to over one	lvy co	3/AIB1800 4675 /F	- 2 Wb3 / LKK:
Surveyor:	Edin	DOI: ASSIGNMENT 9 7 18	Date / Time : 9 3 18 Registered in Merimen: 17 3 18
Pre-assign / CCU	SLE MAUR	Claim No.	568264660954
Name of Insured	urt	Policy No.	addangout
Insured Tel No.	HP	Make / Model	mrs ugish (
Excess Sec II :SS	D.O.A	8 3 18 Place of Accid	TART IN PHARMAT WA
Is driver the owner		of Accident :	The form
If NO. Driver Nar	ne/Age: un Hunt	OI GIA REPO	RT F / NO : TP GIA REPORT: P / NO
Driver Tel		V/L(NBS / NO) Insured Liabili	ty: % Final? Yes/No
SHB 43	46x		
WSP.	HAE INSRS: WSP: Tel: Liability: RMKS:	INSRS: WSP: Tel: Liability: RMKS:	INSRS: WSP: Tel: Linbility: RMKS:
Date/Time			
120/00	etterhapta - celentation	MIRE THURS DISSIRING	STAGE DATE/PIC
(4) Wes	01PV194R-Y		Non-Reporting ltr (1st): Non-Reporting ltr (2nd):
NNA	1		Non-Reporting lit (Final):
			Notification for (if non-pickup): Call OI: \(\)
16/3/19	Email letter to 00		After call fir to Ot: VIVIA
0,000	UMAN IS IS		Documentation Check List: Handler Typist
	New to get video F	raw 7P	Notification Br (if non-pickup)
and a lower			After will fir to OE
16/3/18	RECEIVE VIDEO From	Alla Instruction to	Authorisation To Act:
	rejets claim. Bose on	bo's vide . oso travel ruthin	Release Venicher: Frund Repair Bill:
17/4/18-	Email to wkshop reje	St TP Navar	Car Rental Invoice:
-11,1104	committee of the state of the s	X1 13 13939-1-	Towing Invoice
			LTA/GIA:
		The second second	Medical Bill:
RECEIVED	1 D APR 2018	wan	PR:
		oline	Mandate/Reject Instruction:
		1500 1514	LOD Payment Breakdown Form:
PRELIMINARY ADVICE	Date/Time:	Sent By:	Post-Repair Photos:
			Others:
FINALIZATION	Date/Time:	Confirm with:	Confirm by:
Repair Cost) Reduction: %	Entail Call
FINAL SETTLEMENT	Date/Time: Confirm		Email Call
Final Liability:		d) BOLA S/N No.: N/L	If NO or B 28, Ass. Lin
Repair Cost	\$5	41	
Loss of Rental (LOR): Loss of Use (LOU):	SS (S x days		
Loss of Income (LOI):	SS (S x day SS (S x day		n nate
LOR only LOU only	LOR + LOU LOR + LO		WILL STURDING
CIA/LTA Search	SS	The same of the sa	14/18
Medical	SS		1) Claim status: Normal/Rejectil rivate Settle
Disbursement:	SS	(e.g. Tow/Independent)	2) Report Format: FS 330.00
Legal Cost	35		3) Survey fee: \$ 370.00
Total:		Sum SS:	
PINAL PAYMENT	Date/Time: Confirm	A CONTROL	Email Call
Payee 1:	SS Name I		
Payee 2: (Strike if N.A.)	SS Name 2		
Payee 3: (Strike if N.A.)	SS Name 3	6)	

(08/11/131)	REF:		
Burre Ur Kalvin	(NEF.)		
	ASSI	GNMENT	
From	Date:	Vah No: SHB 434	6 X Yr Regn: 29-4 / 2/5
Estima telCost	Date.	Type: M.Car / M.Cycle / Bus / Van	
OD/TP/WS/TP RES / OD RES	/ FVA / INV / MV	Truck / Trailer or	
To Inspet Vehicle No:	- TEXALINATING		· 780 - 1685
SAMUEDAL DI		Colour Bhe	Z 76 c.c / 685 A/C: In 602d / Std / NI / NA
at Workstop m/s			T/Radio: Insored / Std / NI / NA
of		Eng/No:	Construction of the second of
insured:		1012-011-004	B414MF4065729
Polity No.			
Claims No.		Gen. Cond: Good / Fals / Poor / Bu Steering: Inorder / Jammed / Leak	
Sum in stied:	Excess:	The self-tree section is	The second secon
(Clerit's Record)		Brake: Inoger / Jammed / Leak	
Make of Veh:		Modi: Nil / S/Rim / STD Albin	2001/1001
		Tyre Size: F:	205/60A16
(Policy Condition)	, (R:	
Remark: The veh had commence	747752 277 277 277 277 277 277 277 277 277	BS / DUN / EXNOVA / GY / FS / LI	, ,,
repair at the time of ins	pection.	TOYO/YOKO or	West Spe
Ball or Market Value:	and the same of the same	Eront 2	Rear 1
ibrio i sonatiti quite	Consistent?: Yes or No	R/Bal. 7 mm	R/Balmm
GIA / PR Seen:	Consistent?: Yes or No	L/Bal. + mm	L/Bal. + mm
Est.Repairs: 2 day	ys Res.: Yes or No	D.O.A. 8/3/-8	D.O.I. 9/3/8
LumSum: I-1-7- %	3 Val.: Yes or No	Survey held at	(PhE (loger)
CA / REV / REP. / 24 HR	RS	Des. of Damages : Frt / Rear / C	/ -
D-1	Vehicle: IN / OUT		
Date: Person Co	OM (11-28-08-0	The U/C / Chassis frame / E	Body Structure affected due to collision.
Date / Time Action / Instruct	1P\$ 660 / 2 Py		ATA
12/3/11 alm	11 4000 1000		AZG
	i i		
	14		
			(69-8812-15
			11.(-)
DateTime, File Pass to?	Prell. Report	Days Of Repair:	
	Final Report	Resurvey No. of Trip:	Survey Fee:
DateTime, File Return to?	Contract Contract St.	opycontra chronica di William	Transportation:
2)	Add Fee	e: Site Insp (\$)8+RS,SI
		: Interview (\$) Photos
Report Format :		: Tech. Invs (8	Others
Lung Sum (1.8.b (8		: Weekeno (8	
7 7 7 7 7 7 7 7 7 7		teral -	TOTAL



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933 TEL: 6256 3561 FAX: 6256 4315

Reg. No. 199607198R GST Reg. No. 19-9607198-R

		Affiliated to Federation Inte	rnationale Des Experts En Autor	mobile			
AIG	ASIA PACIFIC INS	SURANCE PTE LTD	Ref CC3/LCR1800	4625/K1wb3			
1	SHENTON WAY #0 ARTIS BUILDINGS	8-16 INGAPORE 079120	Date: 12-03-2018 Code: LCR				
1.		Policy Particu	lars :- THIRD PARTY CLA	IM			
	Insured Veh.	SLF 2184R	Veh. Inspected	SHB 4346X			
	Policy No.		Coverage (\$)	0.00			
	Claim No.		Excess (\$)	0.00			
	Assign From		Assign Date	12/03/2018			
2.		Vehicle F	Particulars & Condition				
	Make & Model		c.c	0			
	Engine No.	HIDDEN	Year of Reg.				
	Chassis No.		Colour				
	Odometer	8.	Steering				
	Brakes		Modification				
	General						
3.		Co	nditions of Tyres				
		Size	Make	Balance			
	R/H Front Tyre			mm			
	L/H Front Tyre			mm			
	R/H Rear Tyre			mm			
	L/H Rear Tyre			mm			
4.		Desc	ription of Damages				
5.		Ge	neral Information				
	Accident Date	08/03/2018	Inspection Date	09/03/2018			
	Survey held at	COMFORTDELGRO ENGI	NEERING PTE LTD				
		59 LOYANG DRIVE SINGAPORE 508969					
5a.			Remarks				
			N'WITHOUT PREJUDICE" BAS NS, WE HAVE NOT AUTHORIS				



mente de Comportueidag

Date/Time: 08.03.2018 16:33

Page : 1

eam: A	RC Repair TP(CLSO)1	JOB CARD S	Sales Order:	JC NO305123260
TOMER			REGN NO.	MILEAGE
us COM	FORT TRANSPORTATION P 7010045	TE LTD	MAKE HYUNDAI	FUEL V2 F
TOMER NO 8 3	SIN MING DRIVE gapore SINGAPORE 5757	17	MODEL_I-40 08	034 2018 14:30
	08755		YR OF 29 01. 2015	TARGET DATE
(P)			CHASSIS CODE 41UMFU065729	COMPLETION DATE/TIME.
COUNT CARD N	10.			

JOB DESCRIPTION

Accident Date: 08.03.2018 WATURE: 3P 08.03.2018

3/NO

LABOR CODE

DESCRIPTION

HECKED & PASSED OUT BY		_		
SERVICE ADVISOR				CUSTOMER'S SIGNATURE
snowledgement Slip		Exit Pass		
ne: No: SHB4346X hicle No.:	CHIANG @	Vehicle No.:	SHB4346X	
ame of Service Advisor	Signature/Date	Name of Service A		Date
be returned to Service Reception upon	collection	To be kept by Sec	unity Guard	

COMFORTDELGRO ENGINEERING PTE LTD

REPAIR ESTIMATE*

VEHICLE NO: SHB 4346X

MAKE

MODEL

: HYUNDAI i40

DATE 8/3/2018 14:45

Qty	Parts Description/ Labour	Type	Unit Price	2	Amount
	Front Bumper Cover			S	562.3
	Front Bumper Bracket Top (LH) * 5 VL			S	22.4
	Front Bumper Retainer Mounting ×			S	\$ 22.4 9.2 \$ 593.5 \$ 118.7 \$ 475.1 \$ 475.1 \$ 50.6 \$ 1,000.0
	Front Feeder (CH) x region SUBTOTAL				
	SUB TOTAL			S	593.9
	LESS 20%			S	118.7
	DISCOUNTED TOTAL			S	475.1
	Labour Charge Panel Beating			s	300
	Spray Painting Charge			S	400.0
	Tuff Kote			S	\$ 593.9 \$ 118.7 \$ 475.1 \$ 550.0 \$ 1,000.0 \$ 1,475.1
	TOTAL LABOUR			S	1,000.0
	ESTIMATE TOTAL			s	1,475.1
	Kahallan) A 1/3/5 1006, 2 Ryi 4/5 Atter Repair pl	• To reso • To dead • Parts o • This se	o Consultants hence	cinting (Insurvey Unch (Projudice	* hasis
		1.9	doed by	A CHINES	and ompany
		100			- 1

be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.

Vivian Lau (LKKAuto)

From:

Vivian Lau (LKKAuto)

Sent:

Friday, 16 March, 2018 2:14 PM 'eyap@lioncityrentals.com.sg'

To:

Hsiao Tong (LKKAuto); Joy Irene (LKKAuto)

Subject:

ACCIDENT INVOLVING SLF 2184R AND SHB 4346X ON 08/03/2018

Our Ref: CC3/LCR18004625/K1wb3

16 March 2018

LION CITY RENTALS PTE LTD

Dear Sir/Madam,

ACCIDENT INVOLVING SLF 2184R AND SHB 4346X ON 08/03/2018

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

If you have evidence/information to prove that we should not settle the third party claim, kindly let us have them in writing within 7 days i.e. by 27/03/2018, after we shall proceed with negotiation with Third Party claimant on the without prejudice basis and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please call us if you have further queries.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: <u>Vivianlau@lkkauto.com</u>] fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



COMFORTDELGRO ENGINEERING

Our Ref:	T 0318 / SHB4346X /CL(st)		LINGINEERING
Date	16-Mar-18		ComfortDelGro Engineering Pte Ltd
		CDGE Taxi Claims Dept	
	ACIFIC INSURANCE PTE LTD	59 Loyang Drive 4th Floo Singapore 508969	Mainline +65 9383 628 Facsimilia +65 6280 975
CHARTIS B		origapore socios	www.cdge.com.ay
78 Shenton V	Vay		Company Regulation for Commission
#07-16			Workshop
Singapore 07	9120		Braddel Braddell Roa
Attn: Moto	r Claims Department WITHOUT	PREJUDICE	Singapore 57970
Dear Sir			Loyan 59 Loyang Driv Singapore 50896
		OUR INSURED SLF21	am min
AND OTHER	₹ (ON <u>08.03.18</u>	383 Sin Ming Drivi Singapore 57571
Vehicle No: The vehicle or	wner and the taxi driver concerned have their claims against the party responsible	captioned accident with y requested and authorized	your insured vehicle does not be seen to assist them to assist them seen to assist them to assist the assist them to assist the assist the assist them to assist the assist them to assist the assist the assist them to assist the assist them to assist the assist the assist the assist the assist the assist the assist them to assist the ass
	nt was caused by the negligent act of you	r insured driving SLF21	Senaki 24 Senaka Laa 84R Singapore 75815
we are submit	tting these claim for your consideration of	n behalf of the claimants.	
TAXI OWNER	R'S CLAIM		7 Sungel Kaitul War Singapore 72879
1 Cost of		AU CONTRACTOR OF THE CONTRACTO	706.20 Yishu
2 2			230.00 501 Yishun Bidustrial Park Singapore 76673
	Report Fees (Surveyed by M/s LKK) TA Search Fees	\$	7.49
	Police Report Fees	\$	7.43
	/ Medical / Transporation	\$	
-	The state of the s	TO CONTRACTOR OF THE PARTY OF T	943.69
HIRER'S CLA			
7 2	days Loss of Income @\$ 80.00_pe	er days \$	160.00
		Total Claims : \$ 1,	103.69
We enclosed	herewith the following documents to supp	port the claims: -	
a) Origina	I repair bill and photocopies of photograp	hs:	9 pcs.
	arch slip/s of : SLF2184R		
	olice report/s of : SHB4346X	(
d) Letter of	of authority from owner / hirer / operator		
(X)P	hotograph/s of Accident Scene () Certificate of Insurance	
() Wit	ness statement/s (x) Downtime/	Mileage record	
Kindly look int soon as possi	to the matter and let us hear from you on ble.	the settlement of the said	d claims as
	nat it is a condition of any settlement read al injury claim (if any) of the taxi driver.	thed that it shall be witho	ut prejudice

Yours faithfully Cecilia Lee

Executive

CDGE Claims Department

Tel: 6214 8354 Fax: 6214 1843 Email: cecilialee@sparkcarcare.com

This is a computer generated letter. No signature is required.

COMFORTDELGRO











A member of COMFORDELGRO

GST REG. NO. M2-8921817-3

TAX INVOICE

ComfortDelGro Engineering Pte Ltd

Marinne + 65 #362 6200 Faccinile + 65 8200 9795

59 Loyang Drive Singapore 586969 383 Sin Mog Drive Singapore 575717 46 Pandan Road Singapore 909266 320 Util Road 3 Singapore 406649

24 Serono Loop Sequencer 198106 7 Sunger Kadul Way Sequencer 198101 901 Vistori Industrial Fish A Sequence 1987

COMPANY REG. NO.: 199506048W Page: 1

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

#08-16 78 SHENTON WAY, CHARTIS BUILD

SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

Description: 3P 08.03.2018

VEHCLE NO SHR4346X

TNV. NO/DATE 91361845 13.03.2018

MAKE HYUNDAT

JOB NO. 305123260

MODKI. 1 - 40

ODOMKYKE READING

DATE OF REG 29.01.2015

DATK/TIME IN 08.03.2018 14:30

CHASSIS CODE KMHL841UMYU065729

S/No Part No.

Oty Unit Price Miliac

Net.

PART REQUISITION

SUB-TOTAL

0.00

JOB NATURE

0001

PANEL BEATING

300,00

300.00

0002 23-502 SPRAYPAINT ON AFFECTED ARKA

360.00

360,00

SUB-TOTAL

560.00

Items total

Add GST @

7,000 %

660,00 46.20

Invoice amount

706.20

COSTOMERO SEALL INDIFECT THEIR MOCCULE MAREDUCELY OFOR SECRETY DAY ISSUE, WITHIN THAT THEIR SECRET NOTICE IN WINDING TO THE COLUMN OF ANY COMPLANTS, OTHERWISE, THE WINCLES WAS AN OFFICE OF THE PARTY OF THE PA

ComfortDelGro Engineering Pte Ltd A member of COMFORTDELCRO

Head Office:

205 Braddell Road Singapore 579701

ACCOUNT No. INVOICE No. AMOUNT BANK/CHQ No. 8010004 91361845 706.20

Kindly note that no receipt shall be issued unless requested.



A member of COMFORIDELGRO

GST REG. NO. M2-8921817-3

TAX INVOICE

ComfortDelGro Engineering Pte Ltd

905 Braddell Road Singspore 5/19701 Maintine = 65 5363 5280 Fictionile = 65 5280 9750

Workshoos

58 Layeng Dove Singapore 505950 393 Sin Ming Drow Singapore 575717 45 Pandan Hoad Singapore 575786 320 Ubi Pesud 3 Singapore 406648

S4 Bencke Loop Bingapore 758756 7 Bungel Nacht Way Singapore 758791 S01 Wilhun Industrial Park A Bingapore 768756

COMPANY RRG. NO.: 199506048W

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

#08-16 78 SHENTON WAY, CHARTIS BUILD SINGAPORE SG 079120

CONTACT NO: 64193000

3225094

VEHCLE NO SHB4346X

TNV. NO/DATR 91361845 13.03.2018

MAKK HYUNDAT

305123260

MODEL. [-40]

ODOMETER READING

DATE OF REG 29.01.2015

DATE/TIME IN 08.03.2018 14:30

CHASSIS CODE KMHT.B41UMFU065729

Issued by : KATHERINETAN 13.03.2018 11:13:05
Repair type : CLSO/57/57
Payment Type/Term: /Credit 30 days

NOTICE IN WHITHIR TO THE COMPANY OF MAY COMPANY BY OTHERWISE, THE VEHICLES

ComfortDelGro Engineering Pte Ltd A member of COMFORTDELCRO

Head Office: 205 Braddell Road Singapore 579701

BANK/CHQ No. ACCOUNT No. INVOICE No. AMOUNT 8010004 91361845 706.20

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

Our Ref: CT18030247

Date: 13 March 2018



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON

08/03/2018 @ 11:40 hrs

ALONG

TANJONG RHU TWDS FWD RD

INVOLVING

SLF2184R

We refer to the above-mentioned accident and wish to inform that Comfort Transportation Pte Ltd is the registered owner of the taxi bearing vehicle registration number SHB4346X (the "Taxi"). The Taxi was hired to GHAZALI B A HASAN IC NO S2001462H a registered hirer-operator of Comfort Transportation Pte Ltd at the time of occurrence of the aforementioned accident at a rental rate \$115.00 per day (inclusive of GST).

Please be advised that the Taxi was insured with MS First Capital Insurance Ltd on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay Assistant Manager, Fleet Safety

This is a computer generated letter. No signature is required.

100		3400	36.2	the b	08/3	To a	1	A.	A 15.16			200
HOURS OFFE	FHOM ,	so roly	30x90	cheso (0630,0	desse	De 20	Sorgo	Somo	0 636 W	1630	
MILEAGE	(IOM)	MYTES	Bagker	305 Km	456.85m	234 RW	2/6×W	328 Ka	3 KTKM		4 J25 H 8	8
MILEAGE DEACHING	MILL WALL CHANGING	400623	100961	401256	401713	401960	40×277	202604	40295		0	1.4.4.
NAME OF DRIVER	HOME OF BUILDING	Pellengall	alhana	Churcoele	Rens	ellogen	Phanal	eduage le	alesale	ethann h	0 . 6	1 B A
DAYE		28/2/2018	\$ 13/3018	2/00/8	100/ 10401 103/18	4/3/2018	8 3 2018	8/3/2018	7/3/2018	8/3/2018	818080	20 F12 1 C
HOURS OPERATED (TIME	70	02.8	164g	0002	hatal	17.00, 23.45	12h91 necgo	13/5			Kaylen.	
HOURS OF	FROM	17:00	obsel 1646	17.30	absel	17.00		18.00	desde	Aue 1	1 Thom	
MILEAGE	(KM)	246 KM 17.00 02.50 28/2/201	2 LSYKW	177 KM.	STERM	166 MM	SSSKIM	84 KM. 18.00 23/5	accident	X Bedok South	00138 HAKK OUT TOWN LONDON	11 1 20 1 1 1 24 11
MILEAGE BEADING	2	17	3	09	433	599	8 7 2	399906	purpost sty oct	3F LOG 91 Rd X BE	20	2 5

LETTER OF AUTHORISATION

(NAF / PAF) al

ACCIDENT INVOLVING

I 40 SHB4346X , SLF2148R TANJONG RHU TWDS FWD RD

ON 08-Mar-18 11:40

1 / We

ALONG

GHAZALI B A HASAN

(Hirer) NRIC No.:

S2001462H

and/or

(Relief) NRIC No .:

Taxi Number

SHB4346X

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

- To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
- To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
- 3. To sign Discharge Voucher on my/our behalf.
- 4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of

"ComfortDelGro Engineering Pte Ltd".

Date

08-Mar-2018

Name of Hirer

GHAZALI B A HASAN

Hirer NRIC

S2001462H

Signature :



Address

246 BANGKIT ROAD #04-296

670246

Contact No.

96892376

Enquire Vehicle Insurer

Vehicle No. Incident Date/Time Search Status Insurance Company Code Insurance Company Name

SLF2184R 08 Mar 2018 / 11:40:00 Successful A04 AIG ASIA PACIFIC INSURANCE PTE. LTD.

Previous OK
SHBUB 46X



Vivian Lau (LKKAuto)

From:

Yong, Ivy-AV <Ivy-AV Yong@aig.com>

Sent:

Friday, 16 March, 2018 2:38 PM

To:

Vivian Lau (LKKAuto)

Cc:

Joy Irene (LKKAuto); Hsiao Tong (LKKAuto)

Subject:

RE: Your ref: 5682646609SG,Our Ref: CC3/LCR18004625/K1wb3,Accident involving

Vehicle SLF 25184R & SHB 4346X on 08/03/2018

Hi Vivian,

Video footage uploaded in merimen,

Please reject TP claim.

Thank you

lvy Yong

AIG

Complex Claims Examiner

Claims | AlG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way AIG Building #08-16 Singapore 079120 Tel +64191637 | Fax +68357416

Ivy-AV.Yong@aig.com | www.aig.com.sg

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The information in this email pand any attachments is confidential. If you are not the immediate propert, you must not see or dissertingle the unbiminion. If you have received this email in error, please immediately notify me by "Reply" command and permissently detect the original and any object or printings thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any companies system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by AIG for any loss or damage arising in any way from its use.

From: Vivian Lau (LKKAuto) [mailto:vivianlau@lkkauto.com]

Sent: Friday, March 16, 2018 2:13 PM

To: Yong, Ivy-AV

Cc: Joy Irene (LKKAuto); Hsiao Tong (LKKAuto)

Subject: Your ref: 5682646609SG,Our Ref: CC3/LCR18004625/K1wb3,Accident involving Vehicle SLF 25184R & SHB

4346X on 08/03/2018

Your ref: 5682646609SG

Our Ref: CC3/LCR18004625/K1wb3

Dear Ivy.

Accident involving Vehicle SLF 25184R & SHB 4346X on 08/03/2018

We refer to the above matter.

Based on the accident report and accident scenario, is conflicting versions

Kindly advise if there is any video footage(stated in GIA report) submitted by OI/OID to you good office.

Thank you Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: <u>Vivianlau@lkkauto.comi</u> fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.

Vivian Lau (LKKAuto)

From:

Vivian Lau (LKKAuto)

Sent:

Tuesday, 17 April, 2018 5:28 PM

To:

'Cecilia Lee Peng Geok'

Cc:

Joy Irene (LKKAuto); Hsiao Tong (LKKAuto)

Subject:

Your Ref: T0318/ SHB 4346X /CL(st) ,Our Ref: CC3/LCR18004625/K1wb3,Accident

involving SHB 4346X & SLF 2184R ON 08/03/2018

Attachments:

Sketch Plan .pdf; SLF 2184R.MP4

WTHOUT PREJUDICE

Your Ref: T0318/ SHB 4346X /CL(st) Our Ref: CC3/LCR18004625/K1wb3

Dear Sir/Madam.

Accident involving SHB 4346X & SLF 2184R ON 08/03/2018

We refer to the above matter

Our insured driver has reiterated that the accident was caused due to the entire negligence of your client. Your client swerved into our Insured's lane

We attached herewith our insured's accident report and our insured's video for your perusal.

Under such circumstances, we have our principal's instruction to deny liability of your client's claim.

As such, we will close the matter at our end.

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed. Inferred from this negotiation of terms settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect influence on the issues of liability damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: <u>Vivianlau@lkkauto.com</u> fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

...CLAIM SUBFOLDER...(Pending for Survey Report) Revoked / No settlement

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Authled	Status
Main	12 Mar 2018 Edit Reg		09 Mar 2018 00:00 Edit Adj Rpt	S\$660.00 Edit Estimates	S\$660.00 View Rpt		Pending for Survey Report Cancel Case
	Main) R	eference	Claim De	tails	Documents	Show Ail
CLAIM SU	BFOLDER DE	TAILS		414	[Created	by adjuster]	
Insured:	LCRF Pte	Ltd, Co. Reg. No).: NA				
Main Claimant:	COMFORT	TRANSPORTAT	ION PTE LTD, Co	. Reg. No.: 199303	821R		
Vehicle Reg No.;	SHB434	6X		Date of		8 11:00 - :59 s and 8 Days From LT	A Reg Date (Man Yr)]
Claim Type	TP / 568	2646609SG		Policy/I Note N)2	
Vehicle Reg No. (Insured):	SLF2184	Policy No. (Claimant): D-18088936MFSH					
				Excess			
Repairer:	ComfortD	elGro Engineerin	ng Pte Ltd (Loyan	g) 59 Loyang Drive,	508969 Loyang -	Tel: 6214 8300	
Handling Insurer:	AIG Asia	Pacific Insuranc	e Pte. Ltd. (Expre	ss) - Tel: 65-6419-	3000 [Handled b	y Yong, Ivy-AV] Ivy	-VA.Yong@aig.com
Claimant's Insurer:	MS First (Capital Insurance	e Ltd (HQ) - Tel: 6	2222311			
Adjuster:	21/03/20		Ltd (HQ) - Tel: 62	56-3561 [Handle	d by KALVIN AND	WEI KUN] [Fin	al Rpt due
ASSOCIAT	ED MAIL RE	CEIVED				View A	II Compose Case Ma
There are n	o mail for this	case.					
ALL ASSO	CIATED TAS	ks⊟			View All	Search Tasks Creat	te New Task Complet
Due Dat	Priority	Type Task	Group Subject	t Handler	Assigned By	Completed On	Created On Don

Claim Documents

*SHB4346X (5682646609SG)

[SLF2184R]

TP

COMFORT TRANSPORTATION PTE LTD

Mar 8 2018 11:00AM

[LCRF Pte Ltd]

ComfortDelGro Engineering Pte Ltd

Vid	eo		1 per	page V	V
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)		Thumbnail	-
1	16/03/18 14:36	Video - Accident	0	Load MP4	
	essment Reports		(1 mm	page V	V
	Finalized On	ATC Asia Basific Insurance Sta. 144 (CC)	1 per	Thumbnail	-
No		AIG Asia Pacific Insurance Pte. Ltd. (SG) Accident Statement	-		Prini
1	13/03/18 14:34	From:SC - Reg. No: SLF2184R, Claimant: LCRF PTE LTD	0	Load HTM	
Pho	otos/Images		3 per i	page V	V
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	12/03/18 17:37	General View	0	Load JPG	V
2	12/03/18 17:37	General View	0	Load JPG	V
3	12/03/18 17:37	General View	0	Load 3PG	7
4	12/03/18 17:37	General View	0	Load JPG	12
5	12/03/18 17:37	General View	0	Load JPG	V
6	12/03/18 17:37	General View	0	Load JPG	V
7	12/03/18 17:37	General View	0	Load JPG	V
8	12/03/18 17:37	General View	0	Load JPG	7
9	12/03/18 17:37	General View	0	Load JPG	V
10	12/03/18 17:37	General View	0	Load JPG	V
11	12/03/18 17:37	General View	0	Load JPG	V
12	12/03/18 17:37	General View	0	Load JPG	V
13	12/03/18 17:37	General View	0	Load JPG	V
14	12/03/18 17:37	General View	0	Load JPG	V
15	12/03/18 17:37	General View	0	Load JPG	V
16	12/03/18 17:37	General View	0	Load JPG	V
17	12/03/18 17:37	General View	0	Load JPG	V
18	13/03/18 08:28	Reinspection Photo	0	Load JPG	V
19	13/03/18 08:28	Reinspection Photo	0	Load IPG	V
20	13/03/18 08:28	Reinspection Photo	0	Load JPG	V
21	13/03/18 08:28	Reinspection Photo	0	Load JPG	V
Dor	umentation		1 ner	age 🔽	V
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	1 per p	Thumbnail	_
1	12/03/18 17:46	TP ESTIMATE- MARKED	0	Load PDF	2.1111
2	12/03/18 17:46	TP GIA REPORT	0	Load PDF	
3	16/03/18 14:15	Email letter to OI ACCIDENT INVOLVING SLF 2184R AND SHB 4346X ON 08.03.2018	0	Load PDF	
4	16/03/18 14:45	Email from AIG to reject claim SLF 2184R	0	Load PDF	
5	17/04/18 17:29	Email to wkshop reject claim 17.4.18	0	Load PDF	

Merimen e-Claims Page 2 of 2

Documents Checklist

DOCUMENTS CHECKLIST	Reset Save Print
There are no document checklists configured.	
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)	
	^
	~
Show Remarks To: Handling Insurer Note: Remarks are private unless you show it to other parties.	

LKK Auto Consultants Pte Ltd (Co Reg, No. 199607198R)

51 Ubi Ave 1 #01-25. Pava Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No:

CC3/LCR18004625/K1WB3Q2

Date:

19/04/2018

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd.

Policy No:

0999994792

Claimant Vehicle

SHB4346X

Insured Vehicle No:

SLF2184R

No: Date of Loss:

08/03/2018

Nature of Claim:

TP

Claim No: 5682646609SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:

SHB4346X

Make & Model:

HYUNDAI 140, 1.7 D (A)

Engine No:

D4FDFU595972

403187 km

Reg. Date:

29/01/2015 (Man. Year: 2014)

Chassis No: Odometer:

KMHLB41UMFU065729

Colour Engine Capacity:

1685 cc

Market Value/New Car Price: N/A Sum Insured (S\$):

Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:

Steering (Serviceable):

Yes Footbrake (Serviceable):

Yes

Handbrake (Serviceable):

Engine Modification:

Pre-accident Condition: No

CONDITION OF TYRES

Front Tyre Size:

205/60 R16

Rear Tyre Size:

205/60 R16

Front Left Side: Front Right Side:

West Lake 7 mm West Lake 7 mm Rear Left Side: Rear Right Side: West Lake 7 mm West Lake 7 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	475.12	0.00	475.12	100.00
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,000.00	660.00	340.00	34.00
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	1,475.12	660.00	815.12	55.26
+ GST 7.00/7.00% (S\$)	103.26	46.20	57.06	55.26
Nett Amount (S\$)	1,578.38	706.20	872.18	55.26
Global Sum	Settlement (S\$)	0.00		

INSPECTION

Date of Assignment:

09/03/2018

Date inspected:

09/03/2018 Inspected At:

ComfortDelGro Engineering Pte Ltd

(Loyang)

59 Loyang Drive Singapore 508969

Estimated Period of Repair:

2.0 days

Adjuster Report Page 2 of 4

Adjuster: KALVIN ANG WEI KUN Manager: VIVIAN LAU PEI FENG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

ty Part No.	Particulars	Condition	Repairer's	Amount
	*FRONT BUMPER COVER	Repair	562.30 FL	*-FL
	*FRONT BUMPER BRACKET TOP (LH)	Serviceable	22.40 FL	*- FL
	*FRONT BUMPER RETAINER MOUNTING	Serviceable	9.20 FL	*-FL
	*FRONT FENDER (LH) (NPA)	Repair	0.00 FL	*-FL
ise part. L=List!	emDisc.		The state of the s	
		Sub Total (S\$)	593.90	0.00
	- List Item Discount on L Items	 List Item Discount on L Items 20.00/20.00% (S\$) 		0.00
		Total Parts (S\$)	475.12	0.00
iis	e part. L=Listft	*FRONT BUMPER BRACKET TOP (LH) *FRONT BUMPER RETAINER MOUNTING *FRONT FENDER (LH) (NPA) se part. L=ListItemDisc.	*FRONT BUMPER BRACKET TOP (LH) Serviceable *FRONT BUMPER RETAINER MOUNTING Serviceable *FRONT FENDER (LH) Repair (NPA) se part. L=ListItemDisc. Sub Total (S\$) - List Item Discount on L Items 20.00/20.00% (S\$)	*FRONT BUMPER BRACKET TOP (LH) Serviceable 22.40 FL *FRONT BUMPER RETAINER MOUNTING Serviceable 9.20 FL *FRONT FENDER (LH) Repair 0.00 FL (NPA) se part. L=ListItemDisc. Sub Total (S\$) 593.90 - List Item Discount on L Items 20.00/20.00% (S\$) 118.78

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Lab	our Items			
1	PANEL BEATING	New	550.00	300.00
2	SPRAY PAINTING	New	400.00	360.00
3	TUFF KOTE	New	50.00	0.00
		Gross Labour Cost (S\$)	1,000.00	660.00
	Rep	ort was unsubmitted during this print-out.		

< END OF ESTIMATES >