

ASS. REC. BY:

REF: CS/MSG18004617/Uqbe2

Special Instruction:

Surveyor:
Member

Marius

ASSIGNMENT (Office)

From (Person):

Jocelyn Ng

of

MSG

Date/Time: 12/3/18 @ 11:56am

Estimated Cost:

Bill to:

OD/TP/WS/TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SGP 3452S

Insured:

at Workshop m/s

SME Motor

Tel:

67476106

of 1 Keki Bkt Ave 6 # 02-15 Autobay

Policy No: S28961605SMA

Claim No:

551848

Sum Insured:

Excess:

\$ 500.00

Make of Veh:

D.O.A.

7/3/2018

(Client's Record)

CA / (REV) / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time: 12:05pm @ 12/3/18

Person Contacted:

Sebastian

Vehicle IN/OUT

Date/Time	Action/Instruction (✓) Estimate
	SGP 3452S - CS/MSG17016851/Uqbe2 D.O.A: 28/8/17
12/3/18 @ 4.17pm	revert to Jocelyn Ng via Member.
12/3/18 @ 4.57pm	Ming Shao informed C/A via Member.
12/3/18 @ 10am	Informed Sebastian C/A B EX: \$500

06/11/13) wef

ASS. REC. BY: Marcus

REF:

CS/MSG18004617/Uqob3

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: SGP3452Sat Workshop m/s 5me

of _____

Insured: _____

Policy No. _____

Claims No. _____

Sum Insured: _____ Excess: 500

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.Bal. or Market Value: 27k.

IDAC Accident Rpt: _____ Consistent? : Yes or No

GM / PR Seen: N Consistent? : Yes or NoEst. Repairs: 5 days Res.: Yes or NoLum Sum: 131 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

N/S	O/S

Veh No: SGP3452S Regn: 12 06Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /Truck / Trailer or LTMake: Honda civic C.C. 1595Colour: silver A/C: Insured / Std / NI / NASp. Reading: 147459 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: JHMF0462065200349Gen. Cond: Good / Fair / Poor / BurntSteering: In order / Jammed / Leaked / Burnt orBrake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: _____

R: 205/55R16

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

R/Bal. 5 mmL/Bal. 5 mmD.O.A. 7/3/18

Survey held at _____

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Roof top orLeft windscreen cracked due to

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction Left free breach27/4/2018 3 yrs. 9m.1829.504/4/18 confirmed final by 1829.50 with 4H year(Paid 6589.50, 24%)no lump sum.

RECEIVED 06 APR 2018

Date/Time, File Pass to?

☐ : Preli. Report

1) 06/4/2018

☐ : Final Report

Date/Time, File Return to?

2)

Days Of Repair: 5Resurvey No. of Trip: 1Add Fee: ☐ : Site Insp (\$ _____)☐ : Interview (\$ _____)☐ : Tech. Invs (\$ _____)☐ : Weekend (\$ _____)Survey Fee: 200

Transportation: _____

S + RS, \$ _____

Photos

Others

TOTAL

Report Format: web odLump Sum / I.B.I. (\$) 1829.50

200
10



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
MSIG INSURANCE (SINGAPORE) PTE LTD		Ref : CS/MSG18004617/Uqd3		
16 RAFFLES QUAY #24-01 HONG LEONG BLDG SINGAPORE 048581		Date : 12-03-2018		
		Code : MSG		
1. Policy Particulars :- OWN DAMAGE				
Insured Veh.	Veh. Inspected		SGP 3452S	
Policy No. S28961605SMA	Coverage (\$)		0.00	
Claim No. 551848	Excess (\$)		500.00	
Assign From MERIMEN (JOCELYN NG)	Assign Date		12/03/2018	
2. Vehicle Particulars & Condition				
Make & Model	c.c		0	
Engine No. HIDDEN	Year of Reg.			
Chassis No.	Colour			
Odometer -	Steering			
Brakes	Modification			
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	12/03/2018	Inspection Date	12/03/2018	
Survey held at	SME MOTOR PTE LTD 1 KAKI BUKIT AVE 6 #02-15 (AUTOBAY @KAKI BUKIT) SINGAPORE 417883			
5a. Remarks				
A) THE MARKET VALUE IS S\$----- (EST. AVERAGE) B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE AUTHORISED REPAIRS.				

...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	08 Mar 2018 Sendback Est	09 Mar 2018 14:58 S\$2,353.00	12 Mar 2018 11:56 Assign				New Assignment Cancel Case

Main

Reference

Claim Details

Documents

[Show All](#)

CLAIM SUBFOLDER DETAILS

Insured:	CHUA HOE LEONG, ID: S8012300J, Tel: +6597405395, Email: NOEMAIL		
Vehicle Reg. No.:	SGP3452S	Date of Loss:	07/03/2018 09:00 - :59
Claim Type:	OD / 551848	Policy/Cover Note No.:	S28961605SMA (Comprehensive) Coverage: 13/06/2017 - 12/06/2018
		Excess:	S\$500.00
Repairer:	SME Motor Pte Ltd (Kaki Bukit) 1 Kaki Bukit Ave 6 #02-15, AutoBay @ Kaki Bukit, 417883 Eunos - Tel: 6747 6106 (6 Lines)		
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Jocelyn Ng Shin Bun]		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Imm.Advice due 13/03/2018]		
Driver/Custodian:	CHUA HOE LEONG (37 / Male), NRIC: S8012300J, Tel: +6597405395		
Adj Asg. Remarks:	Please revert, thank you		

ASSOCIATED MAIL RECEIVED

There are no mail for this case.

[View All](#)[Compose Case Mail](#)

ALL ASSOCIATED TASKS

[View All](#)
[Search Tasks](#)
[Create New Task](#)
[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	09 Mar 2018 11:41	CIm Veh Model Changed	(204637) HONDA CIVIC 1.6 VTI (A).	[I] Jocelyn Ng Shin Bun
2	09 Mar 2018 11:41	CIm Created	Reg No: SGP3452S. Policy No: S28961605SMA. Acct Date: 2018/03/07. Claim Type: SC. Insurer: MSIG Insurance (Singapore) Pte. Ltd. (HQ). Ins.Status => Notification. Created from SAS:MSME18032421	[I] Jocelyn Ng Shin Bun
3	09 Mar 2018 14:53	CIm Registration Modified	Setl.Type:3->0. Claim Type:SC->OD.	[I] Chia Pei Ying
4	09 Mar 2018 14:58	CIm Submitted	2353.00.	[R] Chia Pei Ying
5	09 Mar 2018 15:54	Adj Co Assigned	MSIG Insurance (Singapore) Pte. Ltd. (Internal Surveyor):a if c	[I] Jocelyn Ng Shin Bun
6	09 Mar 2018 15:54	Adj Next Rpt Changed	Next Rpt:Im. Advice.Due Date:2018/03/10	[I] Jocelyn Ng Shin Bun
7	09 Mar 2018 15:54	Adj Mandate Set	Approved:25000.00.Reinsp:Adj decides.	[I] Jocelyn Ng Shin Bun
8	09 Mar 2018 16:19	Assignment 1st Accessed		[A] Ho Pei Fang
9	12 Mar 2018 11:53	Adj Assignment Cancelled	Car in, IHS unable to attend (ET-Attending Pegasus Instead, AL-Appt full, DC- N o survey till further instruction)	[I] Jocelyn Ng Shin Bun
10	12 Mar 2018 11:53	Adj Est Details Deleted	Deleting Est Details For Cancelling Adjuster Assignment	[I] Jocelyn Ng Shin Bun
11	12 Mar 2018 11:56	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):Please revert, thank you	[I] Jocelyn Ng Shin Bun
12	12 Mar 2018 11:56	Adj Next Rpt Changed	Next Rpt:Im. Advice.Due Date:2018/03/13	[I] Jocelyn Ng Shin Bun
13	12 Mar 2018 11:56	Adj Mandate Set	Approved:25000.00.Reinsp:Adj decides.	[I] Jocelyn Ng Shin Bun
14	12 Mar 2018 11:58	Assignment 1st Accessed		[A] Nivitha Govindasamy
15	12 Mar 2018 14:27	Adj Adjuster Assigned	[None] -> MARCUS CHUA	[A] Nivitha Govindasamy
16	12 Mar 2018 16:07	Adj Rpt Initiated		[A] SHIAU CHAN
17	12 Mar 2018 16:09	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2018/04/11	[A] SHIAU CHAN
18	12 Mar 2018 16:09	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/04/11	[A] SHIAU CHAN
19	12 Mar 2018 16:17	Adj Mandate Request	Cur.Reg:1763.50:DAMAGES CONSISTENT. REPAIR COST ECONOMICAL. WE HA VE NOT AUTHORISE REPAIR.	[A] SHIAU CHAN
20	12 Mar 2018 16:57	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/04/11	[I] Koh Ming Shao
21	12 Mar 2018 16:57	Adj Mandate Set	Approved:1763.50.	[I] Koh Ming Shao

ACTIVITY

[12/03/2018 11:44] Pauline Soh Li Ping:
IHS unable to attend (ET-Attending Pegasus instead, AL-Appt full, DC- No survey till further instruction)
[09/03/2018 16:33] Ho Pei Fang:
Sebas confirmed car in, informed him survey will be done next monday.

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
1744283	09/03/2018 14:53	Motor	SME Motor Pte Ltd	SME Motor Pte Ltd (Kaki Bukit)	SGP3452S		xx.xx
1745887	12/03/2018 16:07	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SGP3452S		10.70

Note: This document has not been finalised.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: MSIG Insurance (Singapore) Pte. Ltd.
4 Shenton Way
#21-01 SGX Centre 2
Singapore 068807

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Jocelyn Ng Shin Bun

Date: 12 Mar 2018

Preliminary Advice

Vehicle No	: SGP3452S	Accident Date	: 07/03/2018
Make	: HONDA CIVIC	Policy No.	: S28961605SMA
Assignment Date	: 12/03/2018	Excess	: S\$500.00
Date of Inspection	: 12/03/2018	Est. Duration of Repair	: 5.00
Inspection At	: SME MOTOR PTE LTD (KAKI BUKIT) 1 KAKI BUKIT AVE 6 #02-15, AUTOBAY @ KAKI BUKIT SINGAPORE 417883		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front windscreen cracked due to fallen tree branch.

Repairer's Estimate (Gross)	:S\$	2,353.00
Revised Amount	:S\$	1,763.50
Check Items (Estimated)	:S\$	0.00
Total	:S\$	1,763.50

Lump Sum Repair :S\$

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	27,000.00
COE / PARF Rebate	:S\$	19,227.00
Salvage Value	:S\$	
Margin for Repair	:S\$	7,773.00

Remarks

- (x) The vehicle is economical for repair.
- (x) The above survey was conducted on a 'without prejudice' basis.
WE HAVE NOT AUTHORISE REPAIR.

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	08/03/2018 11:23
Date Of Accident	07/03/2018 09:00
Exact Location Of Accident	SEMBAWANG CAMP
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SGP3452S
Insured/Policyholder	
Name Of Registered Owner	CHUA HOE LEONG
NRIC No	S8012300J
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-97405395
Alternative Phone No	OFFICE-97405395

Vehicle Particulars

Manufacturer	HONDA
Model	CIVIC-1.6 VTI (A)

Exact Purpose for which vehicle was being used at time of accident

Are you claiming under your own insurance policy for repair to your vehicle? YES

If No, Please state action to be taken

Vehicle Category	PRIVATE CAR
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Insurance Company

Name of Insurance Company	MSIG INSURANCE (SINGAPORE) PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	S28961605SMA
Cover Note Number	

Driver

Name of Driver	CHUA HOE LEONG
NRIC No	S8012300J
Date Of Birth	28/04/1980
Occupation	INDOOR
Date Of Driving Pass	13/03/2001
Driving Experience	16 YEARS AND 11 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-97405395
Fax Number	
Contact Number	OFFICE-97405395
Email Address	NOEMAIL

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
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6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this (form) and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.


 Policyholder's Signature
 Date & Time:

Driver's Signature
 (If driver is not the policyholder)
 Date & Time:

Reporting Centre Personnel's Signature
 Name:
 NRIC/FIN No.:

SME



**SINGAPORE
POLICE FORCE**



F/20180307/2150

1 of 2

Report No. F/20180307/2150

POLICE REPORT (NP299)

Police Station Of Origin
Sengkang N.P.C
2 Sengkang Square #01-02 SINGAPORE
545025
Tel No: 1800-343 8999

Date/Time Report Made 07/03/2018 18:55	Vide Report No.	Station Diary No. 175	
Name Of Informant CHUA HOE LEONG	Address APT BLK 116B RIVERVALE DRIVE #10-26 SINGAPORE 542116		
ID Type / ID No. NRIC NO / S8012300J	Contact No. Home/Office	Mobile 97405395	
Nationality SINGAPORE CITIZEN	Email Address		
Occupation TEACHER	Sex Male	Age 37	Date of Birth 28/04/1980
Institution/School Name	Race Chinese		
Date/Time Of Incident 07/03/2018 09:00 - 07/03/2018 15:30	Language English		
	Location Of Incident SEBBAWANG CAMP		

Brief details.

On 07/03/2018 at about 0900hrs, I parked my vehicle bearing registration number SGP3452S at the open space car park of Sembawang Camp.

On the same day at about 1530hrs, I returned to my vehicle and I saw one estimated about 80cm in length and 30 cm in diameter thick tree branch fell onto my car front windscreen.

The top middle portion of the windscreen was damage. Crack lines were seen all over the wind screen.

Signature Of Officer Recording The Report: F / Staff Sgt TEY LI TING, FION	Signature Of Informant:
Signature Of Interpreter: Not applicable	Date/Time: 07/03/2018 18:55
Officer In-Charge Of Case: F / Sengkang N.P.C / Staff Sgt TEY LI TING, FION Contact No.: 63438999	Classification Of Case: Insurance claims

Authentication Stamp

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type: Singapore NRIC

Owner ID: 2300J

Vehicle Details

Vehicle No.: SGP34525

Vehicle to be Exported: No

Intended De-registration Date: 12 Mar 2018

Vehicle Make: HONDA

Vehicle Model: CIVIC 1.6L VTI AUTO

Primary Colour: Silver

Manufacturing Year: 2006

Engine No.: R16A11000406

Chassis No.: JHMFD46206S200349

Maximum Power Output: 92.0 kW (123 bhp)

Open Market Value: \$18,460.00

Original Registration Date: 13 Dec 2006

First Registration Date: 13 Dec 2006

Transfer Count: 1

Actual ARF Paid: \$20,306.00

Intended PARF Rebate Details

PARF Eligibility: Forfeited

PARF Eligibility Expiry Date: -

PARF Rebate Amount: \$0.00

Intended COE Rebate Details

COE Expiry Date: 12 Dec 2021

COE Category: A - Car (1600cc & below)

COE Period(Years): 5

PQP Paid: \$25,636.00

COE Rebate Amount: \$19,227.00

Total Rebate Amount: \$19,227.00

Message

Please note that the 5-year COE for this vehicle cannot be further renewed. The vehicle must be de-registered upon COE expiry or when the vehicle reaches its statutory lifespan (if applicable), whichever is earlier.

The information contained herein is correct as at 12 Mar 2018

SME MOTOR PTE LTD

1 Kaki Bukit Ave 6 #02-15, AutoBay @ Kaki Bukit, Singapore 417883

Tel: 6747 6106 (6 Lines) Fax: 6744 2368

Email: service@smemotor.com.sg Website: www.smemotor.com.sg

Co. & GST Reg. No: 201119451E

INSURER: **MSIG Insurance (Singapore) Pte. Ltd. (HQ)****PARTICULARS OF CLAIM**

Claim Type: OD (OWN DAMAGE)
 Policy No: S28961605SMA
 Vehicle Reg. No.: SGP3452S
 Driver Age/Info: 37 / MALE
 TP Injury Involved? NO

Ref. No: 18/MSIG/OD-116 (03)
 Date of Loss: 07/03/2018
 Driveable?
 Party At Fault: UNKNOWN
 Third Party Involved? NO
 Contact No: +6597405395

Insured/Claimant: CHUA HOE LEONG
 Driver: CHUA HOE LEONG

Make/Model: HONDA CIVIC, 1.6 VTI (A)

Vehicle Reg. Date: 13/12/2006

Vehicle Colour: SILVER
 Engine No: R16A11000406
 Odometer: 0 KM

Chassis No: JHMFD46206S200349

Paint Type:
 Total Loss? NO
 Est. Duration of Repair (day) 7

Not Authorized
Take photo After repair
12/3/18
S. Seng
Excess \$500

Description of Accident/Loss: REFER TO POLICE REPORT: F/20180307/2150.

Remarks: VEHICLE IN.

Present Location: SME MOTOR PTE LTD (KAKI BUKIT)

COST OF CLAIMS

Parts
 Miscellaneous Items
 Labour
 Paintwork Labour
 Towing

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
 Signature:

Calculated Gross Total (\$\$)

Amount

748.00

85.00

1,520.00

0.00

0.00

- Excess (\$\$)

500.00

(\$\$)

1,853.00

+ GST 7.00% (\$\$)

129.71

Nett Amount (\$\$)

1,982.71

This claim is handled by: CHIA PEI YING

Generated using Merimen e-Claims Internet Estimation & Adjusting System

REPAIR DETAILS**Reference**

Part Source: MRM-SG **Version:** 1.0 (Last Synchronised: 09 Mar 2018)
Parts: 143 **HONDA CIVIC 1.6 VTI (A) (Catalogue:Merimen Singapore 1.0)**
Labour: Repairer's **(Price-denominated Standard List)**
Print Code: SME Motor Pte Ltd/SGP3452S/09/03/2018 14:58
Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.

Estimates on Parts

No.	Qty	Part No.	Particulars	%Disc	%Depr	Amount
1	1		*FRT WINDSCREEN <i>450</i> <i>cu</i>	0.00	0.00	*400.00 F <i>=</i>
2	1		*FRT WINDSCREEN MOULDING <i>40</i> <i>cu</i>	0.00	0.00	*30.00 F <i>=</i>
3	1		*FRT WINDSCREEN MOULDING RH <i>cu</i>	0.00	0.00	*105.00 F <i>=</i>
4	1		*REAR DOOR TOP STICKER LH <i>11</i>	0.00	0.00	*30.00 F <i>g</i>
5	1		*REAR DOOR RUBBER LH (AT DOOR) <i>11</i>	0.00	0.00	*50.00 F <i>g</i>
6	1		*FRT DOOR RUBBER LH (AT DOOR) <i>11</i>	0.00	0.00	*65.00 F <i>x</i>

F=Franchise part.

Sub Total (S\$)	680.00
+ Margin on L,N Items 10.00% (S\$)	68.00
Total Parts (S\$)	748.00

SME Motor Pte Ltd/SGP3452S/09/03/2018 14:58. Not valid without Reference section.
 Generated using Merimen e-Claims IEAS

*595**654.5**1829.50*

Estimates on Miscellaneous Items

No	Qty	Particulars	Amount
----	-----	-------------	--------

Miscellaneous Items

1	1	ERP BRACKET	25.00	15
2	1	FRT WINDSCREEN GUM Sealant	60.00	40
Sub Total (S\$)			85.00	

Estimates on Labour

No	Particulars	Lab.Type	Amount
----	-------------	----------	--------

Labour Items

1	REMOVE & REFIX FRT WINDSCREEN	New	120.00	✓
2	LABOUR CHARGE	New	500.00	400
3	SPRAY PAINTING roofly x 2 pillars rear LH door	New	900.00	600
Gross Labour Cost (S\$)			1,520.00	

SME Motor Pte Ltd/SGP3452S/09/03/2018 14:58. Not valid without Reference section.
Generated using Merimen e-Claims IEAS

< END OF ESTIMATES >

Estimate Report

Page 4 of 4

Estimates on Miscellaneous Items

No	Qty	Particulars	Amount
<u>Miscellaneous Items</u>			
1	1	ERP BRACKET	25.00 <i>15</i>
2	1	FRT WINDSCREEN <i>bum seal</i>	60.00 <i>40</i>
Sub Total (\$)			85.00

Estimates on Labour

No	Particulars	Lab.Type	Amount
<u>Labour Items</u>			
1	REMOVE & REFIX FRT WINDSCREEN	New	120.00 <i>✓</i>
2	LABOUR CHARGE	New	500.00 <i>400</i>
3	SPRAY PAINTING <i>roofing x 2 p.l.h. rear LH door</i>	New	900.00 <i>600</i>
Gross Labour Cost (\$)			1,520.00

SME Motor Pte Ltd/SGP34528/09/03/2018 14:58. Not valid without Reference section.
Generated using Merimen e-Claims IEAS

< END OF ESTIMATES >

LKK Auto Consultants hence notify the Rep. of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary Item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:



合興汽車零件私人有限公司

HE XING AUTO PARTS PTE LTD

MAIN OFFICE: No. 76 DUNLOP STREET, SINGAPORE 209403
TOYOTA / LEXUS / MITSUBISHI / FORD / WINDSCREEN / CHEVROLET /
DAIHATSU / KIA / SUZUKI / HONDA
TEL: 6291 2827 FAX: 6296 4390
A/C: 6291 1886 FAX: 6291 7717

Co. Reg. No: 200310923R GST Reg. No: 20-0310923-R

TAX INVOICE

M/S: SME MOTOR PTE LTD

1 KAKI BUKIT AVE 6

#02-15/16/17/18 AUTOBAY @KAKI BUKIT

SINGAPORE 417883

CIVIC

HAN

NO: HLL9057383

PAGE: 1

DATE: 24/03/2018

A/C CODE: LDSM446

TERMS: CR

VEH NO: SGP3452S

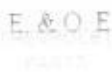
Part No	Description	Location	Qty	Unit Price	Amount
				SIN	SIN
1 H73111-SNB-J30	FR.W/S GLASS	HDS	1	450.00	450.00
2 H73150-SNA-003	FR.W/S.MLDG.TOP	HDS	1	40.00	40.00
3 H73158-SNA-003	DRIP.MLDG.RH(013)	HDS	1	105.00	105.00
TOTAL QUANTITY:			3	TOTAL	SIN 595.00
				ADD GST @ 7%	41.65
				GRAND TOTAL	SIN 636.65

Print / LSK / 24/3/2018 1:55:54 PM

SALESMAN: LSK

This document is computer generated. No signature required.

GOODS SOLD ARE NOT RETURNABLE



GOODS RECEIVED BY



...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	08 Mar 2018 Sendback Est	09 Mar 2018 14:58 S\$2,353.00	12 Mar 2018 11:56 Edit Adj Rpt	S\$1,829.50 Edit Estimates	S\$1,829.50 View Rpt		Pending for Survey Report Cancel Case

Main

Reference

Claim Details

Documents

[Show All](#)

CLAIM SUBFOLDER DETAILS

CLAIM SUBFOLDER DETAILS		Email: NOEMAIL	
Insured:	CHUA HOE LEONG, ID: S8012300J, Tel: +6597405395,	Date of Loss:	07/03/2018 09:00 - :59 [134 Months and 22 Days From LTA Reg Date (Man Yr)]
Vehicle Reg. No.:	SGP3452S	Policy/Cover Note No.:	S28961605SMA (Comprehensive) Coverage: 13/06/2017 - 12/06/2018
Claim Type:	OD / 551848	Excess:	S\$500.00
Repairer:	SME Motor Pte Ltd (Kaki Bukit) 1 Kaki Bukit Ave 6 #02-15, AutoBay @ Kaki Bukit, 417883 Eunos - Tel: 6747 6106 (6 Lines)		
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Jocelyn Ng Shin Bun]		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MARCUS CHUA] ... [Final Rpt due 11/04/2018]		
Driver/Custodian:	CHUA HOE LEONG (37 / Male), NRIC: S8012300J, Tel: +6597405395		
Adj Asg. Remarks:	Please revert, thank you		

ASSOCIATED MAIL RECEIVED

[View All](#) [Compose Case Mail](#)

- MSIG_SG (12/03/2018): Alert - Adj Mandate Approved (S\$1763.50) - SGP3452S - Claim Handler: Jocelyn Ng ...

ALL ASSOCIATED TASKS

[View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

SGP3452S (551848)

OD

Mar 7 2018 9:00AM

[CHUA HOE LEONG]

SME Motor Pte Ltd

Upload Documents Upload Photos Compose New Letter			View View in Browser	
Assessment Reports			1 per page	☒
No	Finalized On	SME Motor Pte Ltd (Kaki Bukit)	Thumbnail	Print
1	08/03/18 12:00	Accident Statement	 Load HTM	☐
2	09/03/18 14:58	Repairer Estimates	 Load HTM	☐
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	12/03/18 16:09	Adjuster Immediate Advice	 Load HTM	☐
Photos/Images			3 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	12/03/18 19:03	Chassis Number	 Load JPG	☒
2	12/03/18 19:03	General View	 Load JPG	☒
3	12/03/18 19:03	Odometer Reading	 Load JPG	☒
4	12/03/18 19:03	General View	 Load JPG	☒
5	12/03/18 19:03	General View	 Load JPG	☒
6	12/03/18 19:03	General View	 Load JPG	☒
7	12/03/18 19:03	General View	 Load JPG	☒
8	12/03/18 19:03	General View	 Load JPG	☒
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30	12/03/18 19:03	General View	 Load JPG	☒
31	12/03/18 19:03	General View	 Load JPG	☒

Assessment Reports			1 per page	✓
No	Finalized On	SME Motor Pte Ltd (Kaki Bukit)	Thumbnail	Print
32	12/03/18 19:03	General View		Load JPG ✓
33	12/03/18 19:03	General View		Load JPG ✓
34	12/03/18 19:03	General View		Load JPG ✓
35	12/03/18 19:03	General View		Load JPG ✓
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50	12/03/18 19:03	General View		Load JPG ✓
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53	04/04/18 17:45	Reinspection Photo		Load JPG ✓
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57	04/04/18 17:45	Reinspection Photo		Load JPG ✓
Documentation			1 per page	✓
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2	09/03/18 11:51	Enquire Transfer Fee Details		Load PDF
No	Finalized On	SME Motor Pte Ltd (Kaki Bukit)	Thumbnail	Print
1	09/03/18 14:58	E-filed GIA report		Load PDF
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	12/03/18 16:16	ESTIMATE		Load PDF
2	10/04/18 16:45	PARTS INVOICE		Load PDF

Linked Accident Report Documents

Assessment Reports			View	View In Browser
No	Finalized On	SME Motor Pte Ltd (Kaki Bukit)	1 per page	✓
1	08/03/18 12:00	Accident Statement		Load HTM
Photos/Images			3 per page	✓
No	Finalized On	SME Motor Pte Ltd (Kaki Bukit)	Thumbnail	Print
1	08/03/18 11:55	Driving License		Load JPG ✓
2	08/03/18 11:55	INSURANCE		Load JPG ✓
3	08/03/18 12:00	Accident Photo		Load JPG ✓
4	08/03/18 12:00	Accident Photo		Load JPG ✓

Assessment Reports			1 per page ▼	✓
No	Finalized On	SME Motor Pte Ltd (Kaki Bukit)	Thumbnail	Print
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7	08/03/18 12:00	Accident Photo	 Load JPG	✓
8	08/03/18 12:00	Accident Photo	 Load JPG	✓
9	08/03/18 12:00	Accident Photo	 Load JPG	✓
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11	08/03/18 12:00	Accident Photo	 Load JPG	✓
Documentation			1 per page ▼	✓
No	Finalized On	SME Motor Pte Ltd (Kaki Bukit)	Thumbnail	Print
1	08/03/18 11:55	Sketch Plan	 Load TIF	
2	08/03/18 11:55	Sketch Plan #2	 Load TIF	
3	08/03/18 11:55	Sketch Plan #3	 Load TIF	
4	08/03/18 11:55	Sketch Plan #4	 Load TIF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Repairer ☐ Handling Insurer
 Note: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

MSIG Insurance (Singapore) Pte. Ltd.
4 Shenton Way, #21-01 SGX Centre 2
Singapore 068807

Our File No: CS/MSG18004617/UQD3S2
Date: 10/04/2018

REFERENCE

Insured/Claimant: CHUA HOE LEONG Policy No: S28961605SMA
Date of Loss: 07/03/2018 Nature of Claim: OD Claim No: 551848

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SGP3452S Engine No: R16A11000406
Make & Model: HONDA CIVIC, 1.6 VTI (A) Chassis No: JHMFD46206S200349
Reg. Date: 13/12/2006 (Man. Year: 2006) Odometer: 147459 km
Colour: Silver
Engine Capacity: 1595 cc
Market Value/New Car Price: S\$27,000.00
Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Good Steering (Serviceable): Yes Footbrake (Serviceable): Yes
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 205/55 R16 Rear Tyre Size: 205/55 R16
Front Left Side: Sumitomo 5 mm Rear Left Side: Sumitomo 5 mm
Front Right Side: Sumitomo 5 mm Rear Right Side: Sumitomo 5 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	748.00	654.50	93.50	12.50
Miscellaneous Items	85.00	55.00	30.00	35.29
Labour	1,520.00	1,120.00	400.00	26.32
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	2,353.00	1,829.50	523.50	22.25
- Excess (S\$)	500.00	500.00	0.00	0.00
(S\$)	1,853.00	1,329.50	523.50	28.25
+ GST 7.00/7.00% (S\$)	129.71	93.07	36.64	28.25
Nett Amount (S\$)	1,982.71	1,422.57	560.14	28.25

INSPECTION

Date of Assignment: 12/03/2018 Present Location: SME Motor Pte Ltd (Kaki Bukit)
SME Motor Pte Ltd (Kaki Bukit)
Date Inspected: 12/03/2018 Inspected At: 1 Kaki Bukit Ave 6 #02-15, AutoBay @ Kaki Bukit
Singapore 417883
Estimated Period of Repair: 5.0 days

Adjuster: MARCUS CHUA

Manager: SHIAU CHAN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

https://singapore.merimen.com/claims/index.cfm?fusebox=MTRadjuster&fuseaction=gen_printprt&caseid=690339&extid=266766&CFID=31878504&CFTOKEN=

REPAIR DETAILS

Reference

Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 10 Apr 2018)
Parts:	143	HONDA CIVIC 1.6 VTI (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SGP3452S)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRT WINDSCREEN (WCP)	Cracked	400.00 F	*450.00 F
2	1		*FRT WINDSCREEN MOULDING (WCP)	Necessary	30.00 F	*40.00 F
3	1		*FRT WINDSCREEN MOULDING RH (WCP)	Cut	105.00 F	*105.00 F
4	1		*REAR DOOR TOP STICKER LH (WCP)	Not Necessary	30.00 F	*- F
5	1		*REAR DOOR RUBBER LH (AT DOOR) (WCP)	Not Necessary	50.00 F	*- F
6	1		*FRT DOOR RUBBER LH (AT DOOR) (WCP)	Not Necessary	65.00 F	*- F

F=Franchise part.

Sub Total (S\$)	680.00	595.00
+ Margin on L,N Items 10.00/10.00% (S\$)	68.00	59.50
Total Parts (S\$)	748.00	654.50

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

No	Qty	Particulars	Repairer's	Amount
Miscellaneous Items				
1	1	ERP BRACKET (NECESSARY)	25.00	15.00
2	1	FRT WINDSCREEN GUM SEALANT (NECESSARY)	60.00	40.00
Sub Total (\$\$)			85.00	55.00

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	REMOVE & REFIX FRT WINDSCREEN	New	120.00	120.00
2	LABOUR CHARGE	New	500.00	400.00
3	SPRAY PAINTING ROOFTOP X2 PILLAR REAR LH DOOR.	New	900.00	600.00
Gross Labour Cost (\$\$)			1,520.00	1,120.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >