

Asher Sng (LKKAuto)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Wednesday, 13 June 2018 11:10 AM
To: Asher Sng (LKKAuto); Admin A; Vic (LKKAuto)
Cc: Chong Boon Sen; Chee So Chow; Hwang Shiang Yi; Alfred Toh; Hsiao Tong (LKKAuto); KKLau; Olivia Lau (LKKAuto)
Subject: RE: [URGENT] RE: [MANDATE REQUESTT] RE: Direct Settlement - Accident Involving SJL8871T (OI: SNM18D01295C02/1) and SHA7075M (TP : LKK REF - CC3/CTI18004626/K1ea3) on 08.03.2018
Attachments: LOD FROM COSMAS - DRIVER TPI CLAIM.pdf
Follow Up Flag: Follow up
Flag Status: Completed

LKK REF - CC3/CTI18004626/K1ea3
CTI REF - SNM18D01295C02/1 (SJL8871T)

Dear Asher

We refer to your emails pertaining to the above matter.

Please proceed to offer as follow:

Cost of Repairs	\$3,210.00
Loss of Rental	\$ 373.84
Loss of Income	claiming through M/s Cosmas LLC (refer to attachment in email)
Search fee	\$ 7.49
Total	\$3,591.33
	=====

We await your payment advice to enable Boon Sen to act accordingly.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: +65 6389 6183
FAX: +65 6224 7478/6224 7175
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com
www.sg.cntaiping.com



Disclaimer :

This message is confidential; its contents do not constitute a commitment by China Taiping Insurance (Singapore) Pte. Ltd. except where provided for in a written agreement between you and China Taiping Insurance (Singapore) Pte. Ltd. Any unauthorized disclosure, use or dissemination, either in whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

From: Asher Sng (LKKAuto) [mailto:AsherSng@lkkauto.com]
Sent: Tuesday, June 12, 2018 4:40 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>
Subject: [URGENT] RE: [MANDATE REQUESTT] RE: Direct Settlement - Accident Involving SJL8871T (OI: SNM18D01295C02/1) and SHA7075M (TP : LKK REF - CC3/CTI18004626/K1ea3) on 08.03.2018

Hi Sir,

We refer to the email dated 11/05/2018.

Third party chasing for settlement / offer.

Please kindly let us have your approval / instruction if any.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Asher Sng (LKKAuto)
Sent: Friday, 1 June 2018 3:34 PM
To: 'claimsdept@sg.cntaiping.com' <claimsdept@sg.cntaiping.com>
Cc: 'Chong Boon Sen' <boonsen.chong@sg.cntaiping.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>; Admin A <admin-a@lkkauto.com>; 'Alfred Toh' <alfred.toh@sg.cntaiping.com>
Subject: RE: [MANDATE REQUESTT] RE: Direct Settlement - Accident Involving SJL8871T (OI : CAI - TBA) and SHA7075M (TP : LKK REF - CC3/CTI18004626/K1ea3) on 08.03.2018

Hi Sir,

We refer to the email dated 11/05/2018.

Third party chasing for settlement / offer.

Please kindly let us have your approval / instruction if any.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Asher Sng (LKKAuto)

Sent: Friday, 11 May 2018 10:19 AM

To: claimsdept@sg.cntaiping.com

Cc: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>; Admin A <admin-a@lkkauto.com>; 'Alfred Toh' <alfred.toh@sg.cntaiping.com>

Subject: [MANDATE REQUESTT] RE: Direct Settlement - Accident Involving SJL8871T (OI : CAI - TBA) and SHA7075M (TP : LKK REF - CC3/CTI18004626/K1ea3) on 08.03.2018

Your ref : SNM18D01295C02/1/LKKDS

Our ref : CC3/CTI18004626/K1ea3n2

Dear Sirs,

We refer to the above matter.

The accident occurred when our insured rear ended third party vehicle. We are of the opinion that BOLA scenario 27 is applicable for this matter. Liability is not in our insured's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer " **COMFORTDELGRO ENGINEERING PTE LTD**" at \$ **3,766.33** (all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (with GST)	\$ 6,253.44	\$ 3,210.00
2. Loss of Rental (4days x \$106.81)	\$ 427.24	\$ 373.84 (3.5days x \$106.81)
3. Loss of Income (4days x \$80)	\$ 320.00	\$ 175.00 (3.5days x \$50)
4. LTA Search Fee	\$ 7.49	\$ 7.49
Total	\$ 7,008.17	\$ 3,766.33

For your approval please.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto)

Sent: Wednesday, 14 March 2018 1:25 PM

To: claimsdept@sg.cntaiping.com

Cc: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving SJL8871T (OI : CAI - TBA) and SHA7075M (TP : LKK REF - CC3/CTI18004626/K1ea3) on 08.03.2018

WITHOUT PREJUDICE

Dear Sir /Madam,

We refer to the above matter.

This is a TP direct settlement case.

We had inspected TP vehicle SHA 7075M at M/s ComfortDelGro Engineering Pte Ltd (Loyang).

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice
- TP GIA report
- Photographs of TP vehicle in its damaged condition

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

This email has been scanned by the Symantec Email Security.cloud service.
For more information please visit <http://www.symanteccloud.com>

Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)
Sent: Friday, 11 May 2018 10:19 AM
To: claimsdept@sg.cntaiping.com
Cc: Chong Boon Sen; Vic (LKKAuto); Admin A; 'Alfred Toh'
Subject: [MANDATE REQUESTT] RE: Direct Settlement - Accident Involving SJL8871T (OI : CAI - TBA) and SHA7075M (TP : LKK REF - CC3/CTI18004626/K1ea3) on 08.03.2018
Attachments: LKK Resurvey Photo.pdf; LKK Survey Photo.pdf; LKK Adjustment.pdf; LKK Inspection.pdf; TP LOD.pdf

Your ref : SNM18D01295C02/1/LKKDS
Our ref : CC3/CTI18004626/K1ea3n2

Dear Sirs,

We refer to the above matter.

The accident occurred when our insured rear ended third party vehicle. We are of the opinion that BOLA scenario 27 is applicable for this matter. Liability is not in our insured's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer "**COMFORTDELGRO ENGINEERING PTE LTD**" at **\$ 3,766.33 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (with GST)	\$ 6,253.44	\$ 3,210.00
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3. Loss of Income (4days x \$80)	\$ 320.00	\$ 175.00 (3.5days x \$50)
4. LTA Search Fee	\$ 7.49	\$ 7.49
Total	\$ 7,008.17	\$ 3,766.33

For your approval please.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto)

Sent: Wednesday, 14 March 2018 1:25 PM

To: claimsdept@sg.cntaiping.com

Cc: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Vic

Our Ref : T 0318 / SHA7075M /WT(st)
 Your Ref : _____
 Date : 16-Mar-18

CDGE Taxi Claims Dept
 59 Loyang Drive 4th Flr
 Singapore 508969

ComfortDelGro Engineering Pte Ltd
 205 Braddell Road Singapore 579701

Mainline +65 6383 6280
 Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 198508048W

CHINA INSURANCE CO LTD
3 ANSON ROAD
#16-00 SPRINGLEAF TOWER
SINGAPORE 079909

Attn : Motor Claims Department **WITHOUT PREJUDICE**

Dear Sir

ACCIDENT INVOLVING OUR TAXI SHA7075M YOUR INSURED SJL8871T
AND OTHER _____ ON 08.03.18

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No : **SHA7075M** which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving **SJL8871T** we are submitting these claims for your consideration on behalf of the claimants.

TAXI OWNER'S CLAIM

1	Cost of Repair	\$ 3,210.00
2	<u>4</u> days Loss of Rental @ \$ <u>106.81</u> per day	<u>\$ 427.24</u>
3	Survey Report Fees (Surveyed by M/s LKK)	\$ -
4	LTA Search Fees	\$ 7.49
5	GIA / Police Report Fees	\$ -
6	Towing / Medical / Transporation Fees	\$ -
Sub Total :		\$ 3,644.73

HIRER'S CLAIM

7	<u>4</u> days Loss of Income @ \$ <u>80.00</u> per days	\$ 320.00
Total Claims :		\$ 3,964.73

We enclosed herewith the following documents to support the claims: -

- a) Original repair bill and photostat photographs : 8 pcs.
- b) LTA search slip/s of : SJL8871T
- c) GIA / Police report/s of : SHA7075M
- d) Letter of authority from owner / hirer / operator
 - () Traffic Compound () Towing/Medical bill/receipts () Certificate of Insurance
 - (X) Photograph/s of Accident Scen (x) Downtime/Mileage record (x) Rental Rate letter

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully
William Tan
 Deputy Manager
 CDGE Claims Department
 Tel: 6214 8737 Fax: 6214 1843 Email : williamtan@cdge.com.sg

This is a computer generated letter. No signature is required.

A member of

Workshops
Braddell
 205 Braddell Road
 Singapore 579701
Loyang
 59 Loyang Drive
 Singapore 508969
Sin Ming
 383 Sin Ming Drive
 Singapore 575717
Pandan
 45 Pandan Road
 Singapore 609286
Ubi
 320 Ubi Road 3
 Singapore 408649
Senoko
 24 Senoko Loop
 Singapore 758156
Sungei Kadut
 7 Sungei Kadut Way
 Singapore 728791
Yishun
 Yishun Industrial Park A
 Singapore 768732

Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)
Sent: Friday, 23 March 2018 11:32 AM
To: 'WONGJANJANCHRISTINA@GMAIL.COM'
Subject: ACCIDENT INVOLVING SJL 8871T AND SHA 7075M ON 08/03/2018



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

Our Ref: CC3/CTI18004626/K1ea3

23 MAR 2018

PEH EE SANG / WONG JAN JAN CHRISTINE (HUANG JINJUAN)

Dear Sir/Madam,

ACCIDENT INVOLVING SJL 8871T AND SHA 7075M ON 08/03/2018

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Asher
Case Handler
DID: 6841 6051
FAX: 6741 4108
Email: ashersng@lkkauto.com

c.c. *China Taiping Insurance (Singapore) Pte Ltd
(Motor Claims Dept)*

LETTER OF AUTHORISATION

(NAF / PAF)

**ACCIDENT INVOLVING
ALONG****SONATA SHA7075M , SJL8871T****ON 08-Mar-18 18:20****ALONG SENGKANG EAST RD TWDS PUNGGOL WAY BEFORE COMPASSVALE BO...**

I / We

KNG POH SENG(Hirer) NRIC No.: **S0010145A**

and/or

(Relief) NRIC No.:

Taxi Number

SHA7075M

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date

09-Mar-2018

Name of Hirer

KNG POH SENG

Hirer NRIC

S0010145A

Signature :



Address

**172 ANG MO KIO AVENUE 4 #07-591
560172**

Contact No.

96735315

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSN3024481702 Claim No : SNM18D01295C02/1/LKKDS
Claimant : COMFORT TRANSPORTATION PTE LTD
Amount : S\$3,591.33
 DOLLARS THREE THOUSAND FIVE HUNDRED NINETY ONE AND CENTS
 THIRTY THREE ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHA 7075M
Insured Vehicle No. : SJL 8871T

Date of Loss : 08/03/2018
Place of Accident : SENGKANG EAST RD TWDS PUNGGOL WAY

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : PEH EE SANG
Driver Name : WONG JAN JAN CHRISTINA (HUANG JINJUAN)

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ Excess	S\$	3,210.00
(3) Loss of Use /Rental/ Earning	S\$	373.84
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	7.49
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees	S\$	
(7) Cost including Disbursement	S\$	
		=====
TOTAL	S\$	3,591.33
		=====

Claimant Name : COMFORT TRANSPORTATION PTE LTD NRIC No :

Signature : _____ Date : 10.7.18

CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508969

"The contents of this document apply to vehicle damages only
All personal injuries and damages arising therefrom are excluded
from the ambit and application of this document"

Please forward your cheque made payable to.
COMFORTDELGRO ENGINEERING PTE LTD

TAX INVOICE

8010012

CHINA TAIPING INSURANCE CO(S) PTE L,
SPRINGLEAF TOWER

3 ANSON ROAD #16-00
SINGAPORE 079909

CONTACT NO: 62222366

VEHICLE NO
SHA7075M

MAKE
HYUNDAI

MODEL
SONATA

DATE OF REG
31.05.2011

CHASSIS CODE
KMHET41VMBA811576

INV. NO/DATE
91361975 14.03.2018

JOB NO.
305123526

ODIOMETER READING

JOB TYPE

Description : 3P 08.03.2018

Invoice for Lump Sum Repair

Total Lump Sum Repair Amt		3,000.00
Add GST @ 7.000 %		210.00
Total Invoice amount		3,210.00

Issued by : KATHERINE TAN 14.03.2018 08:47:25
Repair Type : CLSO/57/57
Payment Type/Term : /Credit 30 days

- WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK.
- CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
- INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.
- PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.

Our Ref: CT18030268

Date: 13 March 2018



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 08/03/2018 @ 18:20 hrs
ALONG ALONG SENGKANG EAST RD TWDS PUNGGOL WAY
BEFORE COMPASSVALE BOW JUNCTION
INVOLVING SJL8871T

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHA7075M** (the "Taxi"). The Taxi was hired to **KNG POH SENG IC NO S0010145A** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$106.81** per day (inclusive of GST).

Please be advised that the Taxi was insured with **India International Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay
Assistant Manager, Fleet Safety

This is a computer generated letter. No signature is required.

MILEAGE READING	MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)	
		FROM	TO
2886	291	09:00	22:00
2917	290	-	-
2946	284	-	-
2972	267	-	-
3003	273	-	-
2993	290	-	-
3036	243	-	-
3047	310	-	-
3041	293	-	-
3017	275	-	-
3028	311	-	-

DATE	NAME OF DRIVER	MILEAGE READING			MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)	
		31	20	34		FROM	TO
④ 1/3	P.S. King	31	20	34	306	09:00	21:30
⑤ 2/3	-	31	22	49	255	-	-
⑥ 3/3	-	31	25	42	252	-	-
⑦ 4/3	-	31	28	47	304	-	-
① 5/3	-	31	31	19	271	-	-
② 6/3	-	31	33	69	250	-	-
③ 7/3	-	31	36	48	278	-	-
④ 8/3	-	31	38	27	178	-	-
⑤ 9/3	-	31	39	46	119	-	-
09/3/18	Accident Report	SMA 7075m			7075m	14:00	-
12/3/18	Accident Report	Box			Box	-	14:00

Enquire Vehicle Insurer

Vehicle No. Incident Date/Time Search Status Insurance Company Code Insurance Company Name

SJL8871T 08 Mar 2018 / 18:20:00 Successful C01 CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

Previous

OK