : S\$ 3,456.00

GST 7% : S\$ 241.92

Grand Total : S\$ 3,697.92

Remarks :

The above estimates was from a visual inspection only and it is possible that further labor, parts replacement and materials may be required once we commence repair. However, should this happens, we will advise you accordingly.

Thank you.

Jeslyn Chew
Group Procurement**Notes:**

Schedule / Estimated Repair Duration may be advised upon order confirmation.

- No illegal modifications as per APT
- Supplementary items must be provided and is subject to final approval E & O Insurance Company

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis

Acknowledged by Repairer

Signature:

Date:

Authorised Signatory / Company's Stamp / Date

Tanfer 27495744
- up
12/5/18 @ 1450
5 days
Lumpsum
Resurvey after repair.
SVP @ LKK Auto Consultants

Catherine Chong (LKK Auto)

From: Claim <claim@directasia.com>
Sent: Friday, 9 March, 2018 11:20 AM
To: assignments@lkkauto.com
Cc: Derrick Quok; Kenneth Lim; Aaron Wang; Roger Yap
Subject: Survey Assignment 75055/RV /WP/Hoe Heng RICAS Private Limited /OD : SLE6322M/TP : SBT5H/ DOA : 04.02.2018/ Est:3,697.92
Attachments: SBT5H Accident Statement.pdf; Quotation HHRACQT18-000006 for DIRECT ASIA INSURANCE (SINGAPORE) PTE LTD - SBT5H.pdf; SLE6322M.PDF

Dear Sir,

Please arrange to survey **SBT5H** on a without prejudice basis.

Please conduct direct motor survey at the workshop below and update us immediately if the repair cost is above \$10K.

Hoe Heng RICAS Private Limited
50 Gul Crescent Singapore 629543
Tel: 6352 5566
Fax: 6352 6565

Please ensure your surveyor follows the **NIMA** protocol with vehicle being dismantled in front of your surveyor.

If the vehicle is not dismantled in front of your surveyor, then your surveyor should not sign any confirmation as NIMA protocol is not being followed.

Please let us have a copy of your surveyor's preliminary report of the damages and repair cost within **3 days** from the date of inspection.

Best regards,
Claims Department

DirectAsia Insurance
Customer Service: +65 6665 5555
Retail: 88 South Bridge Road, S(058716)
www.directasia.com



09032018 @ 1.44pm

Jeslyn veh not in

Look for Noni (93255566)

12.03.2018 @ 7 Pioneer Place

Taufiq

From: Jeslyn Chew [mailto:jeslyn.chew@hoeheng.com.sg]
Sent: Friday, March 09, 2018 9:26 AM
To: Claim <claim@directasia.com>
Cc: noni@hoeheng.com.sg; syed.hurairah@hoeheng.com.sg
Subject: RE: [EXT] 3rd Party Claims SBT5H Against SLE6322M

Hi,

Please help to arrange surveyors for (LKK AUTO CONSULTANT) on Monday 12/03/2018 to our workshop & the address is (7 Pioneer Place Singapore 627824) the operation hours is 8.00am to 6.00pm avoid lunch time at 12.00pm.

Thank you

Best Regards,

Jeslyn Chew

Officer

PDI Ops cum Insurance Claims

DID : +65 6715 5677

HP: +65 8717 5566



Hoe Heng RICAS Private Limited

INTEGRATED TRUCK SOLUTIONS

tel. 6352 5566 / fax. 6352 6565 / www.hoeheng.com.sg

50 Gul Crescent Singapore 629543

Biz Reg: 201626658W

GST Reg: 201626658W

Repair, Insurance Claims And Servicing

A subsidiary of Hoe Heng Group

From: Claim [<mailto:claim@directasia.com>]

Sent: Friday, February 23, 2018 4:07 PM

To: Jeslyn Chew <jeslyn.chew@hoeheng.com.sg>

Cc: noni@hoeheng.com.sg; syed.hurairah@hoeheng.com.sg; Derrick Quok <derrick@directasia.com>; Kenneth Lim <kenneth@directasia.com>; Aaron Wang <aaron.wang@directasia.com>; Roger Yap <roger.yap@directasia.com>

Subject: RE: [EXT] 3rd Party Claims SBT5H Against SLE6322M

WITHOUT PREJUDICE

Your Ref: SBT5H

Our Ref: 75055/Ry

To: Hoe Heng RICAS Private Limited

50 Gul Crescent Singapore 629543

Tel: 6352 5566

Fax: 6352 6565

Dear Sir,

We refer to your Notice of Accident dated 04 February 2018.

We intend to conduct a TP survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop.

We propose to use one of the motor surveyors named in the attached list to conduct the joint TP survey as a single joint expert:

1. LKK AUTO CONSULTANT - Marcus Chua
2. LKK AUTO CONSULTANT - Kenneth Kong
3. LKK AUTO CONSULTANT - Ma Chin Fook
4. STA Inspection - Daniel Chan Yin Leong
5. STA Inspection - Low Sar Huei
6. STA Inspection - Hong Fook Choy
7. LBS Automotive Appraisal - Derek Oh Siong Wee
8. LBS Automotive Appraisal - Mohd Fadhillah Bin Osman
9. LBS Automotive Appraisal - Stan See Chew Seng
10. VICOM - Tommie Lim
11. VICOM - Fock Ping Yan
12. VICOM - Jason Lau
13. Direct Asia Insurance - Derrick Quok
14. Direct Asia Insurance - Kenneth Lim
15. Direct Asia Insurance - Aaron Wang

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert.

We will bear the cost of the TP survey carried out by the single joint expert.

Yours faithfully,

Best regards,

Claims Department

DirectAsia Insurance

Customer Service: +65 6665 5555

Retail: 88 South Bridge Road, S(058716)

www.directasia.com



From: Jeslyn Chew [<mailto:jeslyn.chew@hoeheng.com.sg>]

Sent: Friday, February 23, 2018 3:55 PM

To: Claim <claim@directasia.com>

Cc: noni@hoeheng.com.sg; syed.hurairah@hoeheng.com.sg

Subject: [EXT] 3rd Party Claims SBT5H Against SLE6322M

Hi Sir/Mdm,

Please refer to the attachment & please arrange the surveyors at **7 Pioneer Place Singapore 627824**.

Best Regards,

Jeslyn Chew

Officer

PDI Ops cum Insurance Claims

DID : +65 6715 5677

HP: +65 8717 5566



Hoe Heng RICAS Private Limited

— INTEGRATED TRUCK SOLUTIONS —

tel. 6352 5566 / fax. 6352 6565 / www.hoeheng.com.sg

50 Gul Crescent Singapore 629543

Biz Reg: 201626658W
GST Reg: 201626658W

Repair, Insurance Claims And Servicing

A subsidiary of Hoe Heng Group

IMPORTANT NOTICE: This message is intended only for the attention of the addressee and may contain legally privileged and/or confidential information. Its unauthorised use, disclosure, storage or copying is not permitted. If you are not the intended recipient, please permanently delete the original, destroy all copies and inform the sender.

Mei Kwan (LKKAUTO)

From: Roger Yap <roger.yap@directasia.com>
Sent: Friday, 20 April, 2018 9:38 AM
To: Mei Kwan (LKKAUTO); Claim
Cc: Derrick Quok; Kenneth Lim; Aaron Wang; Admin A; Hsiao Tong (LKKAUTO)
Subject: RE: [EXT] RE: Survey Assignment 75055/Ry /WP/Hoe Heng RICAS Private Limited /OD : SLE6322M/TP : SBT5H/ DOA : 04.02.2018/ Est:3,697.92
Attachments: SLE6322M.WMV
Follow Up Flag: Follow up
Flag Status: Completed
Categories: HMK

Without Prejudice

Dear Mei Kwan,

With reference to the accident footage kindly proceed to deny the claim.

Best Regards,
Roger Yap / Personal Claims Specialist
Direct: +65 6603 3624

DirectAsia Insurance

Customer Service: +65 6665 5555
Retail: 88 South Bridge Road, S(058716)
www.directasia.com



CONFIDENTIALITY NOTICE: This email (and any attachment) is intended only for the attention of the addressee and may contain legally privileged and/or confidential information. Its unauthorised use, disclosure, storage or copying is not permitted. If you are not the intended recipient, please permanently delete the original, destroy all copies and inform the sender by return email. Thank you. An e-mail reply to this address may be subject to interception or monitoring for operational reasons or for lawful business practices. Direct Asia Insurance (Singapore) Pte Ltd (Company Reg: 200822611G)

From: Mei Kwan (LKKAUTO) [<mailto:Meikwan@lkkauto.com>]
Sent: Monday, 26 March, 2018 11:08 AM
To: Claim <claim@directasia.com>
Cc: Derrick Quok <derrick@directasia.com>; Kenneth Lim <kenneth@directasia.com>; Aaron Wang <aaron.wang@directasia.com>; Roger Yap <roger.yap@directasia.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Subject: [EXT] RE: Survey Assignment 75055/Ry /WP/Hoe Heng RICAS Private Limited /OD : SLE6322M/TP : SBT5H/ DOA : 04.02.2018/ Est:3,697.92

Your ref: 75055/Ry
LKK ref: CC4/DAI18004631/T1pa3

Dear Sir / Madam,

We refer to the above matter.

Kindly assist to advise liability soonest.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto)

Sent: Wednesday, 14 March, 2018 1:52 PM

To: 'Claim' <claim@directasia.com>

Cc: 'Derrick Quok' <derrick@directasia.com>; 'Kenneth Lim' <kenneth@directasia.com>; 'Aaron Wang' <aaron.wang@directasia.com>; 'Roger Yap' <roger.yap@directasia.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: Survey Assignment 75055/Ry /WP/Hoe Heng RICAS Private Limited /OD : SLE6322M/TP : SBT5H/ DOA : 04.02.2018/ Est:3,697.92

Your ref: 75055/Ry

LKK ref: CC4/DAI18004631/T1pa3

Dear Sir / Madam,

We refer to the above matter.

Enclosed for your perusal is:

- Estimated cost of repair

Kindly assist to advise liability soonest.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto)

Sent: Tuesday, 13 March, 2018 2:34 PM

To: 'Claim' <claim@directasia.com>

Cc: 'Derrick Quok' <derrick@directasia.com>; 'Kenneth Lim' <kenneth@directasia.com>; 'Aaron Wang' <aaron.wang@directasia.com>; 'Roger Yap' <roger.yap@directasia.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: Survey Assignment 75055/Ry /WP/Hoe Heng RICAS Private Limited /OD : SLE6322M/TP : SBT5H/ DOA : 04.02.2018/ Est:3,697.92

Your ref: 75055/Ry

LKK ref: CC4/DAI18004631/T1pa3

Dear Sir / Madam,

We refer to the above matter.

Kindly assist to advise liability soonest.

Please take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Friday, 9 March, 2018 1:48 PM

To: 'Claim' <claim@directasia.com>; assignments <assignments@lkkauto.com>

Cc: 'Derrick Quok' <derrick@directasia.com>; 'Kenneth Lim' <kenneth@directasia.com>; 'Aaron Wang' <aaron.wang@directasia.com>; 'Roger Yap' <roger.yap@directasia.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Survey Assignment 75055/Ry /WP/Hoe Heng RICAS Private Limited /OD : SLE6322M/TP : SBT5H/ DOA : 04.02.2018/ Est:3,697.92

Dear Sir / madam,

Thank you for the assignment.

Please be informed that vehicle currently not in the workshop, repairer arrange survey on 12.03.2018.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claim [<mailto:claim@directasia.com>]

Sent: Friday, 9 March, 2018 11:20 AM

To: assignments@lkkauto.com

Cc: Derrick Quok <derrick@directasia.com>; Kenneth Lim <kenneth@directasia.com>; Aaron Wang <aaron.wang@directasia.com>; Roger Yap <roger.yap@directasia.com>

Subject: Survey Assignment 75055/Ry /WP/Hoe Heng RICAS Private Limited /OD : SLE6322M/TP : SBT5H/ DOA : 04.02.2018/ Est:3,697.92

Dear Sir,

Please arrange to survey **SBT5H** on a without prejudice basis.

Please conduct direct motor survey at the workshop below and update us immediately if the repair cost is above \$10K.

Hoe Heng RICAS Private Limited

50 Gul Crescent Singapore 629543

Tel: 6352 5566

Fax: 6352 6565

Please ensure your surveyor follows the **NIMA** protocol with vehicle being dismantled in front of your surveyor.

If the vehicle is not dismantled in front of your surveyor, then your surveyor should not sign any confirmation as NIMA protocol is not being followed.

Please let us have a copy of your surveyor's preliminary report of the damages and repair cost within **3 days** from the date of inspection.

Best regards,
Claims Department

DirectAsia Insurance

Customer Service: +65 6665 5555

Retail: 88 South Bridge Road, S(058716)

www.directasia.com



From: Jeslyn Chew [<mailto:jeslyn.chew@hoeheng.com.sg>]
Sent: Friday, March 09, 2018 9:26 AM
To: Claim <claim@directasia.com>
Cc: noni@hoeheng.com.sg; syed.hurairah@hoeheng.com.sg
Subject: RE: [EXT] 3rd Party Claims SBT5H Against SLE6322M

Hi,

Please help to arrange surveyors for (LKK AUTO CONSULTANT) on Monday 12/03/2018 to our workshop & the address is (7 Pioneer Place Singapore 627824) the operation hours is 8.00am to 6.00pm avoid lunch time at 12.00pm to 1.00pm.

Thank you

Best Regards,

Jeslyn Chew

Officer

PDI Ops cum Insurance Claims

DID : +65 6715 5677

HP: +65 8717 5566



Hoe Heng RICAS Private Limited

— INTEGRATED TRUCK SOLUTIONS —

tel. 6352 5566 / fax. 6352 6565 / www.hoeheng.com.sg

50 Gul Crescent Singapore 629543

Biz Reg: 201626658W
GST Reg: 201626658W

Repair, Insurance Claims and Servicing

A subsidiary of Hoe Heng Group

From: Claim [<mailto:claim@directasia.com>]
Sent: Friday, February 23, 2018 4:07 PM
To: Jeslyn Chew <jeslyn.chew@hoeheng.com.sg>
Cc: noni@hoeheng.com.sg; syed.hurairah@hoeheng.com.sg; Derrick Quok <derrick@directasia.com>; Kenneth Lim <kenneth@directasia.com>; Aaron Wang <aaron.wang@directasia.com>; Roger Yap <roger.yap@directasia.com>
Subject: RE: [EXT] 3rd Party Claims SBT5H Against SLE6322M

WITHOUT PREJUDICE

Your Ref: SBT5H

Our Ref: 75055/RV

To: Hoe Heng RICAS Private Limited
50 Gul Crescent Singapore 629543
Tel: 6352 5566
Fax: 6352 6565

Dear Sir,

We refer to your Notice of Accident dated 04 February 2018.

We intend to conduct a TP survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop.

We propose to use one of the motor surveyors named in the attached list to conduct the joint TP survey as a single joint expert:

1. LKK AUTO CONSULTANT - Marcus Chua
2. LKK AUTO CONSULTANT - Kenneth Kong
3. LKK AUTO CONSULTANT - Ma Chin Fook
4. STA Inspection - Daniel Chan Yin Leong
5. STA Inspection - Low Sar Huei
6. STA Inspection - Hong Fook Choy
7. LBS Automotive Appraisal - Derek Oh Siong Wee
8. LBS Automotive Appraisal - Mohd Fadhilah Bin Osman
9. LBS Automotive Appraisal - Stan See Chew Seng
10. VICOM - Tommie Lim
11. VICOM - Fock Ping Yan
12. VICOM - Jason Lau
13. Direct Asia Insurance - Derrick Quok
14. Direct Asia Insurance - Kenneth Lim
15. Direct Asia Insurance - Aaron Wang

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert.

We will bear the cost of the TP survey carried out by the single joint expert.

Yours faithfully,

Best regards,

Claims Department

DirectAsia Insurance

Customer Service: +65 6665 5555

Retail: 88 South Bridge Road, S(058716)

www.directasia.com



From: Jeslyn Chew [<mailto:jeslyn.chew@hoeheng.com.sg>]

Sent: Friday, February 23, 2018 3:55 PM

To: Claim <claim@directasia.com>

Cc: noni@hoeheng.com.sg; syed.hurairah@hoeheng.com.sg

Subject: [EXT] 3rd Party Claims SBT5H Against SLE6322M

Hi Sir/Mdm,

Please refer to the attachment & please arrange the surveyors at **7 Pioneer Place Singapore 627824**.

Best Regards,

Jeslyn Chew

Officer

PDI Ops cum Insurance Claims

DID : +65 6715 5677

HP: +65 8717 5566



Hoe Heng RICAS Private Limited

INTEGRATED TRUCK SOLUTIONS

tel. 6352 5566 / fax. 6352 6565 / www.hoeheng.com.sg

50 Gul Crescent Singapore 629543

Biz Reg: 281626658W

GST Reg: 281626658W

repair, insurance claims and servicing

A subsidiary of Hoe Heng Group

IMPORTANT NOTICE: This message is intended only for the attention of the addressee and may contain legally privileged and/or confidential information. Its unauthorised use, disclosure, storage or copying is not permitted. If you are not the intended recipient, please permanently delete the original, destroy all copies and inform the sender.

Hsiao Tong (LKKAUTO)

From: Taufikh (LKKAUTO)
Sent: Wednesday, 2 May 2018 11:24 AM
To: 'Jeslyn Chew'
Cc: noni@hoeheng.com.sg; Hsiao Tong (LKKAUTO)
Subject: RE: 3rd Party Claims SBT5H Against SLE6322M
Attachments: SBT 5.pdf

Hi Jeslyn,

Please refer to attached, COR lumpsum \$1750 , 5 days.

Regards
Taufikh
Lkk Auto

From: Jeslyn Chew [mailto:jeslyn.chew@hoeheng.com.sg]
Sent: Thursday, 19 April 2018 10:29 AM
To: Taufikh@lkkauto.com
Cc: noni@hoeheng.com.sg; Ah Boon
Subject: RE: 3rd Party Claims SBT5H Against SLE6322M

Hi Taufikh,

Please refer to the attachment for the Final Estimate \$1,726.40 (include GST) so that I can send the Invoice to Direct Asia to file this claims.

Thank you

Best Regards,

Jeslyn Chew
Officer
PDI Ops cum Insurance Claims
DID : +65 6715 5677
HP: +65 8717 5566



Hoe Heng RICAS Private Limited
— INTEGRATED TRUCK SOLUTIONS —
tel. 6352 5566 | fax. 6352 6565 | www.hoeheng.com.sg
50 Gul Crescent Singapore 629543

Biz Reg: 201626658W
GST Reg: 201626658W

Repair, Insurance Claims And Servicing

A subsidiary of Hoe Heng Group

From: Jeslyn Chew [mailto:jeslyn.chew@hoeheng.com.sg]
Sent: Wednesday, March 28, 2018 2:51 PM
To: 'Taufikh@lkkauto.com' <Taufikh@lkkauto.com>
Cc: 'noni@hoeheng.com.sg' <noni@hoeheng.com.sg>
Subject: RE: 3rd Party Claims SBT5H Against SLE6322M

Hi Taufikh,

Please refer to the attachment for the Final Estimate \$1837.00 so that I can send the Invoice to Direct Asia to file this claims.

Thank you

Best Regards,

Jeslyn Chew

Officer

PDI Ops cum Insurance Claims

DID : +65 6715 5677

HP: +65 8717 5566



Hoe Heng RICAS Private Limited

INTEGRATED TRUCK SOLUTIONS

tel. 6352 5566 / fax. 6352 6565 / www.hoeheng.com.sg

50 Gul Crescent Singapore 629543

Biz Reg: 201626658W

GST Reg: 201626658W

Repair, Insurance Claims And Servicing

A subsidiary of Hoe Heng Group

From: Jeslyn Chew [<mailto:jeslyn.chew@hoeheng.com.sg>]

Sent: Friday, March 16, 2018 9:45 AM

To: 'Taufikh@lkkauto.com' <Taufikh@lkkauto.com>

Cc: 'noni@hoeheng.com.sg' <noni@hoeheng.com.sg>

Subject: 3rd Party Claims SBT5H Against SLE6322M

Hi Taufikh,

Please refer to the attachment for the Final Estimate \$1837.00 so that I can send the Invoice to Direct Asia to file this claims.

Thank you

Best Regards,

Jeslyn Chew

Officer

PDI Ops cum Insurance Claims

DID : +65 6715 5677

HP: +65 8717 5566



Hoe Heng RICAS Private Limited

INTEGRATED TRUCK SOLUTIONS

tel. 6352 5566 / fax. 6352 6565 / www.hoeheng.com.sg

50 Gul Crescent Singapore 629543

Biz Reg: 201626658W

GST Reg: 201626658W

Repair, Insurance Claims And Servicing

A subsidiary of Hoe Heng Group



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

DIRECT ASIA INSURANCE (SINGAPORE) PL

Ref : CC4/DAI18004631/T1pa3s2

88 SOUTH BRIDGE ROAD
SINGAPORE 058716

Date : 08-05-2018



Code : DAI

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SLE 6322M	Veh. Inspected	SBT 5H
Policy No.		Coverage (\$)	0.00
Claim No.	75055/Ry	Excess (\$)	0.00
Assign From	ROGER YAP	Assign Date	09/03/2018

2. Vehicle Particulars & Condition

Make & Model	TOYOTA LEXUS GS350	c.c	3456
Engine No.	HIDDEN	Year of Reg.	2012
Chassis No.	JTHBE1BL405006067	Colour	WHITE
Odometer	57894	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	GOOD		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	265/35R19	PIRELLI	6 mm
L/H Front Tyre	265/35R19	PIRELLI	6 mm
R/H Rear Tyre	265/35R19	PIRELLI	6 mm
L/H Rear Tyre	265/35R19	PIRELLI	6 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE N/S BODY. DAMAGES SEE DETAILS.
--

5. General Information

Accident Date	04/02/2018	Inspection Date	12/03/2018
Survey held at	7 PIONEER PLACE, 627824		
Repairer	HOE HENG RICAS PTE LTD		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
--

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	5 Working Days
-------------------------------------	----------------

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SBT 5H

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<u>REPLACEMENT OF PARTS</u>				
1	FRONT LEFT HAND DOOR	TO REPAIR SEE LABOUR	770.00	-
1	REAR LEFT HAND DOOR	BENT	770.00	770.00
1	WHEEL HUB (REAR TYRE RIM)	CUT	336.00	336.00
	LESS 10% DISCOUNT		-	-110.60
			1,876.00	995.40
<u>LABOUR</u>				
	TO REMOVE ALL THE DAMAGED PARTS AND ATTACHMENT. TO WELDING AND PANEL BEATING LEFT HAND SIDE BODY, REALIGNMENT AND MAKE GOOD THE CONDITION. TO TRANSFER ALL THE ACCESSORIES TO THE NEW DOOR. INCLUSIVE OF THE REPAIR OF FRONT LEFT HAND DOOR.		650.00	500.00
	TO RE-CONNECT AND CHECK WIRING.		180.00	40.00
	SPRAY PAINTING ON AFFECTED AREAS.		750.00	650.00
			1,580.00	1,190.00
GRAND TOTAL			3,456.00	2,185.40
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)				1,750.00

Report Ref No. CC4/DAI18004631/T1pa3s2

MOHAMAD TAUFIKH

M.MATAI, AMSAE-A

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.